

SUPER SWITCH[®]

Attendant Console Guide



Introduction

Welcome . . .

to the SUPERSWITCH® family.

In the days ahead you will see how the many features provided by your MITEL SUPERSWITCH communications system make your job easier and help you breeze through even the busiest times.

Take a few minutes to explore this guide – it contains detailed operating instructions and quick reference aids to give you all the help you need.

This guide contains the following sections:

- **GETTING STARTED** – introduces you to the console.
- **CALL PROCESSING** – guides you through the basic call-handling procedures.
- **ADVANCED FEATURES** – shows you the advanced capabilities of your console.
- **REFERENCE** – contains directories for your quick reference.

The feature keys that appear on your console have been specially selected for your company and may not include all the features described in this guide.

Turn to the next section and you will quickly learn how to set up the console and begin operation.

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GETTING STARTED . . .

introduces you to your
console

