

Allworx® Products at a Glance

Communication systems designed exclusively for small businesses

Allworx Product Family



Allworx phones

Allworx phones truly emulate both Key and PBX behavior. Set your Allworx phones to either one or mix both!

Allworx phones: Feature comparison

Feature	9112	9102
Adjustable stand — multiposition or wall mount	•	
Call history/Missed calls	•	•
Caller ID	•	•
Call waiting — displays caller information on LCD	•	•
Check messages button	•	•
Conference call button—up to three callers	•	•
Distinctive ring types—distinguishes different types of calls	•	•
Do Not Disturb button—eliminates interruptions	•	•
Headset jack	•	•
Hold button	•	•
Info button — accesses on-screen help	•	
Intercom button — connects to other extensions	•	•
Maximum number of lines—calls per phone	12	2
Mute button	•	•
Programmable Feature Keys	12	2
Redial	•	•
Release button—relinquishes line without hanging up	•	•
Speakerphone — Full-duplex sound allows simultaneous talking	•	•
Speakerphone button—activates microphone and speaker	•	•
TAPI support — integrates phone and computer ²	•	•
Transfer call button	•	•
Visual ring indicator	•	

Advanced features

Allworx provides Advanced Feature options to help your business increase its productivity, efficiency and customer response.



Call Assistant

Live answer position allows operators to easily manage incoming calls via a software tool.



Call Queuing

A cost-effective call queue solution designed for small businesses.



Group Calendaring

Scheduling meetings, reminders for meetings/deliverables — all compatible with third-party email clients.



Internet Call Access

Provides significant savings by sending and receiving phone calls over the Internet.



Virtual Private Network

Allows access to the office intranet over a secure connection at a lower cost than other alternatives.

Allworx systems — the only right choice

The Allworx system is a state-of-the-art communication system that integrates three essential business operations into one simple system. It is a feature-rich phone system, a robust data network system and software tools that substantially improve your company's productivity while saving you on-going monthly costs.

Allworx systems: Feature comparison

	Feature	Allworx 6x	Allworx 10x	Allworx 24x	
	Users	30	100	100	
PHONE					
SYSTEM	Central Office lines	6 FXO ports expandable to 301	9 FXO ports expandable to 331	1 PRI, 3 FXO expandable to 27 ¹	
	T1/PRI	Third-party option	Third-party option	Integrated PRI support	
	Extensions	60 (30 voicemail/30 resource)	200 (100 voicemail/100 resource)	200 (100 voicemail / 100 resource)	
	Analog phones	2 FXS ports ¹	13 FXS ports ¹	5 FXS ports ¹	
	PBX and Key System	Supported	Supported	Supported	
	VoIP	SIP 2.0	SIP 2.0	SIP 2.0	
	Multi-site	100 sites	100 sites	100 sites	
	Voicemail	8-port voicemail	16-port voicemail	16-port voicemail	
	Customized call routing	Supported (mix of traditional / ITSP)	Supported (mix of traditional / ITSP)	Supported (mix of traditional / ITSP)	
	Remote users	Supported with Allworx phones	Supported with Allworx phones	Supported with Allworx phones	
	Presence management	7 settings per user	7 settings per user	7 settings per user	
	Auto attendants	9 unique Auto Attendants	9 unique Auto Attendants	9 unique Auto Attendants	
	Conference calling	One (1) 8-seat conference bridge; 3-way conference for each Allworx phone	3-way conference for each Allworx phone	Four (4) 8-seat conference bridges; 3-way conference for each Allworx phone	
	Door relay	Included	Supported with third-party devices	Included	
	Paging zones	10 customizable paging zones	10 customizable paging zones	10 customizable paging zones	
NETWORK					
	Hard disk	256 MB Compact Flash Optional external USB hard disk	80GB internal hard disk Optional mirrored disk	40GB internal hard disk Optional mirrored disk	
	WAN/Internet access	5 modes: LAN host, Router, NAT/Firewall, NAT/Firewall with DMZ, NAT/Firewall with Stealth DMZ	5 modes: LAN host, Router, NAT/Firewall, NAT/Firewall with DMZ, NAT/Firewall with Stealth DMZ	5 modes: LAN host, Router, NAT/Firewall, NAT/Firewall with DMZ, NAT/Firewall with Stealth DMZ	
	Firewall SPI security	Stateful Packet Inspection	Stateful Packet Inspection	Stateful Packet Inspection	
	Spam blocker	Customize third-party spam blacklists ³	Customize third-party spam blacklists (i.e. Spamhaus.org)	Customize third-party spam blacklists (i.e. Spamhaus.org)	
	Email SMTP server	Supported w/optional external USB hard disk	Supported	Supported	
	Email POP3 server	Supported	Supported	Supported	
	Unified messaging	Supported	Supported	Supported	
	Text to speech	Not supported	Supported	Not supported	
	File server	Not supported	Supported	Not supported	
	Network integration	1-port LAN connection	4-port switch	1-port LAN connection	
	Automatic backup	Supported with OfficeSafe™	Supported with OfficeSafe™	Supported with OfficeSafe™	
	Port forwarding	Supported	Supported	Supported	
	Website hosting	Internet / Intranet Sites	Internet / Intranet Sites	Internet / Intranet Sites	
	T1 data connection	Third-party	Third-party	2 integrated T1 lines	
ADVANCED					
FEATURES	Call Queuing	10 queues; 16 total calls in all queues	10 queues; 32 total calls in all queues	10 queues; 32 total calls in all queues	
	Call Assistant	Supported	Supported	Supported	
	VPN support	16 VPN connections	16 VPN connections	16 VPN connections	
	Grouping Calendaring	Supported	Supported	Supported	
	TAPI compliant 1,2	Auto dial / Caller ID pop-ups	Auto dial / Caller ID pop-ups	Auto dial / Caller ID pop-ups	

Call us at 1-866-ALLWORX and we'll help you select the right product and Authorized Allworx Dealer.