

# D Technical Support

## Internet Site

You can access the latest news and information on Alcatel Internetworking and its products by accessing the Alcatel Internetworking internet site. Enter the following URL into your web browser:

<http://www.ind.alcatel.com>

## Technical Support

You can use one of the following methods to contact Alcatel for technical support:

E-mail: [support@ind.alcatel.com](mailto:support@ind.alcatel.com)

Customer Support Phone Line: (800) 357-4353 or (800) 995-2696

## Returning Products for Repair

If it is necessary to return a product directly to Alcatel for repair, you must first receive a Return Material Authorization (RMA) number. To do so, contact Alcatel Technical Support. A returned product must be sent in the original packaging, or comparable packing material.

Shipping: Alcatel Internetworking, Inc.  
26801 W. Agoura Rd.  
Calabasas, CA 91301

