

3X-10™

SUPER SWITCH®

**Prime
Line
Guide**



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Introduction

Welcome . . .

to the SUPERSWITCH® family.

In the days ahead you will see how the many features provided by your MITEL SUPERSWITCH communications system make your job easier and help you breeze through even the busiest times.

Your Prime Line extension may be a SUPERSET 4™ set, or a regular telephone with an attached Remote Display.

Whether your Prime Line extension is the central answering point for all calls entering the system, or the secondary answering point for calls not answered at other extensions, you can still activate the advanced Attendant features provided by your SX-10™ system.

The features available with your Prime Line were specially selected for your company and may not include all the features described in this guide.

Take a few minutes to explore this guide – it contains detailed operating instructions and quick reference aids to give you all the help you need.

This guide contains the following sections:

- **GETTING STARTED** – introduces you to your Prime Line extension.
- **CALL PROCESSING** – guides you through the basic call-handling procedures.
- **ADVANCED FEATURES** – shows you the advanced capabilities of your Prime Line.
- **REFERENCE** – contains directories for your quick reference.

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