Having CallExtend dial digits to the phone system when it answers a call

On some phone systems, CallExtend must dial digits after going off-hook, in order to answer a call that is ringing to it. These digits must be dialed **before** CallExtend begins playing its Main Greeting. This is a rare application that occurs primarily with Cardinal or ESI Candella phone systems that are in Night Mode.

To program CallExtend this way, dial as shown on a standard touch-tone phone (2500 set) that is connected to CallExtend's "Admin" port, or while in Remote Programming Mode:

Dial: 0 5 5 plus the digits to be dialed after CallExtend goes off-hook to answer a call: _____ and # Dial: 0 5 7 to review the digits you entered and make sure they're correct

Note: The "#" in the above programming sequence tells CallExtend that you are done programming that setting. It does not cause CallExtend to dial "#" when answering calls. If you want CallExtend to dial a "#" as a digit in its answering sequence, enter ## (two # signs right in a row) at the point in the sequence where # should be dialed. Each ## entered this way puts a single "#" into the dialing sequence. You still need to dial the final "#" as shown above, to indicate that you are done with the programming string.

Example: To have CallExtend answer every call by: 1) going off-hook, 2) dialing #0, and 3) playing its Main Greeting, you would program it as shown:

Dial: 0 5 5 ## 0 # (the ## sequence must be dialed together, without pause)
Dial: 0 5 7 and verify that CallExtend displays shows **c** 0 and says "pound oh end."