

MITEL
Impresa™
Nurse Dispatch

Start Here Guide



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START HERE!

This card outlines the installation process and provides a "road map" to pertinent details in the MITEL® Impresa™ *Nurse Dispatch Technical Documentation*. This technical document is a Portable Document Format (PDF) file printable from the enclosed Impresa Nurse Dispatch (ND) Installation Disc or from the Mitel Online Web site. To access this document on the installation disc, refer to the instructions "Accessing Documentation" on the disc tray card. To access this document on the Internet, locate the Mitel Online Web site. You require a username and a password. See <http://www.mitel.com>.

WHAT YOU RECEIVED

Your MITEL Impresa shipment should contain the following items in addition to the Impresa ND server:

- *Impresa Nurse Dispatch Start Here Guide*
- Impresa Nurse Dispatch Installation Disc
- MiTAI™ Release 7.5.3 CD-ROM Disc
- 56K internal modem
- Dialogic D/41H card
- pcAnywhere™ software
- Microsoft™ NT Server Operating System software
- Folder with a disk driver for the network card, disk driver for the video card, and an Emergency Repair disk.
- Keyboard and mouse
- Connectivity kit (SX-200® pkg. contains a silver satin cable, SX-2000® pkg. contains fiber cable with FIM)

If any of these items are missing, contact your Mitel dealer. For more information, see Unpacking the Impresa Nurse Dispatch Server in Chapter 5, "Installing the Server Environment", in the *Impresa Nurse Dispatch Technical Documentation*.

THE INTEGRATED SYSTEM

To integrate the Impresa ND system, you need a

- MITEL Impresa ND server
- MITEL PBX (SX-200 EL, SX-200 ML, SX-2000 LIGHT, SX-2000 MICROLIGHT, or Ipera™ 2000)
- 10/100 Base-T Ethernet™ LAN with the TCP/IP protocol enabled to support the Impresa ND Administration and/or Impresa ND Guardian desktop to the server
- PC monitor
- Windows™ 98 or Windows NT desktop (to install Impresa ND Administration and/or Impresa ND Guardian software).

For more information, see Chapter 3, "System Overview", in the *Impresa Nurse Dispatch Technical Documentation*.

INSTALLATION STEPS

Install Impresa ND components as follows:

1. Verify that the installation requirements can be met (see Chapter 4, “Installation Overview”, in the *Impresa Nurse Dispatch Technical Documentation*).
2. Prepare the installation site and install the server environment (see Chapter 5, “Installing the Server Environment”, in the *Impresa Nurse Dispatch Technical Documentation*).

You will need to:

- Unpack the Impresa ND server, including the connectivity kit components
 - Check the shipment
 - Add the Impresa ND server to the LAN (if required)
 - Configure the PBX
 - Connect the Impresa ND server to the PBX
3. Install Impresa ND Administration software on a PC in the network. If required, install Impresa ND Guardian software on other networked PCs (see Chapter 6, “Installing Client Software”, in the *Impresa Nurse Dispatch Technical Documentation*).
 4. Configure the Impresa ND alarm operation. Use the tables found in Appendix H, “System and Site Planner”, in the *Impresa Nurse Dispatch Technical Documentation*.
 5. Verify the Impresa ND system operation (see Chapter 7, “System Verification”, in the *Impresa Nurse Dispatch Technical Documentation*) and troubleshoot if necessary (see Chapter 8, “System Maintenance and Troubleshooting”, in the *Impresa Nurse Dispatch Technical Documentation*).