

Panasonic

900MHz Cordless Phone

Model No. **KX-TC933-B**
KX-TC934-B

Pulse-or-tone dialing capability

Operating Instructions



2 LINE

KX-TC933-B

PLEASE READ BEFORE USE AND SAVE.

Charge the battery for about 4 hours before initial use.

Preparation

Basic Operation

Advanced Operation

Useful Information

Before Initial Use

Please read **IMPORTANT SAFETY INSTRUCTIONS** on pages 40–41 before use. Read and understand all instructions.

Thank you for purchasing your new Panasonic cordless telephone.

Attach your purchase receipt here.

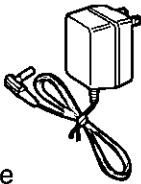
For your future reference

Serial No. _____ Date of purchase _____
(found on the bottom of the unit)

Name and address of dealer _____

Accessories To order accessories, call 1-800-332-5368.

- AC Adaptor (p. 8)
Order No. KX-A11-6



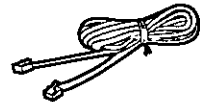
one

- 4-Wire Telephone Line Cord with Green Plugs (p. 9, 10)



one

- 2-Wire Telephone Line Cord with Transparent Plugs (p. 10)



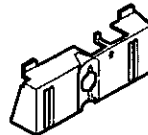
one

- Belt Clip (p. 15)
Order No. PQKE10074Z1



one

- Wall Mounting Adaptor (p. 14)
Order No. PQKL24Z0

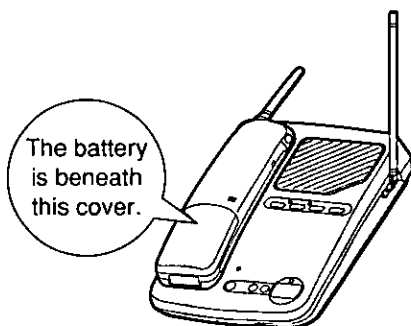


one

For Best Performance

Battery Charge

A rechargeable Ni-Cd battery powers the handset. Charge the battery for about **4 hours** before initial use (p. 11).

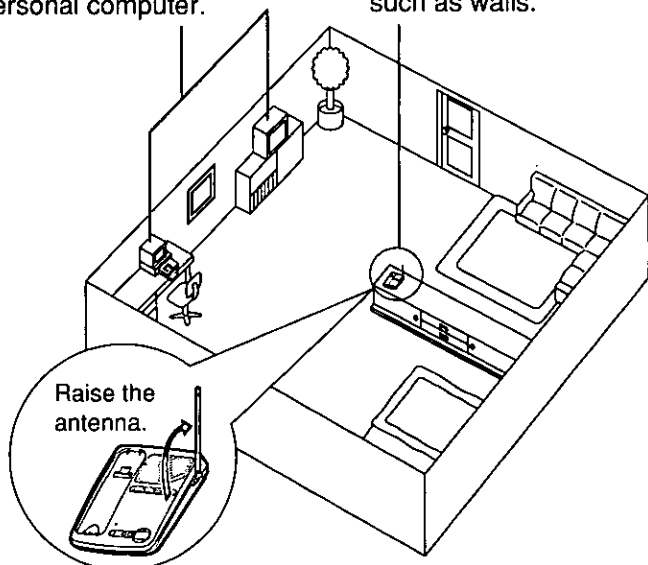


Operating Distance/Noise

Calls are transmitted between the base unit and the handset using wireless radio waves. **For maximum distance and noise free operation**, the recommended base unit location is:

Away from electrical appliances such as a TV, radio, or personal computer.

In a **HIGH** and **CENTRAL** location with no obstructions such as walls.



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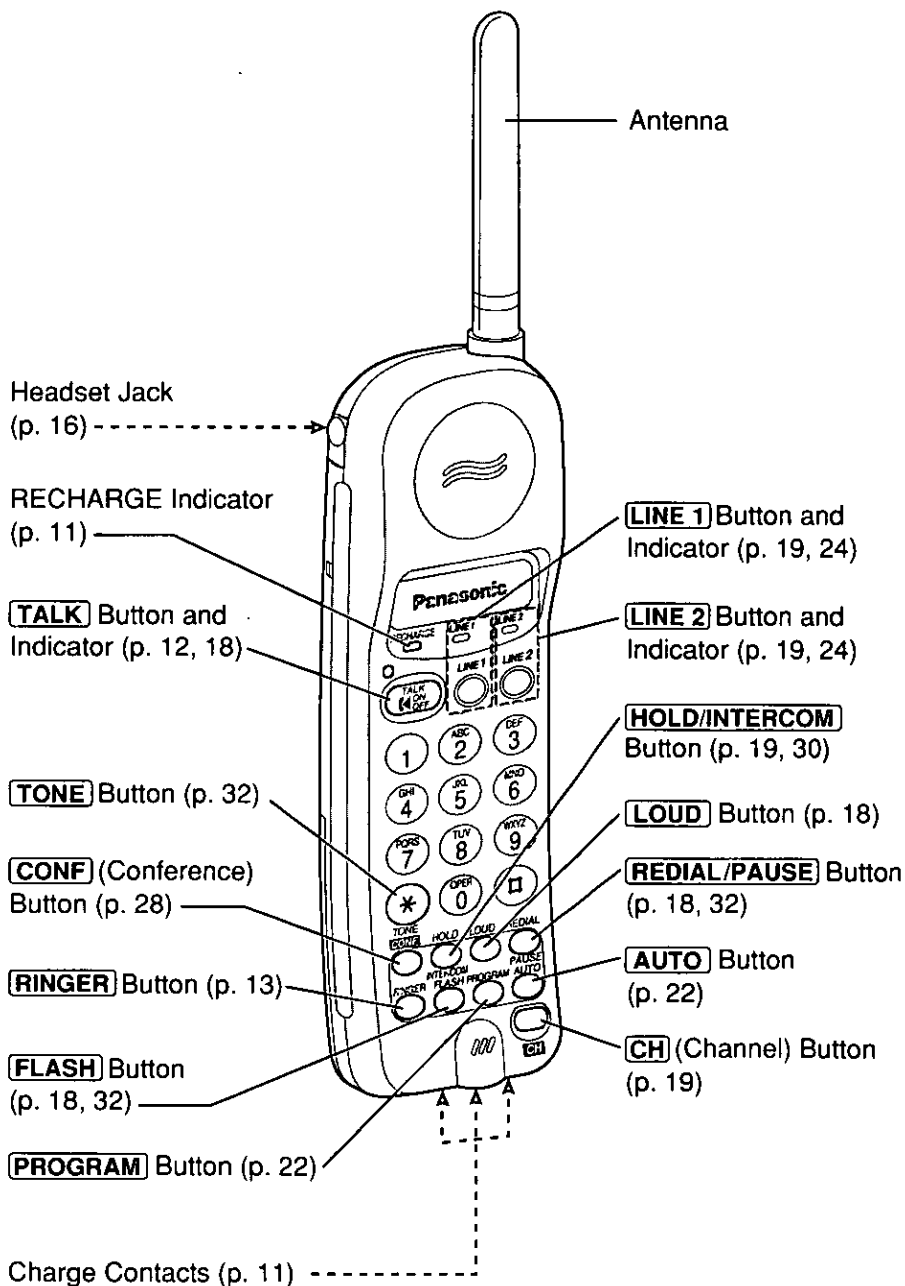
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Useful Information

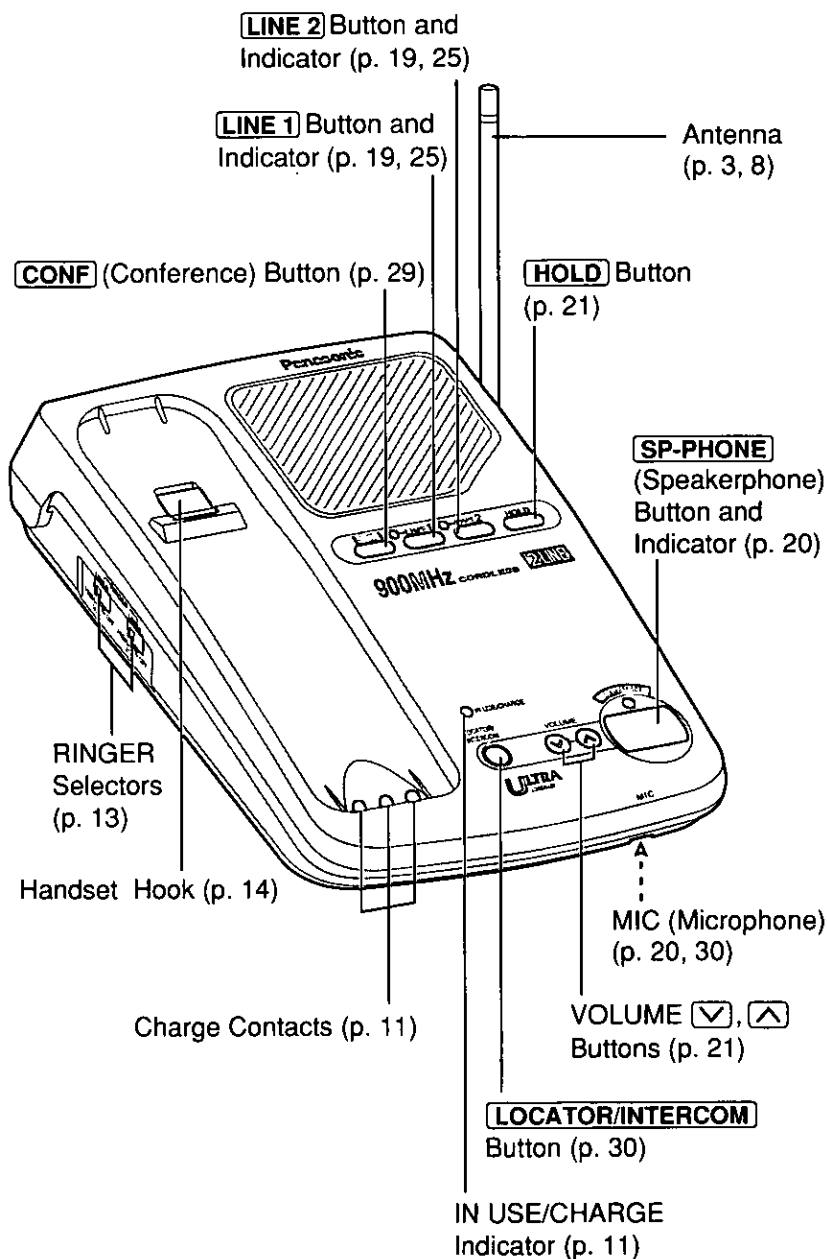
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Location of Controls

Handset

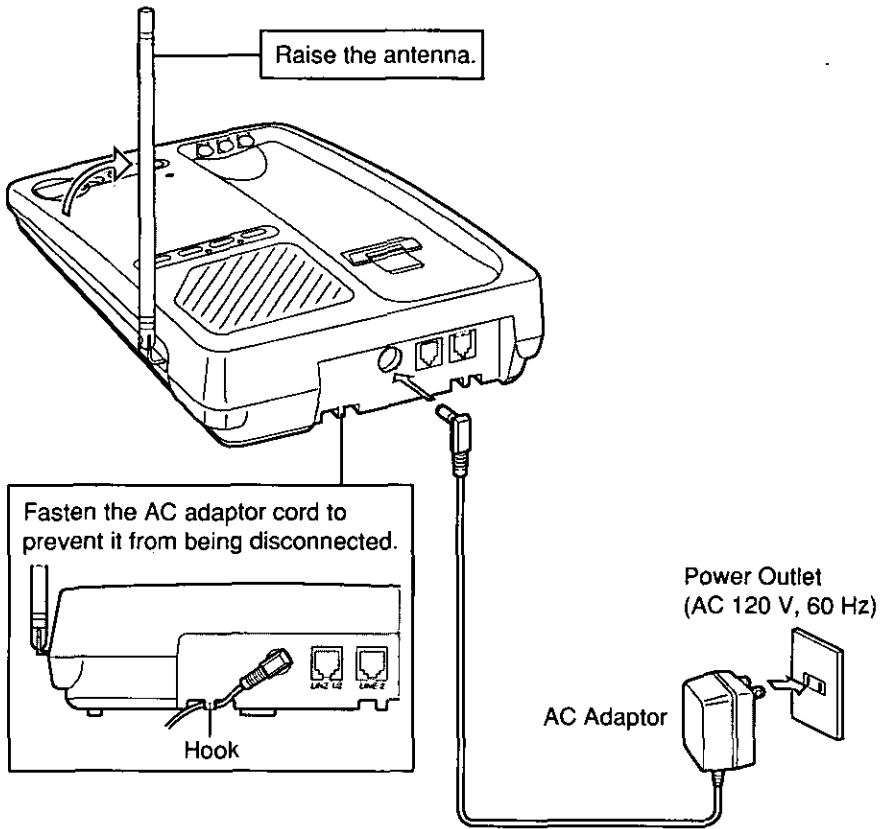


Base unit



Settings

Connecting the AC Adaptor



- USE ONLY WITH Panasonic AC ADAPTOR KX-A11 or KX-A11-6.
- The AC adaptor must remain connected at all times. (It is normal for the adaptor to feel warm during use.)
- To connect a standard telephone on the same line, see page 36.

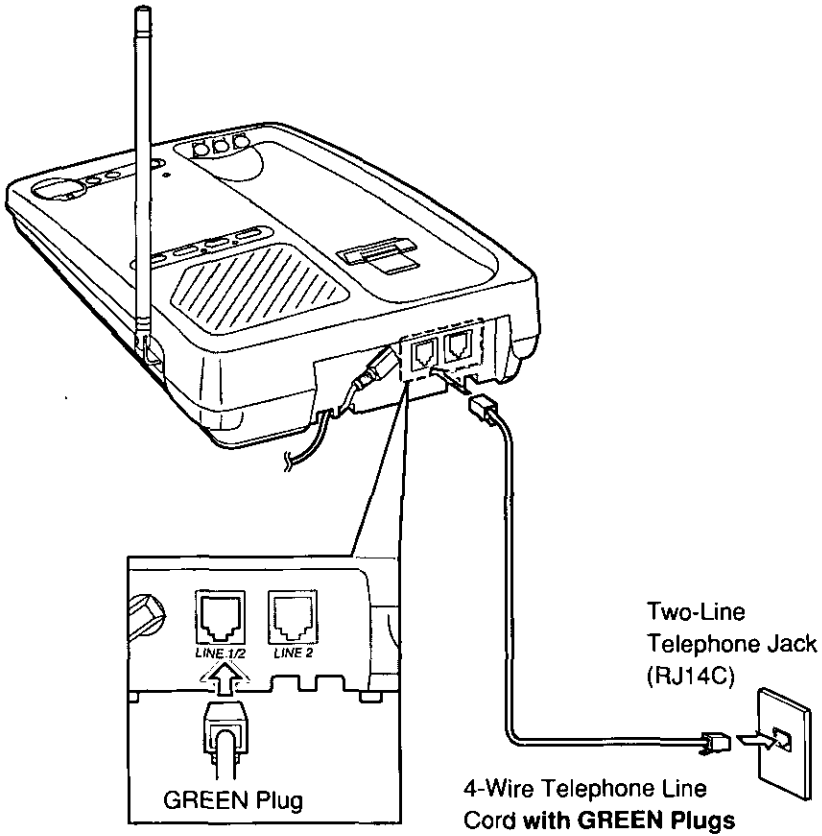


Connecting the Telephone Line Cord

Connect the telephone line cord(s) to the unit as follows.

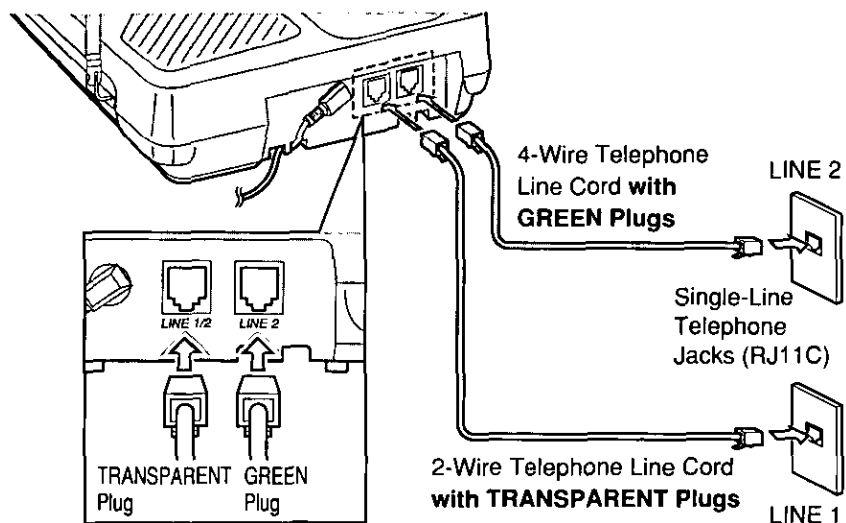
Preparation

To connect a two-line telephone jack

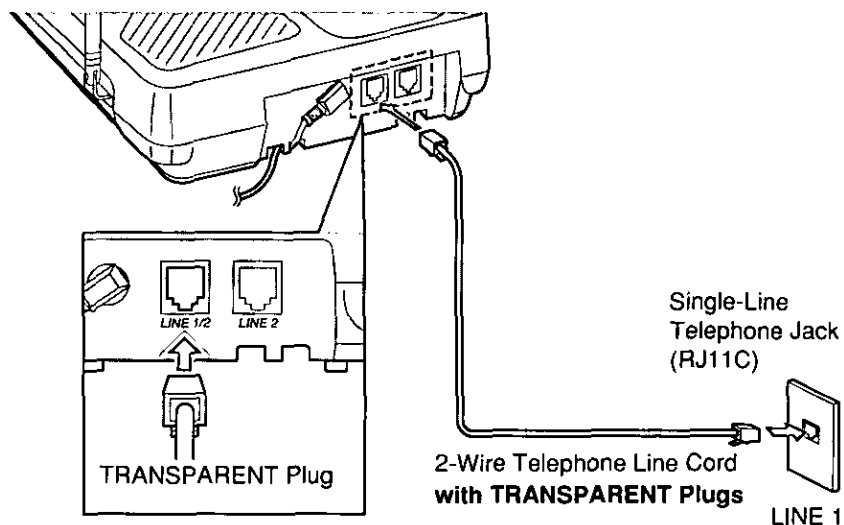


➔ Settings

To connect two single-line telephone jacks



If you use the unit as a single-line telephone only



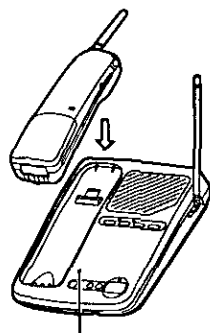
- For this connection, you can only use LINE 1. The LINE 2 indicator will not work properly. (It will continue to flash.) To turn off the line indicator, see page 35.



Battery Charge

Place the handset on the base unit and charge for about **4 hours** before initial use.

- The IN USE/CHARGE indicator lights.

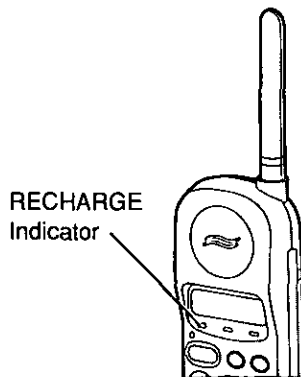


IN USE/CHARGE Indicator

Recharge

When the RECHARGE indicator flashes or the unit beeps intermittently, recharge the battery for about 4 hours.

- If you **DO NOT** recharge the handset battery for more than 30 minutes, the RECHARGE indicator will continue to flash.



RECHARGE Indicator

Battery information

If your Panasonic battery is fully charged:

Operation	Approx. battery life
While in use (TALK)	Up to about 6 hours
While not in use (Stand-By)	Up to about 21 days

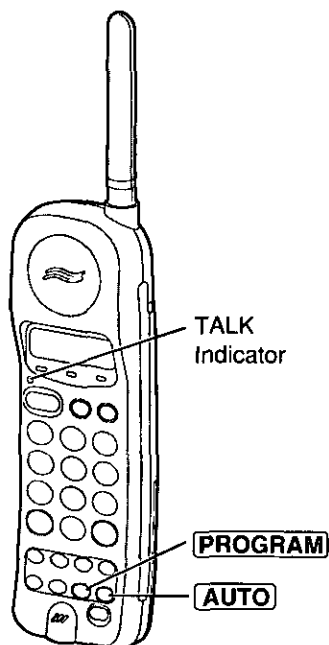
- Battery life may vary depending on usage conditions and ambient temperature.
- **Clean the handset and the base unit charge contacts with a soft dry cloth once a month. Clean more often if the unit is subject to grease, dust or high humidity.** If not, the battery may not charge properly.
- If the battery is fully charged, you do not have to place the handset on the base unit until the RECHARGE indicator flashes. This will maximize the battery life.
- The battery cannot be overcharged.

Selecting the Dialing Mode

You can program the dialing mode by using the handset near the base unit. If you have touch tone service, set to TONE. If rotary or pulse service is used, set to PULSE. Your phone comes from the factory set to TONE.

The TALK and SP-PHONE indicator lights must be off before programming.

- 1 Press **PROGRAM**.
 - The TALK indicator flashes.
- 2 Press **AUTO**.
- 3 To select PULSE, press **□** twice.
OR
To select TONE, press ***** twice.
- 4 When finished, press **PROGRAM**.
 - A confirmation tone sounds.*



- To cancel during programming, press **PROGRAM**, then start from step 1.
- If 3 beeps sound during programming, a wrong key was pressed. Restart from step 1.
- If either line has rotary or pulse service, set to PULSE. When making a call using the line which has touch tone service, press ***** first and then dial the number.

*What the confirmation tone means

- 1 beep: The mode is different from the previously selected one.
- 2 beeps: The mode is the same as the previously selected one.

If a power failure occurs, the mode will return to the factory preset (TONE). Reprogram if necessary.

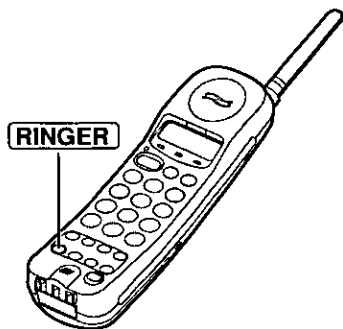


Selecting the Ringer Volume

With the handset

The TALK indicator light must be off.

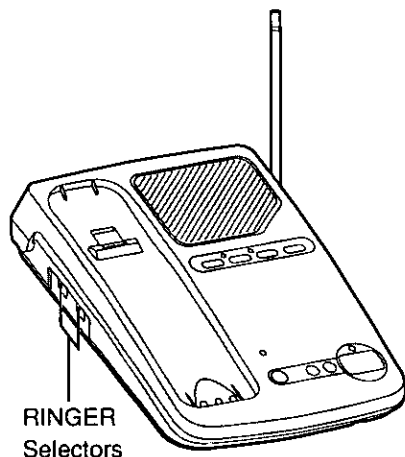
- To select **HIGH (preset) or LOW**, press **RINGER** briefly.
(Each time you press the button briefly, the selected volume will ring and the ringer volume will change.)
- To turn the ringer **OFF**, press and hold **RINGER** until 2 beeps sound.
- To turn the ringer **ON**, press **RINGER** briefly. The ringer will sound at the HIGH level.



With the base unit

Set the RINGER selector for each line to HIGH, LOW, or OFF.

- When set to OFF, the selected line(s) will not ring.

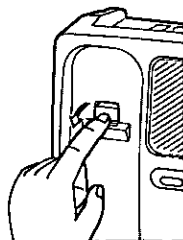


⇒ Settings

Wall Mounting

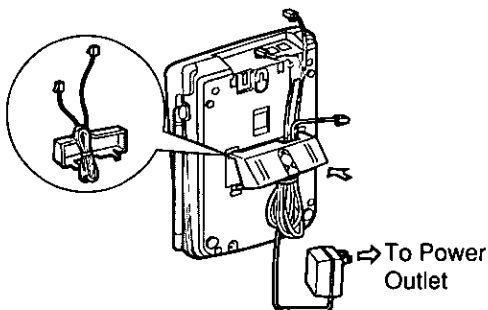
This unit can be mounted on a wall phone plate.

- 1 Pull down the handset hook until it locks, **so the tab holds the handset.**



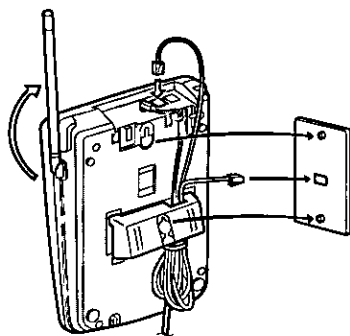
- 2 Connect the AC adaptor. Tuck the telephone line cord inside the wall mounting adaptor, then push it in the direction of the arrow.

- "UP" should face upward.



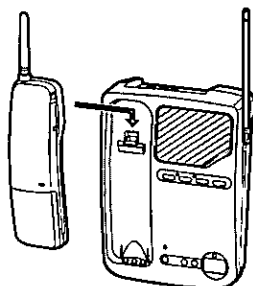
- 3 Connect the telephone line cord. Mount the unit, then slide down.

- Raise the antenna.



- 4 **To charge the battery:** Place the handset on the handset hook as shown.

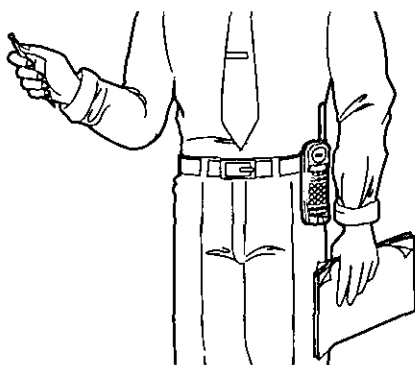
- The IN USE/CHARGE indicator lights.





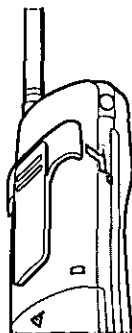
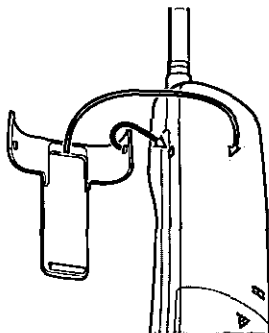
Using the Belt Clip

You can hang the handset on your belt or pocket using the belt clip.

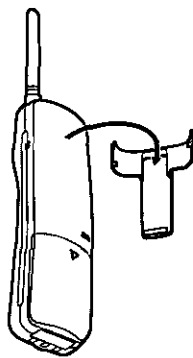


Preparation

To install the belt clip

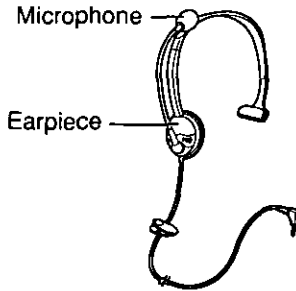


To remove the belt clip



Using an Optional Headset

Plugging an optional headset into the handset provides a handsfree phone conversation. Please use only Panasonic KX-TCA80 or KX-TCA90 headset. To order, call 1-800-332-5368.

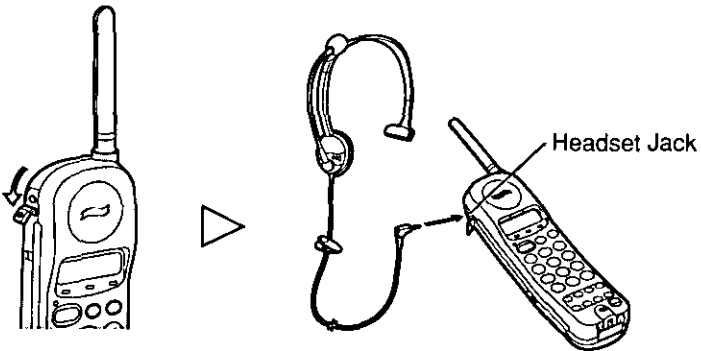


The headset illustration is a KX-TCA80.

When an optional headset is connected to the handset, be sure to use the headset to talk with the caller. If you want to have a normal cordless phone conversation, disconnect the headset.

Connecting an Optional Headset to the Handset

Open the headset jack cover, then connect an optional headset to the headset jack as shown below.



How to Wear an Optional Headset

- 1 Place the headset on your head and attach the clothing clip to the desired position.



- 2 Adjust the microphone to a comfortable position.

- Place the microphone near your mouth.



Making Calls

The unit will automatically select an idle line when you press **TALK** to make a call. (To change the line selection, see page 34.)

1 Press **TALK**.

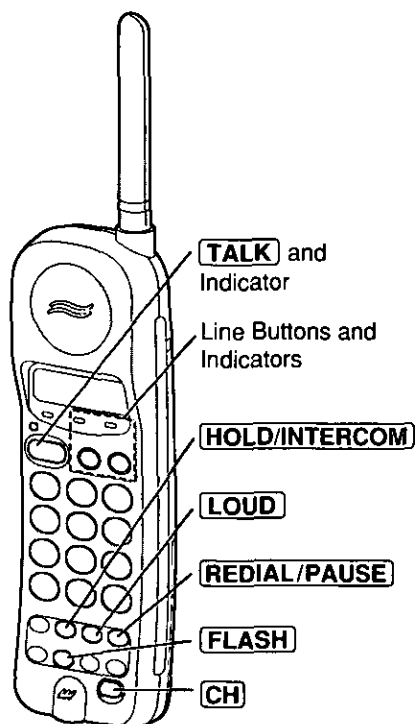
- The TALK indicator and the selected line indicator light.

2 Dial a telephone number.

- If you misdial, press **FLASH** firmly then dial again.

3 To hang up, press **TALK** or place the handset on the base unit.

- The indicator lights go out.



- If an alarm tone sounds in step 1, move closer to the base unit or place the handset on the base unit. Then try again.
- In step 1, you may select a line manually by pressing the line button instead of **TALK**.

To redial the last number dialed

Press **TALK** (or a line button) ⇨ **REDIAL/PAUSE**.

To select the receiver volume

Press **LOUD** while talking.

- Each time you press the button, the volume level will change from MEDIUM (preset) to HIGH to LOW.



If noise interferes with the conversation

Press **[CH]** to select a clearer channel or move closer to the base unit.

To put a call on hold

Press **[HOLD/INTERCOM]**.

- The TALK indicator light goes out and the line indicator flashes.
- After 6 minutes, warning tones will sound every 10–15 seconds.
After a total of 10 minutes, the call will be disconnected.

To release the hold

Press the line button.

- If another phone is connected on the same line (p. 36), you can also release the hold by lifting its handset.

You may make or answer a second call on the other line while keeping the present call on hold. See page 26.

What the line indicator means

Off	The line is free.
On	You are using the line on the handset or the base unit.
Flashing twice every 2 seconds	Someone else is using the line on the handset, base unit or parallel connected telephone.
Flashing	A call is on hold.
Flashing quickly	A call is being received.

Lighted handset keypad

The handset dialing buttons will light while dialing and flash when a call is received. The lights will go out about 10 seconds after dialing or answering a call.

Answering Calls

When a call is being received, the called line indicator flashes quickly. The line is automatically selected when you answer the call. (To change the line selection, see page 34.)

With the Handset

If the handset is off the base unit, press **TALK**.

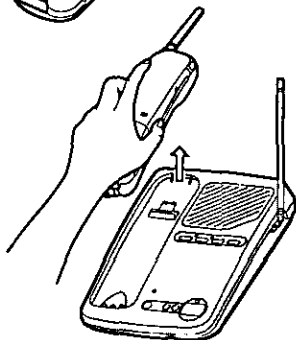
- The called line indicator lights.
- You can also answer a call by pressing any dialing button **0** to **9**, *****, or **#** (— Any Key Talk).



OR

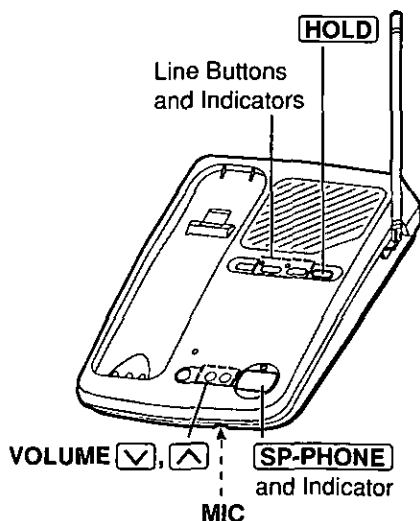
If on the base unit, just lift up.

- The called line indicator lights.




With the Base Unit

- 1 Press **SP-PHONE**.
 - The SP-PHONE indicator and the called line indicator light.
- 2 Talk into the **MIC** (microphone).
- 3 To hang up, press **SP-PHONE**.
 - The indicator lights go out.




- In step 1, you may answer a call by pressing the line button instead of **SP-PHONE**.

To adjust the speaker volume (12 levels) while talking

To increase, press **VOLUME** . To decrease, press **VOLUME** .

During the speakerphone operation:

- For best performance, talk alternately with the caller in a quiet room.
- If the caller complains that your voice is hard to hear, press **VOLUME**  to decrease the speaker volume.
- If the handset is on the base unit, you may switch to the handset by lifting it up.
- The line indicator shows the line condition (p. 19).

To put a call on hold

Press **HOLD**.

- The SP-PHONE indicator light goes out and the line indicator flashes.
- After 6 minutes, warning tones will sound every 10–15 seconds.
After a total of 10 minutes, the call will be disconnected.

To release the hold

Press the line button.

- If another phone is connected on the same line (p. 36), you can also release the hold by lifting its handset.

You may answer a second call on the other line while keeping the present call on hold. See page 27.

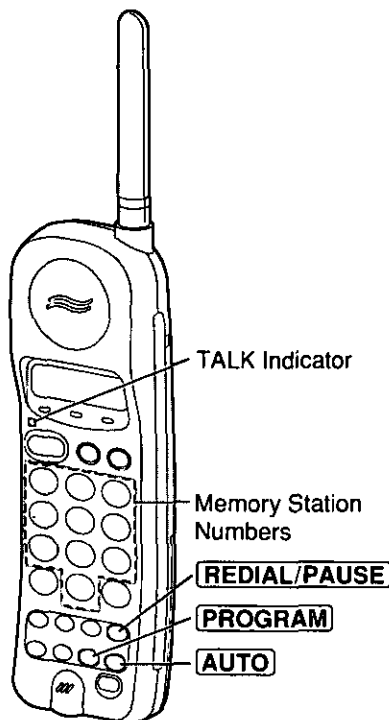
Speed Dialer

Storing Phone Numbers in Memory

You can store up to 10 phone numbers in the handset. The dialing buttons (0 to 9) function as memory stations.

The TALK indicator light must be off before programming.

- 1 Press **PROGRAM**.
 - The TALK indicator flashes.
- 2 Enter a phone number up to 16 digits.
 - If you misdial, press **PROGRAM** to end storing, then start from step 1.
- 3 Press **AUTO**.
- 4 Press a memory station number (0 to 9).
 - A confirmation tone sounds.*
 - To store other numbers, repeat steps 1 through 4.



- If a pause is required for dialing, **REDIAL/PAUSE** can be stored in a phone number counting as one digit (p. 32).

*What the confirmation tone means

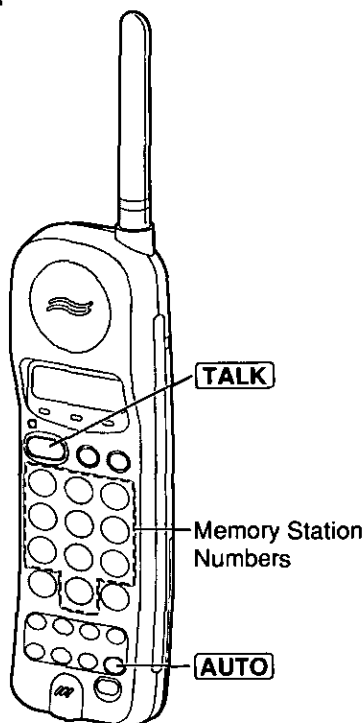
- 1 beep: The new number is stored.
- 2 beeps: The number is the same as the previously stored one.

To erase a stored number

Press **PROGRAM** ⇨ **AUTO** ⇨ the memory station number (**0** to **9**) for the phone number to be erased.

Dialing a Stored Number

- 1 Press **TALK**.
- 2 Press **AUTO**.
- 3 Press the memory station number (**0** to **9**).
 - The stored number is dialed.



- Numbers stored in the handset can only be dialed by the handset.

Using the Other Line During a Conversation

While Someone Else is Using a Line (Simultaneous Base/Handset Calling)

The handset and base unit can be used at the same time on separate telephone lines.

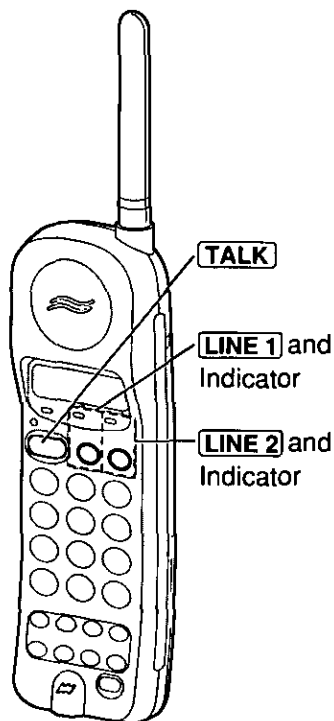
To make a call with the handset

- 1 Ex: If the base unit is using LINE 1**
Press the other line button (LINE 2)
on the handset.

- The LINE 2 indicator lights.

- 2** Dial a telephone number.

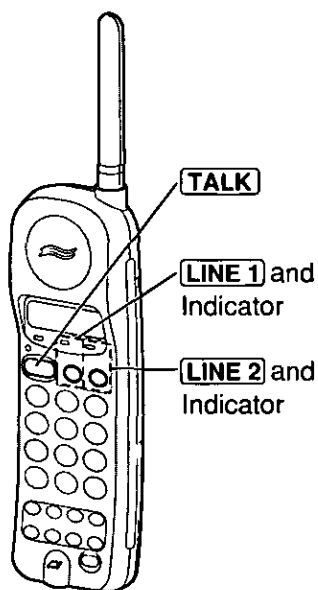
- 3** To hang up, press **TALK** or place
the handset on the base unit.





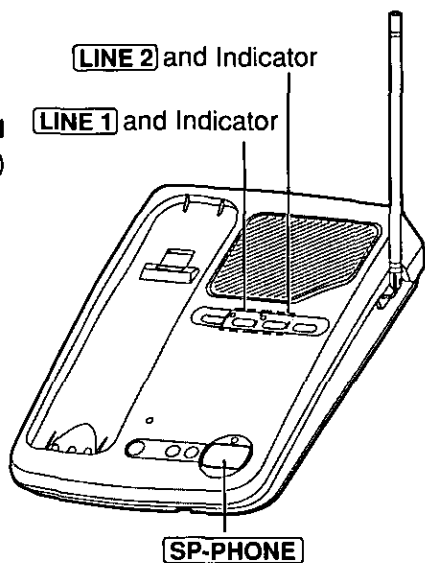
To answer a call with the handset

- 1 **Ex: If the base unit is using LINE 1**
Press the other line button (LINE 2) on the handset.
- 2 To hang up, press **TALK** or place the handset on the base unit.



To answer a call with the base unit

- 1 **Ex: If the handset is using LINE 1**
Press the other line button (LINE 2) on the base unit.
- 2 To hang up, press **SP-PHONE**.



Advanced Operation

- If another phone is connected on either line, you can also use it while the handset or base unit is using the other line.

➔ Using the Other Line During a Conversation

While You are Using a Line

During a conversation, if **two tones** sound and the other line indicator flashes quickly, an incoming call is being received on that line. You can answer the second call while holding the first call. You can also make a call without terminating the first call using the handset.

You may delete the **two tones** (incoming call tone) by programming. See page 35.

With the handset

1 Ex: If you are using **LINE 1**
Press **HOLD/INTERCOM** to put the first call (**LINE 1**) on hold.

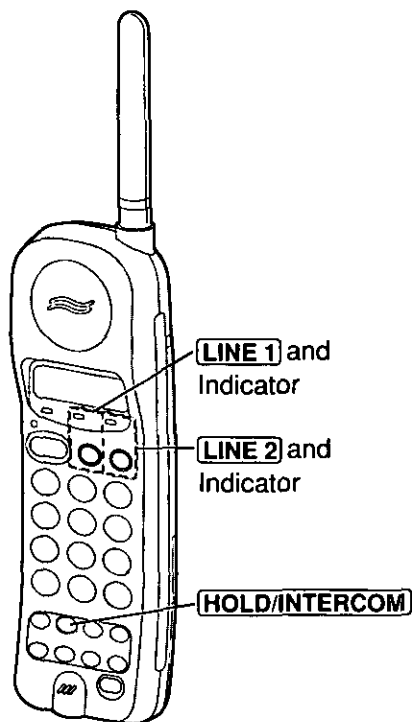
- The **LINE 1** indicator flashes.

2 Press the other line button (**LINE 2**) to make or answer the second call.

- The **LINE 2** indicator lights.

3 To return to the first call (**LINE 1**), press the line button for the first call (**LINE 1**).

- The second call is terminated.



- To hold the second call in step 3, press **HOLD/INTERCOM** before pressing the line button for the first call.

With the base unit

1 Ex: If you are using **LINE 1**
Press **HOLD** to put the first call
(LINE 1) on hold.

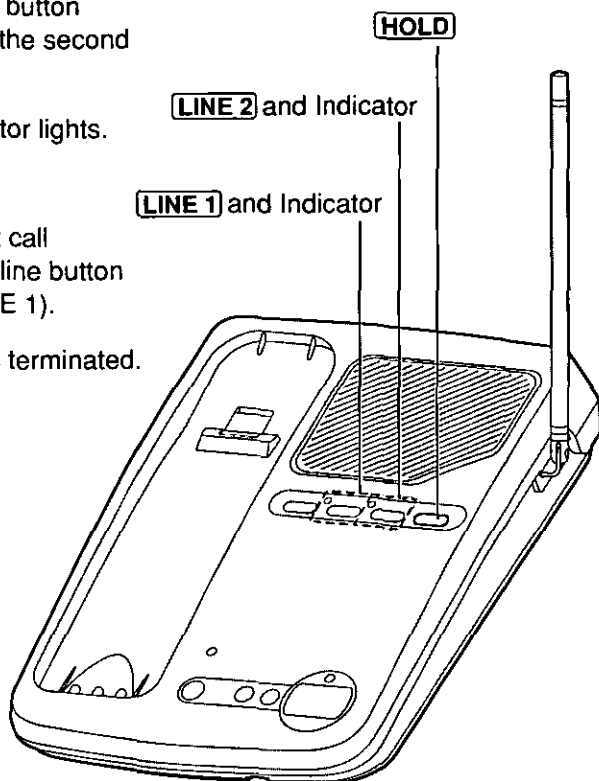
- The LINE 1 indicator flashes.

2 Press the other line button
(LINE 2) to answer the second
call.

- The LINE 2 indicator lights.

3 To return to the first call
(LINE 1), press the line button
for the first call (LINE 1).

- The second call is terminated.



- To hold the second call in step 3, press **HOLD** before pressing the line button for the first call.

Conference Call

While having a conversation on one line, you can make or answer a second call on the other line and then combine both calls together to make a conference call.

With the handset

1 Ex: If you are using LINE 1
Press **HOLD/INTERCOM** to put the first call (LINE 1) on hold.

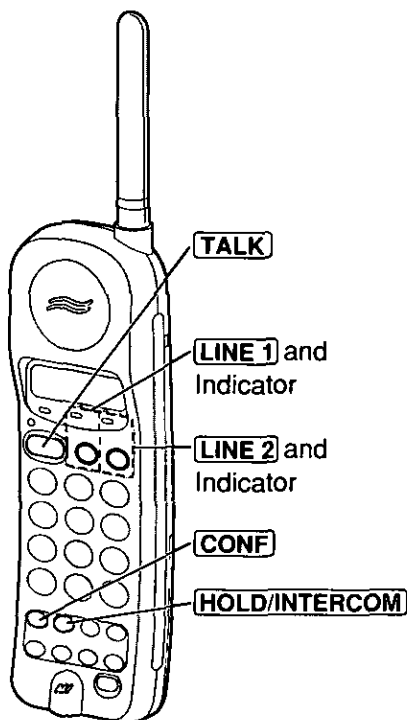
- The LINE 1 indicator flashes.

2 Press the other line button (LINE 2) to make or answer the second call.

- The LINE 2 indicator lights.

3 When the second call is connected, press **CONF** to make a conference call.

- Both line indicators light.



During a conference call:

- To hang up both lines, press **TALK**.
- To hang up only one line, press the line button you want to continue talking with.
- To put both lines on hold, press **HOLD/INTERCOM**.
To talk with only one caller, press the corresponding line button.
To resume both lines, press **CONF**.
- The base unit user can join a conference call on the handset by pressing **LINE 1** or **LINE 2**.

With the base unit

1 Ex: If you are using **LINE 1**
Press **HOLD** to put the first call
(**LINE 1**) on hold.

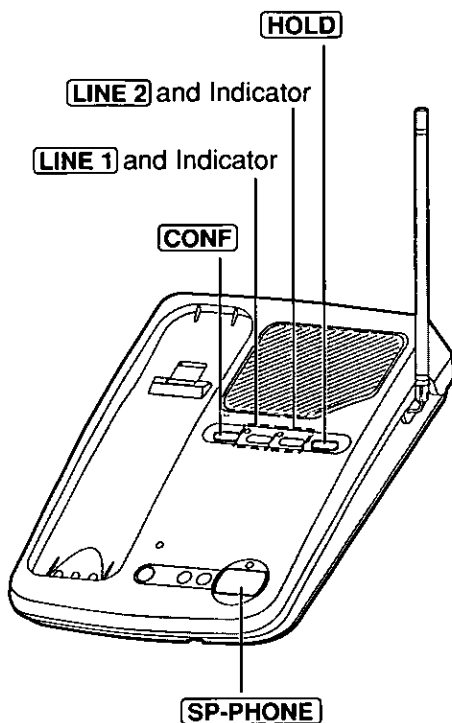
- The **LINE 1** indicator flashes.

2 Press the other line button
(**LINE 2**) to answer the second
call.

- The **LINE 2** indicator lights.

3 When the second call is
connected, press **CONF** to
make a conference call.

- Both line indicators light.



During a conference call:

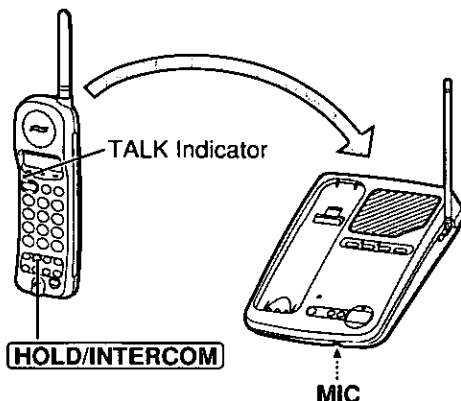
- To hang up both lines, press **SP-PHONE**.
- To hang up only one line, press the line button you want to continue talking with.
- To put both lines on hold, press **HOLD**.
To talk with only one caller, press the corresponding line button.
To resume both lines, press **CONF**.
- The handset user can join a conference call on the base unit by pressing **LINE 1** or **LINE 2**.

Intercom

A 2-way intercom is available between the handset and the base unit.

Paging the base unit from the handset

- 1 Handset:
Press **HOLD/INTERCOM**.
Talk to the paged party after the beep.
 - The TALK indicator flashes.



- 2 Base unit:
When the other party's voice is heard, answer using the **MIC**.

- 3 Handset:
To end the intercom, press **HOLD/INTERCOM**.

Paging the handset from the base unit (Handset locator)

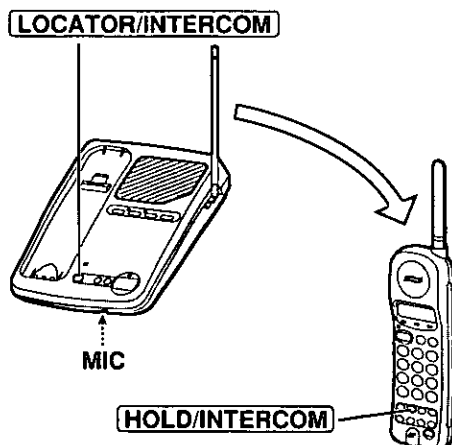
Using this feature, you can locate the handset, if misplaced.

- 1 Base unit:
Press **LOCATOR/INTERCOM**.
 - The handset beeps for 1 minute.
 - To stop paging, press **LOCATOR/INTERCOM** again.


- 2 Handset:
Press **HOLD/INTERCOM** to answer.

- 3 Base unit:
Talk into the **MIC**.

- 4 Handset:
To end the intercom, press **HOLD/INTERCOM**.



During the intercom:

- Intercom calls can only be ended by the handset.
- If the handset user has difficulty hearing the base unit user, decrease the base unit speaker volume by pressing **VOLUME** .
- If two tones sound, an incoming call has been received. To answer, press the line button whose indicator is flashing quickly. The intercom is ended.

Transferring a Call Using the Intercom

The intercom can be used during a call. This feature enables you to transfer a call between the handset and the base unit.

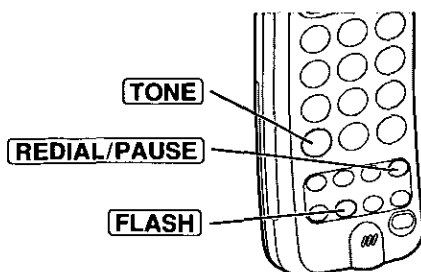
From the handset to the base unit

- 1 Handset:**
During a call, press **HOLD/INTERCOM**.
 - The call is put on hold.
- 2 Handset:**
Press **HOLD/INTERCOM** again. Talk to the paged party after the beep.
 - If the base unit user does not answer, press the line button whose indicator is flashing.
- 3 Base unit:**
When the paging party's voice is heard, answer using the **MIC**.
- 4 Base unit:**
To answer the call, press the line button whose indicator is flashing.
 - The transfer is completed.
 - The handset user can join the conversation by pressing the line button whose indicator light is flashing.

From the base unit to the handset

- 1 Base unit:**
During a call, press **LOCATOR/INTERCOM**.
 - The call is put on hold.
 - If the handset user does not answer, press the line button whose indicator is flashing.
- 2 Handset:**
Press **HOLD/INTERCOM** to answer the page.
- 3 Handset:**
To answer the call, press the line button whose indicator is flashing.
 - The transfer is completed.
 - The base unit user can join the conversation by pressing the line button whose indicator light is flashing.

Special Features



For Call Waiting Service Users

Press **FLASH** briefly if you hear a call-waiting tone while talking.

- The first call is put on hold and you can answer the second call.
- To return to the first caller, press **FLASH** again.

Automatic Security Code Setting

Whenever you place the handset on the base unit, the unit automatically selects one of a million security codes. These codes help prevent the unauthorized use of your telephone line by another cordless telephone.

Temporary Tone Dialing

(For Rotary or Pulse Service Users)

Press **TONE** before entering access numbers which require tone dialing.

- The dialing mode changes to tone. You can enter numbers to access an answering service, electronic banking service, etc. When you hang up, the mode will return to pulse.

How to Use the PAUSE Button

(For Analog PBX Line/Long Distance Service Users)

We recommend you press **REDIAL/PAUSE** if a pause is required for dialing with a PBX or to access a long distance service.

Ex: Line access number **9** (PBX)

9 ⇨ **REDIAL/PAUSE** ⇨ **Phone number**

- Pressing **REDIAL/PAUSE** once creates a 3.5 second pause. This prevents misdialing when you redial or dial a stored number.
- Pressing **REDIAL/PAUSE** more than once increases the length of the pause between numbers.



Programming Summary

You can program the following functions **by using the handset near the base unit**. See the noted pages for details.

The TALK and SP-PHONE indicator lights must be off before programming.

Lift the handset, then press **PROGRAM**.



Press **HOLD/INTERCOM**.



- If an alarm tone sounds, move towards the base unit, then try again.

To change **the line selection**, press **1**. (page 34)

To turn **the line indicator on/off**, press **2**. (page 35)

To set **the incoming call tone on/off**, press **3**. (page 35)

To change **the line mode selection**, press **4**. (page 36)



When finished, press **PROGRAM**.

- A confirmation tone sounds.*

- To cancel during programming, press **PROGRAM**, then start from the beginning.
- If 6 beeps sound during programming, a wrong key was pressed. Enter the correct number again.

*What the confirmation tone means

1 beep: The new programmed number is stored.

2 beeps: The number is the same as the previously stored one.

If a power failure occurs, the setting will return to the factory preset.
Reprogram if necessary.

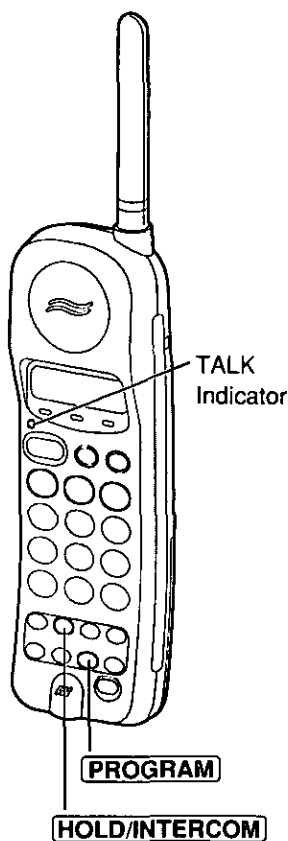
⇒ Programmable Functions

Line Selection

The unit will automatically select an idle line when you make a call. Also the unit will select the called line when you answer a call.

To change the line selection, program as follows.

- 1 Press **PROGRAM**.
 - The TALK indicator flashes.
- 2 Press **HOLD/INTERCOM**.
- 3 Press **1**.
- 4 Press **1**, **2**, or **3** to select the desired line selection.
 - 1: LINE 1 will be selected first.
 - 2: LINE 2 will be selected first.
 - 3: An idle line will be selected (LINE 1 has priority) when making a call. The called line is automatically selected when answering a call (factory preset).
- 5 When finished, press **PROGRAM**.
 - The TALK indicator light goes out.



- Any line can be selected manually regardless of the mode selected in step 4 by pressing the line button.



Line Indicator

If you only connect this unit to one single telephone line, the unused line's indicator will continue to flash. To turn off the indicator, set to OFF. Both of the line indicators are preset to ON.

1. Press **PROGRAM**.
2. Press **HOLD/INTERCOM**.
3. Press **2**.
4. To select the LINE 1 indicator, press **1**.
To select the LINE 2 indicator, press **2**.
5. To deactivate the line indicator, press **2** (OFF).
OR
To activate the line indicator, press **1** (ON).
6. When finished, press **PROGRAM**.

Incoming Call Tone

When a line is being used and another call arrives on the other line, the unit will sound two tones (and the line indicator will flash quickly). This incoming call tone (and flashing indicator on the handset) can be set/deleted as follows:

1. Press **PROGRAM**.
 2. Press **HOLD/INTERCOM**.
 3. Press **3**.
 4. Press **1**, **2**, or **3**.
 - 1: The incoming call tone will be heard as long as the other line rings. (factory preset)
 - 2: The incoming call tone will only be heard 2 times.
 - 3: The incoming call tone will not be heard.
 5. When finished, press **PROGRAM**.
- When the RINGER selector(s) is set to OFF, the incoming call tone will not be heard on the base unit.
 - The two tones you hear when a call is received during an intercom call cannot be deleted by programming.

➔ Programmable Functions

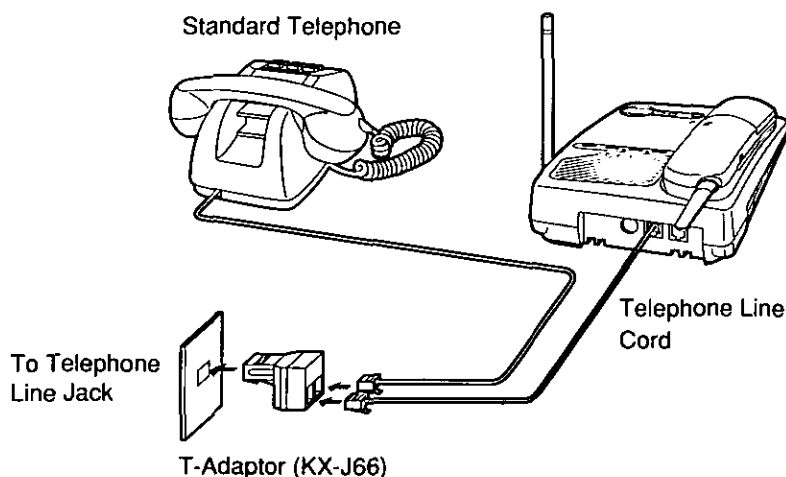
Line Mode Selection

If the line is connected to a low voltage system such as a PBX, set to B. Otherwise, the line indicator will not operate properly. The unit will not ring and you will not hear the incoming call tone. Your phone comes from the factory set to A.

1. Press **PROGRAM**.
2. Press **HOLD/INTERCOM**.
3. Press **4**.
4. To select the LINE 1 indicator, press **1**.
To select the LINE 2 indicator, press **2**.
5. To set to "B", press **2**.
OR
To set to "A", press **1**.
6. When finished, press **PROGRAM**.

Adding Another Phone

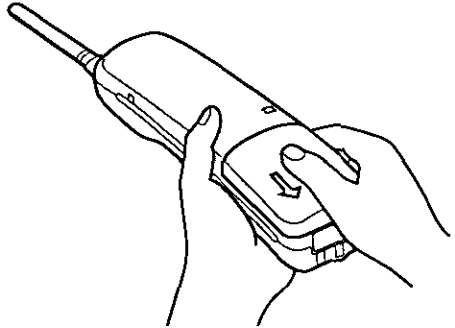
This unit will not function during a power failure. To connect a standard telephone on the same line, use the Panasonic T-adaptor KX-J66. To order, call 1-800-332-5368.



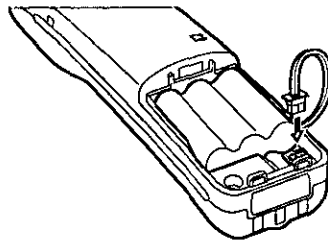
Battery Replacement

If the RECHARGE indicator flashes after being fully charged, replace the battery with a new Panasonic P-P501 (KX-A36) battery. To order, call 1-800-332-5368. To prevent memory loss, replace within 5 minutes.

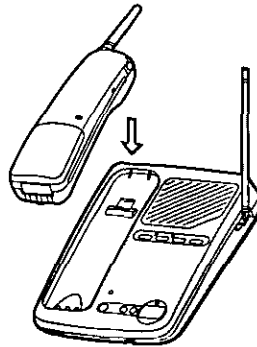
- 1 Remove the cover by sliding it while pressing the arrow.



- 2 Replace the battery, then close the cover.



- 3 Be sure to charge the new battery for about 4 hours.



Attention:

The product you have purchased is powered by a nickel cadmium battery which is recyclable. At the end of its useful life, under various state and local laws, it is illegal to dispose of this battery into your municipal waste stream. Please call 1-800-8-BATTERY for information on how to recycle this battery.



Before Requesting Help

Problem	Remedy
The unit does not work.	<ul style="list-style-type: none">• Check the settings (p. 8–17).• Charge the battery fully (p. 11).• Clean the charge contacts and charge again (p. 11).• Install the battery properly (p. 37).• Place the handset on the base unit and unplug the AC adaptor to reset. Plug in, then try again.• Re-insert the handset battery within 5 minutes to avoid memory loss and place the handset on the base unit. Then try again.
An alarm tone sounds when you press TALK , LINE 1 , LINE 2 , CONF or HOLD/INTERCOM on the handset.	<ul style="list-style-type: none">• You are too far from the base unit. Move closer and try again.• Place the handset on the base unit and try again.• Plug in the AC adaptor.• Raise the base unit antenna.
Static, sound cuts in/out, fades. Interference from other electrical units.	<ul style="list-style-type: none">• Locate the handset and the base unit away from other electrical appliances (p. 3).• Move closer to the base unit.• Raise the base unit antenna.• Press CH to select a clearer channel.
The handset does not ring.	<ul style="list-style-type: none">• The ringer volume is set to OFF. Press RINGER briefly while the TALK indicator light is off (p. 13).
The base unit does not ring.	<ul style="list-style-type: none">• The RINGER selectors are set to OFF. Set to HIGH or LOW (p. 13).
Both the handset and the base unit do not ring.	<ul style="list-style-type: none">• When the line is connected to a low voltage system such as a PBX, the unit will not ring. Set the line mode to B (p. 36).
The line indicators do not work properly.	<ul style="list-style-type: none">• Check the settings (p. 8–12).• See page 35 for proper operation of the line indicators.• The line mode selection is incorrect. See page 36.

Problem	Remedy
You cannot store a phone number in memory.	<ul style="list-style-type: none"> You cannot store a number while the unit is in the talk or intercom mode. Do not pause for over 30 seconds while storing.
While storing a phone number, the unit starts to ring.	<ul style="list-style-type: none"> To answer the call, press the line button whose indicator is flashing quickly. The program will be canceled. Store the number again.
During an outside call, two tones sound and the other line indicator flashes quickly.	<ul style="list-style-type: none"> Someone is calling you on the other line. To answer, press HOLD/INTERCOM or HOLD to put the current call on hold. Then press the line button whose indicator is flashing quickly (p. 26, 27).
LOCATOR/INTERCOM does not function.	<ul style="list-style-type: none"> The handset is too far from the base unit or is engaged in an outside call.
REDIAL/PAUSE does not function properly.	<ul style="list-style-type: none"> It will redial the last number dialed if pressed at the outset of a call (p. 18). If another number has been dialed first, it will operate as a pause button (p. 32).
The RECHARGE indicator flashes or the unit beeps intermittently.	<ul style="list-style-type: none"> Charge the battery fully (p. 11).
You charged the battery fully, but the RECHARGE indicator flashes.	<ul style="list-style-type: none"> Clean the charge contacts and charge again (p. 11). Install a new battery (p. 37).
The IN USE/CHARGE indicator light never goes out while charging.	<ul style="list-style-type: none"> This is normal.
You cannot have a conversation using the handset.	<ul style="list-style-type: none"> When the optional headset is plugged into the handset, you must use the headset (p. 17) to talk with the caller. To have a normal cordless phone conversation, disconnect the optional headset.
You cannot have a conversation using the optional headset.	<ul style="list-style-type: none"> Make sure that the optional headset is plugged into the headset jack properly (p. 16).
If you cannot solve your problem.	<ul style="list-style-type: none"> Call our customer call center at 1-800-211-PANA(7262).

Important Safety Instructions

When using this unit, basic safety precautions should always be followed to reduce the risk of fire, electric shock, or personal injury.

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on this unit.
3. Unplug this unit from AC outlets before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
4. Do not use this unit near water, for example, near a bathtub, washbowl, kitchen sink, or the like.
5. Place this unit securely on a stable surface. Serious damage and/or injury may result if the unit falls.
6. Do not cover slots and openings on the unit. They are provided for ventilation and protection against overheating. Never place the unit near radiators, or in a place where proper ventilation is not provided.
7. Use only the power source marked on the unit. If you are not sure of the type of power supplied to your home, consult your dealer or local power company.
8. Do not place objects on the power cord. Install the unit where no one can step or trip on the cord.
9. Do not overload wall outlets and extension cords. This can result in the risk of fire or electric shock.
10. Never push any objects through slots in this unit. This may result in the risk of fire or electric shock. Never spill any liquid on the unit.
11. To reduce the risk of electric shock, do not disassemble this unit. Take the unit to an authorized servicer when service is required. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the unit is subsequently used.
12. Unplug this unit from the wall outlet and refer servicing to an authorized servicer when the following conditions occur:
 - A. When the power supply cord or plug is damaged or frayed.
 - B. If liquid has been spilled into the unit.
 - C. If the unit has been exposed to rain or water.
 - D. If the unit does not work normally by following the operating instructions. Adjust only controls covered by the operating instructions. Improper adjustment may require extensive work by an authorized servicer.
 - E. If the unit has been dropped or physically damaged.
 - F. If the unit exhibits a distinct change in performance.
13. During thunderstorms, avoid using telephones except cordless types. There may be a remote risk of an electric shock from lightning.
14. Do not use this unit to report a gas leak, when in the vicinity of the leak.

SAVE THESE INSTRUCTIONS

CAUTION:

To reduce the risk of fire or injury to persons, read and follow these instructions.

1. Use only the battery(ies) specified.
2. Do not dispose of the battery(ies) in a fire. They may explode. Check with local waste management codes for special disposal instructions.
3. Do not open or mutilate the battery(ies). Released electrolyte is corrosive and may cause burns or injury to the eyes or skin. The electrolyte may be toxic if swallowed.
4. Exercise care in handling batteries in order not to short the battery to conductive materials such as rings, bracelets, and keys. The battery and/or conductor may overheat and cause burns.
5. Charge the battery(ies) provided with or identified for use with this product only in accordance with the instructions and limitations specified in this manual.

WARNING:

TO PREVENT FIRE OR SHOCK HAZARD, DO NOT EXPOSE THIS PRODUCT TO RAIN OR ANY TYPE OF MOISTURE.

FCC and Other Information

If requested by the telephone company, inform them as follows:

FCC Registration No.(found on the bottom of the unit)
Ringer Equivalence0.3B
The particular telephone lines to which the equipment is connected.

This unit must not be connected to a coin operated line.

If you are on a party line, check with your local telephone company.

Ringer Equivalence No. (REN):

The REN is useful in determining the quantity of devices you may connect to your telephone line and still have all of those devices ring when your telephone number is called. In most, but not all areas, the sum of the REN's of all devices connected to one line should not exceed five (5.0). To be certain of the number of devices you may connect to your line, as determined by the REN, you should contact your local telephone company to determine the maximum REN for your calling area.

In the event terminal equipment causes harm to the telephone network, the telephone company should notify the customer, if possible, that service may be stopped.

However, where prior notice is impractical, the company may temporarily cease service providing that they:

- (a) Promptly notify the customer.
- (b) Give the customer an opportunity to correct the problem with their equipment.
- (c) Inform the customer of the right to bring a complaint to the Federal Communication Commission pursuant to procedures set out in FCC Rules and Regulations Subpart E of Part 68.

The Telephone Company may make changes in its communications facilities, equipment, operations or procedures, where such action is reasonably required in the operation of its business and is not inconsistent with the rules and regulations in FCC Part 68.

If such changes can be reasonably expected to render any customer terminal equipment incompatible with telephone company communications facilities, or require modification or alteration of such terminal equipment, or otherwise materially affect its use or performance, the customer shall be given adequate notice in writing, to allow the customer an opportunity to maintain uninterrupted service.

When programming emergency numbers and/or making test calls to emergency numbers:

1. Remain on the line and briefly explain to the dispatcher the reason for the call before hanging up.
2. Perform such activities in the off-peak hours, such as early morning hours or late evenings.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

CAUTION:

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this device.

Note:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Some cordless telephones operate at frequencies that may cause interference to nearby TVs and VCRs. To minimize or prevent such interference, the base of the cordless telephone should not be placed near or on top of a TV or VCR. If interference is experienced, move the cordless telephone further away from the TV or VCR. This will often reduce or eliminate interference.

Privacy of communications may not be ensured when using this phone.

- **Environment** — do not place the unit in room where the temperature is less than 5°C (41°F) or greater than 40°C (104°F). Allow 10 cm (4") clearance around the unit for proper ventilation. Avoid excessive smoke, dust, mechanical vibration, shock, or direct sunlight.
- **Routine care** — wipe the unit with a soft cloth. Do not use benzine, thinner, or any abrasive powder. When you leave the unit unused for a long period of time, unplug the AC adaptor from the outlet.
- **If there is any trouble** — disconnect the unit from the telephone line and connect a known working phone. If the known working phone operates properly, have your unit repaired by one of the authorized Panasonic Factory Service Centers. If the known working phone does not operate properly, consult with your telephone company.

For product service

- Panasonic Servicenters are listed in the servicenter directory.
- Call 1-800-211-PANA(7262) for the location of an authorized servicenter.

When you ship the product

- Carefully pack your unit, preferably in the original carton.
- Attach a letter, detailing the symptom, to the outside of the carton.

Symptom

- Send the unit to an authorized servicenter, prepaid and adequately insured.
- Do not send your unit to the Panasonic Consumer Electronics Company listed below or to executive or regional sales offices. These locations do not repair consumer products.

- This cordless telephone is designed for use in the United States of America. Sale or use of this product in other countries may violate local laws.
- Ce téléphone sans fil est conçu pour être utilisé aux États-Unis d'Amérique. La vente ou l'emploi de cet appareil dans certains autres pays peut constituer une infraction à la législation locale.
- Este teléfono sin cordón fue elaborado para uso en los Estados Unidos de América. La venta o el empleo de este producto en ciertos países puede constituir violación de la legislación local.
- このコードレス電話機は、日本国外での使用を目的として設計されており、日本国内での使用は法律違反となります。従って、当社では日本国内においては原則として修理などのサービスは致しかねます。

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