Owner's Manual


Maestro 4625

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## Introduction

Congratulations on your purchase of a Mæstro 4625 cordless telephone.

## Walking and talking with cordless technology

With the Mæstro 4625 you are no longer tied to your phone. You can move from room to room, or even outside while on a call. Now you're mobile!

## Secure to roam your home

Mrstro 4625 provides 1 million different security codes so that only your handset will work with your base.

## Access to Advanced Features

In addition, Mæstro 4625 provides you with advanced features to save you time, and provide you with information. Some of these features are:

Name and number directory stores up to 30 personal numbers for easy dialing.
Number and name display shows you the number you're dialing. With Caller ID service (available from your telephone company), you see the incoming caller's name and number before you answer the call.
Caller's list works with Caller ID service to keep track of everyone who called (up to 30 entries), and allows you to easily return their call.

Intercom allows you to call the base from outside a room, or ring the handset so that you can find it.
Redial key remembers the last 3 numbers you dialed.

## Backlit display and lighted dial

 pad lets you know who's calling even in the dark.Any key answer makes answering calls quick and easy.
25 Channel Autoscan allows you to achieve optimum clarity.
Talk/Mute lets you have handsfree conversations.

## By the way...

Cordless telephones transmit conversations using radio waves, so there is a possibility that your conversations will be overheard by others. They should not be treated as totally confidential.

The base must be located where the signals will not be blocked by large metal objects (metal fencing, large appliances, etc), or interfered with by electronic devices (microwave ovens, computers, stereos, etc).

Your handset is powered by rechargeable batteries, which must be charged and maintained as described in the Installation chapter.

## This guide covers

- a tour of your telephone
- installation and setup
- using your Mæstro 4625


## Unpacking the phone

Check to see that the following parts are included in the box. Keep the box for future use.

If any part is missing, contact the location where you obtained the phone.


## Handset

Backlit display shows call information, phone status prompts, and Directory items (page 12-23).

Scan if you have radio interference (page 13).

Handset volume control changes the loudness of the caller's voice (page 14).

Directory lets you store and access 30 numbers and names (page 20).
$\qquad$ lets you store numbers and names in the Directory (page 20).
$\qquad$ lets you hang up a call (page 11) or exit a list (page 15, 20).

Inter person at the base (page 19).

Hold le (page 11) or program a pause (page 20)


Multipurpose light (page 25).
display keys activate instructions that appear above them on the display (page 11, 23).

Navigation keys $\boldsymbol{\nabla} \longrightarrow$ let you move around the display (page 16-22).

## Delete lets you delete list items or

 individual characters (page 17-22).- Callers lets you access a list of 30 people who called (page 15-17).

Redial lets you call back the last 3 numbers you dialed on the handset (page 18).

Talk lets you make or answer a call (page 11) although you may also press any key other than the arrow keys to answer calls.

## Base

The Base light lets you know the handset is in use, there is an incoming call, or someone is on hold (page 25).

The Charge light lets you know that the handset is seated properly on the base (page 25).

Redial lets you call back the last number you dialed on the base (page 18).
Message light shows you that you have a message waiting for you at your telephone company's Voice Messaging service (page 26).

Callers light lets you know that you have new callers in the Callers List (page 26). Handset hanger tab (page 7).

Hold lets you hold a call (page 11). gives you access to certain other subscribed telephone services (page 19).
$\qquad$ lets you hang up a call (page 11).

Intercom light (page 26 ).

Intercom lets you make or answer an intercom call. The light turns on at the same time (page 19).

Talk/Mute light (page 26 ).

Volume control, under the right edge, changes the volume for the speaker (page 14).

Talk/Mute lets you make or answer a call, or retrieve a call that is on hold. It also lets you turn the base microphone off (page 12).

## Installation

## Choosing the best location

For best results:

- the base should be the only item plugged into the wall outlet
- the antenna should be fully extended
- the base should be centrally located, away from electrical equipment such as computers, refrigerators, fluorescent lights, stereos, etc.
- locate the base on an upper floor
- the handset should be kept as close to normal room temperature as possible


## Connecting the telephone

Caution: For eye safety, do not extend the antenna until installation is complete.

1. Plug the AC adaptor into a 120 V AC outlet and insert the small plug into the DC 12 V jack 』 on the back of the base (see page 31).


Note: The AC outlet should not be controlled by a switch or connected to a power bar.
2. Plug one end of the telephone cord into a telephone wall jack and the other end into the jack on the back of the base.
3. To keep the cords from being pulled out, route the cords in the channel under the base.


## Attaching the stand in the desk mount position

1. Fold the cords back as shown.

2. Lower the stand into the slots on the base, as shown below.

3. Slide the stand into the locked position.

4. Continue routing the cords in the channels on the stand.

5. Place the phone on a desk.
6. Pull the base antenna vertical and extend it all the way up.
7. Plug the AC adaptor into a 120 V AC outlet, which is not controlled by a switch or power bar.

## Attaching the stand in the wall mount position*

1. Bring the line cord through the opening in the stand, then lower the stand into the slots on the base.

2. Slide the stand into the locked position, as shown below.


* We recommend that you use a wall mounting plate (available at your phone retailer). If wall mounting without a plate, use the stand as a template for positioning screws in the wall.

3. Plug the line cord into the wall jack. Line up the screws on the wall mount plate with the openings in the stand and slide the phone down until the mounting screws hold firmly.

4. Continue routing the cords in the channels on the stand.
5. Remove the tab from the base and reinsert it with the point up. Make sure the tab is in all the way. Hang the handset on the tab. If the charge light does not light up, and the handset is switched on, the tab has not been locked into position.

6. Pull the base antenna vertical and extend it all the way up.

## Charging the handset battery

When you first plug in your phone, you will need to charge the battery for at least $\mathbf{5}$ hours before you can use the handset. This is best done by charging overnight.


1. Leave the phone on the base as shown, with the charge light on and the handset power switch off.
Note: The handset power switch is on the bottom of the handset.
2. After the battery is charged, turn the handset power on. The display will show:
HORTEL
Maestro
EHFI ESFPliL
3. Select the language you want on the display by pressing the key under Et G for English or the key under ESPFíL for Spanish.

Once you've selected your preferred language, the display will show:

## Reade for

Lse...
HEXT
This idle display message will appear from now on unless other messages take priority, you're using the handset, or the handset is sleeping (see Battery saver mode page 9). You can press the key under HEXT to view other display messages.

Now you're ready to use the handset!

If the handset is not working or the display keeps showing Sorrru! Trッ asain, reset the handset. To do this, follow the procedure for changing the security code (page 13).

Note: The next time you charge the handset, simply put it on the base. It is not necessary to turn the power OFF after the first charging session (see page 9).

Note: The handset should be stored off the base. The battery will last longer if you allow it to run down completely between charges.
(Leave it off the base until the Batter? Low prompt appears on the display.)

## Quick charge

The Mæstro 4625 comes with a reduced charge time feature called "Quick charge". Simply place the handset on the base (no need to turn the handset switch off). The Mæstro 4625 is able to determine how long the handset battery needs to recharge. When the handset is in the base and Quick charge is activated, the display message batteras charging... will be displayed.

A completely empty battery will only take $4-5$ hours to fully recharge. The handset may be left on the base even after Quick charge is finished. A "trickle" charge will keep the battery fully charged. During trickle charge you may view the Battery level indicator by pressing the NEXT display key.

We recommend that you keep the handset as close to normal room temperature as possible. In cases of extreme heat or cold (outside in the heat or cold), the Battery level indicator may not display accurately. To ensure a fully charged battery, charge the handset for at least 5 hours. Battery life may be affected by continued exposure to extreme heat or cold.

Note: Its recommended that you only charge the battery once the Battery low message is displayed.

## Battery level indicator

You may check the battery level of your handset by pressing the HEXT display key when at the idle display. You may check this indicator when the handset is in or out of the base.

## Bat.ter- ${ }^{-1}$ <br> [■■] - Battery is fully charged HEXT

Bat.ter"•s
[■■-] - Battery is $2 / 3$ charged HEXT

Bat.ter-s
[■--] - Battery is $1 / 3$ charged HEXT

## Battery saver mode

The handset saves battery power by going into battery saver mode 45 seconds after the last key press. In this mode, the display "sleeps" (goes blank), but the handset still receives calls. When you use the handset again the display automatically "wakes up" (shows information). If it doesn't, make sure the handset power switch is on.

## Changing the battery

If you've charged the battery and the display still says Battereulow or the handset will not wake up, it's time to replace the battery. New batteries are available from your phone retailer. Use either the GESPCH01 or the $3 \mathrm{~N}-270 \mathrm{AA}$ Sanyo battery.

1. Move the handset power switch to OFF.
2. Slide the cover off the battery compartment.

3. To remove a dead battery, pull firmly on the battery cords.
4. To install the new battery, insert the battery plug, making sure the black wire is on the left.

5. Slide the battery into the compartment.
6. Replace the cover of the battery compartment.
7. Charge the new battery, as described on page 8.

## Range of operation

The actual operating range of your Mæstro 4625 can vary with the construction of your home, interference from household appliances, weather conditions, and other factors.

For best results:

- the base should be the only item plugged into the wall outlet
- the antenna should be fully extended
- the base should be centrally located, away from electrical equipment such as computers, refrigerators, fluorescent lights, stereos, etc.
- locate the base on an upper floor
- the handset should be kept as close as possible to room temperature


## Making basic calls

## Using the handset

When you receive a call, the display shows caller information.

Note: You must subscribe to Caller ID service from your local telephone company.

The handset power switch must be ON in order to receive or make calls.

## To answer a call

When you hear the phone ring and see the multipurpose light flash:

1. Press Talk or any key on the dial pad. The $\rightarrow$, and HORE display key will not answer a call.
2. Press End to hang up or put the handset on the base.

Note: The message Long distance will alternate on the display with the callers incoming name. Press the HORE display key to view the long distance number.

## To dial a number

1. Press Talk .
2. Dial the number.
3. Press End to hang up or put the handset on the base.

## Putting a call on hold

The hold feature keeps your caller on the line so you can talk privately to someone in the room. If you forget that someone is on hold, the Mæstro 4625 releases the line after five minutes.

## To put a call on hold

1. Make or answer a call.
2. Press Hold
3. To take the call off hold, press Talk.

## Using display keys to access features

Display keys are the two keys below the display on the handset.


The function of these keys is written above them in the display, and will depend on what feature you are using.

When a command (such as DIFL or EHPHE) appears on the display, press the display key below to activate that command.

## Using the speakerphone

## Calling on the speakerphone

You can dial and answer calls from the base.

## To answer a call

1. Press Talk/Mute
2. Press End to hang up.

## To dial a number

1. Press Talk/Mute.
2. Dial the number using the dial pad or press Redial.
3. Press End to hang up.

## Muting the speakerphone

The Talk/Mute key stops callers from hearing background noise or room conversation. You can hear the caller but they cannot hear you.

## To mute a call

1. While on a call press Talk/Mute. The light will flash.
2. When you want the caller to hear you, press Talk/Mute again.

Note: You cannot mute a call on the handset.

## Transferring calls

You can transfer a call between the base and the handset. So, if you originally answered the call on the base, you can transfer it to the handset and later back to the base again.

## To transfer a call

1. Make or answer a call on the handset or the base.
2. Press Hold .
3. Go to to the other device (base or handset) and press Talk or Talk/Mute.

## Making a group call

You can have a conversation between an incoming caller, someone on the handset, and someone on the base.

## To make a group a call

1. Make or answer a call on the handset or the base.
2. From the other device (base or handset) press Talk or Talk/Mute
3. When the call is complete, press End on both the base and handset.

Note: You may hang up either device at any time.

## Personalizing your telephone

## Improving call reception

The handset communicates with the base using one of a combination of 25 -channels. Your Mæstro 4625 automatically scans for a clear channel each time you use the handset.

If you hear interference, static, or the message Sorru! Truagain, press

Scanand the Mæstro 4625 will automatically find a new clear channel. The Scan key is on the left side of the handset.

## Changing the security code

The security code ensures that someone else with a cordless handset cannot use your telephone line. There are 1 million different codes, of 6 digits in length.

Note: When the message Sorrul again won't disappear, try recharging the battery.

## To change the security code

1. Place the handset on the base.
2. On the base, press and hold Intercom while also pressing Intem on the handset. Hold both keys for 5 seconds.
3. When the display shows Secur ity Code, press the CHHIE display key.
4. Enter the new security code ( 6 digits).
5. Press the DONE display key once the new code has been entered.

## Alternate language

You can choose between English and Spanish for the handset display. English is the factory setting.

## To change to Spanish

1. Turn OFF the power switch on the handset.
2. After a few seconds, turn the power switch back ON.
3. Press the ESFFill display key.

## Handset ringer volume

You can choose from three volume settings for the handset ringer: 0FF, Low, and High (the factory setting).

## To change the ringer volume

1. If the Handset Ring prompt is not on the display, press the HEXT display key until the prompt appears.
2. Press the CHHE display key. Each time you press it, you hear the next ring setting.
3. Press End

## Handset receiver volume

The sliding volume control on the left side of the handset adjusts the volume level for what you hear on the handset. There are three settings: low volume (1), medium (middle position), and high volume - (l)) .

## Base volume

The sliding volume control under the right edge of the base sets the volume level for the base ringer and the base speaker. It can be set anywhere between Off, low volume (1), and high volume (4)).

## Setting the area code

You can enter one area code so that incoming local calls appear in the Callers List without it. This lets you
dial local numbers directly from the Callers List without having to remove the area code first.

## To add or change the area code

1. Press Callers.
2. Press the code display key.
3. Press the ADO or CHHE display key (whichever appears on the display).
4. You can use $\downarrow$ or to move to a specific digit.
5. Press Delete to remove any existing digits.
OR
Enter the three-digit number using the dial pad.
6. Press the DOHFE display key.

## To delete your area code

1. Press Callers
2. Press cide.
3. Press Delete
4. If you want to delete the item, confirm it by pressing the ok display key or press Delete again. If you don't want to delete the item, press Callers or End

## Using the Callers List

Times are changing. There are more things to do that take you out of your home. You probably receive a lot of calls when you go out. When you get home, just scroll through your list of callers to see who called. You can find and respond to the important calls quickly (see page 16 ).

If you want to call one of the numbers as it appears on your display, you can save time just by pressing Talk or pressing the key under DIAL on the display (see page 17). A $\boldsymbol{\varphi}$ will appear on the Time and Date screen for all entries you have called from the Callers List. You'll know at a glance which calls you've returned.

To save time looking up a number in the future, you can permanently save numbers from the Callers List into your Directory (page 17). Once a number is in the Directory, it's simple to retrieve it!

Note: You must subscribe to Caller ID service in order for the calls to register with the Callers List.
The Callers List holds up to 30 calls and is accessed using the handset.

Callers List information is sorted from oldest to newest. When the list is full, the oldest items are deleted to make room for the new callers.

When new calls come in, the Callers light on the base flashes and the handset multipurpose light flashes.

When you enter the Callers List, the display may show the following:
— XX Hew Cellers

- XK Callers bumped
- Callers = XX items

Note: For an example and explanation of what might appear on your display, see page 23 .

You can set up your Callers List to log all calls, no calls, or only those calls which you do not answer (see page 16).

To exit the Callers List at any time, press End or Callers
If you are not sure what to do when you get into the Callers List, press HELF for some hints.

## Setting up the Callers List

You may set up the Callers List to:

1. Log all calls (Call Log=All)
2. Log only those calls you didn't answer ©all Log=\|nanswered)
3. Log no calls
©all Log=tone)

## Setting up the Callers List

1. Press Callers
2. Press Līn.
3. Press $\mathrm{CH}+\mathrm{FIE}$ until the second line of the display shows the set up you want: all, hone, or unanswered.

## Viewing the Callers List

## To view the Callers List

1. To see the Callers List heading, press Callers
2. Use the $\boldsymbol{\Delta}$ and $\boldsymbol{\nabla}$ keys to move between callers.
3. Use the $\longleftarrow$ and $>$ keys to move between name, number, and time and date information.
4. To leave the Callers List at any time, press Callers or End .

The illustration below shows how the arrow keys move you up and down between callers, and left and right between name, number, and time and date screens.
3. Press


## Dialing from the Callers List

You can return a call when it is displayed in the Callers List. A $\boldsymbol{\gamma}$ will appear on the Time and Date screen for all entries you've called from the Callers List.

## To dial from the Callers List

1. Press Callers.
2. Use the $\boldsymbol{\Delta}$ and $\boldsymbol{\nabla}$ keys to find the caller.
3. Press the DIAL display key or Talk .

Sometimes you must edit a number before it can be dialed (for example, you may have to add " 1 " to dial long distance). Changes are not saved in the Callers List. You may only edit numbers in the Callers List.

## To edit before dialing

1.Press Callers
2.Use the $\boldsymbol{\Delta}$ and $\boldsymbol{\nabla}$ keys to find the caller. Press $<$ or to view the number.
3.Press the EDIT display key.
4.To erase digits, press Delete . To add digits, use the dial pad. To move sideways, press the $\varangle$ and keys.
5.Press the DOlHE display key. You see the updated number.
6. Press the DIFL display key or Talk

## Copying a number to the Directory <br> To copy a number to the Directory

1. Press Callers
2. Use the $\boldsymbol{\Delta}$ and $\boldsymbol{\nabla}$ keys to find the caller.
3. If the number requires editing, make the required changes.
4. Press the DOINE display key.
5. Press Save .
6. If there is no name for the number, you may enter a name. See "Saving numbers" on page 20 or press the NO display key.
7. Press the DOHE display key.

## Deleting items in the Callers List

## To delete in the Callers List

1. Press Callers
2. If you want to delete everything in the list, go to step 3. If you want to delete just one item, use the $\boldsymbol{\Delta}$ and $\boldsymbol{\nabla}$ keys to find the caller.
3. Press Delete
4. Confirm by pressing the ok display key or by pressing Delete again. If you've changed your mind, press
Callers or End

## Using advanced features

## Other dialing methods

Predial lets you view the number first, before you dial it. It helps prevent dialing errors.

## To predial a number

1. Enter the number using the dial pad.
2. If required, use or to move to a specific digit. Use Delete to erase digits.
3. Press the DIFL display key or Talk

If you want to redial someone you last spoke with on the handset, you can use the Redial key.

## Redial List

The Redial List lets you view the last 3 outgoing numbers. The last number dialed will automatically move to the 1st position in the list.

## To redial a number

1. Press Redial.
2. Press $\boldsymbol{\Delta}$, or the HORE display key to move to the number you wish to dial.
3. Press Talk or the DIFL display key to dial that number.

Note: To delete a number in the Redial List, press Redial press Delete , then press the OK display key or press Delete again.

## Using the Call Timer

When you're on a call, the display shows the channel you're using in the lower left corner. After ten seconds on the call, it then begins to show how much time has passed in minutes and seconds. The timer starts counting as soon as you press Talk , Intem or the DIFL display key. It stops counting when you press End , although the elapsed time will be displayed for an additional 5 seconds.

## Making an intercom call

The intercom will let you make a call between the base and the handset. You cannot make any other type of call with the intercom feature. It also functions as a handset "beeper", to help you locate the handset no matter where it may be hiding.

If you are on a regular call, you can make an intercom call to the other component, which automatically puts your call on hold.

## To call on the intercom

1. Press Intercom on the base or Intem on the handset.

## To answer on the intercom

1. When you hear the handset or base ring and you see the Intercom light flashing, press Intercom or Intcm . On the handset, the display also indicates Feging You....

Meanwhile, if a call comes in, just press Talk.

Note: If you call the base from the handset, the handset display wil read Faging base.

## Call Waiting and Three Way Calling

If you subscribe to Call Waiting or Three-Way Calling (not available in some areas), read the information from your telephone company for the exact procedures. Whenever it says to press the hook-switch, receiver button or Link, press Flash instead. This appears as $L$ on the display.

## Using the Directory

You can store up to 30 frequentlycalled names and numbers in the Directory. When someone who is in your Directory calls, that person's name and number appear on the display as you entered it into the Directory.

Note: You must subscribe to Caller ID service, available from your local telephone company.
All Directory items are sorted alphabetically by the first word. If you want your Directory sorted by last name, enter the last name first.

You can enter a name if you want. If you don't enter a name, the item is sorted by number. All number items are sorted numerically at the beginning of the Directory listing.

When you are viewing items in the Directory, the list is circular. This means you can keep moving in one direction and come around to the beginning again.

## Dialing in the Directory

## Dialing from the Directory

1. Press Directory.
2. Use the $\boldsymbol{\Delta}$ and $\boldsymbol{\nabla}$ keys to find the number you wish to dial.
3. Press the digl display key or Talk k

The following illustration shows how the arrow keys move you to different screens in the Directory.


## Viewing the Directory

## To find items in the Directory

1. To see the Directory list heading, press Directory.
2. To go directly to the items that begin with a particular letter, press the dial pad key that matches that letter. (The letters are printed on the dial pad keys.) Then, to see the other listings under that letter, press the $\boldsymbol{\nabla}$ key. (For example: fi takes you to the first " J" listing, then the down arrow key takes you to the next " J " listing. fifi takes you to the first " $K$ " listing.)
3. Use the $\boldsymbol{\Delta}$ and $\boldsymbol{\nabla}$ keys to move up and down between items.

Use the $\longleftarrow$ and keys to move left and right between names and numbers.
4. To leave the Directory at any time, press Directory or End .

## Saving numbers

## To save a new number

1. Press Save
2. Enter the number using the dial pad. Numbers can have up to 16 digits. If you require a pause (for example, between a telephone number and an access code), press Hold where you want the pause.

Note: Each pause is 2 seconds. Enter as many pauses as you need. A $F$ indicates a pause has been entered.
3. Press the DOHFE display key.
4. If you don't want to enter a name press DOUNE.
To enter a name, use the dial pad. (See Rules for entering names, on this page.)
If you make a mistake, use the
Delete , 4, and keys.
5. To quit and start over, press End
6. Press the DOHE display key.

## To save a number from the display

1. Ensure that a number is on the display. (This could be a predialed, redialed, or Callers List number.)
2. Press Save .
3. Follow the instructions on the display.
4. If you entered a name, press the DOHE display key.

## Entering names

## Rules for entering names

1. Press the key with the desired letter repeatedly until that letter appears on the display.
The letters are printed on the dial pad keys. Names can have up to 16 characters.
2. Advance to the next letter by pressing the key or the SKIF display key.
3. Use $<$ to move backward to insert or delete letters.
4. Press Delete to delete a letter.
5. Press the $\boldsymbol{\Delta}$ or to change the case for each letter.
6. Press the SFPGE display key to enter a space between letters.
7. When you have finished, press the DOHE display key.
Note: You don't always have to press the key if the next letter is on a different key.

## Example:

To enter the name Ruth, press:

$$
\not+\not+,^{\circ},,^{\circ}, \gg .
$$

## Chart for special characters

The following symbols are not shown on your dial pad keys.

| Symbol |  |
| :--- | :--- |
| \&' $^{\prime}(),-$. | Press/until the desired <br> symbol is displayed. |

## Editing the Directory

## To change a number

1. Press Directory.
2. Use the $\boldsymbol{\Delta}$ and $\boldsymbol{\nabla}$ keys to find the number you wish to change.
3. Press to view the number.
4. While the number is on the display, press the CHHIE display key. The cursor appears under the first digit.
5. To insert digits, use the dial pad. (The existing digits will move to the right.)

To move the cursor sideways, press the 4 and keys. To erase digits, press Delete
6. Press the DOHE display key.

## To add a name to an existing <br> Directory item

1. Press Directory
2. Use $\boldsymbol{\Delta}$ or to find desired entry.
3. Press
4. Press the ADD display key.
5. Follow the rules for entering names (page 20).
6. Press the DOHE display key once name has been entered.

## To change a name

1. Press Directory.
2. Use $\boldsymbol{\Delta}$ or to find the name that you wish to change.
3. While the name is on the display, press the chtlige display key. The cursor appears under the first character.
4. To move the cursor left, press the arrow key. To move the cursor right, press the arrow key. To erase letters, press Delete. To insert letters, use the dial pad. To insert a space, press the $\operatorname{SFPACE}$ display key.
5. Press the DOHE display key.

## To delete a Directory item

1. Press Directory.
2. Find the Directory item that you wish to delete.
3. Press Delete
4. If you want to delete the item, confirm it by pressing the ok display key or by pressing Delete again. If you don't want to delete the item, press Directory or End .

## Display prompts and indicators

## Display prompts

Your handset display gives you instructions and information. If you want to know what to do about a particular display prompt, look it up in the following table. The prompts are listed in alphabetical order.

For other helpful hints, see page 26.

| Prompt | Meaning |
| :--- | :--- |
| Bettery | WARNING: You must <br> recharge the handset. |


| Prompt | Meaning |
| :---: | :---: |
| Ho info available | Caller information: The telephone company is unable to send caller information. |
| Ho name | The Directory item has a number but no name. You may leave it as it is or add a name by pressing the ADO display key. |
| Ho rumber to save | You have tried to copy a number to the Directory, but the Callers List item has an unknown or private number. These numbers cannot be saved. See "Private name / number" on page 24 |
| $\begin{aligned} & \text { oct. } 122 \times \\ & 2: 54 \mathrm{Fm} \\ & \text { DIFL } \end{aligned}$ | Callers List information: <br> This is the time and date display. The caller called twice ( $2 x$ ), the last time was at 2:54 pm. Press the DIFL display key to call. |
| Out of Rance <br> (and the handset beeps) | WARNING: You have 30 seconds to move closer to the base before you lose the call. If you were making changes in the Directory or Callers List when you went out of range, those changes are lost after 30 seconds. |
| Feging Bese | You (on the handset) are calling the base. |
| Feging You | The base is calling the handset. Press $\qquad$ to answer the call. |


| Prompt | Meaning |
| :---: | :---: |
| Private namenumber | Caller information: The incoming caller has requested that the name (or number) not be shown. |
| Reades to use... HEXT | Usual idle display prompt. |
| Redial erifes | There are no numbers stored in the Redial key. Either you have deleted the items, have not dialed out, the handset has been recently turned on, or the power has been out. Dial using the dial pad, Callers List, or Directory instead. |
| Rick <br> Brown DIFL CHHES | Directory information: <br> This is the name display of someone in the Directory. Press the DIFL display key to call, or press the CHHGE display key to edit. |
| Ringer is <br> Hi 9 h <br> HEXT CHHGE | This is the volume level ( Hi Fh , Low, or Off) of the handset ringer. |
| Display promp | ( ${ }^{\text {c Northern Telecom. }}$ |

## Handset lights

| Prompt | Meaning |
| :---: | :---: |
| Sorre! <br> Try asain | Make sure you are within range of the base, then repeat the procedure. If the prompt remains, reset the telephone by following the procedure for changing the security code (see page 13). |
| Uniknown number: name | Caller information: The telephone company is unable to provide the number (or name) of this caller. |
| XX Callers bumped | XX callers were removed from the Callers List to make room for new callers. |
| XX Hew Callers | XX new calls have been added to the Callers List since you last checked it. Press Callers to access the list. |
| $555-1440$ <br> DIAL EDIT | Callers List information: Press the DIGL display key to call, or press the EDIT display key to edit. |
| 555-1234 <br> DIFL CHHIGE | Directory information: This is the number display of someone in the Directory. Press the DIAL display key to call, or press the $\mathrm{CH} H \mathrm{HE}$ display key to edit. |

Multipurpose light (top right corner)

| Flash <br> quickly | You have an incoming <br> call. |
| :--- | :--- |
| Flash | You have a call on hold. |
| Flash <br> slowly | You have new callers. |
| Flash <br> periodically | If the handset is on <br> battery saver mode, you <br> have new callers. |

Intercom light
Flash You are sending or quickly receiving an intercom call.

## Helpful hints

## Base lights

## Base light

| Flash <br> quickly | You have an incoming <br> call. |
| :--- | :--- |
| Flash | You have a call on hold. |
| Solid | The handset is busy. |

## Charge light

Solid
The handset battery is charging.

## Callers light

Flash You have a new caller in slowly your Callers List.

## Intercom light

| Flash <br> quickly | The base is calling the <br> handset or the handset is <br> calling the base. |
| :--- | :--- |
| Solid | You are on an intercom <br> call. |

## Message light

Flash You have new messages. slowly

## Talk/Mute light

| Flash <br> quickly | You have an incoming <br> call. |
| :--- | :--- |
| Solid | You are on a handsfree <br> call. |
| Flash | Mute is activated |

## Locating the base.

For the best performance, locate the base centrally in your house, preferably in an open area, away from refrigerators, fluorescent lights, TV's, etc. In addition, the base should be plugged directly into a wall outlet that is not controlled by a switch. Do not use a power bar. Do not use a telephone line cord extension cord. Keep the handset in a location where it will be as close to standard room temperature as possible.

## The phone doesn't work.

Make sure the battery is installed properly in the handset.
Make sure the battery is charged.
Test the AC outlet; make sure it isn't a switched outlet. Make sure the base is the only item plugged into the power outlet. Do not use a power bar. Reset the phone by changing the security code (see page 13).

## You cannot get a call through.

You must subscribe to tone service from your local telephone company.

The battery is low even after charging. The battery of your telephone can be recharged and reused many times. If the battery fails even after charging for 5 hours, replace it with a new Sanyo battery pack GESPCH01 or a $3 \mathrm{~N}-270 \mathrm{AA}$. The use of other battery packs may cause serious damage or malfunctions.

## There is static on the handset.

There may be interference. Press Scan to change channels. If any electrical equipment (such as a baby monitor) is in use, move away from it.

## You pressed the Scan key and still have interference.

Keep pressing Scan until you find a channel that is clear. You may have moved to a channel that is busy on another phone (especially if you have more than one cordless phone).

The base should be plugged directly into a wall outlet, do not use a power bar.

The handset display says you're out of range, but you haven't moved.
The base may have lost power.
Check that the power adaptor is plugged in. If you experience a power failure, you will lose your call after 30 seconds.

There may be radio interference caused by fluorescent lights, electric motors, or computers. Turn these devices off, or move away from them.

## The handset display is blank.

The handset may be in battery saver mode. Press any key to turn the display on. If that doesn't work, the power may be off. Make sure the handset power switch is On and the battery is installed.

## The display is in the other language.

Turn the handset power off, then on. Press the ENGi display key for English and the ESFFíl display key for Spanish.

## The Charge light isn't on when the handset is on the base.

The metal contacts on the handset are not touching the contacts on the base. Place the handset on the base with the display facing up. Make sure the handset hanger tab has been inserted all the way.

## Your held call is gone.

The telephone only holds a call for five minutes.

## Regulatory information

## Language, ringer volume, and area code have changed back to the defaults.

The base has been without power for more than three days. Follow the procedures in the Personalizing your telephone section.

## You can't call on an extension phone.

Make sure that you haven't left the
line on hold at the cordless phone.
To release the line, press Talk and then End

## The handset beeps.

Look at the display and do what is indicated.

## What is a display key?

There are two keys below the display. When a command (such as DIFL or CHHIGE) appears on the bottom line of the display, press the key below it to activate the command.

## Radio/TV interference

Telephones equipped with electronic push-key dials generate and use radio frequency energy, and if not installed and used properly and in strict accordance with the manufacturer's instructions, may cause interference to radio and television reception.

These telephones have been tested and found to comply with the limits for a Class B digital device in accordance with the specifications in Part 15 of the FCC rules. While these rules are designed to provide reasonable protection, there is no guarantee that interference will not occur in a particular installation. You can determine whether interference occurs by monitoring your radio or television reception while placing a call.

If your telephone causes interference, one of the following measures may correct the problem:

- Re-orient or relocate the receiving TV or radio antenna, where this may be done safely.
- To the extent possible, move the telephone and the radio or television farther away from each other, or connect the telephone and the radio or television to outlets on separate circuits.
- Consult the dealer or an experience radio/television technician for additional suggestions.

Note: FCC registration does not constitute an expressed or implied guarantee of performance.

## Rights of the telephone company

If your telephone causes harm to the telephone network, the telephone company may stop your service temporarily or ask you to remove your equipment until the problem is resolved. If possible, they will notify you in advance. If advance notice is not practical, you will be notified as soon as possible and be given the opportunity to correct the situation. You will also be informed of your right to file a complaint with the FCC.

Your telephone company may make changes in its facilities, equipment, operations or procedures that could affect the proper function of your telephone. If they do, you will be notified in advance to give you an opportunity to maintain uninterrupted telephone service.

## Federal Communications Commission (FCC) notice

## FCC registration number

This telephone equipment complies with Part 68, Rules and Regulations, of the FCC for direct connection to the Public Switched Telephone Network. (The FCC registration number appears on a sticker affixed to the bottom of the telephone.)

Your connection to the telephone line must comply with these FCC rules:

- Use only an FCC standard RJ11W/ RJ14W or RJ11C/RJ14C network interface jack and FCC-compliant line cord and plug to connect this telephone to the telephone line. (To connect the telephone, press the small plastic tab on the plug at the end of the telephone's line cord. Insert into a wall or baseboard jack until it clicks. To disconnect, press the tab and pull out.)
- If a network interface jack is not already installed in your location, you can order one from your telephone company. Order RJ11W/ RJ14W for wall-mounted telephones or RJ11C/RJ14C for desk or table use. In some states, customers are permitted to install their own jacks.
- Your telephone may not be connected to a party line or coin telephone line. Connection to Party Line Service is subject to state tariffs. (Contact the state public utility commission, public service commission, or corporation commission for information.)
- It is no longer necessary to notify the telephone company of your telephone's Registration and REN numbers. However, you must provide this information to the telephone company if they request it.
- If you make changes or modifications not expressly approved by the manufacturer, you could void your authority to operate the equipment.
- Equipment cannot be used on public coin phone service provided by your telephone company. Connection to party line service is subject to state tariffs. (Contact the state public utility commission, public service commission or corporation commission for information.)


## Signaling method

This unit's push-key dial pad allows it to signal in tones (DTMF). It can complete calls to local and longdistance lines and can also complete long-distance calls using computer telephone systems such as $\mathrm{MCI}^{\mathrm{TM}}$ or SPRINT ${ }^{\text {TM }}$.

MCI is a trademark of MCI.
SPRINT is a trademark of United
Telecommunications.

## Ringer Equivalence Number

The FCC Registration label (on bottom of telephone) includes a Ringer Equivalence Number (REN), which is used to determine the number of devices you may connect to your telephone line. A high total REN may prevent telephones from ringing in response to an incoming call and may make placing calls difficult. In most areas, a total REN of 5 should permit normal telephone operation. To determine the total REN allowed on your telephone line, consult your local telephone company.

## Hearing aids

This telephone is compatible with hearing aids equipped with an appropriate telecoil option.

## Programming emergency numbers

When programming emergency numbers or making test calls to emergency numbers:

1. Remain on the line and briefly explain to the dispatcher the reason for calling before hanging up.
2. Perform such activities in the offpeak hours, such as early morning or late evenings.

## UL installation instructions

Warning: To avoid electrical shock hazard to personnel or damage to equipment, observe the following precautions when installing telephone equipment:

1. Never install telephone wiring during a lightning storm.
2. Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
3. Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected at the network interface.
4. Use caution when installing or modifying telephone lines.

AThe exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the product.

This symbol on the product is used to identify the following important information. Use only with:

- Northern Telecom model SPA-3545A-82 (Salom Electric) power adaptor.
OR
- CSA-NRTL certified or UL listed, CLASS 2 power source ( $12 \mathrm{Vac} / 200$ $\mathrm{mA} \max / 50$ or 60 Hz ).

©This product contains a NICKEL-CADMIUM RECHARGEABLE BATTERY WHICH MUST BE RECYCLED OR DISPOSED OF PROPERLY. Recycling facilities may not be available in all areas. The enclosed battery is labeled indicating its type.

## Important safety instructions

1. Read and understand all instructions.
2. Follow the warnings and instructions marked on the product.
3. Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.

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