



NUMBER: 08-011-04

GROUP: Electrical

DATE: March 16, 2004

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SUBJECT:

Poor Radio Sound Quality With Infinity Speakers

OVERVIEW:

This bulletin involves correcting speaker wiring polarity in the radio connector.

MODELS:

2004 (DR) Ram Truck

NOTE: This Bulletin Applies To Vehicles Equipped With Infinity Speakers, Sales Code RCK.

SYMPTOM/CONDITION:

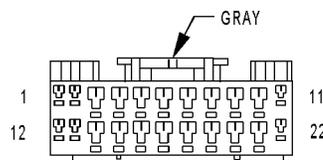
Radios equipped with "Infinity Speakers" may exhibit a variety of symptoms due to reversed right front speaker wiring (polarity). Symptoms include: front door or speaker buzz, poor sound quality, lack of bass.

DIAGNOSIS:

Operate the radio with the balance and fader controls to the center position. If any of the symptoms are present, perform the Repair Procedure.

REPAIR PROCEDURE:

1. Remove the radio from the instrument panel.
2. Inspect the radio connector (Fig. 1). Cavity 8 in the connector should contain the gray wire with brown tracer wire and cavity 7 should contain the gray wire.



**RADIO C1
(INFINITY)**

Fig. 1 CONNECTOR PIN-OUT

3. If the wires are reversed, remove the wires from the insulator using the appropriate terminal remover.
4. Install the gray wire with brown tracer in cavity 8 and the gray wire in cavity 7.

5. Install the radio.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Amount
08-92-PF-90	Remove Radio and Correct Wiring At radio Connector	0.5 Hrs.

FAILURE CODE:

68	Noisy
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