

Lucent Technologies
Bell Labs Innovations



Voice Messaging Outcalling Quick Reference

585-300-706
Comcode 107307365
Issue 1
August 1994

Notice

Every effort was made to ensure that the information in this book was complete and accurate at the time of printing. However, information is subject to change.

Your Responsibility for Your System's Security

Toll fraud is the unauthorized use of your telecommunications system by an unauthorized party, for example, persons other than your company's employees, agents, subcontractors, or persons working on your company's behalf. Note that there may be a risk of toll fraud associated with your telecommunications system and, if toll fraud occurs, it can result in substantial additional charges for your telecommunications services.

You and your system manager are responsible for the security of your system, such as programming and configuring your equipment to prevent unauthorized use. The system manager is also responsible for reading all installation, instruction, and system administration documents provided with this product in order to fully understand the features that can introduce risk of toll fraud and the steps that can be taken to reduce that risk. Lucent Technologies does not warrant that this product is immune from or will prevent unauthorized use of common-carrier telecommunication services or facilities accessed through or connected to it. Lucent Technologies will not be responsible for any charges that result from such unauthorized use.

Lucent Technologies Fraud Intervention

If you *suspect that you are being victimized* by toll fraud and you need technical support or assistance, call Technical Service Center Toll Fraud Intervention Hotline at 1 800 643-2353.

Federal Communications Commission Statement

Part 15: Class B Statement. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio-frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient the receiving television or radio antenna where this may be done safely.
- To the extent possible, relocate the receiver with respect to the telephone equipment.
- Where the telephone equipment requires ac power, plug the telephone into a different ac outlet so that the telephone equipment and receiver are on different branch circuits.

Part 68: Network Registration Number. This equipment is registered with the FCC in accordance with Part 68 of the FCC Rules. It is identified by FCC registration number AS593M-11185-MF-E.

Part 68: Answer-Supervision Signaling. Allowing this equipment to be operated in a manner that does not provide proper answer-supervision signaling is in violation of Part 68 rules. This equipment returns answer-supervision signals to the public switched network when:

- Answered by the called station
- Answered by the attendant
- Routed to a recorded announcement that can be administered by the CPE user

This equipment returns answer-supervision signals on all DID calls forwarded back to the public switched telephone network. Permissible exceptions are:

- A call is unanswered
- A busy tone is received
- A reorder tone is received

Trademarks

DEFINITY is a registered trademark of Lucent Technologies in the U.S. and throughout the world.

AUDIX is a registered trademark of Lucent Technologies.

Ordering Information

Call: Lucent Technologies Publications Center
Voice 1 800 457-1235 International Voice 317 361-5353
Fax 1 800 457-1764 International Fax 317 361-5355

Write: Lucent Technologies Publications Center
P.O. Box 4100
Crawfordsville, IN 47933

Order: Document No. 585-300-706
Comcode 107307365
Issue 1, August 1994

For additional documents, refer to the section entitled, "Related Documents" in "About This Book."

You can be placed on a Standing Order list for this and other documents you may need. Standing Order will enable you to automatically receive updated versions of individual documents or document sets, billed to account information that you provide. For more information on Standing Orders, or to be put on a list to receive future issues of this document, please contact the Lucent Technologies Publications Center.

Warranty

Lucent Technologies provides a limited warranty on this product. Refer to the "Limited use Software License Agreement" card provided with your package.

European Union Declaration of Conformity

Lucent Technologies Business Communications Systems declares that XXX equipment specified in this document conforms to the referenced European Union (EU) Directives and Harmonized Standards listed below:

EMC Directive 89/336/EEC

Low Voltage Directive 73/23/EEC

The "CE" mark affixed to the equipment means that it conforms to the above Directives.

Disclaimer

Intellectual property related to this product and registered to AT&T Corporation has been transferred to Lucent Technologies Incorporated. Any references within this text to American Telephone and Telegraph Corporation or AT&T should be interpreted as references to Lucent Technologies Incorporated. The exception is cross references to books published prior to December 31, 1996, which retain their original AT&T titles.

Heritage

Lucent Technologies - formed as a result of AT&T's planned restructuring - designs, builds, and delivers a wide range of public and private networks, communication systems and software, consumer and business telephone systems, and microelectronics components. The world-renowned Bell Laboratories is the research and development arm for the company.

Acknowledgment

This document was prepared by the Product Documentation Development group, Lucent Technologies, Denver, CO and Columbus,

Voice Messaging Outcalling Quick Reference

Notice

Every effort was made to ensure that the information on this brochure is complete and accurate at the time of printing. However, information is subject to change.

Ordering Information

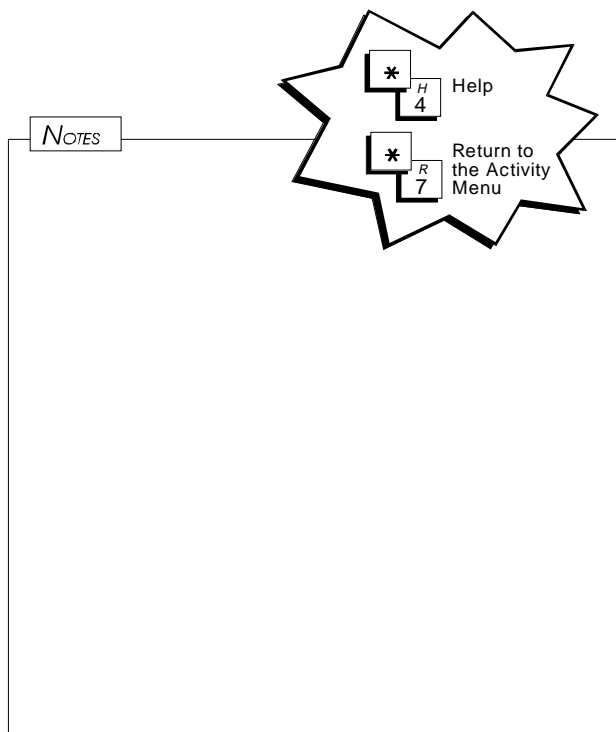
The order number for this brochure is 585-300-706. To order more brochures, call the AT&T Customer Information Center at 1-800-432-6600 (in Canada, 1-800-255-1242). For more information about AT&T documents, refer to the Global Business Communications Systems Publications Catalog (555-000-010).

Prepared by

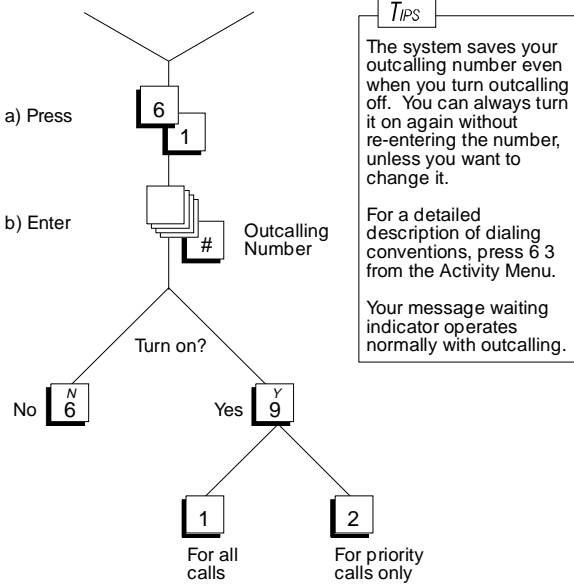
**AT&T Product Documentation Development Department
Denver, Colorado**

VOICE MESSAGING OUTCALLING QUICK REFERENCE

Outcalling allows you to have your AT&T voice messaging system call you at another number to notify you of new messages. You may also set up outcalling to notify you of priority messages only. For example, you might be working at home or in another office to finish an important project. In that case, you might only want to be disturbed for important (priority) messages from your supervisor or key associates who have permission to send priority messages. You can also have the system call your pager.



SET NUMBER AND TURN OUTCALLING ON/OFF



TIPS

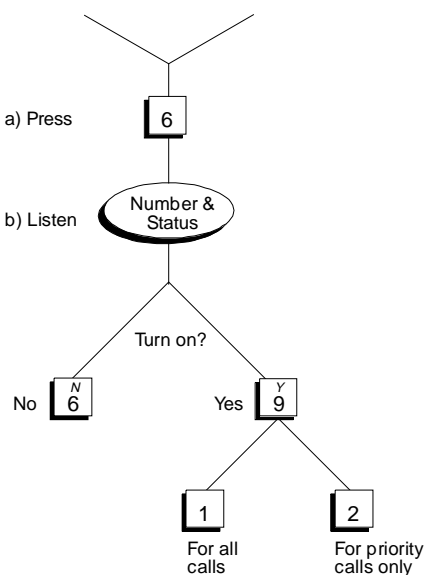
The system saves your outcalling number even when you turn outcalling off. You can always turn it on again without re-entering the number, unless you want to change it.

For a detailed description of dialing conventions, press 6 3 from the Activity Menu.

Your message waiting indicator operates normally with outcalling.

NOTE: Enter all numbers just as you might normally dial them. Start with 9 for example, to get an outside line if necessary.

TURN OUTCALLING ON/OFF ONLY

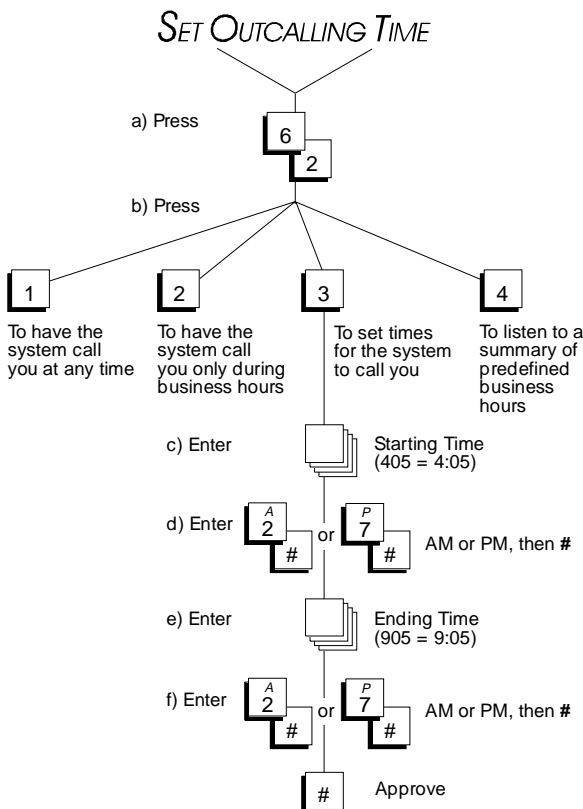


DIALING CONVENTIONS

You must always approve an outcalling number by pressing #. However, an off-premises number or pager number may also require pauses (using *) or a pound sign (#) as an actual part of the number.

- enter * To include a 1.5 second pause at any point in the dialed number
- enter # To include a pound sign (#) at the beginning of the number
- enter x# To include pound sign other than at the beginning of the number. (The * tells the system to include # in the number. In this case, the system does not register * as a pause)

Example: Say that for the system to reach your pager with an outcall, it may need to dial a 9, wait 3 seconds, dial a seven-digit number, then dial # and a three-digit number. You would enter the following: 9 * 1234567 * #123 and approve it with #.



NOTE: Your system administrator sets the business hours and possible outcalling times. For example, as a practical courtesy, the administrator may have defined the outcalling hours so that no outcalls are placed between 10 PM and 7 AM.