



Allworx[®] 6x Overview

Communication systems designed exclusively for small businesses

Finally, the phone and PC network system that...

- ▶ Saves you money
- ▶ Doesn't compromise on features
- ▶ Provides an easy transition to VoIP
- ▶ Is easier than you think



There are many reasons why small businesses like yours are evaluating new phone and PC network system options.

Are you:

- ▶ Moving your office and need to install a new phone system?
- ▶ Evaluating phone system options because your business is changing or expanding?
- ▶ Upgrading an outdated phone system?
- ▶ Considering a system that will take less time to administer so you can focus on business success and not operational details?
- ▶ Looking to improve your PC network?
- ▶ Investigating productivity features that will make your business more efficient?
- ▶ Simply looking to save 30–50% on your telephone and operational expenses?

Allworx is the answer!

If you are trying to solve any of these problems, we have exactly what you need.

What is Allworx?

Designed for companies with up to 30 users, the Allworx 6x system is a state-of-the-art communication system. The system integrates a feature-rich phone system and a robust data network system with advanced features that substantially improve your company's productivity while saving you on-going monthly costs.

A true all-in-one system.

1

Phone system

- Full PBX & Key System
- Remote User
- Site-to-Site Access
- Unified Messaging
- Voice Over Internet

2

Network server

- Automated Back-up
- Email/Web Server
- Internet Security
- LAN Management
- WAN Access

3

Advanced features

- Call Assistant™
- Call Queuing™
- Group Calendaring
- Internet Call Access™
- VPN



The Allworx 6x System, shown with Allworx 9102 phone and optional USB hard disk.

Allworx 6x — Key advantages

Evaluating a new phone system and PC network is a difficult task. Many times, new technology is presented in excruciating detail and doesn't address the issues and benefits that are important to you.

More money for you

Allworx is the absolute lowest installed cost of any fully-featured VoIP and PC network system! You'll see the savings immediately:

- ▶ **Best price**
Most competitively priced communication system on the market.
- ▶ **No hidden charges**
Allworx pricing is straightforward and uncomplicated.
- ▶ **Free multi-site and Internet calling**
With our Internet Call Access™ option, calling between sites is free and save additional money by switching to an Internet Telephony Service Provider for your telephone service.¹
- ▶ **Instant remote access**
Remote users connect instantly without additional hardware, software or cost.
- ▶ **No per-seat software charges**
Software options are sold as one-time fees with unlimited use.

No compromising on features

The Allworx system is the only analog, VoIP and PC network solution available with a complete set of features designed exclusively for the small business. Moving to this system can be accomplished with absolutely no disruption to your business. You get all the features you have, plus more.

- ▶ **Same feature, same operation**
Calls will continue to work like your traditional phone system, and appear in the same way — so, switching to an Allworx system is transparent to users.
- ▶ **Analog and VoIP**
Keep your analog lines for 911 use, backup and some incoming calls, while instantly connecting to Internet Telephony Service Providers (ITSPs) to take advantage of low cost long distance charges.
- ▶ **New features**
Take advantage of new functionality such as extensive voicemail storage, unified messaging, follow me calling, conference calling, group calendaring and much more.



ges for small businesses

Not any longer — we make it easy for you to see why Allworx is the only right choice for your business.



Move at your own pace

New technology can be daunting. That's why Allworx gives you the largest set of traditional telephone capabilities of any VoIP solution in its class! Now you can simultaneously use both analog and VoIP phone connections as you control the pace of your transition to new technology.

► You control when to use VoIP

Enough analog ports in the base configuration, allowing you to control when and how you move to VoIP — so you can do so without disrupting your business operations.

► You control when to use features

All features are activated via software keys so you can take advantage of them as your business needs them — such as VPN, multi-site calling, live answer position, call queuing.



It's got to be easy

Whether you are installing a single site or linking together multiple offices and remote users, no other system comes close to providing the simplicity and speed of installation.

► Easiest to use

Our customers and resellers have repeatedly told us that our intuitive interface makes the Allworx system the easiest to use and administer. It includes a complete installation checklist so you can be up and running in hours, not days.

► Simple transition

Since your current features (and their appearance) are the same, it's easy for your employees and customers to use the new system without skipping a beat.

► Only 2 steps for multi-site/remote users

There is only a two-step process for multi-site calling or remote users. Other systems require additional investment in time, hardware and software.

► Easiest access to Internet calling

Allworx is certified by more Internet Telephony Service Providers (ITSPs) than any other manufacturer making it easier to access Internet telephone calling. With multiple ITSPs to choose from, you can select the right service provider for your needs or preferences.

1 Phone system

You get the best of all worlds with the Allworx 6x phone system — full PBX and Key system features, support for analog and VoIP phones at the same time, even multi-site calling and access for remote users. Allworx gives your company a polished, professional identity and improves your communications with customers.



“I like the full integration of everything—the voicemail, the email, the wireless.”

Tim Irwin, President, Paradigm Lasers

PBX and Key system features. Mix and match your favorite features from both PBX and Key systems. This means you can keep what you have and incorporate higher end features without disruption to your business operations.

VoIP (Voice over Internet). Save big money on long distance calling by utilizing the built-in VoIP functionality, but still keep your standard telephone lines as backup.

Six or more incoming lines. With six Central Office (CO) incoming line ports expandable up 30 ports, Allworx can support your current number of telephone lines, plus more.²

Multi-site calling.⁵ Each Allworx 6x can connect to other units, up to 100 sites, using VoIP. So calling between sites is free, eliminating call charges and keeping connectivity high.

Remote users. Using an Allworx phone, remote users can have the same functionality as local users and are instantly connected to the Allworx system.

Auto attendants. Create up to nine auto attendants, with unique corporate or time-specific greetings.

Conference calling. One eight-seat conference bridge built in. Each Allworx phone can support its own three-way conference call.

30 user extensions. Allworx 6x supports up to 30 users with voicemail boxes and 30 system extensions for common areas such as conference rooms or lobbies (no voicemail boxes).

Voicemail. Virtually unlimited message storage with optional external USB hard disk. Up to eight callers can access voicemail simultaneously.

Unified messaging. Allworx simplifies voicemail and email communications. You can review, retrieve and respond to all your messages from a single Inbox.

Presence management. Allworx gives you seven unique phone presences (At A Meeting, At Home, Away, Busy, In Office, On Business Trip, On Vacation). Each presence setting forwards calls to you the way you choose, and lets co-workers know your status.

Customized call routing. Route your calls to follow you or forward to co-workers — the call moves as designated until it is answered.

Direct Inward Dialing. DID allows each extension to have a direct number so callers can contact individuals directly, bypassing the auto attendant.³

Dialing plans. Programmable dialing plans can easily route calls through your lowest-cost telephone provider, whether via ITSP using VoIP or traditional CO lines.

Call tracking. Access and analyze a detailed telephone log; export data to Microsoft Excel or any standard spreadsheet program.

2 Network server

Allworx combines all of your data needs into one comprehensive package that supports up to 30 phone users and networks your PC's, printers, servers and other peripherals.



“We were able to merge all our systems into one and it cost about one-third less.”

Dan Coffman, Owner, Alpha Real Estate

System Administration. Every Allworx system comes with a browser based system admin tool which lets you setup, change or adjust key features.

LAN management. Manages a fully secured LAN subnet, supporting your connected PCs, phones, printers, fax machines and other peripherals. Stores shared and network specific data on the optional external USB hard disk.

WAN/Internet access. Provides public WAN interfaces to external networks. Built-in NAT/NAT protocols provide powerful protection from hackers.

Firewall SPI security. Enterprise-class packet handling technology maximizes network security.

Email server. Manages receipt and distribution of user's email, supporting both POP3 and SMTP Internet email standards (requires optional external USB hard disk). Compatible with any POP3 Client.

Intranet sites. At installation, Allworx automatically launches two Intranet sites: a corporate Intranet site giving access to shared calendars, files and corporate info; and a password-protected administrative site for managing system settings.

Integrates with your existing systems. Use parts of your existing network infrastructure linked to Allworx, or let Allworx run everything. You can use as much Allworx functionality as you need.

Spam blocker. The Allworx administrator can connect to 3rd party spam blocking services to recognize spam and isolate spurious messages.

Automated backup. Allworx OfficeSafe™ is included with your system, enabling automated, scheduled backup of your contacts, voicemail and system files. Additional back-up options—such as an external USB disk and uninterrupted power supply—are available.

Fax support. Plug a fax machine into the Allworx unit to create a dedicated fax line. When the line is free the system automatically utilizes it (as needed) for outgoing calls.

Website hosting. Supports Intranet and Internet sites with full HTTP and FTP functionality.

3 Advanced features

Allworx provides Advanced Feature options to help your business increase its productivity, efficiency and customer response. We've streamlined tasks like information sharing, group planning and customer call management, essentially adding hours to your workweek and increasing your customers' satisfaction.



Group Calendaring

- Scheduling meetings has never been easier. View everyone's schedule, then create and track meeting requests via email.
- Allworx is compatible with third-party email clients like Microsoft Outlook/Express
- Allworx can track your to-do list and automatically remind you of meetings and deliverables.
- With a single shared database, everyone in your company can access the most recent customer and supplier data—greatly enhancing your relationship management efforts.



Call Assistant™

- Live answer position allows operators to easily manage incoming calls via a software tool.
- Support for both VoIP and traditional CO lines.
- Easy-to-use graphical user interface.
- "Drag & drop" capability for transferring calls.



Virtual Private Network (VPN)

- The VPN option allows users at remote locations to access the office Intranet over a secure connection at a lower cost than leased lines or other alternatives.
- Log in to Allworx via VPN and get full functionality (i.e., email, calendaring, directory) —workers can truly telecommute from remote locations.⁴



Internet Call Access™

- Allows you to send and receive phone calls over the internet.
- Internet Call Access provides significant savings when communicating between multiple office sites using the Allworx system.
- This option is required when you want to connect the Allworx system to an Internet Telephony Service Provider (ITSP).



Call Queuing™

- Supports up to 10 queues of eight calls per queue and 16 calls across all queues at any time.
- Users at remote sites can participate in call queues at the touch of a button. Companies can truly offer 24-hour support by hiring people in various time zones.
- The status of each queue is continuously updated on your PC, allowing you to quickly check vital statistics such as number of callers in queue, longest wait time, and average wait time.

1) Contact Allworx or your authorized reseller for a list of Allworx certified ITSPs, fees may apply.
 2) Sold as a third-party add-on. Third-party products may be purchased separately.
 3) Customer's ITSP needs to support this function.

4) VPN feature standard for System Administrator but is sold as an option for users.
 5) Sold as an Allworx option.

For more detailed information, call 1-866-ALLWORX and request the Allworx 6x Product Specification Sheet.