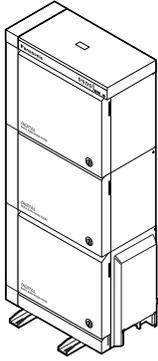# Panasonic

Digital Super Hybrid System

Installation Manual

Model No. KX-TD500

Please read this manual before connecting the Digital Super Hybrid System
and save this manual for future reference.
Thank you for purchasing the Panasonic Model KX-TD500, Digital Super Hybrid System.

Thank you for purchasing the Panasonic Model
KX-TD500, Digital Super Hybrid System.

System Components

System Components Table

	Model	**Description**
Shelves	KX-TD500	Basic Shelf
	KX-TD520	Expansion Shelf
Extension Cards	KX-T96170	HLC (Hybrid Line Circuit) Card
	KX-T96172	PLC (Proprietary Line Circuit) Card
	KX-T96174	SLC (Single Line Telephone Circuit) Card
	KX-T96175	SLC-M (Single Line Telephone Circuit with Message Waiting) Card
	KX-T96185	OPX (Off Premise Extension) Card
	KX-TD50170	DHLC (Digital Hybrid Line Circuit) Card
	KX-TD50172	DLC (Digital Proprietary Line Circuit) Card
	KX-TD50175	ESLC (Enlarged Single Line Telephone Circuit with Message Waiting) Card
Trunk Cards	KX-T96180	LCOT (Loop Start Central Office Trunk) Card
	KX-T96181	GCOT (Ground Start Central Office Trunk) Card
	KX-T96182	DID (Direct Inward Dialing Trunk) Card
	KX-T96187	T1 Digital Trunk Card
	KX-TD50180	ELCOT (Enhanced Loop Start Central Office Trunk) Card
	KX-TD50288	BRI (ISDN Basic Rate Access Interface) Card
	KX-TD50290	PRI23 (ISDN Primary Rate Access Interface) Card
Resource Cards	KX-T96191	DISA (Direct Inward System Access) Card
	KX-T96193	AGC (Automatic Gain Control) Card
	KX-T96196	RMT (Remote Circuit) Card
	KX-TD50197	ERMT (Enhanced Remote Circuit) Card
Other Cards	KX-T96136	OHCA (Off-Hook Call Announcement) Card
	KX-T96161	DPH (Doorphone Circuit) Card
	KX-TD193	Caller ID Card
	KX-TD50101	CPU Card

> *Warning*
> This is a Class A product. In a domestic environment this product may
> cause radio interference in which case the user may be required to take
> adequate measures.

Note

The power supply voltage of the main unit may differ from the values described in this manual depending on the suffix of the model number, please consult your dealer for detailed information.

System Components Table

	Model	Description
Analog Proprietary Telephones (APTs)	KX-T7020	APT with SP-PHONE (12-CO)
	KX-T7030	APT with SP-PHONE, 1-Line Display (12-CO)
	KX-T7050	APT with MONITOR (12-CO)
	KX-T7055	APT with MONITOR (3-CO)
	KX-T7130	APT with SP-PHONE, 1-Line Display (12-CO)
Digital Proprietary Telephones (DPTs)	KX-T7220	DPT with SP-PHONE (24-CO)
	KX-T7230	DPT with SP-PHONE, 2-Line Display (24-CO)
	KX-T7235	DPT with SP-PHONE, 6-Line Display (12-CO)
	KX-T7250	DPT with MONITOR (6-CO)
	KX-T7420	DPT with SP-PHONE (12-CO)
	KX-T7425	DPT with SP-PHONE (24-CO)
	KX-T7431	DPT with SP-PHONE, 1-Line Display (12-CO)
	KX-T7433	DPT with SP-PHONE, 3-Line Display (24-CO)
	KX-T7436	DPT with SP-PHONE, 6-Line Display (24-CO)
Single Line Telephones (SLTs)	KX-T7051	SLT with FLASH button and Message Waiting Lamp
	KX-T7052	SLT with FLASH button and Message Waiting Lamp
Proprietary Equipment	KX-T7040	DSS Console (32-DSS, 16-PF)
	KX-T7240	DSS Console (32-DSS, 16-PF)
	KX-T7440	DSS Console (66-DSS)
	KX-T7441	DSS Console with ANSWER and RELEASE buttons (48-DSS)
	KX-T96186	Off Premise Extension (OPX) Power Unit
	KX-T30865	Doorphone
	KX-T7090	Headset
	KX-A46	Battery Adaptor

Notes

- CO: CO line access button
- DSS: Direct Station Selection button
- PF: Programmable Feature button

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- All other trademarks identified herein are the property of their respective owners.

Important Safety Instructions

SAFETY REQUIREMENTS

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

1. Read and understand all instructions.

2. Follow all warnings and instructions marked on the product.

3. Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.

4. Do not use this product near water, for example, near a bathtub, wash bowl, kitchen sink, or laundry tub, in a wet basement, or near a swimming pool.

5. Do not place this product on an unstable cart, stand, or table. The product may fall, causing serious damage to the product.

6. Slots and openings in the cabinet and the back or bottom are provided for ventilation; to protect it from overheating, these openings must not be blocked or covered. The openings should never be blocked by placing the product on a bed, sofa, rug, or other similar surface. This product should never be placed near or over a radiator or other heat source. This product should not be placed in a built-in installation unless proper ventilation is provided.

7. This product should be operated only from the type of power source indicated on the product label. If you are not sure of the type of power supply to your home, consult your dealer or local power company.

8. This product is equipped with a 3-wire grounding type plug, a plug having a third (grounding) pin. This plug will only fit into a grounding type power outlet. This is a safety feature. If you are unable to insert the plug into the outlet, contact your electrician to replace your obsolete outlet. Do not defeat the safety purpose of the grounding type plug.

9. Do not allow anything to rest on the power cord. Do not locate this product where the cord will be abused by people walking on it.

10. Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.

11. Never push objects of any kind into this product through cabinet slots as they may touch dangerous voltage points or short out parts that could result in a risk of fire or electric shock. Never spill liquid of any kind on the product.

12. To reduce the risk of electric shock, do not disassemble this product, but take it to a qualified person when some service or repair work is required. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.

13. Unplug this product from the wall outlet and refer servicing to qualified service personnel under the following conditions:

    a) When the power supply cord or plug is damaged or frayed.

    b) If liquid has been spilled into the product.

    c) If the product has been exposed to rain or water.

d) If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operating instructions because improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to normal operation.

e) If the product has been dropped or the cabinet has been damaged.

f) If the product exhibits a distinct change in performance.

14. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.

15. Do not use the telephone to report a gas leak in the vicinity of the leak.

SAVE THESE INSTRUCTIONS

Attention

- Keep the unit away from heating appliances and electrical noise generating devices such as fluorescent lamps, motors and televisions. These noise sources can interfere with the performance of the Digital Super Hybrid System.
- This unit should be kept free of dust, moisture, high temperature (more than 40 °C [104 °F]) and vibration, and should not be exposed to direct sunlight.
- Never attempt to insert wires, pins, etc., into the vents or other holes of this unit.
- If there is any trouble, disconnect the unit from the telephone line. Plug an SLT into the telephone line. If the telephone operates properly, do not reconnect the unit to the line until the trouble has been repaired by an authorized Panasonic Factory Service Center. If the telephone does not operate properly, chances are that the trouble is in the telephone system, and not in the unit.
- Do not use benzine, thinner, or any abrasive powder to clean the cabinet. Wipe it with a soft cloth.

<u>WARNING</u>

THIS UNIT MAY ONLY BE INSTALLED AND SERVICED BY QUALIFIED SERVICE PERSONNEL.

WHEN A FAILURE OCCURS WHICH EXPOSES ANY INTERNAL PARTS, DISCONNECT THE POWER SUPPLY CORD IMMEDIATELY AND RETURN THIS UNIT TO YOUR DEALER.

DISCONNECT THE TELECOM CONNECTION BEFORE DISCONNECTING THE POWER CONNECTION PRIOR TO RELOCATING THE EQUIPMENT, AND RECONNECT THE POWER FIRST.

THIS UNIT IS EQUIPPED WITH A GROUNDING CONTACT PLUG. FOR SAFETY REASONS, THIS PLUG MUST ONLY BE CONNECTED TO A GROUNDING CONTACT SOCKET WHICH HAS BEEN INSTALLED ACCORDING TO REGULATIONS.

TO PREVENT THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT EXPOSE THIS PRODUCT TO RAIN OR MOISTURE.

THE POWER SUPPLY CORD IS USED AS THE MAIN DISCONNECT DEVICE. ENSURE THAT THE SOCKET-OUTLET IS LOCATED/INSTALLED NEAR THE EQUIPMENT AND IS EASILY ACCESSIBLE.

<u>CAUTION</u>

DANGER OF EXPLOSION EXISTS IF BATTERY IS INCORRECTLY REPLACED. REPLACE ONLY WITH THE SAME OR EQUIVALENT TYPE RECOMMENDED BY THE MANUFACTURER. DISPOSE OF USED BATTERIES ACCORDING TO THE MANUFACTURER'S INSTRUCTIONS.

When you ship the product
Carefully pack and send it prepaid, adequately insured and preferably in the original carton.
Attach a postage-paid letter, detailing the symptom, to the outside of the carton. DO NOT send
the product to the Executive or Regional Sales offices. They are NOT equipped to make repairs.

Product service
Panasonic Factory Servicenters for this product are listed in the servicenter directory. Consult
your authorized Panasonic dealer for detailed instructions.

The serial number of this product may be found on the label affixed to the bottom
of the unit. You should note the model number and the serial number of this unit
in the space provided and retain this book as a permanent record of your purchase to
aid in identification in the event of theft.

MODEL No.:

SERIAL No.:

For your future reference

DATE OF PURCHASE

NAME OF DEALER

DEALER'S ADDRESS

DEALER'S TELEPHONE NO.

Introduction

This Installation Manual is designed to serve as an overall technical reference for the Panasonic Digital Super Hybrid System, KX-TD500. It provides instructions for installing the hardware, and programming the system using the Maintenance Console software for a PC.

The Structure of This Manual

This manual contains the following sections:

Section 1 System Outline
Provides general information on the system including system capacity and specifications.

Section 2 Installation
Contains the basic system installation and wiring instructions, as well as how to install the optional cards and units including environmental requirements.

Section 3 Maintenance Console Guide
Explains the structure of the Maintenance Console software and the basic information you need.

Section 4 Utility
Describes the information necessary for testing, monitoring and maintaining the KX-TD500 System using the Maintenance Console software for a PC.

Section 5 Troubleshooting
Provides information for system and telephone troubleshooting.

About the Other Manuals

Along with this Installation Manual, the following manuals are available:

Features Guide
Describes every basic, optional and programmable features of the KX-TD500 System in alphabetical order.

User Manual
Designed for users of Digital Super Hybrid System, KX-TD500.
The focus is Digital Proprietary Telephones (DPTs), Digital DSS Consoles, Single Line Telephones (SLTs) and their features.

Programming Guide
Provides step-by-step instruction for performing System Programming using the Maintenance Console software for a PC.

Note

• Throughout this manual the term "he" or "she," "his" or "her" may be used.
In order to improve readability rather than continually use he/she we have only used one of these terms. The term "he" or "she" should be taken as being interchangeable.

Telephone Company and F.C.C. Requirements and Responsibilities

Telephone Company and F.C.C. Requirements and Responsibility

1. **Notification to the Telephone Company**

   Customers, before connecting terminal equipment to the telephone network, shall upon request of the Telephone Company, inform the Telephone Company of the particular line(s) to which such connection is made, the F.C.C. registration number (see the label on the bottom of the unit) and ringer equivalence number (REN) of the registered terminal equipment.
   The REN is useful in determining the quantity of devices you may connect to your telephone line and still have all of those devices ring when your telephone number is called. In most, but not all areas, the sum of the REN's of all devices connected to one line should not exceed five (5.0). To be certain of the number of devices you may connect to your line, as determined by the REN, you should contact your local telephone company to determine the maximum REN for your calling area.

2. **Connection to Telephone Line**

   This unit must not be connected to a coin operated line. If you are on a party line, check with your local telephone company.

3. **Incidence of Harm to the Telephone Lines**

   Should terminal equipment cause harm to the telephone network, the telephone company shall, where practical, notify the customer that temporary discontinuance of service may be required. However, where prior notice is not practical, the telephone company may temporarily discontinue service forthwith, if such action is reasonable in the circumstances. In case of such unnotified temporary discontinuance of service, the telephone company shall:

   1) Promptly notify the customer of such temporary discontinuance of service.

   2) Afford the customer the opportunity to correct the situation which gave rise to the temporary discontinuance.

   3) Inform the customer of the right to bring a complaint to the Federal Communication Commission pursuant to the procedures set out in Subpart E of Part 68 of FCC Telephone Equipment Rules.

4. **Compatibility of the Telephone Network and Terminal Equipment**

   a) **Availability of telephone interface information.**

   Technical information concerning interface parameters and specifications not specified in FCC Rules, including the number of Ringers which may be connected to a particular telephone line, which is needed to permit Terminal Equipment to operate in a manner compatible with Telephone Company communications facilities, shall be provided by the Telephone Company upon customer's request.

   b) **Changes in Telephone Company Communications Facilities, Equipment, Operations and Procedures.**

   The Telephone Company may make changes in its communications facilities, equipment, operations or procedures, where such action is reasonably required in the

operation of its business and is not inconsistent with the rules and regulations in FCC Part 68.

If such changes can be reasonably expected to render any customer Terminal Equipment incompatible with Telephone Company Communications Facilities, or require modification or alteration of such Terminal Equipment, or otherwise materially affect its use or performance, the customer shall be given adequate notice in writing, to allow the customer an opportunity to maintain uninterrupted service.

Notify the Telephone Company

Installation must be performed by a qualified professional installer. Before connecting this equipment to any telephone, call the telephone company and inform them of the following:

- Telephone numbers to which the system will be connected
- Make: Panasonic
- Model: KX-TD500 and KX-TD520
- FCC Registration No.: found on the rear side of the unit
- Ringer Equivalence No.: 0.4B
- Facility Interface Code: 02LS2,02GS2, 02RV2-T, OL13C, 04DU9-BN/1KN/1SN
- Service Order Code: 9.0F, AS.2, 6.0P
- Required Network Interface Jack: RJ21X, RJ11, RJ48C

Note

Allowing this equipment to be operated in such a manner as to not provide for proper answer supervision is a violation of Part 68 of the FCC's rules.

and:

Proper answer supervision is when:

A. This equipment returns answer supervision to the PSTN when DID calls are:
- Answered by the called station
- Answered by the attendant
- Routed to a recorded announcement that can be administered by the CPE user.
- Routed to a dial prompt

B. This equipment returns answer supervision on all DID calls forwarded to the PSTN. Permissible exceptions are:
- A call is unanswered
- A busy tone is received
- A reorder tone is received

Note

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely

to cause harmful interference in which case the user will be required to correct the interference at his own expense.

Caution:

Any changes or modifications not expressly approved by the party responsible for compliance could void the users authority to operate this device.

Table of Contents

5   Troubleshooting

Section   1

System Outline

This section provides general information on the system, including system capacity and specifications.

1.1   System Highlights

1.1.1   System Highlights

Automatic Route Selection (ARS)

    Automatically selects the pre-programmed least expensive route for outgoing toll calls.

Caller ID

    Allows the extension user to see the name or telephone number of a caller on the telephone display before answering the call.

Digital Proprietary Telephones (DPTs)

    The system supports a wide variety of Digital Proprietary Telephones which cover the range from a monitor set to a large display hands-free version.

EXtra Device Port (XDP)

    Each extension port on the DHLC card supports the connection of a Digital Proprietary Telephone and a single line device. The devices have different extension numbers and are treated as two completely different extensions.

Paralleled Telephone Connection

    Each extension port on the HLC or DHLC card supports the parallel connection of a Proprietary Telephone and a single line device. They share the same extension number and are considered to be one extension by the system.

Remote Station Lock Control

    Allows the Manager and the Operators to lock an extension so that outgoing calls cannot be made.

Super Hybrid System

    This system supports the connection of Digital and Analog Proprietary Telephones, DSS Consoles and single line devices such as Single Line Telephones, facsimiles, and data terminals.

Trunk (CO Line) Answer From Any Station (TAFAS)

    Ringing occurs over the external paging system; call can be answered from any station.

Uniform Call Distribution (UCD)

Allows incoming calls to be distributed uniformly to a specific group of extensions called UCD Group.

VPS Integration

The system supports Voice Processing Systems with in-band DTMF signaling as well as DPT integration. The Panasonic Voice Processing System provides automated attendant, voice mail, interview and custom services.

1.2 System Construction

1.2.1 Basic System

Basic System consists of one Shelf called Basic Shelf and it can be equipped with up to 192 lines (including Extensions and CO lines).
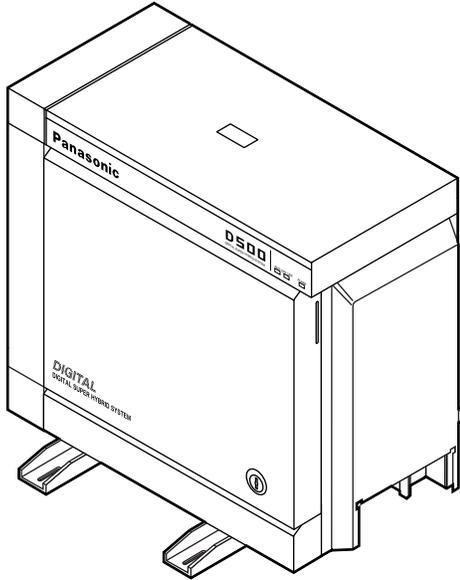
Basic Shelf

A Basic Shelf is always required. It contains its own power supply and 14 mounting spaces called "Slots." The Basic Slot 1 (BS1) is provided for installing the CPU card. The TSW card is already installed in the Basic Slot 2 (BS2) at the factory. The remaining 12 slots provide mounting space for various cards that can be used. Any optional service card can be mounted in any one of these 12 slots. So these slots are called "Free Slot (FS)."

Construction of Basic Shelf
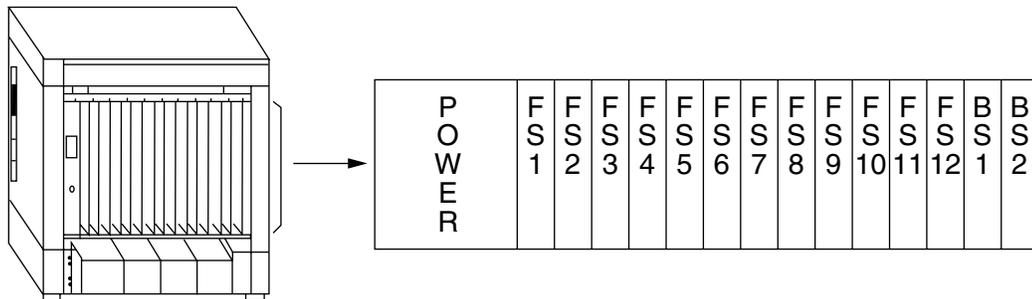
1.2.2   System Expansion

Building Block System

The KX-TD500 system can consist of one, two, or three shelves (Basic and Expansion 1,2). Each shelf contains its own power supply.

Expansion Shelf

An optional Expansion Shelf consists of its own power supply and 14 Free Slots for mounting any optional cards. It can be equipped with up to 224 lines (including Extensions and CO lines).

Construction of Expansion Shelf (1 and 2)
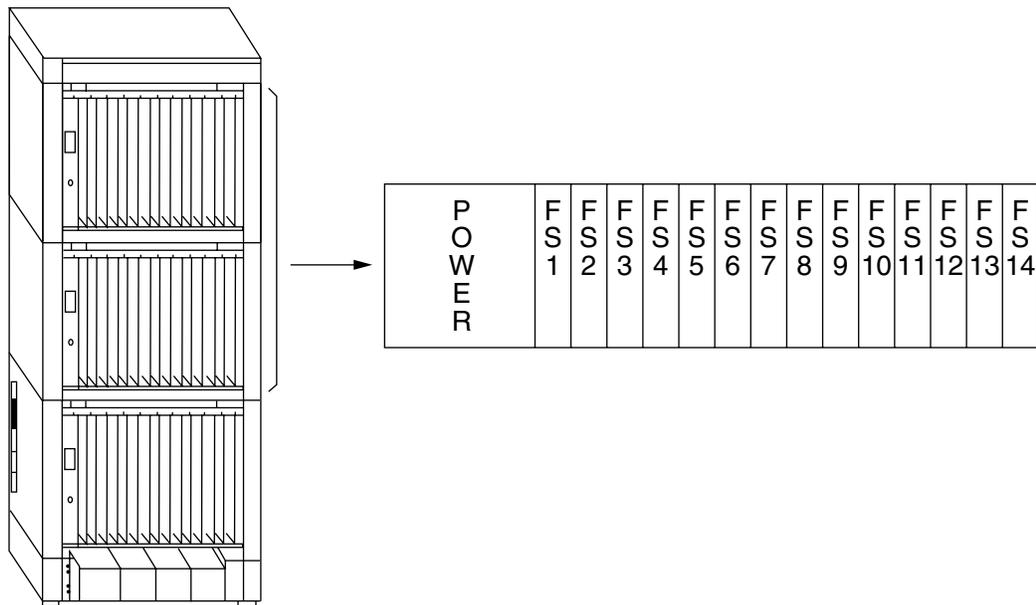
System Expansion

The KX-TD500 system's capacity can be expanded by installing up to two Expansion Shelves on the Basic Shelf.

Fully expanded system (Basic Shelf + Expansion Shelf 1 + Expansion Shelf 2) is called "3-Shelf System."

3-Shelf System
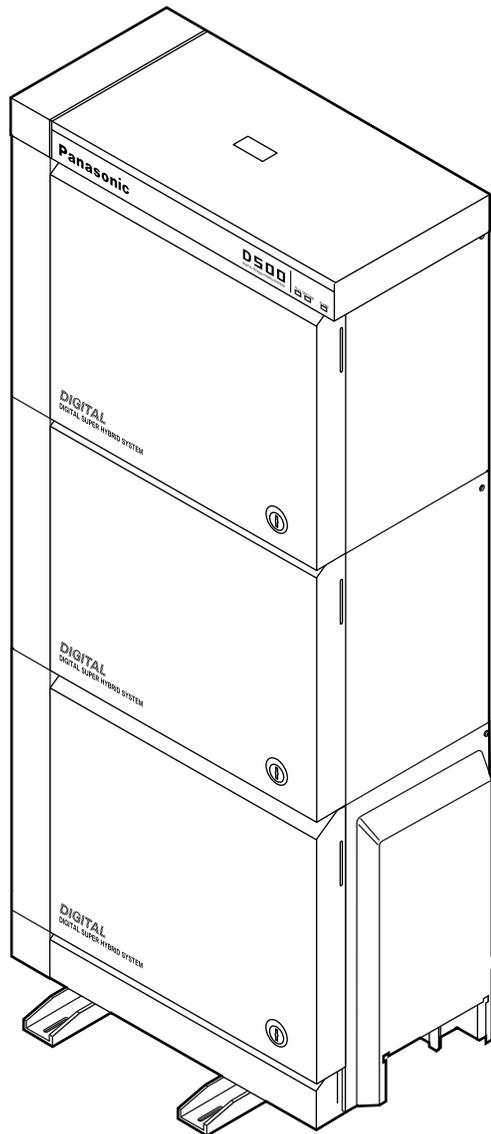
1.2.3   System Capacity

The KX-TD500 system can be equipped with up to 512 ports, if expanded to a 3-Shelf System. A Max.192 of CO lines and 448 extensions are available and the total of them should be less than 512 ports.

Note

- You cannot assign any cards which exceed the system capacity.
  When the system starts up with excess cards by the automatic configuration mode, they will be ignored.
  Please refer to Section "2.10.2   CPU Rotary-Switch Features" for further information.

Port Limit of Extension/CO Lines

Maximum number of Extensions (PT/SLT) and CO lines allowable per system/shelf is as shown below.

	Item	Maximum Port Number		
		System	Basic Shelf	Expansion Shelf
1	PT Extension + SLT Extension + CO Line	512	192	224
2	PT Extension + SLT Extension	448	192	192
3	PT Extension	384	128	128
4	SLT Extension	448	160	160
5	ISDN Extension	96	-	-
6	CO Line	192	192	192

Port Limit of Other Terminals

Maximum number of other terminals allowable per system is as shown below.

	Item	Maximum Port Number
		System
1	Doorphone	8
2	DSS Console	64
3	VPS (DPT)	48

Notes

- There is a limit of 16 VPS (DPT) ports per shelf.
- VPS (DPT) can be connected to 8 units per system.
- A DSS Console is counted as a PT extension.

Port/Resource Number per Card

Maximum number of Ports/Resources per Extension/CO card is as follows:

Model Number	Card Name	Number of Port			
		CO Line	Extension		Others
			SLT	PT	
KX-T96161	DPH	-	-	-	4
KX-T96170	HLC	-	8[*1]	8[*1]	-
KX-T96172	PLC	-	-	8	-
KX-T96174	SLC	-	8	-	-
KX-T96175	SLC-M	-	8	-	-
KX-T96180	LCOT	8	-	-	-
KX-T96181	GCOT	8	-	-	-
KX-T96182	DID	4	-	-	-
KX-T96185	OPX	-	4	-	-
KX-T96187	T1	24	(24)[*2]	-	-
KX-TD50170	DHLC	-	8[*3]	8	-
KX-TD50172	DLC	-	-	16	-
KX-TD50175	ESLC	-	16	-	-
KX-TD50180	ELCOT	8	-	-	-
KX-TD50288	BRI	16[*4]	-	-	-

Model Number	Card Name	Number of Port			
		CO Line	Extension		Others
			SLT	PT	
KX-TD50290	PRI23	23[*5]	-	-	-

[*1] SLTs and PTs are 8 units altogether.
[*2] Counted as an SLT resource, when channel type is set to "OPX."
[*3] An XDP-SLT cannot be used when the port is assigned to the DSS console.
[*4] 8 BRI Ports
[*5] 1 PRI Port

Card Limit

Maximum number of special cards allowable per system/shelf is as shown below.

	Item	Maximum Card Number		
		System	Basic Shelf	Expansion Shelf
1	DISA Card	8	-	-
2	AGC Card	8	-	-
3	RMT or ERMT Card	1	-	-
4	T1 Card	8	3	3
5	DPH Card	2	-	-
6	PRI23 Card	8	6	7

Notes

- A T1 Card should be installed in Free Slot 01, 05, or 09.
- A PRI23 Card should be installed in Free Slot 01, 03, 05, 07, 09, 11 or 13.

1.3 System Connection Diagram

1.3.1 System Connection Diagram

- Central Office Lines
- Doorphone 1   Doorphone 2   Doorphone 3   Doorphone 4
- KX-TD500 System
- Off Premise Extension Power Unit KX-T96186
- Single Line Telephone (one pair)
- Data Terminal (one pair)
- Cordless Phone (one pair)
- Telephone Answering Machine with Facsimile (one pair)
- Voice Processing System (one pair)
- KX-T70XX (two pair)
- KX-T7130 (three pair)
- KX-T7425 (two pair)
- KX-T7431 (two pair)
- ISDN Telephone (four pair)
- KX-T7220 (two pair)
- KX-T7250 (two pair)
- KX-T7433 (two pair)
- KX-T7436 (two pair)
- KX-T7420 (two pair)
- KX-T7235 (two pair)
- KX-T7230 (two pair)
- KX-T7040 (two pair)
- KX-T7240 (two pair)
- KX-T7440 (two pair)
- KX-T7441 (two pair)

· Parallel connections of extension is available. Please refer to "Paralleled Telephone" of Section 1.3 "System Features" in the Features Guide for further information.

Paging Speaker 1

Amplifier

Paging Speaker 2

Amplifier

Radio

Printer

Radio

To AC Outlet

Personal Computer (PC)
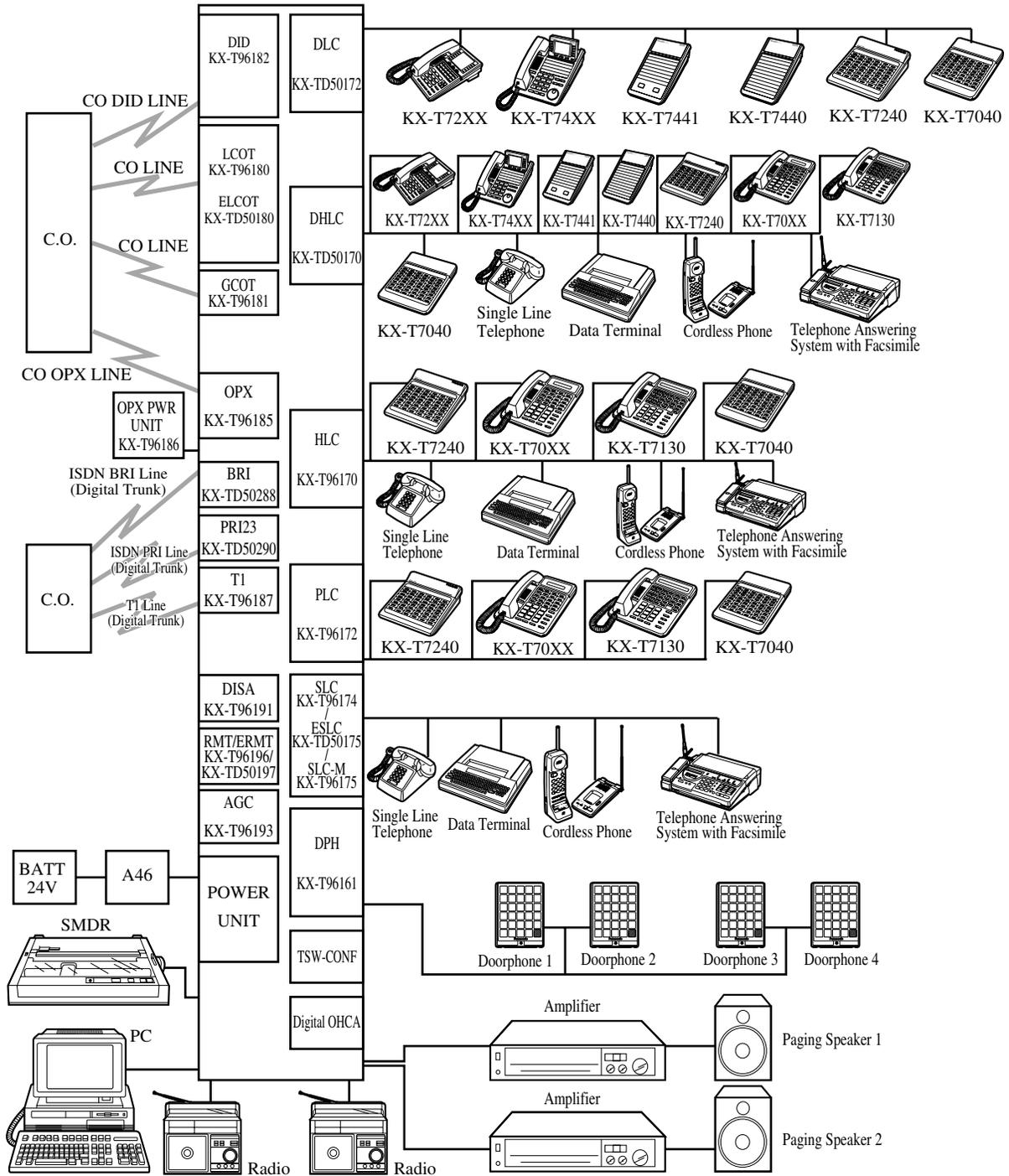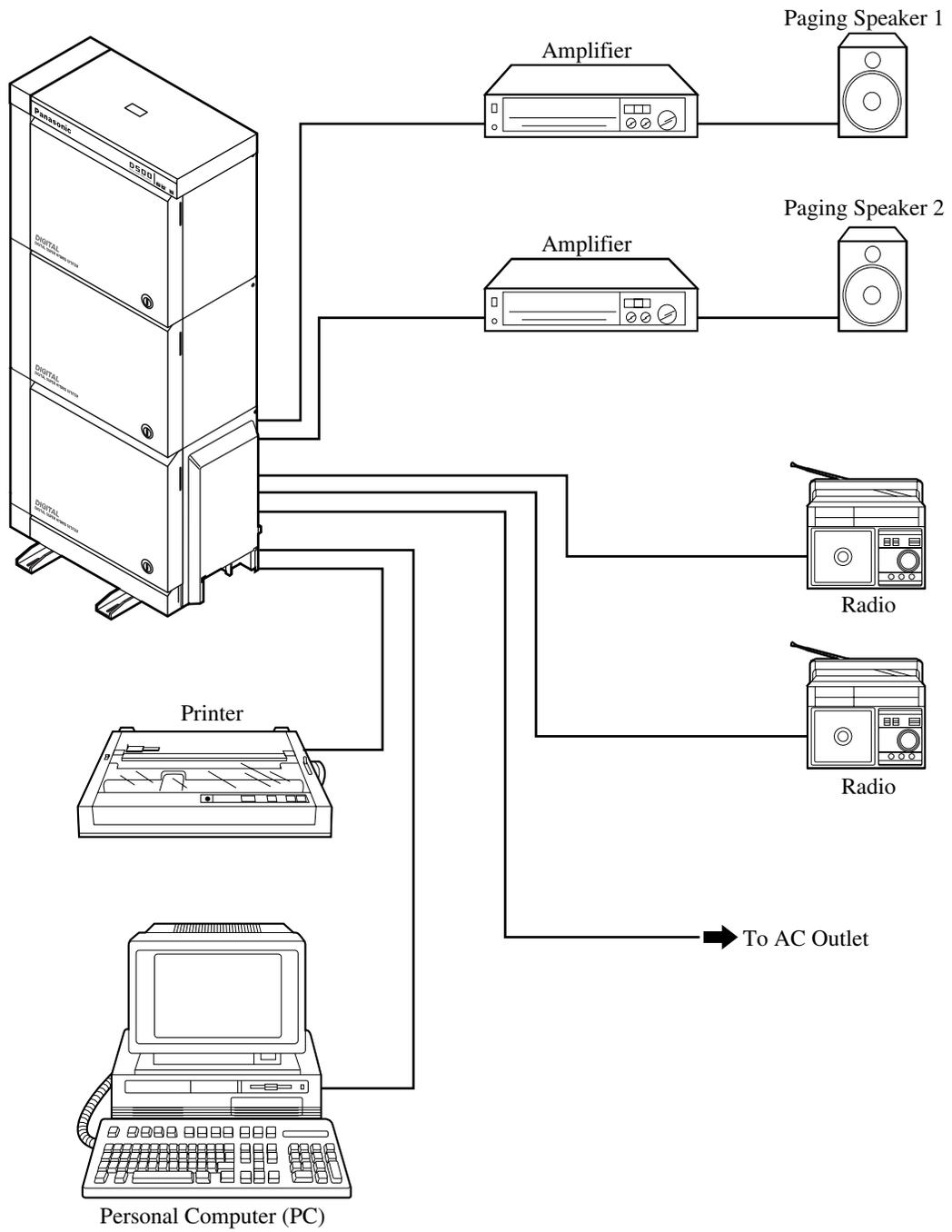
1.4 Service Cards Description

1.4.1 Extension Cards

Hybrid Line Circuit (HLC) Card (KX-T96170);

> This card interfaces Analog Proprietary Telephones (APTs)/Single Line Telephones (SLTs)/ DSS Consoles and the TDM (Time Division Method) bus. It provides 8 APTs/SLTs/DSS Consoles to the system per HLC card.

Proprietary Line Circuit (PLC) Card (KX-T96172);

> This card interfaces Analog Proprietary Telephones (APTs)/DSS Consoles and the TDM bus. It provides 8 APTs/DSS Consoles to the system per PLC card.

Single Line Telephone Circuit (SLC) Card (KX-T96174);

> This card interfaces Single Line Telephones (SLTs) and the TDM bus. It provides 8 SLTs to the system per SLC card.

SLC with Message Waiting (SLC-M) Card (KX-T96175);

> This card is the same as the standard SLC card and except that it has the capability to turn on/ off the message waiting lamp of an SLT.

Off Premise Extension (OPX) Card (KX-T96185);

> This card interfaces 4 off premise extensions through off premise extension power unit.

Digital Hybrid Line Circuit (DHLC) Card (KX-TD50170);

> This card interfaces Digital Proprietary Telephones (DPTs)/Analog Proprietary Telephones (APTs)/Single Line Telephones (SLTs)/DSS Consoles and the TDM bus. It provides 8 DPTs/ APTs/SLTs/DSS Consoles to the system per DHLC card.

Digital Proprietary Line Circuit (DLC) Card (KX-TD50172);

> This card interfaces Digital Proprietary Telephones (DPTs)/DSS Consoles and the TDM bus. It provides 16 DPTs/DSS Consoles to the system per DLC card.

Enlarged Single Line Telephone Circuit with Message Waiting (ESLC) Card (KX-TD50175);

This card interfaces Single Line Telephones (SLTs) and the TDM bus. It provides 16 SLTs to the system per ESLC card. It has the capability to turn on/off the message waiting lamp of an SLT.

1.4.2　CO Trunk Cards

Loop Start Central Office Trunk (LCOT) Card (KX-T96180);

This card interfaces 8 central office loop start trunks and the TDM bus. It provides 8 CO lines to the system per LCOT card. With loop start, a line is seized by bridging through a resistance between the tip and ring (both wires) of the telephone line.

Ground Start Central Office Trunk (GCOT) Card (KX-T96181);

This card interfaces 8 central office trunks and the TDM bus. It provides 8 CO lines to the system per GCOT card.

This card uses a way of signaling on subscriber trunks in which one side of the two wire trunk (typically the "Ring" conductor of the Tip and Ring) is momentarily grounded to get a dial tone.

Note

- There are two types of switched trunks one can typically lease from a local phone company — Loop Start and Ground Start.
  You must be careful to order the correct type of trunk from your local phone company and correctly install your telephone system at your end — so that they both match.

Direct Inward Dialing Trunk (DID) Card (KX-T96182);

This card interfaces 4 central office trunks arranged for Direct Inward Dialing (DID) and the TDM bus.

T1 Digital Trunk Card (KX-T96187);

This card interfaces 1 T1 line and the TDM bus. It is available to connect a T1 line to the system per T1 card. A T1 line has a capacity of 24 voice conversations.

Enhanced Loop Start Central Office Trunk (ELCOT) Card (KX-TD50180);

This card interfaces 8 central office loop start trunks and the TDM bus. It provides 8 CO lines to the system per ELCOT card. With loop start, a line is seized by bridging through a resistance between the tip and ring (both wires) of the telephone line. This card supports Caller ID service.

ISDN Basic Rate Access Interface (BRI) Card (KX-TD50288);

This card interfaces ISDN Basic Access line (2B+D). It is available to connect 8 BRI-ISDN lines to the system per BRI-ISDN card. A BRI-ISDN line has capacity of 2 voice conversations.

ISDN Primary Rate Access Interface (PRI23) Card (KX-TD50290);

This card interfaces ISDN Primary Access line. (1 circuit/card)
A PRI-ISDN line has capacity of 23 voice conversations.

1.4.3   Resource Cards

Direct Inward System Access (DISA) Card (KX-T96191);

> This card interfaces 4 central office trunks arranged for Direct Inward System Access (DISA) and the TDM bus.

Automatic Gain Control (AGC) Card (KX-T96193);

> This card is used to maintain volume of CO-to-CO communication. An electronic circuit which compares the level of an incoming signal with a previously defined standard and automatically amplifies or attenuates that signal so it arrives at its destination at the correct level.

Remote Circuit (RMT) Card (KX-T96196);

> This card is necessary for accessing the system from a remote location. This card supports baud rate at 1,200 bps.

Enhanced Remote Circuit (ERMT) Card (KX-TD50197);

> This card is necessary for accessing the system from a remote location. This card supports the V.34 modem standard of ITU-T recommendation. This card supports data transmission rate at 33,600 bps.

1.4.4   Other Cards

Off-Hook Call Announcement (OHCA) Card (KX-T96136);

> This card is for Off-Hook Call Announcement feature and is installed on the HLC or PLC card.

Doorphone Circuit (DPH) Card (KX-T96161);

> This card interfaces 4 doorphones and the TDM bus. Up to 4 doorphones per DPH card can be connected to the system.

Caller ID Card (KX-TD193);

> This card supports the Caller ID service provided by Central Office, and is installed on the ELCOT card.
> Caller ID allows the extension user to see the name or phone number of an external caller on the display before answering the call.

TSW Conference Expansion Card (TSW-CONF) Card (KX-TD50104);

> This card provides 64 additional conference trunks, and is installed on the TSW card.

Off-Hook Call Announcement for Digital Telephone (DOHCA) Card (KX-TD50105);

> This card is for Off-Hook Call Announcement features on DPT, and is installed on the TSW card. This card is required to utilize "DPT Integration" feature. (Please refer to "Integration, DPT" in Section "1.3 System Features" of the Features Guide.)

1.5   Proprietary Telephones

1.5.1   Proprietary Telephones

The following Panasonic Proprietary Telephones are available with this system.

Model	Type	Hands-free mode	Display	CO	PF/F	Soft
KX-T7020	APT	SP-PHONE	—	12	4 (PF)	—
KX-T7030	APT	SP-PHONE	1-Line	12	4 (PF)	—
KX-T7050	APT	MONITOR	—	12	4 (PF)	—
KX-T7055	APT	MONITOR	—	3	3 (PF)	—
KX-T7130	APT	SP-PHONE	1-Line	12	12 (PF)	—
KX-T7220	DPT	SP-PHONE	—	24	—	—
KX-T7230	DPT	SP-PHONE	2-Line	24	—	3
KX-T7235	DPT	SP-PHONE	6-Line	12	10 (F)	3
KX-T7250	DPT	MONITOR	—	6	—	—
KX-T7420	DPT	SP-PHONE	—	12	—	—
KX-T7425	DPT	SP-PHONE	—	24	—	—
KX-T7431	DPT	SP-PHONE	1-Line	12	—	—
KX-T7433	DPT	SP-PHONE	3-Line	24	—	3
KX-T7436	DPT	SP-PHONE	6-Line	24	10 (F)	3
KX-T7450	DPT	MONITOR	—	12	—	—

Notes

- APT: Analog Proprietary Telephone
- DPT: Digital Proprietary Telephone
- SP-PHONE: Used for a hands-free speakerphone operation.
- MONITOR: Used for a hands-free dialing operation.
- CO: CO line access button
- PF: Programmable Feature button
- F: Function button
  Used to perform the corresponding displayed function or operation.
- Soft: Soft button
  Used to perform the function or operation that appears on the bottom line of the display.

1.6   Specifications

1.6.1   General Description

System Capacity
> **CO lines**
>> 192 max.
>
> **Stations**
>> 448 max.

Control Method
> **CPU**
>> 32-bit CPU with 16-bit Data Bus

Switching
> Non Blocking PCM Time Switch

Power Supplies
> **Primary**
>> 120 V AC, 60 Hz
>
> **Secondary**
>> Station Supply Volt: 30 V
>> Circuit Volt: ±5 V, ±15 V
>
> **Power Failure**
> - Memory backup duration: seven years with a factory-provided lithium battery
> - Power Failure Transfer function is provided.
> - System operation for about four hours using recommended batteries (consisting of two 12 V DC 40 Ah Automobile-type batteries)

Dialing
> **Outward/Internal**
>> Dial Pulse (DP) 10 pps, 20 pps
>> Tone (DTMF) Dialing

Mode Conversion
> DP-DTMF, DTMF-DP

Connector

    CO lines

        Amphenol Connector

    ISDN lines

        Modular Jack (RJ45)

    Stations

        Amphenol Connector

    Paging Output

        Pin Jack (RCA JACK)

    External Music Input

        Two-conductors Jack
        (MINIJACK 3.5 mm (9/64 inch) in diameter)

Extension Connection Cable

Telephones	Cable
Single Line Telephones	1-pair wire (T, R)
KX-T7420, KX-T7425, KX-T7431, KX-T7433, KX-T7436, KX-T7450, KX-T7220, KX-T7230, KX-T7235, KX-T7250	1-pair wire (D1, D2) or 2-pair wire (T, R, D1, D2)
KX-T7020, KX-T7030, KX-T7050, KX-T7055	2-pair wire (T, R, D1, D2)
KX-T7440, KX-T7441, KX-T7240, KX-T7040	1-pair wire (D1, D2) or 2-pair wire (T, R, D1, D2)
KX-T7130	3-pair wire (T, R, D1, D2, P1, P2)

SMDR (Station Message Detail Recording)

    Interface

        RS-232C

    Output Equipment

        Printer/Personal Computer

    Detail Recording

        Date, Time, Extension Number, CO Line Number, Dialed Number, Ring Duration, Call Duration, Account Code, Caller ID, Timed Reminder

1.6.2   Characteristics

Station Loop Limit

> **Analog, Digital Proprietary Telephone**
> > 40 ohms
>
> **Single Line Telephone**
> > 600 ohms including set
>
> **Doorphone**
> > 20 ohms

Minimum Leakage Resistance

> 15,000 ohms

Maximum Number of Station Instruments per Line

> 1 for Analog, Digital Proprietary Telephone, or Single Line Telephone
> 2 by Parallel or eXtra Device Port Connection of a Proprietary Telephone and a Single Line Telephone

Ring Voltage

> 75 Vrms at 25 Hz depending on the Ringing Load

Primary Power

> 120 V AC, 60 Hz, 12 A max.

Central Office Loop Limit

> 1,600 ohms max.

Environmental Requirements

> Temperature range: 0 °C – 40 °C (32 °F – 104 °F)
> Rel. Humidity: 10 % – 90 % (no condensation)

Switchhook Flash Timing Range

> 204 – 1,000 milliseconds

Power Unit Functions

1. Power supply (+5.9 V DC, ±15 V DC, GND) for a shelf.

2. Power failure detection.
   A circuit in power unit detects power failures of +5.9 V DC, ±15 V DC, AC Voltage, and 3 power alarm signals are sent to CPU card as DC alarm, AC alarm and Heat alarm.

3. Generation of bell signal. (25 Hz, 75 Vrms)

CPU (KX-TD50101) Card Functions

1. Call process and basic shelf main protocol (Microprocessor 80386EX).
   Time switch (TSW) control, detection of system clock alarm, basic shelf power down and expansion shelf power down alarm, watchdog timer overflow.

2. System switch interface.
   There are Operation Switch (MODE) (10 modes, 0 to 9) and System Switch (SYSTEM) (10 modes, 0 to 9) on the CPU rotary switch.

3. Terminal interface.
   CPU card has two RS-232C terminal interfaces.

CPU (KX-TD50101) Card Operation

1. Operation Switch (MODE) and System Switch (SYSTEM) are set by turning with screwdriver.

2. Reset switch is non-lock push switch.

3. LED for battery alarm lights when voltage of Lithium-battery becomes too low (less than 2.5 V).

4. LED for watchdog lights when the software is running away.

TSW Card Functions

1. Time switch.
   Capability of switching voice is 768ch × 768ch.

2. Generation of call progress tones.
   Call progress tones are dial tone, busy tone, reorder tone and ringback tone.

3. Conference circuit.
   TSW card has 3-party × 8 conference's circuits.
   For CO-to-CO speech amplifier AGC card can be inserted to a free slot of basic or expansion shelf.

4. Paging interface.
   TSW card has 2 pre-amplifier circuits for paging. In order to adjust volume, each amplifier circuit is equipped with a knob.

5. Music-in interface.
   TSW card has 2 interface circuits for music on hold or BGM.

TSW Card Operation

1. A knob for adjusting volume of external paging is turned with a screwdriver from front of TSW card.

HLC Card (KX-T96170) Functions

Hybrid Line Circuit card is for APT, DSS Console and SLT. (8 extensions/card)

1. Standard SLT interface. SLT interface is quite the same as that of SLC card.

2. APT and DSS Console interface. APT and DSS Console interface is quite the same as that of PLC card.

> **Note**
> • DSS Consoles KX-T7440 and KX-T7441 can be connected to this card.
> In this case, however, ANSWER and RELEASE buttons on the KX-T7441 do not function.

3. Interface for OHCA feature with APT (KX-T7130).
This is quite the same as that of PLC.

4. Power Failure Transfer by each port. (when using SLT)
Power Failure Transfer is quite the same as that of SLC card.

5. Diagnostic Transfer by each port. Diagnostic Transfer is quite the same as that of SLC card.

HLC Card (KX-T96170) Operation

LED indicator on the HLC card lights when the system reset or HLC local reset occurs.

PLC Card (KX-T96172) Functions

Proprietary Line Circuit card (8 APT extensions/card)

1. APT and DSS Console interface. (8 circuits/card)
Maximum loop resistance: 40 ohms
Power supply 1: +30 V (supplied through speech path, and with current limitation circuit).
Power supply 2: +15 V (supplied through the data line).

> **Note**
> • DSS Consoles KX-T7440 and KX-T7441 can be connected to this card.
> In this case, however, ANSWER and RELEASE buttons on the KX-T7441 do not function.

2. Interface for OHCA feature with APT (KX-T7130).
When an APT with OHCA feature is connected to a port, an OHCA piggyback card (KX-T96136) should be mounted on its interface circuit.

PLC Card (KX-T96172) Operation

The LED indicator on the PLC card lights when the system reset or PLC local reset occurs.

SLC Card (KX-T96174) Functions

Single Line Telephone Circuit card

1. Standard SLT interface.
Maximum loop resistance: 600 ohms. (including SLT)
Power supply: +30 V (with current limitation circuit.)
2 DTMF receivers, dial pulse detector.

2. Power Failure Transfer (PFT) by each port.
When a power failure occurs, SLT Tip/Ring are led by a PFT relay, but SLT PFT modular and ELCOT/LCOT/GCOT modular should be connected to each other in advance.

3. Diagnostic Transfer (DT) by each port.
Diagnostic relay is placed in Tip/Ring of each port. During diagnostic test, only one diagnostic relay in the SLT of a system is activated.

SLC Card (KX-T96174) Operation

The LED indicator on the SLC card lights when system reset or SLC local reset occurs.

SLC-M Card (KX-T96175) Functions

Single Line Telephone Circuit with Message Waiting card

1. Same as SLC card.

2. Same as SLC card.

3. Same as SLC card.

4. SLT with Message Waiting Lamp interface
Power supply to Message Waiting
Lamp: +80 V DC (when 1mA)

SLC-M Card (KX-T96175) Operation

Same as SLC card

OPX Card (KX-T96185) Functions

Off Premise Extension (4 OPX Lines/card)
OPX Power Unit is necessary.

OPX Power Unit should be connected with OPX card, and Single Line Telephones for OPX should be connected with OPX card.

DHLC Card (KX-TD50170) [*1]Functions

1. Standard SLT interface.
   Power supply: +30 V (with current limitation circuit).
   2 DTMF receivers, dial pulse detector.

2. Interface for APT, DPT, DSS Console and VPS (DPT).
   The interface for the APT, DPT, DSS Console and VPS (DPT) is similar to the DLC card.

3. Interface for OHCA feature with APT (KX-T7130).
   The OHCA feature with APT (KX-T7130) is available without any optional cards.

4. Interface for OHCA feature with DPTs (KX-T7235, KX-T7436).
   The interface for OHCA feature with DPTs (KX-T7235, KX-T7436) is similar to the DLC card.

5. Interface for power failure transfer by each port (when using SLT).
   When a power failure occurs, SLT Tip/Ring are led by a PFT relay, but SLT PFT modular and LCOT/GCOT/ELCOT modular should be connected to each other in advance.

6. Interface for Diagnostic Transfer by each port.
   Diagnostic relay is placed in Tip/Ring of each port. During diagnostic test, only one diagnostic relay in the SLT of a system is activated.

7. There is a limit of 8 VPS (DPT) ports per card.

DHLC Card (KX-TD50170) Operation

1. The LED indicator on the DHLC card lights when the system reset or DHLC local reset occurs.

DLC Card (KX-TD50172) Functions

1. Interface for DPT, DSS Console and VPS (DPT) (16 circuits/card).
   Maximum loop resistance: 40 ohms
   Power supply: +15 V (supplied through the data line)

2. Interface for OHCA feature with DPTs (KX-T7235, KX-T7436).
   When a DPT with OHCA feature is connected to a port, a DOHCA card should be mounted on the TSW card.

3. There is a limit of 8 VPS (DPT) ports per card.

DLC Card (KX-TD50172) Operation

1. The LED indicator on the DLC card lights when the system reset or DLC local reset occurs.

[*1] For a DPT, APT, DSS Console, VPS (DPT) and SLT. (8 extensions or 16 extensions with XDP/card. Please refer to Section "2.4.13 Extra Device Port (XDP) Connection" for XDP.)

ESLC Card (KX-TD50175) Functions

Enlarged Single Line Telephone Circuit with Message Waiting card (16 extensions/card)

1. Standard SLT interface.
   Power supply: +30 V (with current limitation circuit)
   4 DTMF receivers, and dial pulse detectors.

2. Interface for power failure transfer by ports 1 to 8.
   When a power failure occurs, SLT Tip/Ring are led by a PFT relay, but SLT PFT modular and LCOT/GCOT/ELCOT modular should be connected to each other in advance.

ESLC Card (KX-TD50175) Operation

1. The LED indicator on the ESLC card lights when the system reset or ESLC local reset occurs.

LCOT Card (KX-T96180) Functions

Loop Start Central Office Trunk card (8 CO Lines/card)

1. Loop start CO interface.
   CPC detection, 1 DTMF generator.
   With loop start, you seize a line by bridging through a resistance between the tip and ring (both wires) of your telephone line.

2. Power Failure Transfer (PFT) by each port
   Tip/Ring of CO are connected to a CO interface circuit, and directly to LCOT PFT modular. When power failure occurs, CO Tip/Ring leads are directly connected to SLT Tip/Ring leads, but LCOT PFT modular and SLT PFT modular should be connected to each other in advance.

3. Diagnostic Transfer (DT) by each port.
   A diagnostic relay is placed in Tip/Ring of each port.
   During diagnostic test, only one diagnostic relay in an LCOT of a system is activated.

LCOT Card (KX-T96180) Operation

The LED indicator on the LCOT card lights when the system reset or LCOT local reset occurs.

GCOT Card (KX-T96181) Functions

Ground Start Central Office Trunk card (8 CO Lines/card)

1. Ground start CO interface.
CPC detection, 1 DTMF generator.
A way of signaling on subscriber trunks in which one side of the two wire trunk (typically the "Ring" conductor of the Tip and Ring) is momentarily grounded to get dial tone.

2. Power Failure Transfer (PFT) by each port.
Tip/Ring of CO are connected to a CO interface circuit, and directly to GCOT PFT modular. When power failure occurs, CO Tip/Ring leads are directly connected to SLT Tip/Ring leads, but GCOT PFT modular and SLT PFT modular should be connected each other with connection cords in advance.

3. Diagnostic Transfer (DT) by each port.
A diagnostic relay is placed in Tip/Ring of each port. During diagnostic test, only one diagnostic relay in a GCOT of a system is activated.

GCOT Card (KX-T96181) Operation

The LED indicator on the GCOT card lights when the system reset or GCOT local reset occurs.

DID Card (KX-T96182) Functions

Direct Inward Dialing card

Wink start/immediate start DID interface.
(4 circuits/card)
45 V used in circuits is originated from DC-DC converter on DID card.
The DID card will receive pulse signals only.

DID Card (KX-T96182) Operation

The LED indicator on the DID card lights when the system reset or DID local reset occurs.

T1 Digital Trunk Card (KX-T96187) Functions

T1 interface. (1 circuit/card)
T1 is a digital transmission link with a capacity of 1.544 Mbps.
T1 can carry 24 voice conversations.

Frame Format	:	D4/ESF
Line Coding	:	AMI/B8ZS
Channel Type	:	LCO/GCO/DID/OPX/TIE (E&M)
Signaling	:	Pulse/DTMF

(DTMF: 24 receivers and 6 generators)

T1 Digital Trunk Card (KX-T96187) Operation

The LED indicator on T1 card lights when the system reset, or T1 card local reset or T1 line fault occurs.

ELCOT Card (KX-TD50180) Functions

Enlarged Loop Start Central Office Trunk card (8 CO Lines/card)

1. Loop start CO interface.
1 DTMF generator. Line Reversal detection.
With loop start, you seize a line by bridging through a resistance between the tip and ring (both wires) of your telephone line.

2. Caller ID Capability.
Two Caller ID Cards (KX-TD193) can be mounted on ELCOT card.

3. Power Failure Transfer (PFT) by each port.
Tip/Ring of CO are connected to a CO interface circuit, and directly to ELCOT PFT modular. When power failure occurs, CO Tip/Ring leads are directly connected to SLT Tip/Ring leads, but ELCOT PFT modular and SLT PFT modular should be connected to each other in advance.

4. Diagnostic Transfer (DT) by each port.
A diagnostic relay is placed in Tip/Ring of each port.
All diagnostic relays are set to the diagnostic position except on the call.

ELCOT Card (KX-TD50180) Operation

1. The LED indicator on the ELCOT card lights when the system reset or ELCOT local reset occurs.

BRI Card (KX-TD50288) Functions

ISDN Basic Rate Access Interface. (8 circuits/card)

a) 8 ISDN Basic Interface (2B+D)

b) S0/EXT flexibility for each line

c) Power Feeding of EXT mode
One card total: 18 W max.
One Line: 4.5 W max.
The maximum power consumption available for each line is 4.5 W, however, the whole power consumption available for the card (8 lines in total) is limited to less than 18 W. (e.g., If 2 lines consume 4.5 W each, the rest of 6 lines can consume 1.5 W each.)

d) Impedance: 100 ohms

BRI Card (KX-TD50288) Operation

1. The LED indicator on the BRI card lights when the system reset, BRI card local reset or BRI card fault occurs.

2. The DC Alarm LED indicator on the BRI Card lights if Power feeding of EXT mode exceeds the limit described in c) in BRI Card (KX-TD50288) Functions.

[LED Indication Table for BRI Card (KX-TD50288)]

LED No. (Item)	Color	Status	Contents
D50 (DC ALM)	Red	ON	DC Alarm
		OFF	Normal
D20	Red	ON	Card Fault
		OFF	Normal

• When the 1st bit of the DIP Switch (SW2) is set to "ON"

LED No. (Item)	Color	Status	Contents
D21–D27	Green	-	Not used
D28	Green	FLASH	Clock Master at External Clock Mode
		ON	Detection of Signal
		OFF	No Detection of Signal

• When the 1st bit of the DIP Switch (SW2) is set to "OFF"

LED No. (Item)	Color	Status	Contents
D21	Green	ON	LINE1 Data Link established
		FLASH	LINE1 Layer1 Synchronization established (Detection of Signal)
		OFF	LINE1 No Detection of Signal
D22	Green	ON	LINE2 Data Link established
		FLASH	LINE2 Layer1 Synchronization established (Detection of Signal)
		OFF	LINE2 No Detection of Signal
D23	Green	ON	LINE3 Data Link established
		FLASH	LINE3 Layer1 Synchronization established (Detection of Signal)
		OFF	LINE3 No Detection of Signal
D24	Green	ON	LINE4 Data Link established
		FLASH	LINE4 Layer1 Synchronization established (Detection of Signal)
		OFF	LINE4 No Detection of Signal

• When the 1st bit of the DIP Switch (SW2) is set to "OFF"

LED No. (Item)	Color	Status	Contents
D25	Green	ON	LINE5 Data Link established
		FLASH	LINE5 Layer1 Synchronization established (Detection of Signal)
		OFF	LINE5 No Detection of Signal
D26	Green	ON	LINE6 Data Link established
		FLASH	LINE6 Layer1 Synchronization established (Detection of Signal)
		OFF	LINE6 No Detection of Signal
D27	Green	ON	LINE7 Data Link established
		FLASH	LINE7 Layer1 Synchronization established (Detection of Signal)
		OFF	LINE7 No Detection of Signal
D28	Green	ON	LINE8 Data Link established
		FLASH	LINE8 Layer1 Synchronization established (Detection of Signal)
		OFF	LINE8 No Detection of Signal

PRI23 Card (KX-TD50290) Functions

ISDN Primary Rate Access Interface-1.544 MHz. (1 circuit/card)

a) PRI23 carry 23 voice conversations

b) Frame Format: CRC-Multiframe

c) Line Coding: B8ZS, AMI

d) Frame Sequence

1) 4-Frame Multiframe (F4)

2) 12-Frame Multiframe (F12)

3) Extended Superframe (ESF)

4) Remote Switch (F72, SLC96)

e) Impedance: 100 ohms

PRI23 Card (KX-TD50290) Operation

LED indicator on the PRI23 card lights when the system reset, PRI23 card local reset or PRI23 card fault occurs.

[LED Indication Table for PRI23 Card (KX-TD50290)]

LED No. (Item)	Color	Status	Contents
D19 (FALT)	Red	ON	Card Fault
		OFF	Normal
D20 (SYNC ERROR)	Red	ON	Clock Synchronization Error or Loss of Signal (Red Alarm)
		OFF	Normal
D21 (RAI)	Red	ON	Receive Remote Alarm Indication signal (Yellow Alarm)
		OFF	Normal
D22 (AIS)	Red	ON	Send Alarm Indication signal (Blue Alarm)
		OFF	Normal
D23 (SYNC)	Green	FLASH	Clock Master at External Clock Mode
		ON	Layer1 Synchronization established (Detection of Signal)
		OFF	No Detection of Signal
D24 (DATA LINK)	Green	ON	Data Link established
		OFF	No Data Link established
D25–D27	Red	-	Not used or Reserved for future use.

DISA Card (KX-T96191) Functions

1. 4 OGM trunks.
   OGM duration: 30 seconds,
   OGM Capacitor Backup: 5 days.
   The number of OGM: 1,
   Recording Algorithm: ADPCM.

2. 4 CO-to-CO speech paths without amplifier.
   A CO-to-CO speech path consists of up-path and down-path.
   Up-path is from call-originate CO to call-answer CO, and 1 DTMF receiver and one speech end detector is connected to it.
   Down-path is from call-answer CO to call-originate CO and one speech end detector is connected to it.

3. Speech end detector.
   Speech end detector detects call progress tones.

DISA Card (KX-T96191) Operation

1. The LED indicator on the DISA card lights when the system reset or DISA local reset occurs.

AGC Card (KX-T96193) Functions

Automatic Gain Control card

1. 4 CO-to-CO speech paths with AGC amplifier and Echo-Suppressor.
   A CO-to-CO speech path consists of up-path and down-path, up-path is from call-originate CO to call-answer CO, and AGC amplifier is inserted and speech end detector is connected.
   The Maximum amplification of AGC is 10 dB.
   The Echo-Suppressor is inserted in a CO-to-CO speech path.

2. 4 DTMF receivers.
   DTMF transceiver is used as DTMF repeater.
   So, AGC card microprocessor controls DTMF repeater.

3. 8 Speech End Detectors.
   Speech end detector of AGC is quite the same as that of the DISA card.

AGC Card (KX-T96193) Operation

The LED indicator on the AGC card lights when the system reset or AGC local reset occurs.

RMT Card (KX-T96196) Functions

Remote Circuit card

Modem (300/1200 bps) for remote administration.

RMT Card (KX-T96196) Operation

The LED indicator on the RMT card lights when the system reset or RMT local reset occurs.

ERMT Card (KX-TD50197) Functions

1. Modem (V.34 MODEM) for remote administration.

ERMT Card (KX-TD50197) Operation

1. The LED indicator on the ERMT card lights when the system reset or ERMT local reset occurs.

OHCA Card (KX-T96136) Functions

OHCA (Off-Hook Call Announcement) card

This card is mounted on HLC card (KX-T96170) or PLC card (KX-T96172).

This card includes 2 OHCA circuits.
Allows an extension user to intrude through the speaker into another extension that is in conversation using the handset.
This feature is available only for the following APT: KX-T7130.

DPH Card (KX-T96161) Functions

1. Doorphone interface (4 circuits/card).
4 doorphones can be connected using a modular connector.

2. Door opener interface (4 circuits/card).
DPH card has 4 relays for door opener. The relay opens for doorlock, closes for door release. It also opens in the case of power failure.
Door Opener Current Limit: 24 V DC/30 V AC, 1 A max.

DPH Card (KX-T96161) Operation

1. Terminal plate on the DPH card has 8 terminals. 2 leads from door opener are directly connected to two of 8 terminals.

Caller ID Card (KX-TD193) Functions

1. This card is mounted on ELCOT card for receiving Caller ID information sent from the Central Office.
Four CO Lines are available for Caller ID service with one Caller ID card.

TSW-CONF Card Functions

1. This card is mounted on TSW card for conference trunk expansion.
3-party x 64 conference circuits.

DOHCA Card Functions

1. This card is mounted on TSW card for OHCA feature for DPT. OHCA feature is available for the following DPTs: KX-T7235, KX-T7436

This card is required to utilize "DPT Integration" feature. (Please refer to "Integration, DPT" of Section "1.3 System Features" in the Features Guide.)

OPX Power Unit (KX-T96186) Functions

1. Output is Ringing Signal (100 V AC, 20 Hz) and 48 V DC for OPX card.

Section 2

Installation

This section describes the procedures required to install the KX-TD500 System. Detailed instructions for planning the installation site, installing the shelves and optional cards, and cabling of peripheral equipment are provided. Further information on system expansion and peripheral equipment installation is included.

2.1 Before Installation

2.1.1 Precautions

Please read the following notes concerning installation and connection before installing the system.

Safety Installation Instructions

When installing telephone wiring, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

1. Never install telephone wiring during a lightning storm.

2. Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.

3. Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected at the network interface.

4. Use caution when installing or modifying telephone lines.

Installation Precautions

Avoid installing in the following places. (Doing so may result in malfunction, noise, or discoloration.)

1. In direct sunlight and hot, cold, or humid places (Temperature range: 0 °C – 40 °C [32 °F – 104 °F]).

2. Sulfuric gases produced in areas where there are thermal springs, etc., may damage the equipment or contacts.

3. Places in which shocks or vibrations are frequent or strong.

4. Dusty places, or places where water or oil may come into contact with the unit.

5. Near high-frequency generating devices such as sewing machines or electric welders.

6. On or near computers, telexes, or other office equipment, as well as microwave ovens or air conditioners. (It is preferable not to install in the same room with the above equipment.)

7. Install at least 1.8 m (6 feet) from radios and televisions (both the main unit and Proprietary Telephones).

8. Do not obstruct area around the main unit (for reasons of maintenance and inspection — be especially careful to allow space for cooling above and at the sides of the main unit).

Wiring Precautions

Be sure to follow these instructions when wiring the unit.

1. Do not wire the telephone cable in parallel with an AC power source, computer, telex, etc. If the cables are run near those wires, shield the cables with metal tubing or use shielded cables and ground the shields.

2. If cables are run on the floor, use protectors to prevent the wires from being stepped on. Avoid wiring under carpets.

3. Avoid using the same power supply outlet for computers, telexes, and other office equipment. Otherwise, KX-TD500's system operation may be interrupted by the induction noise from such equipment.

4. Please use one-pair telephone wire for extension connection of (telephone) equipment such as Single Line Telephones, data terminals, answering machines, computers, Voice Processing Systems, etc., except Proprietary Telephones (KX-T7220, KX-T7230, KX-T7235, KX-T7250 etc.).

5. The Power Switch of the system must be off during wiring. After all the wirings are completed, turn the Power Switch on.

6. Mis-wiring may cause the system to operate improperly.

7. If an extension does not operate properly, disconnect the telephone from the extension line and then connect again, or turn off the Power Switch of the system and then on again.

8. Use twisted pair cable for CO line connection.

9. CO lines should be installed with lightning protectors. For details, please refer to Section "2.11.1   Lightning Protectors."

10. To assure good quality telephone connection, it is recommended new and modifications to existing installation of customer premise wiring shall use solid twisted pair copper conductors with minimum 24 gauge that comply with the electrical specifications for Category 3 wiring as detailed in ANSI/EIA/TIA-570A Building Wiring Standards.

2.1.2 Slot Construction

Expansion shelf 2

P O W E R	F S 1	F S 2	F S 3	F S 4	F S 5	F S 6	F S 7	F S 8	F S 9	F S 10	F S 11	F S 12	F S 13	F S 14

Expansion shelf 1

P O W E R	F S 1	F S 2	F S 3	F S 4	F S 5	F S 6	F S 7	F S 8	F S 9	F S 10	F S 11	F S 12	F S 13	F S 14

Basic shelf

P O W E R	F S 1	F S 2	F S 3	F S 4	F S 5	F S 6	F S 7	F S 8	F S 9	F S 10	F S 11	F S 12	B S 1	B S 2
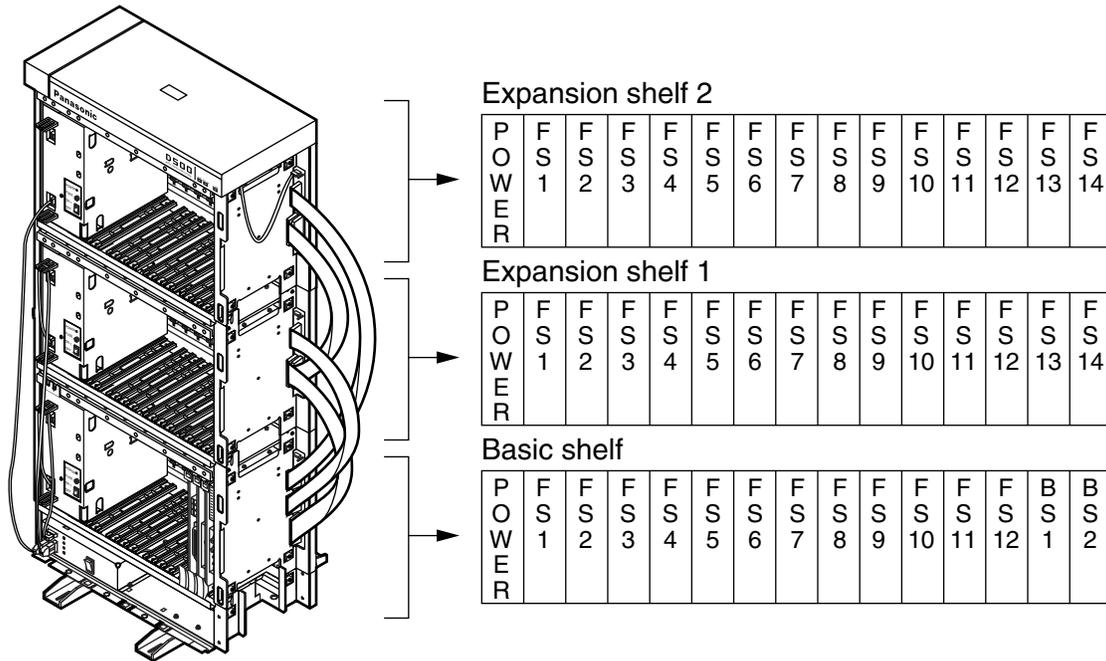
Basic shelf

No.	Name	Number
1	POWER - for Power Unit	1
2	BS1 (Basic Slot 1) - for CPU card	1
3	BS2 (Basic Slot 2) - for TSW card	1
4	FS1 to 12 (Free Slot 1 to 12) - for optional service cards	12

Expansion shelf 1/Expansion shelf 2

Name	Number
POWER - for Power Unit	1
FS1 to FS14 (Free Slot) - for optional service cards	14

2.1.3 Guide Plate

Fig.a

(Front Side)

Fig.b

Fig.c
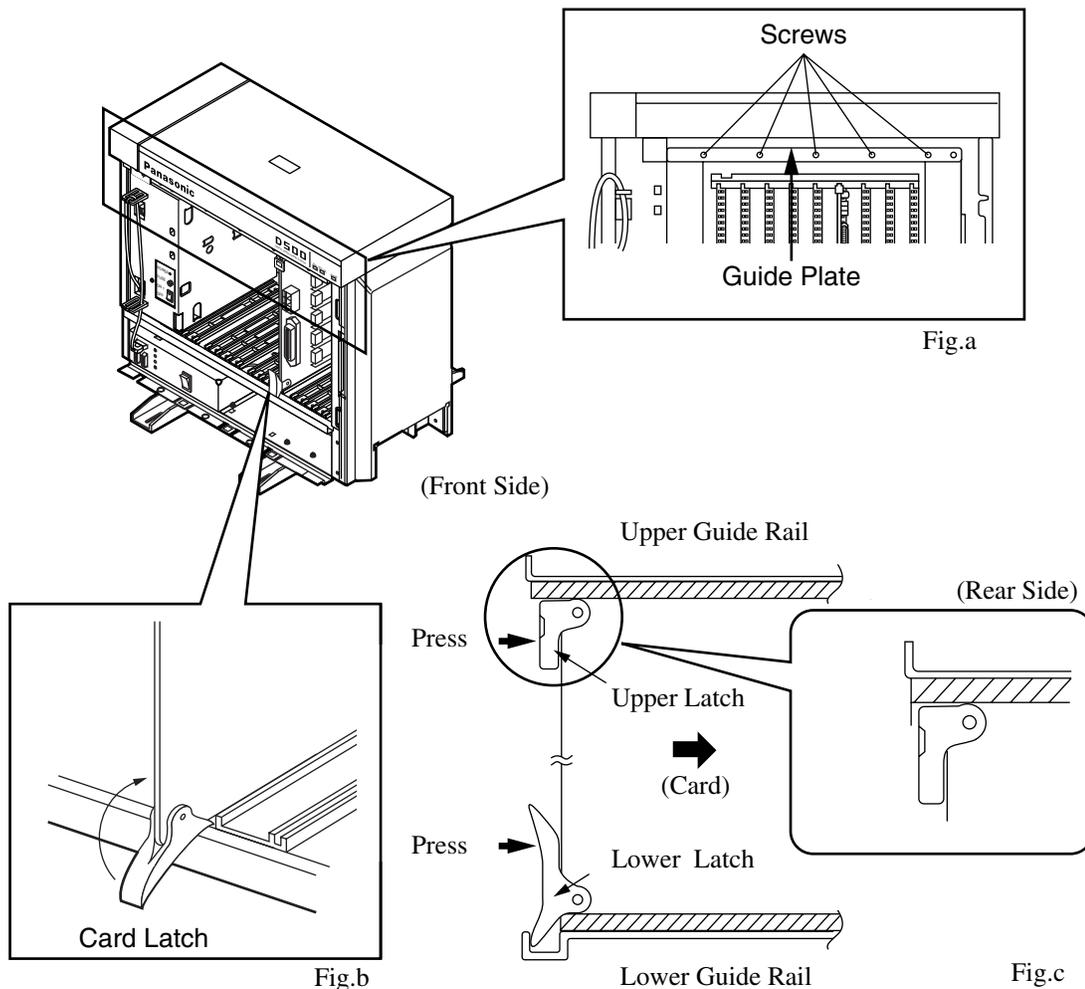
1. Before installing the service cards, remove the Guide Plate (See Fig.a) from the upper front side of the basic shelf (and expansion shelf 1 and 2, if provided) by loosening the five screws.

2. Install a service card (with facing the components side to the right) along with the upper and lower guide rails. Press the upper and lower latch firmly until the upper latch is located inside of the shelf. (See Fig.b and Fig.c)
   Please do not touch the components side of the service card.

3. After installing the service cards, attach the Guide Plate to the upper front side of the basic shelf (and expansion shelf 1 and 2, if provided) with five screws.
   If service cards are not installed properly, the Guide Plate will not be fixed.

To remove an optional service card from the shelf:

1. Hold the upper part of the card with one hand.

2. Pull the card toward you while pushing the lower latch upward with the other hand.

3. Remove the card from the shelf when it is pulled out of the slot.

2.1.4 Amphenol 57JE type Connector

To connect Amphenol 57JE type (screw-attach-type 50-pin connector) to the Option Card, follow the procedure below.

1. The 50-pin connector (jack) on the Option Card has two hook-pins.
Remove the upper hook-pin, taking out the screw.

2. To attach the Amphenol 57JE type (plug) to the connector, drive the Accessory Screw at the upper part, and fasten the Accessory Wire Tie around the lower hook-pin and the Amphenol 57JE type, as shown below.

Option Card

Screw

Hook-pins

50-pin connector

Accessory Screw

50-pin connector

Amphenol 57JE type

Accessory Wire Tie

Hook-pin

57JE type

Hook-pin

Accessory Wire Tie

When connecting a connector of the type shown below, unscrew the lower hook-pin, too. Then drive both Accessory Screws.

Option Card

Accessory Screw

Amphenol 57JE type

Accessory Screw

50-pin connector
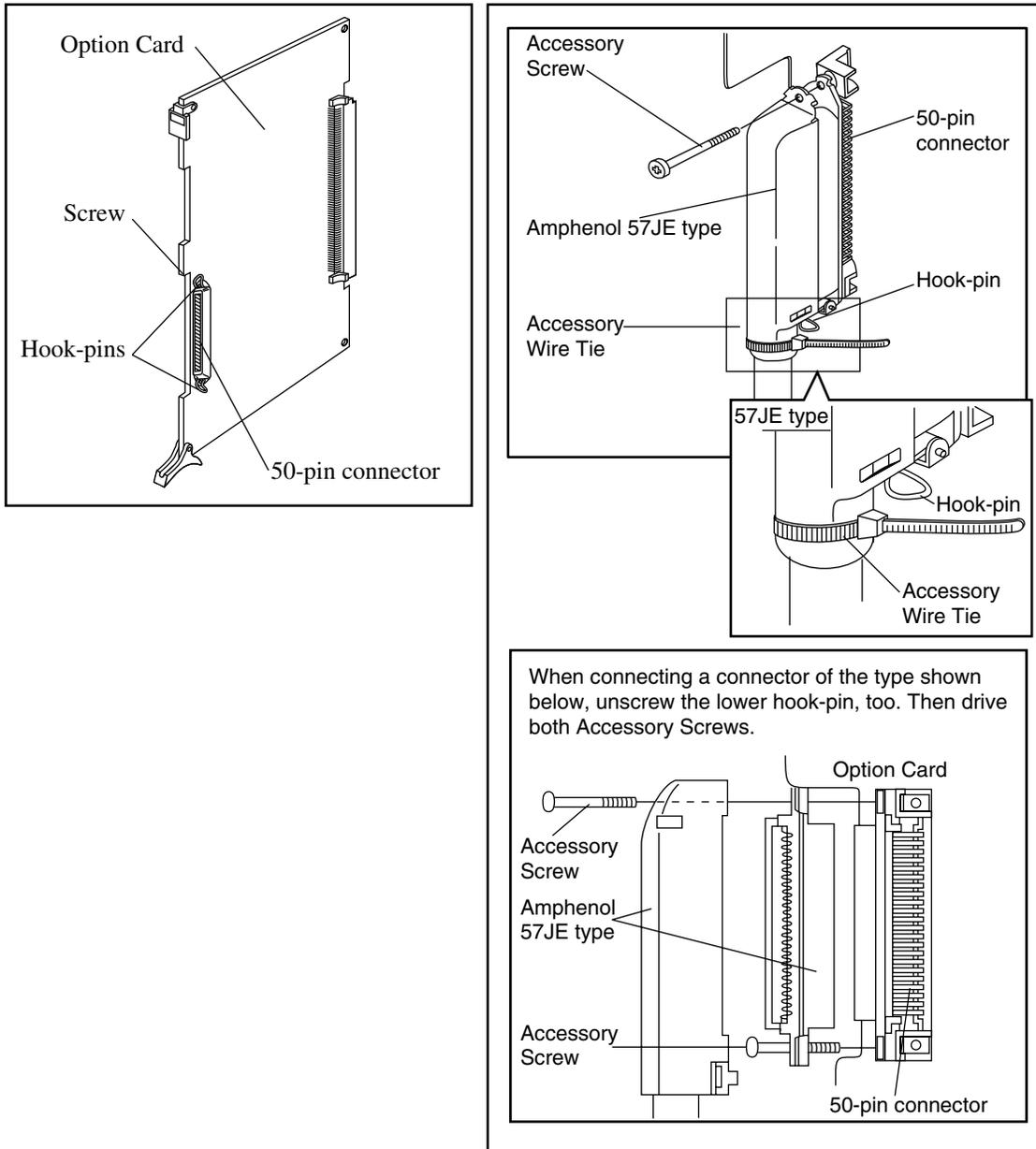
2.2 Installation of Shelf

2.2.1 Installation of Shelf

This subsection describes the installation of the shelf, with information on expanding the capacity of an existing system.

Building Block System provides the enlargement of system's ability by installing the optional Expansion Shelf.
Up to two Expansion Shelves can be installed to the system.
Each expansion shelf can be equipped with up to 224 lines (including Extensions and CO lines).

The system can consist of one, two or three shelves (Basic, Expansion 1 and Expansion 2).
Each shelf contains its own power supply.

2.2.2   Basic Shelf

Basic Shelf is always required and it can be equipped with up to 192 lines (including Extensions and CO lines).

The basic shelf includes top cover and base shelf.

The following figure shows a basic system composed of a basic shelf only.
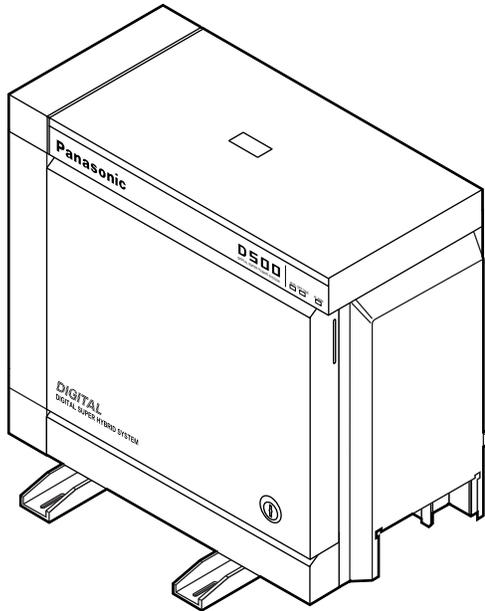
Basic Shelf Assembly
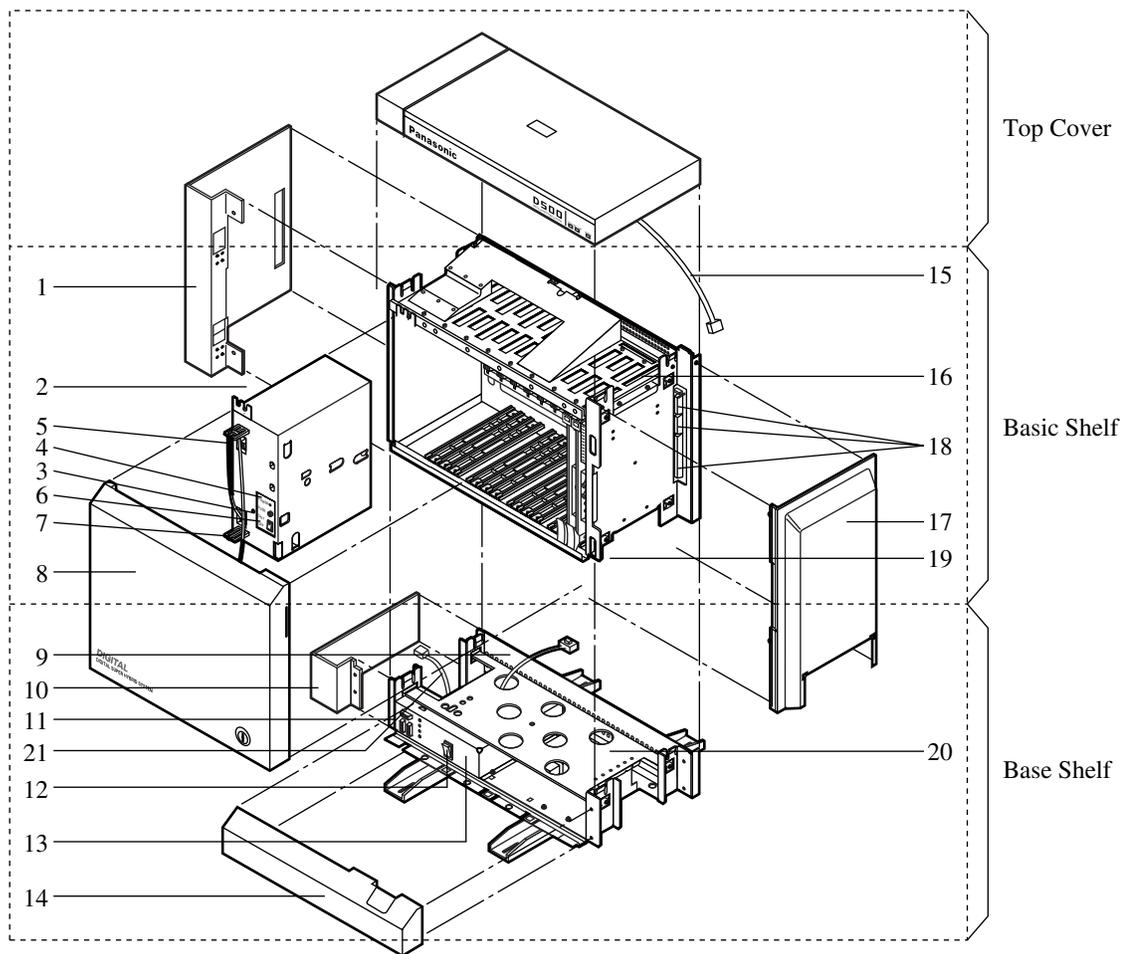
1. Side Panel (Left)
2. Power Unit
3. Fuse
4. Power Indicator
5. Backup Battery Connector (Connects the Battery Adaptor Cable)
6. Power Switch (Turns ON and OFF the Power of Basic Shelf)
7. Power Supply Cable
8. Front Panel
9. Transform Cord
10. Base Side Panel (Left)
11. Power Supply Cable Connector
12. Main Power Switch (Turns ON and OFF the Power of Whole Unit)
13. Ground Wire Connector (GND)
14. Base Front Panel
15. LED Cable
16. LED Cable Connector (Connects the LED Cable)
17. Side Panel (Right)
18. Flat Cable Connector (Connects the Flat Cable from Expansion Shelf)
19. Cable Opening
20. Base Board
21. Fan Cable

2.2.3 Expansion to 2-Shelf System

The KX-TD500 System can be expanded to 2-Shelf System by installing the Expansion Shelf 1 on the Basic Shelf.

The 2-Shelf system can be equipped with up to 416 lines (including extensions and CO lines).

The following figure shows a 2-Shelf System composed of a basic shelf and an expansion shelf.
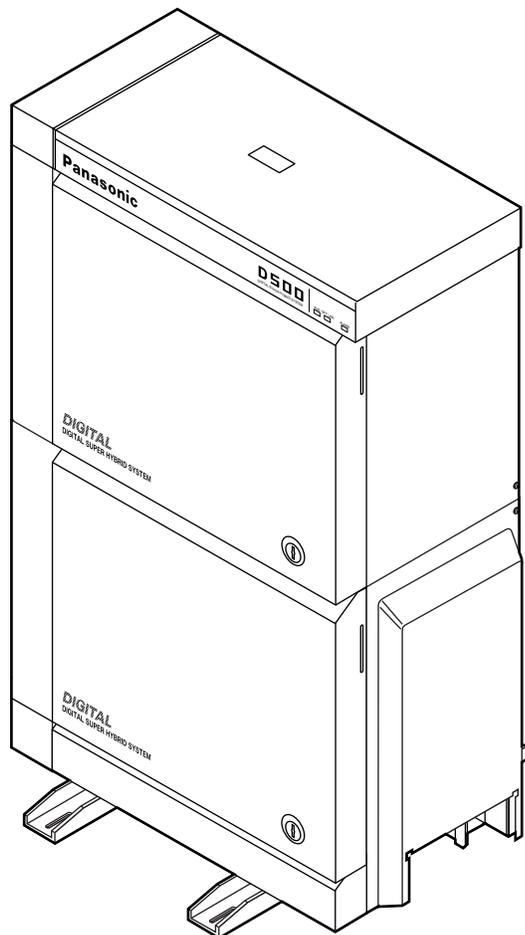
Expansion Shelf Assembly
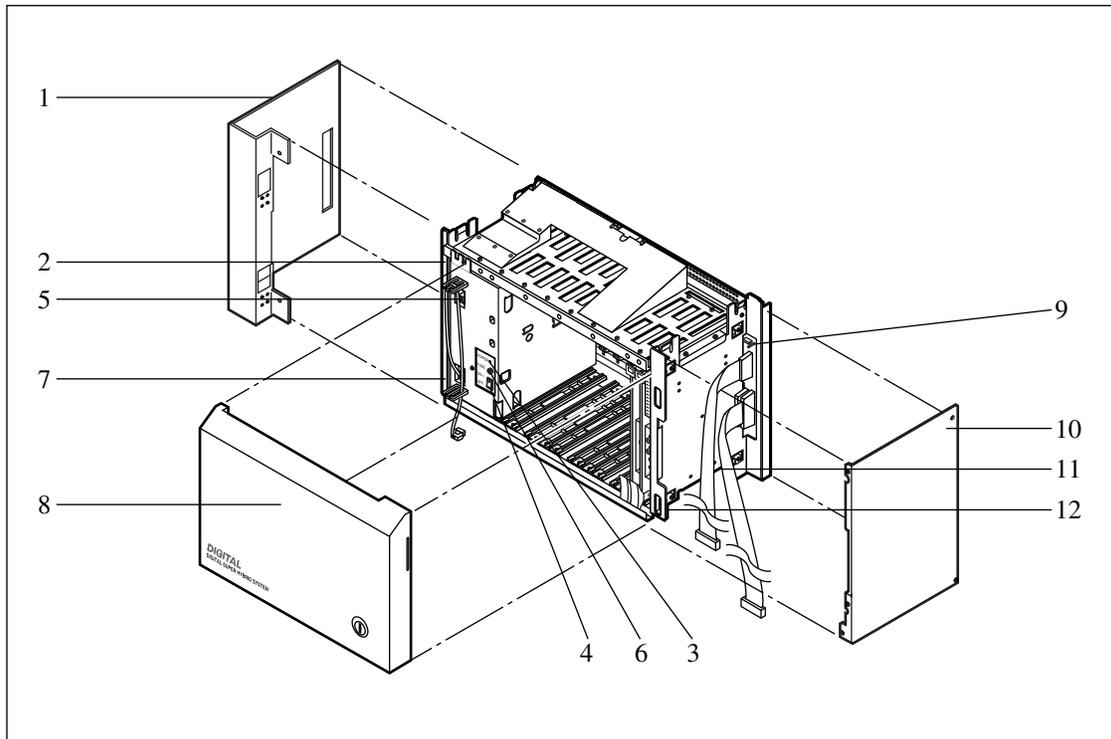
1. Side Panel (Left)

2. Power Unit

3. Power Indicator

4. Power Switch (Turns ON and OFF the Power of Expansion Shelf)

5. Backup Battery Connector (Connects the Battery Adaptor Cable)

6. Fuse

7. Power Supply Cable

8. Front Panel

9. LED Cable Connector (Connects the LED Cable)

10. Side Panel (Right)

11. Flat Cable

12. Cable Opening

Note
- The construction of Expansion Shelf 1 and Expansion Shelf 2 is identical to each other.

Removing the Panels <Basic Shelf>

1. Disconnect the LED cable (on the top cover) from the LED cable connector (on the basic shelf).

Screws

Screws

LED cable

LED cable connector
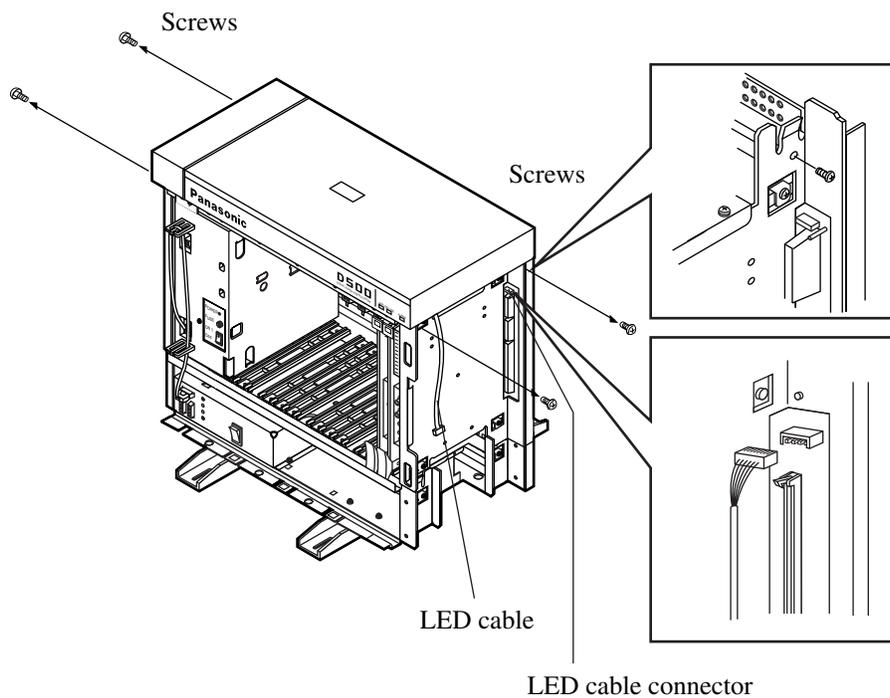
2. Remove the top cover by loosening the four screws.

Top cover
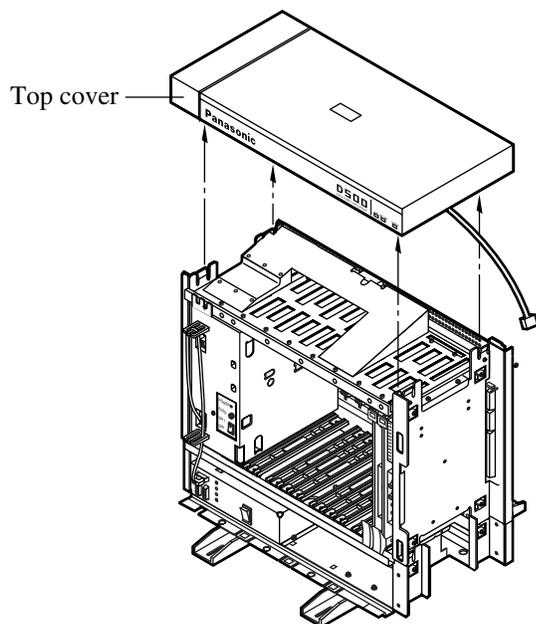
Removing the Panels <Expansion Shelf>

1. Rotate the key on the front panel counterclockwise to unlock.

2. Open the front panel toward you at right angles to the expansion shelf.

3. Remove the front panel by lifting it straight up.
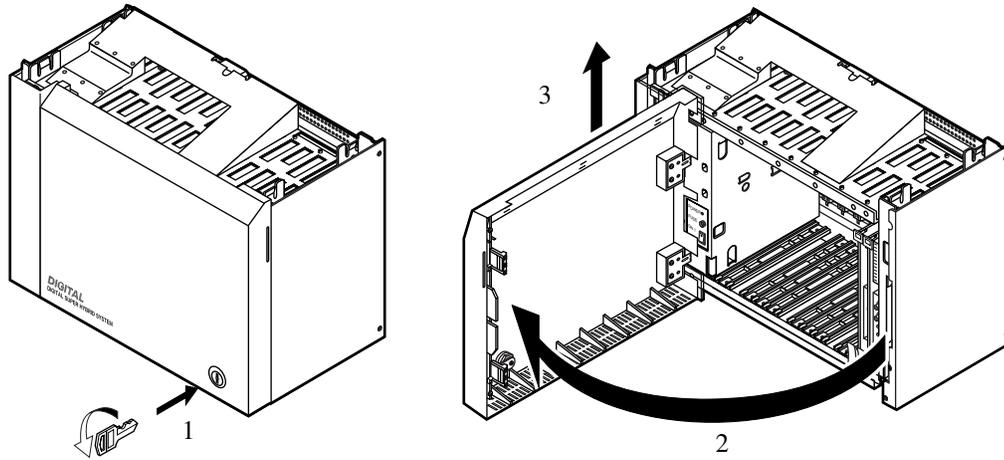
4. Remove the right side panel by loosening the four screws.

5. Remove the left side panel by loosening the four screws.
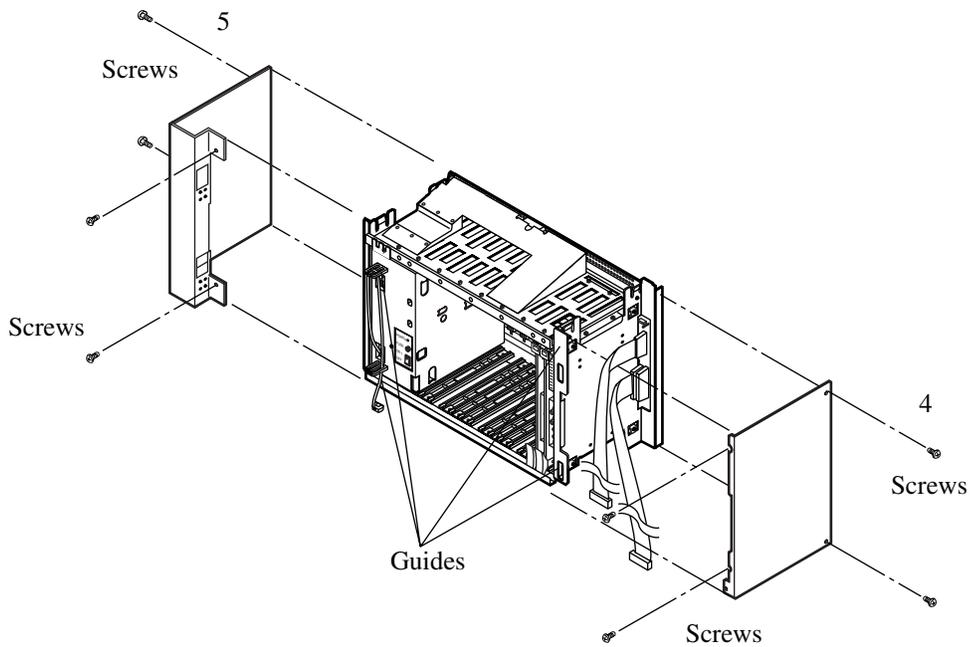
Stacking on the Basic Shelf

1. To connect the expansion shelf with basic shelf, place the holes of the expansion shelf exactly on the holes of the basic shelf.
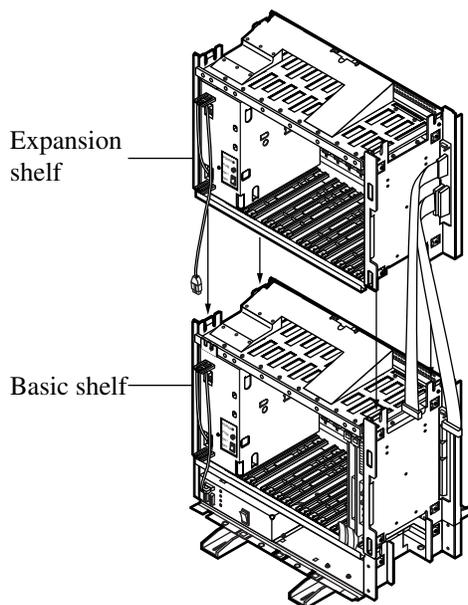
2. When the holes are placed properly, fix them with the three screws immediately to prevent the expansion shelf from falling down.
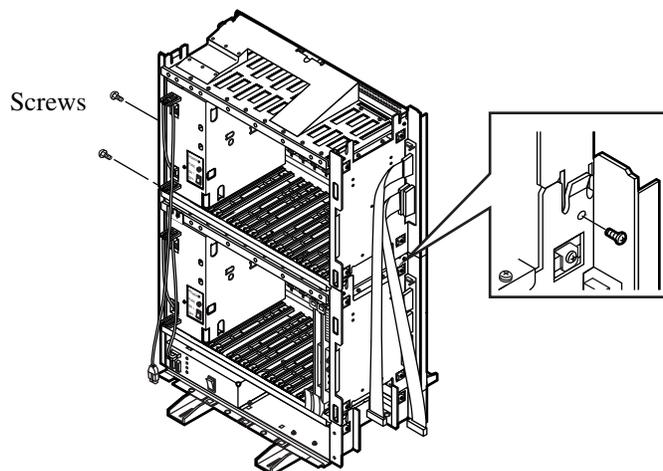
Note

- If the system is to be expanded to 3-Shelf System, proceed to Section "2.2.4   Expansion to 3-Shelf System."

Removing a Part of the Top Cover

   1. Remove the part which is located on the back side of the top cover.

      • This operation is required for ventilation of the cooling fan in the expansion shelf.
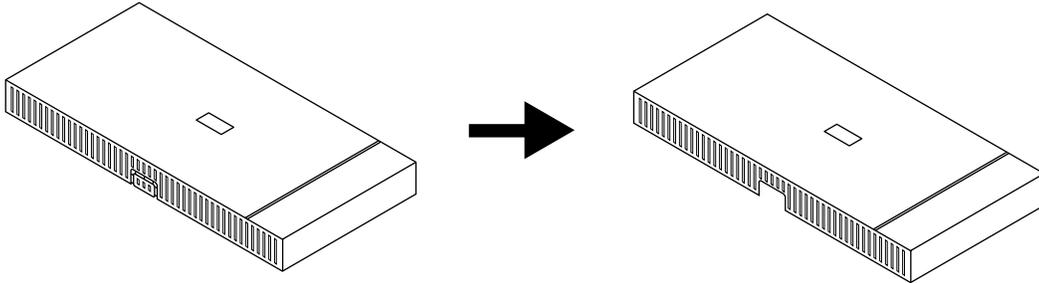
Note

      • This part should be removed before stacking the expansion shelf 2 and expansion shelf 3 on the basic shelf.

Installation of Top Cover

1. To connect the top cover, place the holes of the top cover exactly on the holes of the expansion shelf.
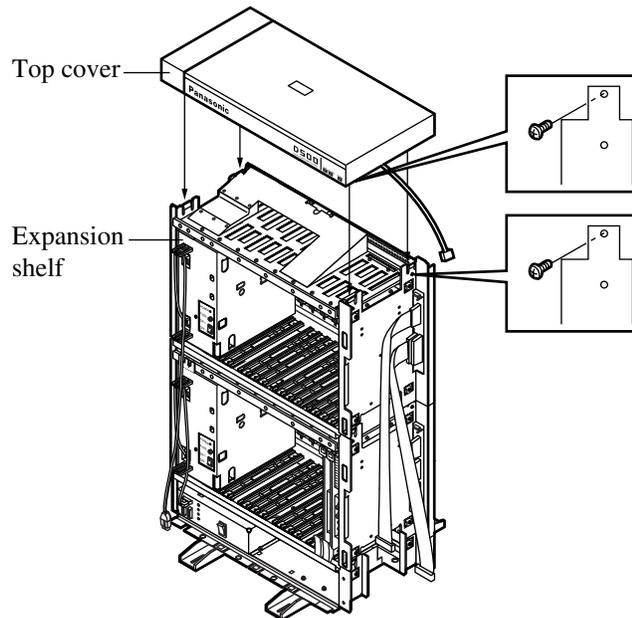
Note

- Before installing the top cover, remove a screw as shown in the illustration above. Otherwise the top cover cannot be installed properly. This screw is necessary for installing an expansion shelf.

2. When the holes are placed properly, fix them with the four screws immediately to prevent the top cover from falling down.
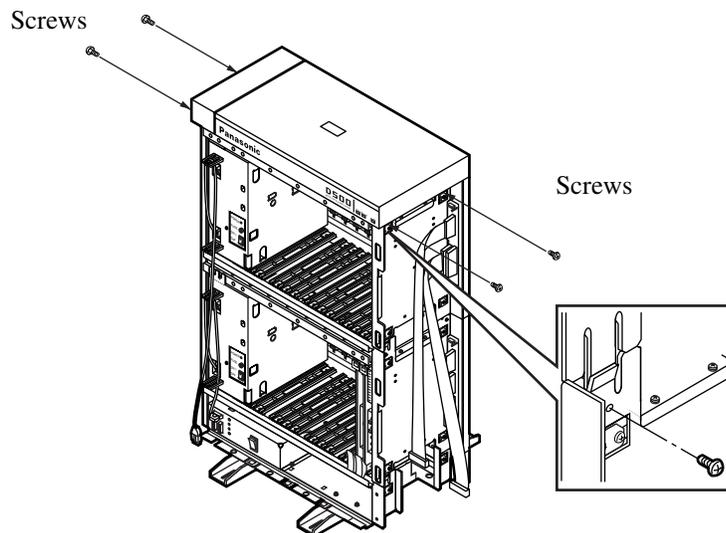
Cable Connections <LED Cable/Flat Cable>

1. Plug the LED cable (on the top cover) into the LED cable connector (on the expansion shelf).

2. Plug the flat cable (on the expansion shelf) into the flat cable connector (on the basic shelf).

LED cable
connector

Top cover

Expansion
shelf

Flat
cable

Basic shelf

Base shelf

Flat cable
connector
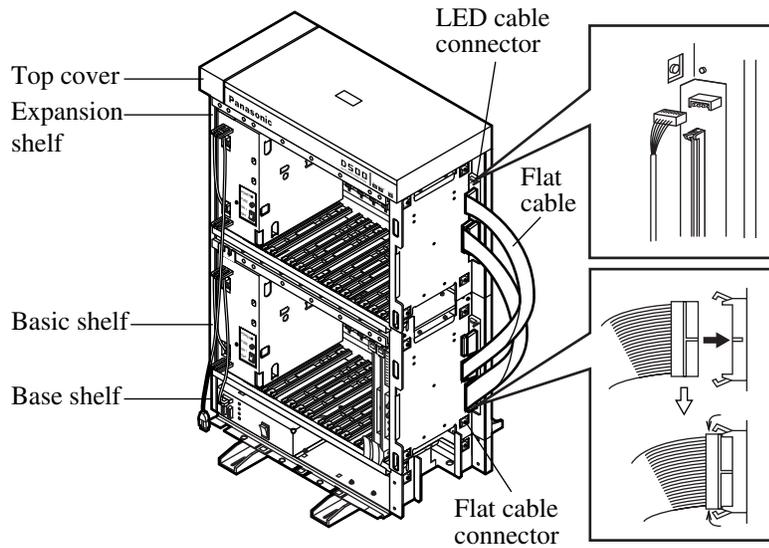
Cable Connections <Power Supply Cable>

1. Plug the power supply cable into the power supply cable connector ("AC OUT 2").

Power
supply cable

Top cover

Expansion shelf

Basic shelf

Base shelf
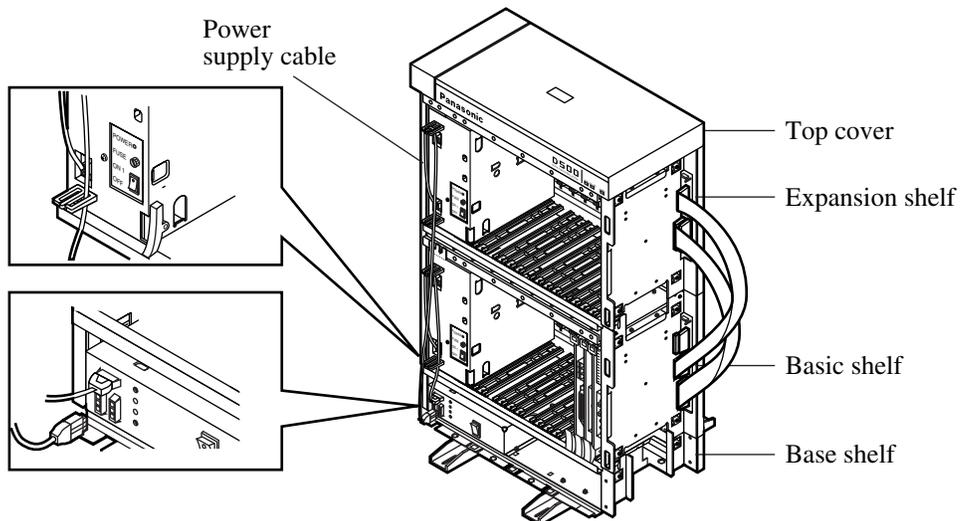
2.2.4　Expansion to 3-Shelf System

The KX-TD500 System can be expanded to 3-Shelf System by installing the Expansion Shelf 2 on the 2-Shelf System.
Up to 512 lines (including Extensions and CO lines) can be equipped with 3-Shelf System.

Note

- Before stacking the Expansion Shelf 2 on the 2-Shelf System, remove the front panel and side panels from Expansion Shelf 2 following the procedures described in Section "2.2.3　Expansion to 2-Shelf System." If a part of the top cover is not removed, it is necessary to remove the part of the top cover just like the 2-Shelf System. Please refer to "Removing a Part of the Top Cover" in Section "2.2.3　Expansion to 2-Shelf System."

The figure below shows a 3-Shelf System composed of a basic shelf and two expansion shelves.
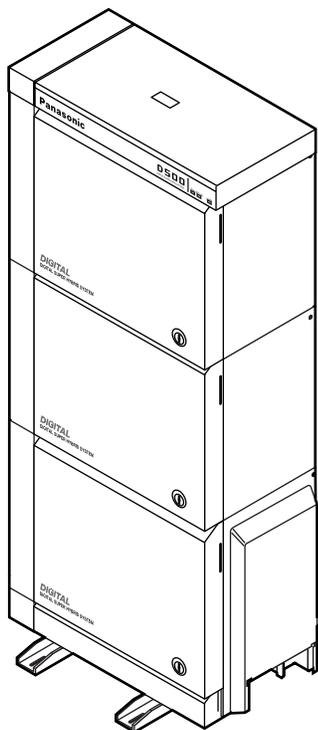
Stacking on the 2-Shelf System

    1. To connect the expansion shelf 2 with 2-Shelf System, place the holes of the expansion shelf 2 exactly on the holes of the expansion shelf 1.

Note

- Remove the plastic cover on the back cover of the Expansion Shelf 2. Please refer to "Removing Parts on the Top Cover and Back Cover" in Section "2.2.4   Expansion to 3-Shelf System."
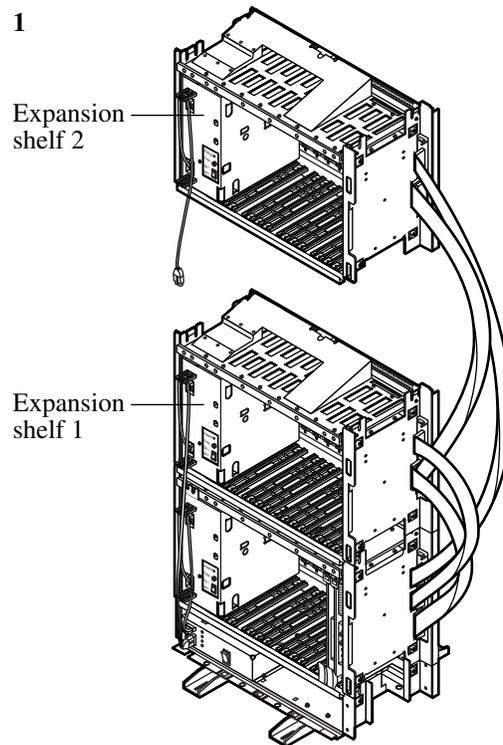
1

Expansion shelf 2

Expansion shelf 1

2. When the holes are placed properly, fix them with the three screws immediately to prevent the expansion shelf 2 from falling down.

2

Screws
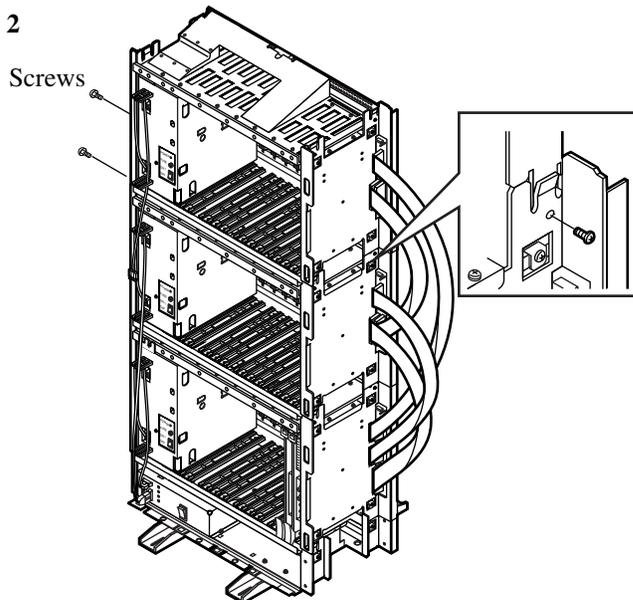
Removing Parts on the Top Cover and Back Cover

1. Remove the part which is located on the back side of the top cover.
   - This operation is required for ventilation of the cooling fan in the expansion shelf.
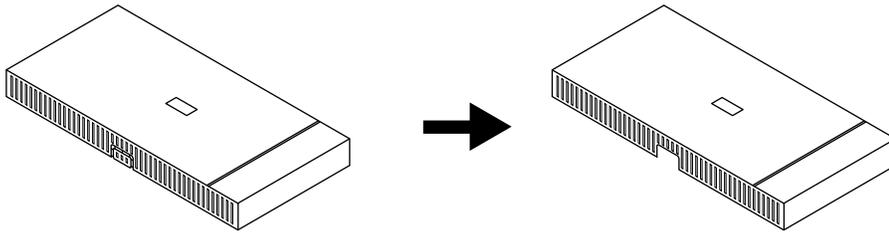
2. Remove the plastic cover on the back cover of the Expansion Shelf 2.
   - This operation is required for ventilation of the cooling fan in the expansion shelf.

<u>**Note**</u>
   - Do not remove the plastic cover of the Expansion Shelf 1.
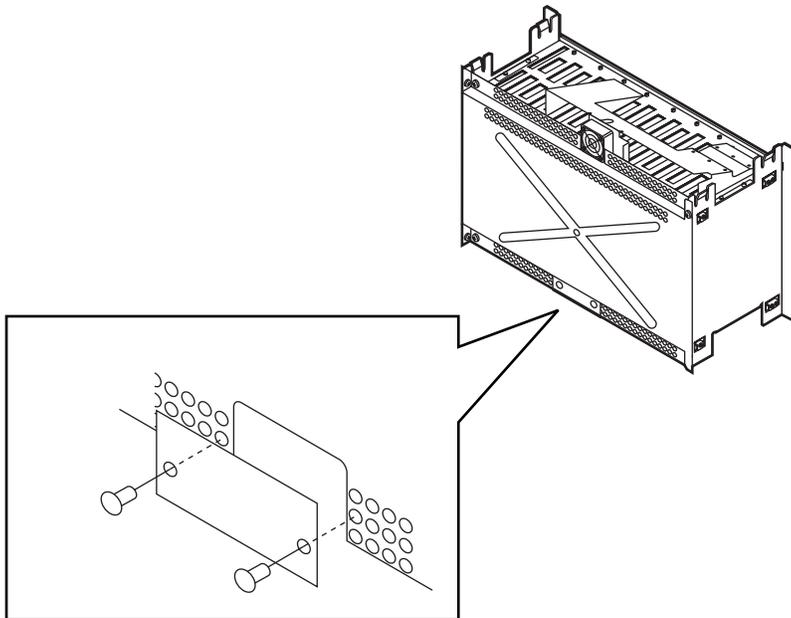
<u>**Note**</u>
   - Remove these parts before stacking the Expansion Shelf 1 and 2.

Installation of Top Cover

1. To connect the top cover, place the holes of the top cover exactly on the holes of the expansion shelf 2.

2. When the holes are placed properly, fix them with the four screws immediately to prevent the top cover from falling down.
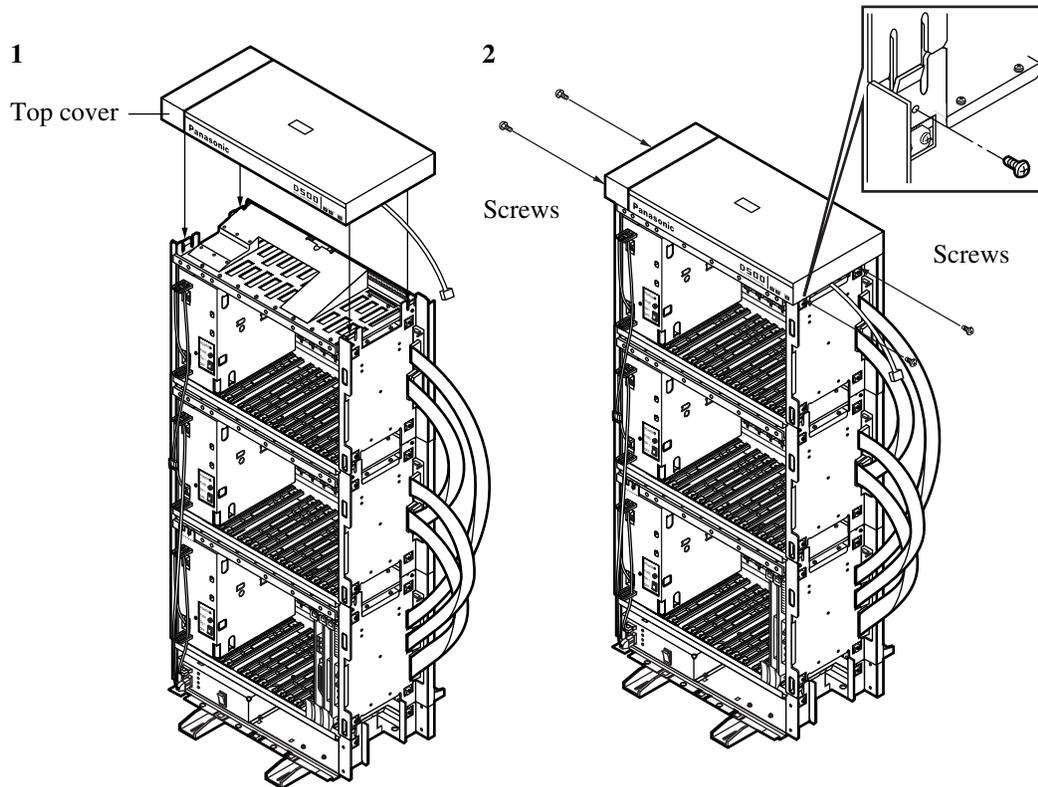
Cable Connections <LED Cable/Flat Cable>

1. Plug the LED cable (on the top cover) into the LED cable connector (on the expansion shelf 2).

2. Plug the flat cable (on the expansion shelf 2) into the flat cable connector (on the basic shelf).

LED cable

Flat cable

Flat cable connector
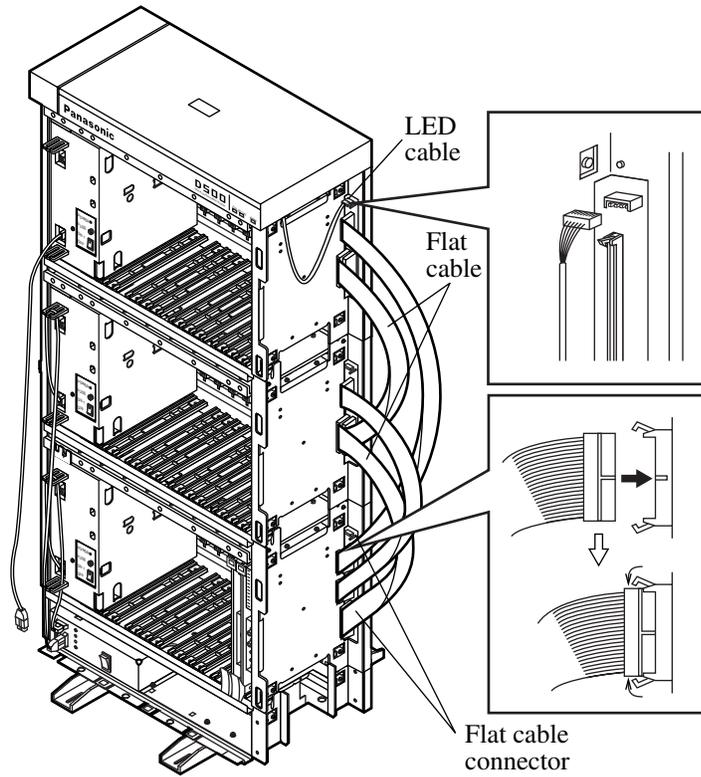
Cable Connections < Power Supply Cable>

   1. Plug the power supply cable (on the Expansion Shelf 2) into the power supply cable
   connector ("AC OUT 3").

Power
supply cable

Top cover

Expansion shelf 2

Expansion shelf 1

Basic shelf

Base shelf
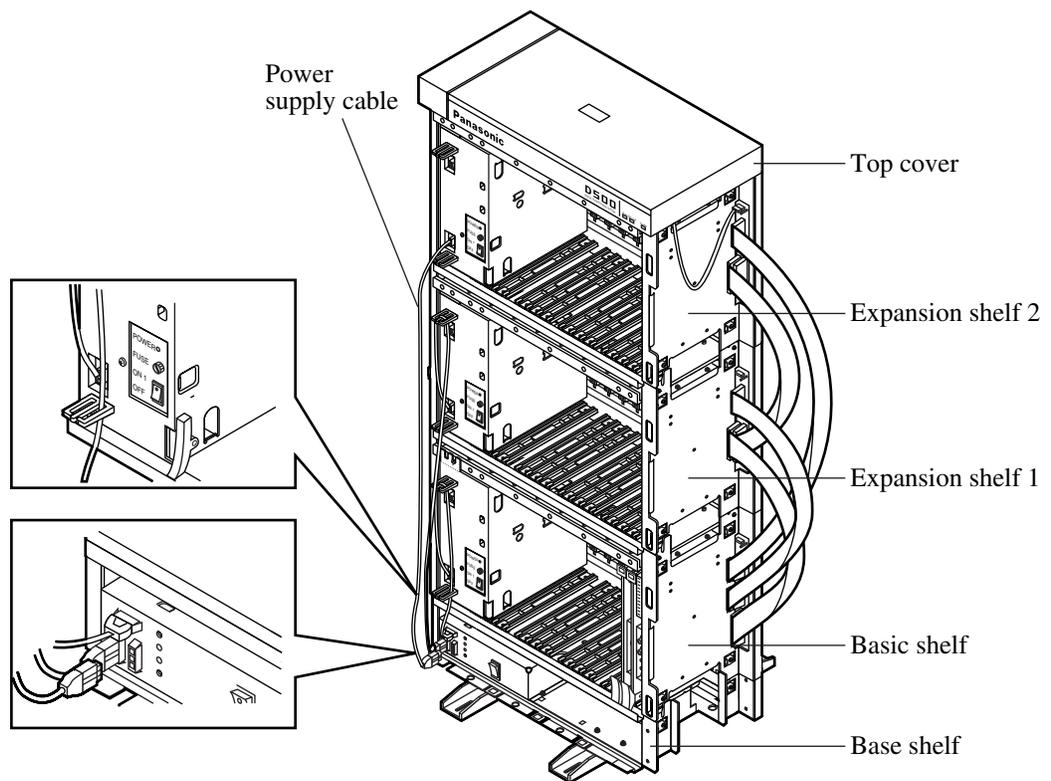
2.2.5 Ground Wiring

IMPORTANT

Connect the frame of the KX-TD500 system to earth.

1. Loosen the screw.

2. Insert a grounding wire (user-supplied)*.

3. Tighten the screw.

4. Connect the grounding wire to earth.
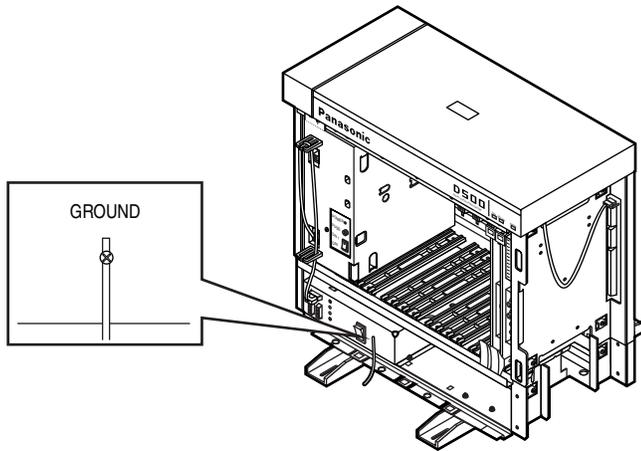
* For grounding wire, green-and-yellow insulation is required, and the cross-sectional area of the conductor must be more than 0.75 mm^2 or 18 AWG.

- Be sure to comply with applicable local regulations (e.g., law, guidelines).
- Proper grounding (connection to earth) is very important to protect the KX-TD500 system from the bad effects of external noise or to reduce the risk to the user of electrocution in the case of lightning strike.
- The ground wire of the AC cable has an effect against the external noise and lightning strikes, but it may not be enough to protect the KX-TD500 system. A permanent connection between earth and the ground terminal of the KX-TD500 system must be made.

In most of the continental United States, the ground provided by the "Third wire ground" at the commercial power outlet will be satisfactory. However, in a small percentage of cases this ground may be installed incorrectly. Therefore, the following test procedure should be performed.

Test Procedure

1. Obtain a suitable voltmeter and set it for a possible reading of up to 250 V AC.

2. Connect the meter probes between the 2 main AC voltage points on the wall outlet. The reading obtained should be 108 V AC to 132 V AC.

3. Move one of the meter probes to the 3rd prong terminal (GND).
Either the same reading or a reading of 0 volt should be obtained.

4. If a reading of 0 volt at one terminal and a reading of 108 V AC to 132 V AC at the other terminal is not obtained, the outlet is not properly grounded.
This condition should be corrected by a qualified electrician (per article 250 of the National Electrical Code).

5. If a reading of 0 volt at one terminal and a reading of 108 V AC to 132 V AC at the other terminal is obtained, then set the meter to the "OHMS/RX1" scale, place one probe at the GND Terminal and the other probe at the terminal which gave a reading of 0 volt.
A reading of less than 1 ohm should be obtained. If the reading is not obtained, the outlet is not adequately grounded. See qualified electrician.

2.2.6   Fixing on the Floor

Setting Out and Drilling

430 mm (14 31/32")   (Basic system)
730 mm (26 25/32")   (2-Shelf system)
1030 mm (40") (3-Shelf system)

35 mm (1 3/8")

316 mm (12 14/32")
(A) 262 mm
(A) (10 10/32")

52 mm (2 2/32")

288 mm
(11 12/32")

334 mm
(13 5/32")

54 mm (2 4/32")   54 mm (2 4/32")

33 mm (1 10/32")

Shelf	Weight
Basic Shelf*[1]	20.4 kg (45 lb.)
Expansion Shelf*[2]	12.6 kg (27.8 lb.)

*[1] With CPU and TSW cards
*[2] Without cards
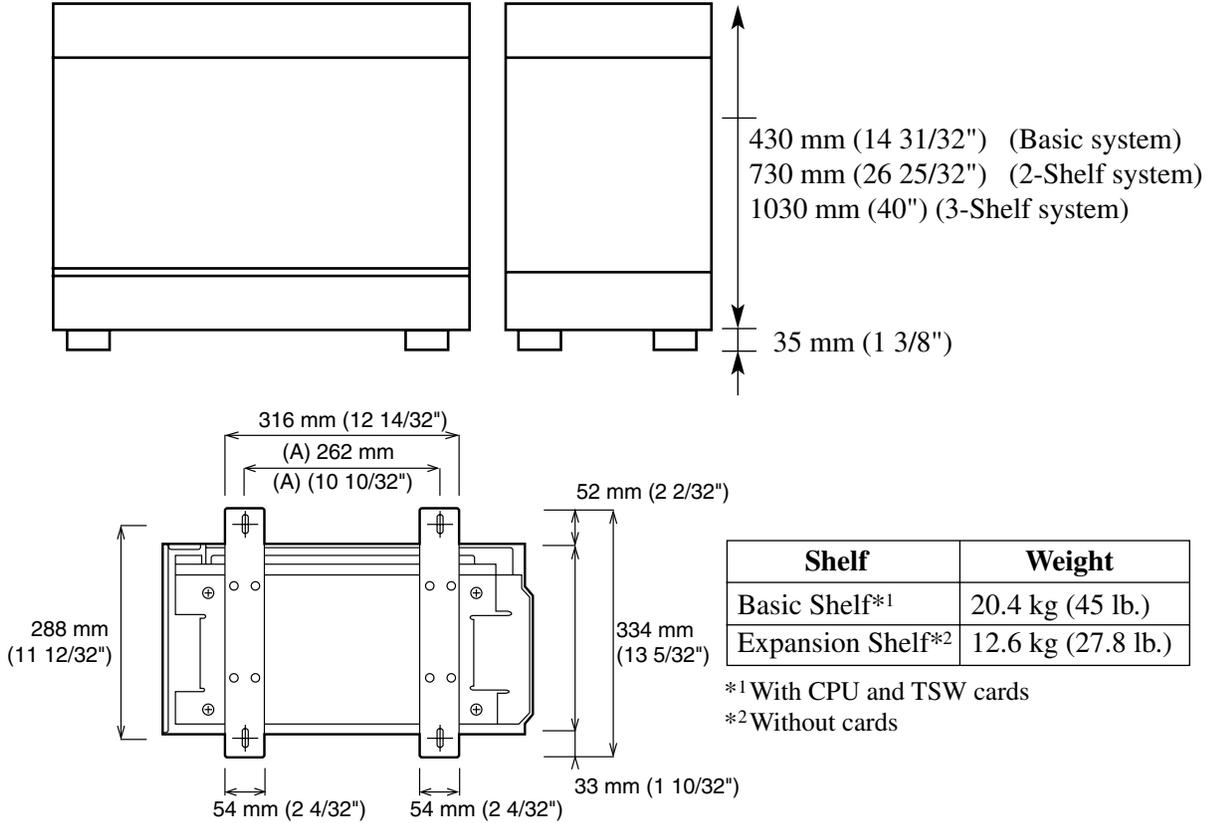
Location of the anchor plug (A):

    1. Drill the hole for the anchor plug on the floor in accordance with the measurements.
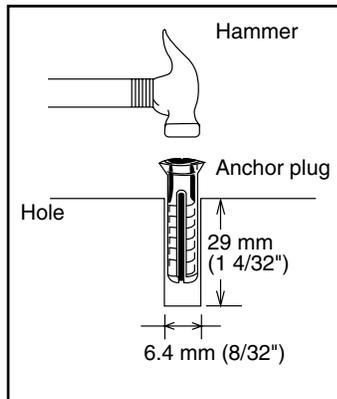
    2. Drive the anchor plug into the hole.

    Note

      • When fixing the KX-TD500 System to the floor, anchor plugs should always be used to prevent the system from falling over.

Fixing on the Floor

    1. Attach the two floor-fixing brackets to the basic shelf as shown in the figure below. Fasten each bracket with four screws.

Installation Manual
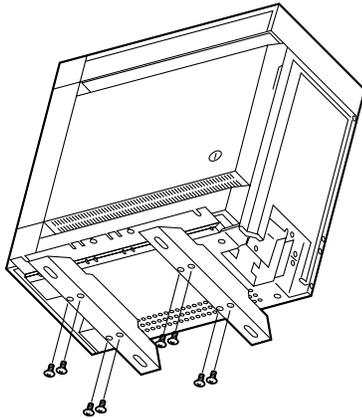
2. Position the shelf on the floor.
Check the alignment and the level of the shelf.
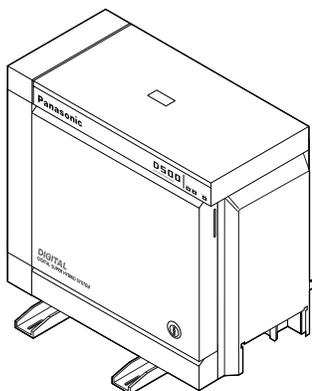
3. Fix the shelf securely to the floor using screws and flat washers.
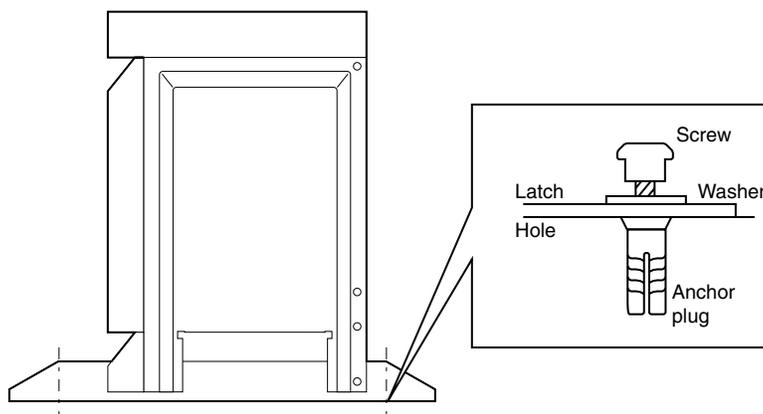
2.3 Factory-Installed Card/Unit

2.3.1 TSW Card

- This card is already inserted at the factory in the "TSW" (Basic Slot 2) in the Basic shelf.

"TSW" is marked.
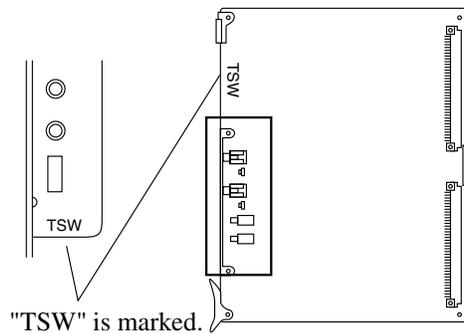
2.3.2 TSW Conference Expansion Card

• This card is installed on the TSW card.

Connector

"CONF" is marked.

CONF KX-TD50104
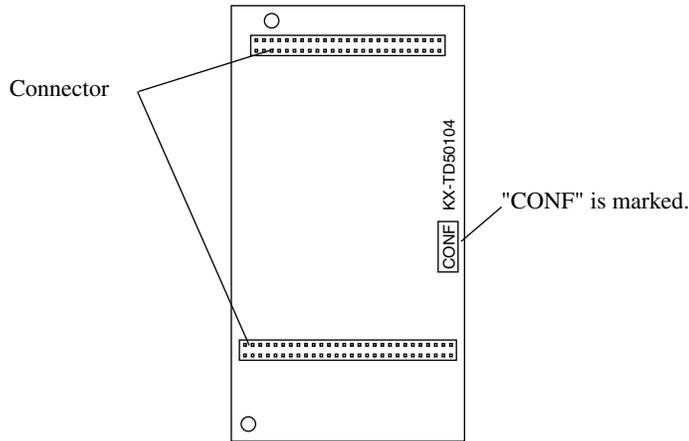
Connection to the TSW card

1. Insert the 50/56-pin connector (plug) on the TSW CONF card into the 50/56-pin connector (jack) on the TSW card.

2. Install the TSW card into the Basic Slot 2 (BS2). Please refer to Section "2.3.1   TSW Card."

TSW Conference Expansion Card

50-pin connector
56-pin connector
(Plug)

Make sure the card is
in the correct direction.

50-pin connector
56-pin connector
(Jack)
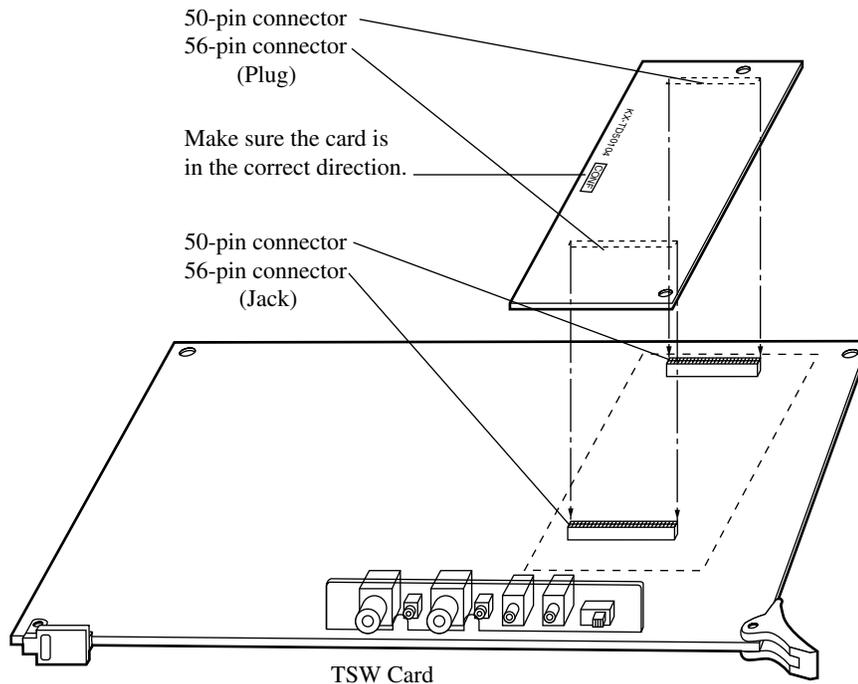
TSW Card

2.3.3 DOHCA Card

• This card is installed on the TSW card.

Connector — "DOHCA" is marked.

DOHCA

KX-TD50105
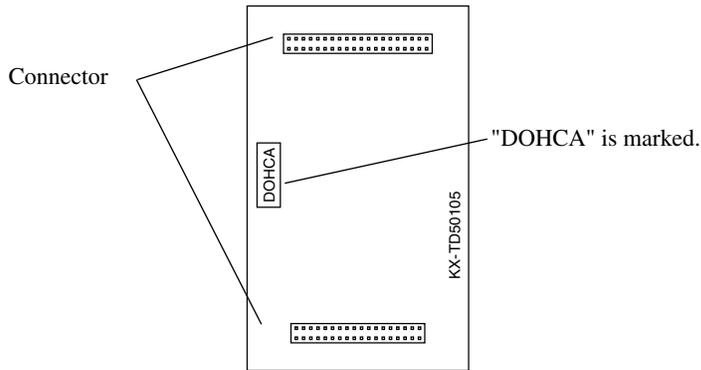
Connection to the TSW card

1. Insert the 40/36-pin connector (plug) on the DOHCA card into the 40/36-pin connector (jack) on the TSW card.

2. Install the TSW card into the Basic Slot 2 (BS2). Please refer to Section "2.3.1 TSW Card."

40-pin connector
36-pin connector
(Plug)

DOHCA Card

Make sure the card is
in the correct direction.

40-pin connector
(Jack)

36-pin connector
(Jack)

TSW Card
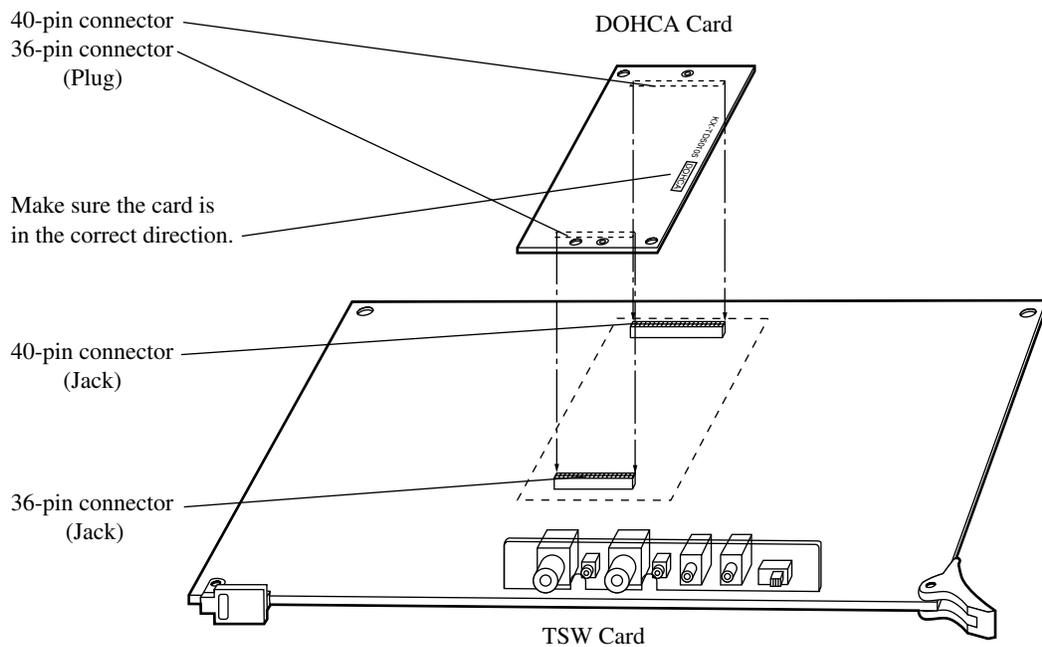
<u>Notes</u>
- The OHCA function with DPT needs this card.
- The OHCA function with DPT is only provided with a certain type of DPTs, such as KX-T7235 and KX-T7436.
- This card is required to implement "DPT Integration" feature. (Please refer to "Integration, DPT" of Section "1.3 System Features" in the Features Guide.)

2.3.4   Power Unit

- Power unit is already inserted at the factory in the "POWER" in the Basic shelf and the Expansion shelf 1, 2.
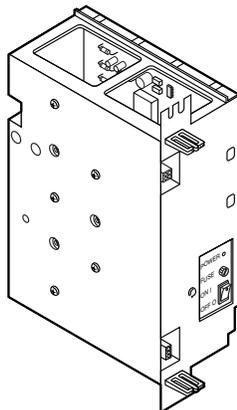
2.4 Extension Cards

2.4.1 HLC Card (KX-T96170)

• Insert this card into a free slot.
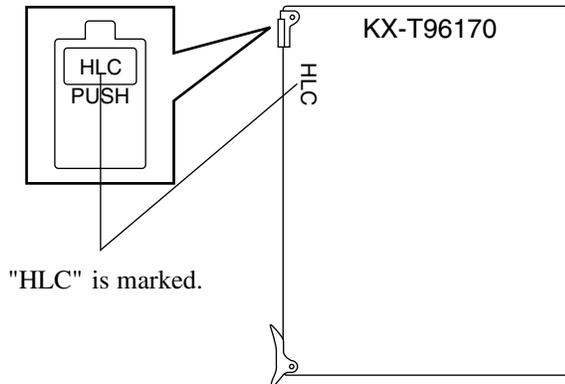
"HLC" is marked.

Connection of the extension line cord

Insert the 50-pin connector (plug) of the extension line cord into the 50-pin connector (jack) on the HLC card. Please refer to Section "2.1.4 Amphenol 57JE type Connector."
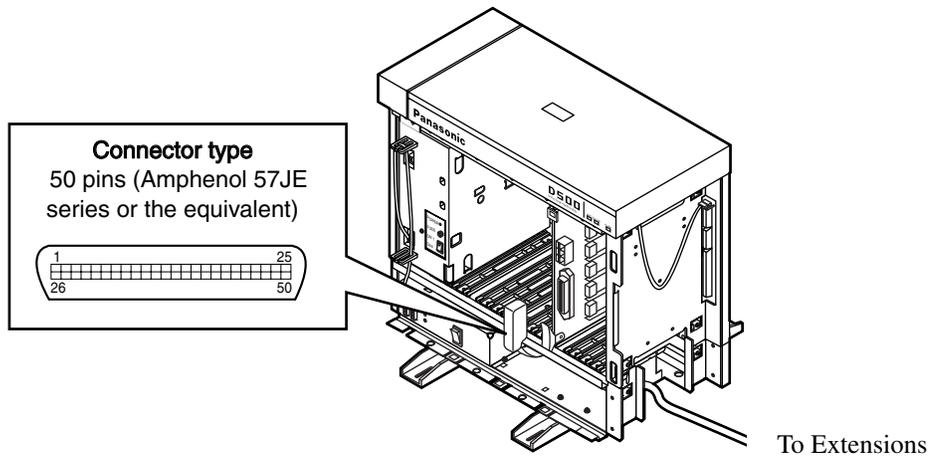
To Extensions

Connection of cable pins

Please refer to Section "2.4.11 Cable Pin Numbers for Extension Lines."

Maximum cabling distance of the extension line cord (twisted cable)

Please refer to Section "2.4.9 Maximum cabling distance of the extension line cord (twisted cable)."

Auxiliary connection

Please refer to Section "2.9.1 Auxiliary Connection for Power Failure Transfer."

2.4.2 PLC Card (KX-T96172)

- Insert this card into a free slot.
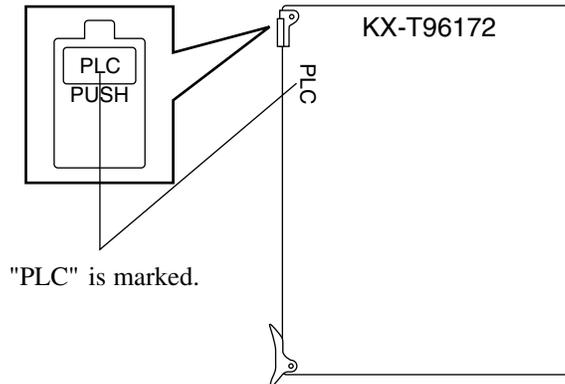
"PLC" is marked.

Connection of the extension line cord

Insert the 50-pin connector (plug) of the extension line cord into the 50-pin connector (jack) on the PLC card. Please refer to Section "2.1.4   Amphenol 57JE type Connector."
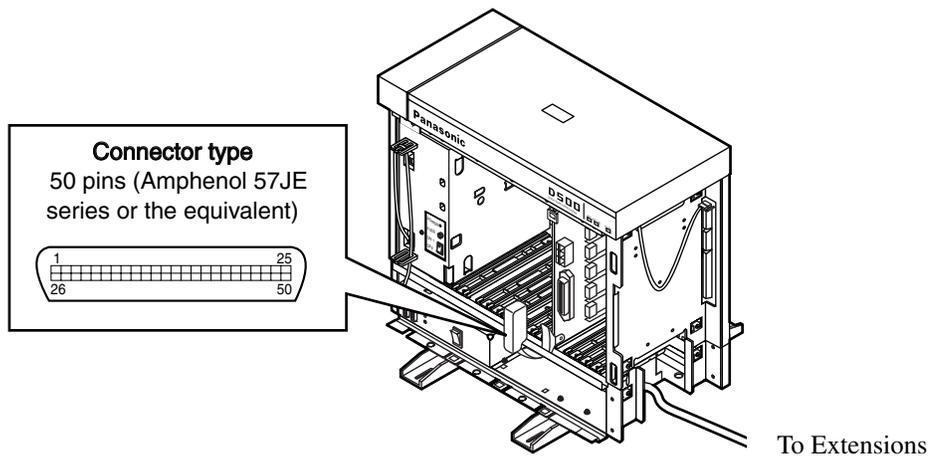
Connector type
50 pins (Amphenol 57JE series or the equivalent)

To Extensions

Connection of cable pins

Please refer to Section "2.4.11   Cable Pin Numbers for Extension Lines."

Maximum cabling distance of the extension line cord (twisted cable)

Please refer to Section "2.4.9   Maximum cabling distance of the extension line cord (twisted cable)."

2.4.3　SLC Card (KX-T96174)

• Insert this card into a free slot.
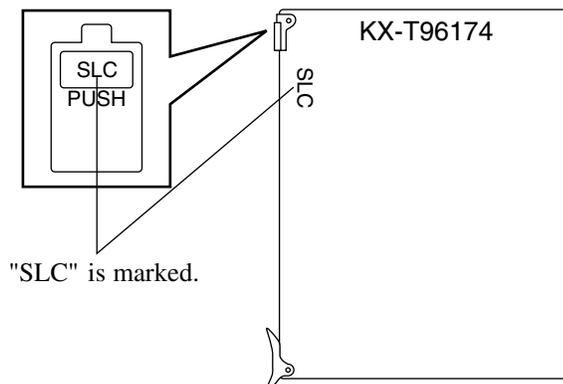
"SLC" is marked.

Connection of the extension line cord

Insert the 50-pin connector (plug) of the extension line cord into the 50-pin connector (jack) on the SLC card. Please refer to Section "2.1.4　Amphenol 57JE type Connector."
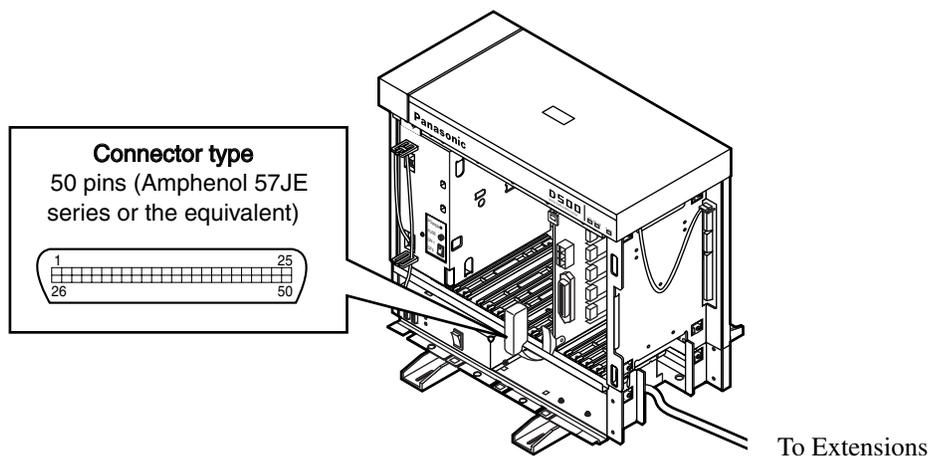
To Extensions

Connection of cable pins

Please refer to Section "2.4.11　Cable Pin Numbers for Extension Lines."

Maximum cabling distance of the extension line cord (twisted cable)

Please refer to Section "2.4.9　Maximum cabling distance of the extension line cord (twisted cable)."

Auxiliary connection

Please refer to Section "2.9.1　Auxiliary Connection for Power Failure Transfer."

2.4.4   SLC-M Card (KX-T96175)

• Insert this card into a free slot.
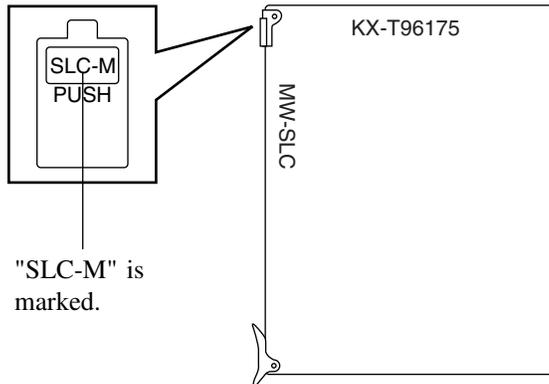
"SLC-M" is marked.

Connection of the extension line cord

Insert the 50-pin connector (plug) of the extension line cord into the 50-pin connector (jack) on the SLC-M card. Please refer to Section "2.1.4   Amphenol 57JE type Connector."
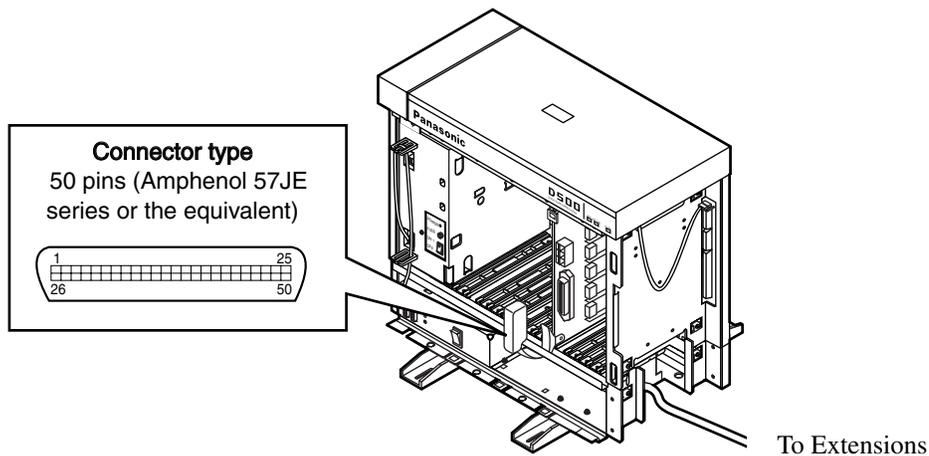
To Extensions

Connection of cable pins

Please refer to Section "2.4.11   Cable Pin Numbers for Extension Lines."

Maximum cabling distance of the extension line cord (twisted cable)

Please refer to Section "2.4.9   Maximum cabling distance of the extension line cord (twisted cable)."

Auxiliary connection

Please refer to Section "2.9.1   Auxiliary Connection for Power Failure Transfer."

2.4.5 OPX Card (KX-T96185)

• Insert this card into a free slot.

OPX
PUSH

KX-T96185

OPX

"OPX" is marked.
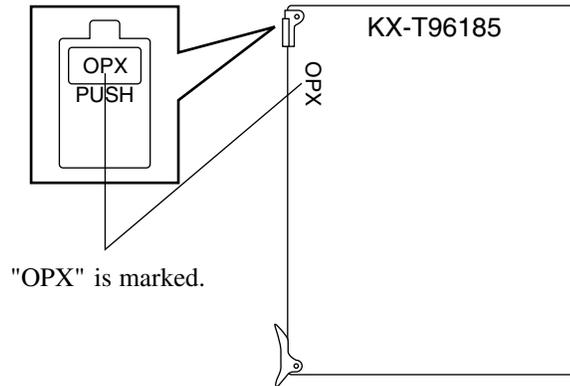
Connection to private lines
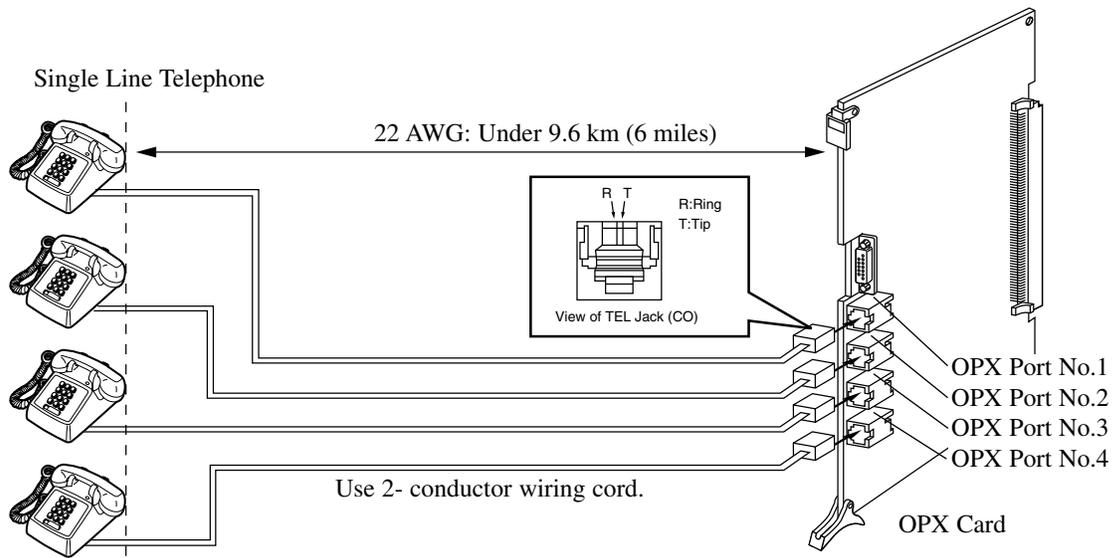
Single Line Telephone

22 AWG: Under 9.6 km (6 miles)

R T

R:Ring
T:Tip

View of TEL Jack (CO)

OPX Port No.1
OPX Port No.2
OPX Port No.3
OPX Port No.4

Use 2- conductor wiring cord.

OPX Card

Insert the modular plug of the Single Line Telephone Line cord (2-conductor wiring) into the modular jack on the OPX card.

Connection to public lines
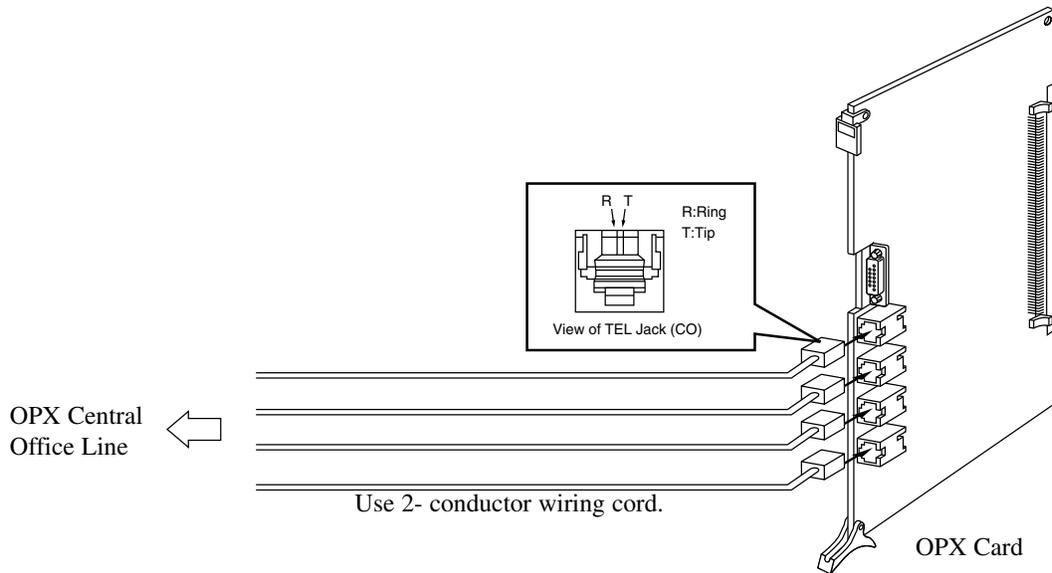
R:Ring
T:Tip

View of TEL Jack (CO)

OPX Central
Office Line

Use 2- conductor wiring cord.

OPX Card

Insert the modular plug of the Single Line Telephone Line cord (2-conductor wiring) into the modular jack on the OPX card.

Connection to the OPX Power Unit (KX-T96186)

9-pin Connector (plug)

Power Switch

screw

9-pin Connector (jack)

screw

OPX Card
(KX-T96185)

To earth
ground

OPX Power Unit
(KX-T96186)

120 V AC 60Hz
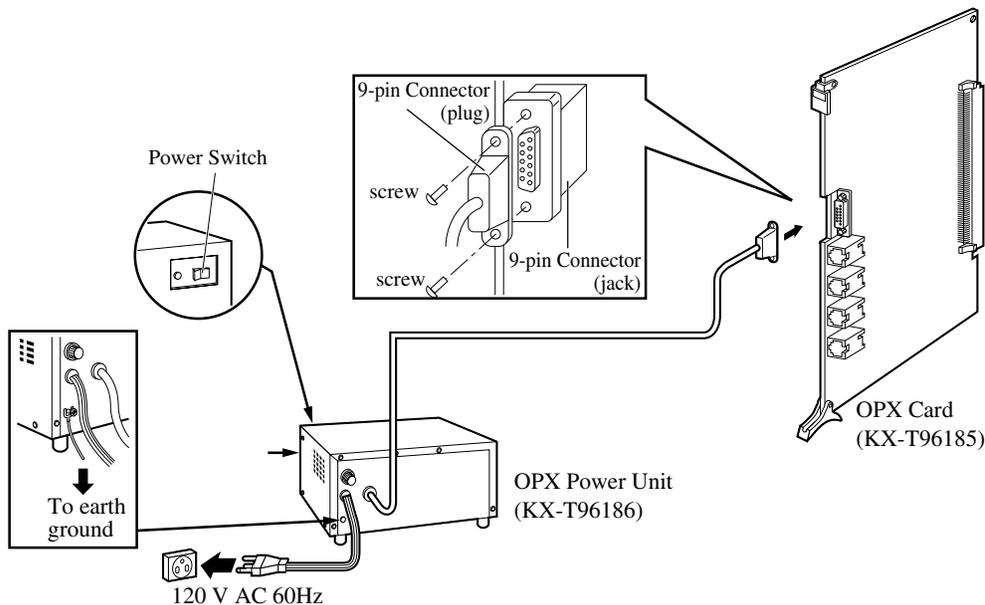
1. Insert the 9-pin connector (plug) of the OPX Power Unit into the 9-pin connector (jack) on the OPX card.

2. Connect the frame of the OPX Power Unit to earth ground properly to protect the unit.

3. Plug in the AC Power cord from the OPX Power Unit.

4. Turn on the Power Switch on the OPX Power Unit.

   • The Power indicator will be lit.

Primary Power Fuse
If the Power Indicator light goes out, replace the Primary Power Fuse after solving the problem.
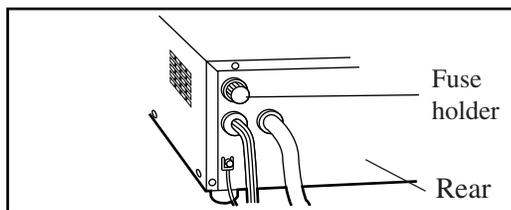
2.4.6 DHLC Card (KX-TD50170)

• Insert this card into a free slot.
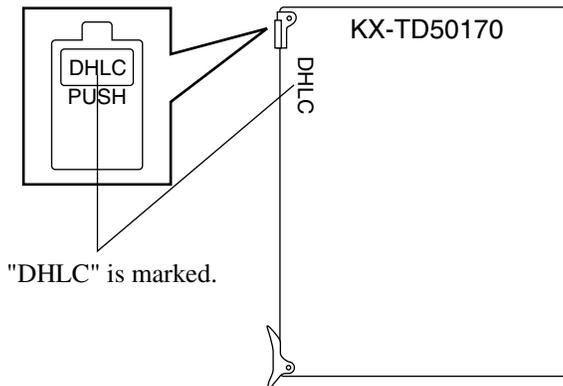
"DHLC" is marked.

Connection of the extension line cord

Insert the 50-pin connector (plug) of the extension line cord into the 50-pin connector (jack) on the DHLC card. Please refer to Section "2.1.4 Amphenol 57JE type Connector."
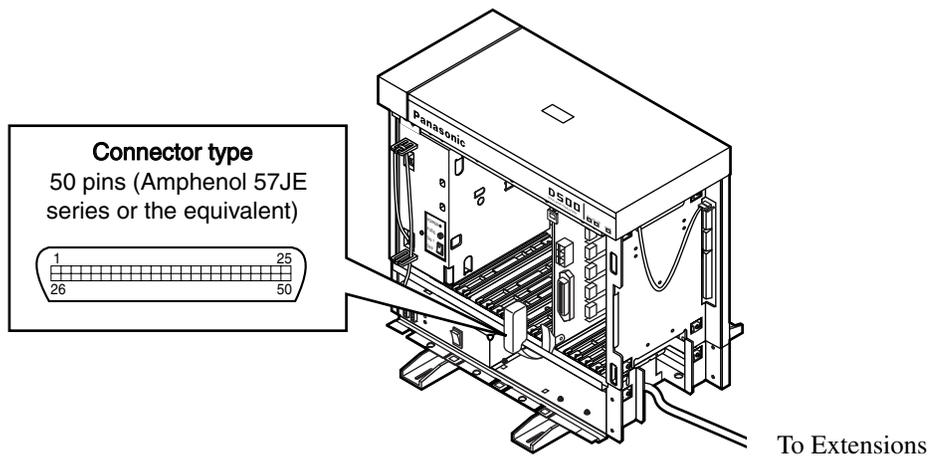
To Extensions

Connection of cable pins

Please refer to Section "2.4.11 Cable Pin Numbers for Extension Lines."

Maximum cabling distance of the extension line cord (twisted cable)

Please refer to Section "2.4.9 Maximum cabling distance of the extension line cord (twisted cable)."

Auxiliary connection

Please refer to Section "2.9.1 Auxiliary Connection for Power Failure Transfer."

2.4.7 DLC Card (KX-TD50172)

- Insert this card into a free slot.
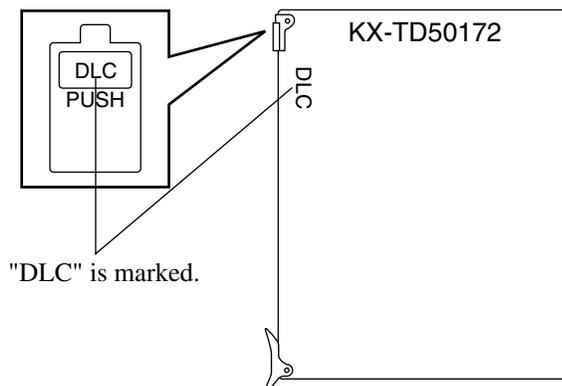
"DLC" is marked.

Connection of the extension line cord

Insert the 50-pin connector (plug) of the extension line cord into the 50-pin connector (jack) on the DLC card. Please refer to Section "2.1.4   Amphenol 57JE type Connector."
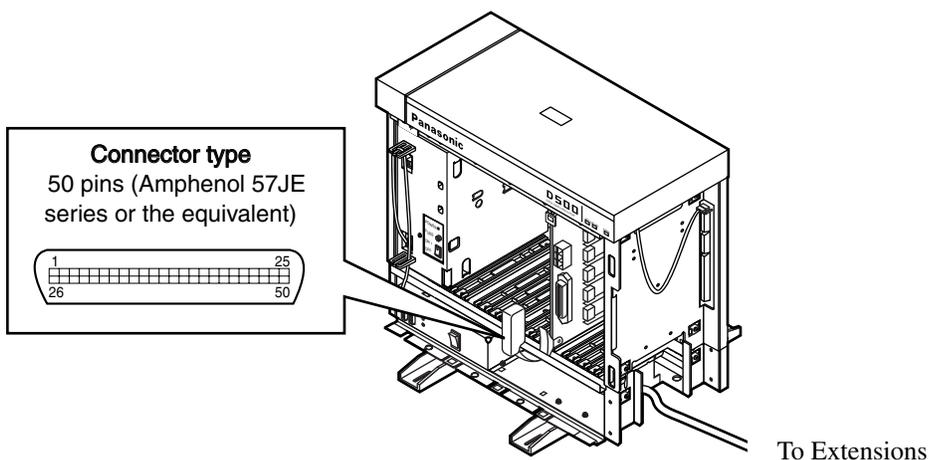
Connector type
50 pins (Amphenol 57JE series or the equivalent)

To Extensions

Connection of cable pins

Please refer to Section "2.4.11   Cable Pin Numbers for Extension Lines."

Maximum cabling distance of the extension line cord (twisted cable)

Please refer to Section "2.4.9   Maximum cabling distance of the extension line cord (twisted cable)."

2.4.8 ESLC Card (KX-TD50175)

• Insert this card into a free slot.
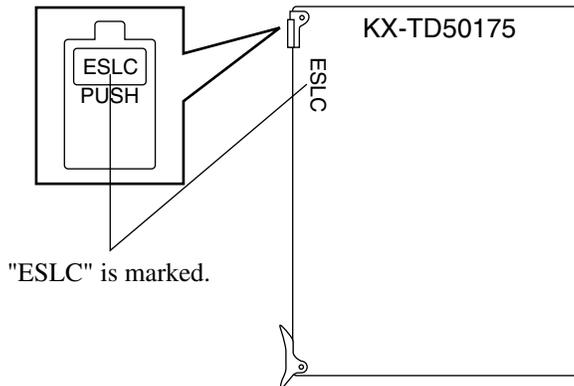
KX-TD50175

ESLC

ESLC
PUSH

"ESLC" is marked.

Connection of the extension line cord

Insert the 50-pin connector (plug) of the extension line cord into the 50-pin connector (jack) on the ESLC card. Please refer to Section "2.1.4   Amphenol 57JE type Connector."
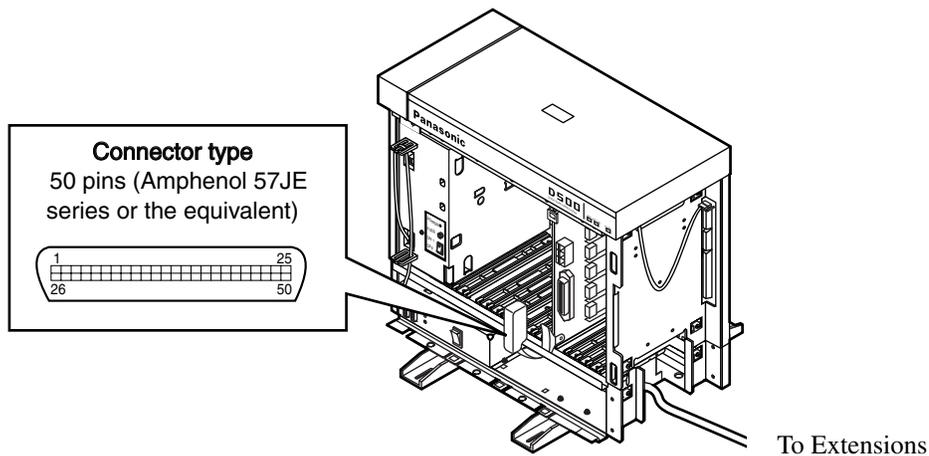
Connector type
50 pins (Amphenol 57JE series or the equivalent)

1   25
26   50

To Extensions

Connection of cable pins

Please refer to Section "2.4.11   Cable Pin Numbers for Extension Lines."

Maximum cabling distance of the extension line cord (twisted cable)

Please refer to Section "2.4.9   Maximum cabling distance of the extension line cord (twisted cable)."

Auxiliary connection

Please refer to Section "2.9.1   Auxiliary Connection for Power Failure Transfer."

2.4.9 Maximum cabling distance of the extension line cord (twisted cable)

26 AWG: Under 140 m (460 feet)
24 AWG: Under 229 m (750 feet)
22 AWG: Under 360 m (1180 feet)

DSS Console

26 AWG: Under 140 m (460 feet)
24 AWG: Under 229 m (750 feet)
22 AWG: Under 360 m (1180 feet)

Proprietary Telephone
(DPT or APT)

26 AWG: Under 698 m (2290 feet)
24 AWG: Under 1128 m (3700 feet)
22 AWG: Under 1798 m (5900 feet)

Single Line Telephone
(SLT)
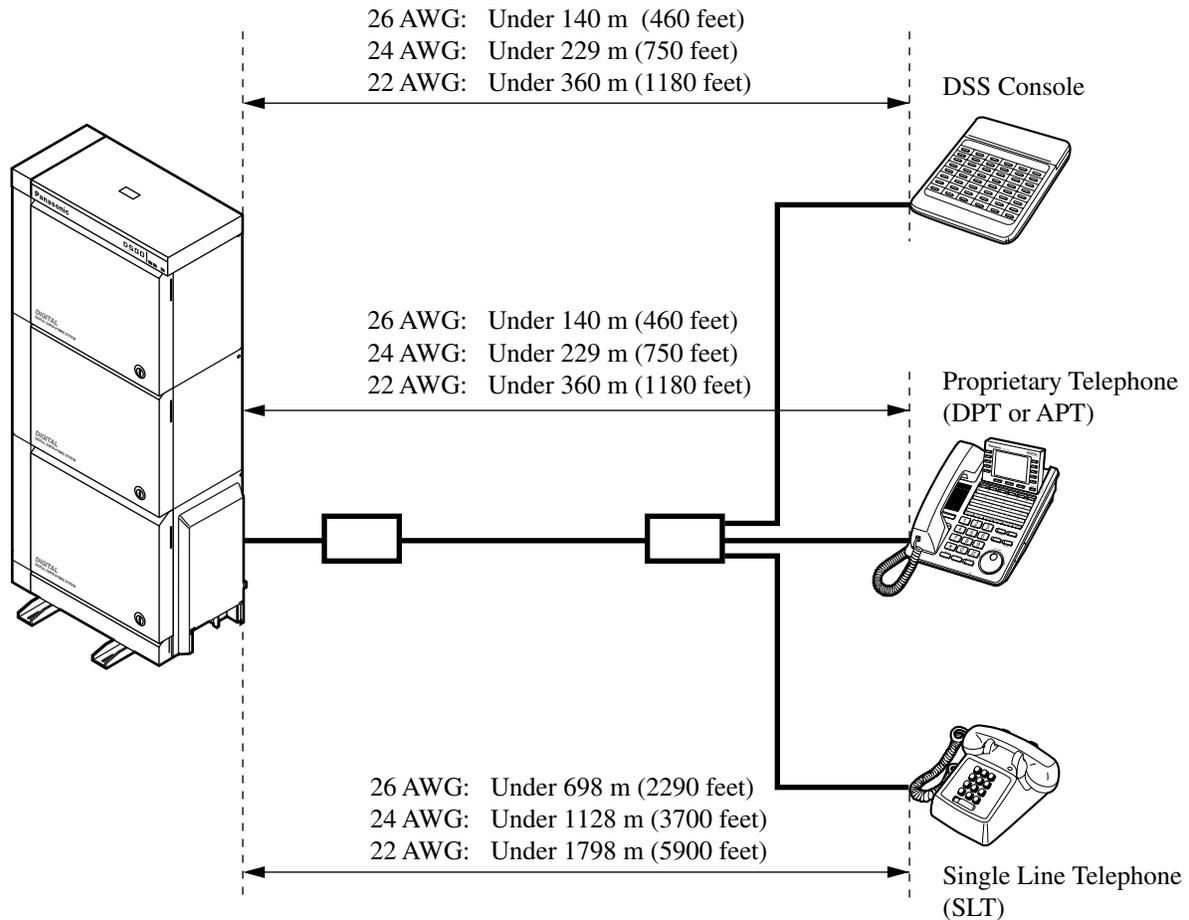
↓ Card/Terminal →	DSS Console	Proprietary Telephone		SLT
		DPT	APT	
HLC (KX-T96170)	✔		✔	✔
PLC (KX-T96172)	✔		✔	
SLC (KX-T96174)				✔
SLC-M (KX-T96175)				✔
DHLC (KX-TD50170)	✔	✔	✔	✔
DLC (KX-TD50172)	✔	✔		
ESLC (KX-TD50175)				✔

" ✔" indicates that the extension card is available for the terminal.

2.4.10 Extension Connection of KX-A204 (Cable)/KX-A205 (Clip Terminal)

This KX-A204 (cable) enables you to connect 8 extensions to the KX-TD500 System. When you want to connect 8 extensions to the connector (KX-A205), two of KX-A205 are required.

Please connect KX-A204 (Cable) to KX-A205 (Clip Terminal) as follows. Please refer to Section "2.4.11   Cable Pin Numbers for Extension Lines."

The KX-A204/205 consists of the following:

KX-A204: Cable.....1

KX-A205: Clip Terminal.....1
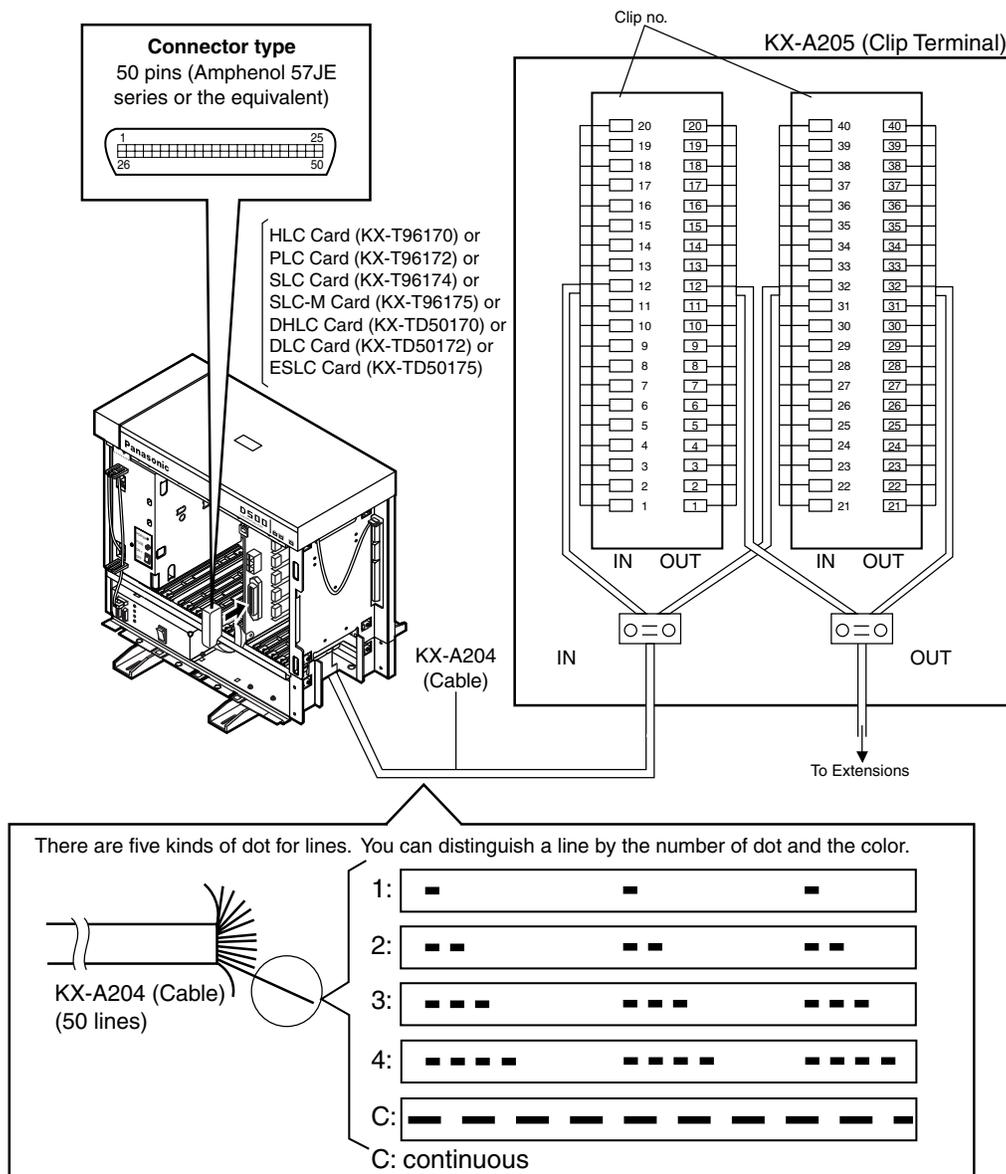
2.4.11 Cable Pin Numbers for Extension Lines

1) HLC/PLC/DHLC/SLC/SLC-M (except for Canada) Card

Between Clip Terminal and the system (HLC/PLC/DHLC/SLC/SLC-M)

Conn. Pin	Cable Color	Clip No.	Number of Dot	Extension Line	
26	ORN-RED	1	1		T
1	ORN-BLK	2	1		R
27	YEL-RED	3	1	No.1	D1
2	YEL-BLK	4	1		D2
28	GRN-RED	5	1		P1
3	GRN-BLK	6	1		P2
29	GRY-RED	7	1		T
4	GRY-BLK	8	1		R
30	WHT-RED	9	1	No.2	D1
5	WHT-BLK	10	1		D2
31	ORN-RED	11	2		P1
6	ORN-BLK	12	2		P2
32	YEL-RED	13	2		T
7	YEL-BLK	14	2		R
33	GRN-RED	15	2	No.3	D1
8	GRN-BLK	16	2		D2
34	GRY-RED	17	2		P1
9	GRY-BLK	18	2		P2
35	WHT-RED	19	2		T
10	WHT-BLK	20	2		R
36	ORN-RED	21	3	No.4	D1
11	ORN-BLK	22	3		D2
37	YEL-RED	23	3		P1
12	YEL-BLK	24	3		P2
38	GRN-RED	25	3		T
13	GRN-BLK	26	3		R
39	GRY-RED	27	3	No.5	D1
14	GRY-BLK	28	3		D2
40	WHT-RED	29	3		P1
15	WHT-BLK	30	3		P2

Between Clip Terminal and the system (HLC/PLC/DHLC/SLC/SLC-M)

Conn. Pin	Cable Color	Clip No.	Number of Dot	Extension Line	
41	ORN-RED	31	4		T
16	ORN-BLK	32	4		R
42	YEL-RED	33	4	No.6	D1
17	YEL-BLK	34	4		D2
43	GRN-RED	35	4		P1
18	GRN-BLK	36	4		P2
44	GRY-RED	37	4		T
19	GRY-BLK	38	4		R
45	WHT-RED	39	4	No.7	D1
20	WHT-BLK	40	4		D2
46	ORN-RED	41	C		P1
21	ORN-BLK	42	C		P2
47	YEL-RED	43	C		T
22	YEL-BLK	44	C		R
48	GRN-RED	45	C	No.8	D1
23	GRN-BLK	46	C		D2
49	GRY-RED	47	C		P1
24	GRY-BLK	48	C		P2
50	WHT-RED	49	C	Not used	
25	WHT-BLK	50	C		

C: continuous

Between Clip Terminal and extensions (HLC/PLC/DHLC/SLC/SLC-M)

Conn. Pin	Cable Color	Clip No.	Extension Line	
26	WHT-BLU	1		T
1	BLU-WHT	2		R
27	WHT-ORN	3	No.1	D1
2	ORN-WHT	4		D2
28	WHT-GRN	5		P1
3	GRN-WHT	6		P2
29	WHT-BRN	7		T
4	BRN-WHT	8		R
30	WHT-SLT	9	No.2	D1
5	SLT-WHT	10		D2
31	RED-BLU	11		P1
6	BLU-RED	12		P2
32	RED-ORN	13		T
7	ORN-RED	14		R
33	RED-GRN	15	No.3	D1
8	GRN-RED	16		D2
34	RED-BRN	17		P1
9	BRN-RED	18		P2
35	RED-SLT	19		T
10	SLT-RED	20		R
36	BLK-BLU	21	No.4	D1
11	BLU-BLK	22		D2
37	BLK-ORN	23		P1
12	ORN-BLK	24		P2
38	BLK-GRN	25		T
13	GRN-BLK	26		R
39	BLK-BRN	27	No.5	D1
14	BRN-BLK	28		D2
40	BLK-SLT	29		P1
15	SLT-BLK	30		P2
41	YEL-BLU	31		T
16	BLU-YEL	32		R
42	YEL-ORN	33	No.6	D1
17	ORN-YEL	34		D2
43	YEL-GRN	35		P1
18	GRN-YEL	36		P2

Between Clip Terminal and extensions (HLC/PLC/DHLC/SLC/SLC-M)

Conn. Pin	Cable Color	Clip No.	Extension Line	
44	YEL-BRN	37		T
19	BRN-YEL	38		R
45	YEL-SLT	39	No.7	D1
20	SLT-YEL	40		D2
46	VIO-BLU	41		P1
21	BLU-VIO	42		P2
47	VIO-ORN	43		T
22	ORN-VIO	44		R
48	VIO-GRN	45	No.8	D1
23	GRN-VIO	46		D2
49	VIO-BRN	47		P1
24	BRN-VIO	48		P2
50	VIO-SLT	49	Not used	
25	SLT-VIO	50		

- Station wiring (3-pair twisted cabling)
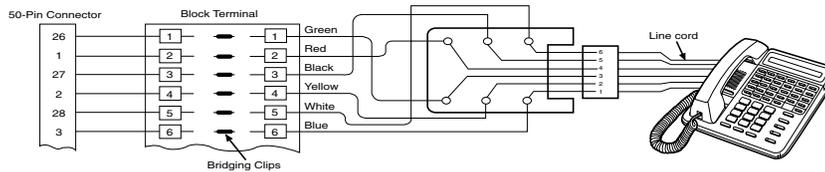
2) ESLC Card

Between Clip Terminal and the system (ESLC)

Conn. Pin	Cable Color	Clip No.	Number of Dot	Extension Line	
26	ORN-RED	1	1	No.1	T
1	ORN-BLK	2	1		R
27	YEL-RED	3	1	No.2	T
2	YEL-BLK	4	1		R
28	GRN-RED	5	1	No.3	T
3	GRN-BLK	6	1		R
29	GRY-RED	7	1	No.4	T
4	GRY-BLK	8	1		R

Between Clip Terminal and the system (ESLC)

Conn. Pin	Cable Color	Clip No.	Number of Dot	Extension Line	
30	WHT-RED	9	1	No.5	T
5	WHT-BLK	10	1		R
31	ORN-RED	11	2	No.6	T
6	ORN-BLK	12	2		R
32	YEL-RED	13	2	No.7	T
7	YEL-BLK	14	2		R
33	GRN-RED	15	2	No.8	T
8	GRN-BLK	16	2		R
34	GRY-RED	17	2	No.9	T
9	GRY-BLK	18	2		R
35	WHT-RED	19	2	No.10	T
10	WHT-BLK	20	2		R
36	ORN-RED	21	3	No.11	T
11	ORN-BLK	22	3		R
37	YEL-RED	23	3	No.12	T
12	YEL-BLK	24	3		R
38	GRN-RED	25	3	No.13	T
13	GRN-BLK	26	3		R
39	GRY-RED	27	3	No.14	T
14	GRY-BLK	28	3		R
40	WHT-RED	29	3	No.15	T
15	WHT-BLK	30	3		R
41	ORN-RED	31	4	No.16	T
16	ORN-BLK	32	4		R

Between Clip Terminal and the system (ESLC)

Conn. Pin	Cable Color	Clip No.	Number of Dot	Extension Line
42	YEL-RED	33	4	Not used
17	YEL-BLK	34	4	
43	GRN-RED	35	4	
18	GRN-BLK	36	4	
44	GRY-RED	37	4	
19	GRY-BLK	38	4	
45	WHT-RED	39	4	
20	WHT-BLK	40	4	
46	ORN-RED	41	C	
21	ORN-BLK	42	C	
47	YEL-RED	43	C	
22	YEL-BLK	44	C	
48	GRN-RED	45	C	
23	GRN-BLK	46	C	
49	GRY-RED	47	C	
24	GRY-BLK	48	C	
50	WHT-RED	49	C	
25	WHT-BLK	50	C	

C: continuous

Between Clip Terminal and extensions (ESLC)

Conn. Pin	Cable Color	Clip No.	Extension Line	
26	WHT-BLU	1	No.1	T
1	BLU-WHT	2		R
27	WHT-ORN	3	No.2	T
2	ORN-WHT	4		R
28	WHT-GRN	5	No.3	T
3	GRN-WHT	6		R
29	WHT-BRN	7	No.4	T
4	BRN-WHT	8		R
30	WHT-SLT	9	No.5	T
5	SLT-WHT	10		R
31	RED-BLU	11	No.6	T
6	BLU-RED	12		R

Between Clip Terminal and extensions (ESLC)

Conn. Pin	Cable Color	Clip No.	Extension Line	
32	RED-ORN	13	No.7	T
7	ORN-RED	14		R
33	RED-GRN	15	No.8	T
8	GRN-RED	16		R
34	RED-BRN	17	No.9	T
9	BRN-RED	18		R
35	RED-SLT	19	No.10	T
10	SLT-RED	20		R
36	BLK-BLU	21	No.11	T
11	BLU-BLK	22		R
37	BLK-ORN	23	No.12	T
12	ORN-BLK	24		R
38	BLK-GRN	25	No.13	T
13	GRN-BLK	26		R
39	BLK-BRN	27	No.14	T
14	BRN-BLK	28		R
40	BLK-SLT	29	No.15	T
15	SLT-BLK	30		R
41	YEL-BLU	31	No.16	T
16	BLU-YEL	32		R

Between Clip Terminal and extensions (ESLC)

Conn. Pin	Cable Color	Clip No.	Extension Line
42	YEL-ORN	33	Not used
17	ORN-YEL	34	
43	YEL-GRN	35	
18	GRN-YEL	36	
44	YEL-BRN	37	
19	BRN-YEL	38	
45	YEL-SLT	39	
20	SLT-YEL	40	
46	VIO-BLU	41	
21	BLU-VIO	42	
47	VIO-ORN	43	
22	ORN-VIO	44	
48	VIO-GRN	45	
23	GRN-VIO	46	
49	VIO-BRN	47	
24	BRN-VIO	48	
50	VIO-SLT	49	
25	SLT-VIO	50	

• Station wiring (1-pair twisted cabling)

3) SLC-M Card (only for Canada)

Between Clip Terminal and the system

Conn. Pin	Cable Color	Clip No.	Number of Dot	Extension Line	
26	ORN-RED	1	1	No.1	T
1	ORN-BLK	2	1		R
27	YEL-RED	3	1	No.2	T
2	YEL-BLK	4	1		R
28	GRN-RED	5	1	No.3	T
3	GRN-BLK	6	1		R

Between Clip Terminal and the system

Conn. Pin	Cable Color	Clip No.	Number of Dot	Extension Line	
29	GRY-RED	7	1	No.4	T
4	GRY-BLK	8	1		R
30	WHT-RED	9	1	No.5	T
5	WHT-BLK	10	1		R
31	ORN-RED	11	2	No.6	T
6	ORN-BLK	12	2		R
32	YEL-RED	13	2	No.7	T
7	YEL-BLK	14	2		R
33	GRN-RED	15	2	No.8	T
8	GRN-BLK	16	2		R

Between Clip Terminal and the system

Conn. Pin	Cable Color	Clip No.	Number of Dot	Extension Line
34	GRY-RED	17	2	Not used
9	GRY-BLK	18	2	
35	WHT-RED	19	2	
10	WHT-BLK	20	2	
36	ORN-RED	21	3	
11	ORN-BLK	22	3	
37	YEL-RED	23	3	
12	YEL-BLK	24	3	
38	GRN-RED	25	3	
13	GRN-BLK	26	3	
39	GRY-RED	27	3	
14	GRY-BLK	28	3	
40	WHT-RED	29	3	
15	WHT-BLK	30	3	
41	ORN-RED	31	4	
16	ORN-BLK	32	4	
42	YEL-RED	33	4	
17	YEL-BLK	34	4	
43	GRN-RED	35	4	
18	GRN-BLK	36	4	
44	GRY-RED	37	4	
19	GRY-BLK	38	4	
45	WHT-RED	39	4	
20	WHT-BLK	40	4	
46	ORN-RED	41	C	
21	ORN-BLK	42	C	
47	YEL-RED	43	C	
22	YEL-BLK	44	C	
48	GRN-RED	45	C	
23	GRN-BLK	46	C	
49	GRY-RED	47	C	
24	GRY-BLK	48	C	
50	WHT-RED	49	C	
25	WHT-BLK	50	C	

C: continuous

Between Clip Terminal and extensions

Conn. Pin	Cable Color	Clip No.	Extension Line	
26 1	WHT-BLU BLU-WHT	1 2	No.1	T R
27 2	WHT-ORN ORN-WHT	3 4	No.2	T R
28 3	WHT-GRN GRN-WHT	5 6	No.3	T R
29 4	WHT-BRN BRN-WHT	7 8	No.4	T R
30 5	WHT-SLT SLT-WHT	9 10	No.5	T R
31 6	RED-BLU BLU-RED	11 12	No.6	T R
32 7	RED-ORN ORN-RED	13 14	No.7	T R
33 8	RED-GRN GRN-RED	15 16	No.8	T R

Between Clip Terminal and extensions

Conn. Pin	Cable Color	Clip No.	Extension Line
34	RED-BRN	17	Not used
9	BRN-RED	18	
35	RED-SLT	19	
10	SLT-RED	20	
36	BLK-BLU	21	
11	BLU-BLK	22	
37	BLK-ORN	23	
12	ORN-BLK	24	
38	BLK-GRN	25	
13	GRN-BLK	26	
39	BLK-BRN	27	
14	BRN-BLK	28	
40	BLK-SLT	29	
15	SLT-BLK	30	
41	YEL-BLU	31	
16	BLU-YEL	32	
42	YEL-ORN	33	
17	ORN-YEL	34	
43	YEL-GRN	35	
18	GRN-YEL	36	
44	YEL-BRN	37	
19	BRN-YEL	38	
45	YEL-SLT	39	
20	SLT-YEL	40	
46	VIO-BLU	41	
21	BLU-VIO	42	
47	VIO-ORN	43	
22	ORN-VIO	44	
48	VIO-GRN	45	
23	GRN-VIO	46	
49	VIO-BRN	47	
24	BRN-VIO	48	
50	VIO-SLT	49	
25	SLT-VIO	50	

• Station wiring (1-pair twisted cabling)

Bridging Clips

4) DLC Card

Between Clip Terminal and the system (DLC)

Conn. Pin	Cable Color	Clip No.	Number of Dot	Extension Line	
26	ORN-RED	1	1	No.1	D1
1	ORN-BLK	2	1		D2
27	YEL-RED	3	1	No.2	D1
2	YEL-BLK	4	1		D2
28	GRN-RED	5	1	No.3	D1
3	GRN-BLK	6	1		D2
29	GRY-RED	7	1	No.4	D1
4	GRY-BLK	8	1		D2
30	WHT-RED	9	1	No.5	D1
5	WHT-BLK	10	1		D2
31	ORN-RED	11	2	No.6	D1
6	ORN-BLK	12	2		D2
32	YEL-RED	13	2	No.7	D1
7	YEL-BLK	14	2		D2
33	GRN-RED	15	2	No.8	D1
8	GRN-BLK	16	2		D2
34	GRY-RED	17	2	No.9	D1
9	GRY-BLK	18	2		D2
35	WHT-RED	19	2	No.10	D1
10	WHT-BLK	20	2		D2
36	ORN-RED	21	3	No.11	D1
11	ORN-BLK	22	3		D2
37	YEL-RED	23	3	No.12	D1
12	YEL-BLK	24	3		D2
38	GRN-RED	25	3	No.13	D1
13	GRN-BLK	26	3		D2
39	GRY-RED	27	3	No.14	D1
14	GRY-BLK	28	3		D2
40	WHT-RED	29	3	No.15	D1
15	WHT-BLK	30	3		D2
41	ORN-RED	31	4	No.16	D1
16	ORN-BLK	32	4		D2

Between Clip Terminal and the system (DLC)

Conn. Pin	Cable Color	Clip No.	Number of Dot	Extension Line
42	YEL-RED	33	4	Not used
17	YEL-BLK	34	4	
43	GRN-RED	35	4	
18	GRN-BLK	36	4	
44	GRY-RED	37	4	
19	GRY-BLK	38	4	
45	WHT-RED	39	4	
20	WHT-BLK	40	4	
46	ORN-RED	41	C	
21	ORN-BLK	42	C	
47	YEL-RED	43	C	
22	YEL-BLK	44	C	
48	GRN-RED	45	C	
23	GRN-BLK	46	C	
49	GRY-RED	47	C	
24	GRY-BLK	48	C	
50	WHT-RED	49	C	
25	WHT-BLK	50	C	

C: continuous

Between Clip Terminal and extensions (DLC)

Conn. Pin	Cable Color	Clip No.	Extension Line	
26	WHT-BLU	1	No.1	D1
1	BLU-WHT	2		D2
27	WHT-ORN	3	No.2	D1
2	ORN-WHT	4		D2
28	WHT-GRN	5	No.3	D1
3	GRN-WHT	6		D2
29	WHT-BRN	7	No.4	D1
4	BRN-WHT	8		D2
30	WHT-SLT	9	No.5	D1
5	SLT-WHT	10		D2
31	RED-BLU	11	No.6	D1
6	BLU-RED	12		D2
32	RED-ORN	13	No.7	D1
7	ORN-RED	14		D2
33	RED-GRN	15	No.8	D1
8	GRN-RED	16		D2
34	RED-BRN	17	No.9	D1
9	BRN-RED	18		D2
35	RED-SLT	19	No.10	D1
10	SLT-RED	20		D2
36	BLK-BLU	21	No.11	D1
11	BLU-BLK	22		D2
37	BLK-ORN	23	No.12	D1
12	ORN-BLK	24		D2
38	BLK-GRN	25	No.13	D1
13	GRN-BLK	26		D2
39	BLK-BRN	27	No.14	D1
14	BRN-BLK	28		D2
40	BLK-SLT	29	No.15	D1
15	SLT-BLK	30		D2
41	YEL-BLU	31	No.16	D1
16	BLU-YEL	32		D2

Between Clip Terminal and extensions (DLC)

Conn. Pin	Cable Color	Clip No.	Extension Line
42	YEL-ORN	33	Not used
17	ORN-YEL	34	
43	YEL-GRN	35	
18	GRN-YEL	36	
44	YEL-BRN	37	
19	BRN-YEL	38	
45	YEL-SLT	39	
20	SLT-YEL	40	
46	VIO-BLU	41	
21	BLU-VIO	42	
47	VIO-ORN	43	
22	ORN-VIO	44	
48	VIO-GRN	45	
23	GRN-VIO	46	
49	VIO-BRN	47	
24	BRN-VIO	48	
50	VIO-SLT	49	
25	SLT-VIO	50	

- Station wiring (1-pair twisted cabling)

The meanings of the pin names

T: Tip
D1: Data 1
P1: 3-pair Voice
R: Ring
D2: Data 2
P2: 3-pair Voice

Cable color examples

The line of pin no.26: ORN-RED

orange line

red

The line of pin no.25: WHT-BLK

white line

black
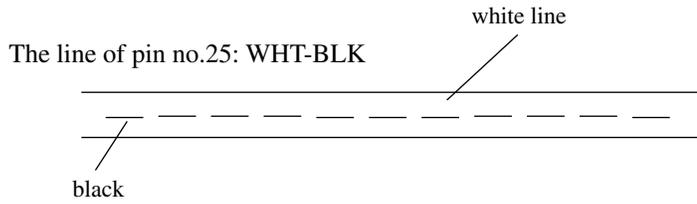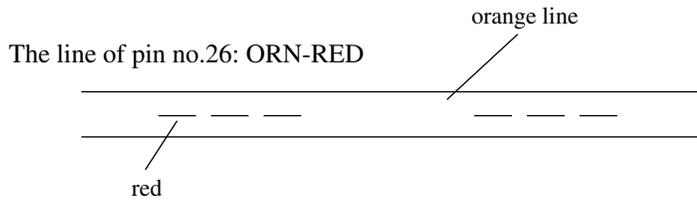
Working pins for the various telephones or DSS Consoles

———— Working
- - - - - Not working

Single Line Telephone

T
R

DSS Console

D1

D2

APT without OHCA

D1
T
R
D2
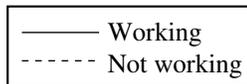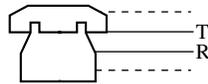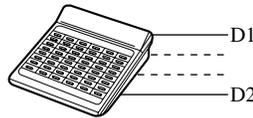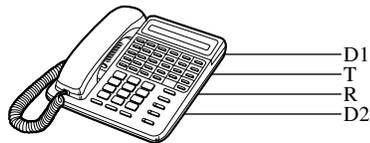
APT with OHCA
(KX-T7130 only)

P1
D1
T
R
D2
P2

DPT without XDP

D1

D2

DPT with XDP

T

R

D1
T
R
D2
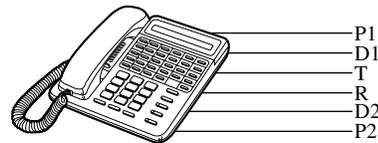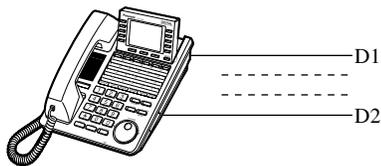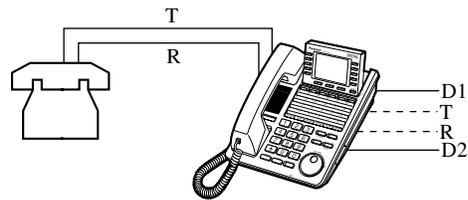
2.4.12 Parallel Connection of the Extensions

Paralleled Telephone Connection - APT

Any Single Line Telephone can be connected on a parallel with Analog Proprietary Telephone as follows:

To DHLC card or HLC card

Modular T-Adaptor

Panasonic KX-J66 or USOC RJA2X

2-conductor wiring cord

4-conductor wiring cord

Analog Proprietary Telephone

KX-T7020
KX-T7030
KX-T7050
KX-T7055
KX-T7130

Single Line Telephone
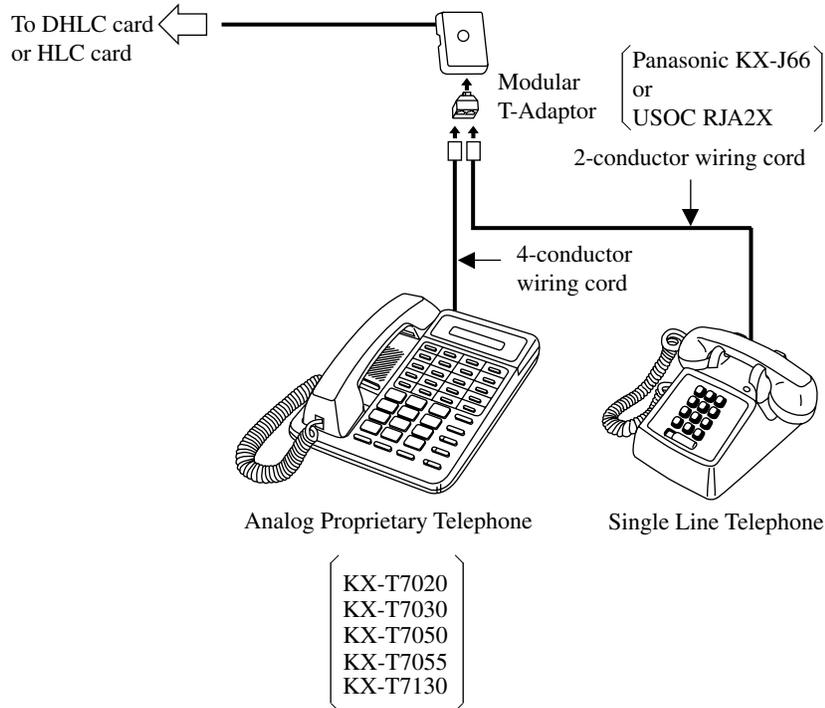
Notes

- The 6-conductor wiring cord and the Modular T-Adaptor KX-J36 are required when KX-T7130 is used for parallel connection.
- Not only a Single Line Telephone but an answering machine, a facsimile or a modem (personal computer) can be connected parallel with certain PTs.
  Please refer to "Paralleled Telephone" of Section "1.3 System Features" in the Features Guide for further information.

Paralleled Telephone - DPT

Any Single Line Telephone can be connected on a parallel with Digital Proprietary Telephone as follows:

To DHLC card ⇐

Modular
T-Adaptor

Panasonic KX-J66
or
USOC RJA2X

2-conductor wiring cord

4-conductor
wiring cord

Digital Proprietary Telephone   Single Line Telephone

KX-T7220	KX-T7431
KX-T7230	KX-T7433
KX-T7235	KX-T7436
KX-T7250	
KX-T7420	
KX-T7425	
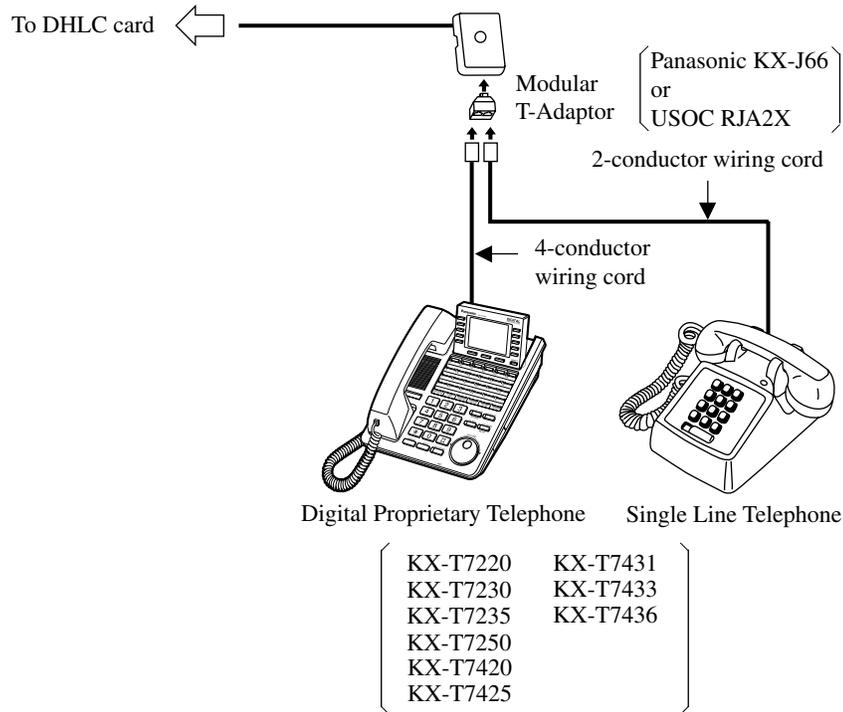
2.4.13   Extra Device Port (XDP) Connection

Any Single Line Telephone can be connected on a parallel with Digital Proprietary Telephone as follows:

To DHLC card

4-conductor wiring cord

2-conductor wiring cord

KX-T7220   KX-T7431
KX-T7230   KX-T7433
KX-T7235   KX-T7436
KX-T7250
KX-T7420
KX-T7425

Digital Proprietary Telephone

Single Line Telephone

To EMSS   To TEL

To DHLC card

To SLT

4-conductor wiring cord

2-conductor wiring cord
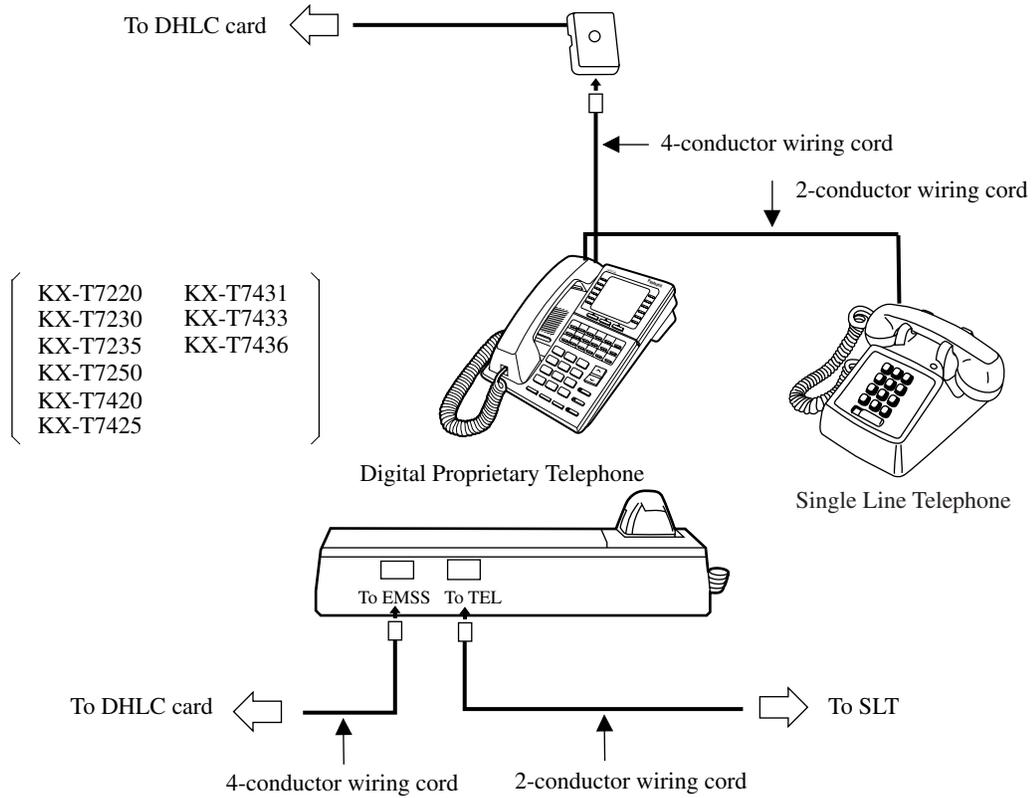
2.5 Trunk Cards

2.5.1 LCOT Card (KX-T96180)

- Insert this card into a free slot.
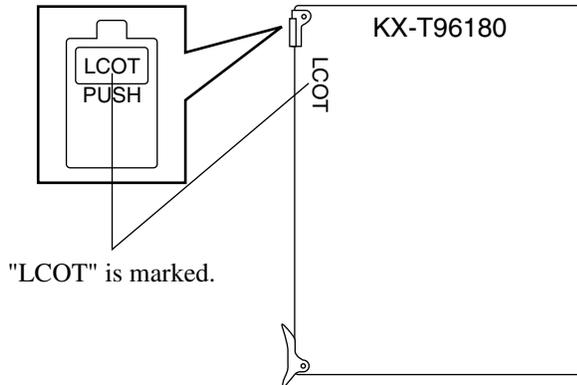
"LCOT" is marked.

Connection of the Central Office Line cord (twisted cable)

Insert the 50-pin connector (plug) of the Central Office Line cord (twisted cable) into the 50-pin connector (jack) on the LCOT card. Please refer to Section "2.1.4　Amphenol 57JE type Connector."
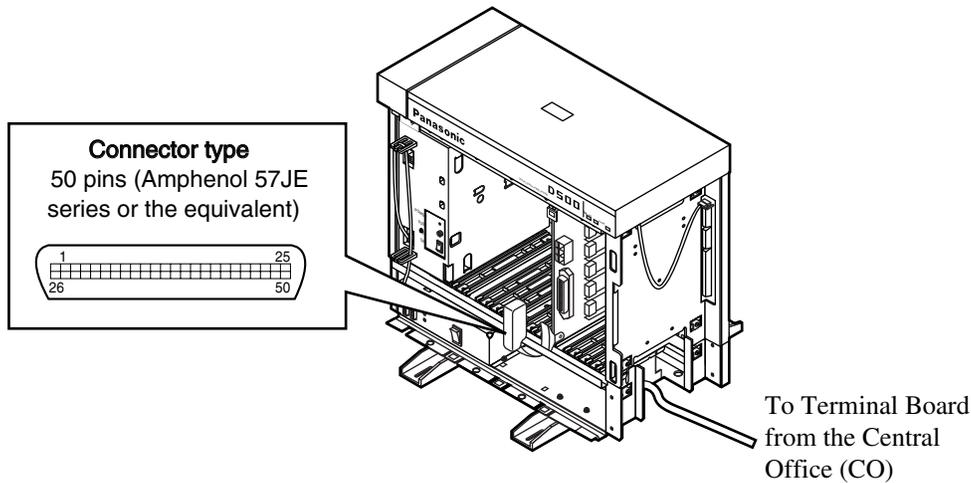
Connection of cable pins

Please refer to Section "2.5.9　Cable Pin Numbers for CO Lines."

Auxiliary connection

Please refer to Section "2.9.1　Auxiliary Connection for Power Failure Transfer."

2.5.2　GCOT Card (KX-T96181)

• Insert this card into a free slot.
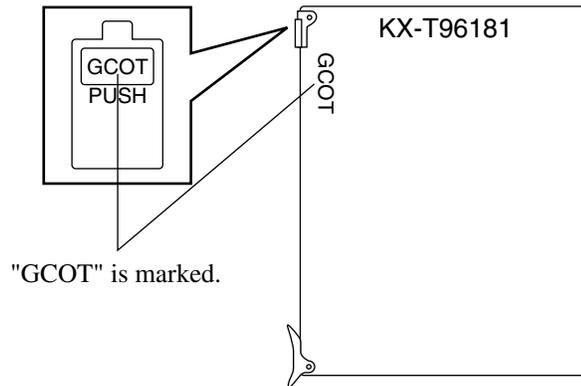
GCOT
PUSH

KX-T96181

GCOT

"GCOT" is marked.

Connection of the Central Office Line cord (twisted cable)

Insert the 50-pin connector (plug) of the Central Office Line cord (twisted cable) into the 50-pin connector (jack) on the GCOT card. Please refer to Section "2.1.4　Amphenol 57JE type Connector."
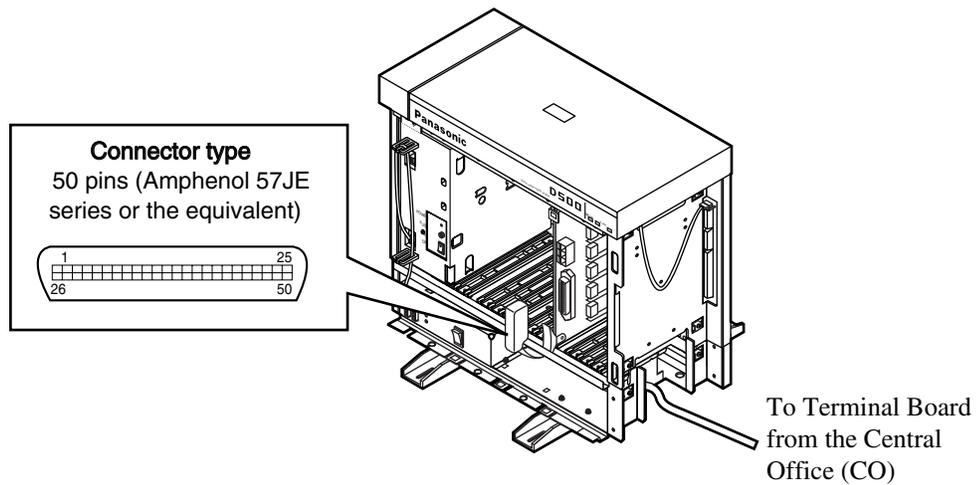
Connector type
50 pins (Amphenol 57JE series or the equivalent)

1　　　　　　　　25
26　　　　　　　　50

To Terminal Board from the Central Office (CO)

Connection of cable pins

Please refer to Section "2.5.9　Cable Pin Numbers for CO Lines."

Auxiliary connection

Please refer to Section "2.9.1　Auxiliary Connection for Power Failure Transfer."

2.5.3 DID Card (KX-T96182)

- Insert this card into a free slot.

KX-T96182

DID
PUSH

DID

"DID" is marked.

Connection of the Central Office Line

Insert the modular plug of the telephone line cord (2-conductor wiring) into the modular jack on the DID card.

A B

A:A-wire
B:B-wire

View of TEL Jack (CO)

DID Port No.1
DID Port No.2
DID Port No.3
DID Port No.4

To Terminal Board or
Modular Jacks from
the Central Office (CO)

DID Card (KX-T96182)

Use 2-conductor
wiring cord.

<u>Notes</u>

- The DID port No.4 is equipped with "H" and "L" leads as well as "A-wire" and "B-wire." However, please be sure to use 2-conductor wiring cord for connection.
- Make sure to connect the frame of the KX-TD500 System to the earth ground properly to protect the unit.

2.5.4 T1 Digital Trunk Card (KX-T96187)

Short Jumper Setting

Before installing the T1 digital trunk card into the KX-TD500 system, make sure that the short jumper (SW5) is set to the "TD500" side. Otherwise, the T1 digital trunk card will not work with the KX-TD500 system.

Jumper Position	Explanation
T336	Mode for KX-T336
TD500	Mode for KX-TD500 (default)
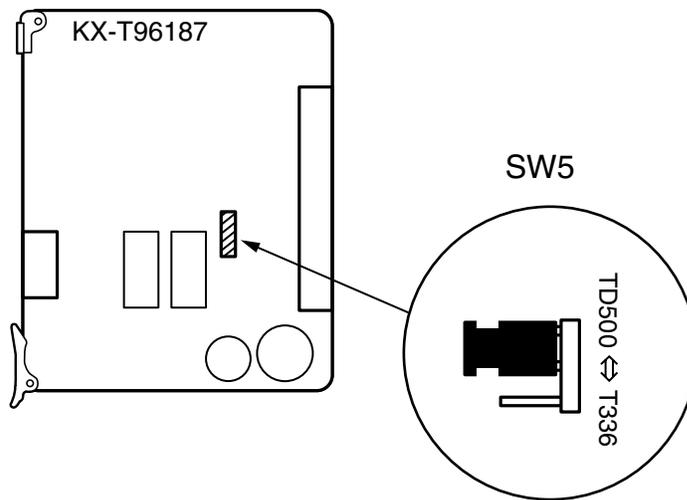
Make sure that the jumper switch is connected as above.

- Insert this card into a free slot 1, 5 or 9. Otherwise, this card will not function.
- One T1 Digital Trunk card occupies two slots. If you assign a T1 Digital Trunk card to FS01, FS02 is not available for other cards.
- A maximum of eight KX-T96187 cards can be installed in the system.
- T1 Digital Trunk card must be installed behind an FCC registered and UL or CSA-NRTL listed CSU.

KX-T96187

T-1
PUSH

"T-1" is marked.
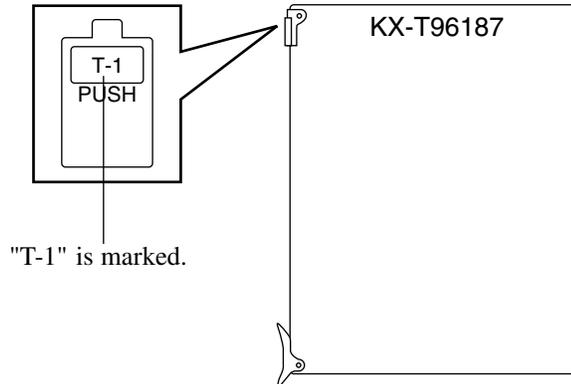
Connecting the Central Office Line

Insert the RJ-48C plug of the telephone line cord (4-conductor wiring) into the RJ-48C jack (T1 port on the KX-T96187).

22AWG : Under 10 m (33 feet)
24AWG : Under 10 m (33 feet)

R1 T1 R T
(1) (2) (4) (5)

R1 } Receive
T1 } lead

R } Transmit
T } lead

View of TEL Jack (CO)

To Channel Service Unit
(CSU) or Other KX-T96187

Use 4-conductor wiring cord.

T1 Port

T1 Digital Trunk card
(KX-T96187)
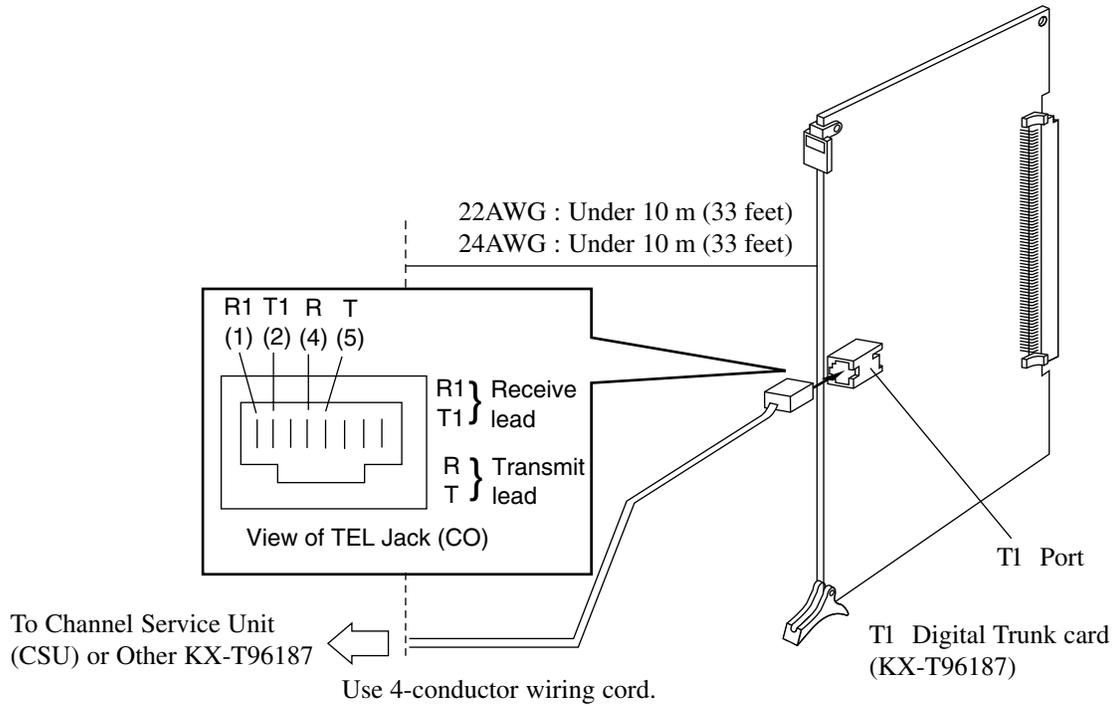
The installer must provide a CSU to connect the T1 line to the KX-T96187.

Cable Pin Numbers to be connected

KX-T96187 ↔ CSU

KX-T96187 ↔ KX-T96187

8 Pin Modular jack
on KX-T96187

8 Pin Modular jack
on KX-T96187

Receive lead pair (R1 T1) 1 2 3 ← ← R T } Transmit lead pair

Transmit lead pair (R T) 4 5 6 7 8 → → R1 T1 } Receive lead pair

CSU

Receive lead pair (R1 T1) 1 2 3 ← 1 2 3) Receive lead pair

Transmit lead pair (R T) 4 5 6 7 8 → ← → ← 4 5 6 7 8) Transmit lead pair
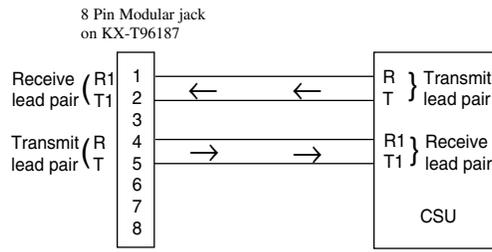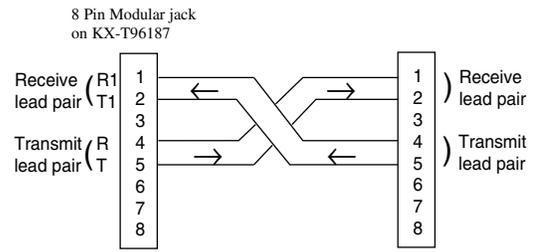
2.5.5　ELCOT Card (KX-TD50180)

- Insert this card into a free slot.
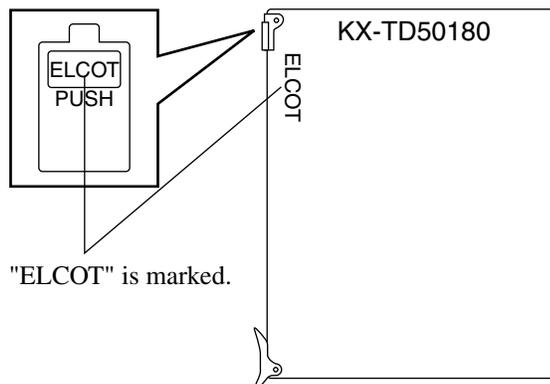
ELCOT
PUSH

KX-TD50180

ELCOT

"ELCOT" is marked.

Connection of the Central Office Line cord (twisted cable)

Insert the 50-pin connector (plug) of the Central Office Line cord (twisted cable) into the 50-pin connector (jack) on the ELCOT card. Please refer to Section "2.1.4　Amphenol 57JE type Connector."
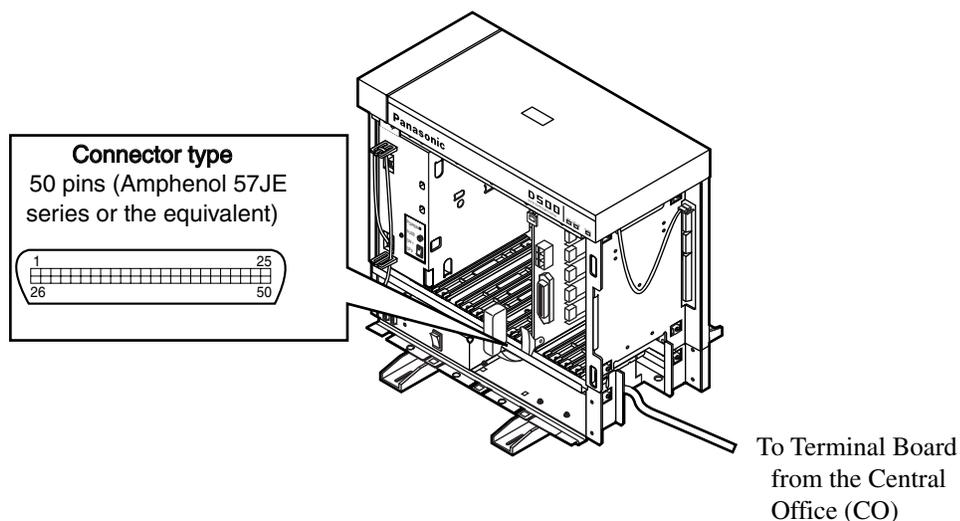
Connector type
50 pins (Amphenol 57JE series or the equivalent)

1　　　　25
26　　　　50

To Terminal Board from the Central Office (CO)

Connection of cable pins

Please refer to Section "2.5.9　Cable Pin Numbers for CO Lines."

Auxiliary connection

Please refer to Section "2.9.1　Auxiliary Connection for Power Failure Transfer."

2.5.6 BRI Card (KX-TD50288)

• Insert this card into a free slot.

"BRI" is marked.
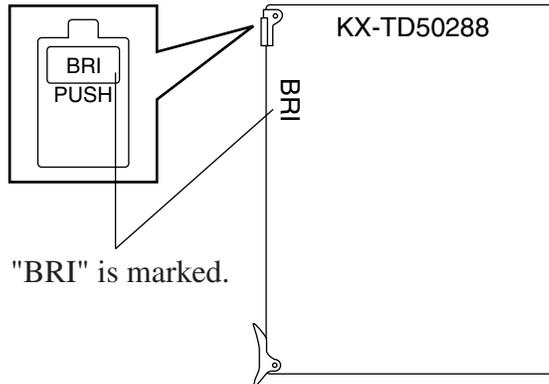
Connecting 4-conductor wiring cord to BRI card.

Insert the 8-pin modular (RJ-45) plug into a jack on the BRI card.

View of TEL Jack

RA TA TB RB G +40V
(3) (4) (5) (6) (7) (8)

RA } Receive
RB } lead

TA } Transmit
TB } lead

When BRI lines are used as "EXT."

TA RA RB TB
(3) (4) (5) (6)

RA } Receive
RB } lead

TA } Transmit
TB } lead

When BRI lines are used as "S0."

Line 8
Line 7
Line 6
Line 5
Line 4
Line 3
Line 2
Line 1

To Terminal Board
or Digital Service
Unit (DSU)

Use 4-conductor wiring cord.
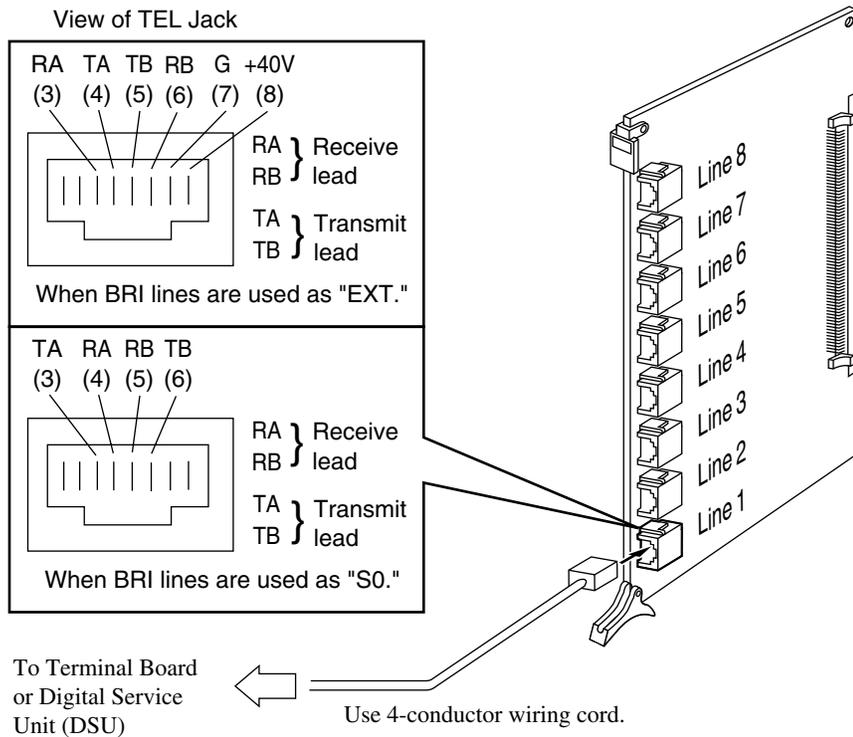
2.5.7 PRI23 Card (KX-TD50290)

- Insert this card into a free slot 01, 03, 05, 07, 09, 11 or 13. Otherwise, this card does not function.
- A maximum of eight KX-TD50290 cards can be installed in the system.

"PRI23" is marked.
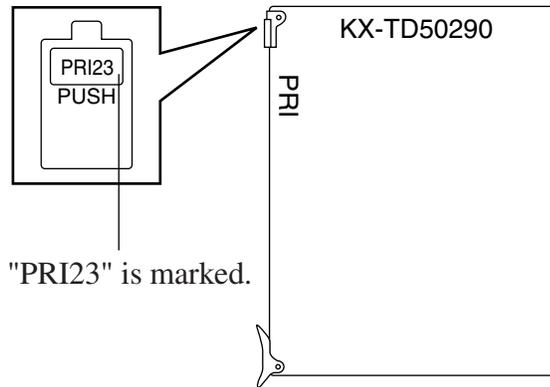
Connecting 4-conductor wiring cord to PRI23 card

Insert the 8 pin modular (RJ-45) plug into a jack on the PRI23 card.

2.5.8   Central Office Line Connection of KX-A204 (Cable)/KX-A205 (Clip Terminal)

Central Office Line Connection of KX-A204 (Cable)/KX-A205 (Clip Terminal) for LCOT, GCOT and ELCOT cards

This KX-A204 (cable) enables you to connect 8 Central Office lines to the KX-TD500 System.

Please connect KX-A204 (Cable) to KX-A205 (Clip Terminal) as follows. Please refer to Section "2.5.9   Cable Pin Numbers for CO Lines."

The KX-A204/205 consists of the following:

KX-A204: Cable.....one

KX-A205: Clip Terminal.....one

2.5.9   Cable Pin Numbers for CO Lines

Cable Pin Numbers to be connected to Central Office Line for LCOT/GCOT/ELCOT card

Conn. Pin	Cable Color	Clip No.	CO Line	
26	WHT-BLU	1	No.1	T
1	BLU-WHT	2		R
27	WHT-ORN	3	No.2	T
2	ORN-WHT	4		R
28	WHT-GRN	5	No.3	T
3	GRN-WHT	6		R
29	WHT-BRN	7	No.4	T
4	BRN-WHT	8		R
30	WHT-SLT	9	No.5	T
5	SLT-WHT	10		R
31	RED-BLU	11	No.6	T
6	BLU-RED	12		R
32	RED-ORN	13	No.7	T
7	ORN-RED	14		R
33	RED-GRN	15	No.8	T
8	GRN-RED	16		R
34	RED-BRN	17	Not used	
9	BRN-RED	18		
35	RED-SLT	19		
10	SLT-RED	20		
36	BLK-BLU	21		
11	BLU-BLK	22		
37	BLK-ORN	23		
12	ORN-BLK	24		
38	BLK-GRN	25		
13	GRN-BLK	26		
39	BLK-BRN	27		
14	BRN-BLK	28		
40	BLK-SLT	29		
15	SLT-BLK	30		

Cable Pin Numbers to be connected to Central Office Line for LCOT/GCOT/ELCOT card

Conn. Pin	Cable Color	Clip No.	CO Line
41	YEL-BLU	31	
16	BLU-YEL	32	
42	YEL-ORN	33	
17	ORN-YEL	34	
43	YEL-GRN	35	
18	GRN-YEL	36	
44	YEL-BRN	37	
19	BRN-YEL	38	
45	YEL-SLT	39	
20	SLT-YEL	40	
46	VIO-BLU	41	
21	BLU-VIO	42	
47	VIO-ORN	43	
22	ORN-VIO	44	
48	VIO-GRN	45	
23	GRN-VIO	46	
49	VIO-BRN	47	
24	BRN-VIO	48	
50	VIO-SLT	49	
25	SLT-VIO	50	

• Central Office Line Wiring

Cable Pin Numbers to be connected:

Between Clip Terminal and the system

Conn. Pin	Cable Color	Clip No.	Number of Dot	CO Line
26	ORN-RED	1	1	No.1
1	ORN-BLK	2	1	
27	YEL-RED	3	1	No.2
2	YEL-BLK	4	1	
28	GRN-RED	5	1	No.3
3	GRN-BLK	6	1	
29	GRY-RED	7	1	No.4
4	GRY-BLK	8	1	
30	WHT-RED	9	1	No.5
5	WHT-BLK	10	1	
31	ORN-RED	11	2	No.6
6	ORN-BLK	12	2	
32	YEL-RED	13	2	No.7
7	YEL-BLK	14	2	
33	GRN-RED	15	2	No.8
8	GRN-BLK	16	2	
34	GRY-RED	17	2	Not used
9	GRY-BLK	18	2	
35	WHT-RED	19	2	
10	WHT-BLK	20	2	
36	ORN-RED	21	3	
11	ORN-BLK	22	3	
37	YEL-RED	23	3	
12	YEL-BLK	24	3	
38	GRN-RED	25	3	
13	GRN-BLK	26	3	
39	GRY-RED	27	3	
14	GRY-BLK	28	3	
40	WHT-RED	29	3	
15	WHT-BLK	30	3	
41	ORN-RED	31	4	
16	ORN-BLK	32	4	

Between Clip Terminal and the system

Conn. Pin	Cable Color	Clip No.	Number of Dot	CO Line
42	YEL-RED	33	4	
17	YEL-BLK	34	4	
43	GRN-RED	35	4	
18	GRN-BLK	36	4	
44	GRY-RED	37	4	
19	GRY-BLK	38	4	
45	WHT-RED	39	4	
20	WHT-BLK	40	4	
46	ORN-RED	41	C	
21	ORN-BLK	42	C	
47	YEL-RED	43	C	
22	YEL-BLK	44	C	
48	GRN-RED	45	C	
23	GRN-BLK	46	C	
49	GRY-RED	47	C	
24	GRY-BLK	48	C	
50	WHT-RED	49	C	
25	WHT-BLK	50	C	

C: continuous

Between Clip Terminal and CO Lines

Conn. Pin	Cable Color	Clip No.	CO Line	
26	WHT-BLU	1	No.1	T
1	BLU-WHT	2		R
27	WHT-ORN	3	No.2	T
2	ORN-WHT	4		R
28	WHT-GRN	5	No.3	T
3	GRN-WHT	6		R
29	WHT-BRN	7	No.4	T
4	BRN-WHT	8		R
30	WHT-SLT	9	No.5	T
5	SLT-WHT	10		R
31	RED-BLU	11	No.6	T
6	BLU-RED	12		R
32	RED-ORN	13	No.7	T
7	ORN-RED	14		R
33	RED-GRN	15	No.8	T
8	GRN-RED	16		R
34	RED-BRN	17	Not used	
9	BRN-RED	18		
35	RED-SLT	19		
10	SLT-RED	20		
36	BLK-BLU	21		
11	BLU-BLK	22		
37	BLK-ORN	23		
12	ORN-BLK	24		
38	BLK-GRN	25		
13	GRN-BLK	26		
39	BLK-BRN	27		
14	BRN-BLK	28		
40	BLK-SLT	29		
15	SLT-BLK	30		
41	YEL-BLU	31		
16	BLU-YEL	32		
42	YEL-ORN	33		
17	ORN-YEL	34		

Between Clip Terminal and CO Lines

Conn. Pin	Cable Color	Clip No.	CO Line
43	YEL-GRN	35	
18	GRN-YEL	36	
44	YEL-BRN	37	
19	BRN-YEL	38	
45	YEL-SLT	39	
20	SLT-YEL	40	
46	VIO-BLU	41	
21	BLU-VIO	42	
47	VIO-ORN	43	
22	ORN-VIO	44	
48	VIO-GRN	45	
23	GRN-VIO	46	
49	VIO-BRN	47	
24	BRN-VIO	48	
50	VIO-SLT	49	
25	SLT-VIO	50	

• Central Office Line Wiring

Bridging Clips

2.6   Resource Cards

2.6.1   DISA Card (KX-T96191)

- Insert this card into a free slot.

KX-T96191

DISA

DISA
PUSH

"DISA" is marked.
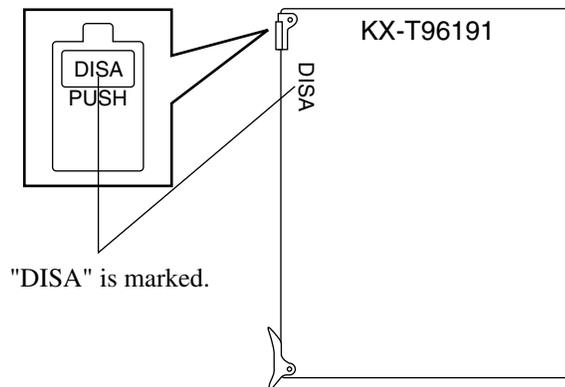
2.6.2 AGC Card (KX-T96193)

- Insert this card into a free slot.

"AGC" is marked.
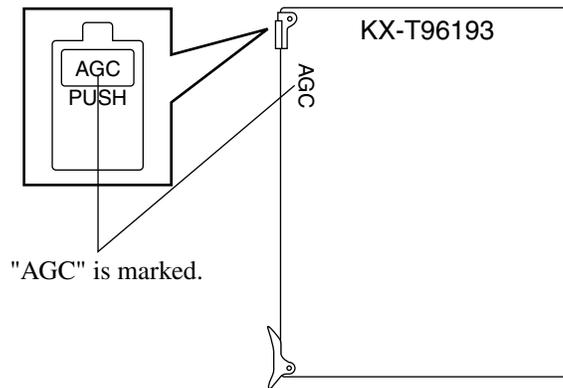
2.6.3 RMT Card (KX-T96196)

• Insert this card into a free slot.

RMT
PUSH

KX-T96196

RMT

"RMT" is marked.
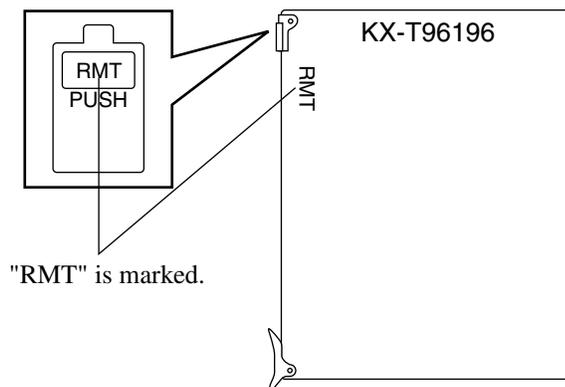
2.6.4 ERMT Card (KX-TD50197)

• Insert this card into a free slot.
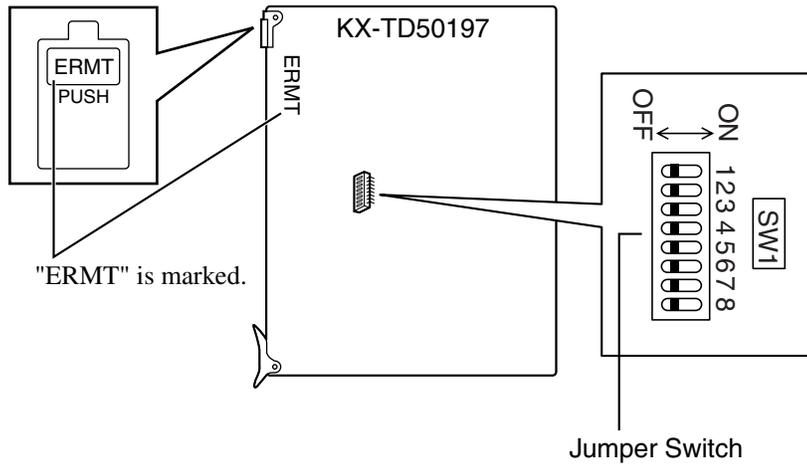
When installing the KX-TD500 System in the United States, ERMT Jumper Switch should be set as follows:

No.	1	2	3	4	5	6	7	8
ON/OFF	OFF	OFF	OFF	OFF	OFF	OFF	OFF	OFF

2.7 Other Cards

2.7.1 CPU Card (KX-TD50101)

- Install this card into the Basic Slot 1 (BS1).

"CPU" is marked.
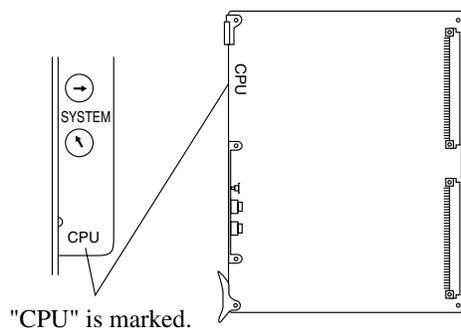
2.7.2 OHCA Card (KX-T96136)

- This card is installed on the HLC card or PLC card.

"OHCA" is marked.
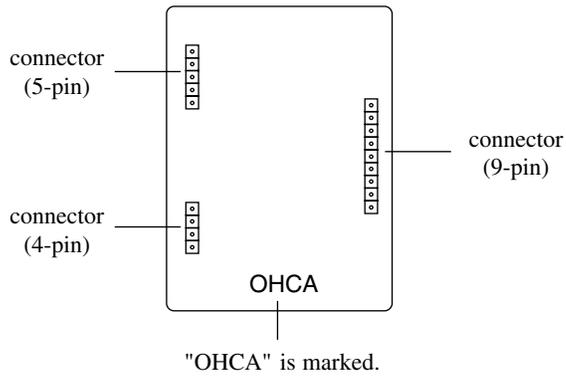
Connection to the HLC card (KX-T96170)

1. Insert the connector (plug) on the OHCA card into the connector (jack) on the HLC card.

2. Install the HLC card into a free slot. Please refer to Section "2.4.1   HLC Card (KX-T96170)."
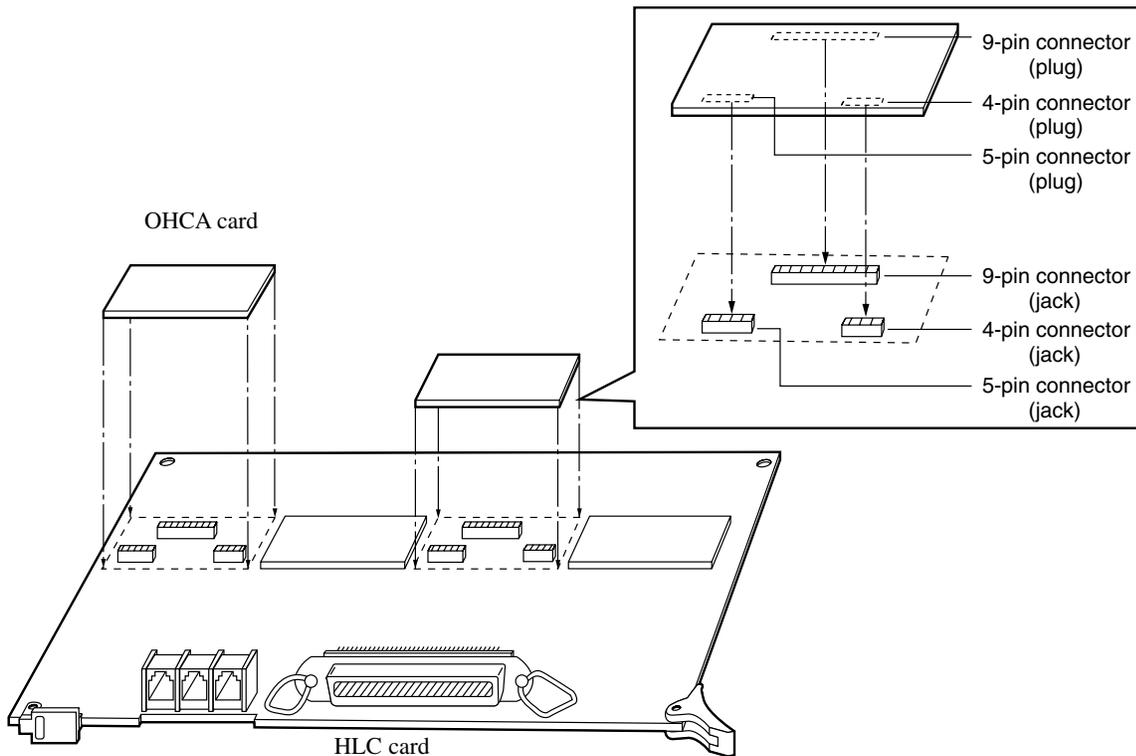
Notes
- Two extensions are available for the OHCA function with one OHCA card. Please see Page 149.
- The OHCA function for APT is only provided with the following APT: KX-T7130.

Connection to the PLC card (KX-T96172)

1. Make sure that the extensions which use OHCA function have OHCA cards.
2. Insert the connector (plug) on the OHCA card into the connector (jack) on the PLC card.
3. Install the PLC card to a free slot. Please refer to Section "2.4.2 PLC Card (KX-T96172)."
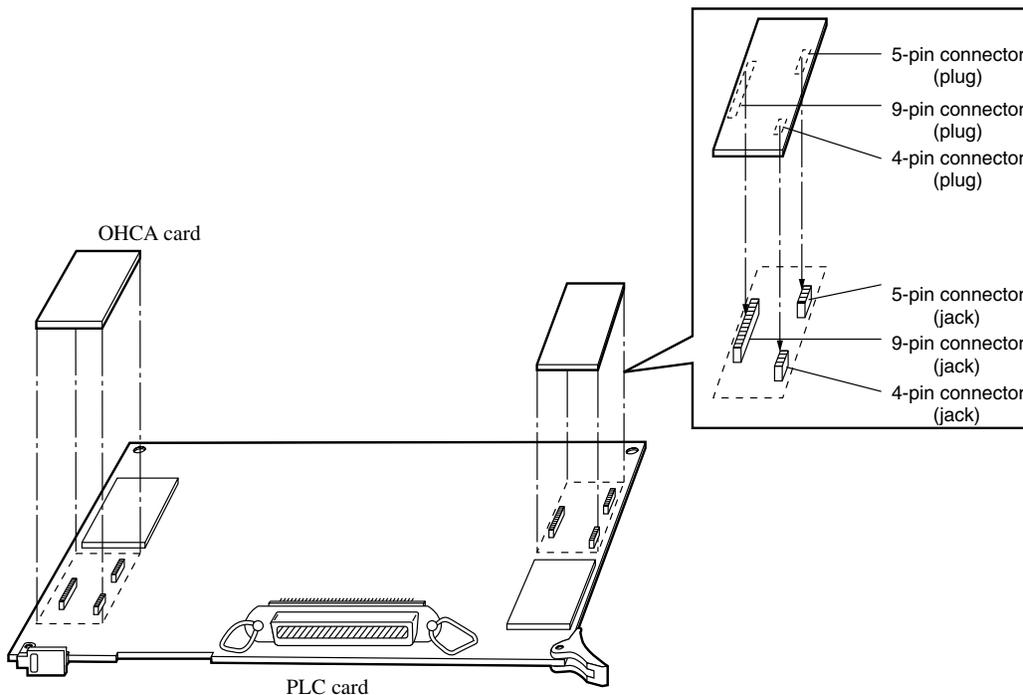
Notes
- Two extensions are available for the OHCA function with one OHCA card. Please see Page 149.
- The OHCA function for APT is only provided with the following APT: KX-T7130.

Wiring Table

Conn. Pin	Cable Color	Clip No.	Extension		OHCA Extension
26	WHT-BLU	1		T	
1	BLU-WHT	2		R	
27	WHT-ORN	3	No.1	D1	
2	ORN-WHT	4		D2	
28	WHT-GRN	5		P1	
3	GRN-WHT	6		P2	
29	WHT-BRN	7		T	NO 1
4	BRN-WHT	8		R	
30	WHT-SLT	9	No.2	D1	
5	SLT-WHT	10		D2	
31	RED-BLU	11		P1	
6	BLU-RED	12		P2	
32	RED-ORN	13		T	
7	ORN-RED	14		R	
33	RED-GRN	15	No.3	D1	
8	GRN-RED	16		D2	
34	RED-BRN	17		P1	
9	BRN-RED	18		P2	
35	RED-SLT	19		T	NO 2
10	SLT-RED	20		R	
36	BLK-BLU	21	No.4	D1	
11	BLU-BLK	22		D2	
37	BLK-ORN	23		P1	
12	ORN-BLK	24		P2	
38	BLK-GRN	25		T	
13	GRN-BLK	26		R	
39	BLK-BRN	27	No.5	D1	
14	BRN-BLK	28		D2	
40	BLK-SLT	29		P1	
15	SLT-BLK	30		P2	
41	YEL-BLU	31		T	NO 3
16	BLU-YEL	32		R	
42	YEL-ORN	33	No.6	D1	
17	ORN-YEL	34		D2	
43	YEL-GRN	35		P1	
18	GRN-YEL	36		P2	

Conn. Pin	Cable Color	Clip No.	Extension		OHCA Extension
44	YEL-BRN	37		T	
19	BRN-YEL	38		R	
45	YEL-SLT	39	No.7	D1	
20	SLT-YEL	40		D2	
46	VIO-BLU	41		P1	
21	BLU-VIO	42		P2	NO 4
47	VIO-ORN	43		T	
22	ORN-VIO	44		R	
48	VIO-GRN	45	No.8	D1	
23	GRN-VIO	46		D2	
49	VIO-BRN	47		P1	
24	BRN-VIO	48		P2	
50	VIO-SLT	49	Not used		
25	SLT-VIO	50			

Connection of the Analog Proprietary Telephone: KX-T7130.

T: Tip   D1: Data 1   P1: 3-Pair Voice

R: Ring   D2: Data 2   P2: 3-Pair Voice

OHCA NO.

(HLC card)   (PLC card)
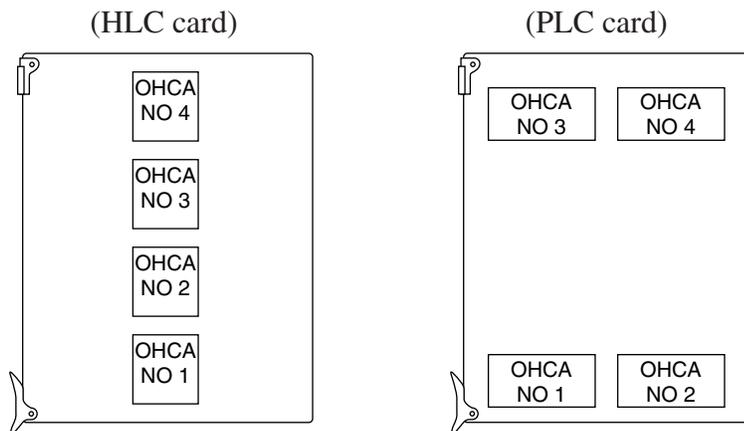
2.7.3   DPH Card (KX-T96161)

• Insert this card into a free slot.

"DPH" is marked.
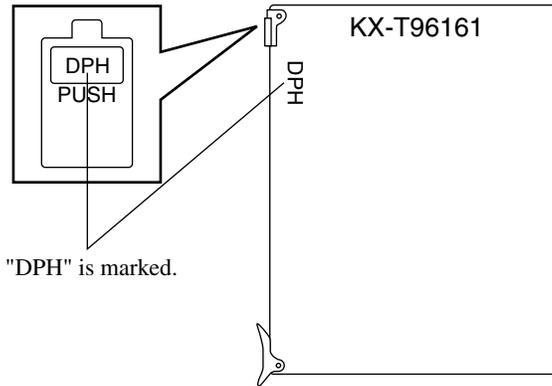
Maximum cabling distance of the Doorphone and the Door Opener line.

26 AWG: Under 70 m (230 feet)
24 AWG: Under 113 m (370 feet)
22 AWG: Under 180 m (590 feet)

Doorphone

26 AWG: Under 70 m (230 feet)
24 AWG: Under 113 m (370 feet)
22 AWG: Under 180 m (590 feet)
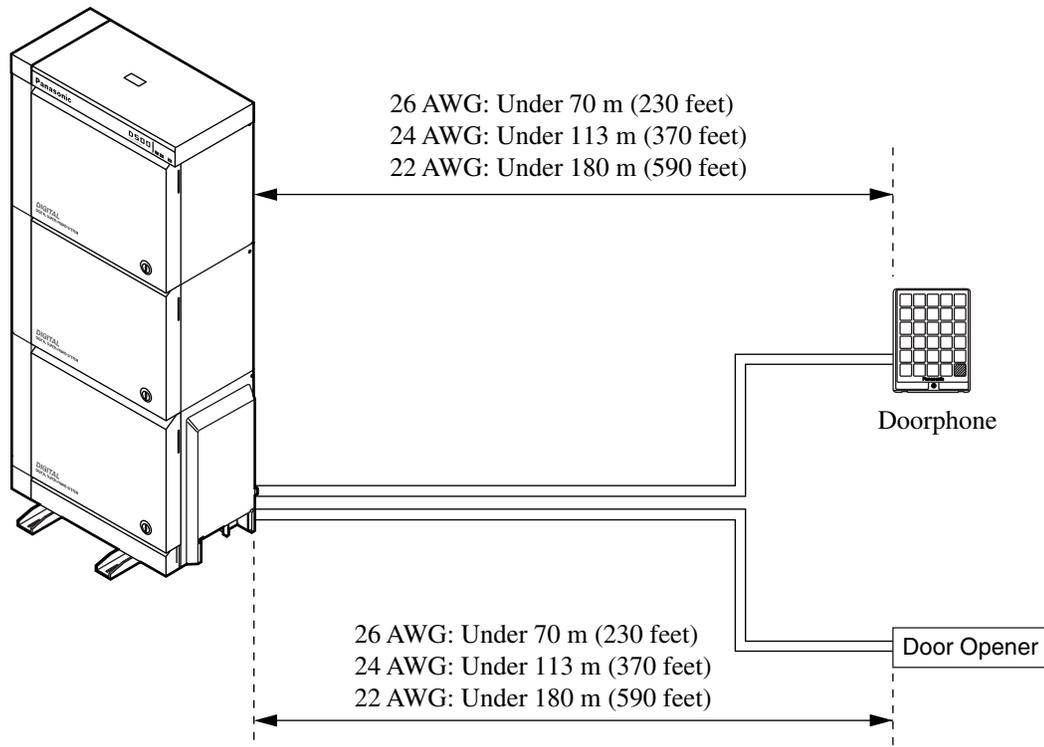
Door Opener

<u>CAUTION</u>

• *The door opener cabling is considered a hazardous circuit and is required to be installed as a separate component to the door phone cabling.*

Installation of the Doorphone (KX-T30865)

1. Loosen the screw to separate the doorphone into two halves.
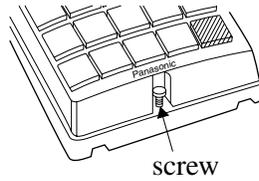
screw

2. Install the base cover to the wall with two screws.
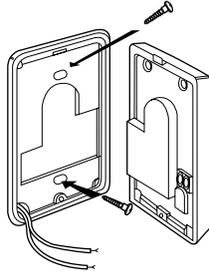
- Two kinds of screws are included. Please choose one according to your wall type. Please refer to the following.

..........When the doorphone plate has been fixed to the wall.

..........When you wish to install the doorphone directly to the wall.

3. Connect the wires from the terminal box to the screws located in the front cover.
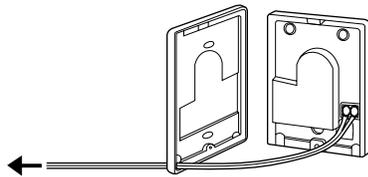
To the terminal box
(Please refer to the next page.)

4. Secure both halves together and re-install the screw.

Wiring of the Doorphone (user-supplied)

1. Connect the DPH Card to the terminal box using a 4-conductor modular connector.

2. Connect the wires of doorphone 1 to the red and green screws of the terminal box 1.

3. Connect the wires of doorphone 2 to the yellow and black screws of the terminal box 1.

4. Connect the wires of doorphone 3 to the red and green screws of the terminal box 2.

5. Connect the wires of doorphone 4 to the yellow and black screws of the terminal box 2.

4-conductor wiring
is required.

Terminal Box 1

Doorphone 1 (KX-T30865)

Doorphone 2 (KX-T30865)

YELLOW

RED

BLACK

GREEN

DPH Card
(KX-T96161)

4-conductor wiring
is required.

Terminal Box 2

Doorphone 3 (KX-T30865)

Doorphone 4 (KX-T30865)

YELLOW

RED

BLACK

GREEN
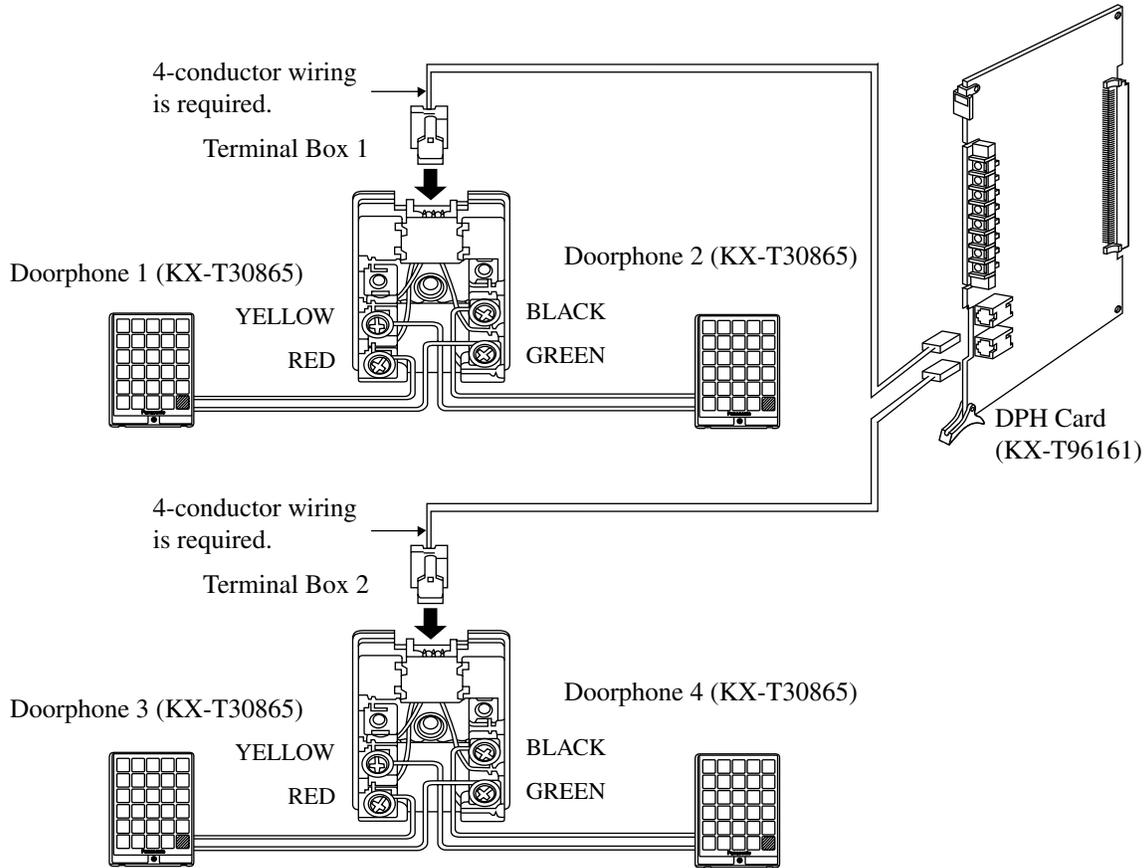
Connection to Door Openers (user-supplied)

Set the door opener paired with the doorphone.

Door opener 1
Door opener 2
Door opener 3
Door opener 4

DPH Card (KX-T96161)

door opener 1
doorphone 1
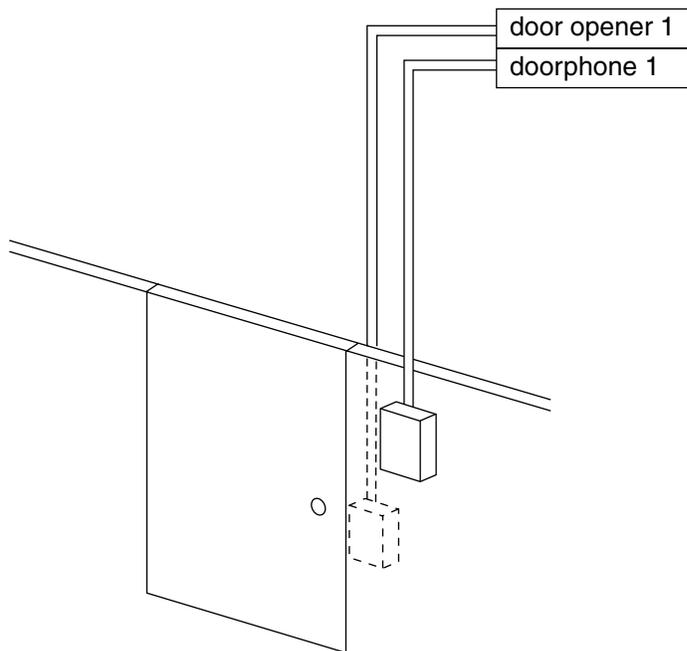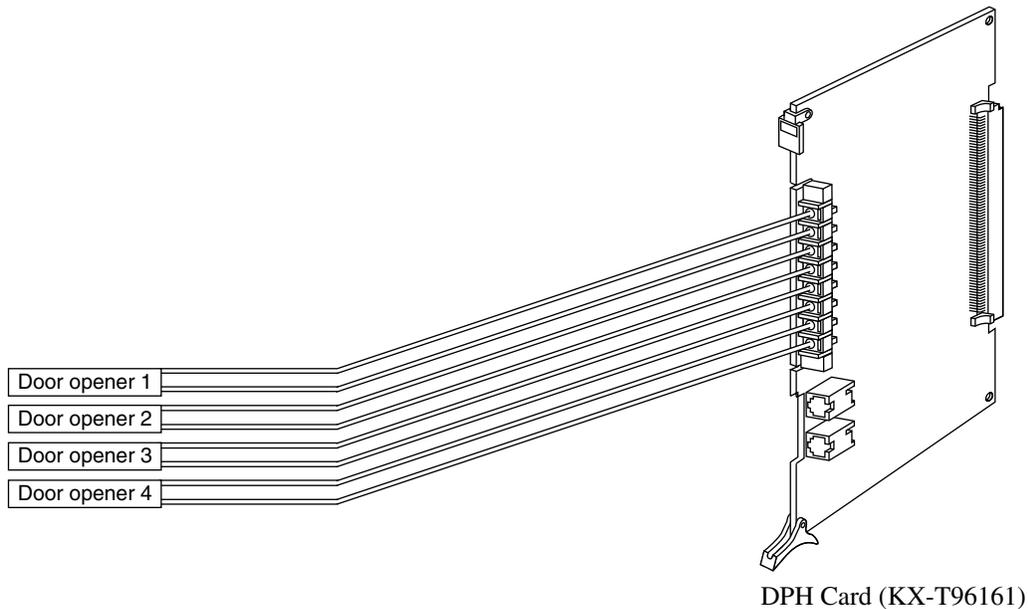
doorphone 1	Paired
door opener 1	
doorphone 2	Paired
door opener 2	
doorphone 3	Paired
door opener 3	
doorphone 4	Paired
door opener 4	

Note

• The following extensions are available to unlock the door opener:

(1) The extensions specified as the destination of the doorphone calls by System Programming.

(2) Any extension engaged in a doorphone call.

2.7.4 Caller ID Card (KX-TD193)

- This card is installed on the ELCOT card.
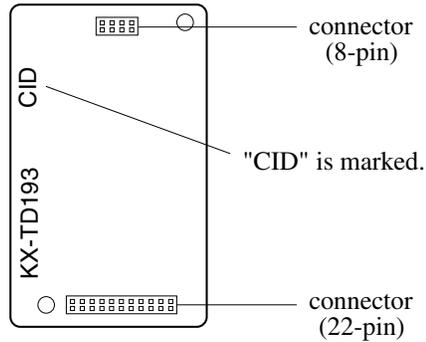
Connection to the ELCOT card (KX-TD50180)

Before connecting the Caller ID card (KX-TD193) to the ELCOT card (KX-TD50180), please replace the spacers on the Caller ID card with the short type spacers included in the package.
Removing the spacers [Fig.-a]
Push up a spacer (See step 2.) while holding it with fingers (See step 1.) as shown in the figure below.
Adding the short type spacers [Fig.-b]
Pull the spacer until "CLICK" sounds as shown in the figure below.

1. Insert the connector (plug) on the Caller ID card into the connector (jack) on the ELCOT card.

2. Install the ELCOT card into a free slot. Please refer to Section "2.5.5 ELCOT Card (KX-TD50180)."
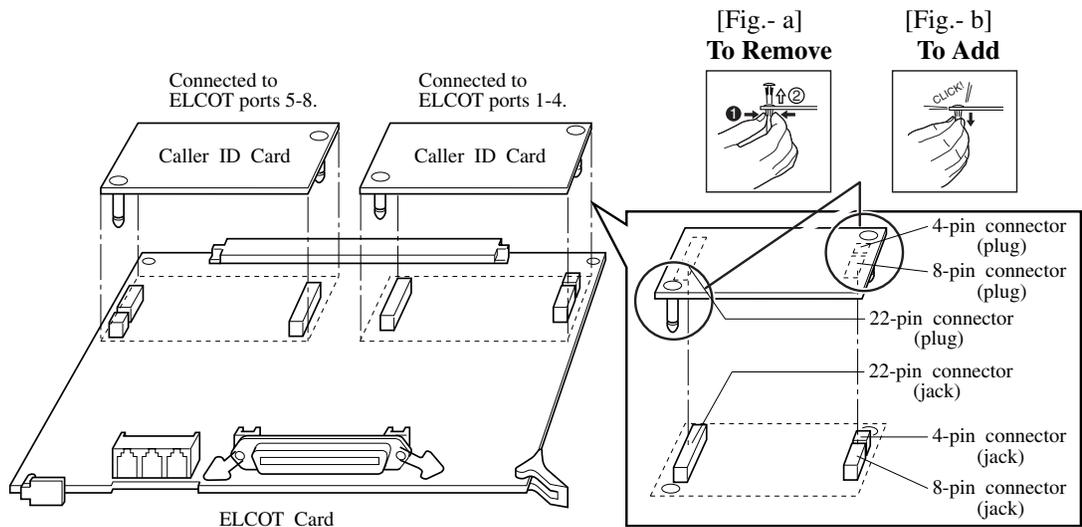
Note
- Four CO lines are available for the Caller ID service with one Caller ID card.

2.8 Peripheral Equipment

2.8.1 External Pager (Paging Equipment)

Up to two paging equipment (user-supplied) can be connected to the system as illustrated below.
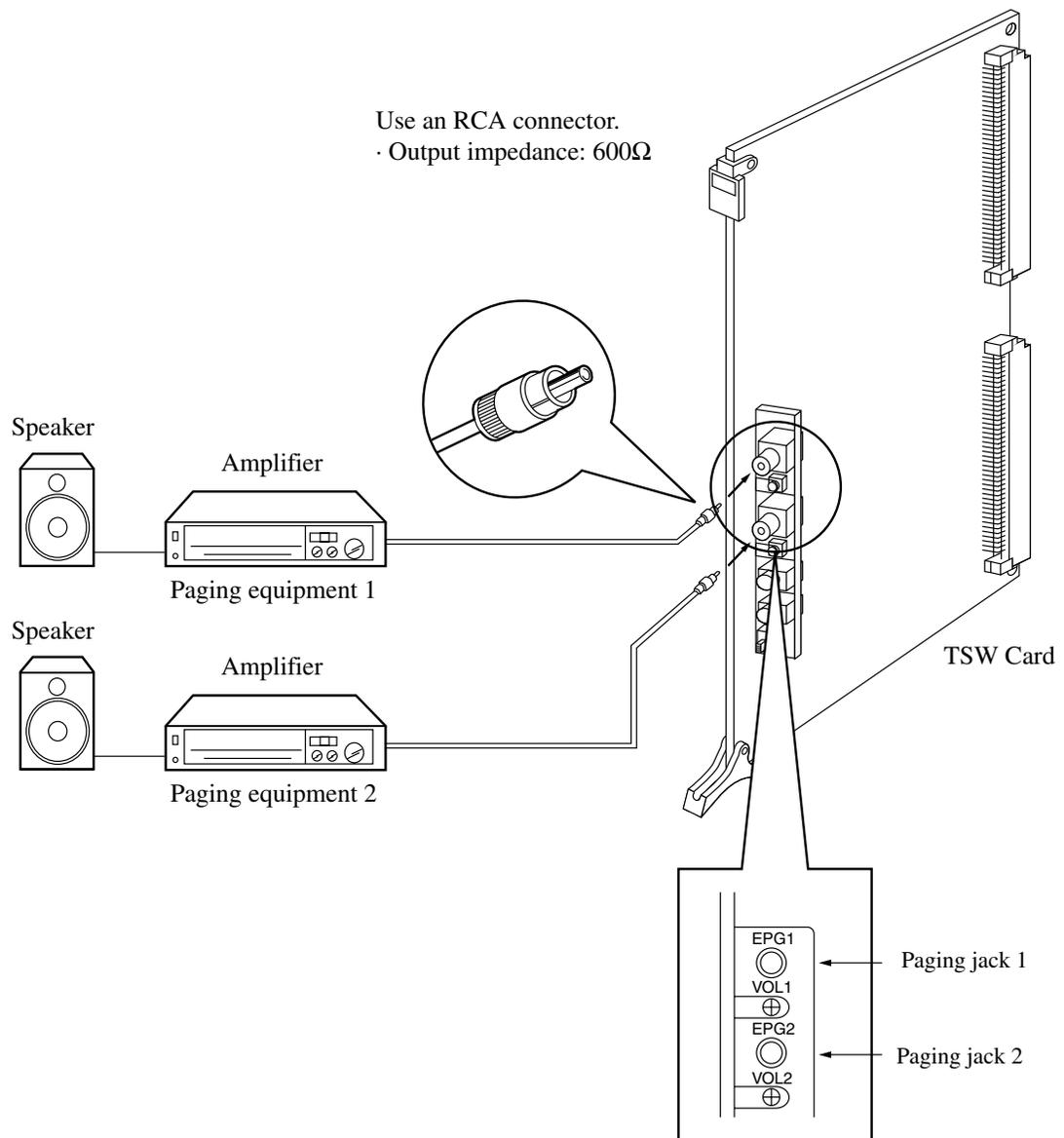
<u>CAUTION</u>

- *External Paging Jacks are SELV ports and should only be connected to approved SELV devices.*

2.8.2   External Music Source

The KX-TD500 System provides Music on Hold and Background Music.
External Music Source (e.g., radio) can be used by connecting it to the KX-TD500 System.
Up to two external music sources (user-supplied) can be connected to the system as illustrated below.

Use a two-conductor plug
3.5 mm (9/64 inch) in diameter
· Input impedance: 600Ω

TSW Card

External Music Source
Adjust the sound level
of the Music on Hold
with the Volume
control.

MUS1 ——— EXT MUSIC Jack 1

MUS2 ——— EXT MUSIC Jack 2
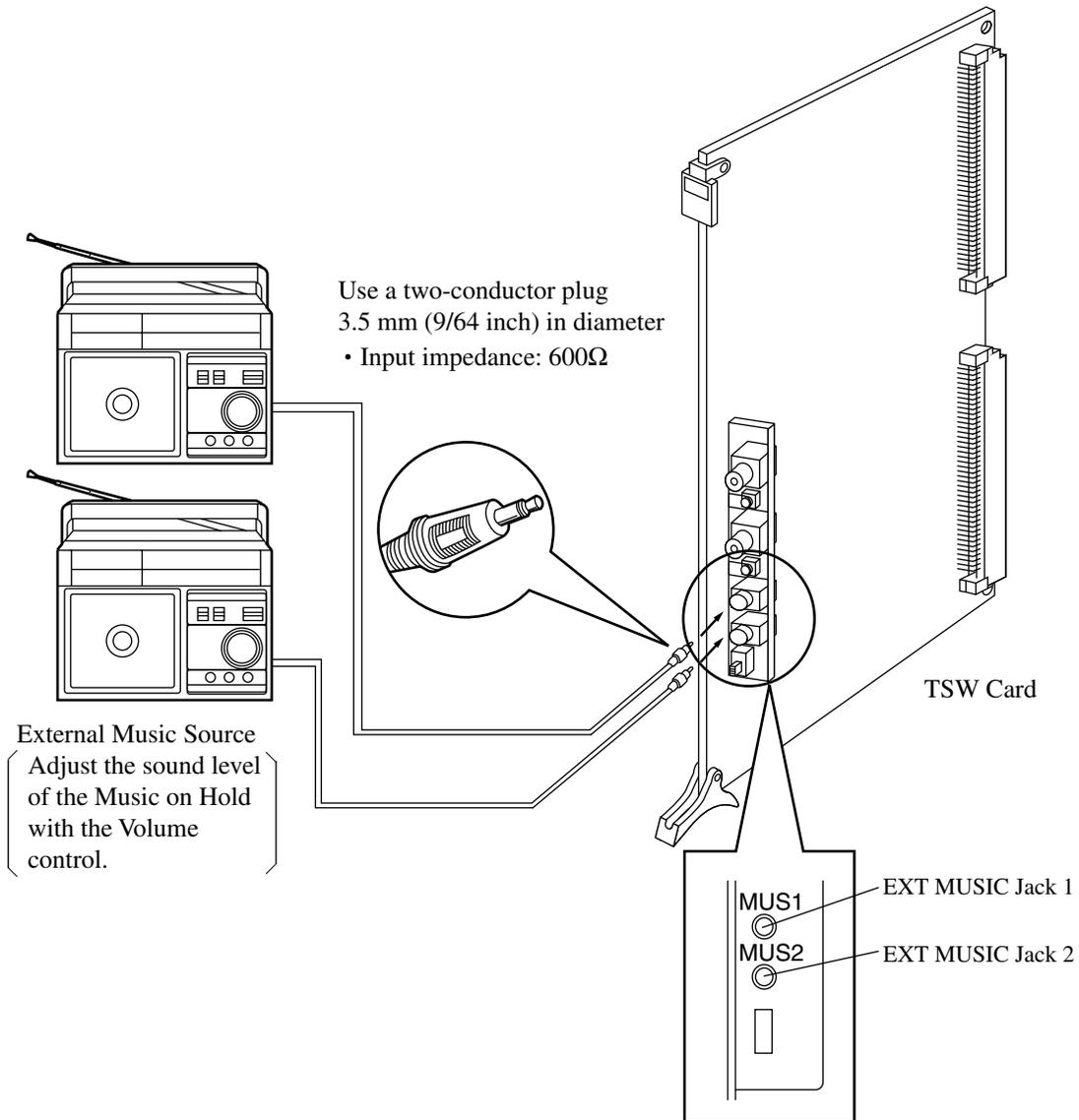
CAUTION

- *Wiring should be done carefully to prevent this plug from being stressed in tension. Otherwise, no sound may sometimes be heard through the external music source.*

- *External Music Jacks are SELV ports and should only be connected to approved SELV devices.*

2.8.3 Personal Computer/Printer

The KX-TD500 System is equipped with two RS-232C ports (see diagram below). Various devices can be connected, but the following limitations apply:

System (PC) Programming.....PROG port only.

SMDR.....SMDR port only.

CTI application.....either port (but not both).

External modem.....PROG port only.
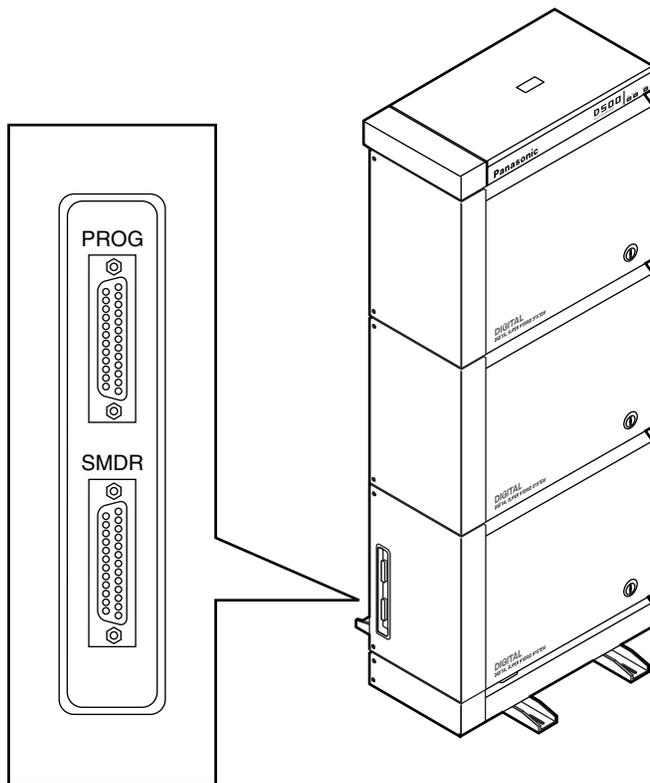
Pin Configuration (PROG/SMDR)

Pin No.	Signal Name		Circuit Type (Serial Interface)
1	FG	Frame Ground	AA
2	SD (TXD)	Transmitted Data	BA
3	RD (RXD)	Received Data	BB
4	RTS (No Connection)	Request To Send	CA

Pin Configuration (PROG/SMDR)

Pin No.	Signal Name		Circuit Type (Serial Interface)
5	CTS (No Connection)	Clear To Send	CB
6	DR (DSR)	Data Set Ready	CC
7	SG	Signal Ground	AB
8	DCD	Data Carrier Detect	CF
20	ER (DTR)	Data Terminal Ready	CD

Serial Interface (RS-232C) signals

Frame Ground (FG);
Connects to the unit frame and the earth ground conductor of the AC power cord.

Transmitted Data (TXD);.....(output)
Conveys signals from the unit to the printer. A "Mark" condition is held unless data or BREAK signals are being transmitted.

Received Data (RXD);.....(input)
Conveys signals from the printer.

Request To Send (RTS);.....(output)
This signal is not used.

Clear To Send (CTS);.....(input)
This signal is not used.

Data Set Ready (DSR);.....(input)
The ON condition of circuit DSR indicates that the printer is ready. Circuit DSR ON does not indicate that communication has been established with the printer.

Signal Ground (SG);
Connects to the DC ground of the unit for all interface signals.

Data Carrier Detect (DCD).....(input)
The ON condition is an indication to data terminal (DTE) that the carrier signal is being received.

Data Terminal Ready (DTR).....(output)
This signal line is turned ON by the unit to indicate that it is ON LINE. Circuit DTR ON does not indicate that communication has been established with the printer. It is switched OFF when the unit is OFF LINE.

Personal Computer (PC)

Serial Interface
(RS-232C)
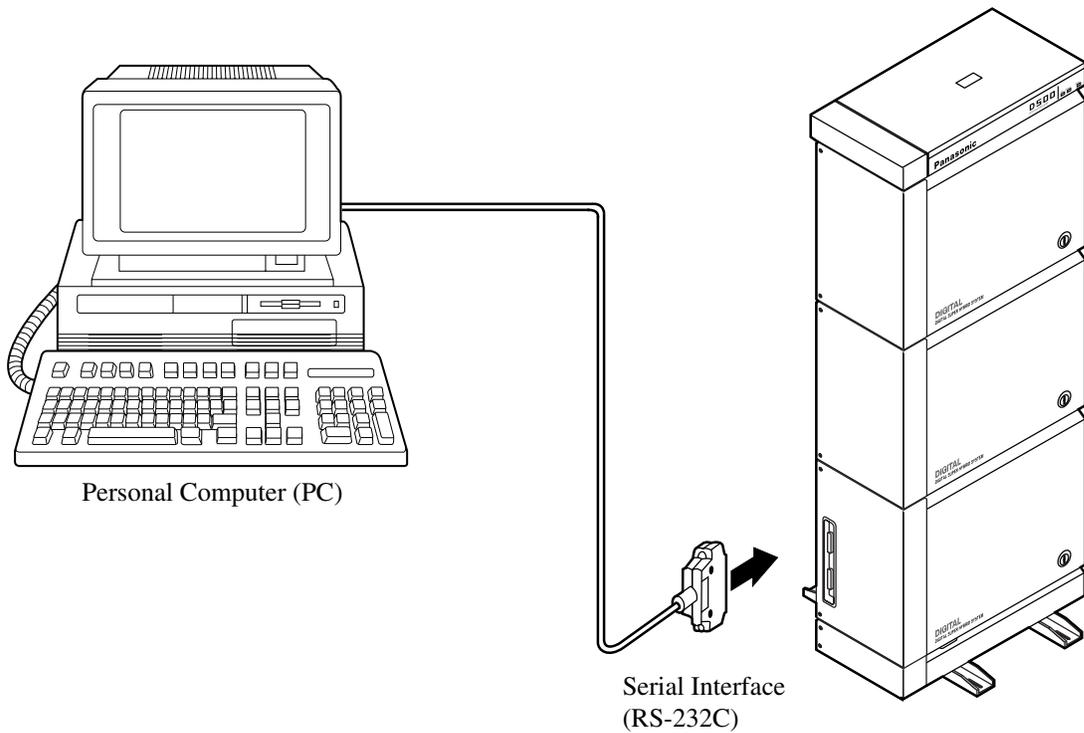
- Connect the RS-232C connector of the Personal Computer to the "PROG."
- Cables must be shielded and the maximum length of the cable is 2 m (6.5 feet).
- When using special accessories such as cable, the user should use those specified in this installation manual to comply with the limits for a class A digital device pursuant to the FCC Rules.

Connection Chart 1 (9-pin Connector)

RS-232C port (PROG) on the Basic Shelf   RS-232C port on the PC (9-pin)

Circuit Type (Serial Interface)	Signal Name	Pin No.		Pin No.	Signal Name	Circuit Type (Serial Interface)
AA	FG	1		9	RI	CE
BA	SD (TXD)	2		2	RXD	BB
BB	RD (RXD)	3		3	TXD	BA
CA	RTS	4		7	RTS	CA
CB	CTS	5		8	CTS	CB
CC	DR (DSR)	6		4	DTR	CD
AB	SG	7		5	SG	AB
CF	DCD	8		6	DSR	CC
CD	ER (DTR)	20		1	DCD	CF

Connection Chart 2 (25-pin Connector)

RS-232C port (PROG/SMDR) on the Basic Shelf

RS-232C port on the PC/Printer (25-pin)

Circuit Type (Serial Interface)	Signal Name	Pin No.
AA	FG	1
BA	SD (TXD)	2
BB	RD (RXD)	3
CA	RTS (No Connection)	4
CB	CTS	5
CC	DR (DSR)	6
AB	SG	7
CF	DCD	8
CD	ER (DTR)	20

Pin No.	Signal Name	Circuit Type (Serial Interface)
1	FG	AA
2	TXD	BA
3	RXD	BB
4	RTS	CA
5	CTS	CB
20	DTR	CD
7	SG	AB
6	DSR	CC
8	DCD	CF
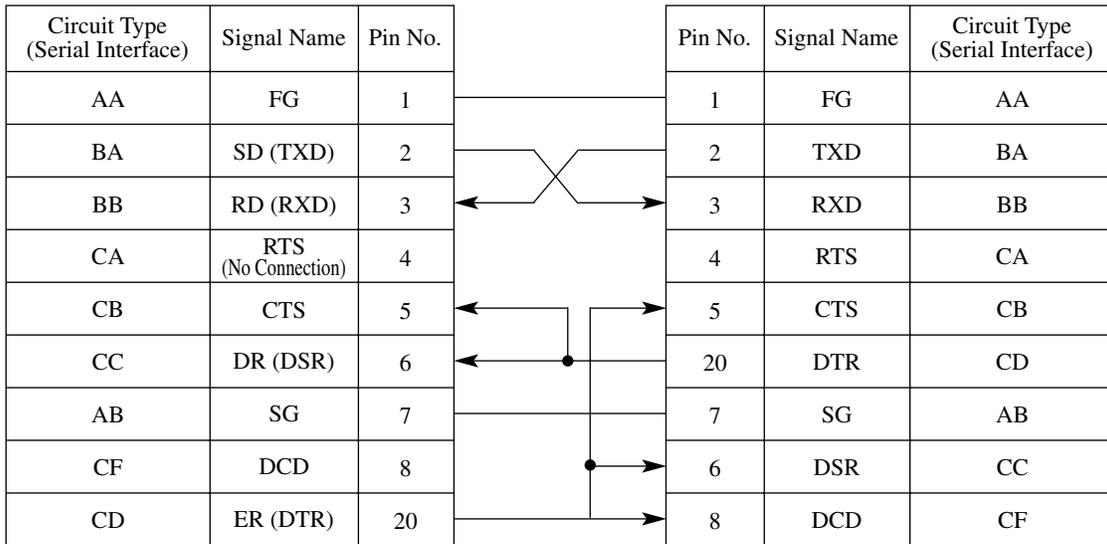
2.9 Auxiliary Connection for Power Failure Transfer

2.9.1 Auxiliary Connection for Power Failure Transfer

Power Failure Transfer connects specific Single Line Telephones to selected trunks in the event of system power failure.

Please refer to "Power Failure Transfer " in Section "1.4 Fault Recovery/Diagnostics" of the Features Guide for further information.

The Auxiliary Connection (Please refer to the illustration below) is required to implement this feature.

Notes

- The KX-TD500 System switches the current connection to the Auxiliary Connection automatically when the power supply dies.

- While DC power is provided by the backup batteries when the AC power fails, the KX-TD500 System does not switch the current connection to the Auxiliary Connection.

Connection

Insert the modular plugs of connection cords (6-conductor wiring) to the modular jacks of Central Office Line cards (LCOT, GCOT, ELCOT) and Extension cards (SLC, HLC, DHLC, ESLC, SLC-M).

$T_3 T_2 T_1$ $R_1 R_2 R_3$

T_n : Tip
R_n : Ring

(Modular plug)

Modular Jack 1
Modular Jack 2
Modular Jack 3

Central Office Line card
(LCOT, GCOT, ELCOT)

Extension card
(SLC, HLC, DHLC, ESLC, SLC-M)
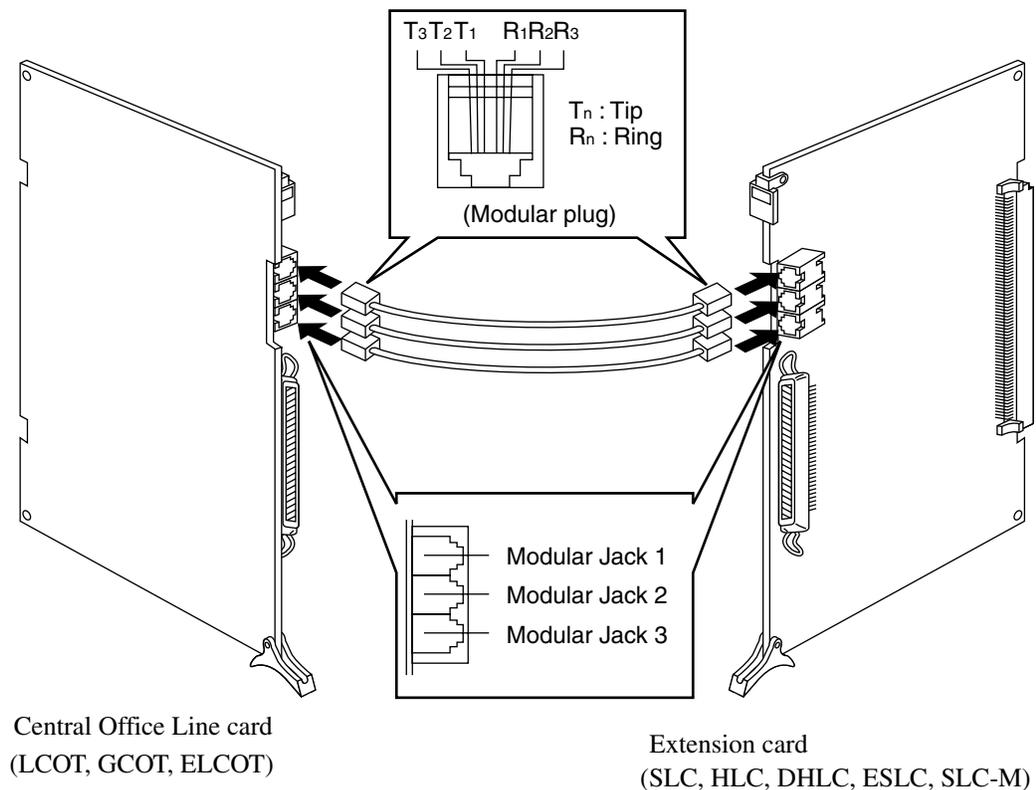
Note
- PLC and DLC cards (Extension cards) are not available for Power Failure Transfer.

Connection of Central Office Line and Extensions

50-pin Connector   **50-pin Connector**

Modular Jack 1

Modular Jack 2

Modular Jack 3

Central Office Line cards   **Extension cards**
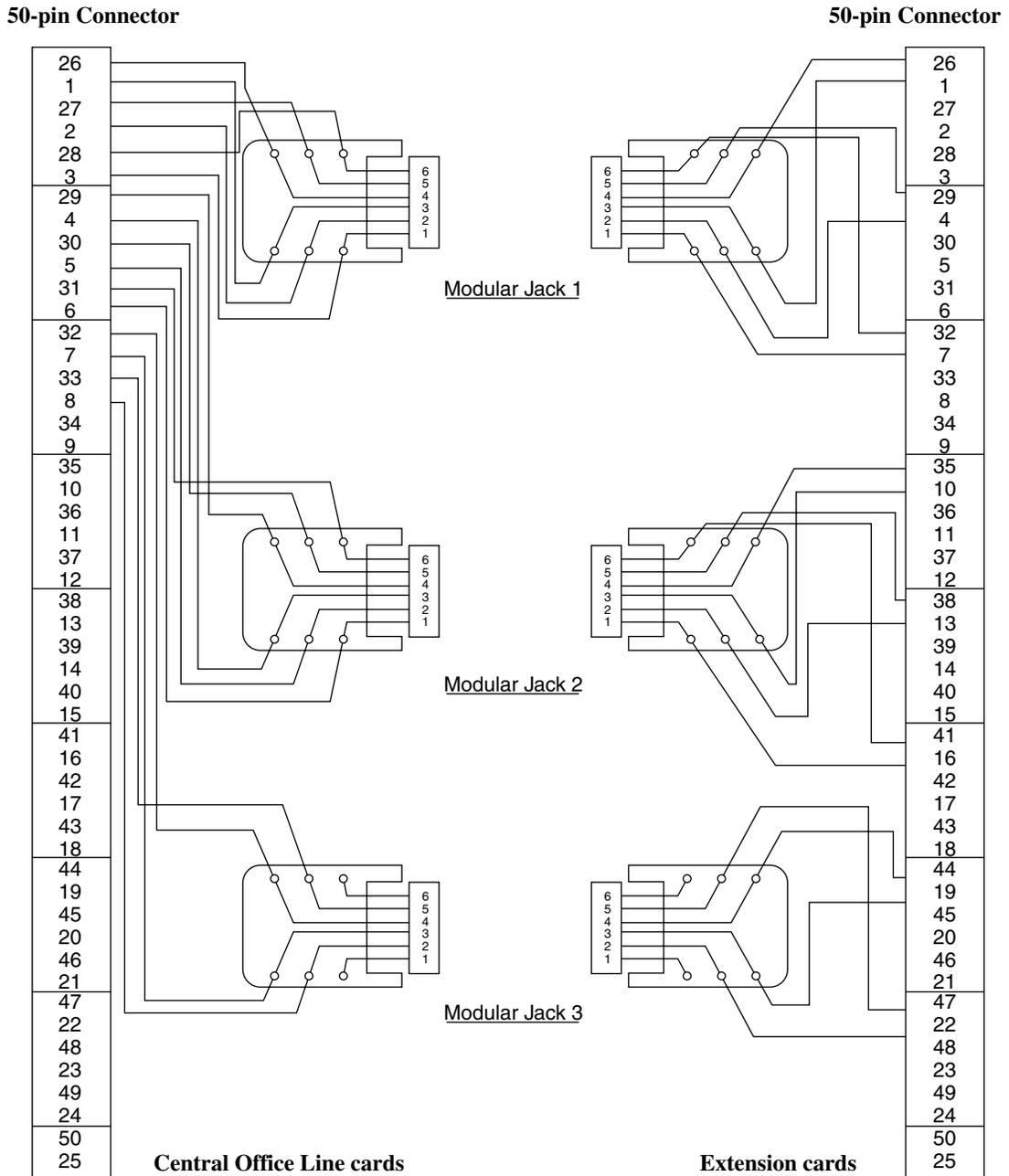
2.10　Starting Up the KX-TD500 System

2.10.1　System Power-Up Procedure

Complete and check all installation procedures before connecting the AC power supply cable (packaged separately).

1. First insert the AC power supply cable into the AC power supply cable connector on the back of the basic shelf as shown below.
2. Then insert the other end of the AC power supply cable into the AC outlet.
3. Turn on the Main Power Switch on the basic shelf.
4. Turn on the power switch on the power unit of each expansion shelf.
   - The power indicator on the power unit will light.
5. Turn on the power switch on the power unit of basic shelf.

Note
- Each shelf may be powered down individually, without powering down the entire system.

2.10.2 CPU Rotary-Switch Features

LED 1 (CPU failure)

LED 2 (Battery power down)

RESET button

Operation Switch: 0 to 9 (MODE)

System Switch: 0 to 9 (SYSTEM)
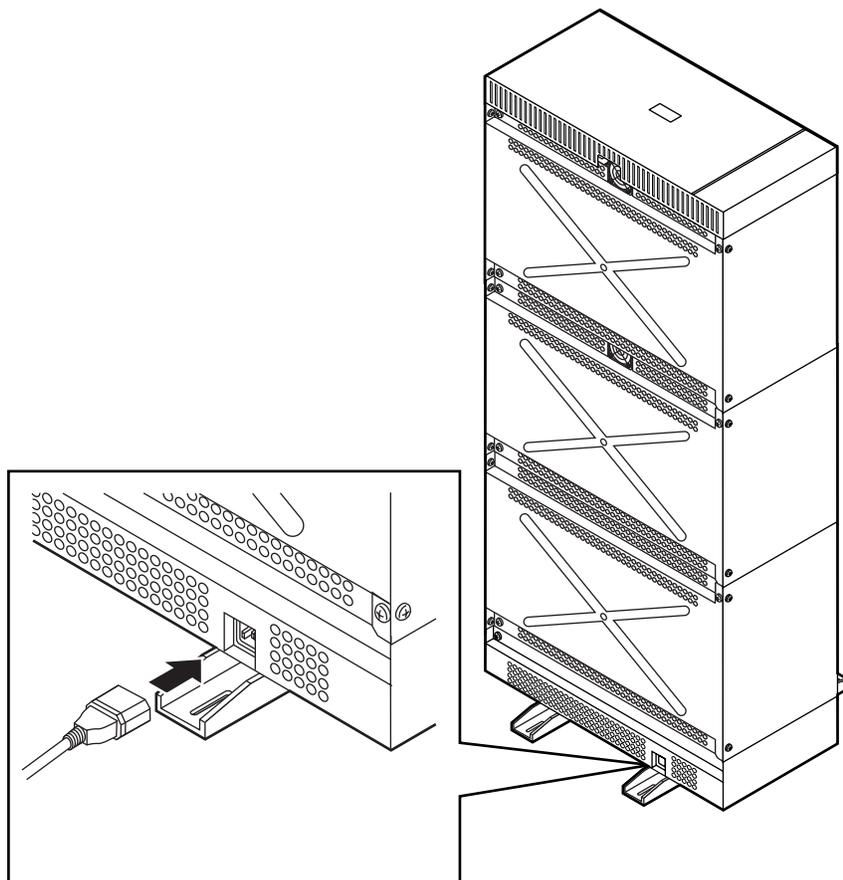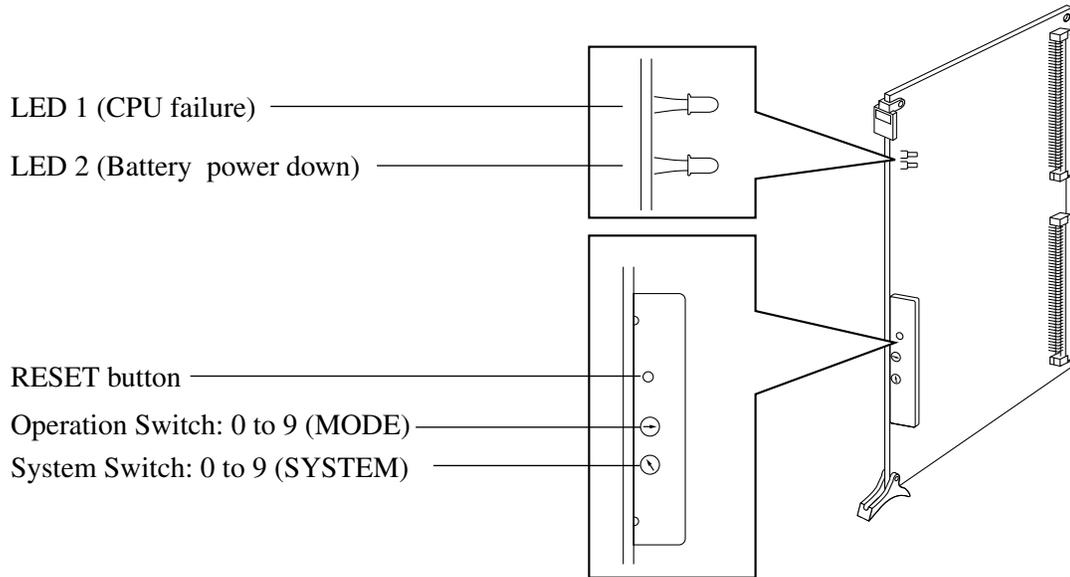
Operation Switch (MODE) – 1/2

Switch Position	Explanation	Operation Mode
0	Starts up the system with current system programming data	On-line[*1]
1	Reserved for future use (Functions same as "0")	On-line[*1]
2	Reserved for future use (Functions same as "0")	On-line[*1]
3		On-line[*1]
4	Holds the current system programming data	Off-line[*2]
5	Assigns default values automatically	Off-line[*2]
6	Special Operation (Forced connection mode) (Functions same as "0")	On-line[*1]
7	Special Operation (Examination on the finished product)	
8	Special Operation (Examination on the finished product)	

Operation Switch (MODE) – 2/2

Switch Position	Explanation	Operation Mode
9	Reserved for future use (Functions same as "0")	On-line*[1]

*[1]   Call Processing mode

*[2]   It is available to perform System Programming but call processing and functional tests are not available in this mode.

System Switch (SYSTEM)

All reserved.

Operation Sequence for System Starting Up

Starting up the system with default values

After installing the optional cards required, execute the following procedures.

```
          ┌─────────────────┐
          (     START        )
          └─────────────────┘
                   │
                   ▼
          ┌─────────────────┐
          │    MODE=5        │     Off-line Mode (Assigns default values)
          │    SYSTEM=0      │
          └─────────────────┘
                   │
                   ▼
          ┌─────────────────┐
          │ Power ON reset or Press │
          │   the RESET button      │
          └─────────────────┘
                   │
                   ▼
          ┌─────────────────┐
          │ "OFF-LINE" LED flashes │
          └─────────────────┘
                   │
                   ▼
          ┌─────────────────┐
          │   Programming    │
          └─────────────────┘
                   │
                   ▼
          ┌─────────────────┐
          │    MODE=0        │     On-line Mode
          │    SYSTEM=0      │
          └─────────────────┘
                   │
                   ▼
          ┌─────────────────┐
          │ Press the RESET button │
          └─────────────────┘
                   │
                   ▼
          ┌─────────────────┐
          (     END          )
          └─────────────────┘
```
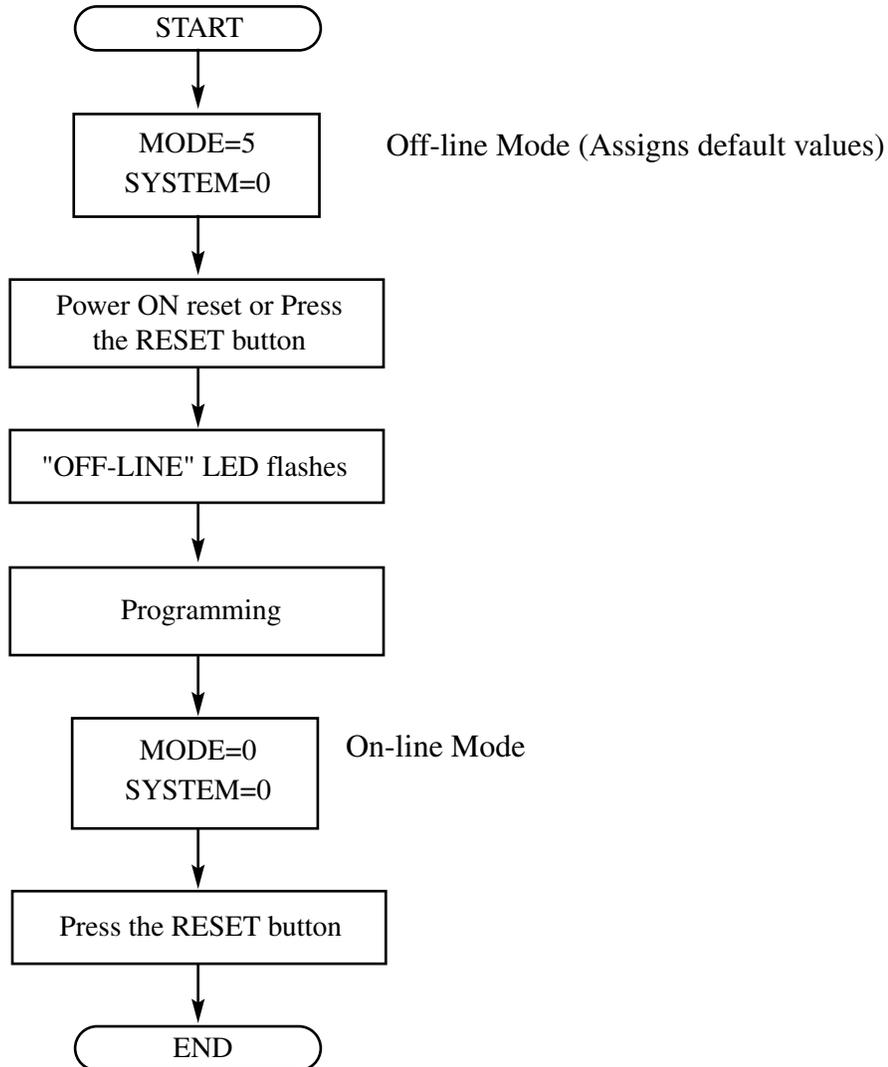
Starting up the system with system data programmed by Maintenance PC, or using the saved data.

After installing the optional cards required, execute the following procedures.

```
        ┌──────────────┐
        │    START     │
        └──────┬───────┘
               │
               ▼
        ┌──────────────┐
        │   MODE=4     │      Off-line Mode
        │  SYSTEM=0    │
        └──────┬───────┘
               │
               ▼
   ┌────────────────────────┐
   │ Power ON reset or Press│
   │    the RESET button    │
   └──────────┬─────────────┘
              │
              ▼
   ┌────────────────────────┐
   │  "OFF-LINE" LED flashes │
   └──────────┬─────────────┘
              │
              ▼
   ┌────────────────────────┐
   │   Upload system data   │
   └──────────┬─────────────┘
              │
              ▼
        ┌──────────────┐
        │   MODE=0     │      On-line Mode
        │  SYSTEM=0    │
        └──────┬───────┘
               │
               ▼
   ┌────────────────────────┐
   │  Press the RESET button│
   └──────────┬─────────────┘
              │
              ▼
        ┌──────────────┐
        │     END      │
        └──────────────┘
```
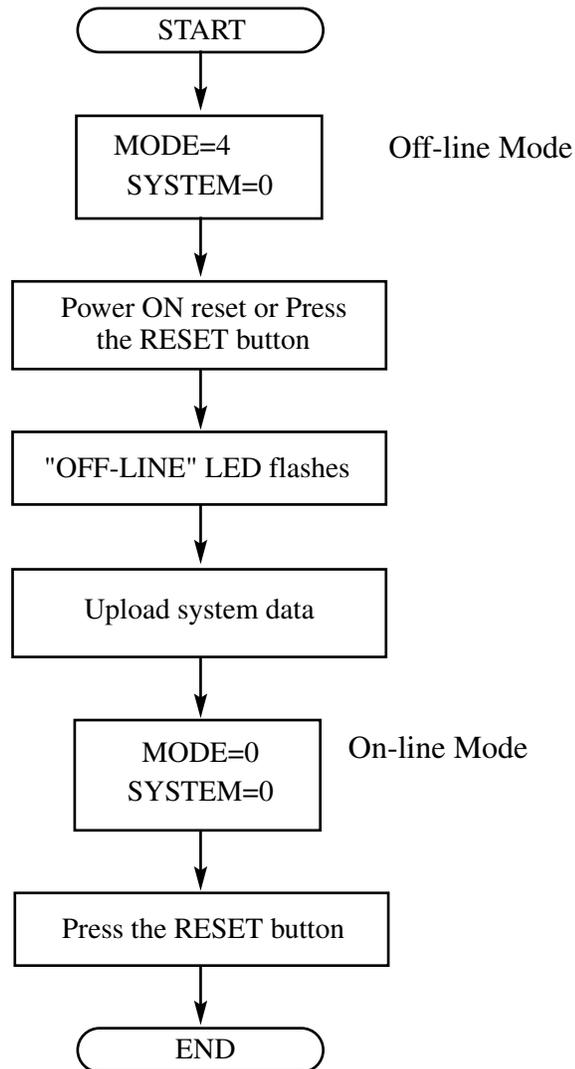
Notes

- System programming from Maintenance PC can be done in on-line mode.
- When "OFF-LINE" LED flashes, system start-up is completed. After this, system programming from the Maintenance PC can be done.

2.10.3　CPU RAM Test

The KX-TD500 executes a testing of CPU RAM reading and writing when powered on. If no errors are detected, the system continues booting to the On-line or Off-line procedure. When an error is detected in CPU RAM, the LED1 of CPU card flashes. You need to fix the CPU card in this case.

PUSH

LED1

Flashes when CPU

RAM error is detected

RESET

MODE

SYSTEM

CPU
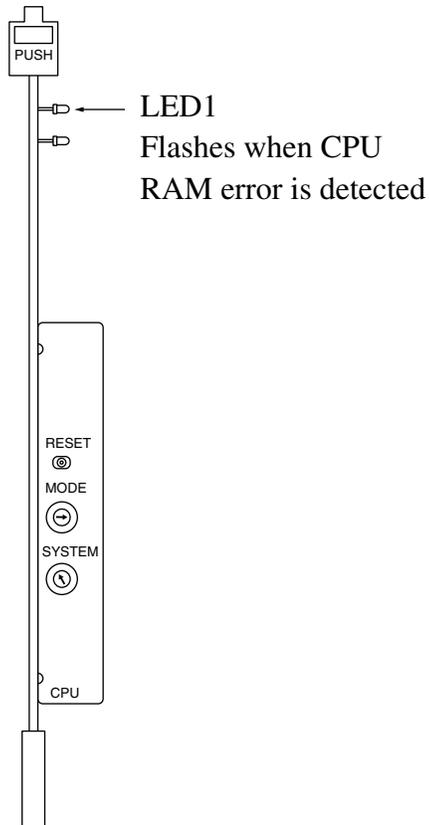
2.10.4 System Status and LED Indicators

There are three LEDs located on the Top Cover. These LEDs indicate the system operation status.
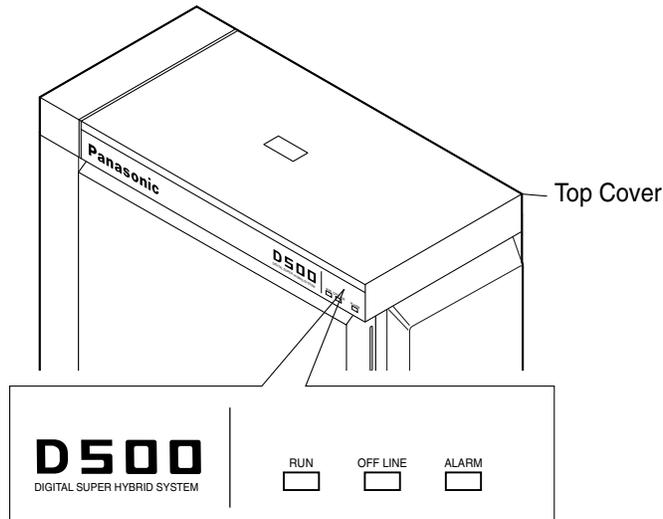
1. **"RUN" LED (Green)**
   Indicates whether the system is running or not.
   Turns green when the system is running normally.

2. **"OFF LINE" LED (Yellow)**
   Indicates whether the system is running in off-line mode,
   or in on-line call processing mode.
   Turns yellow in system on-line or off-line start-up mode.
   Flashes yellow when off-line mode is established.

3. **"ALARM" LED (Red)**
   Indicates whether the system trouble is existing or not.
   Turns red when the system detects a problem.
   Please refer to Section "5.2.2 Troubleshooting via the LED Indicators" for further information.

Depending on the system start-up mode, "RUN" and "OFF LINE" indicators behave as follows:

Start-up Mode	LED Status	
	RUN	**OFF LINE**
In off-line start-up mode	ON	ON
Off-line mode is established	ON	Flashing
In on-line start-up mode	ON	ON
On-line mode is established	ON	OFF

2.10.5 CPU Jumper Switch Setting
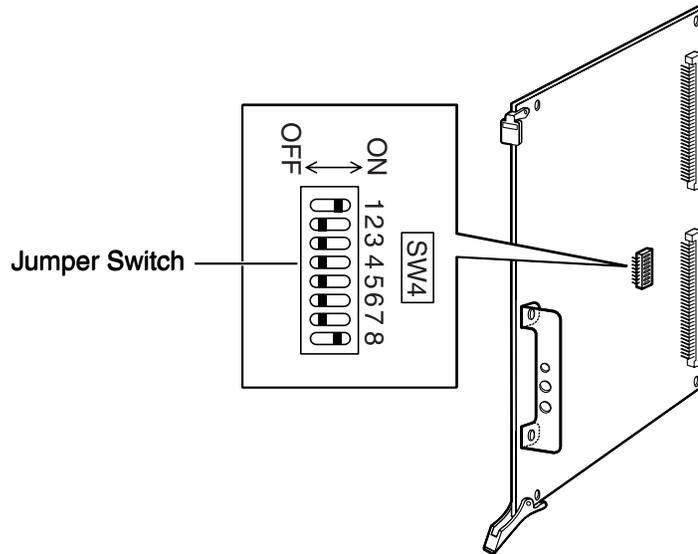
Jumper Switch ——

When installing the KX-TD500 System in the United States, CPU Jumper Switch should be set as follows:

NO.	1	2	3	4	5	6	7	8
ON/OFF	ON	OFF	OFF	OFF	OFF	OFF	OFF	ON

2.11 Lightning Protectors

2.11.1 Lightning Protectors

Overview

A lightning protector is a device to be installed on a CO line to prevent a dangerous surge from entering the building and damaging equipment.

A dangerous surge can occur if a telephone line comes in contact with a power line. Trouble due to lightning surges has been showing a steady increase with the development of electronic equipment.

In many countries, there are regulations requiring the installation of a lightning protector. A lightning strike to a telephone cable which is 10 m (33 feet) above ground can be as high as 200,000 volts.

This system should be installed with lightning protectors. In addition, grounding (connection to earth ground) is very important for the protection of the system.

Recommended lightning protectors

- KX-A207
- TELESPIKE BLOK MODEL TSB (TRIPPE MFG. CO.)
- SPIKE BLOK MODEL SK6-0 (TRIPPE MFG. CO.)
- Super MAX™ (PANAMAX)
- MP1 (ITW LINK)

Installation

Outside Installation
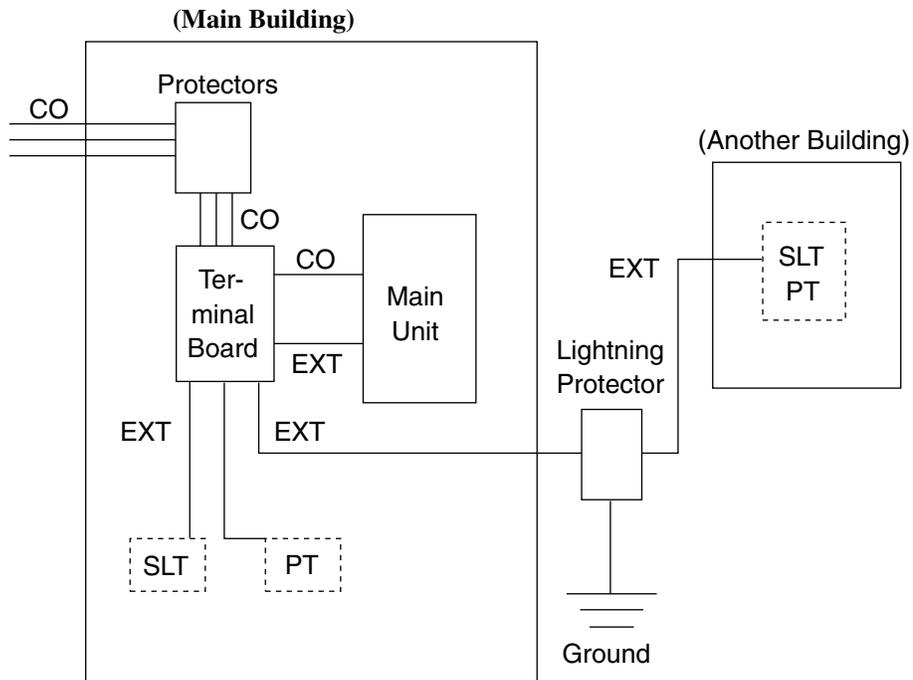
If you install an extension outside of the main building, the following precautions are recommended:

    a) Install the extension wire underground.

    b) Use a conduit to protect the wire.

Note
- The lightning protector for an extension is different from that for CO lines.

Installation of an Earth Rod
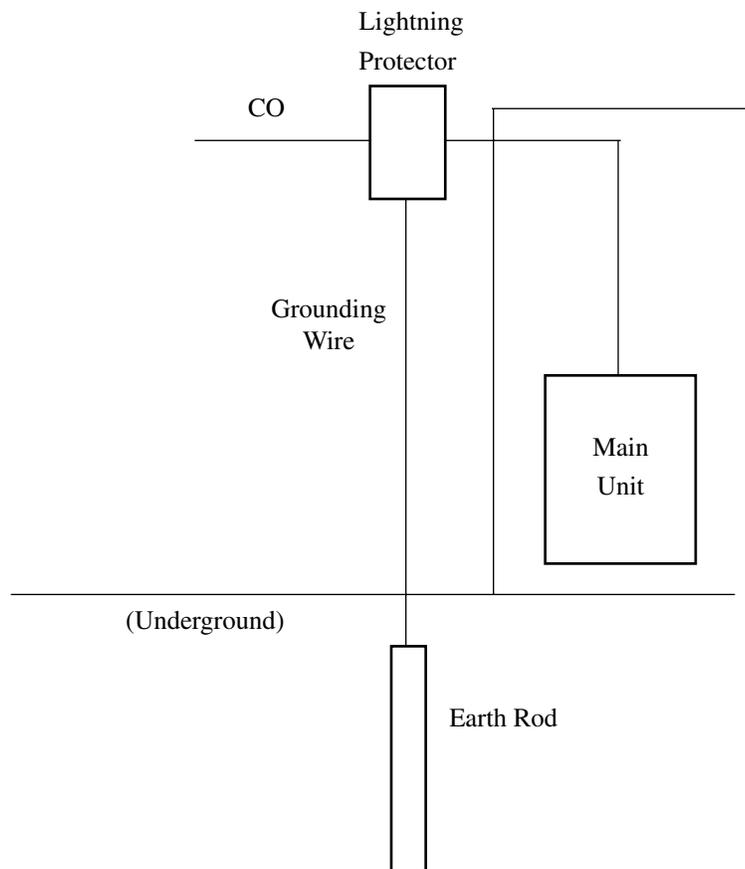
1. Installation location of the earth rod.....Near the protector
2. Check obstructions.....None
3. Composition of the earth rod.....Metal
4. Depth of the earth rod.....More than 50 cm (20 inches)
5. Size of the grounding wire.....Thickness is more than 16 AWG

Notes
- The above figures are recommendations only.
- The length of earth rod and the required depth depend on the composition of the soil.

Installation of the KX-A207

    1. Secure the protector to a building with the enclosed mounting screws.
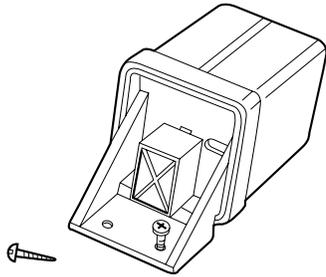
    2. Remove about 1 cm (13/32 inch) of insulation from the end of the earth wire. Insert the earth wire through the bottom of the protector base and secure it to the earth terminal.
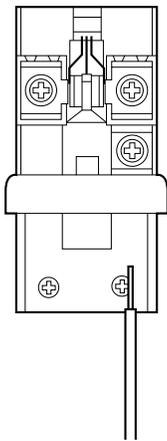
    3. Remove about 1.5 cm (19/32 inch) of insulation from the ends of the external and internal cables, then pass the cables through the rubber packing.
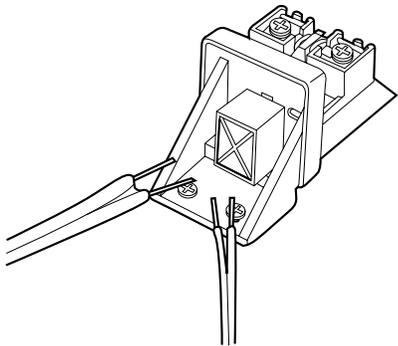
4. Fold the external and internal cables, and connect them to the terminal screws using washers.
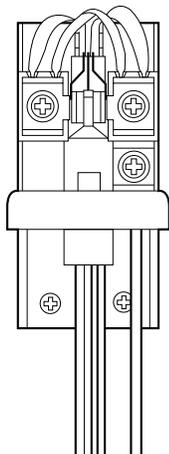
5. Secure the external and internal cables and the earth wire to the building. Then, install the arrester and mount the cover on the protector.
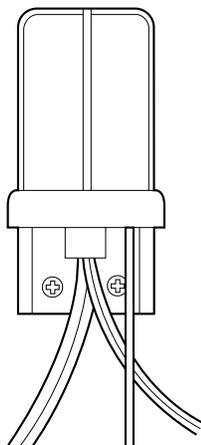
Section 3

Maintenance Console Guide

Explains the structure of the Maintenance Console PC software and the basic information you need.

3.1 Installing PC Programming Software

3.1.1 System Requirements

<u>**Software**</u>
OS: Microsoft® Windows® 95, Windows 98, Windows 2000, Windows XP, Windows Me or
 Windows NT®

<u>**Hardware**</u> (minimum requirements)
CPU: Intel® Pentium® 100 MHz or better microprocessor
RAM: at least 64 megabytes (MB) of free RAM
HDD: at least 30 megabytes (MB) of hard disk space and about 2 megabytes (MB) of
 additional disk space for user files

<u>**Note**</u>
- Please select "1024 by 768 pixels" or higher by using the Display Properties – Settings "Screen area" programming of the Windows system. Otherwise, the characters used in the display may not be displayed correctly.

3.1.2 Starting Setup

To begin installation:

1. Insert Setup Disk into the appropriate drive.

2. Follow the instructions for your Windows platform:

    Choose the Run command from the File menu in Program Manager.

    Choose the Run command from the Start Menu.

3. Type "**setup.exe**" and click $\boxed{\text{OK}}$.

    Or click $\boxed{\text{Browse}}$ to find and open "**setup.exe**."

    • You will see the window shown below and then the Maintenance Console Installer screen appears.
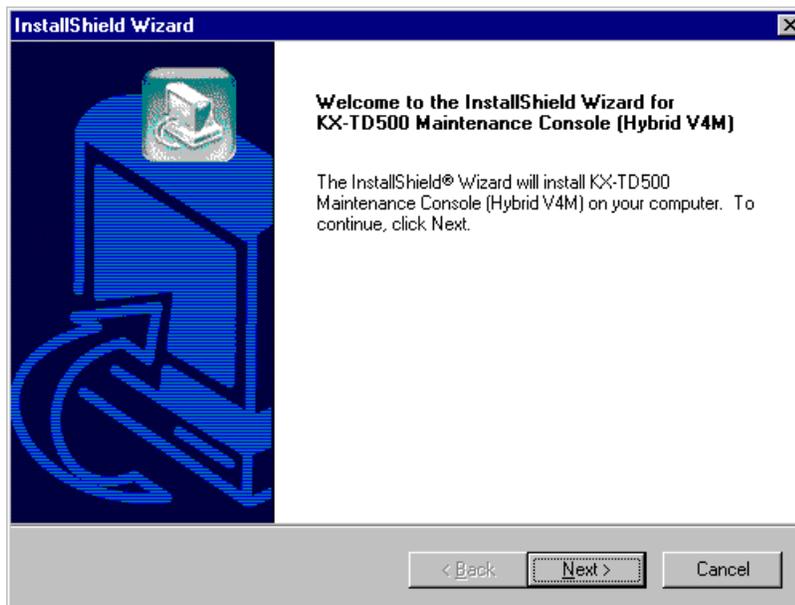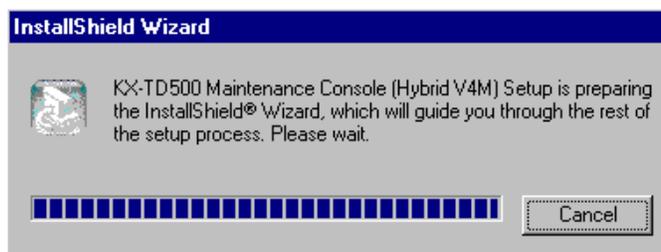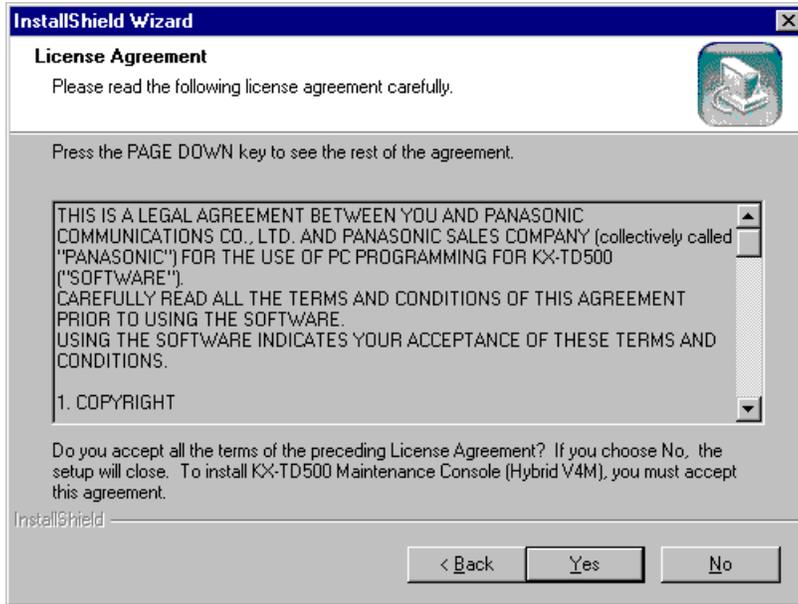
4. Click Yes if you accept License Agreement.
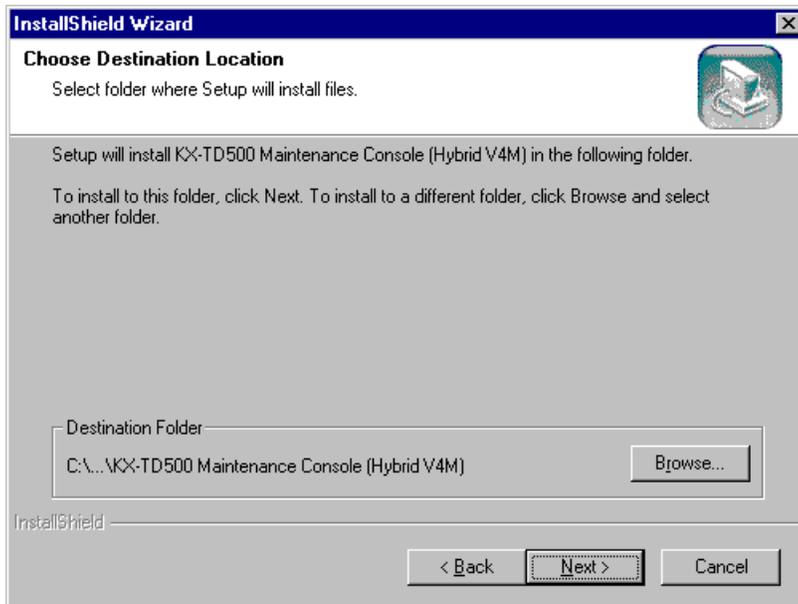
5. Press $\boxed{\text{Next}}$ if you accept **"C:\Program Files\Panasonic\KX-TD500 Maintenance Console (Hybrid V4M)"** (initial value) as your Maintenance Console software directory.

Or, enter a different directory name (if necessary) and press $\boxed{\text{Next}}$.

- You will see the window shown below.
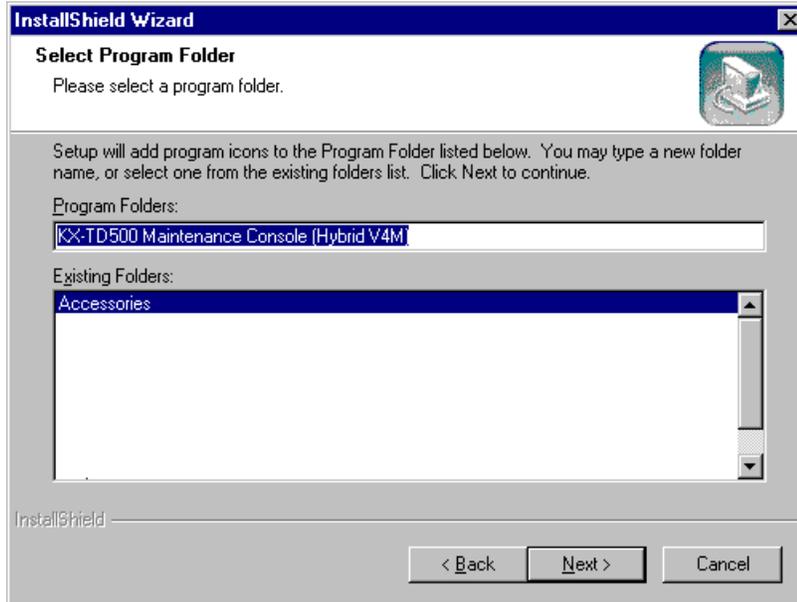
6. Press $\boxed{\text{Next}}$ if you accept **"KX-TD500 Maintenance Console (Hybrid V4M)"** (initial value) as your Maintenance Console program folder.

Or, enter a different folder name (if necessary) and press $\boxed{\text{Next}}$.
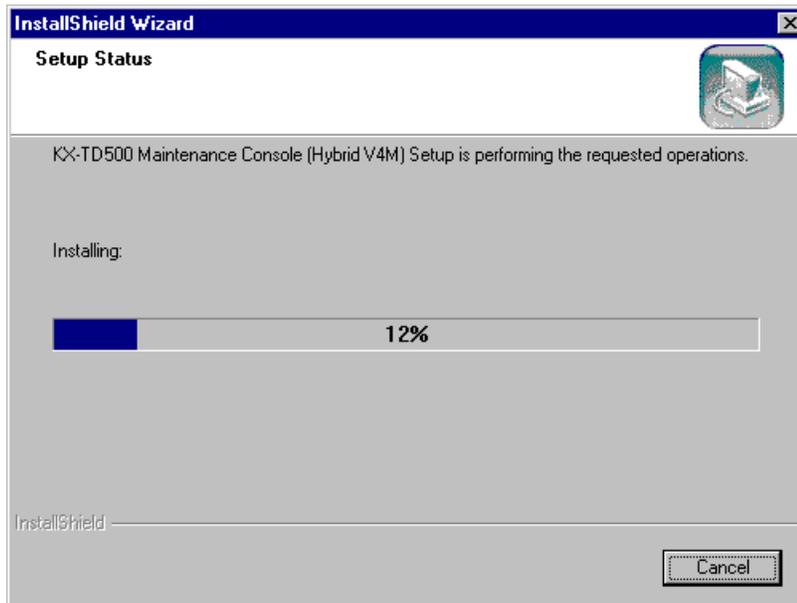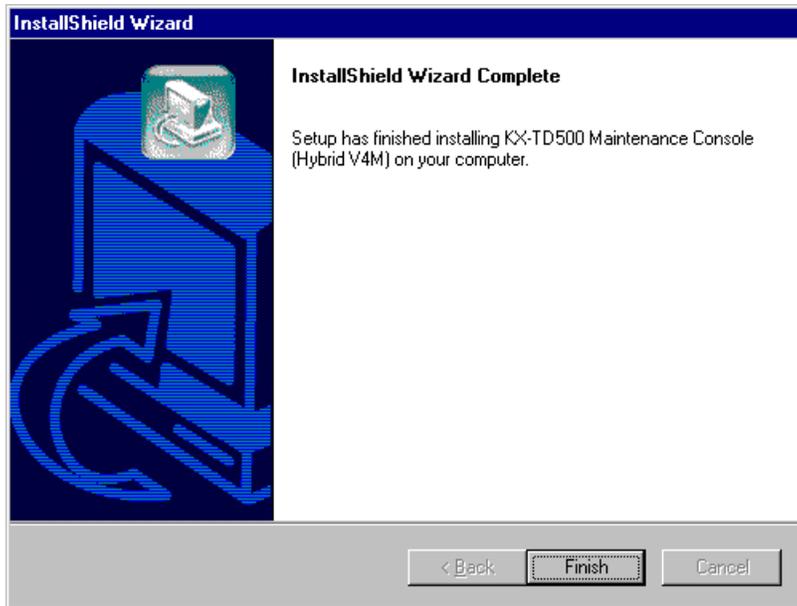
7. Click Finish .

- The setup has finished installing KX-TD500 Maintenance Console (Hybrid V4M) on your PC.

3.2 Structure of the Maintenance Console

3.2.1 Structure of the Maintenance Console

```
File ──────────┬── Open
               ├── Close
               ├── Save
               ├── Save as ...
               ├── Upload to PBX
               ├── Download from PBX
               ├── Convert
               ├── System Data Report
               └── Exit

Connection ────┬── Connect ──────┬── Local
               └── Disconnect     └── Remote

Programming ───┬── 1. Configuration ──┬── 1-1 Slot Assignment
               │                      ├── 1-2 Trunk Port Assignment
               │                      ├── 1-3 Extension Port Assignment
               │                      ├── 1-4 VPS (DPT) Port Assignment
               │                      ├── 1-5 T1 Port Assignment
               │                      ├── 1-7 DISA Port Assignment
               │                      ├── 1-8 BRI Port Assignment
               │                      └── 1-9 PRI Port Assignment
               │
               ├── 2. System ─────────┬── 2-1 Tenant
               │                      ├── 2-2 Numbering Plan
               │                      ├── 2-3 Class of Service
               │                      ├── 2-4 System Timer
               │                      ├── 2-5 Local Hunt Sequence
               │                      ├── 2-6 Trunk to Trunk Restriction
               │                      ├── 2-7 System Option
               │                      └── 2-9 PRI Originating Control
               │
               ├── 3. Group ──────────┬── 3-1 Trunk Group
               │                      ├── 3-2 Extension Group
               │                      ├── 3-3 Paging Group
               │                      ├── 3-4 Incoming Group
               │                      └── 3-5 OGM Group
               │
               └── 4. Line ───────────┬── 4-1 Trunk Line
                                      ├── 4-2 Extension Line
                                      ├── 4-3 DSS Console
                                      ├── 4-4 Doorphone
                                      ├── 4-5 External Paging
                                      └── 4-6 ISDN Extension Line
```

```
                    ┌──────────────────┐       ┌─────────────────────────────────┐
                    │ 5. Features      ├───────┤ 5-1 System Speed Dialing        │
                    └──────────────────┘       ├─────────────────────────────────┤
                                               │ 5-2 Phantom Extension           │
                                               ├─────────────────────────────────┤
                                               │ 5-3 Emergency Dial Code         │
                                               ├─────────────────────────────────┤
                                               │ 5-4 Quick Dialing               │
                                               ├─────────────────────────────────┤
                                               │ 5-5 Account Code                │
                                               ├─────────────────────────────────┤
                                               │ 5-6 Special Carrier Code        │
                                               ├─────────────────────────────────┤
                                               │ 5-8 Absent Message              │
                                               ├─────────────────────────────────┤
                                               │ 5-9 DISA/TIE User Code          │
                                               ├─────────────────────────────────┤
                                               │ 5-10 VPS Integration            │
                                               ├─────────────────────────────────┤
                                               │ 5-11 Caller ID Modification     │
                                               ├─────────────────────────────────┤
                                               │ 5-12 Caller ID Registration     │
                                               ├─────────────────────────────────┤
                                               │ 5-13 UCD Time Table             │
                    ┌──────────────────┐       ├─────────────────────────────────┤
                    │ 6. Toll Restriction ├─────┤ 6-1 TRS Deny Code               │
                    └──────────────────┘       ├─────────────────────────────────┤
                                               │ 6-2 TRS Exception Code          │
                    ┌──────────────────┐       ├─────────────────────────────────┤
                    │ 7. ARS           ├───────┤ 7-1 Time Table                  │
                    └──────────────────┘       ├─────────────────────────────────┤
                                               │ 7-2 Leading Digits Table        │
                                               ├─────────────────────────────────┤
                                               │ 7-3 Routing Plan                │
                                               ├─────────────────────────────────┤
                                               │ 7-4 Digits Modification Table   │
                    ┌──────────────────┐       ├─────────────────────────────────┤
                    │ 8. Private Network ├──────┤ 8-1 TIE Routing Table           │
                    ├──────────────────┤       ├─────────────────────────────────┤
                    │ 9. DID Dial      ├───────┤ 9-1 DID Dial Registration       │
                    ├──────────────────┤       ├─────────────────────────────────┤
                    │ 10. Maintenance  ├───────┤ 10-1 External Modem             │
                    └──────────────────┘       ├─────────────────────────────────┤
                                               │ 10-2 SMDR                       │
                                               ├─────────────────────────────────┤
                                               │ 10-3 Power Failure Transfer     │
                                               ├─────────────────────────────────┤
                                               │ 10-4 System Parameters          │
                                               ├─────────────────────────────────┤
                                               │ 10-5 System Time                │
                                               └─────────────────────────────────┘
┌──────────────┐    ┌──────────────────┐       ┌─────────────────────────────────┐
│ Utility      ├────┤ Diagnosis        ├───────┤ Card/Port Test                  │
└──────────────┘    │                  │       ├─────────────────────────────────┤
                    │                  │       │ CPU Test                        │
                    │                  │       ├─────────────────────────────────┤
                    │                  │       │ TSW Test                        │
                    ├──────────────────┤       └─────────────────────────────────┤
                    │ Traffic Information │
                    ├──────────────────┤       ┌─────────────────────────────────┐
                    │ System Status    ├───────┤ System Status                   │
                    │                  │       ├─────────────────────────────────┤
                    │                  │       │ Card Status                     │
                    │                  │       ├─────────────────────────────────┤
                    │                  │       │ Port Status                     │
                    ├──────────────────┤       ├─────────────────────────────────┤
                    │ Error Log        ├───────┤ Major                           │
                    │                  │       ├─────────────────────────────────┤
                    │                  │       │ Minor                           │
                    ├──────────────────┤       │ Save                            │
                    │ Digital Trunk Error │     ├─────────────────────────────────┤
                    ├──────────────────┤       ┌─────────────────────────────────┐
                    │ Digital Trunk Details ├───┤ T1                              │
                    │                  │       ├─────────────────────────────────┤
                    │                  │       │ PR1                             │
                    ├──────────────────┤       └─────────────────────────────────┤
                    │ Log File         ├───────┤ Capture On                      │
┌──────────────┐    ├──────────────────┤       ├─────────────────────────────────┤
│ Help         ├────┤ Contents         │       │ Capture Off                     │
└──────────────┘    ├──────────────────┤       ├─────────────────────────────────┤
                    │ About            │       │ View Log File                   │
                    └──────────────────┘       └─────────────────────────────────┘
```

3.3 Basic Operation

3.3.1 Main Menu Screen

The Main Menu contains commands you can carry out on what you've selected. When you double-click the "TD500" icon using the left mouse button, the Main Menu screen is displayed.

Along the top of the main menu screen, you can find the titles of five menus in the menu bar.

Selecting what you want to work with

Point to the desired menu title and click.
- The corresponding drop-down menu appears on the screen. If you click a command in the
  drop-down menu, a dialog box appears.

(Example)
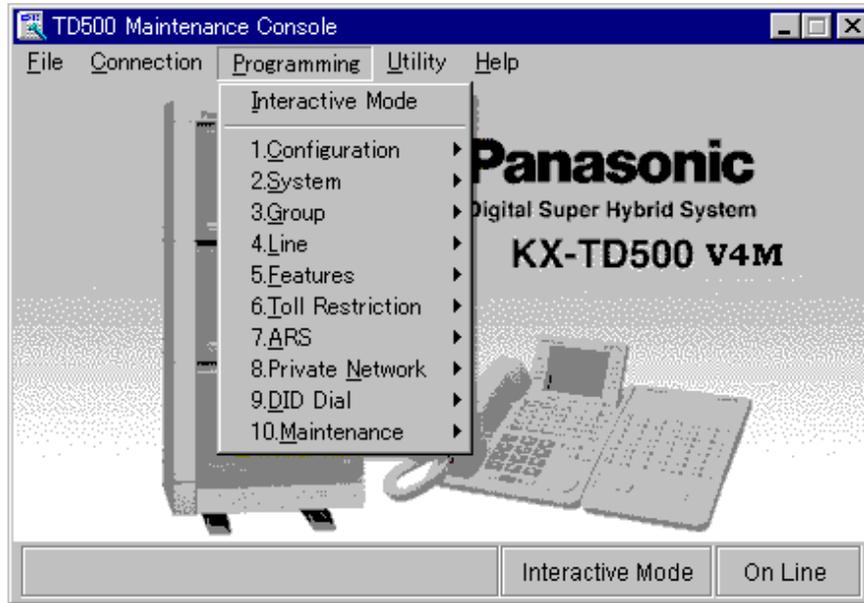
Submenu

If you notice the small triangle at the right of the command, there is a Submenu containing
more choices.

(Example)

Installation Manual
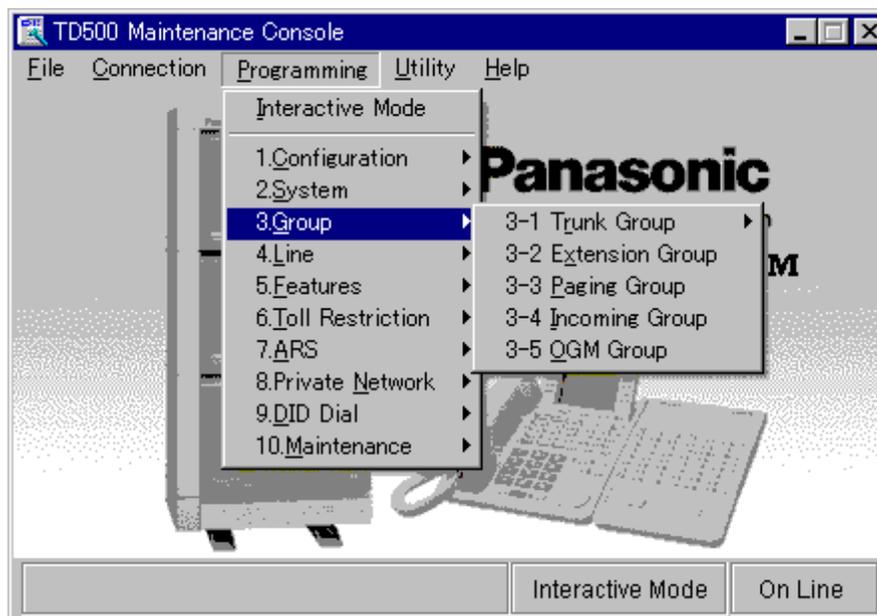
3.3.2 Setup Dialog

Setup dialog buttons are arranged in the lower side of each programming screen. These buttons are used for saving or canceling the data change you have made.

(Example)

a) b) c) d) e)
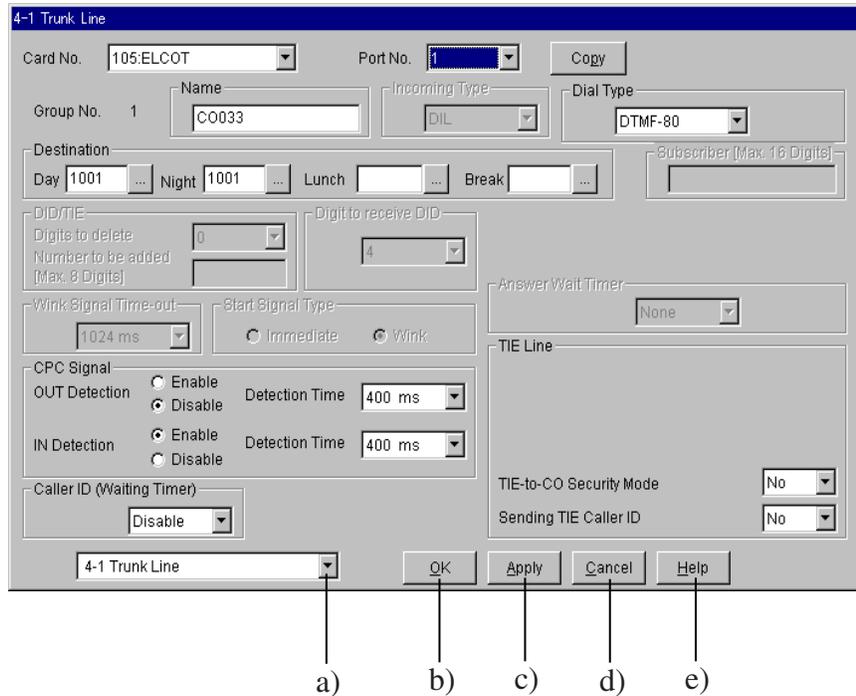
a) Click here to display the drop-down list box containing all titles of programming screen. You can select a desired setup screen directly.

b) Click here to close the current setup screen after saving the data change.

c) Click here to save the data change without closing the current setup screen.

d) Click here to close the current setup screen without saving the data change.

e) Click here to get instructions for using the application.

3.3.3 Files

Opening and saving files can be done using common dialog boxes of Windows system.

(Example)
"Open" dialog box
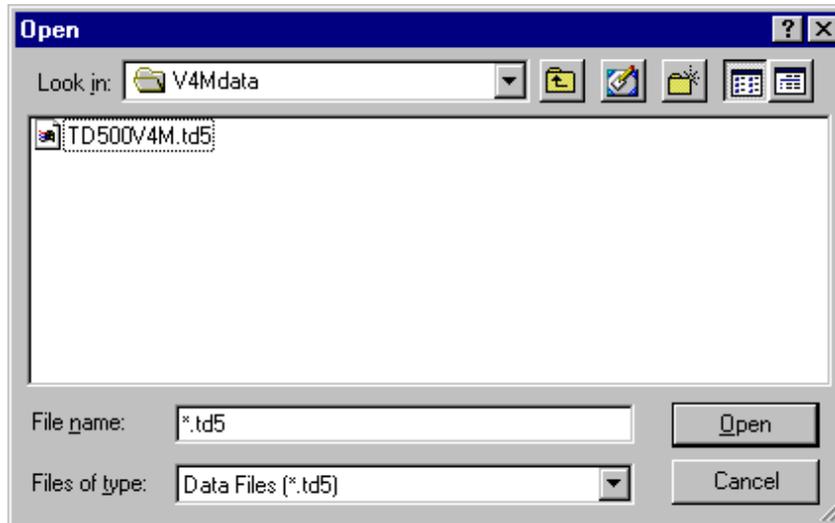
<u>Note</u>
- If you are saving a file for the first time, you see the "Save As" dialog box.

3.4 System Administration

3.4.1 System Administration

You can execute System Administration either at On-site (Local Administration) or from a Remote Location (Remote Administration).

System Administration can be categorized as follows:

- **System Programming** (See Programming Guide)
- **Maintenance** (See Utility)
- **Backup** (See 3.6.1　Backup)

	With System Data	Without System Data
When connected with PBX	• Interactive Programming • Batch Programming • Receiving data from PBX • Sending data to PBX • Utility • Opening/Saving a file	• Interactive Programming • Receiving data from PBX • Utility • Opening/Saving a file
When not connected with PBX	• Batch Programming • Opening/Saving a file • Convert • System Data Report	• Opening a file

3.4.2   On-site Administration (Local Connection)

You can execute On-site System Administration by connecting your Maintenance Console PC to the KX-TD500 System directly using an RS-232C Cable.

Operation

1. Point to "Connection" in the Main Menu and click.

- The "Connection" drop-down menu is displayed.

2. Point to "Connect" and click "Local" in the drop-down menu.
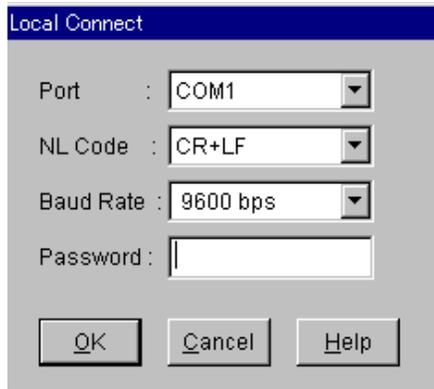
- "Local Connect" screen is displayed.

3. Enter the appropriate communication parameters and the System Programming password.

4. Click OK.

- Communication between the KX-TD500 and a PC begins.
- After a data link is established, choose a desired command from the Main Menu.

Warning to the Customer regarding the System Password

a) Please maintain the secrecy of the password.
Because a person who knows the password can easily take over the control of any PBX system in the market and he may proceed to commit toll fraud.

b) Please select the dealer whom you can trust for the installation and maintenance.

c) Please change the password periodically.

d) We strongly recommend that you set the system password to 7 digits for maximum protection against "hackers."

Warning to the Dealer regarding the System Password

a) Please thoroughly inform the importance of the password and the dangers involved to the customer.

b) Please maintain the secrecy of the password.
Because a person who knows the password can easily take over the control of any PBX system in the market and he may proceed to commit toll fraud.

c) Please change the password periodically.

d) We strongly recommend that you set the system password to 7 digits for maximum protection against "hackers."

e) You have to take the following measures to find the system password, when you forget the password.
Therefore, please never forget the password.

- If you have the backup system data, you can find the password by loading the backup system data to your PC and check the Password with programming screen.

- If you don't have the backup system data, you have to program again or contact your Panasonic dealers.

3.4.3   Remote Administration (Remote Connection)

You can execute the System Administration from a remote location using a modem via public telephone line.

Operation

1. Point to "Connection" in the Main Menu and click.
- The "Connection" drop-down menu is displayed.

2. Point to "Connect" and click "Remote" in the drop-down menu.
- "Remote Connect" screen is displayed.

3. Enter the appropriate communication parameters and the System Programming password.

4. Click OK.
- Communication between the KX-TD500 and a PC begins.
- After a data link is established, choose a desired command from the Main Menu.

Notes
- **Dial Number**
  Specifies the dial number that is sent from the modem (Remote Location).
- **Comment**
  Specifies the comment area such as company name.
- **Initial button** (located at the most left bottom of the screen)
  Sends the initialization command specified in "Command" item to the modem.

Remote Access Procedure

Starting up the System Administration from a remote location can be done in one of the following ways:

a) DISA (Direct Inward System Access)

Dial "Remote FDN" after accessing the KX-TD500 system using DISA feature.

b) DID (Direct Inward Dialing)

Program DID feature so that the incoming telephone number is converted to "Remote FDN."

c) DIL (Direct In Lines) 1:1

Assign "Remote FDN" as the destination of a CO line whose "Incoming Type" is set to "DIL."

d) Call Transfer to Remote Administration Resource

The call from a remote location can be made on any trunk into the system, and be answered by an extension user. The call is then placed on hold and the Remote FDN of the system dialed is received. The extension user transfers the call after receiving the modem answer tone. The caller at a remote location will then hear the modem answer tone and can proceed with sign-on.

<u>**Notes**</u>

- Be sure to install the software (attached to the modem) to your PC before executing the remote administration using a modem.
  Otherwise, remote access cannot be executed successfully.

- When 'Manual' is selected in "Dial Type" menu, please dial the desired telephone number using an SLT connected with the modem in parallel.

- To execute the Remote Administration, a RMT card (KX-T96196) or an ERMT card (KX-TD50197) should be installed in the system or an External Modem should be connected to the RS-232C Port 1.

3.5 Operational Mode

3.5.1 Operational Mode

System Programming can be done either in Interactive or Batch mode.
Interactive programming can be done either at On-site or by Remote.

Interactive programming mode
Two-way communications between the KX-TD500 and a PC are taking place in real time. This provides the PC user with direct, immediate responses from the KX-TD500 system.

Batch Processing mode (Non-interactive)
In batch processing, all the data to be input is collected together before being processed together as a batch data.
Batch programming can be done by PC alone. No connection with the KX-TD500 System is required. The KX-TD500 System receives a batch transmission (upload) and has no need to respond to it.

3.5.2 Interactive Programming - On-site

Operation

1. Point to "Connection" in the Main Menu and click.
   - The "Connection" drop-down menu is displayed.
2. Click "Local" in the drop-down menu.
   - "Local Connect" screen is displayed.
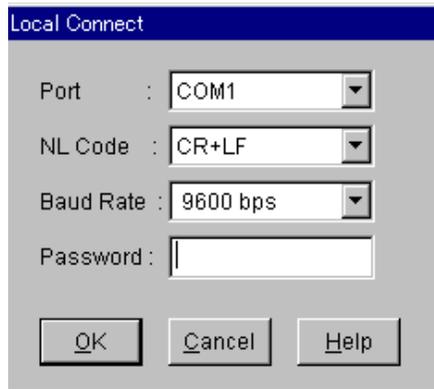
```
Local Connect

Port       :  COM1          ▼

NL Code    :  CR+LF         ▼

Baud Rate  :  9600 bps      ▼

Password   : |

   OK        Cancel       Help
```

3. Enter the appropriate communication parameters and the System Programming password.
4. Click OK.
   - Communication between the KX-TD500 and a PC begins.
5. Point to "Programming" in the Main Menu and click.
   - The "Programming" drop-down menu is displayed.
6. Click "Interactive" in the drop-down menu.
   - Communication between the KX-TD500 and a PC begins.

3.5.3   Interactive Programming - Remote

Operation

1. Point to "Connection" in the Main Menu and click.

- The "Connection" drop-down menu is displayed.

2. Click "Remote" in the drop-down menu.

- "Remote Connect" screen is displayed.

3. Enter the appropriate communication parameters and the System Programming password.

4. Click [OK].

- Communication between the KX-TD500 and a PC begins.

5. Point to "Programming" in the Main Menu and click.

- The "Programming" drop-down menu is displayed.

6. Click "Interactive" in the drop-down menu.

- Communication between the KX-TD500 and a PC begins.

Note

- **Initial button** (located at the most left bottom of the screen)
  Sends the initialization command specified in "Command" item to the modem.

3.5.4 Batch Programming

Operation

1. Point to "File" in the Main Menu and click.
   - The "File" drop-down menu is displayed.
2. Click "Open" in the drop-down menu.
   - "Open" dialog box is displayed.
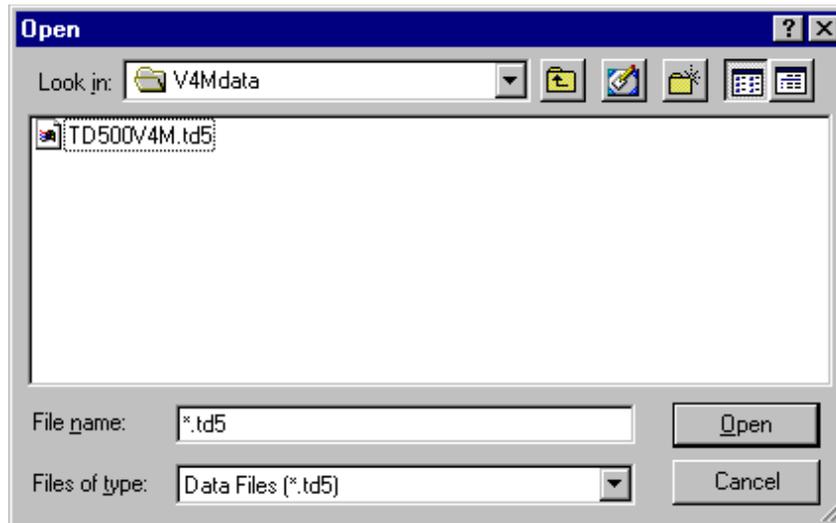
3. Choose the desired file and click $\boxed{\text{OK}}$.
   - Main Menu screen is displayed again.

3.6   Backup

3.6.1   Backup

Backup is a procedure where a copy of the system programming data is stored on an external storage medium, such as a floppy disk.
 If it becomes necessary to re-initialize the system programming data, it will be faster to reload from disk than by manual re-input.
This subsection describes a backup procedure of the system programming data at on-site using a PC (Windows machine) via an RS-232C cable.

Backup can be categorized as follows:
Download (from KX-TD500 to PC)
Downloading the system programming data from the KX-TD500 System to the PC at on-site can be done during on-line mode as well as off-line mode.
In case of Remote Access, download can be done during on-line mode only.
Upload (from PC to KX-TD500)
Uploading the system programming data from the PC to the KX-TD500 System can be done during **off-line mode only**.

3.6.2 Download (from PBX to PC)

Operation

1. Point to "File" in the Main Menu and click.

   • The "File" drop-down menu is displayed.

2. Click "Download from PBX" in the drop-down menu.

   • "Save As" dialog box is displayed.
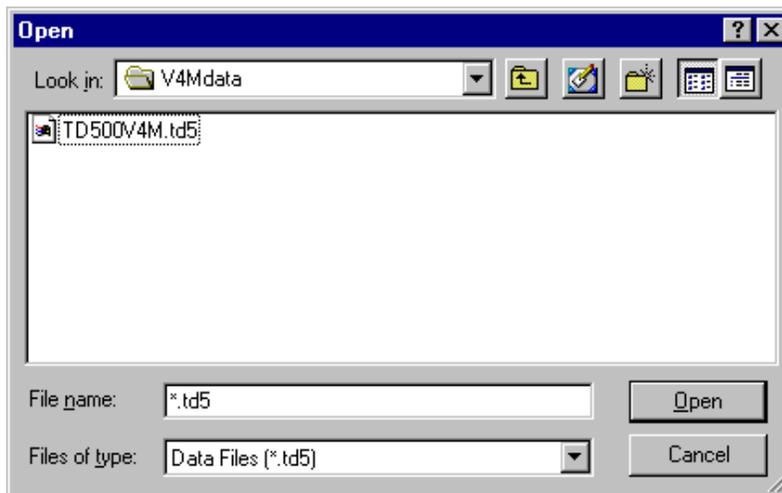
3. Enter the desired file name and click OK.

   • Downloading the system programming data from PBX to PC begins.
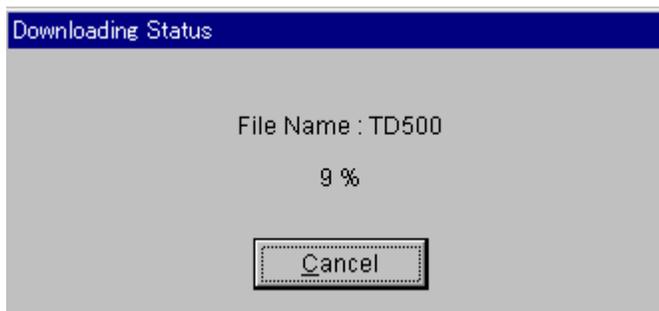
   • When the downloading is finished, "Download completed." dialog box will be displayed.

4. Click OK.

   • Main Menu screen is displayed again.

3.6.3 Upload (from PC to PBX)

Operation

1. Set the system to the off-line mode.
   - Please refer to Section "2.10   Starting Up the KX-TD500 System" for details.
2. Point to "File" in the Main Menu and click.
   - The "File" drop-down menu is displayed.
3. Click "Upload to PBX" in the drop-down menu.
   - Uploading the system programming data from PC to PBX begins.

Uploading Status

File Name : TD500

4 %

Cancel
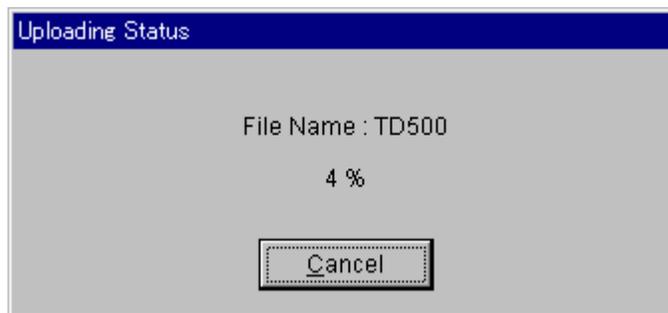
   - When the uploading is finished, the message "I0001: Upload completed. Please change PBX to on-line mode." will be displayed.
4. Click OK.

Note

- Uploading the system programming data from the PC to the KX-TD500 System can be done during **off-line mode only** (Please refer to Section "3.6.1   Backup.")

3.7 System Data Conversion

3.7.1 System Data Conversion

There are the following four types of KX-TD500 Maintenance Console software (ROM version).

- P981X (X: suffix, 'A' —) =**KX-TD500V1M**
- Q171XX (XX: suffix, 'AA' —) =**KX-TD500V2M**
- Q931XX (XX: suffix, 'AA'—) =**KX-TD500V3M**
- Q951XX (XX: suffix, 'AA'—) =**KX-TD500V4M**

KX-TD500V4M is a functionally expanded version of KX-TD500V1M/V2M/V3M, and the system data of these four software is not compatible to each other.
To solve this problem, KX-TD500V4M is equipped with **System Data Conversion** function. This enables the system data downloaded from KX-TD500V1M/V2M/V3M to be uploaded to KX-TD500V4M.
If you are using the KX-TD500V1M system, system data should be converted to KX-TD500V2M system data beforehand. After that, KX-TD500V2M system data should be converted to KX-TD500V4M system data.

Operation

1. Download the system data of **KX-TD500V3M** and save it as a file.
   (Please refer to Section "3.6.2   Download (from PBX to PC).")

2. Start up the **KX-TD500V4M**.

3. Point to "File" in the Main Menu and click.
   - The "File" drop-down menu is displayed.

4. Click "Convert" in the drop-down menu.

  • "Open" dialog box is displayed.
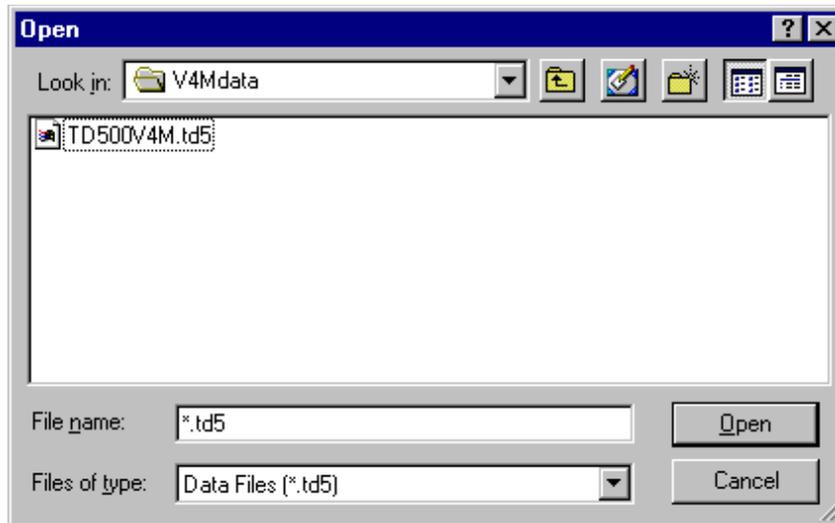
5. Select the file you saved in step 1 and click $\boxed{\text{OK}}$.

  • "Convert" dialog box is displayed.

<Explanation>

– File Name: The name of the file.

– Date: The date and time when the file was created.

– Size: The size of the file.

– Version: The ROM version of the file.

6. Click Convert .

- Data conversion begins. During data conversion, the message "Converting" is displayed at the bottom of the "Convert" dialog box.
- When data conversion is finished, "Save As" dialog box is displayed.
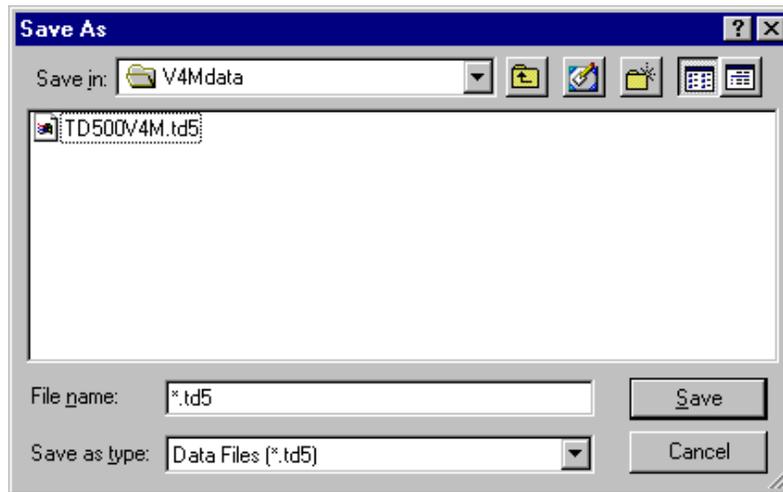
7. Enter the desired file name and click OK .

- The converted file will be saved.

<u>Note</u>

- Specify "td5" as the filename extension.
  Otherwise the file will not be identified by the system when uploading.
  If filename extension of the file is not "td5," it cannot be specified when uploading the file to PBX.

3.8 System Data Report

3.8.1 System Data Report

System data of KX-TD500 can be saved as a text file. This is available in the batch processing mode only.

Operation

1. Download the system data of KX-TD500 and save it as a file.

   Notes
   - For details about download, please refer to Section "3.6.2 Download (from PBX to PC)."
   - If you are using the KX-TD500V1M system, system data should be converted to KX-TD500V2M system data beforehand. After that, KX-TD500V2M system data should be converted to KX-TD500V4M system data.

2. Start up the KX-TD500V4M.

3. Point to "File" in the Main Menu and click.
   - The "File" drop-down menu is displayed.

4. Click "System Data Report" in the drop-down menu.
- "Save As" dialog box is displayed.

5. Enter the desired file name and click $\boxed{\text{OK}}$.
- After "Executing" is displayed, system data is saved as a text file.

Section   4

Utility

This section provides the information necessary for testing, monitoring and maintaining the system using a Windows machine in interactive mode.

4.1 Introduction

4.1.1 Introduction

Utility software is designed to diagnose and fix problems, and to output Traffic Measurement and Error Log information.

This section describes the information necessary for testing, monitoring and maintaining the system using Windows machine in interactive format.
The modular self-testing capabilities of the system allow most maintenance to be reduced to simple procedures. Only one administration device can perform system administration at the same time.

4.1.2 Structure of Utility Program

```
Utility ─────┬─── Diagnosis ──────────┬── Card/Port Test
             │                        ├── CPU Test
             │                        └── TSW Test
             │
             ├─── Traffic Information
             │
             ├─── System Status ──────┬── System Status
             │                        ├── Card Status
             │                        └── Port Status
             │
             ├─── Error Log ──────────┬── Major
             │                        ├── Minor
             │                        └── Save
             │
             ├─── Digital Trunk Error
             │
             ├─── Digital Trunk Details ──┬── T1
             │                            └── PRI
             │
             └─── Log File ───────────┬── Capture On
                                      ├── Capture Off
                                      └── View Log File
```
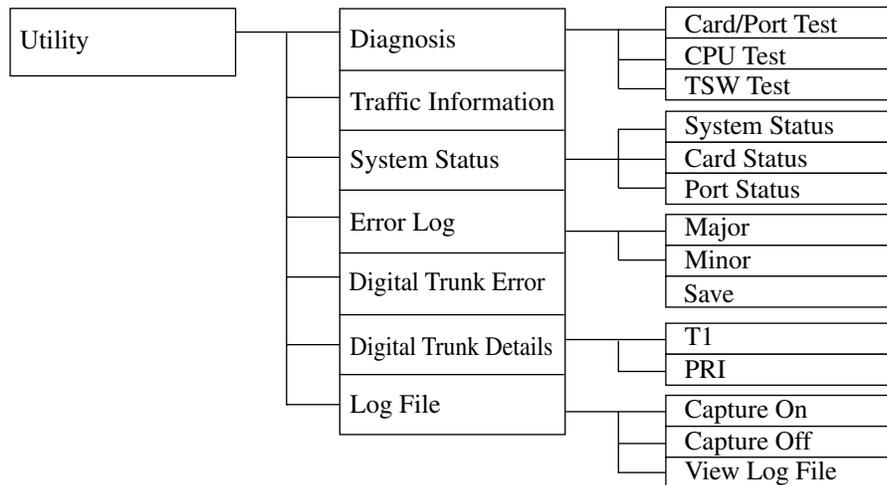
Utility drop-down menu screen

4.2 Diagnosis

4.2.1 Diagnosis

System Diagnosis program is used to test the system hardware and pinpoint the problems caused by hardware defects.

System Diagnosis program is classified into the following three types:

- 4.2.2 Card/Port Test (On-line/Off-line diagnosis)
- 4.2.3 CPU Test (Off-line diagnosis)
- 4.2.4 TSW Test (Off-line diagnosis)

Diagnosis - Card Information screen (an example of Off-line diagnosis)

4.2.2 Card/Port Test (On-line/Off-line diagnosis)

Functions to be verified

This test verifies the status of each card for the following items:

Functions to be verified

Classification	Target Card	Test Item
Card Test	SLC/HLC/PLC/SLC-M/ DLC/DHLC/ESLC/LCOT/ GCOT/DID/T1/ELCOT/ AGC	LINK TYPE ROM RAM
	OPX	LINK TYPE ROM RAM POWER SUPPLY
	DISA	LINK TYPE DISA-ROM DISA-RAM OGM-ROM OGM-RAM OGM REC/PLAY
	DPH	TYPE
	RMT/ERMT	LINK TYPE ROM RAM MODEM

Functions to be verified

Classification	Target Card	Test Item
Card Test	PRI23	LINK TYPE ROM RAM FRAME IC
	BRI	LINK TYPE ROM RAM FRAME IC POWER (DC)
Port Test	PLC/HLC	OHCA Card Detection
	DLC/DHLC	Speech Path HDLC
	DISA	Speech Path DTMF Receiver Tone Detector
	AGC	Speech Path DTMF Receiver Tone Detector Repeater
DTMF G/R Test	T1	DTMF-G/R
	BRI/PRI23	DTMF-G
Loop Back Test	T1/BRI/PRI23	Control Channel Speech Channel
Caller ID Loop Back Test	ELCOT	Caller ID Card

Functions to be verified

Classification	Target Card	Test Item
CO-Extension Path Test	LCOT/GCOT/ELCOT (Paired Extension: SLC/ HLC/SLC-M/ESLC/ DHLC/OPX)	Loop Current Bell Hook Dial Pulse Path (CO → EXT) Path (EXT → CO) PBR 1 (EXT) PBR 2 (EXT) PBR 3 (EXT) PBR 4 (EXT) PBG (CO)
PT Path Test	PLC/HLC/DLC/DHLC	Path (Voice) Path (OHCA)

Before executing the Card/Port Test

- This test is required in the following cases:
    a) When new devices are installed.

    b) When the device combination is changed.

    c) When the system detects an alarm or an error message in the error log.

    d) When the device status becomes "Fault."

    e) When a number of extension phones don't function properly.

- This test is available in on-line/off-line mode.
  Please refer to Section "2.10   Starting Up the KX-TD500 System" for details about on-line and off-line.

- The target card should be set to "OUS (Out-of-Service)" status beforehand.

[Card/Port Test] - Operation (General)

1. Point to "Utility" in the Main Menu and click.

- The "Utility" drop-down menu is displayed.

2. Click "Diagnosis" in the drop-down menu.

- "Diagnosis - Card Information" (an example of off-line diagnosis) screen is displayed.
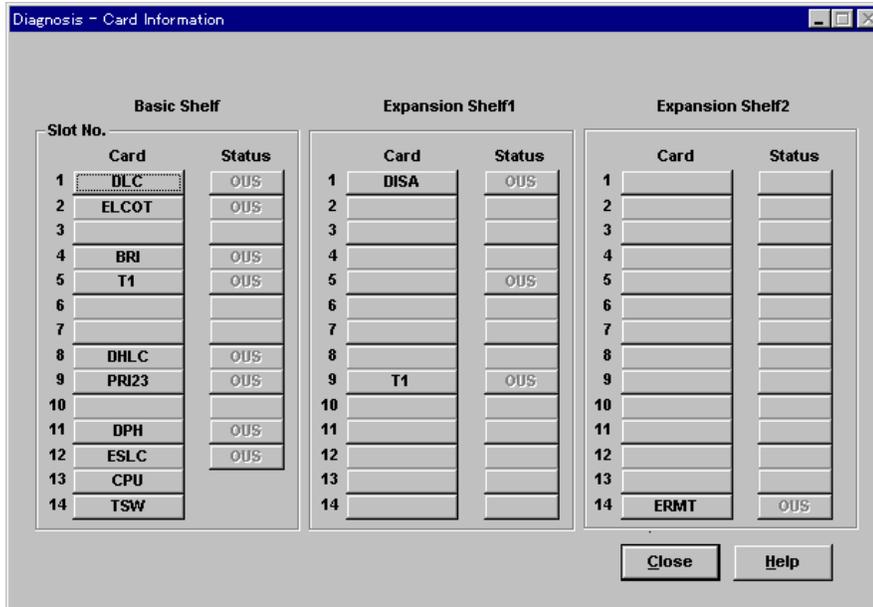
3. Click INS Status button of the target card.
(Example: When a DLC card is installed in the Slot No.1 of the Basic Shelf)

- The message "Change the status of card (101:DLC)?" is displayed.

4. Click OK.

- Confirm that the Status button of the target card is changed to "OUS (Out-of-Service)."

5. Click the Card button of the target card.

- "Card/Port Test Menu" screen is displayed.
  This menu shows the test items for each card that you selected in the "Card Information" screen. The card number and the type of the target card are displayed on the top of this screen.
- If the card you selected is in INS (In-Service) status, the message "Status Error (The card status is not "OUS")" is displayed.
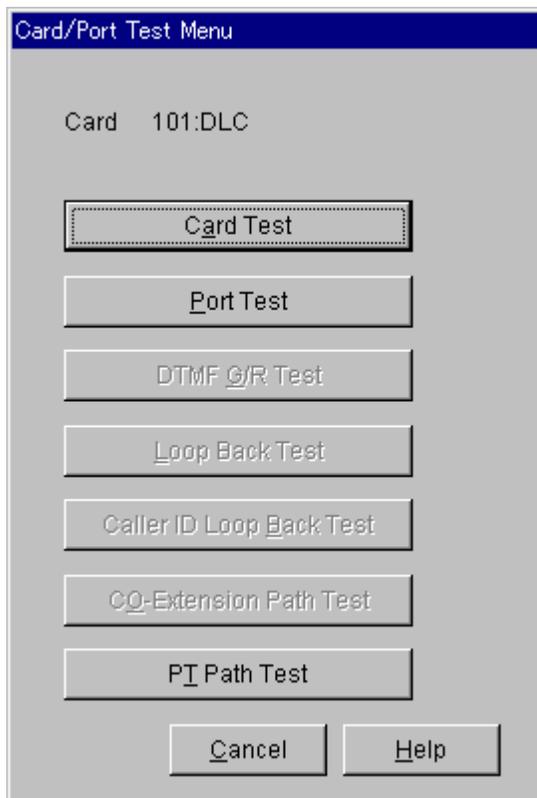
Notes

- From "Card/Port Test Menu" screen, you can select one of the following seven tests.
  — Card Test
  — Port Test
  — DTMF G/R Test
  — Loop Back Test
  — Caller ID Loop Back Test
  — CO-Extension Path Test
  — PT Path Test
- Test items which apply to the card vary depending on the card type.
  Dim-displayed test items are not available for the selected card type.

[Card/Port Test] Card Test – Operation
(Continued from step 5 of [Card/Port Test] – Operation (General).)

a) Point to $\boxed{\text{Card Test}}$ in the "Card/Port Test Menu" screen and click.

- "Card Test" screen is displayed.

b) Click $\boxed{\text{Execute}}$.

- After executing the test, the test result is displayed.
  Example: When a DLC card is installed in the Slot No. 101.

```
Card Test

  Card  101:DLC

  Result :  OK

  Details :
  Card link OK
  Card type OK
  ROM OK
  RAM OK



                        Execute    Close    Help
```
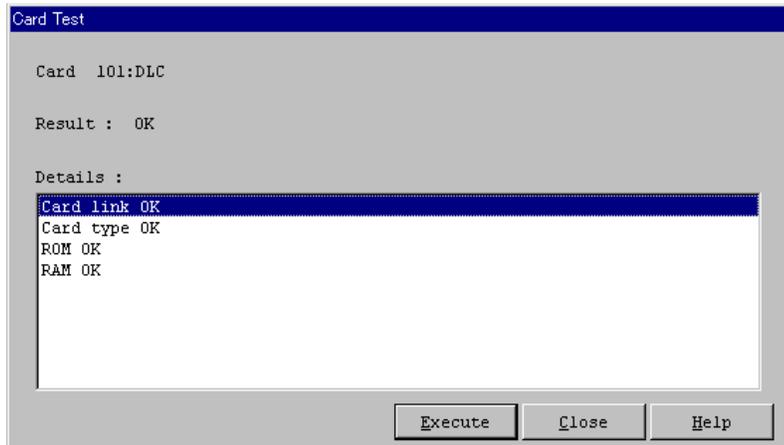
Notes

- After executing (or canceling) the Card Test, go back to "Diagnosis - Card Information" screen by pressing $\boxed{\text{Close}}$ button and change the card status from "OUS (Out-of-Service)" to "INS (In-Service)."
- Executing the DISA card test erases the pre-recorded OGM and a beep tone will be recorded automatically instead of the OGM.
- When executing the T1 card test, set the DIP Switch on the T1 card to "TEST" position.

[Card/Port Test] Card Test - Description

Item	Display/Input Value	Description
Card	Card No.: Type	The card number and the type of the target card to be diagnosed. (The card specified in "Card Information" screen is displayed automatically.)
Result	OK NG	The results of diagnosis.
Details	See "Error Indication Table."	The details of an error. Displayed only when Result is NG (no good).

[Card/Port Test] Card Test - Error Indication Table

Error Message	Description	Card Applied
Card link error	Data link between the selected card and the PBX is abnormal.	
Card type error	Card assignment does not match the card type installed to the free slot.	
ROM error	Card ROM is not functioning properly.	
RAM error	Card RAM is not functioning properly.	
MODEM failure	MODEM is not functioning properly.	RMT, ERMT
OPX power failure	OPX External Power Unit is not functioning properly.	OPX
Bell power failure	OPX Bell Power is not functioning properly.	OPX
OGM ROM error	OGM controlling ROM on the DISA card is not functioning properly.	DISA
OGM RAM error	OGM controlling RAM on the DISA card is not functioning properly.	DISA
OGM Rec/Play failure	OGM Recording and Playing back are not functioning properly.	DISA
Frame IC error	ISDN Frame IC is not functioning properly.	PRI23, BRI
ISDN power failure	ISDN power is not functioning properly.	BRI

[Card/Port Test] Port Test – Operation
(Continued from step 5 of [Card/Port Test] – Operation (General).)

a) Point to [Port Test] in the "Card/Port Test Menu" screen and click.

   • "Port Test" screen is displayed.

b) Specify the port number, or select "All."

   • If you select "All," all ports on the selected card will be tested at a time.

c) Click [Execute].

   • After executing the test, the test result is displayed.
     Example: When a DLC card is installed in the Slot No. 101.

```
Port Test

   Card  101:DLC

   Port No. 1  ▼

   Result :  OK

   Details :
   ┌─────────────────────────────────────────────┐
   │ Card link OK                                 │
   │ Card type OK                                 │
   │ Speech Path of port no.01 is OK.             │
   │ HDLC of port no.01 is OK.                    │
   │                                              │
   │                                              │
   │                                              │
   │                                              │
   └─────────────────────────────────────────────┘
                    [ Execute ]  [ Close ]  [ Help ]
```
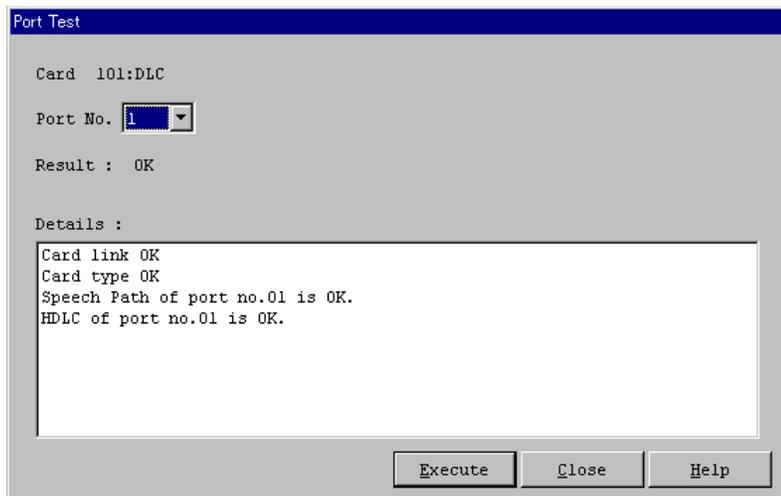
Note

   • An APT/DPT should be connected to the specified card when executing the DLC or DHLC port test.

[Card/Port Test] Port Test - Description

Item	Display/Input Value	Description
Card	Card No.: Type	The card number and the type of the target card to be diagnosed. (The card specified in "Card Information" screen is displayed automatically.)
Port No.	1-4/8/16/all	The port number of the target card to be diagnosed.
Result	OK NG	The results of diagnosis.
Details	See "Error Indication Table."	The details of an error. Displayed only when Result is NG (no good).

[Card/Port Test] Port Test - Error Indication Table

Error Message	Description	Card Applied
Tone detection circuit 1 failure	Tone detection of circuit 1 is not functioning properly.	DISA, AGC
Tone detection circuit 2 failure	Tone detection of circuit 2 is not functioning properly.	DISA, AGC
HDLC failure	HDLC (high level data link control procedures) controller is not functioning properly.	DLC, DHLC
OHCA card not installed	OHCA (Off-Hook Call Announcement) Card is not installed.	PLC, HLC
PB receiver failure	PB receiver is not functioning properly.	DISA, AGC
Speech path failure	Speech path is abnormal.	DLC, DHLC, DISA, AGC
Repeater failure	Repeater is not functioning properly.	AGC

[Card/Port Test] DTMF G/R Test – Operation
(Continued from step 5 of [Card/Port Test] – Operation (General).)

a) Point to $\boxed{\text{DTMF G/R Test}}$ in the "Card/Port Test Menu" screen and click.

- "DTMF G/R Test" screen is displayed.

b) Click $\boxed{\text{Execute}}$.

- After executing the test, the test result is displayed.
  Example: When a BRI card is installed in the Slot No. 107.

```
DTMF G/R Test

  Card  107:BRI


  Result :  OK

  Details :
  Card link OK
  Card type OK
  ROM OK
  RAM OK
  DTMF-G OK.




                          Execute      Close        Help
```
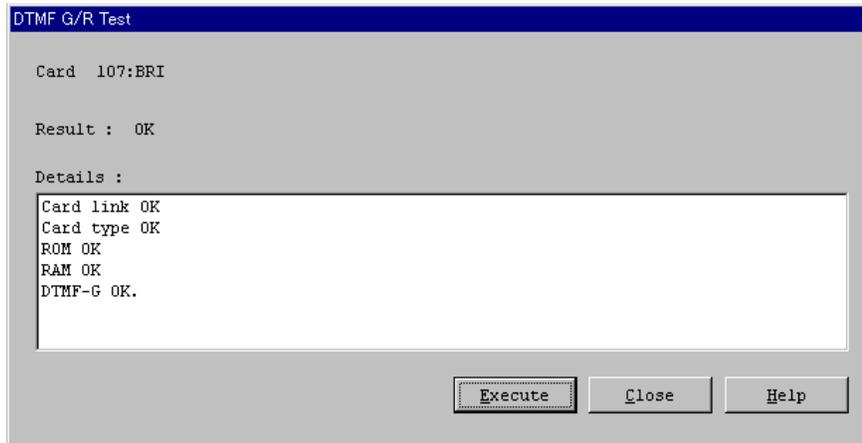
[Card/Port Test] DTMF G/R Test - Description

Item	Display/Input Value	Description
Card	Card No.: Type	The card number and the type of the target card to be diagnosed. (The card specified in "Card Information" screen is displayed automatically.)
Result	OK NG	The results of diagnosis.
Details	See "Error Indication Table."	The details of an error. Displayed only when Result is NG (no good).

[Card/Port Test] DTMF G/R Test - Error Indication Table

Error Message	Description	Card Applied
PB Generator XX failure	PB Generator is not functioning properly. XX: PB Generator No.	BRI, PRI23, T1
PB Receiver XX failure	PB Receiver is not functioning properly. XX: PB Receiver No.	T1

[Card/Port Test] Loop Back Test – Operation
(Continued from step 5 of [Card/Port Test] – Operation (General).)

a) Point to Loop Back Test in the "Card/Port Test Menu" screen and click.

• "Loop Back Test" screen is displayed.

b) Specify "External" or "Internal."

c) Click Execute.

• Loop Back Test is executed between the Generator 1 and the Receiver 1.

• After executing the test, the test result is displayed.
Example: When a T1 card is installed in the Slot No. 105.
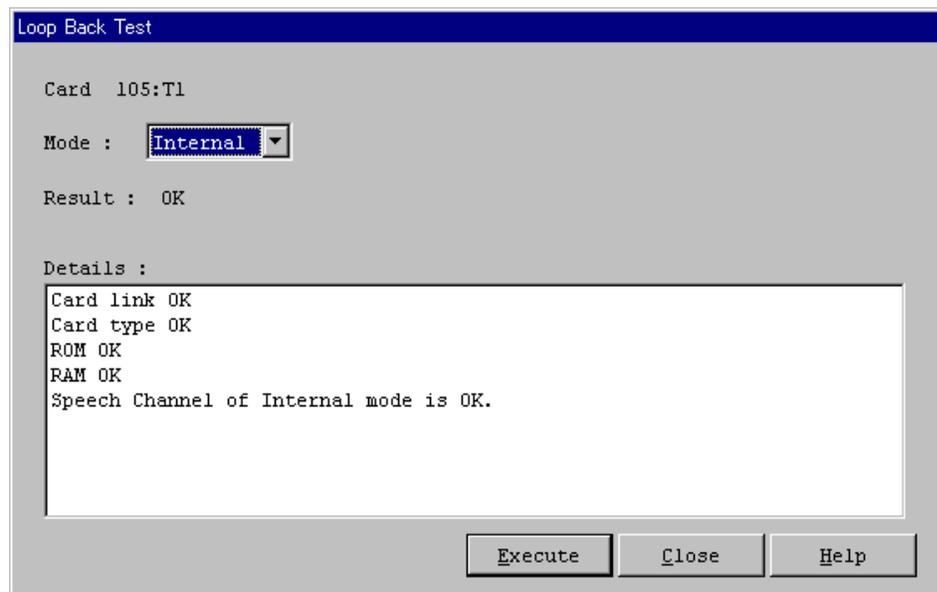
[Card/Port Test] Loop Back Test - Description

Item	Display/Input Value	Description
Card	Card No.: Type	The card number and the type of the target card to be diagnosed. (The card specified in "Card Information" screen is displayed automatically.)
Mode	Internal External	Used to specify "Internal Loop Back" or "External Loop Back." (T1/PRI23 card only)
Result	OK NG	The results of diagnosis.
Details	See "Error Indication Table."	The details of an error. Displayed only when Result is NG (no good).

[Card/Port Test] Loop Back Test - Error Indication Table

Error Message	Description	Card Applied
Speech path failure	Speech path is abnormal.	T1
Control signal path failure	Control signal path is abnormal.	T1
Loop Back Test failure	Speech path is abnormal.	BRI, PRI23
ISDN interface LSI failure	ISDN interface LSI is not functioning properly.	BRI, PRI23

Note
- Execute the Loop Back Test (External) in one of the following ways:
  — Set the DIP Switch on the T1 card to "TEST" position.
  — Execute Loop Back Test between KX-TD500 and CSU.
  — Execute Loop Back Test between KX-TD500 and T1/PRI carrier.

[Card/Port Test] Caller ID Loop Back Test – Operation
(Continued from step 5 of [Card/Port Test] – Operation (General).)

a) Point to ┌ Caller ID Loop Back Test ┐ in the "Card/Port Test Menu" screen and click.

- "Caller ID Loop Back Test" screen is displayed.

b) Click ┌ Execute ┐.

- After executing the test, the test result is displayed.
  Example: When an ELCOT card is installed in the Slot No. 107.

```
Caller ID Loop Back Test

   Card  107:ELCOT



   Result :  OK


   Details :
   ┌─────────────────────────┐
   │ Card link OK            │
   │ Card type OK            │
   │ ROM OK                  │
   │ RAM OK                  │
   │ Caller ID Card OK.      │
   │                         │
   │                         │
   └─────────────────────────┘
              [ Execute ]   [ Close ]   [ Help ]
```

[Card/Port Test] Caller ID Loop Back Test - Description

Item	Display/Input Value	Description
Card	Card No.: Type	The card number and the type of the target card to be diagnosed. (The card specified in "Card Information" screen is displayed automatically.)
Result	OK NG	The results of diagnosis.
Details	See "Error Indication Table."	The details of an error. Displayed only when Result is NG (no good).

[Card/Port Test] Caller ID Loop Back Test - Error Indication Table

Error Message	Description	Card Applied
Caller ID card detection error	Caller ID card is not installed.	ELCOT

[Card/Port Test] CO-Extension Path Test – Operation
(Continued from step 5 of [Card/Port Test] – Operation (General).)

This test is executed by selecting a trunk card in "Card Information" screen.
A trunk port and an extension port are tested in pairs.

a) Point to ⌜CO-Extension Path Test⌟ in the "Card/Port Test Menu" screen and click.

- "CO-Extension Path Test" screen is displayed.

b) Specify a port number of the CO card to be tested.

c) Specify an Extension Card and its port number to be tested.

d) Click ⌜Execute⌟.

- After executing the test, the test result is displayed.
  Example:
  When an ELCOT card is installed in the Slot No. 102 and an ESLC card is installed in the Slot No. 103.

```
CO-Extension Path Test

Card  102:ELCOT              Port No. 1

Extension Card 103:ESLC      Port No. 1

Result :  OK

Details :
Card link OK
Card type OK
ROM OK
RAM OK
Card link OK
Card type OK
ROM OK
RAM OK
Loop Current (Ext port no.01->CO port no.01) OK.

                    Execute    Close    Help
```

[Card/Port Test] CO-Extension Path Test - Description

Item	Display/Input Value	Description
CO Card	Card No.: Type	The card number and the type of the target card to be diagnosed. (The card specified in "Card Information" screen is displayed automatically.)
Port No.	1-8/ all	Used to specify the port number of the trunk card to be diagnosed.
Extension Card	Card No.: Type	Used to specify the paired extension card (in OUS [Out-of-Service]) status to be diagnosed. Options: SLC/HLC/SLC-M/ESLC/DHLC/OPX
Port No.	1-4/8/16/all	Used to specify the port number of the extension card to be diagnosed.
Result	OK NG	The results of diagnosis.
Details	See "Error Indication Table."	The details of an error. Displayed only when Result is NG (no good). TXXXXX&EXXXXX: "Error Message" (TXXXXX: Physical port no. of CO, EXXXXX: Physical port no. of Extension)

[Card/Port Test] CO-Extension Path Test - Error Indication Table

Error Message	Description
Loop current failure	Loop current was not detected.
Bell detection failure	Bell signal was not detected.
PB Generator failure	PB Generator is not functioning properly.
Hook signal detection failure	Hooking signal was not detected.
Dial pulse failure	Dial Pulse signal was not detected.
Speech path failure (CO→Extension)	Speech path (CO→Extension) is abnormal.
Speech path failure (Extension→CO)	Speech path (Extension→CO) is abnormal.
PB receiver 1 failure	PB Receiver 1 is not functioning properly.
PB receiver 2 failure	PB Receiver 2 is not functioning properly.
PB receiver 3 failure	PB Receiver 3 is not functioning properly.
PB receiver 4 failure	PB Receiver 4 is not functioning properly.

[Card/Port Test] PT Path Test – Operation
(Continued from step 5 of [Card/Port Test] – Operation (General).)

a) Point to ⬚ PT Path Test ⬚ in the "Card/Port Test Menu" screen and click.
- "PT Path Test" screen is displayed.

b) Specify the port number to be tested, or select "All."
- If you select "All," all ports on the selected card will be tested at a time.

c) Click ⬚ Execute ⬚.
- After executing the test, the test result is displayed.
  Example: When a DLC card is installed in the Slot No. 101.
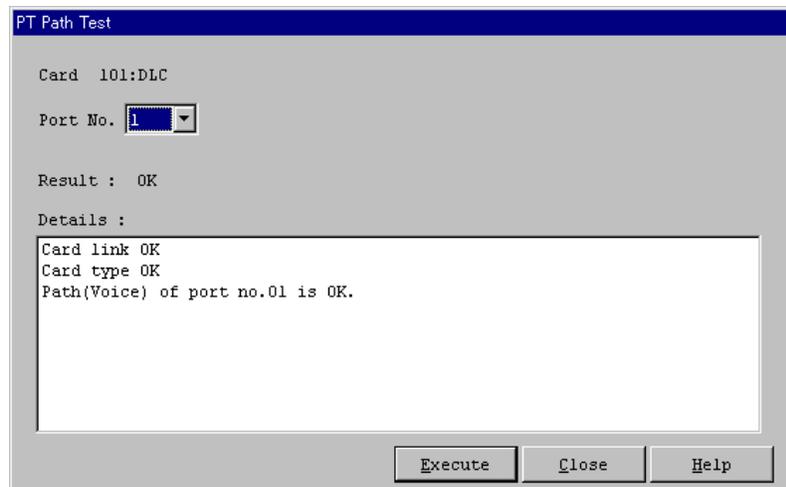
[Card/Port Test] PT Path Test - Description

Item	Display/Input Value	Description
Card	Card No.: Type	The card number and the type of the target card to be diagnosed. (The card specified in "Card Information" screen is displayed automatically.)
Port No.	1-8/16/all	Used to specify the port number of the extension card to be diagnosed.
Result	OK NG	The results of diagnosis.
Details	See "Error Indication Table."	The details of an error. Displayed only when Result is NG (no good).

[Card/Port Test] PT Path Test - Error Indication Table

Error Message	Description	Card Applied
PT Link failure	Communication link between the target card and PT is abnormal.	PLC, HLC, DLC, DHLC
PT Normal Path failure	PT Normal Path is not functioning properly.	PLC, HLC, DLC, DHLC
PT OHCA Path failure	PT OHCA Path is not functioning properly.	PLC, HLC, DLC, DHLC
Not Available	The PT connected to the specified port is not applicable to this test. APTs other than KX-T7130 are not applicable to this test.	PLC, HLC, DHLC

Notes

- This test applies to all DPTs and a certain type of APT (KX-T7130 only). If other type of PTs are used for the test, the message "Not Available" will be displayed.
- When executing this test with KX-T7130, use a 6-conductor wiring cord (3-paired wire) for testing the OHCA path.
- When executing this test, a PT in "INS (In-Service)" status should be connected to the specified card. Otherwise the test is not available.
- A message "PT Link failure" will also be displayed, if the test target is an SLT card.
- If both messages "PT Normal Path failure" and "PT OHCA Path failure" are displayed simultaneously, there will be a possibility of PT PB Generator failure.

4.2.3　CPU Test (Off-line diagnosis)

"CPU Test Menu" screen is displayed by clicking the CPU button on "Card Information" screen. The Calendar IC of the CPU card is diagnosed on this screen. This diagnosis is available for the system in off-line mode.

Functions to be verified

Classification	Target Card	Test Item
CPU Test	CPU	Calendar IC

[CPU Test] – Operation

1. Set the system to the off-line mode.

- Please refer to Section "2.10　Starting Up the KX-TD500 System" for details.

2. Point to "Utility" in the Main Menu and click.

- The "Utility" drop-down menu is displayed.

3. Click "Diagnosis."

- "Card Information" screen is displayed.
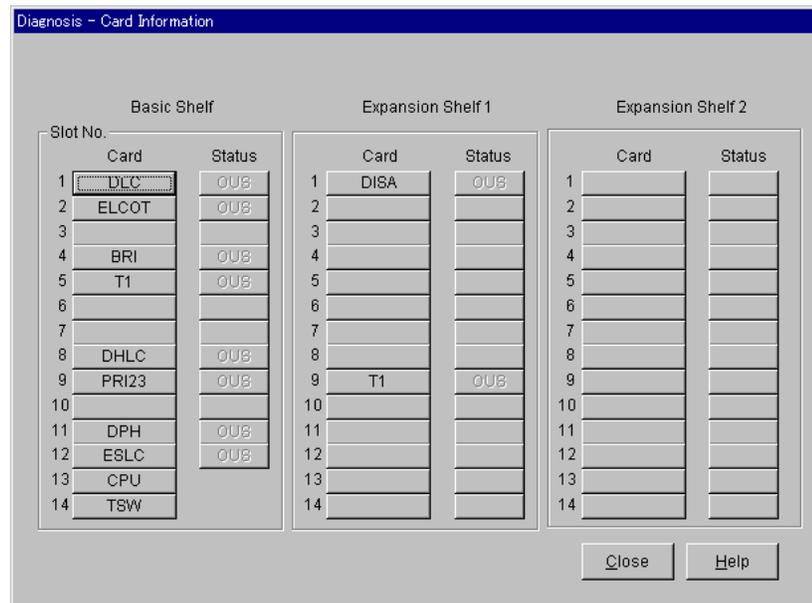
4. Click ⌷CPU⌷.

- "CPU Test" screen is displayed.

5. Click $\boxed{\text{Execute}}$.

- After executing the test, the CPU Test Result is displayed.

```
CPU Test

Result :   OK                                          :

Details :
CPU Test OK.



                                    Execute      Close      Help
```
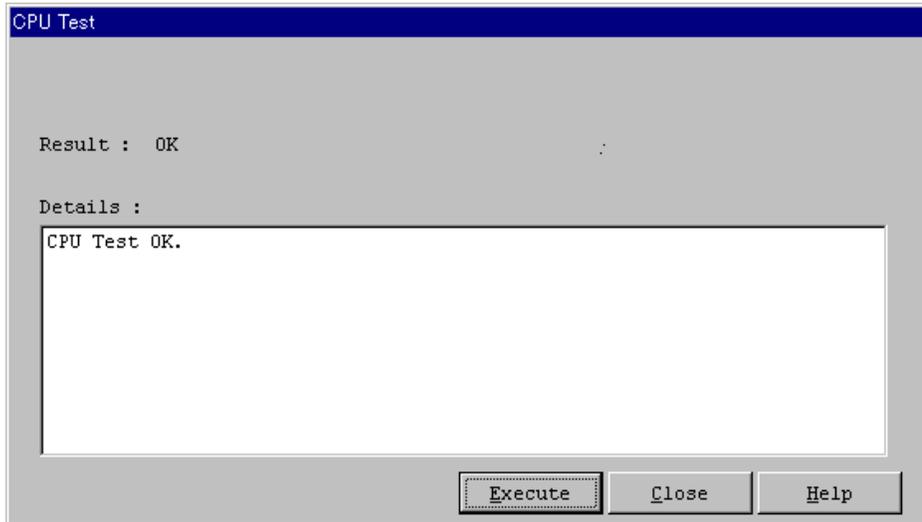
[CPU Test] - Description

Item	Display/Input Value	Description
Result	OK NG	The results of diagnosis.
Details	See "Error Indication Table."	The details of an error. Displayed only when Result is NG (no good).

[CPU Test] - Error Indication Table

Error Message	Description
Calendar IC failure	Calendar IC is not functioning properly.

4.2.4   TSW Test (Off-line diagnosis)

TSW Test is classified into the following three types:

- TSW Test
- Extension-CONF Card Test
- Digital OHCA Card Test

TSW Test should be done in off-line mode.

Functions to be verified

Classification	Card Name	Test Item
TSW Test	TSW	Tone Detection TSW DPAD CONF
	Expansion-CONF	Card Detection CONF. Trunk
	Digital OHCA	Card Detection OHCA TSW

[TSW Test] - Operation (General)

1. Set the system to the off-line mode.
   - Please refer to Section "2.10   Starting Up the KX-TD500 System" for details.
2. Point to "Utility" in the Main Menu and click.
   - The "Utility" drop-down menu is displayed.

3. Click "Diagnosis."

- "Card Information" screen is displayed.
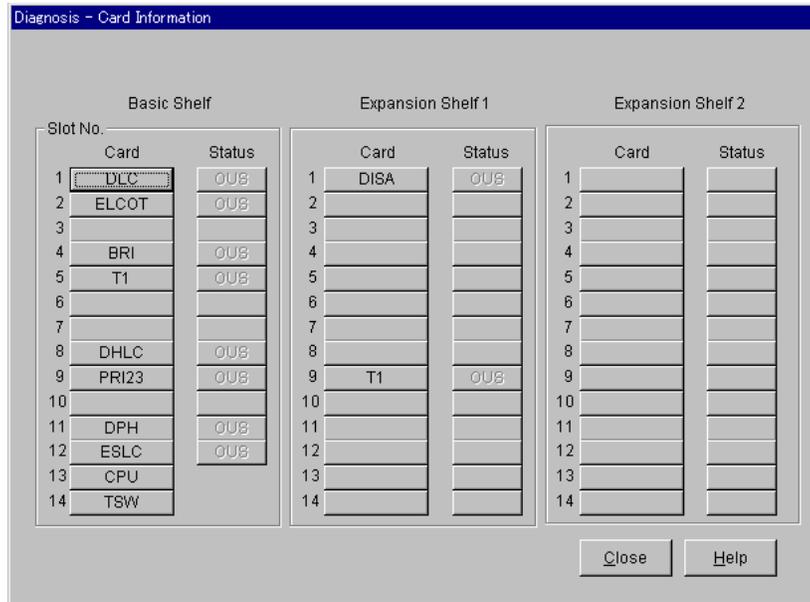
4. Click TSW.

- "TSW Test Menu" screen is displayed.
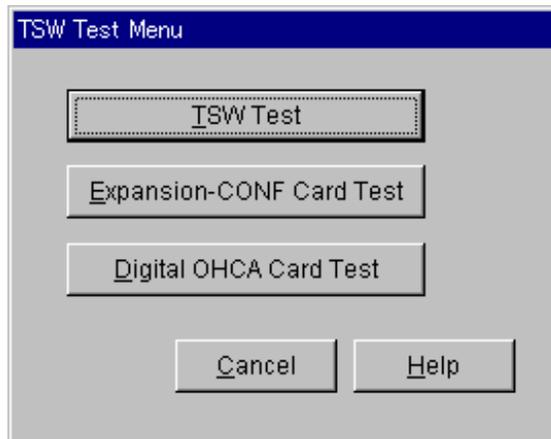
Note
- From "TSW Test Menu" screen, you can select one of the following three tests.
— TSW Test
— Expansion-CONF Card Test
— Digital OHCA Card Test

[TSW Test] TSW Test – Operation
(Continued from step 4 of [TSW Test] – Operation (General).)

a) Point to $\boxed{\text{TSW Test}}$ in the "TSW Test Menu" screen and click.

   • "TSW Test" screen is displayed.

b) Click $\boxed{\text{Execute}}$.

   • After executing the test, the TSW Test Result is displayed.

```
TSW Test



   Result :  OK

   Details :
   TSW Test OK.






                                  Execute     Close     Help
```
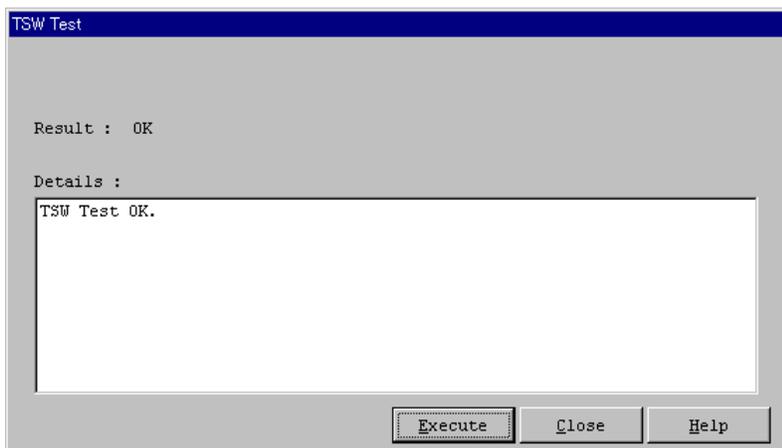
[TSW Test] TSW Test - Description

Item	Display/Input Value	Description
Result	OK NG	The results of diagnosis.
Details	See "Error Indication Table."	The details of an error. Displayed only when Result is NG (no good).

[TSW Test] TSW Test - Error Indication Table

Error Message	Description
Tone failure	PB tone detector is not functioning properly.
TSW1 failure	TSW1 is abnormal.
TSW2 failure	TSW2 is abnormal.
TSW3 failure	TSW3 is abnormal.
TSW4 failure	TSW4 is abnormal.
TSW5 failure	TSW5 is abnormal.
TSW6 failure	TSW6 is abnormal.

[TSW Test] TSW Test - Error Indication Table

Error Message	Description
TSW7 failure	TSW7 is abnormal.
TSW8 failure	TSW8 is abnormal.
TSW9 failure	TSW9 is abnormal.
DPAD1 failure	DPAD1 is abnormal.
DPAD2 failure	DPAD2 is abnormal.
DPAD3 failure	DPAD3 is abnormal.
DPAD4 failure	DPAD4 is abnormal.
Conference Trunk 1 failure	Conference Trunk 1 is not functioning properly.
Conference Trunk 2 failure	Conference Trunk 2 is not functioning properly.
Conference Trunk 3 failure	Conference Trunk 3 is not functioning properly.
Conference Trunk 4 failure	Conference Trunk 4 is not functioning properly.
Conference Trunk 5 failure	Conference Trunk 5 is not functioning properly.
Conference Trunk 6 failure	Conference Trunk 6 is not functioning properly.
Conference Trunk 7 failure	Conference Trunk 7 is not functioning properly.
Conference Trunk 8 failure	Conference Trunk 8 is not functioning properly.

[TSW Test] Expansion-CONF Card Test – Operation
(Continued from step 4 of [TSW Test] – Operation (General).)

a) Point to ┌ Expansion-CONF Card Test ┐ in the "TSW Test Menu" screen and click.

- "Expansion-CONF Card Test" screen is displayed.
- This test is available only when "TSW-CONF Card" is installed in the system. Otherwise "Not Installed" will be displayed.

b) Click ⌐Execute⌐.

- After executing the test, the Test Result is displayed.

```
Expansion-CONF Card Test


   Result :  OK

   Details :
   ┌────────────────────────────────────────────────┐
   │ Expansion-CONF Card Test OK.                    │
   │                                                 │
   │                                                 │
   │                                                 │
   │                                                 │
   │                                                 │
   │                                                 │
   │                                                 │
   └────────────────────────────────────────────────┘
                       [ Execute ]   [ Close ]   [ Help ]
```
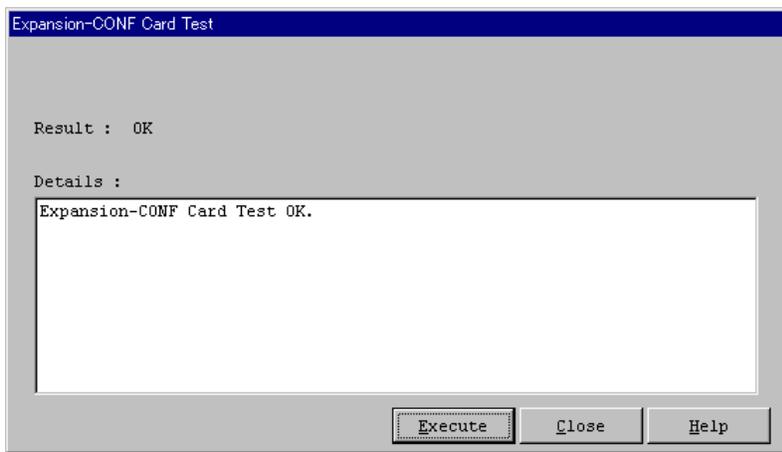
[TSW Test] Expansion-CONF Card Test - Description

Item	Display/Input Value	Description
Result	OK NG	The results of diagnosis.
Details	See "Error Indication Table."	The details of an error. Displayed only when Result is NG (no good).

[TSW Test] Expansion-CONF Card Test - Error Indication Table

Error Message	Description
Not Installed	Expansion Conference Card is not installed.
Conference Trunk 1 failure	Expansion Conference Trunk 1 is defective.
Conference Trunk 2 failure	Expansion Conference Trunk 2 is defective.

[TSW Test] Expansion-CONF Card Test - Error Indication Table

Error Message	Description
Conference Trunk 3 failure	Expansion Conference Trunk 3 is defective.
Conference Trunk 4 failure	Expansion Conference Trunk 4 is defective.
Conference Trunk 5 failure	Expansion Conference Trunk 5 is defective.
Conference Trunk 6 failure	Expansion Conference Trunk 6 is defective.
: :	: :
Conference Trunk 64 failure	Expansion Conference Trunk 64 is defective.

[TSW Test] Digital OHCA Card Test – Operation
(Continued from step 4 of [TSW Test] – Operation (General).)

a) Point to ⎣ Digital OHCA Card Test ⎦ in the "TSW Test Menu" screen and click.
   • "Digital OHCA Card Test" screen is displayed.

b) Click ⎣Execute⎦.
   • After executing the test, the Test Result is displayed.
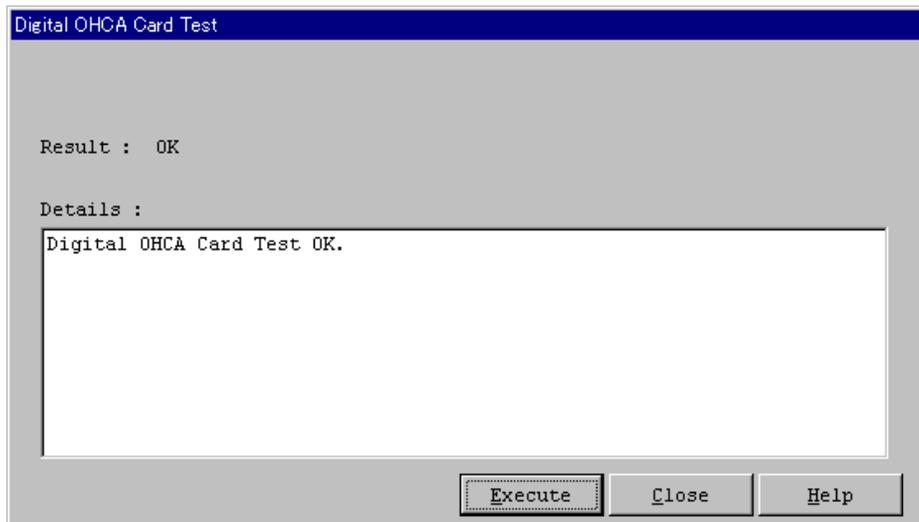
[TSW Test] Digital OHCA Card Test - Description

Item	Display/Input Value	Description
Result	OK NG	The results of diagnosis.
Details	See "Error Indication Table."	The details of an error. Displayed only when Result is NG (no good).

[TSW Test] Digital OHCA Card Test - Error Indication Table

Error Message	Description
Not Installed	Digital OHCA Card is not installed.
OHCA 1 failure	Digital OHCA Card TSW 1 is defective.
OHCA 2 failure	Digital OHCA Card TSW 2 is defective.
OHCA 3 failure	Digital OHCA Card TSW 3 is defective.
OHCA 4 failure	Digital OHCA Card TSW 4 is defective.

4.3 Traffic Information

4.3.1 Traffic Information

You can display the traffic information on your Maintenance Console PC by downloading the traffic data measured at KX-TD500 System.

Traffic Menu consists of the following seven submenus.

- 4.3.2 Station
- 4.3.3 Trunk Group
- 4.3.4 Operator
- 4.3.5 UCD (Uniform Call Distribution)
- 4.3.6 OGM
- 4.3.7 AGC
- 4.3.8 Incoming Group

If you select "Traffic Information" in the "Utility" drop-down menu, "Traffic Measurement" screen is displayed. The current status of traffic measurement is displayed on the top of this screen. There are "Start," "Stop" and "View" buttons, which control measurement, depending on under the condition of traffic measurement. The details of each item are as follows.

Traffic Measurement Status

- **Now Idling**   The system is not in the measurement mode at present.

- **Now measuring**   The system is in the measurement mode now.

Start Traffic Measurement

- **"Start" button**   The traffic measurement begins.

                         This button is available only when the Traffic Measurement is idle.

Interrupt Traffic Measurement

- **"Stop" button**   The traffic measurement stops.

                         This button is available only when the system is measuring the traffic.

View Traffic Data

- **"View" button**   "Traffic Information" screen is displayed.

Operation

    1. Point to "Utility" in the Main Menu and click.

        • The "Utility" drop-down menu is displayed.

    2. Click "Traffic Information."

        • "Traffic Measurement" screen is displayed.

Traffic Measurement

Now Idling

Start Traffic Measurement

    Start

Interrupt Traffic Measurement

    Stop

View Traffic Data

    View

    Close   Help
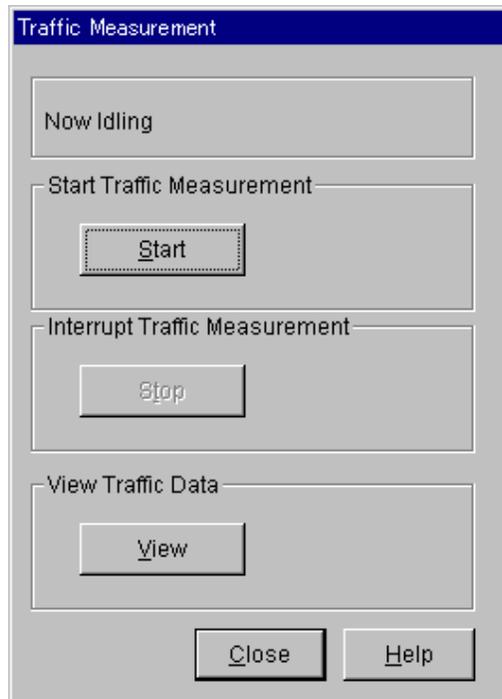
    3. Click Start .

        • The Traffic Measurement begins.

    4. Click Stop .

        • The Traffic Measurement stops.

5. Click View .

- "Traffic Information" screen is displayed.

Title Bar —

```
Traffic Information

Station  ▼                                              Execute

[Station]------------------------------------------------------
Start Time --------  12:00AM   1:00AM   2:00AM   3:00AM   4:00AM   5:00AM
    (Date)          (JAN.02) (JAN.02) (JAN.02) (JAN.02) (JAN.02) (JAN.02)
Incoming Calls ----       0        0        0        8        1        0
Answer Calls ------       0        0        0        8        1        0
% answered --------       0        0        0      100      100        0
Outgoing Calls ----       0        0        0        6        1        0
Complete Calls ----       0        0        0        6        1        0
% completed -------       0        0        0      100      100        0
CCS ---------------       0        0        0        3        0        0

Start Time --------   6:00AM   7:00AM   8:00AM   9:00AM  10:00AM  11:00AM
    (Date)          (JAN.02) (JAN.02) (JAN.02) (JAN.02) (JAN.02) (JAN.02)
Incoming Calls ----       3        3        0        0        0        3
Answer Calls ------       3        3        0        0        0        0
% answered --------     100      100        0        0        0        0
Outgoing Calls ----       2        2        0        0        0        5
Complete Calls ----       2        2        0        0        0        3
% completed -------     100      100        0        0        0       60
CCS ---------------       0        1        0        0        0        1

                                                      Close       Help
```

6. Click the small triangle on the title bar and choose one of the seven submenus.

7. Click Execute .

- Traffic information of the specified submenu is displayed.
  Please refer to Section "4.3.2   Station" through Section "4.3.8   Incoming Group" for information about each submenu.

4.3.2 Station

Displays information on call activities of all extensions in the system.

```
Traffic Information
 ┌─────────────┐                                        ┌─────────┐
 │ Station   ▼ │                                        │ Execute │
 └─────────────┘                                        └─────────┘
[Station]----------------------------------------------------------- ▲
Start Time --------  12:00AM   1:00AM   2:00AM   3:00AM   4:00AM   5:00AM
   (Date)           (JAN.02) (JAN.02) (JAN.02) (JAN.02) (JAN.02) (JAN.02)
Incoming Calls ----       0        0        0        8        1        0
Answer Calls ------       0        0        0        8        1        0
% answered --------       0        0        0      100      100        0
Outgoing Calls ----       0        0        0        6        1        0
Complete Calls ----       0        0        0        6        1        0
% completed -------       0        0        0      100      100        0
CCS ---------------       0        0        0        3        0        0

Start Time --------   6:00AM   7:00AM   8:00AM   9:00AM  10:00AM  11:00AM
   (Date)           (JAN.02) (JAN.02) (JAN.02) (JAN.02) (JAN.02) (JAN.02)
Incoming Calls ----       3        3        0        0        0        3
Answer Calls ------       3        3        0        0        0        0
% answered --------     100      100        0        0        0        0
Outgoing Calls ----       2        2        0        0        0        5
Complete Calls ----       2        2        0        0        0        3
% completed -------     100      100        0        0        0       60  ▼
CCS ---------------       0        1        0        0        0        1
                                                   ┌───────┐  ┌───────┐
                                                   │ Close │  │ Help  │
                                                   └───────┘  └───────┘
```

Description

Item	Description
Start Time	The Start Time of Traffic Measurement.
(Date)	The date of Traffic Measurement.
Incoming Calls	The number of calls (both extension and CO) coming in on the extensions.
Answer Calls	The number of calls (both extension and CO) answered by the extensions.
% answered	The ratio of "Answer Calls" to "Incoming Calls."
Outgoing Calls	The number of calls (both extension and CO) made by the extensions.
Complete Calls	The number of completed outgoing calls (both extension and CO).
% completed	The ratio of "Complete Calls" to "Outgoing Calls."
CCS	One hundred call seconds, or one hundred seconds of telephone conversation. One hour telephone traffic is equal to 36 CCS.

4.3.3 Trunk Group

Displays information on call activities of trunk lines on a trunk group basis/all trunk groups.

Description

Item	Description
Group No.	1-48: Specifies a desired trunk group. All: Specifies all trunk groups at once.
Start Time	The Start Time of Traffic Measurement.
(Date)	The date of Traffic Measurement.
Incoming Calls	The number of calls (both extension and CO) coming in on the extensions.
Answer Calls	The number of calls (both extension and CO) answered by the extensions.
% answered	The ratio of "Answer Calls" to "Incoming Calls."
Outgoing Calls	The number of calls (both extension and CO) made by the extensions.
Busy Calls	The number of outgoing calls encountered busy situation.
Complete Calls	The number of completed outgoing calls (both extension and CO).
% completed	The ratio of "Complete Calls" to "Outgoing Calls."
CCS	One hundred call seconds, or one hundred seconds of telephone conversation. One hour telephone traffic is equal to 36 CCS.

4.3.4 Operator

Displays information on call activities of operators in the Extension Group on a tenant basis/
all tenants.

Description

Item	Description
Tenant No.	1-8: Specifies a desired tenant. All: Specifies all tenants at once.
Start Time	The Start Time of Traffic Measurement.
(Date)	The date of Traffic Measurement.
Incoming Calls	The number of calls (both extension and CO) coming in on the extensions.
Answer Calls	The number of calls (both extension and CO) answered by the extensions.
% answered	The ratio of "Answer Calls" to "Incoming Calls."
Outgoing Calls	The number of calls (both extension and CO) made by the extensions.
Complete Calls	The number of completed outgoing calls (both extension and CO).
% completed	The ratio of "Complete Calls" to "Outgoing Calls."
Handle Calls	The number of calls transferred by the Operators.
CCS	One hundred call seconds, or one hundred seconds of telephone conversation. One hour telephone traffic is equal to 36 CCS.

4.3.5 UCD (Uniform Call Distribution)

Displays information on call activities of extensions in a UCD group in the Extension Group on each UCD group basis/all UCD groups.

```
Traffic Information
 [UCD      ▼]        Group No. 1  ▼              [Execute]

[UCD(001)]-------------------------------------------------------
Start Time --------   12:00AM   1:00AM   2:00AM   3:00AM   4:00AM   5:00AM
   (Date)             (JAN.02) (JAN.02) (JAN.02) (JAN.02) (JAN.02) (JAN.02)
Incoming Calls ----        0        0        0        0        0        0
Answer Calls ------        0        0        0        0        0        0
% answered --------        0        0        0        0        0        0
CCS ---------------        0        0        0        0        0        0

Start Time --------    6:00AM   7:00AM   8:00AM   9:00AM  10:00AM  11:00AM
   (Date)             (JAN.02) (JAN.02) (JAN.02) (JAN.02) (JAN.02) (JAN.02)
Incoming Calls ----        0        2        0        0        0        1
Answer Calls ------        0        2        0        0        0        0
% answered --------        0      100        0        0        0        0
CCS ---------------        0        1        0        0        0        1

Start Time --------   12:00PM   1:00PM   2:00PM   3:00PM   4:00PM   5:00PM
   (Date)             (JAN.02) (     )  (     )  (     )  (     )  (     )
Incoming Calls ----        0        0        0        0        0        0
Answer Calls ------        0        0        0        0        0        0
% answered --------        0        0        0        0        0        0

                                        [Close]  [Help]
```

Description

Item	Description
Group No.	1-128: Specifies a desired UCD group. All: Specifies all UCD groups at once.
Start Time	The Start Time of Traffic Measurement.
(Date)	The date of Traffic Measurement.
Incoming Calls	The number of calls (both extension and CO) coming in on the extensions.
Answer Calls	The number of calls (both extension and CO) answered by the extensions.
% answered	The ratio of "Answer Calls" to "Incoming Calls."
CCS	One hundred call seconds, or one hundred seconds of telephone conversation. One hour telephone traffic is equal to 36 CCS.

4.3.6 OGM

Displays information on operating conditions of OGM resources in the system on an OGM group basis/all OGM groups.

```
Traffic Information

[OGM        ▼]        Group No. [1    ▼]                    [Execute]

[OGM(1)]-----------------------------------------------------------------  ▲
Start Time --------   12:00AM   1:00AM   2:00AM   3:00AM   4:00AM   5:00AM
   (Date)             (JAN.02) (JAN.02) (JAN.02) (JAN.02) (JAN.02) (JAN.02)
Access Requested --        0        0        0        0        1        0
Access Succeeded --        0        0        0        0        1        0
% completed -------        0        0        0        0      100        0
CCS ---------------        0        0        0        0        0        0

Start Time --------    6:00AM   7:00AM   8:00AM   9:00AM  10:00AM  11:00AM
   (Date)             (JAN.02) (JAN.02) (JAN.02) (JAN.02) (JAN.02) (JAN.02)
Access Requested --        0        0        0        0        0        0
Access Succeeded --        0        0        0        0        0        0
% completed -------        0        0        0        0        0        0
CCS ---------------        0        0        0        0        0        0

Start Time --------   12:00PM   1:00PM   2:00PM   3:00PM   4:00PM   5:00PM
   (Date)             (JAN.02) (       ) (       ) (       ) (       ) (       )
Access Requested --        0        0        0        0        0        0
Access Succeeded --        0        0        0        0        0        0
% completed -------        0        0        0        0        0        0  ▼

                                              [Close]       [Help]
```

Description

Item	Description
Group No.	1-8: Specifies a desired OGM group. All: Specifies all OGM groups at once.
Start Time	The Start Time of Traffic Measurement.
(Date)	The date of Traffic Measurement.
Access Requested	The requested times of the OGM resource (DISA, Wake-up, UCD-OGM) access.
Access Succeeded	The succeeded times of the OGM resource (DISA, Wake-up, UCD-OGM) access.
% completed	The ratio of "Access Succeeded" to "Access Requested."
CCS	One hundred call seconds, or one hundred seconds of telephone conversation. One hour telephone traffic is equal to 36 CCS.

4.3.7 AGC

Displays information on operating conditions of AGC resource in the system.

```
Traffic Information
AGC                    ▼                                          Execute

[AGC]------------------------------------------------------------
Start Time --------   12:00AM   1:00AM   2:00AM   3:00AM   4:00AM   5:00AM
   (Date)            (JAN.01) (JAN.01) (JAN.01) (JAN.01) (JAN.01) (JAN.01)
Access Requested --       0        0        0        0        1        0
Access Succeeded --       0        0        0        0        1        0
% completed -------       0        0        0        0      100        0
CCS ---------------       0        0        0        0        0        0

Start Time --------    6:00AM   7:00AM   8:00AM   9:00AM  10:00AM  11:00AM
   (Date)            (JAN.01) (JAN.01) (JAN.01) (JAN.01) (JAN.01) (JAN.01)
Access Requested --       0        0        0        0        0        0
Access Succeeded --       0        0        0        0        0        0
% completed -------       0        0        0        0        0        0
CCS ---------------       0        0        0        0        0        0

Start Time --------   12:00PM   1:00PM   2:00PM   3:00PM   4:00PM   5:00PM
   (Date)            (JAN.01) (JAN.01) (JAN.01) (JAN.01) (JAN.01) (JAN.01)
Access Requested --       0        0        0        0        0        0
Access Succeeded --       0        0        0        0        0        0
% completed -------       0        0        0        0        0        0

                                              Close        Help
```

Description

Item	Description
Start Time	The Start Time of Traffic Measurement.
(Date)	The date of Traffic Measurement.
Access Requested	The requested times of the AGC resource access.
Access Succeeded	The succeeded times of the AGC resource access.
% completed	The ratio of "Access Succeeded" to "Access Requested."
CCS	One hundred call seconds, or one hundred seconds of telephone conversation. One hour telephone traffic is equal to 36 CCS.

4.3.8 Incoming Group

Displays information on call activities of extensions in a UCD/Operator group on each Incoming group basis/all Incoming groups.

```
Traffic Information

  [Incoming Group ▼]    Group No. [1  ▼]                    [Execute]

  [Incoming Group (001)]--------------------------------------------------  ▲
  Start Time --------  12:00AM   1:00AM   2:00AM   3:00AM   4:00AM   5:00AM
    (Date)            (JAN.02) (JAN.02) (JAN.02) (AUG.15) (      ) (      )
  Incoming Calls ----      0        0        0        0        0        0
  Answer Calls ------      0        0        0        0        0        0
  % answered --------      0        0        0        0        0        0
  CCS ---------------      0        0        0        0        0        0

  Start Time --------   6:00AM   7:00AM   8:00AM   9:00AM  10:00AM  11:00AM
    (Date)            (AUG.16) (AUG.16) (AUG.16) (AUG.16) (AUG.18) (AUG.18)
  Incoming Calls ----      0        0        0        0        0        0
  Answer Calls ------      0        0        0        0        0        0
  % answered --------      0        0        0        0        0        0
  CCS ---------------      0        0        0        0        0        0

  Start Time --------  12:00PM   1:00PM   2:00PM   3:00PM   4:00PM   5:00PM
    (Date)            (AUG.18) (AUG.17) (AUG.17) (AUG.17) (AUG.17) (AUG.17)
  Incoming Calls ----      0        0        0        0        0        0
  Answer Calls ------      0        0        0        0        0        0
  % answered --------      0        0        0        0        0        0  ▼

                                               [Close]    [Help]
```

Description

Item	Description
Group No.	1-96: Specifies a desired Incoming group. All: Specifies all Incoming groups at once.
Start Time	The Start Time of Traffic Measurement.
(Date)	The date of Traffic Measurement.
Incoming Calls	The number of calls (both extension and CO) coming in on the extensions.
Answer Calls	The number of calls (both extension and CO) answered by the extensions.
% answered	The ratio of "Answer Calls" to "Incoming Calls."
CCS	One hundred call seconds, or one hundred seconds of telephone conversation. One hour telephone traffic is equal to 36 CCS.

4.4　System Status

4.4.1　System Status

System Status menu consists of the following three status indication screens.

- 4.4.2　System Status Screen
- 4.4.3　Card Status Screen
- 4.4.4　Port Status Screen

4.4.2 System Status Screen

Displays the current system status.

Operation

1. Point to "Utility" in the Main Menu and click.
   - The "Utility" drop-down menu is displayed.
2. Point to "System Status" in the "Utility" drop-down menu.
   - The "System Status" drop-down menu is displayed.
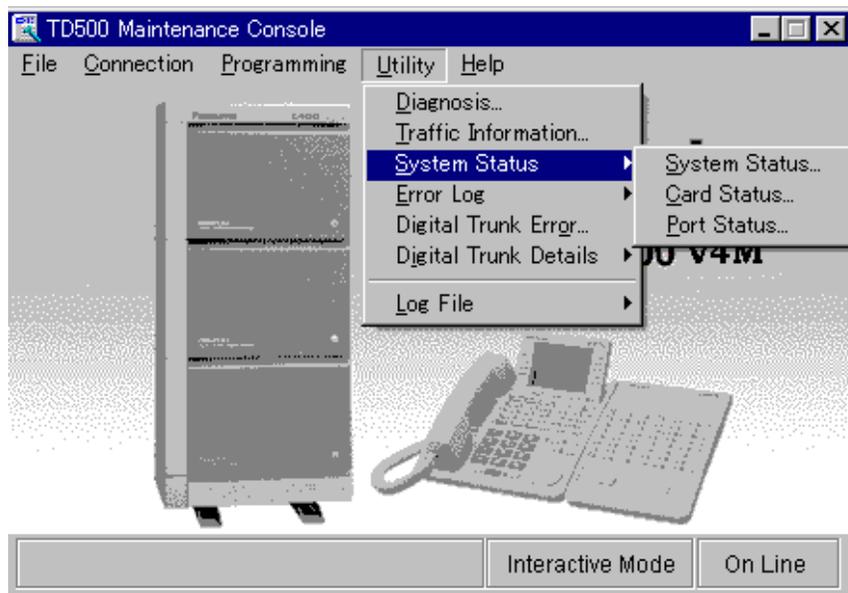
3. Click "System Status."
   - "System Status" screen is displayed.

Description

Item	Description
Software Version	Version of the PBX software
Date	Date of the PBX software released
Area Code	Destination Code
SMDR	Current status of SMDR Device
CONF Trunks	Available conference trunk number
Additional CONF	Current status of optional Conference Trunk card for TSW card.
Additional OHCA	Current status of optional OHCA card for TSW card.
Basic Shelf	Current status of the Basic Shelf
Expansion Shelf # 1	Current status of the Expansion Shelf # 1
Expansion Shelf # 2	Current status of the Expansion Shelf # 2
Clock Mode	Displayed only when a T1 digital trunk, BRI or PRI23 card is installed in the system. External --- The system synchronizes with the External Clock. Internal ---- The system synchronizes with the Internal Clock.
Master Clock Card	Displayed only when a T1 digital trunk, BRI or PRI23 card is installed in the system. "XXX" (physical number of the master card) is displayed when the external clock mode is utilized. Nothing is displayed when the internal clock mode is utilized.

4.4.3   Card Status Screen

Displays the current status of each service card.

Operation

1. Point to "Utility" in the Main Menu and click.

   • The "Utility" drop-down menu is displayed.

2. Point to "System Status" in the "Utility" drop-down menu.

   • The "System Status" drop-down menu is displayed.

3. Click "Card Status."

   • "Card Status" screen is displayed.
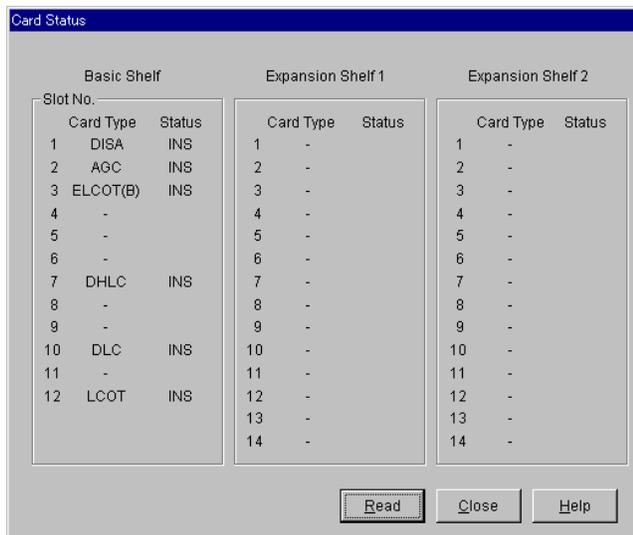
Description

ELCOT Card Status

Depending on the installation status of the Caller ID card (piggyback card for ELCOT card), there are the following four types of ELCOT Card Status indication:

Description

Indication	Description
ELCOT (U)	Upper (port # 5-8) Caller ID card is installed on the ELCOT card.
ELCOT (L)	Lower (port # 1-4) Caller ID card is installed on the ELCOT card.
ELCOT (B)	Both upper and lower Caller ID cards are installed on the ELCOT card.
ELCOT (-)	No Caller ID card is installed on the ELCOT card.

4.4.4 Port Status Screen

Displays the current status of each service card.

Operation

1. Point to "Utility" in the Main Menu and click.
   - The "Utility" drop-down menu is displayed.

2. Point to "System Status" in the "Utility" drop-down menu.
   - The "System Status" drop-down menu is displayed.

3. Click "Port Status."
   - "Port Status" screen is displayed.
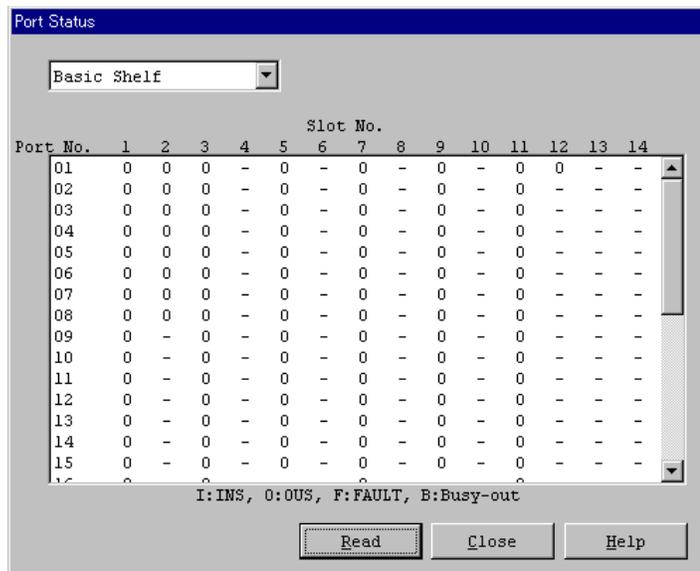
Description

<u>Port Status</u>
Specifies the operating status of the port.

Indication	Description
I: INS	The port is In-Service.
O: OUS	The port is Out-of-Service.
F: FAULT	The port is defective.
B: Busy-out	The trunk port is busied out.

<u>Note</u>
- The status of the ports is displayed up to the maximum port numbers of each card.

4.5　Error Log

4.5.1　Error Log

The system automatically generates an error record when it detects hardware or software error. Depending on the severity, the record is stored in one of the following two tables in the Error Log:

Error Log - Major
Up to 40 major error records are stored in this table.

Error Log - Minor
Up to 40 minor error records are stored in this table.

The error tables are organized by time of occurrence. The newest error appears on the bottom of the screen. If more than 40 errors have occurred in that time, error records already stored in the error log will be overwritten, starting with the first.

4.5.2 Error Log Screen

Displays the Error Log records screen.

Operation

1. Point to "Utility" in the Main Menu and click.

- The "Utility" drop-down menu is displayed.

2. Click "Error Log."

- The "Error Log" drop-down menu is displayed.
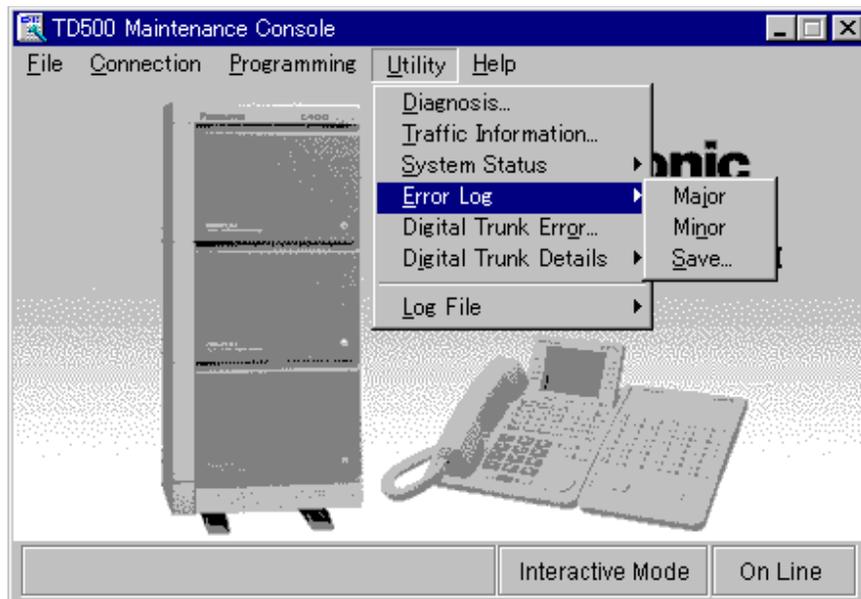
3. Click "Major."

- "Error Log - MJ (Major)" screen is displayed.
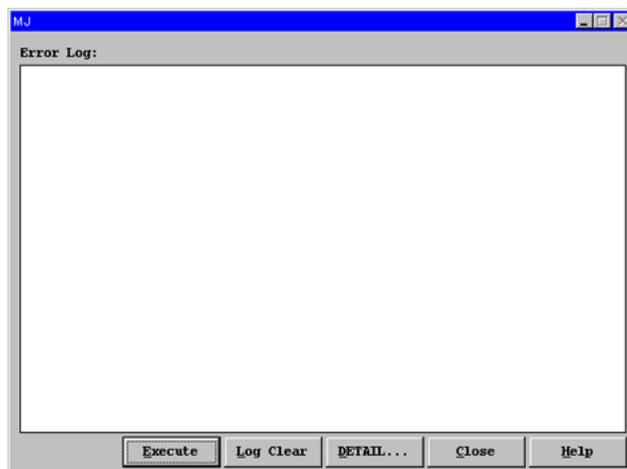
4. Click DETAIL... .

- "Log Detail" screen is displayed.
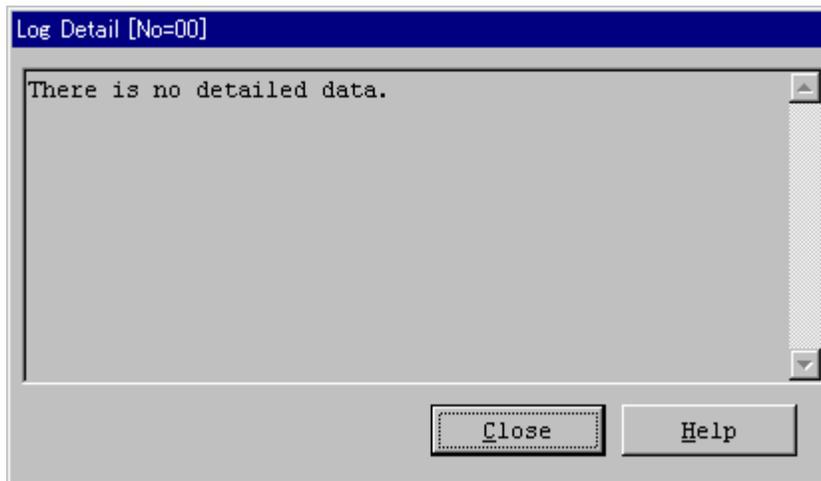
Notes

- The message "There is no detailed data" is displayed if there is no Detailed Log information.
- The following Error Messages have the detailed Log information.
  — #1000 Hard WDT overflow
  — #1001 Illegal interrupt
  — #1002 Soft WDT overflow

5. Click Save in step 2 if necessary.

- "Error Log Save" dialog box is displayed.
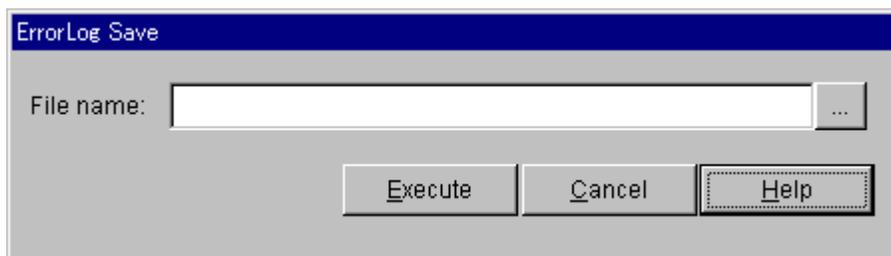
6. Click [...].

- "Save As" dialog box is displayed.

7. Enter the desired file name and click [OK].

- After "Executing" is displayed, the file is saved as a text file.

4.5.3   Error Message Tables

Error Log (Major)

Error Code	Error Message	Cause
#1000	Hard WDT overflow	Overflow of the watchdog timer occurs for the following reasons. **a)** External circumstances, such as induction noise **b)** Hardware is defective.
#1001	Illegal interrupt	The CPR software is terminated by executing illegal instruction.
#1002	Soft WDT overflow	The CPR software is terminated by executing infinite loop.
#1100	TSW clock down	The TSW clock malfunction occurs because of TSW card connection error or TSW card clock link failure.
#1101	Basic shelf DC power down	The Basic shelf DC power malfunction occurs for the following reasons. **a)** AC power cord is unplugged. **b)** Power Failure **c)** Power Switch of the Basic Shelf is turned off. **d)** Malfunction of Power Supply Unit of the Basic Shelf, or the trouble with the Power Supply System (Backboard, CPU card) of the Shelf
#1102	Expansion shelf 1 DC power down	The Expansion shelf 1 DC power malfunction occurs for the following reasons. **a)** Power Switch of the Expansion Shelf 1 is turned off. **b)** Malfunction of Power Supply Unit of the Expansion Shelf 1, or the trouble with the Power Supply System (Backboard, CPU card) of the Shelf
#1103	Expansion shelf 2 DC power down	The Expansion shelf 2 DC power malfunction occurs for the following reasons. **a)** Power Switch of the Expansion Shelf 2 is turned off. **b)** Malfunction of Power Supply Unit of the Expansion Shelf 2, or the trouble with the Power Supply System (Backboard, CPU card) of the Shelf
#1104	Basic shelf heat alarm	The heat of the power supply of Basic shelf exceeds the limit.

Error Log (Major)

Error Code	Error Message	Cause
#1105	Expansion shelf 1 heat alarm	The heat of the power supply of Expansion shelf 1 exceeds the limit.
#1106	Expansion shelf 2 heat alarm	The heat of the power supply of Expansion shelf 2 exceeds the limit.
#1107	Basic shelf fan alarm	The fan of Basic shelf gets out of order.
#1108	Expansion shelf 1 fan alarm	The fan of Expansion shelf 1 gets out of order.
#1109	Expansion shelf 2 fan alarm	The fan of Expansion shelf 2 gets out of order.
#1110	Calendar IC R/W stop	The calendar IC R/W of CPU card is defective.
#1111	Calendar IC stop	The calendar IC of CPU card is defective.
#1112	CPU RAM battery alarm	The CPU RAM battery alarm occurs because of defective lithium battery on the CPU card or defective CPU card.

Error Log (Minor)

Error Code	Error Message	Cause
#1200	Basic shelf AC power down	The Basic shelf AC power malfunction occurs for the following reasons. **a)** AC power cord is unplugged. **b)** Power Failure **c)** Malfunction of Power Supply Unit of the Basic Shelf or the trouble with the Power Supply System (Backboard, CPU card) of the Shelf
#1201	Expansion shelf 1 AC power down	The Expansion shelf 1 AC power malfunction occurs for the following reasons. **a)** Power Failure **b)** Malfunction of Power Supply Unit of the Expansion Shelf 1, or the trouble with the Power Supply System (Backboard, CPU card) of the Shelf
#1202	Expansion shelf 2 AC power down	The Expansion shelf 2 AC power malfunction occurs for the following reasons. **a)** Power Failure **b)** Malfunction of Power Supply Unit of the Expansion Shelf 2, or the trouble with the Power Supply System (Backboard, CPU card) of the Shelf

Error Log (Minor)

Error Code	Error Message	Cause
#1203	SMDR Not Connect	SMDR disconnects for the following reasons. **a)** RS-232C cable is not connected. **b)** RS-232C cable is defective. **c)** Printer is turned off. (including out of paper)
#1300	Echo back error	No answer from the card when the PBX executed Echo Back test.
#1301	LPR ROM failure	LPR ROM checksum error occurred.
#1302	LPR RAM failure	LPR RAM failure occurred.
#1303	Card disconnect	Card disconnects because of card connection error or defective CPU card.
#1304	LPR modem failure	LPR modem failure occurred.
#1306	LPR memory checksum error	LPR memory checksum error occurs because of defective LPR RAM.
#1307	LPR runaway	LPR runaway occurs when the LPR software executed illegal instruction.
#1308	Card start up error (Reset Notice)	The PBX could not reset the card properly.
#1309	Card start up error (Sync Ans)	The PBX synchronized with the card in vain.
#1310	Card start up error (Card Kind)	The PBX received illegal card type from the card.
#1311	Card start up error (Download)	The PBX received data downloading error from the card.
#1312	Card start up error (System Start)	The PBX received start-up error from the card.
#1313	DISA OGM CPU runaway	Runaway of the OGM (CPU) of the DISA card occurred.
#1314	DISA OGM lost	DISA OGM lost occurs for the following reasons. **a)** Power failure or power-off for long duration (6-7 days) **b)** Defective backup battery for DISA card **c)** OGM was not recorded after the installation.
#1316	OPX power down	OPX power down occurs because of power-off of external OPX Power Unit, or defective OPX card.
#1317	OPX bell power down	OPX bell power down occurs because of power-off of external OPX Power Unit, or defective OPX card.

Error Log (Minor)

Error Code	Error Message	Cause
#1318	Digital trunk out of sync	T1 or PRI23 card (physical number XXX) lost the synchronization with the clock time sent from the Central Office.
#1319	Digital trunk RAI signal reception	T1 or PRI23 card (physical number XXX) received RAI (Remote Alarm Indication) signal sent from the Central Office.
#1320	Digital trunk AIS signal reception	T1 or PRI23 card (physical number XXX) received AIS (Alarm Indication Signal) signal sent from the Central Office.
#1323	Digital trunk frame failure	On booting-up of T1 or PRI23 card (physical number XXX), it failed to synchronize with the clock time sent from the Central Office.
#1324	Digital trunk multi frame error	The PBX detected the multiframe synchronization error of T1 or PRI23 card.
#1325	Digital trunk error rate over	The PBX exceeded the number of multiframe errors per second which the PBX required to recognize the remote alarm.
#1328	DSP-1 link failure	DSP (Digital Signal Processor) link failure of T1 card occurred.
#1332	Digital trunk restoration	The status of T1 or PRI23 card is changed from "Fault" to "INS (In-Service).
#1333	Card status fault	Card fault occurred.
#1500	Port link failure	The PBX synchronized with the port of VPS (DPT)/ Doorphone (TXXXXX: Physical port no.) in vain.
#1501	Free Block error	The internal memory was depleted. (Memory #1)
#1502	Free Block error	The internal memory was depleted. (Memory #2)
#1503	Free Block error	The internal memory was depleted. (Memory #3)
#1504	Free Block error	The internal memory was depleted. (Memory #4)
#1505	Free Block error	The internal memory was depleted. (Memory #5)
#1506	Free Block error	The internal memory was depleted. (Memory #6)
#1507	Free Block error	The internal memory was depleted. (Memory #7)
#1508	Free Block error	The internal memory was depleted. (Internal error #1)
#1509	Free Block error	The internal memory was depleted. (Internal error #2)

4.6   Digital Trunk Error Report

4.6.1   Digital Trunk Error Report

Displays information on the times of digital trunk (T1/PRI23) failure.

Operation

   1. Point to "Utility" in the Main Menu and click.

      • The "Utility" drop-down menu is displayed.

   2. Click "Digital Trunk Error."

      • The "Digital Trunk Error" screen is displayed.

      • If the T1/PRI23 card is not installed in the system, the message "There is no digital trunk card" is displayed.
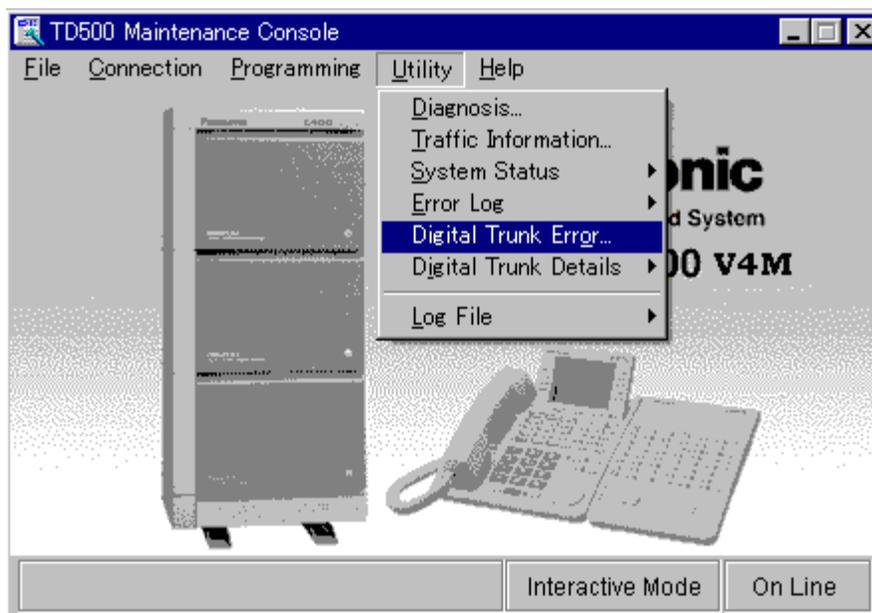
   3. Click the small triangle on the "Slot" and "Display form" and choose each submenu.

4. Click Execute .

- • Digital Trunk Error information of the specified submenu is displayed.

- • If you click Log Clear , the log information of all cards is cleared.

5. Click Save .

- • "Save As" dialog box is displayed.
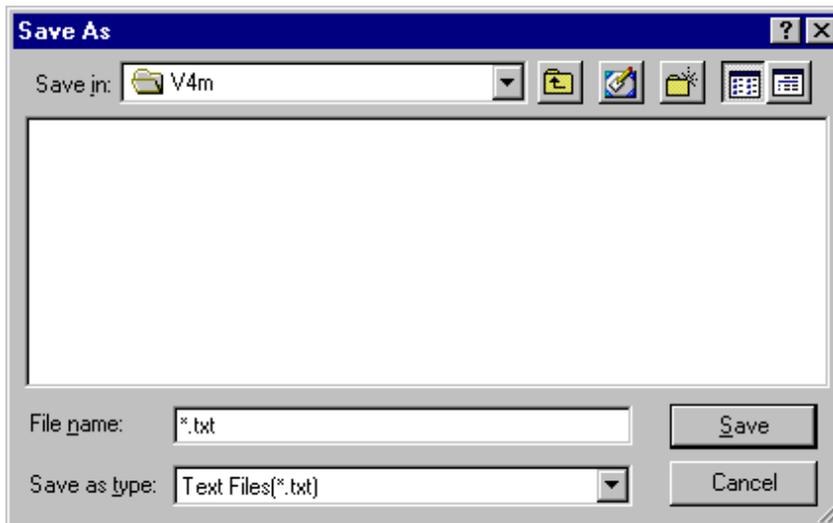
6. Enter the desired file name and click OK .

- • After "Executing" is displayed, the file is saved as a text file.

Description

Item	Description
Slot	Blank (default) All Card No.: Type (The T1/PRI23 card installed in the system is displayed automatically.)
Display form	past 24 hours/in 1 hour segments past 24 hours/in 30 min segments past 24 hours/in 10 min segments past 2 weeks/in 1 day segments
Counter of Digital Trunk Error Logs logged in "Minor Error" Log	Out of SYNC (#1318): Digital trunk out of sync
	RAI (#1319): Digital trunk RAI signal reception
	AIS (#1320): Digital trunk AIS signal reception
	Frame Failure (#1323): Digital trunk frame failure
	Multi Frame Failure (#1324): Digital trunk multi frame failure
	Error Rate Over (#1325): Digital trunk error rate over
	DSP Link Failure (#1328): DSP-1 link failure
Counter of minor communication error (ANSI T1 403-1999)	CRC: CRC error
	SF: Severely error frame (Available for PRI23 card only)
	FE: Frame synchronization bit-error
	LV: Line-code violation
	SL: Controlled Slip

Notes

- If the port type of PRI23 card is assigned to "EXT" by System Programming, the detailed information cannot be displayed on this screen.
- "Counter of minor communication error" is displayed only when the LPR software version of the corresponding cards is the following.
 T1 card: "Y311D" or later
 PRI23 card: "Q361AB" or later

4.7 Digital Trunk Details

4.7.1 Digital Trunk Details

Displays detailed information on the digital trunk (T1/PRI23).

Operation

1. Point to "Utility" in the Main Menu and click.

- The "Utility" drop-down menu is displayed.

2. Point to "Digital Trunk Details."

- The "Digital Trunk Details" drop-down menu is displayed.
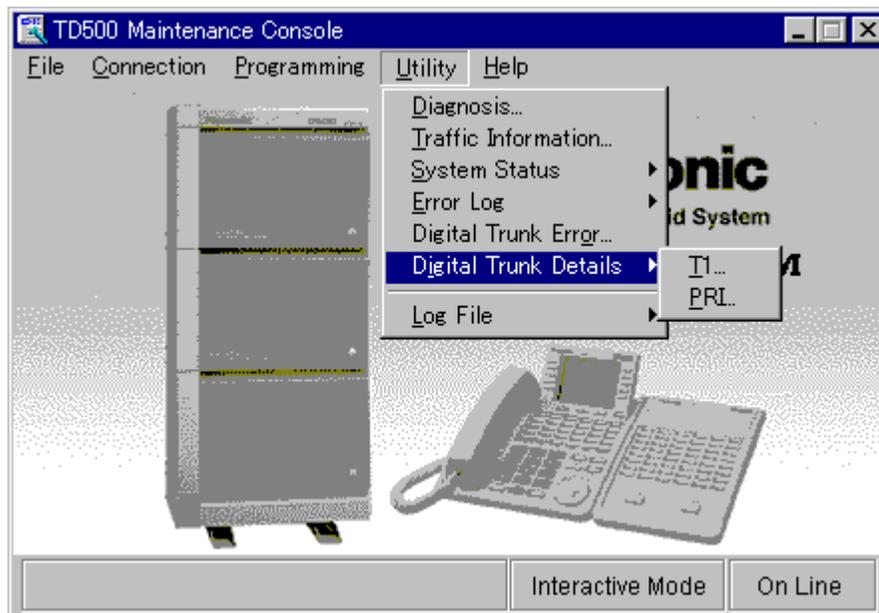
3. Click "T1 (PRI)."

- The "T1 (PRI) Details" screen is displayed.
- If the T1 (PRI) card is not installed in the system, the message "There is no T1 (PRI) card" is displayed.

4. Click the small triangle on the "Slot" and choose one of the submenus.

5. Click Execute .

- Digital Trunk detailed information of the specified submenu is displayed.

- If you click Clear , "Communication State" and "Forced card reset" information is cleared.

T1 Details

Slot 101:T1   Execute

Various status

Card status : INS

Software information
Version: Y311D020913
Check Sum: (even) 5249   (odd) E474

RAM check result : OK

Clock status
Clock Detect :   OK
Clock Select :   OK

Communication State
Data empty: 0   Clear
Illegal data: 0

Forced card reset
Echo back error(#1300):   0   Clear
LPR memory checksum error(#1306): 0
LPR Runaway(#1307):   0
Card start up error(#1308-#1312):   0

LED indication
D10(FAuLT)   -
D11(SYNC ERROR)   OFF
D12(RAI)   OFF
D13(AIS)   OFF
D14(SYNC)   Flash

Port status

Port status			Signaling Bit							
			TX				RX			
Port	Type	Status	a	b	c	d	a	b	c	d
01	LCO	INS	0	1	0	1	0	0	0	0
02	LCO	INS	0	1	0	1	0	0	0	0
03	LCO	INS	0	1	0	1	0	0	0	0
04	LCO	INS	0	1	0	1	0	0	0	0
05	LCO	INS	0	1	0	1	0	0	0	0
06	GCO	INS	0	1	0	1	0	0	0	0
07	GCO	INS	0	1	0	1	0	0	0	0
08	GCO	INS	0	1	0	1	0	0	0	0
09	GCO	INS	0	1	0	1	0	0	0	0
10	GCO	INS	0	1	0	1	0	0	0	0
11	DID	INS	0	0	0	0	0	0	0	0
12	DID	INS	0	0	0	0	0	0	0	0
13	DID	INS	0	0	0	0	0	0	0	0
14	DID	INS	0	0	0	0	0	0	0	0
15	DID	INS	0	0	0	0	0	0	0	0
16	E&M	INS	0	0	0	0	0	0	0	0
17	E&M	INS	0	0	0	0	0	0	0	0
18	DID	INS	0	0	0	0	0	0	0	0
19	E&M	INS	0	0	0	0	0	0	0	0
20	E&M	INS	0	0	0	0	0	0	0	0
21	OPX	INS	0	1	0	1	0	0	0	0
22	OPX	INS	0	1	0	1	0	0	0	0
23	OPX	INS	0	1	0	1	0	0	0	0
24	OPX	INS	0	1	0	1	0	0	0	0

Close   Help

Description

Item	Description
Slot	Blank (default) Card No.: Type (The T1/PRI23 card installed in the system is displayed automatically.)
Card status	Current status of the card
Software Information	Version: ROM version of the T1/PRI23 card software Check Sum (even/odd): ROM checksum
RAM check result	Testing of Card RAM
Clock status	Clock Detect: Status of synchronization with the Clock Clock Select: Selection of Master Clock card
Communication State	Data empty: Reception of empty data Illegal data: Reception of illegal data (Available for T1 card only) Checksum error: Error of checksum data between PRI23 card and the system Reset: PRI23 card reset

Description

Item	Description
Forced card reset	Echo back error (#1300) LPR memory checksum error (#1306) LPR Runaway (#1307) Card start up error (#1308-#1312) (Available for T1 card only)
LED indication	ON/OFF/Flash/None (-): Status of LED indicator on the T1/ PRI23 card
Port status	Current status of the port
Signaling Bit	Status of signaling bit (Available for T1 card only)

Notes

- If the port type of PRI23 card is assigned to "EXT" by System Programming, the detailed information cannot be displayed on this screen.
- "Signaling Bit" is displayed only when the LPR software version of the T1 card is "Y311D" or later.

4.8   Log File

4.8.1   Log File

Used to make a Log File (text format) automatically.

Operation

1. Point to "Utility" in the Main Menu and click.

- The "Utility" drop-down menu is displayed.

2. Click "Log File."

- "Log File" menu is displayed.

3. Click "Capture On."

"Log File" screen is displayed.

- You can select the Log File type "Error Log" or "Traffic."
- The system will save "Error Log" or "Traffic" data depending on your selection.

4. Click "Capture off."

- The system creates a Log File.

Section   5

Troubleshooting

This section provides information for system and telephone troubleshooting.

5.1 Troubleshooting

5.1.1 Installation

PROBLEM	PROBABLE CAUSE	POSSIBLE SOLUTION
Extension does not operate.	Bad printed circuit board (Extension Card).	Exchange printed circuit board for another printed circuit board.
	Bad connection between the system and extension.	Take the extension and plug it into the same extension port using a short telephone cord. If the telephone does not work, the connection between the system and the extension must be repaired.
	A telephone with an A-A1 relay is connected.	Use a 2 wire cord. Set the A-A1 relay switch of the telephone to the "OUT" or "OFF" position.
	Bad extension.	Take the extension and plug it into another extension port that is working. If the telephone does not work, replace the phone.
Improper reset operation.		Press the Reset Button.
Noise in external paging.	Induced noise on the wire between the system and the amplifier.	Use a shielded cable as the connection wire between the system and amplifier. A short shielded cable is recommended.
Volume distortion from external music source.	Excessive input level from external music source.	Decrease the output level of the external music source by using the volume control on the music source.
Speed Dialing or One-Touch Dialing does not function.	Bad programming.	Enter the CO line access number (9, 801 through 848) into programming.

5.1.2   Connection

Connection between the KX-TD500 and a Proprietary Telephone:

CAUSE	SOLUTION
The T/R is connected to the D1/D2. D1 — D1 T — T R — R D2 — D2 KX-TD500 extension	Use the correct cord (two inner wires are for T/R and the two outer wires are for D1/D2).
The P1/P2 is connected to the D1/D2. P1 — P1 D1 — D1 T — T R — R D2 — D2 P2 — P2 KX-TD500 extension	Use the correct cord (two second wires from the outside are for D1/D2 and two outer wires are for P1/P2).
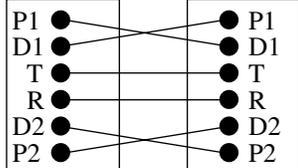
Can you dial an extension? — No

Yes

Connection between the KX-TD500 and a Single Line Telephone:

CAUSE	SOLUTION
The T/R is connected to the D1/D2. D1 T — T R — R D2 KX-TD500 extension	Use the correct cord (two inner wires are for T/R). • If a telephone equipped with an A-A1 relay is connected to the KX-TD500, set the A-A1 relay switch of the telephone to "OFF."

Connection between the KX-TD500 and a Single Line Telephone that is polarity-sensitive:

CAUSE	SOLUTION
The "T" is connected to the "R." D1 T — T R — R D2 KX-TD500 extension	Reverse the connections of the T/R.

(Continued on the following page.)

Connection between the Central Office and the KX-TD500:

(Continued from the previous page.)

↓

Can you dial out on a CO line? ——No——→

CAUSE	SOLUTION
CO lines are connected to the T2/T1. ● T2 ● R1 ● T1 ● R2 CO line　　KX-TD500 CO lines are connected to the T2/R1. ● T2 ● R1 ● T1 ● R2 CO line　　KX-TD500	Reconnect the CO lines to the T1/R1 or T2/R2 of the telephone jack using 2-conductor wiring.
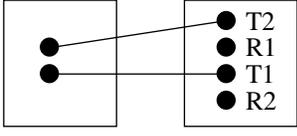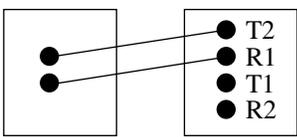
5.1.3   Operation

PROBLEM	PROBABLE CAUSE	POSSIBLE SOLUTION
• When using the speakerphone mode with an APT, nothing is audible.	• The HANDSET/ HEADSET selector is set to the "HEADSET" position.	• When the headset is not used, set the HANDSET/HEADSET selector to the "HANDSET" position.
• When using the speakerphone/monitor mode with a DPT, nothing is audible.	• The "HEADSET" mode is selected by Station Programming, "Handset/ Headset Selection."	• When the headset is not used, select the "HANDSET" mode by Station Programming.
• The unit does not ring.	• The Ringer Volume Selector is set to "OFF."	• Set to "HIGH" or "LOW."
• During a power failure, extensions assigned for power failure operation do not operate.	• A DPT or APT is connected to the extension port. • The dialing mode (tone or pulse) is improper.	• Disconnect the DPT or APT and connect an SLT. • Set the Tone/Pulse switch to the other position.
• Originating an outside call, Call Transfer, or Conference cannot be performed.	• The corresponding CO button does not exist on the PT.	• Program the CO button. Please refer to "Flexible CO Key Assignment" of Section "4.3 Extension Line" in the Programming Guide.

5.2   Troubleshooting Guide

5.2.1   Troubleshooting Guide

This subsection uses system troubleshooting flow charts to guide the service personnel in efficient and systematic testing and fault location.

The system troubleshooting flow charts provide service personnel with a step-by-step sequence to use for system evaluation. Isolated steps in a flow chart should never be used out of context, since any step assumes that proper results were obtained on all previous tests.

5.2.2 Troubleshooting via the LED Indicators

When the system detects a problem, the alarm LED indicator located on the top shelf will turn red. If the detected trouble is generated by a card, the alarm LED indicator on the card will light up. (Refer to the figure and the table below)

When the trouble is cleared, the alarm LED indicator located on the top shelf goes off automatically.

LED Indicators on the Top Shelf   LED indicators on the CPU card
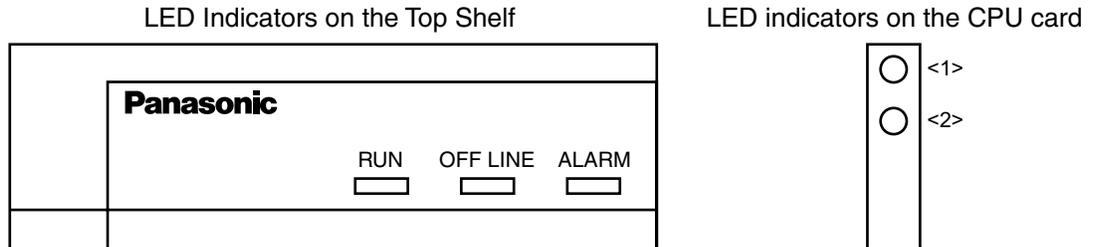
Location of LED indicators on card

Alarm LED on the Top Shelf	LED on the Card	Possible contents	Error Code
ON	ON (CPU<1>)	Calendar	1110/1111
	ON (CPU<2>)	Backup Battery	1112
	ON (LPR)	Link	1300/1306/1307/1308/1309/1311/1312/1333
		Card Type	1310
		ROM	1301
		RAM	1302
		MODEM	1304
	None	Clock	1100
		DC Power Supply	1101/1102/1103
		AC Power Supply	1200/1201/1202
		Heat	1104/1105/1106
		Fan	1107/1108/1109
		SMDR Communication	1203
		Card not installed	1303
		DISA	1313/1314
		OPX	1316/1317
		Link	1318/1319/1320/1323/1324/1325/1328
		Port	1500
		System	1501/1502/1503/1504/1505/1506/1507/1508/1509

```
                        ┌─────────────────────────┐
                        │      Alarm LED on       │
                        └─────────────────────────┘
                                    │
                                    ▼
                        ┌─────────────────────────┐
              No        │ Is it possible to read  │         Yes
                        │ out the Error Log       │
                        │ records?                │
                        └─────────────────────────┘
                                    │
                                    ▼
                        ┌─────────────────────────┐
                        │ Check the status of the │
                        │ following:              │
                        │    • DOHCA              │
                        │    • CONF TSW           │
                        │    • LPR                │
                        │    • SMDR               │
      Fault             └─────────────────────────┘
                                    │
                                    ▼  Not Fault
                        ┌─────────────────────────┐
                        │ Is Error Log record     │         Yes
                        │ printed out?            │
              No        └─────────────────────────┘
                                    │
                                    ▼
                        ┌─────────────────────────┐
                        │ Is the Local Alarm      │         Yes
                        │ reported?               │
              No        └─────────────────────────┘
                                    │
                                    ▼
            ┌──────────────────────────────┐    ┌──────────────────────────────┐
            │ Infer the defective device   │    │ Troubleshoot by consulting   │
            │ through the User's report or │    │ the Error Log Record List    │
            │ the indication of the LED on │    │                              │
            │ the card.                    │    └──────────────────────────────┘
            └──────────────────────────────┘      NG              OK
                                    │
                                    ▼
                        ┌─────────────────────────┐
                        │ Repair or replace the   │   OK
                        │ probable defective      │
              NG        │ device.                 │
                        └─────────────────────────┘
                                    │
                                    ▼
                        ┌─────────────────────────┐
                        │ Consult the nearest     │
                        │ Service Center.         │
                        └─────────────────────────┘
                                    │
                                    ▼
                        ┌─────────────────────────┐
                        │          End            │
                        └─────────────────────────┘
```

5.2.3 Troubleshooting via Error Log Records

Error code	Sub code	Severity	AUTOMATIC FAULT REPORT (SMDR) MESSAGE (MAX. 39 characters)	LOCAL ALARM MESSAGE PT (Max.16 digits)	COMMENTS
1000	mm	MJ	-	-	Hard WDT overflow
1001	mm	MJ	-	-	Illegal interrupt
1002	mm	MJ	-	-	Soft WDT overflow
1100		MJ	TSW clock down	ERR TSW DWN	
1101		MJ	-	-	Basic shelf DC power down
1102		MJ	Expansion shelf 1 DC power down	ERR DC DOWN	
1103		MJ	Expansion shelf 2 DC power down	ERR DC DOWN	
1104		MJ	Basic shelf heat alarm	B/S OVER HEAT!	
1105		MJ	Expansion shelf 1 heat alarm	E/S1 OVER HEAT!	
1106		MJ	Expansion shelf 2 heat alarm	E/S2 OVER HEAT!	
1107		MJ	Basic shelf fan alarm	B/S FAN FLT!	
1108		MJ	Expansion shelf 1 fan alarm	E/S1 FAN FLT!	
1109		MJ	Expansion shelf 2 fan alarm	E/S2 FAN FLT!	
1110		MJ	Calendar IC R/W stop	ERR CLCK IC	
1111		MJ	Calendar IC stop	ERR CLCK IC	
1112		MJ	CPU RAM battery alarm	ERR BAT ALM	
1200		MN	Basic shelf AC power down	ERR AC DOWN	
1201		MN	Expansion shelf 1 AC power down	ERR AC DOWN	
1202		MN	Expansion shelf 2 AC power down	ERR AC DOWN	
1203		MN	-	ERR SMDR	SMDR Not Connect
1300	xyy	MN	Echo back error	-	

Error code	Sub code	Severity	AUTOMATIC FAULT REPORT (SMDR) MESSAGE (MAX. 39 characters)	LOCAL ALARM MESSAGE		COMMENTS
				PT (Max.16 digits)		
1301	xyy	MN	LPR ROM failure	ERR xyy	LPR ROM	
1302	xyy	MN	LPR RAM failure	ERR xyy	LPR RAM	
1303	xyy	MN	Card disconnect	ERR xyy	DISCNCT	
1304	xyyz	MN	LPR modem failure	ERR xyyz	MODEM	z=Error type
1305			Reserved	-		
1306	xyy	MN	LPR memory checksum error	-		
1307	xyy	MN	LPR runaway	-		
1308	xyy	MN	Card start up error	ERR xyy	CRD ERR	Reset Notice
1309	xyy	MN	Card start up error	ERR xyy	CRD ERR	Sync Ans
1310	xyy	MN	Card start up error	ERR xyy	CRD ERR	Card Kind
1311	xyy	MN	Card start up error	ERR xyy	CRD ERR	Download
1312	xyy	MN	Card start up error	ERR xyy	CRD ERR	System Start
1313	xyy	MN	DISA OGM CPU runaway	-		
1314	xyy	MN	DISA OGM lost	ERR xyy	OGM LOS	
1315			Reserved	-		
1316	xyy	MN	OPX power down	ERR xyy	OPX POW	
1317	xyy	MN	OPX bell power down	ERR xyy	OPX POW	
1318	xyy	MN	Digital trunk out of sync	ERR xyy	DTR SYC	
1319	xyy	MN	Digital trunk RAI signal reception	ERR xyy	DTR RAI	
1320	xyy	MN	Digital trunk AIS signal reception	ERR xyy	DTR AIS	
1321			Reserved	-		
1322			Reserved	-		
1323	xyy	MN	Digital trunk frame failure	ERR xyy	DTR FRM	
1324	xyy	MN	Digital trunk multi frame error	ERR xyy	DTR MLT	
1325	xyy	MN	Digital trunk error rate over	ERR xyy	DTR RAT	
1326			Reserved	-		
1327			Reserved	-		

Error code	Sub code	Severity	AUTOMATIC FAULT REPORT (SMDR) MESSAGE (MAX. 39 characters)	LOCAL ALARM MESSAGE	COMMENTS
				PT (Max.16 digits)	
1328	xyy	MN	DSP-1 link failure	ERR xyy DSP1LNK	
1329			Reserved	-	
1330			Reserved	-	
1331			Reserved	-	
1332	xyy	MN	Digital trunk restoration	-	
1333	xyy	MN	Card status fault	ERR xyy CD FLT	
1500	xyyzz	MN	Port link failure	-	zz=port number
1501		MN	Free Block error	-	
1502		MN	Free Block error	-	
1503		MN	Free Block error	-	
1504		MN	Free Block error	-	
1505		MN	Free Block error	-	
1506		MN	Free Block error	-	
1507		MN	Free Block error	-	
1508		MN	Free Block error	-	
1509		MN	Free Block error	-	

[Legend]

mm   : error information location number (00-02)

x   : shelf number (1-3)

yy   : slot number (01-14)

(1) System Reset caused by CPU Runaway (Re-start Procedure)

Error Code   1000: Hard WDT overflow
1001: Illegal interrupt
1002: Soft WDT overflow

Possible cause of   **1.** External circumstance, such as induction noise
the malfunction   **2.** Hardware is defective.
3. The CPR software is terminated by executing illegal instruction.
4. The CPR software is terminated by executing infinite loop.

Countermeasures
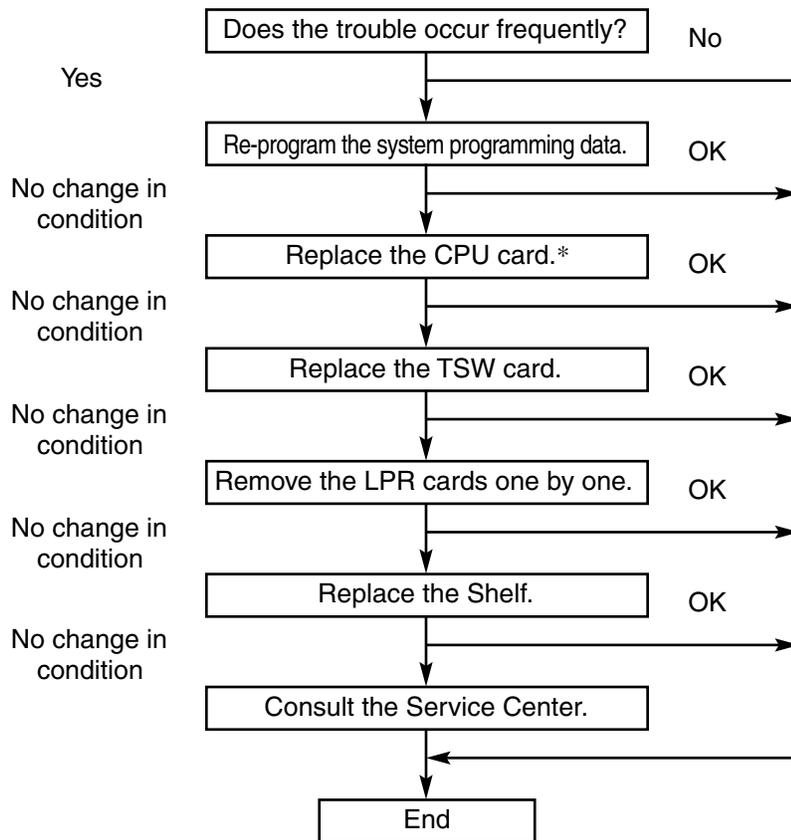
Does the trouble occur frequently?	No

Yes

Re-program the system programming data.	OK

No change in
condition

Replace the CPU card.*	OK

No change in
condition

Replace the TSW card.	OK

No change in
condition

Remove the LPR cards one by one.	OK

No change in
condition

Replace the Shelf.	OK

No change in
condition

Consult the Service Center.

End

Note   *It is recommended to have a current copy of the program on disk to facilitate accurate and rapid recovery.

(2) TSW clock down

Error Code   1100: TSW clock down

Possible cause of   **1.** TSW card connection error
the malfunction   **2.** TSW card clock link failure

Countermeasures

```
              ┌─────────────────────────────────┐
              │ After confirming the TSW card con-│
              │ nection, press the RESET button. │
              └─────────────────────────────────┘
                              │
                              ▼
              ┌─────────────────────────────────┐
              │ Is the trouble registered in the │
              │ Error Log?                       │
              └─────────────────────────────────┘
   Yes                        │ No
              ┌─────────────────────────────────┐        Yes
              │ Is an Extension/CO call possible? │
              └─────────────────────────────────┘
                              │ No
              ┌─────────────────────────────────┐
              │ Replace the TSW card.            │
   No change in                                           OK
   condition                  │
              ┌─────────────────────────────────┐
              │ Replace the Shelf.               │
              └─────────────────────────────────┘
                              │
                              ▼
                    ┌──────────────┐
                    │     End      │
                    └──────────────┘
```
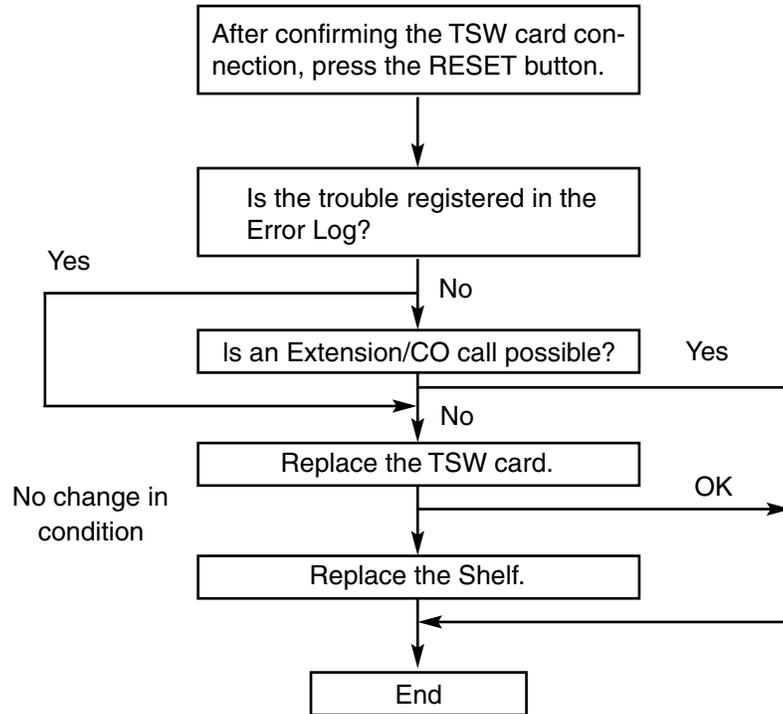
Note   If the TSW clock malfunction occurs:

1. Calling becomes impossible.

2. Power Failure Transfer will be activated.

(3) Basic shelf DC power down

Error Code 1101: Basic shelf DC power down

Possible cause of the malfunction

1. AC power cord is unplugged.

2. Power Failure

3. Power Switch is turned off.

4. Malfunction in the Power Supply Unit of the Basic Shelf, or the trouble with the Power Supply System (Backboard, CPU card) of the Shelf

Countermeasures

```
                    ┌─────────────────────────────┐
                    │ Did the above item 1), 2) or 3) │
                    │ occur at the recorded time of the │        Yes
                    │ Error Log?                  │
                    └─────────────────────────────┘
        No                      │
                                ▼
                    ┌─────────────────────────────┐
                    │ Does the trouble occur frequently? │   No
                    └─────────────────────────────┘
        Yes                     │
                                ▼
                    ┌─────────────────────────────┐
                    │ Replace the Power Supply Unit. │      OK
                    └─────────────────────────────┘
  No change in                  │
  condition                     ▼
                    ┌─────────────────────────────┐
                    │ Replace the CPU card.*       │        OK
                    └─────────────────────────────┘
  No change in                  │
  condition                     ▼
                    ┌─────────────────────────────┐
                    │ Replace the Shelf.           │
                    └─────────────────────────────┘
                                │
                                ▼
                    ┌─────────────────────────────┐
                    │           End               │
                    └─────────────────────────────┘
```
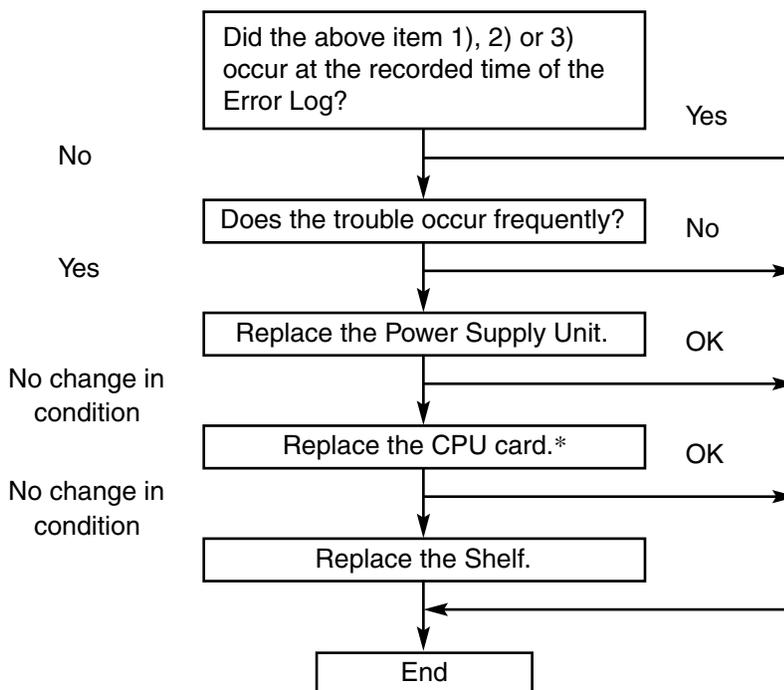
Note *It is recommended to have a current copy of the program on disk to facilitate accurate and rapid recovery.

(4) Expansion shelf DC power down

Error Code 1102: Expansion Shelf 1 DC power down

1103: Expansion Shelf 2 DC power down

Possible cause of the malfunction

1. Power Switch of the Expansion Shelf n (n=1 or 2) is turned off.

2. Malfunction of Power Supply Unit of the Expansion Shelf, or trouble with the Power Supply System (Backboard, CPU card) of the shelf
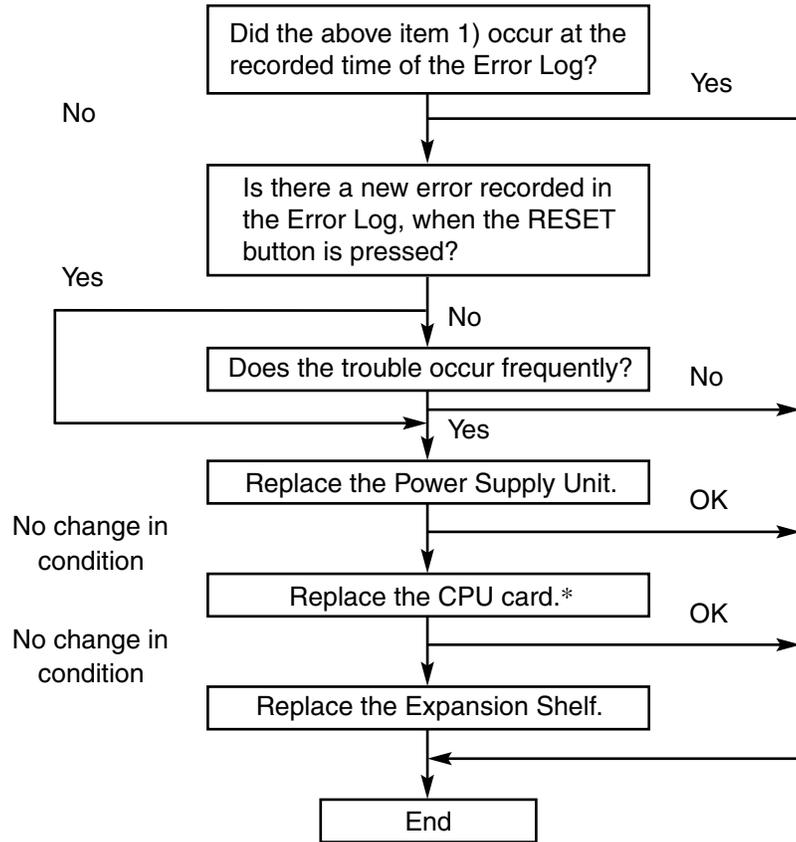
Countermeasures

```
                    ┌──────────────────────────────┐
                    │ Did the above item 1) occur at the │
                    │ recorded time of the Error Log? │──── Yes ──┐
                    └──────────────────────────────┘            │
        No                         │                             │
                                   ▼                             │
                    ┌──────────────────────────────┐            │
                    │ Is there a new error recorded in │          │
                    │ the Error Log, when the RESET  │          │
                    │ button is pressed?             │          │
                    └──────────────────────────────┘            │
        Yes                        │ No                          │
                                   ▼                             │
                    ┌──────────────────────────────┐            │
                    │ Does the trouble occur frequently? │── No ──┤
                    └──────────────────────────────┘            │
                                   │ Yes                         │
                                   ▼                             │
                    ┌──────────────────────────────┐            │
                    │ Replace the Power Supply Unit. │── OK ─────┤
                    └──────────────────────────────┘            │
   No change in                   │                             │
   condition                      ▼                             │
                    ┌──────────────────────────────┐            │
                    │ Replace the CPU card.*        │── OK ─────┤
                    └──────────────────────────────┘            │
   No change in                   │                             │
   condition                      ▼                             │
                    ┌──────────────────────────────┐            │
                    │ Replace the Expansion Shelf.  │◄───────────┘
                    └──────────────────────────────┘
                                   │
                                   ▼
                    ┌──────────────┐
                    │     End      │
                    └──────────────┘
```

Note *It is recommended to have a current copy of the program on disk to facilitate accurate and rapid recovery.

(5) Heat alarm

Error Code 1104: Basic shelf heat alarm

1105: Expansion shelf 1 heat alarm

1106: Expansion shelf 2 heat alarm

Possible cause of the malfunction **1.** The heat of the power supply of Basic shelf, Expansion shelf 1 or Expansion shelf 2 exceeds the limit.

Countermeasures

Is CN17 A8pin on the Back Board "0 V"?

No

Yes

Check the CPU board. (Confirm that 8, 11, 13 PIN of IC40 is "0 V.")	Isn't CN8 on the Power unit disconnected?
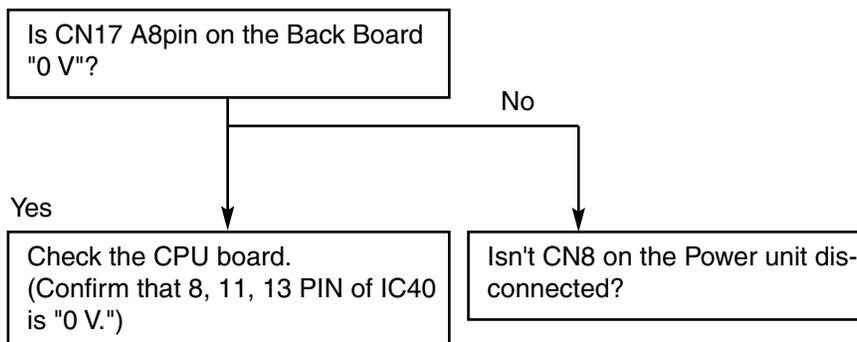
Note None

(6) Fan alarm

Error Code   1107: Basic shelf fan alarm

1108: Expansion shelf 1 fan alarm

1109: Expansion shelf 2 fan alarm

Possible cause of   **1.** The fan of Basic shelf, Expansion shelf 1 or Expansion shelf 2 is out
the malfunction   of order.

Countermeasures

Is the fan operating?

Yes   No

Is Back Board CN25 3pin "0 V"?	Replace the fan.

Yes   No

Is Q4 collector "5 V"?	Replace the fan or "Q4."

Yes   No

Is Q5 collector "0 V"?	Replace the "Q4."

Yes   No

Check the CPU board. (Confirm that 2, 4, 6 PIN of IC 40 is "0 V.")	Replace the "Q5."
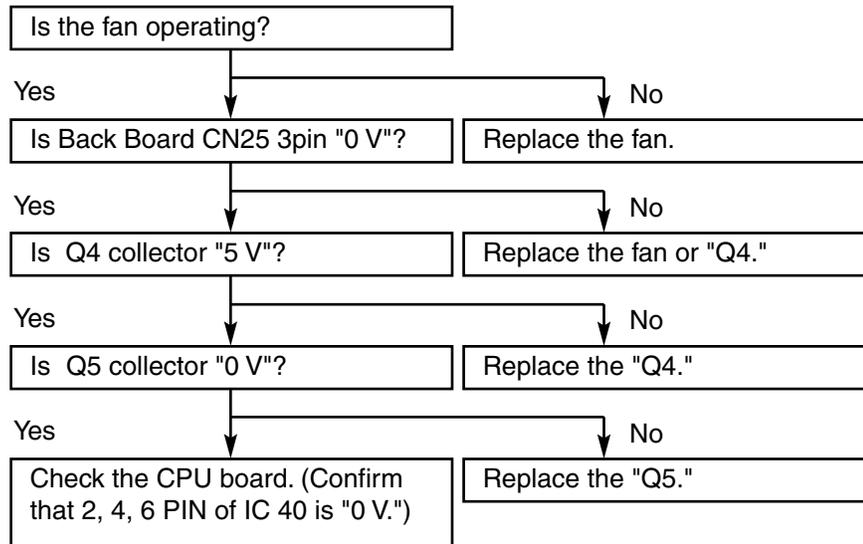
Note   None

(7) Calendar IC Stop

Error Code   1110: Calendar IC R/W stop

1111: Calendar IC stop

Possible cause of the malfunction

1. Count up of the calendar IC is stopped.
2. Calendar IC of the CPU card failure

Countermeasures
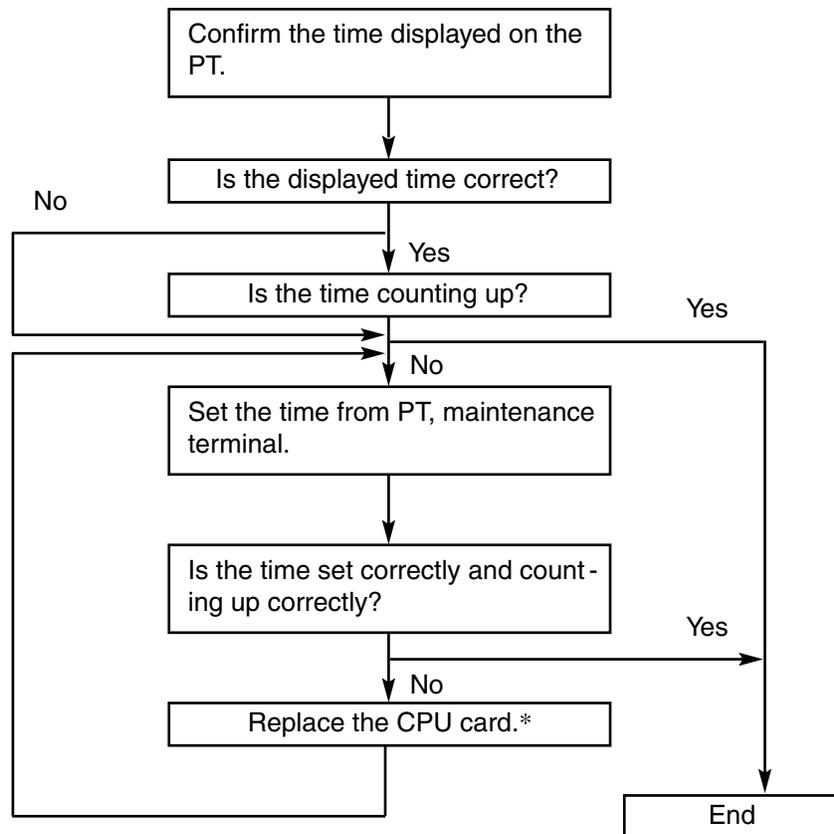
```
┌─────────────────────────────┐
│ Confirm the time displayed  │
│ on the PT.                  │
└─────────────────────────────┘
              │
              ▼
┌─────────────────────────────┐
│ Is the displayed time       │
│ correct?                    │
└─────────────────────────────┘
   No         │ Yes
┌─────────────────────────────┐
│ Is the time counting up?    │        Yes
└─────────────────────────────┘
              │ No
┌─────────────────────────────┐
│ Set the time from PT,       │
│ maintenance terminal.       │
└─────────────────────────────┘
              │
              ▼
┌─────────────────────────────┐
│ Is the time set correctly   │
│ and counting up correctly?  │
└─────────────────────────────┘        Yes
              │ No
┌─────────────────────────────┐
│ Replace the CPU card.*      │
└─────────────────────────────┘

                          ┌──────────┐
                          │   End    │
                          └──────────┘
```

Note   *It is recommended to have a current copy of the program on disk to facilitate accurate and rapid recovery.

(8) CPU RAM battery alarm

Error Code   1112: CPU RAM battery alarm

Possible cause of   **1.** Defective rechargeable lithium battery on the CPU card
the malfunction
                        2. Defective CPU card

Countermeasures

```
┌─────────────────────────────────┐
│ After replacing lithium battery,*1│
│ turn on the POWER switch.        │
└─────────────────────────────────┘
              │
              ▼
┌─────────────────────────────────┐
│ Is there a new related error mes-│           No
│ sage in the Error Log?           │
└─────────────────────────────────┘
   Yes        │                          
              ▼                          
┌─────────────────────────────────┐
│ Replace the CPU card. *2         │
└─────────────────────────────────┘
              │
              ▼
┌─────────────────────────────────┐
│ Enter the system data.          │
└─────────────────────────────────┘
              │
              ▼
        ┌───────────┐
        │   End     │
        └───────────┘
```
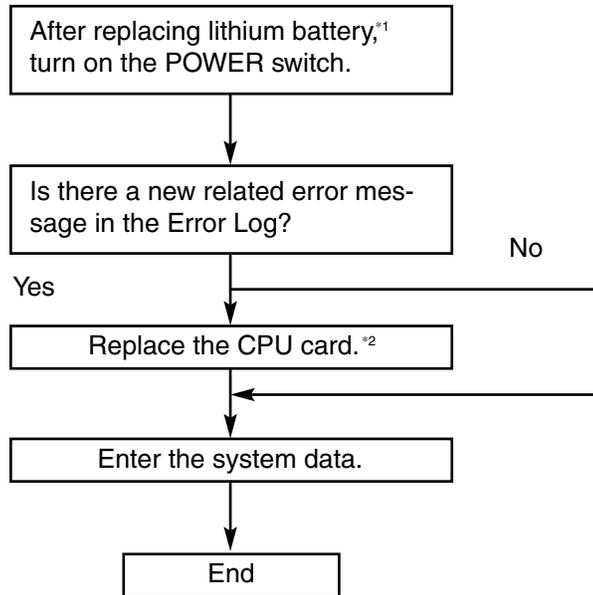
Note   *1 Consult the nearest service center.

                  *2 It is recommended to have a current copy of the program on disk
                     to facilitate accurate and rapid recovery.

(9) Basic shelf AC power down

Error Code	1200: Basic shelf AC power down

Possible cause of the malfunction

1. AC power cord is unplugged.

2. Power Failure

3. Malfunction of the Power Supply Unit of the Basic Shelf or Power Supply System (Backboard, CPU card) failure of the Shelf

Countermeasures

```
              ┌──────────────────────────────┐
              │ Did the above item 1) or 2) occur │
              │ at the recorded time of the Error │
              │ Log?                         │        Yes
              └──────────────────────────────┘
   No                          │
                               ▼
              ┌──────────────────────────────┐
              │ Does the trouble occur frequently? │   No
              └──────────────────────────────┘
   Yes                         │
                               ▼
              ┌──────────────────────────────┐
              │ Replace the Power Supply Unit. │      OK
              └──────────────────────────────┘
No change in                   │
  condition                    ▼
              ┌──────────────────────────────┐
              │ Replace the CPU card.*        │       OK
              └──────────────────────────────┘
No change in                   │
  condition                    ▼
              ┌──────────────────────────────┐
              │ Replace the Shelf.            │
              └──────────────────────────────┘
                               │
                               ▼
                  ┌──────────────┐
                  │     End      │
                  └──────────────┘
```
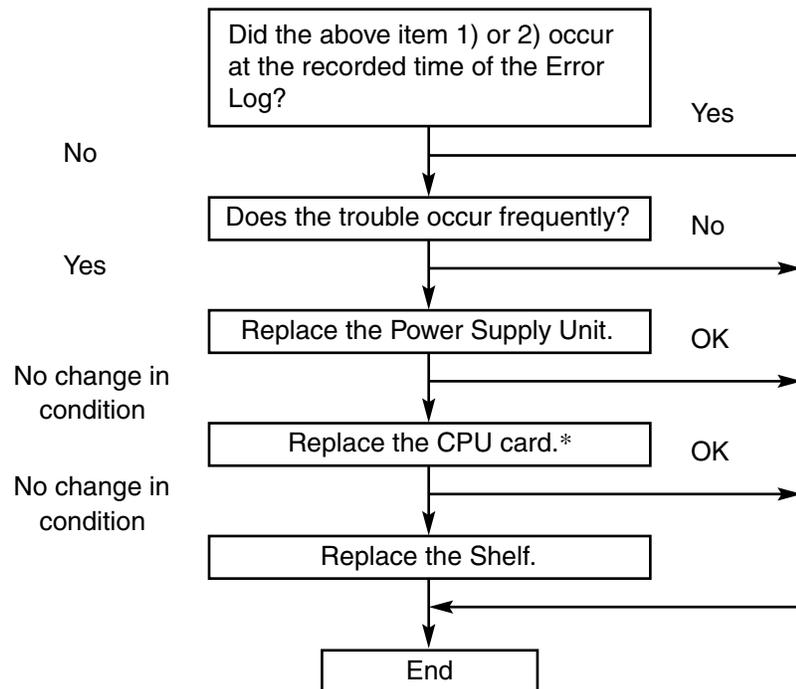
Note *It is desirable to store the system programming data on a floppy disk to facilitate accurate and rapid recovery, considering the limited running time (about 3 years) of the backup battery in case the Power Failure continues for a long time.

(10) Expansion shelf AC power down

Error Code   1201: Expansion shelf 1 AC power down

1202: Expansion shelf 2 AC power down

Possible cause of
the malfunction

1. Power failure

2. Power Supply Unit malfunction of the Expansion Shelf n (n=1 or 2), or trouble with the Power Supply System (Backboard, CPU card) of the shelf

Countermeasures

```
                    ┌──────────────────────────────┐
                    │ Did the above item 1) occur at the │
                    │ recorded time of the Error Log? │──── Yes
          No        └──────────────┬───────────────┘
                                   │
                    ┌──────────────▼───────────────┐
                    │ Is there a new error message in │
                    │ the Error Log, when the RESET  │
                    │ button is pressed?             │
          Yes       └──────────────┬───────────────┘
                                   │ No
                    ┌──────────────▼───────────────┐
                    │ Does the trouble occur frequently? │──── No
                    └──────────────┬───────────────┘
                                   │ Yes
                    ┌──────────────▼───────────────┐
                    │ Replace the Power Supply Unit. │──── OK
No change in        └──────────────┬───────────────┘
condition                          │
                    ┌──────────────▼───────────────┐
                    │ Replace the CPU card.*         │──── OK
No change in        └──────────────┬───────────────┘
condition                          │
                    ┌──────────────▼───────────────┐
                    │ Replace the Shelf.             │
                    └──────────────┬───────────────┘
                                   │
                            ┌──────▼──────┐
                            │     End     │
                            └─────────────┘
```

Note   *It is recommended to have a current copy of the program on disk to facilitate accurate and rapid recovery.

(11) SMDR Not Connect

Error Code   1203: SMDR Not Connect

Possible cause of   **1.** RS-232C cable is not connected.
the malfunction
                     2. RS-232C cable is defective.

                     3. Printer is turned off. (including out of paper)

Countermeasures
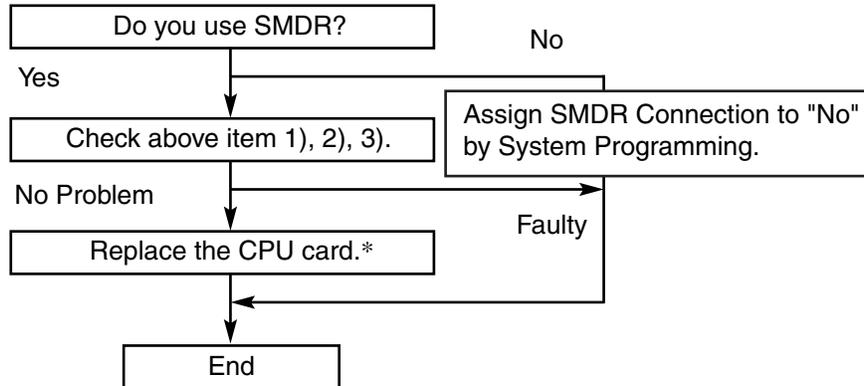
```
          ┌─────────────────────────┐
          │    Do you use SMDR?      │         No
          └─────────────────────────┘
   Yes                                  ┌──────────────────────────────┐
          ┌─────────────────────────┐   │ Assign SMDR Connection to "No"│
          │ Check above item 1), 2), 3). │   │ by System Programming.       │
          └─────────────────────────┘   └──────────────────────────────┘
  No Problem
          ┌─────────────────────────┐   Faulty
          │  Replace the CPU card.*  │
          └─────────────────────────┘

               ┌──────────┐
               │   End    │
               └──────────┘
```

Note   *It is recommended to have a current copy of the program on disk to
                     facilitate accurate and rapid recovery.

(12) Echo back error

Error Code 1300 xyy: Echo back error

x = 1 to 3: Shelf number
yy = 01 to 14: Slot number

Possible cause of **1.** Defective FIFO (First In First Out) trouble with a card
the malfunction **2.** Input/Output trouble (CPU card, Shelf)

Countermeasures
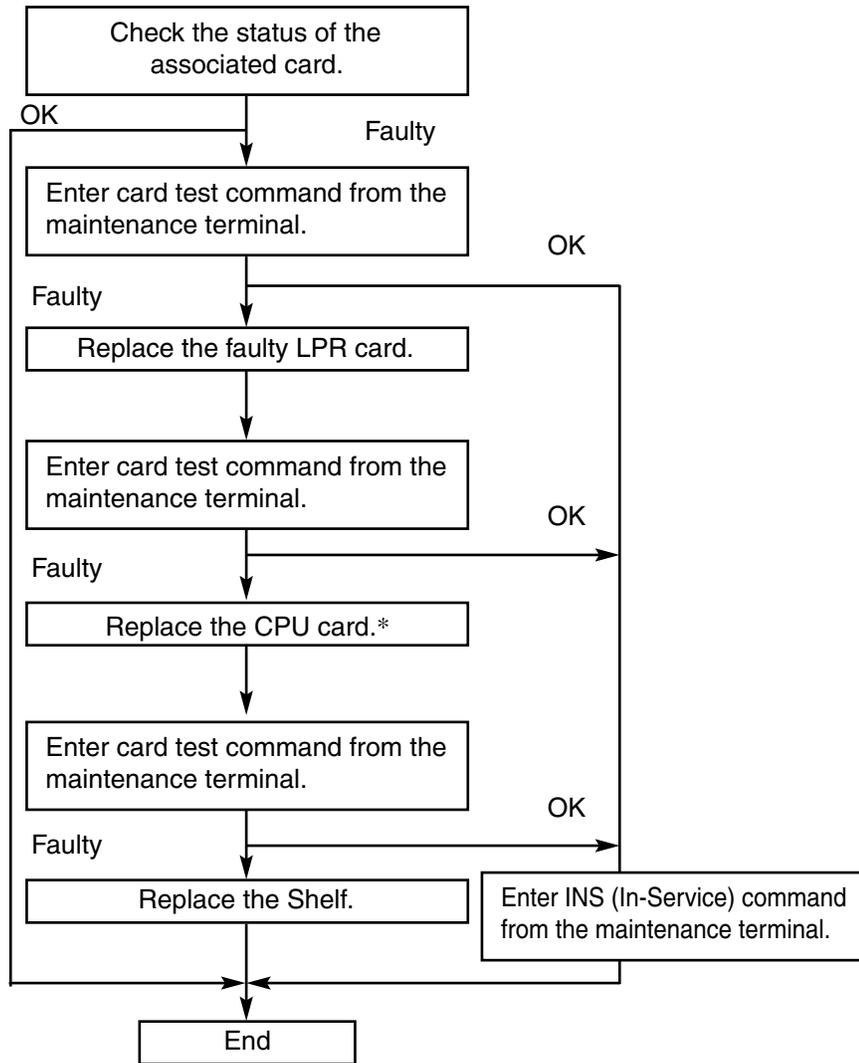
```
            ┌─────────────────────────┐
            │   Check the status of the │
            │     associated card.      │
            └─────────────────────────┘
        OK                      │
                          Faulty │
            ┌─────────────────────────┐
            │ Enter card test command from the │
            │ maintenance terminal.     │          OK
            └─────────────────────────┘
        Faulty │
            ┌─────────────────────────┐
            │ Replace the faulty LPR card. │
            └─────────────────────────┘
                          │
            ┌─────────────────────────┐
            │ Enter card test command from the │
            │ maintenance terminal.     │          OK
            └─────────────────────────┘
        Faulty │
            ┌─────────────────────────┐
            │ Replace the CPU card.*    │
            └─────────────────────────┘
                          │
            ┌─────────────────────────┐
            │ Enter card test command from the │
            │ maintenance terminal.     │          OK
            └─────────────────────────┘
        Faulty │
    ┌──────────────────────┐  ┌───────────────────────────┐
    │  Replace the Shelf.   │  │ Enter INS (In-Service) command │
    └──────────────────────┘  │ from the maintenance terminal. │
                               └───────────────────────────┘
            ┌──────────┐
            │   End    │
            └──────────┘
```

Note *It is recommended to have a current copy of the program on disk to facilitate accurate and rapid recovery.

(13) LPR ROM failure

Error Code	1301 xyy: LPR ROM failure
	x = 1 to 3: Shelf number
	yy = 01 to 14: Slot number
Possible cause of the malfunction	**1.** LPR ROM failure

Countermeasures

```
┌─────────────────────────┐
│  Replace the ROM of faulty │
│       LPR card.          │
└─────────────────────────┘
             │
             ▼
      ┌─────────────┐
      │     End     │
      └─────────────┘
```
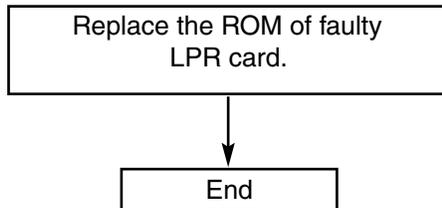
Note None

(14) LPR RAM failure

Error Code	1302 xyy: LPR RAM failure
	x = 1 to 3: Shelf number
	yy = 01 to 14: Slot number
Possible cause of the malfunction	**1.** LPR RAM failure

Countermeasures

```
┌─────────────────────────────────┐
│   Replace the faulty LPR card.   │
└─────────────────────────────────┘
                  │
                  ▼
            ┌──────────┐
            │   End    │
            └──────────┘
```
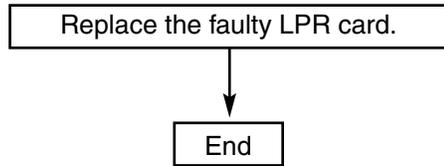
Note   None

(15) Card disconnect

Error Code   1303 xyy: Card disconnect

x = 1 to 3: Shelf number
yy = 01 to 14: Slot number

Possible cause of   **1.** Card connection error
the malfunction   **2.** Defective CPU card

Countermeasures   TSW

```
           ┌──────────────────────────────────┐
           │ After confirming the TSW card con-│
           │ nection, press the RESET button.  │
           └──────────────────────────────────┘
                            │
                            ▼
           ┌──────────────────────────────────┐
           │ Is there a new related message in │
           │ the Error Log?                    │──── No ───┐
           └──────────────────────────────────┘           │
              Yes        │                                 │
                         ▼                                 │
           ┌──────────────────────────────────┐           │
           │ After replacing CPU card,* turn on│  INS      │
           │ the POWER switch.                 │ (In-Service)──┤
           └──────────────────────────────────┘           │
              Faulty     │                                 │
                         ▼                                 │
           ┌──────────────────────────────────┐           │
           │ Replace the Shelf.                │           │
           └──────────────────────────────────┘           │
                         │◄────────────────────────────────┘
                         ▼
                     ┌───────┐
                     │  End  │
                     └───────┘
```

LPR

```
           ┌──────────────────────────────────┐
           │ After confirming the TSW card con-│
           │ nection, enter the card INS (In-  │
           │ Service) command from the main-   │──── OK ───┐
           │ tenance terminal.                 │           │
           └──────────────────────────────────┘           │
                         │ NG                              │
                         ▼                                 │
           ┌──────────────────────────────────┐           │
           │ After replacing the LPR card, enter the       │
           │ card INS (In-Service) command again.│── OK ──►│
           └──────────────────────────────────┘           │
                         │ NG                              │
                         ▼                                 │
           ┌──────────────────────────────────┐           │
           │ After replacing CPU card,* turn on│  INS      │
           │ the POWER switch.                 │(In-Service)─►│
           └──────────────────────────────────┘           │
              Faulty     │                                 │
                         ▼                                 │
           ┌──────────────────────────────────┐           │
           │ Replace the Shelf.                │           │
           └──────────────────────────────────┘           │
                         │◄────────────────────────────────┘
                         ▼
                     ┌───────┐
                     │  End  │
                     └───────┘
```

Note   * It is recommended to have a current copy of the program on disk to facilitate accurate and rapid recovery.

(16) LPR modem failure (RMT/ERMT card)

Error Code 1304 xyyz: LPR modem failure

x = 1 to 3: Shelf number
yy = 01 to 14: Slot number
z = Error type

Possible cause of the malfunction **1.** LPR modem failure

Countermeasures

```
┌─────────────────────────────┐
│      Replace the card.       │
└─────────────────────────────┘
              │
              ▼
         ┌────────┐
         │  End   │
         └────────┘
```
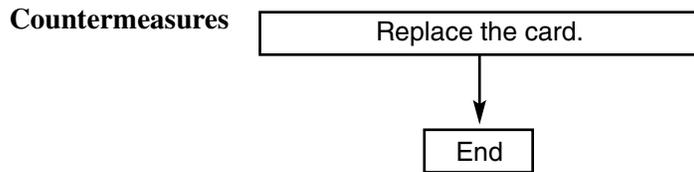
Note [Error Type]

(1) RMT card

1. Analog	300 bps	NG
2. Analog	1200 bps	NG
3. Digital	300 bps	NG
4. Digital	1200 bps	NG

(2) ERMT card

1. Analog	33.6 kbps	NG
2. Analog	1200 bps	NG
3. Digital	33.6 kbps	NG
4. Digital	1200 bps	NG

(17) LPR memory checksum error

Error Code	1306 xyy: LPR memory checksum error
	x = 1 to 3: Shelf number
	yy = 01 to 14: Slot number

Possible cause of the malfunction   **1.** Defective LPR RAM

Countermeasures

```
┌──────────────────────────────────┐  INS
│ Check the status of the related card. │  (In-Service)
└──────────────────────────────────┘
 Faulty          │
                 ▼
┌──────────────────────────────────┐
│ Enter INS (In-Service) command    │
│ from the maintenance terminal.    │
└──────────────────────────────────┘
                 │
                 ▼
┌──────────────────────────────────┐  INS
│   Check the status of the card.   │  (In-Service)
└──────────────────────────────────┘
 Faulty          │
                 ▼
┌──────────────────────────────────┐
│      Replace the LPR card.        │
└──────────────────────────────────┘
                 │
                 ▼
            ┌─────────┐
            │   End   │
            └─────────┘
```

Note   None

(18) LPR runaway

Error Code   1307 xyy: LPR runaway

x = 1 to 3: Shelf number
yy = 01 to 14: Slot number

Possible cause of   **1.** LPR is reset.
the malfunction

Countermeasures

```
┌──────────────────────────────────────┐  INS
│ Check the status of the related card.│  (In-Service)
└──────────────────────────────────────┘
 Faulty            │
                   ▼
┌──────────────────────────────┐
│ Enter INS (In-Service) command│
│ from the maintenance terminal.│
└──────────────────────────────┘
                   │
                   ▼
┌──────────────────────────────┐  INS
│ Check the status of the card.│  (In-Service)
└──────────────────────────────┘
 Faulty            │
                   ▼
┌──────────────────────────┐      ┌─────────┐
│   Replace the LPR card.  │      │   End   │
└──────────────────────────┘      └─────────┘
                   │
                   ▼
┌──────────────────────────────┐
│ Enter INS (In-Service) command│
│ from the maintenance terminal.│
└──────────────────────────────┘
```
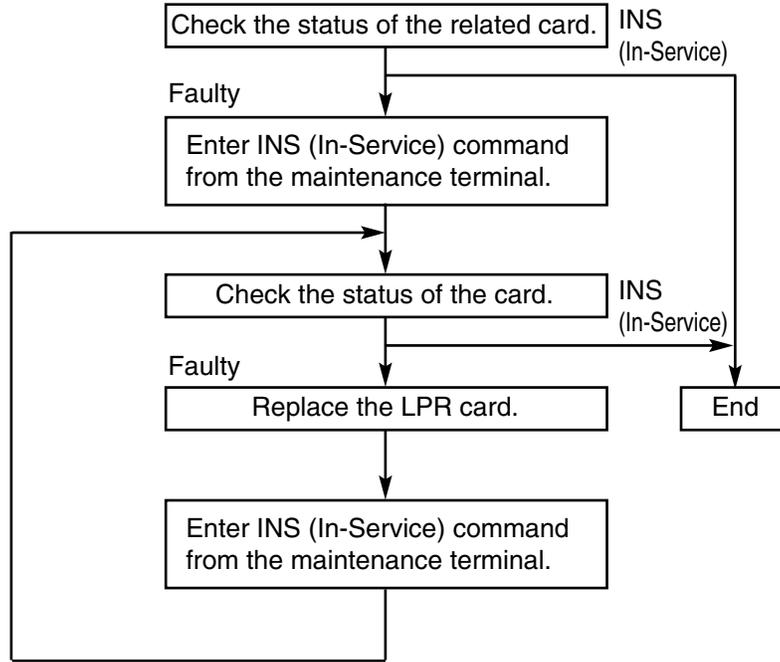
Note   None

(19) Card start up error

Error Code 1308: Card start up error (Reset Notice)

1309: Card start up error (Sync Ans)

1310: Card start up error (Card kind)

1311: Card start up error (Download)

1312: Card start up error (System Start)

Possible cause of the malfunction **1.** The PBX received start-up error from the card.

```
┌─────────────────────────────────┐ INS
│ Check the status of the related card. │ (In-Service)
└─────────────────────────────────┘
    Faulty      │
                ▼
┌─────────────────────────────────┐
│ Enter INS (In-Service) command  │
│ from the maintenance terminal.  │
└─────────────────────────────────┘
                │
                ▼
┌─────────────────────────────────┐ INS
│ Check the status of the card.   │ (In-Service)
└─────────────────────────────────┘
    Faulty      │
                ▼
┌─────────────────────────┐    ┌───────┐
│ Replace the LPR card.   │    │  End  │
└─────────────────────────┘    └───────┘
                │
                ▼
┌─────────────────────────────────┐
│ Enter INS (In-Service) command  │
│ from the maintenance terminal.  │
└─────────────────────────────────┘
```
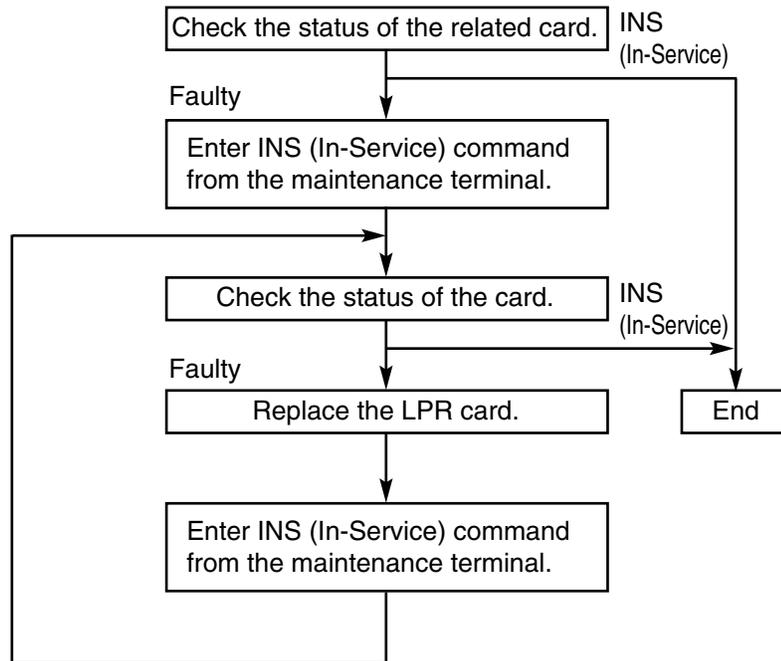
Note None

---

(20) DISA OGM CPU runaway

Error Code   1313 xyy: DISA OGM CPU runaway

x = 1 to 3: Shelf number
yy = 01 to 14: Slot number

Possible cause of   **1.** Runaway of the OGM (CPU) of the DISA card
the malfunction

Countermeasures

```
            ┌─────────────────────────────────────┐
            │ Is it possible to play the OGM through│
            │ the telephone of the Operator or      │
            │ Manager?                              │
            └─────────────────────────────────────┘
                              │              Yes ──────┐
                 No           │                        │
            ┌─────────────────────────────────────┐    │
            │ After entering OUS (Out-of-          │    │
            │ Service) command, enter the card     │    │
            │ test command from the mainte-        │    │
            │ nance terminal.                      │    │
            └─────────────────────────────────────┘    │
     Pass         │                                     │
                  │              Faulty                 │
            ┌─────────────────────────────────────┐    │
            │        Replace the DISA card.        │    │
            └─────────────────────────────────────┘    │
                              │                         │
            ┌─────────────────────────────────────┐    │
            │ Enter the card INS (In-Service) com- │    │
            │ mand from the maintenance terminal.  │    │
            └─────────────────────────────────────┘    │
                              │◄────────────────────────┘
                       ┌────────────┐
                       │    End     │
                       └────────────┘
```
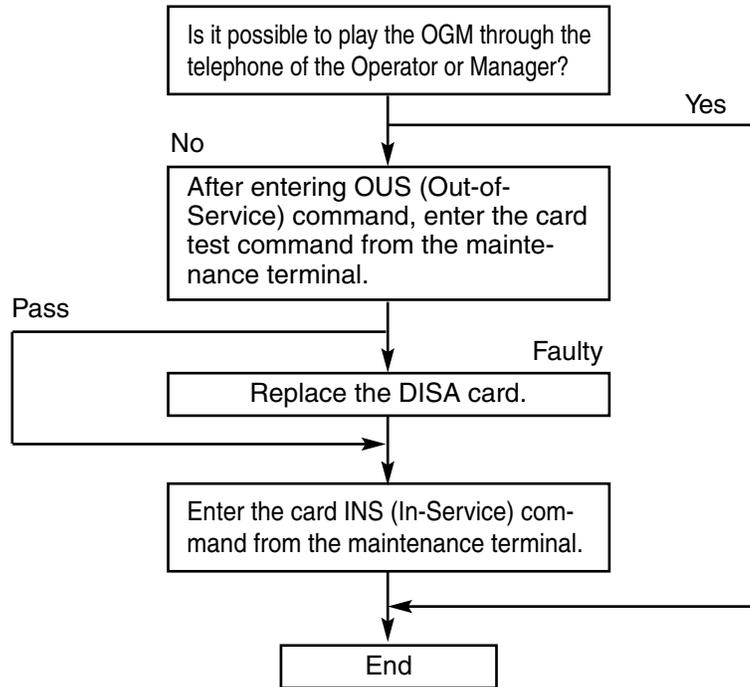
Note   None

(21) DISA OGM lost

Error Code	1314 xyy: DISA OGM lost
	x = 1 to 3: Shelf number
	yy = 01 to 14: Slot number

Possible cause of the malfunction

1. Power failure or power-off for long duration (6 to 7 days)
2. Defective backup battery for DISA card
3. OGM was not recorded after the installation.

Countermeasures

```
          ┌──────────────────────────┐
          │                          │
          │                          ▼
          │        ┌─────────────────────────────────┐
          │        │ After confirming the OGM record- │
          │        │ ing/playback through the phone of│
          │        │ Operator or Manager, press the   │
          │        │ RESET button.                    │
          │        └─────────────────────────────────┘
          │                          │
          │                          ▼
          │        ┌─────────────────────────────────┐
          │        │ Is there a new related error mes-│
          │        │ sage in the Error Log?           │
          │        └─────────────────────────────────┘
          │         Yes            │            No
          │                        ▼                      ▼
          │        ┌─────────────────────────┐     ┌──────────┐
          └────────│ Replace the DISA card.  │     │   End    │
                   └─────────────────────────┘     └──────────┘
```
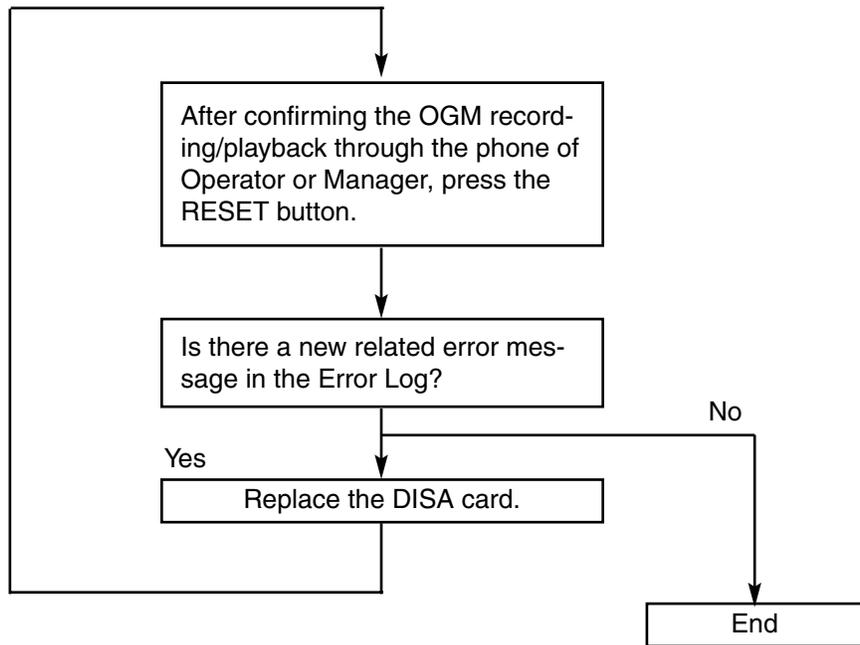
Note	None

(22) OPX power down

Error Code   1316 xyy: OPX power down

1317 xyy: OPX bell power down

x = 1 to 3: Shelf number
yy = 01 to 14: Slot number

Possible cause of   **1.** Power-off of external OPX Unit or bell

the malfunction   **2.** Defective OPX card

Countermeasures

```
                    ┌─────────────────────────────┐
                    │ Check the port status of the│
                    │ related OPX card.           │
                    └─────────────────────────────┘          No "Faulty" port
Faulty port                      │
                                 ▼
                    ┌─────────────────────────────┐
                    │ Check external OPX Power Unit│
                    │ (Power, Power cable, Connector│
                    │ etc.).                       │
                    └─────────────────────────────┘
INS status                       │
                                 ▼
                    ┌─────────────────────────────┐
                    │ Check the port status of the │
                    │ related OPX card.            │
                    └─────────────────────────────┘
No change in                     │          INS (In-Service) status
condition                        ▼
                    ┌─────────────────────────────┐
                    │ Replace the OPX card.        │
                    │ Power on the external OPX Power│
                    │ Unit and then, enter INS (In- │
                    │ Service) command from the main-│
                    │ tenance terminal.            │
                    └─────────────────────────────┘
                                 │◄─────────────────┘
                                 ▼
                    ┌─────────────────────────────┐
                    │            End              │
                    └─────────────────────────────┘
```
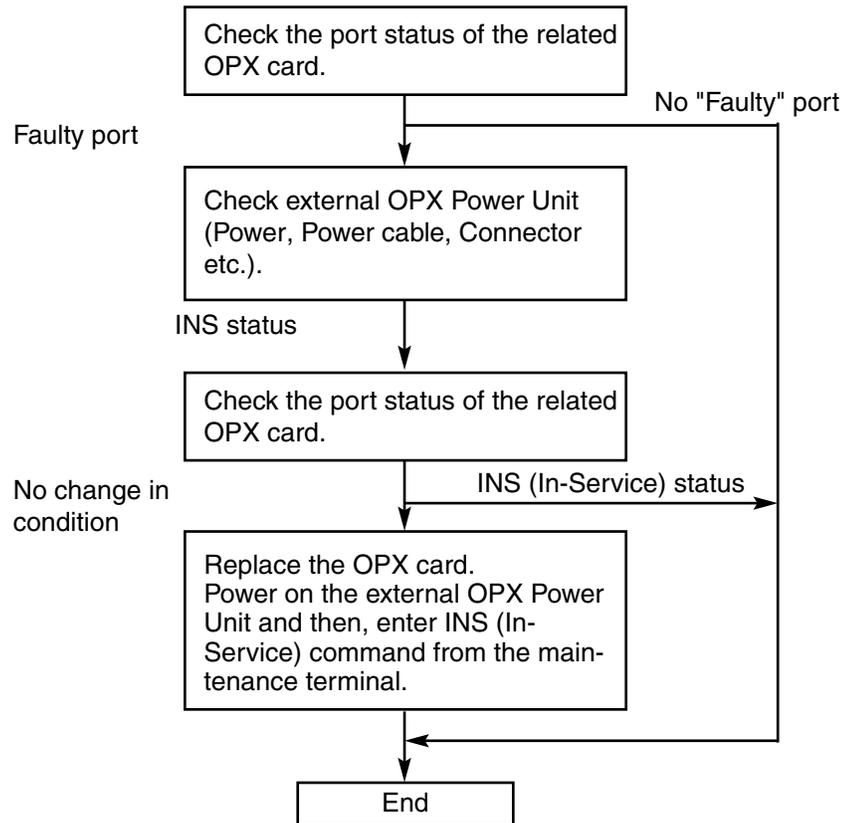
Note   None

(23) Digital trunk failure (out of synchronization)

Error Code 1318 xyy: Digital trunk out of sync

x = 1 to 3: Shelf number
yy = 01 to 14: Slot number

Possible cause of the malfunction **1.** T1/PRI23 card (physical number xyy) lost the synchronization with the clock time sent from the Central Office.

Countermeasures

Confirm that the setting of "Frame Sequence" and "Line Coding" are matched with that of the leased lines. If not, change the setting of your KX-TD500 and CSU. Then check the clock mode.

OK

NG

Check the cabling between "T1/PRI23 and CSU" and "CSU and NIU." If not properly cabled, change the cabling.

OK

NG

Execute Loop Back Test (Internal).

Test Results NG | Test Results OK

Replace the T1/PRI23 card with a new one.

Execute Loop Back Test (External : between KX-TD500 and CSU).

OK

NG

Check the CSU. If not good, replace it with a new one.

OK

NG

Ask the T1/PRI23 carrier to check the line conditions. Or check the equipment in other switching system which your T1/PRI23 lines are connected with.

End
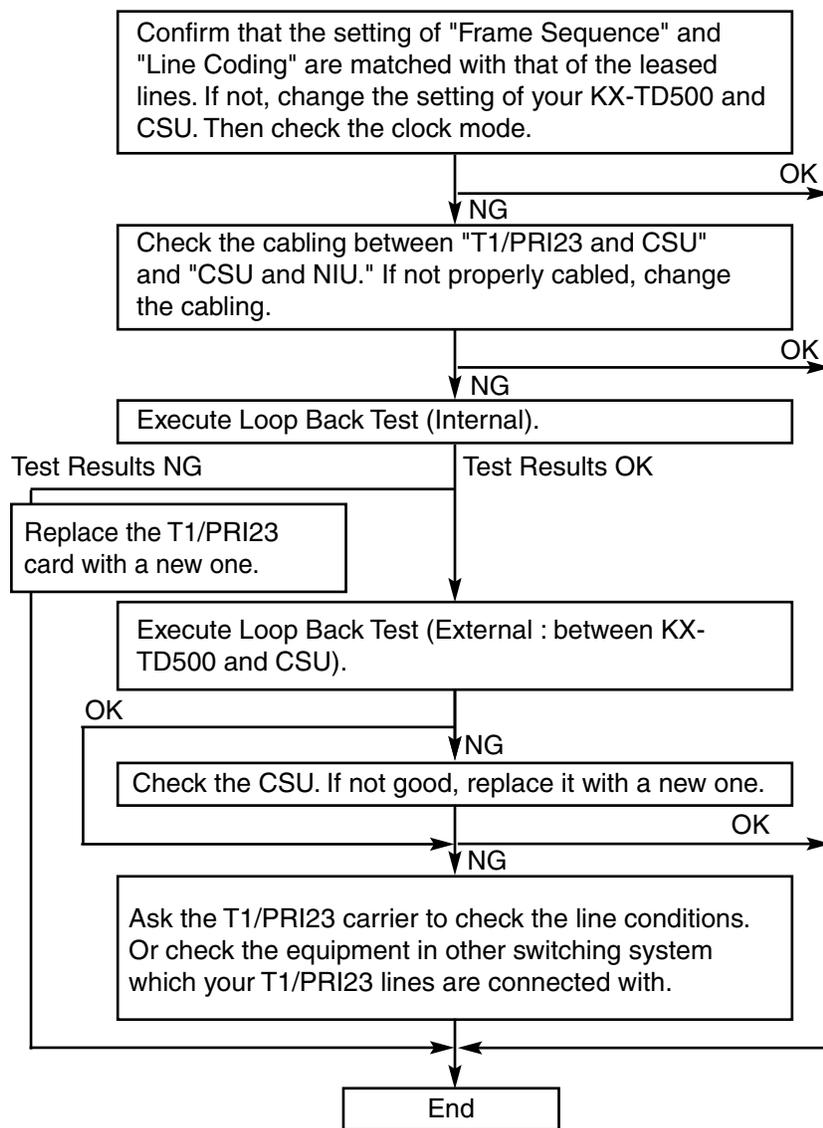
Note Another T1/PRI23 card with next priority will work as a master card, if more than two T1/PRI23 cards are registered to the system by PC programming (TSW card configuration) beforehand. Otherwise, the system will synchronize with the system internal clock.

(24) Digital trunk failure (RAI signal reception)

Error Code	1319 xyy: Digital trunk RAI signal reception x = 1 to 3: Shelf number yy = 01 to 14: Slot number
Possible cause of the malfunction	**1.** T1/PRI23 card (physical number xyy) received the RAI (Remote Alarm Indication) signal sent from the Central Office.
Countermeasures	Ask the T1/PRI23 carrier to check the line conditions. Or check the equipment in other switching system which your T1/PRI23 lines are connected with.
Note	None

(25) Digital trunk failure (AIS signal reception)

Error Code	1320 xyy: Digital trunk AIS signal reception
	x = 1 to 3: Shelf number
	yy = 01 to 14: Slot number
Possible cause of the malfunction	**1.** T1/PRI23 card (physical number xyy) received the AIS (Alarm Indication Signal) signal from the Central Office.

Countermeasures

Confirm that the setting of "Frame Sequence" and "Line Coding" are matched with that of the leased lines. If not, change the setting of your KX-TD500 and CSU. Then check the clock mode.

OK

NG

Check the cabling between "T1/PRI23 and CSU" and "CSU and NIU." If not properly cabled, change the cabling.

OK

NG

Execute Loop Back Test (Internal).

Test Results NG   Test Results OK

Replace the T1/PRI23 card with a new one.

Execute Loop Back Test (External : between KX-TD500 and CSU).

OK

NG

Check the CSU. If not good, replace it with a new one.

OK

NG

Ask the T1/PRI23 carrier to check the line conditions.
Or check the equipment in other switching system which your T1/PRI23 lines are connected with.

End

Note	Another T1/PRI23 card with next priority will work as a master card, if more than two T1/PRI23 cards are registered to the system by PC programming (TSW card configuration) beforehand. Otherwise, the system will synchronize with the system internal clock.

(26) Digital trunk failure (frame trouble)

Error Code	1323 xyy: Digital trunk frame failure
	1324 xyy: Digital trunk multi frame error
	x = 1 to 3: Shelf number
	yy = 01 to 14: Slot number

Possible cause of the malfunction

1. On booting-up of T1/PRI23 card (physical number xyy), it failed to synchronize with the clock time sent from the Central Office.

Countermeasures

Confirm that the setting of "Frame Sequence" and "Line Coding" are matched with that of the leased lines. If not, change the setting of your KX-TD500 and CSU. Then check the clock mode.

OK →

↓ NG

Check the cabling between "T1/PRI23 and CSU" and "CSU and NIU." If not properly cabled, change the cabling.

OK →

↓ NG

Execute Loop Back Test (Internal).

Test Results NG   Test Results OK

Replace the T1/PRI23 card with a new one.

Execute Loop Back Test (External : between KX-TD500 and CSU).

OK

↓ NG

Check the CSU. If not good, replace it with a new one. Try Loop Back Test again.

OK →

↓ NG

Ask the T1/PRI23 carrier to check the line conditions. Or check the equipment in other switching system which your T1/PRI23 lines are connected with.

End

Note   Another T1/PRI23 card with next priority will work as a master card, if more than two T1/PRI23 cards are registered to the system by PC programming (TSW card configuration) beforehand. Otherwise, the system will synchronize with the system internal clock.

(27) Digital trunk failure (error rate over)

Error Code
1325 xyy: Digital trunk error rate over

x = 1 to 3: Shelf number
yy = 01 to 14: Slot number

Possible cause of the malfunction
1. The PBX exceeded the number of multiframe errors per second which the PBX required to recognize the remote alarm.

Countermeasures

Confirm that the setting of "Frame Sequence" and "Line Coding" are matched with that of the leased lines. If not, change the setting of your KX-TD500 and CSU. Then check the clock mode.

→ OK

NG

Check the cabling between "T1/PRI23 and CSU" and "CSU and NIU." If not properly cabled, change the cabling.

→ OK

NG

Execute Loop Back Test (Internal).

Test Results NG | Test Results OK

Replace the T1/PRI23 card with a new one.

Execute Loop Back Test (External : between KX-TD500 and CSU).

OK

NG

Check the CSU. If not good, replace it with a new one. Try Loop Back Test again.

→ OK

NG

Ask the T1/PRI23 carrier to check the line conditions. Or check the equipment in other switching system which your T1/PRI23 lines are connected with.

End

Note
Another T1/PRI23 card with next priority will work as a master card, if more than two T1/PRI23 cards are registered to the system by PC programming (TSW card configuration) beforehand. Otherwise, the system will synchronize with the system internal clock.

(28) Digital trunk failure (DSP link failure)

Error Code	1328 xyy: DSP-1 link failure
	x = 1 to 3: Shelf number
	yy = 01 to 14: Slot number

Possible cause of the malfunction   **1.** DSP (Digital Signal Processor) link failure of T1 card occurred.

Countermeasures

```
┌──────────────────────────────────────────────┐
│ Confirm that the setting of "Frame Sequence" and│
│ "Line Coding" are matched with that of the leased│
│ lines. If not, change the setting of your KX-TD500 and│
│ CSU. Then check the clock mode.                │
└──────────────────────────────────────────────┘
                    │                        OK──────────►
                    ▼ NG
┌──────────────────────────────────────────────┐
│ Check the cabling between "T1 and CSU" and "CSU│
│ and NIU." If not properly cabled, change the cabling.│
└──────────────────────────────────────────────┘
                    │                        OK──────────►
                    ▼ NG
┌──────────────────────────────────────────────┐
│ Execute Loop Back Test (Internal).             │
└──────────────────────────────────────────────┘
   Test Results NG              │ Test Results OK
┌──────────────────────────┐    │
│ Replace the T1 card with a new│ │
│ one.                     │    │
└──────────────────────────┘    │
                                ▼
         ┌──────────────────────────────────────────┐
         │ Execute Loop Back Test (External : between KX-│
         │ TD500 and CSU).                          │
         └──────────────────────────────────────────┘
          OK                    │
                                ▼ NG
         ┌──────────────────────────────────────────┐
         │ Check the CSU. If not good, replace it with a new one.│
         └──────────────────────────────────────────┘
                                │              OK──────────►
                                ▼ NG
         ┌──────────────────────────────────────────┐
         │ Ask the T1 carrier to check the line conditions.│
         │ Or check the equipment in other switching system which│
         │ your T1 lines are connected with.        │
         └──────────────────────────────────────────┘
                                │
                                ▼
                          ┌──────────┐
                          │   End    │
                          └──────────┘
```
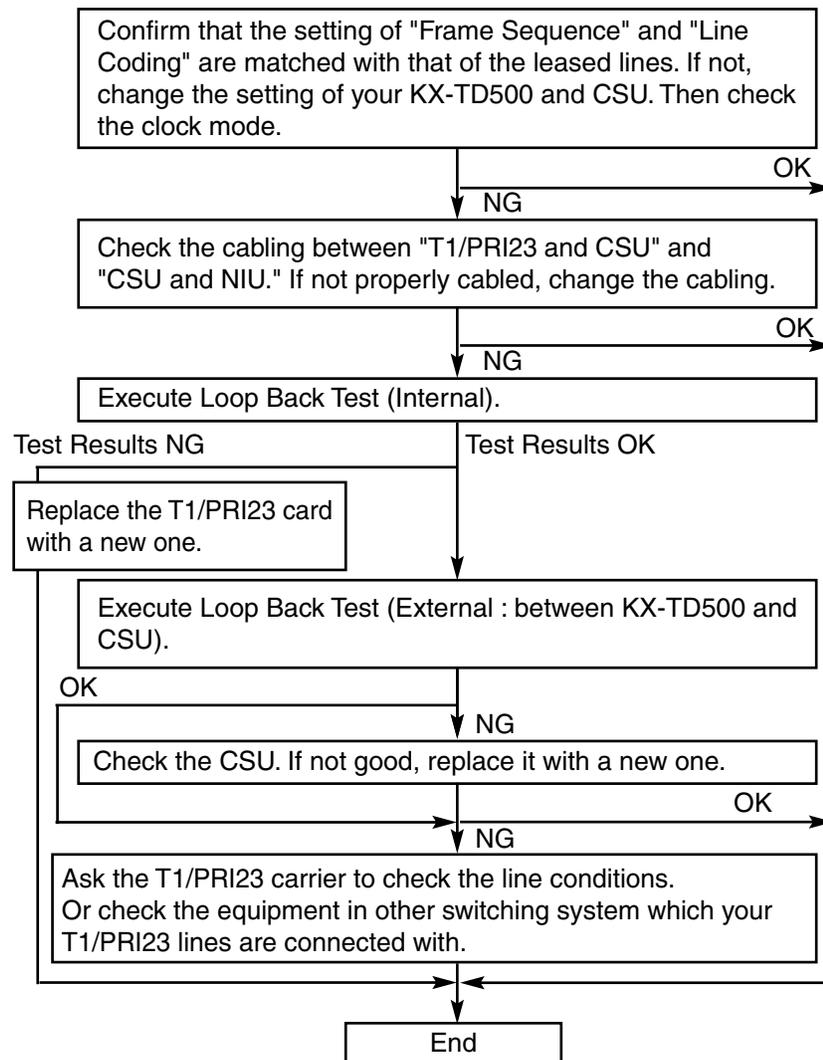
Note   Another T1 card with next priority will work as a master card, if more than two T1 cards are registered to the system by PC programming (TSW card configuration) beforehand. Otherwise, the system will synchronize with the system internal clock.
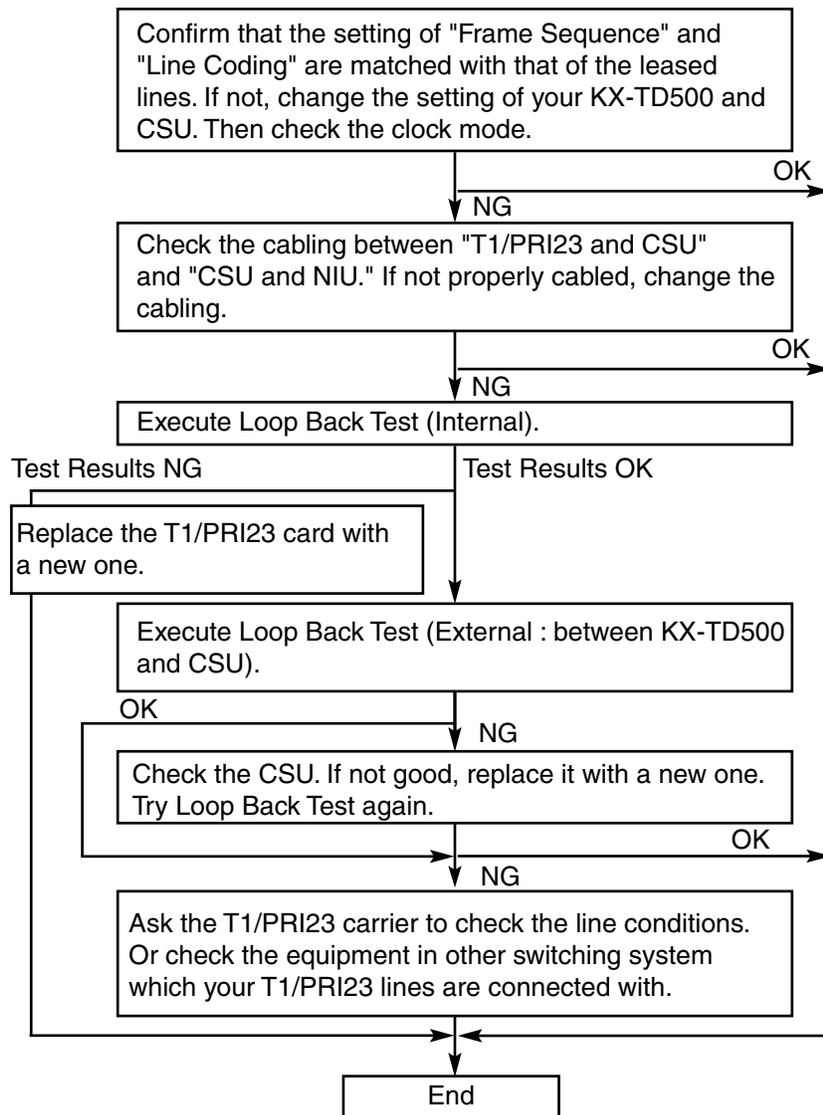
(29) Card status fault

Error Code   1333 xyy: Card status fault

x = 1 to 3: Shelf number
yy = 01 to 14: Slot number

Possible cause of   **1.** Card fault occurred.
the malfunction

Countermeasures

```
┌──────────────────────────────────┐ INS
│ Check the status of the related card. │ (In-Service)
└──────────────────────────────────┘
Faulty          │                              │
                ▼                              │
┌──────────────────────────────────┐          │
│ Enter INS (In-Service) command   │          │
│ from the maintenance terminal.   │          │
└──────────────────────────────────┘          │
                │                              │
                ▼                              │
┌──────────────────────────────────┐ INS      │
│    Check the status of the card.  │ (In-Service)
└──────────────────────────────────┘          │
Faulty          │                              │
                ▼                              ▼
┌──────────────────────┐            ┌──────────┐
│  Replace the LPR card. │            │   End    │
└──────────────────────┘            └──────────┘
                │
                ▼
┌──────────────────────────────────┐
│ Enter INS (In-Service) command   │
│ from the maintenance terminal.   │
└──────────────────────────────────┘
```
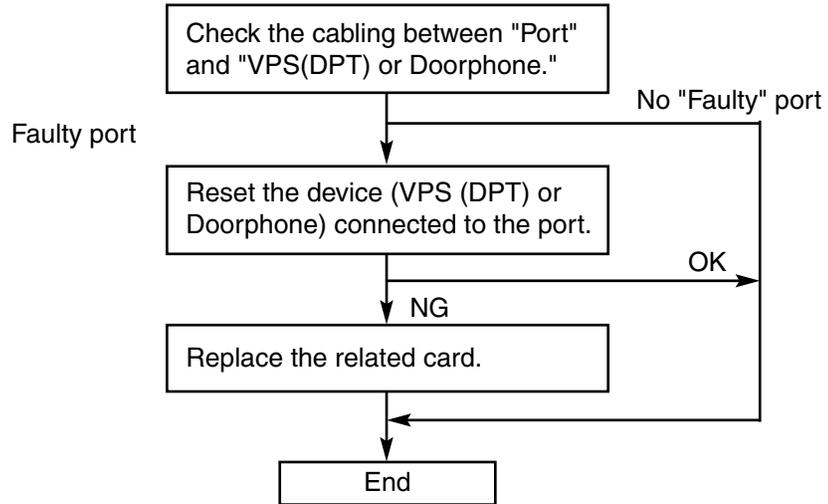
Note   None

(30) Port link failure

Error Code   1500 xyyzz: Port link failure

x = 1 to 3: Shelf number
yy = 01 to 14: Slot number
zz = port number

Possible cause of the malfunction

1. The PBX synchronized with the port of VPS (DPT) or Doorphone (TXXXXX: Physical port no.) in vain.

2. The jack of VPS (DPT) or Doorphone is unplugged.
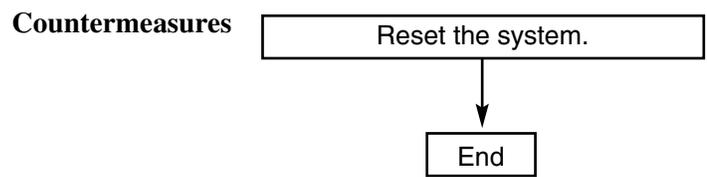
Countermeasures

```
          ┌──────────────────────────────┐
          │ Check the cabling between "Port"│
          │ and "VPS(DPT) or Doorphone."    │──────┐ No "Faulty" port
          └──────────────────────────────┘      │
Faulty port         │                           │
                    ▼                           │
          ┌──────────────────────────────┐      │
          │ Reset the device (VPS (DPT) or │      │
          │ Doorphone) connected to the port.│───┐ OK
          └──────────────────────────────┘   │
                    │ NG                       │
          ┌──────────────────────────────┐   │
          │ Replace the related card.      │   │
          └──────────────────────────────┘   │
                    │◄──────────────────────┘
                    ▼
              ┌──────────┐
              │   End    │
              └──────────┘
```

Note   None

(31) Free Block error

Error Code	1501: Free Block error (Memory #1)
	1502: Free Block error (Memory #2)
	1503: Free Block error (Memory #3)
	1504: Free Block error (Memory #4)
	1505: Free Block error (Memory #5)
	1506: Free Block error (Memory #6)
	1507: Free Block error (Memory #7)
	1508: Free Block error (Internal error #1)
	1509: Free Block error (Internal error #2)

Possible cause of the malfunction

1. The internal memory was depleted. (Memory #1 - #7, Internal error #1, #2)

Countermeasures

```
┌─────────────────────────────┐
│      Reset the system.       │
└─────────────────────────────┘
              │
              ▼
          ┌───────┐
          │  End  │
          └───────┘
```

Note None

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