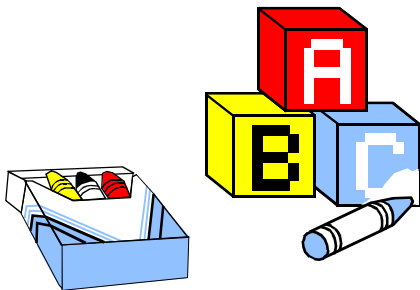


Create Custom-Designed User Documents

For AUDIX® Systems







**CUSTOM
DESIGN YOUR
OWN USER
INFORMATION
USING
Guide Builder™
Software for
AUDIX®
Systems**

What is *Guide Builder™* Software for AUDIX® Systems?

Guide Builder software lets you prepare documentation, including graphics, for your AUDIX users. You control the amount and the format of documentation that messaging users receive. This software is anchored by a database of Intuity AUDIX documentation from which *Guide Builder* software retrieves information.





You can quickly design documentation that best suits your users' needs. You simply:

-  Identify the switch and AUDIX system you are using,
-  Indicate which options to include in your finished documents,
-  Select the type of information you want to print,
-  Click "Build Guides".

What are the benefits?

Central to the long-term growth of any company is informing and training employees with effective documentation about ever-changing technology. What is effective documentation? It varies among users. The challenge is *managing* and *accommodating* diverse learning styles.

Mission improbable? Hardly. *Guide Builder* software helps you meet your documentation challenges, and offers these benefits.

-  Eliminates excess documentation that may be irrelevant for many AUDIX users.
-  Allows you to control the information that users receive.
-  Eliminates re-ordering documentation because you can print your documentation on demand.
-  Increases user productivity by matching documentation to specific learning preferences.

How quickly can you learn *Guide Builder* Software?

Right away! The installation is quick and easy. Tips for each field on the screen walk you through the steps to create your documentation. Your learning is also aided with an online help system.

**We don't believe
in a "one size fits
all" philosophy
when it comes to
our customers.**

**Lucent customers
are not all alike,
and they process
information
differently.**

**With
Guide Builder
software you
choose how much
information you
need and the
document format.**



Lucent Technologies
Bell Labs Innovations

Which PC platforms are supported?

Guide Builder Software for AUDIX Systems runs with specific hardware and software requirements, including:

Software Requirements

- Microsoft® Windows® 3.x,
- Microsoft Windows NT®, or
- Microsoft Windows 95, 98

Hardware Requirements

- 486 or better microprocessor
- Minimum of 16 MB RAM is needed, but 32 MB is recommended
- Minimum of 133 MHz
- CD-ROM drive
- Minimum of 35 MB available disk space
- Laser printer supported by Microsoft Windows that can print graphics
- Mouse is strongly recommended

Which AUDIX Systems are supported?

You can custom design documents using Guide Builder software for the following AUDIX Systems:

- INTUITY™ AUDIX, Release 5
- INTUITY AUDIX, Release 4
- INTUITY AUDIX, Release 3
- DEFINITY® AUDIX 3.2
- DEFINITY AUDIX 3.1
- DEFINITY AUDIX 3.0
- AUDIX R1V8
- INTUITY LODGING

Which communications systems are supported?

To custom design your documents to provide the level of detail you need, select one of the switches supported by Guide Builder software:

- DEFINITY ECS
- MERLIN LEGEND® Communications System
- Non-Lucent Technologies system

What output options are available?

You can print documents directly from Guide Builder software. Or, you can save the documents as RTF files.

The ability to create RTF files gives you several more design options besides printing directly from Guide Builder software. The RTF file format can be opened using any Windows package that supports RTF, such as Microsoft Word, Adobe® FrameMaker®, and Adobe® PageMaker®.

Then you can customize your documentation by:

- Creating a standalone help application
- Converting the information to an internal web site
- Adding your logo or corporate identity information
- Changing the document's attributes, such as font size and typeface
- Rearranging the text order: re-sorting topics to reflect the priorities of your business
- Adding, changing, and deleting information

How to Order

Guide Builder software is included when you order INTUITY AUDIX Release 4.3 (or later).

You can purchase Guide Builder Software for AUDIX Systems separately. Use the following telephone numbers, and order document number: **585-310-745.**

- voice — 1 800 457-1235; international 317 322-6791
- fax — 1 800 457-1764; international 317 322-6699

For More Information

If you have questions about Guide Builder software, contact Lucent Technologies at:

- voice — 732 957-3410 (after December 1, 1999, use 732-817-3410)
- fax — 732 957-4562 (after December 1, 1999, use 732-817-4562)
- e-mail — guidebuilder@trilogy.lucent.com



Lucent Technologies
GLS Information Development

Adobe, FrameMaker, and PageMaker are registered trademarks of Adobe Systems, Inc. DEFINITY is a registered trademark of Lucent Technologies. Guide Builder is a trademark of Lucent Technologies. Microsoft, Windows, and Windows NT are registered trademarks of Microsoft Corporation.