

# Panasonic

900MHz Cordless Phone

Model No. **KX-TC1481B**

Pulse-or-tone dialing capability

## Operating Instructions



Caller ID Compatible

**PLEASE READ BEFORE USE AND SAVE.**

Charge the battery for about 15 hours before initial use.

Parasonic World Wide Web address: <http://www.panasonic.com>  
for customers in the USA or Puerto Rico

Preparation

Basic Operation

Advanced Operation

Useful Information

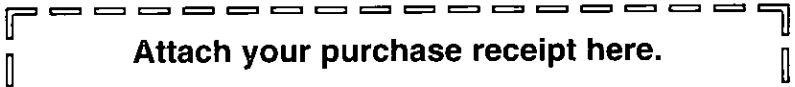
# Before Initial Use

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Please read **IMPORTANT SAFETY INSTRUCTIONS** on page 34 before use.  
Read and understand all instructions.

**Thank you for purchasing your new Panasonic cordless telephone.**

Caller ID and Call Waiting Service, where available, are telephone company services. After subscribing to Caller ID, this phone will display a caller's name and phone number. Call Waiting Caller ID, which displays a second caller's name and phone number while the user is on another call, requires a subscription to both Caller ID and Call Waiting.



## For your future reference

Serial No. \_\_\_\_\_ Date of purchase \_\_\_\_\_  
(found on the bottom of the unit)

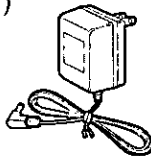
Name and address of dealer \_\_\_\_\_

## Accessories (included)

For extra orders, call 1-800-332-5368.

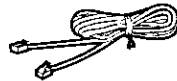
AC Adaptor (p. 7)

Order No.  
PQWATC1481M



one

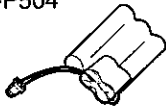
Telephone Line Cord (p. 7)



one

Battery (p. 8)

Order No.  
P-P504



one

Handset Cover (p. 8)

Order No.  
PQYNTC1461B



one

Belt Clip (p. 27)

Order No.  
PQZHTC1481B



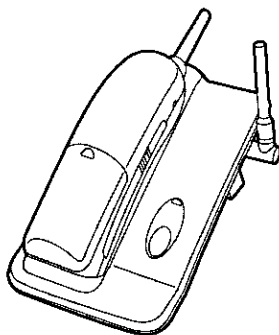
one

# For Best Performance

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## Battery Charge

A rechargeable Ni-Cd battery powers the handset. Charge the battery for about **15 hours** before initial use (p. 8).

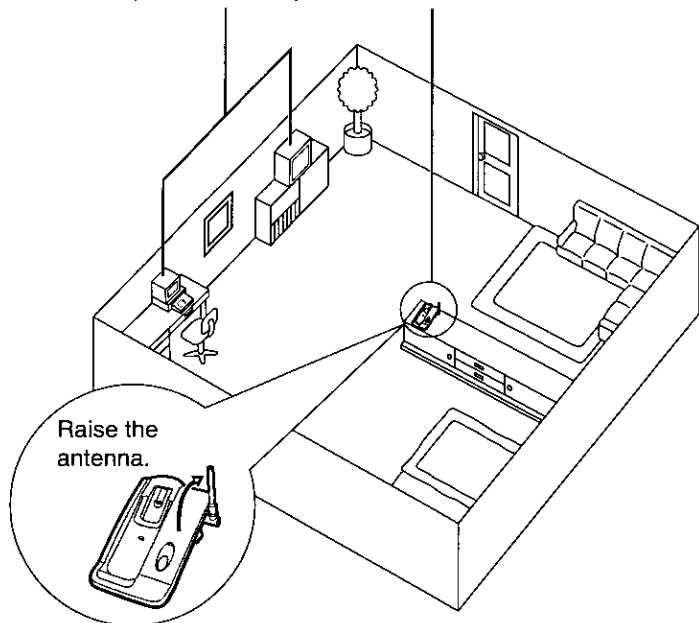


## Base Unit Location

Calls are transmitted between the base unit and the handset using wireless radio waves. **For maximum distance and noise-free operation**, the recommended base unit location is:

Away from electrical appliances such as a TV or personal computer.

In a **HIGH** and **CENTRAL** location with no obstructions such as walls.



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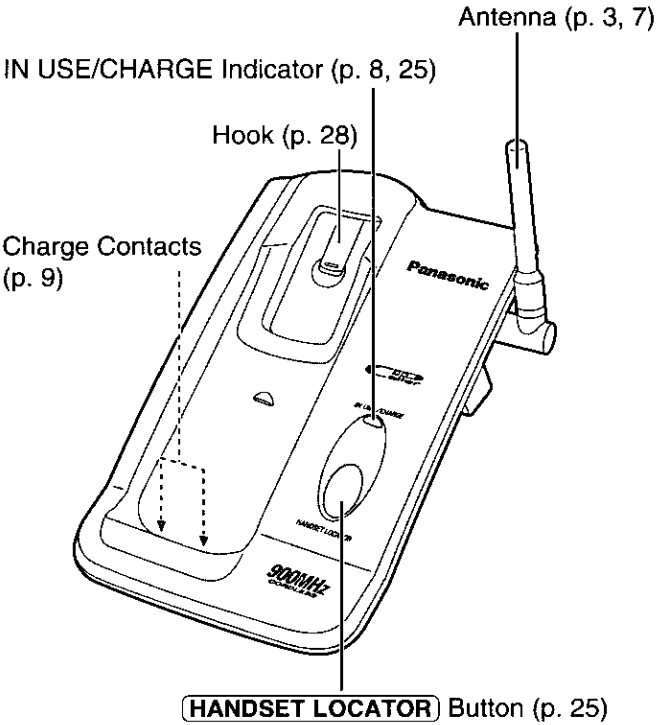
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# Location of Controls



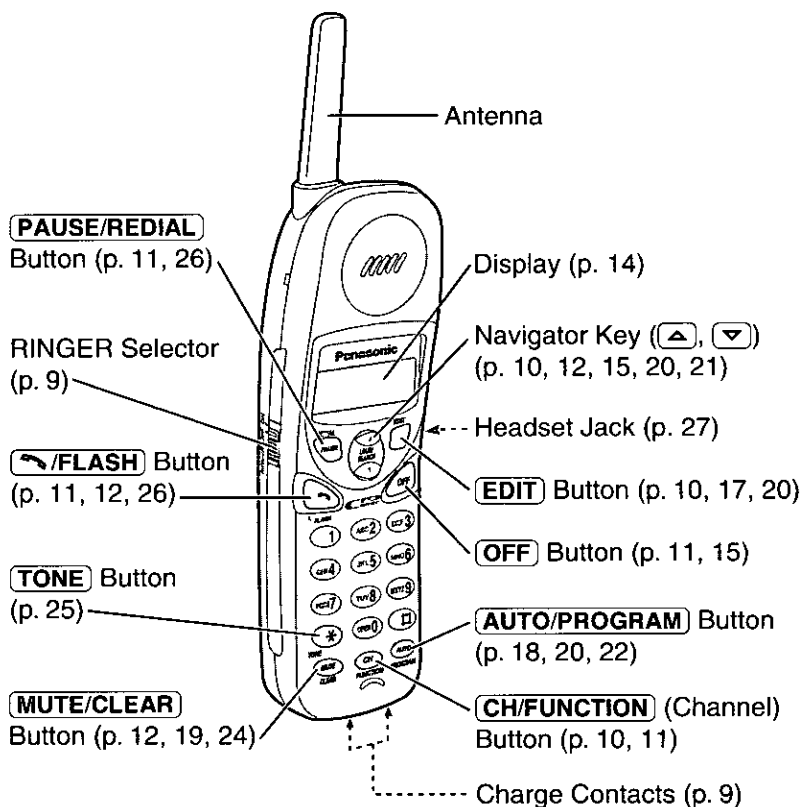
## Base unit

Preparation



## Location of Controls

### Handset



#### How to use the Navigator key

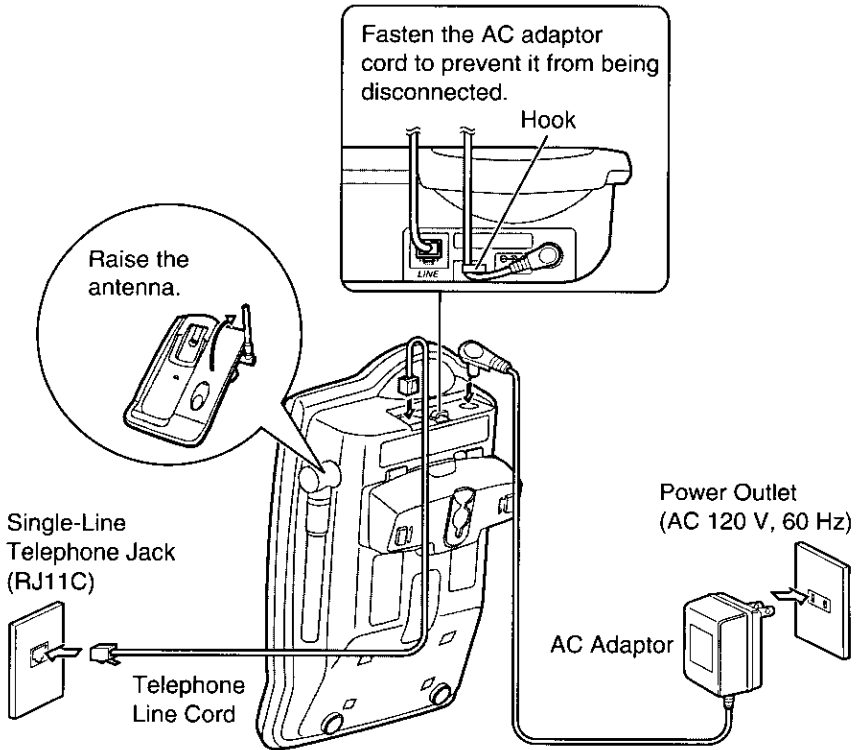
This key has two active areas that are indicated by arrows.



- Pressing the up or down arrow
  - enters into the Caller List,
  - selects the function items,
  - scrolls through your phonebook and the Caller List, and
  - adjusts the receiver volume on the handset.

Throughout this Operating Instructions, the navigator key is indicated by the arrows ▲ or ▼.

## Connections



- USE ONLY WITH Panasonic AC ADAPTOR PQWATC1481M (Order No. PQWATC1481M).
- The AC adaptor must remain connected at all times. (It is normal for the adaptor to feel warm during use.)
- To connect a standard telephone on the same line, see page 29.
- If your unit is connected to a PBX which does not support Caller ID services, you cannot access those services.

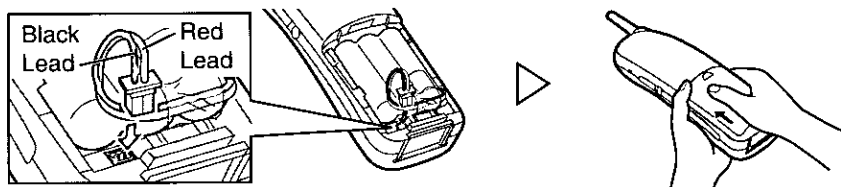
## ◇ Settings

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### Installing the Battery

Install the battery and close the handset cover, locking it into place.

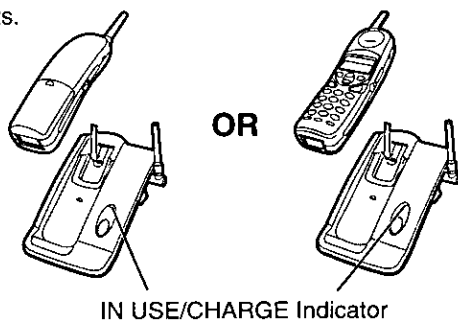
◦Please do not put off the tape from the battery.



### Battery Charge

Place the handset on the base unit and charge for about **15 hours** before initial use.

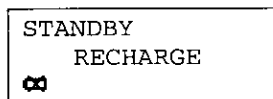
◦The IN USE/CHARGE indicator lights.



### Recharge

Recharge the battery when:

- “RECHARGE” is displayed,
- “∞” is displayed, or
- the handset beeps intermittently while it is in use.





## Battery information

After your Panasonic battery is fully charged (p. 8):

Operation	Operating time
While in use (TALK)	Up to about 5 hours
While not in use (Standby)	Up to about 5 days

- The battery operating time may be shortened depending on usage conditions, such as viewing the Caller ID Caller List or phonebook, and ambient temperature.
- **Clean the handset and the base unit charge contacts with a soft, dry cloth once a month. Clean more often if the unit is subject to grease, dust or high humidity.** Otherwise the battery may not charge properly.
- If the battery is fully charged, you do not have to place the handset on the base unit until "RECHARGE" and "∞" are displayed. This will maximize the battery life.
- The battery cannot be overcharged.

## Standby Mode (While the handset is off the base unit)

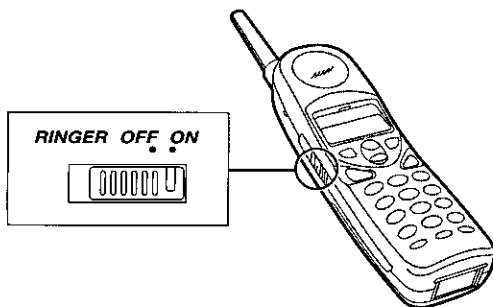
The handset goes into the standby mode after you finish using the handset (making/answering a call, viewing the Caller List or phonebook etc.). The display shows "STANDBY".

The battery operating time is conserved in this mode.

## Ringer Volume

Set the RINGER selector to ON or OFF.

- When set to OFF, the unit will not ring.



# Programmable Functions

---

You can program the following function items **using the handset near the base unit.**

**Make sure the unit is in the standby mode.**

- You can exit the programming mode any time by pressing **OFF**.
- If you do not press any buttons for 60 seconds, the unit will return to the standby mode.

## Display Language

You can select ENGLISH, SPANISH or FRENCH as the display language. Your phone comes from the factory set to ENGLISH. If you want to select the other language, program as follows:

- 1** Press **CH/FUNCTION**.
- The current setting is displayed.

SET LANGUAGE ENGLISH
-------------------------

- 2** Select "ENGLISH", "ESPAÑOL" or "FRANCAIS" by using **▼** or **▲**.

Ex. SPANISH is selected.

CAMBIAR IDIOMA ESPAÑOL
---------------------------

- 3** Press **EDIT** to save.
- A beep sounds.
  - The handset will return to the standby mode.

## Dialing Mode

If you have touch tone service, set to TONE. If rotary or pulse service is used, set to PULSE. Your phone comes from the factory set to TONE.

- 1** Press **CH/FUNCTION** twice.
- The current setting is displayed.

SET DIAL MODE TONE
-----------------------

- 2** Select "PULSE" or "TONE" by using **▼** or **▲**.

SET DIAL MODE PULSE
------------------------

- 3** Press **EDIT** to save.
- A beep sounds.
  - The handset will return to the standby mode.

# Making Calls



To have a hands-free conversation, connect an optional headset to the handset (p. 27).

- 1 Press **[FLASH]**.
  - After a few seconds, the display will show the receiver volume.

CONNECTING
------------

- 2 Dial a phone number.
  - The dialed number is displayed.

TALK	VOL
	1112222

- 3 To hang up, press **[OFF]** or place the handset on the base unit.

- If an alarm tone sounds in step 1, move closer to the base unit or place the handset on the base unit, and try again.
- If additional dialing is necessary after using speed dialing functions such as phonebook dialing (p. 22) or REDIAL, wait until speed dialing is finished to continue further dialing. Otherwise, the unit may not dial properly.

Basic Operation

## If noise interferes with the conversation

Press **[CH/FUNCTION]** to select a clearer channel in the talk mode or move closer to the base unit.

## To redial the last number dialed

Press **[FLASH]** ⇒ **[PAUSE/REDIAL]**.

## To dial after confirming the entered number

- 1 Dial a phone number.
  - If you misdial, press **[MUTE/CLEAR]**. One digit is erased from the right. Dial the correct phone number.

3334444
---------

- 2 Press **[FLASH]**.
  - After a few seconds, the display will show the receiver volume and phone number.

CONNECTING
------------

- 3 To hang up, press **[OFF]** or place the handset on the base unit.

TALK	VOL
	3334444

## To redial after confirming the last number dialed



Press **[PAUSE/REDIAL]** ⇒ **[FLASH]**.

## ➤ Making calls

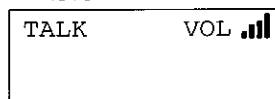
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### To select the receiver volume

Press  or  while talking.

- Each time you press  or , the volume level will change by 4 levels.

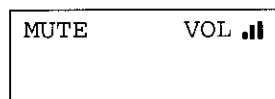
Ex. Receiver volume:  
level 4



### To mute your conversation

Press **MUTE/CLEAR** while talking.

- "MUTE" and the receiver volume are displayed.
- The other party cannot hear you but you can hear them.




### To resume the conversation

Press **MUTE/CLEAR** again.

## Answering Calls

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When a call is received, the unit rings. If you subscribe to a Caller ID service, the calling party information will be displayed after the first ring (p. 13). If you do not subscribe to a Caller ID service, "INCOMING CALL" will be displayed. In order to view the Caller ID information, please wait until the second ring to answer a call.

Lift the handset off the base unit and press /FLASH.

- You can also answer a call by pressing any button except **OFF** (—Any Key Talk).

When an optional headset is connected (p. 27), make sure to use the headset to talk with the caller. If you want to have a normal cordless phone conversation, disconnect the headset.

### Backlit LCD display

The lighted handset display will stay on for a while after pressing a handset button.

# Caller ID Service



This unit is compatible with a Caller ID service offered by your telephone company. If you subscribe to a Caller ID service, the calling party's information will be displayed after the first ring.

The unit can record information of up to 40 callers, including the date and time received, in the Caller List. When the 41st call is received, the first call is deleted.

Using the list, you can automatically call back a caller. You can store the callers' numbers from the Caller List into the phonebook.

If you subscribe to a Call Waiting Caller ID Feature, when a second call is received while talking, the new caller's name, phone number and the date and time received will be displayed (p. 26).

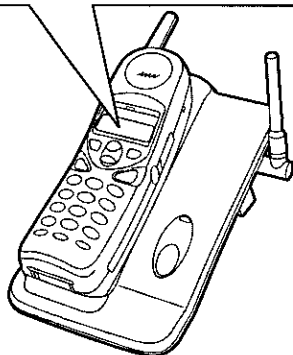
## How caller information is displayed when a call is received

The display shows the caller's name, phone number and the date and time received after the first ring.

ROBINSON, TINA  
111-222-3333  
8/10 3:10 PM CALL 36

After you answer the call, the display will show the receiver volume.

TALK VOL 



## ➤ Caller ID Service

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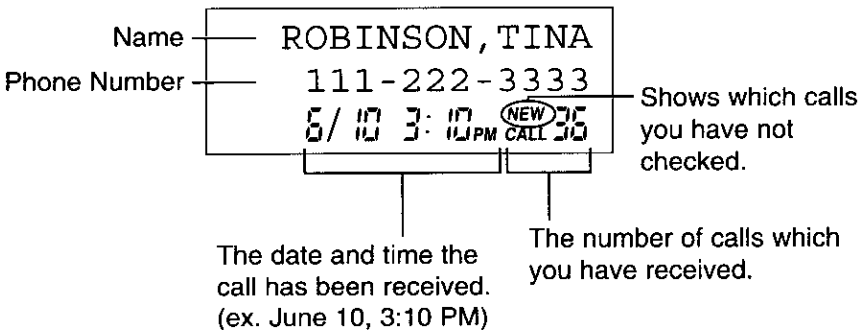
- Caller information cannot be displayed in the following cases:
  - If the caller dialed from an area which does not provide a Caller ID service, the display will show "OUT OF AREA".
  - If the caller has requested not to display his/her information, the display will show "PRIVATE CALLER".
  - If the Caller ID information is interfered with during reception, the display will show "ERROR".
- If your unit is connected to a PBX which does not support Caller ID services, you cannot access those services.
- The name display service may not be available in some areas. For further information, please contact your telephone company.

### To check the number of new calls

If you have received 10 new calls, the display will show the following:

NEW CALL 10

### What the display means







## Viewing the Caller List



To check who has called, follow the steps below.



**Make sure the unit is in the standby mode.**

- 1 Lift the handset off the base unit and press  or  to enter the Caller List.

◦The display will show, for example, the following:



SMITH, JACK
222-333-4444
5/11 3:10 PM <small>NEW</small> CALL 03

- 2 To search from the most recent call, press .  
To search from the oldest call, press .

◦To scroll between callers, press  or .

- 3 To exit the list, press **OFF**.

◦2 beeps sound and the handset will return to the standby mode.

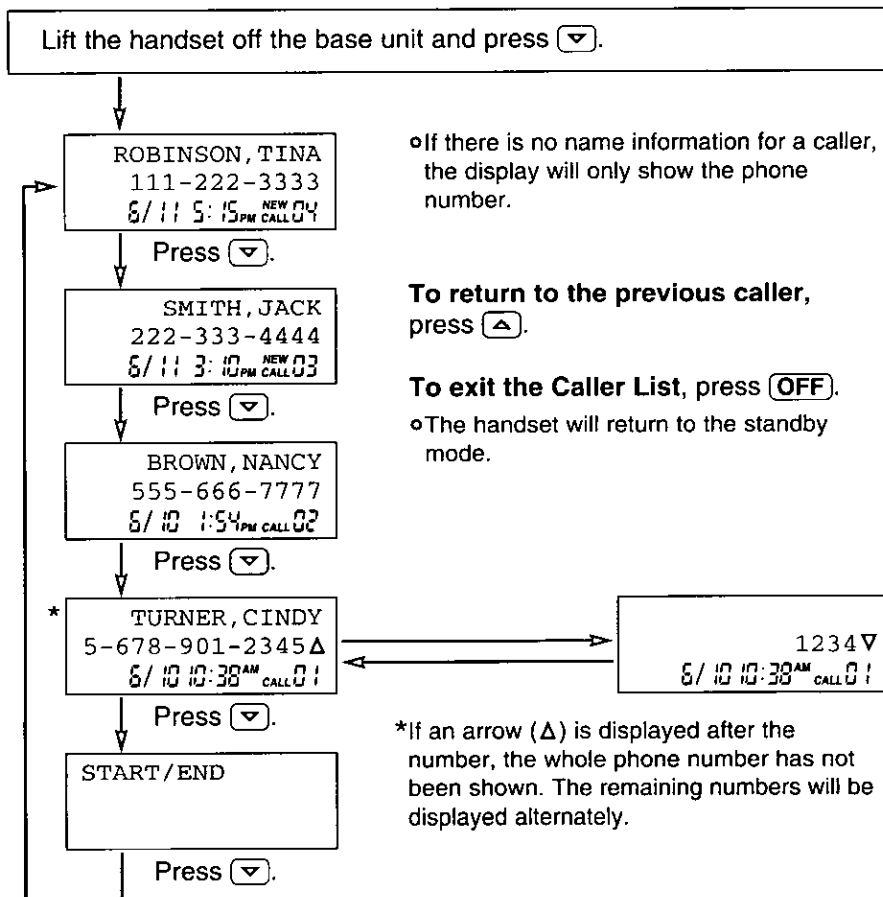
◦If the Caller List is empty, you cannot enter the Caller List by pressing  or .

◦Once new calls have been checked, “NEW” will not be displayed.

◦If you do not press any buttons for 60 seconds, the unit will return to the standby mode.

## ⇨ Caller ID Service

Ex. When you search from the most recent call:

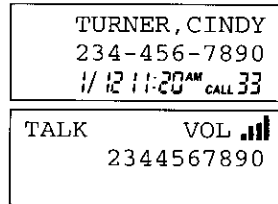






## Calling Back from the Caller List

- 1 Lift the handset off the base unit and press or to enter the Caller List.
- 2 Scroll to the desired caller by using or .
- 3 Press .
  - The displayed phone number is dialed automatically.



- In some cases, you may have to edit the number before dialing (See below).
- If a phone number is not displayed in the caller information, you cannot call back that caller.

## Editing the Caller's Phone Number

The unit can edit a phone number into one of 3 patterns.

**Make sure the unit is in the standby mode.**

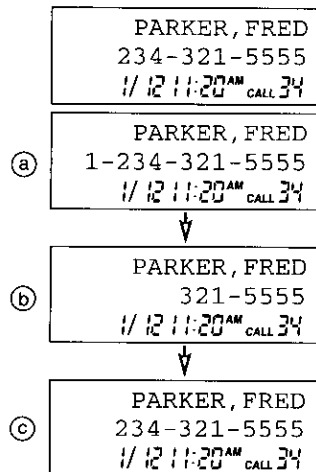
- 1 Lift the handset off the base unit and press or to enter the Caller List.
- 2 Scroll to the desired caller by using or .
- 3 Press **EDIT** to select a pattern.
  - Each time you press **EDIT**, the number is rearranged into one of 3 different patterns.

(a) 1 -  -

(b)

(c)  -

- The order in which patterns (a)–(c) are displayed depends on how the telephone number is displayed in step 2.



- 4 After editing the number, you can continue with calling back or storing procedures.

To call back, press (See above).

To store the number in the phonebook, press **AUTO/PROGRAM**.

Follow the instructions on the display (p. 18).



- The number edited in step 3 will not be maintained in the Caller List.



## ➤ Caller ID Service

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### Storing Caller List Information in the Phonebook

You can store numbers that are in the Caller List in the phonebook.  
**Make sure the unit is in the standby mode.**

**1** Lift the handset off the base unit and press  or  to enter the Caller List.

**2** Scroll to the caller you want to store in the phonebook by using  or .

- If the number requires editing, see page 17.

TURNER, CINDY 234-456-7890 1/12 11:20 <sup>AM</sup> CALL 33
---

**3** Press **AUTO/PROGRAM**.

STORE CID TO ?  CALL --
-------------------------------

**4** Press a memory station number (**0** to **9**).

- A beep sounds.
- On the LCD memory station number **1** shows "01", **0** shows "10".
- The handset will return to the standby mode.





◦ You can exit the programming mode any time by pressing **OFF**.

---

## Erasing Caller List Information

After checking the Caller List, you can erase some or all of the entries. **Make sure the unit is in the standby mode.**

### To erase a specific caller from the Caller List

- 1 Lift the handset off the base unit and press  or  to enter the Caller List.
- 2 Scroll to the caller you want to erase from the Caller List by using  or .
- 3 Press **MUTE/CLEAR**.
  - A beep sounds and the information is erased.
  - After a few seconds, the display will show the next or previous caller information.



REAGAN, TOM  
888-777-6666  
11/12 12:20<sup>AM</sup> CALL 35

CLEARED

Basic Operation

### To erase all entries in the Caller List

Before erasing all entries, make sure that "NEW CALL" is not displayed in the recent Caller List.

- 1 Lift the handset off the base unit and press  or  to enter the Caller List.
- 2 Press and hold **MUTE/CLEAR** until "CLEAR ALL CID?" is displayed.
- 3 Press **MUTE/CLEAR**.
  - A beep sounds and all entries are erased.
  - The handset will return to the standby mode.

CLEAR ALL CID?

NO ITEMS STORED

# Phonebook

You can store up to 10 names and phone numbers in the phonebook. Using the phonebook, you can make a call by selecting a name on the handset display.

## Storing Names and Numbers

Make sure the unit is in the standby mode.

1 Press **(AUTO/PROGRAM)**.

SELECT  
STATION NUMBER  
--

2 Press a memory station number (**(0)** to **(9)**).  
◦ If an item is already stored, that information is displayed.

EMPTY  
01

3 Press **(EDIT)**.

ENTER NAME :  
01

4 Enter a name, up to 15 characters, with the dialing buttons (**(1)** to **(9)**), **(▽)** or **(△)**.

ENTER NAME :  
TOM  
01

- See the steps for entering names and symbols (p. 21).
- If a name is not required, press **(EDIT)** and go to step 6.

5 Press **(EDIT)**.

ENTER NUMBER :

6 Enter a phone number, up to 24 digits.

- Each time you press **(MUTE/CLEAR)**, the digit is erased from the right. To erase all of the digits, press and hold **(MUTE/CLEAR)**.
- To show the cursor, press **(▽)** after entering a digit. Each time you press **(MUTE/CLEAR)**, the digit under the cursor is erased.
- When you store the last number dialed, press **(PAUSE/REDIAL)** instead of entering a phone number.

098

0987654321

7 Press **(EDIT)** to save.

- A beep sounds.
- The handset will return to the standby mode.

0987654321

- If a pause is required for dialing, **(PAUSE/REDIAL)** can be stored in a phone number counting as one digit (p. 26) in step 6.
- You can exit the programming mode any time by pressing **(OFF)**.
- If you do not press any buttons for 60 seconds, the unit will return to the standby mode.



## Entering Names and Symbols

The handset dialing buttons (1) to (9),  $\nabla$  and  $\triangle$  can be used to enter letters and symbols. The letters are printed on the dialing buttons. Pressing each button selects a character as shown below.

	Number of times key is pressed			
Keys	1	2	3	4
(1)	Blank	-	*	!
(2)	A	B	C	(
(3)	D	E	F	)
(4)	G	H	I	"
(5)	J	K	L	'
(6)	M	N	O	;

	Number of times key is pressed			
Keys	1	2	3	4
(7)	P	Q	R	S
(8)	T	U	V	?
(9)	W	X	Y	Z
$\nabla$	To move the cursor to the left			
$\triangle$	To move the cursor to the right			

- To show the cursor, press  $\nabla$  after entering a character.
- To enter another character using the same dialing button, press  $*$  or wait for 3 seconds.

### If you make a mistake while entering a name

Use  $\nabla$  or  $\triangle$  to move the cursor to the incorrect character, press **MUTE/CLEAR** to delete and enter the correct character. Each time you press **MUTE/CLEAR**, a character under the cursor is erased. To erase all characters, press and hold **MUTE/CLEAR**.

### For example, to enter "TOM":

- 1 Press **AUTO/PROGRAM**.
- 2 Press a memory station number (0) to (9).
- 3 Press **EDIT**.
- 4 Press (8).
- 5 Press (6) three times, then wait for 3 seconds.
- 6 Press (6).
- 7 When finished, press **EDIT** to save.
  - Follow steps 6 and 7 on page 20 to complete the operation.

ENTER NAME :	
	01

	T
--	---

	TO
--	----

ENTER NAME :	
	TOM
	01

ENTER NUMBER :	
----------------	--

- If you enter a blank, press (1).
- To show the cursor, press  $\nabla$  after entering a character. While entering names, the cursor will flash on the display.

## Phonebook

### Finding Stored Items

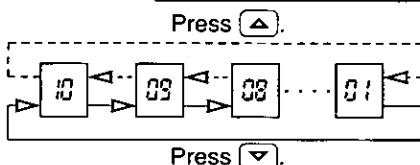
Make sure the unit is in the standby mode.

1 Press **AUTO/PROGRAM**.

2 Press **▲** or **▼**.  
◦The first item or last item is displayed.

ANN
123-456-7890
02

3 Scroll to the desired item by using **▲** or **▼**.

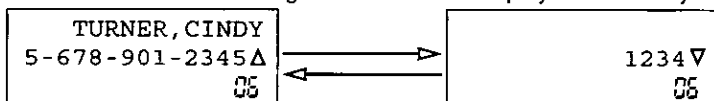


◦You can find the items using the memory station numbers (**0** to **9**) directly in step 2.

◦You can exit the phonebook any time by pressing **OFF**.

◦If "EMPTY" is displayed in step 2 or 3, the phonebook is empty.

◦If an arrow (**Δ**) is displayed after the number, the whole phone number has not been shown. The remaining numbers will be displayed alternately.



### Dialing

1 Press **AUTO/PROGRAM**.

2 Press **▲** or **▼**.  
◦The first item or last item is displayed.

3 Scroll to the phonebook item that you want to dial by using **▲** or **▼**.

FRANK
444-5555
03

4 Press **↶/FLASH**.  
◦The number is dialed automatically.

TALK	VOL
4445555	

5 To hang up, press **OFF** or place the handset on the base unit.

◦You can find the items using the memory station numbers (**0** to **9**) directly in step 2.

◦You can exit the phonebook any time by pressing **OFF**.

□If you press **↶/FLASH** first, follow the steps below:

Press **↶/FLASH** ⇒ **AUTO/PROGRAM** ⇒ **Station Number (0 to 9)**.

(**▲**) and (**▼**) cannot be used for finding the items.)



## Editing

Make sure the unit is in the standby mode.

- 1 Press **AUTO/PROGRAM**.
- 2 Press **▲** or **▼**.
  - The first item or last item is displayed.
- 3 Scroll to the phonebook item you want to change by using **▲** or **▼**, and press **EDIT**.

JANE 345-6789 04
------------------------

ENTER NAME : JANE 04
----------------------------

- 4 Edit the name using the dialing buttons, **▼** or **▲** (p. 21), up to 15 characters.

ENTER NAME : JANE WALKER 04
-----------------------------------

- 5 Press **EDIT**.

3456789
---------

- 6 Add a number to the current number.
  - If you do not need to change the number, go to step 7.
  - Each time you press **MUTE/CLEAR**, a digit is erased from the right. To erase all of the digits, press and hold **MUTE/CLEAR**.
  - To show the cursor, press **▼**. The digit is added to the right of the cursor. Each time you press **MUTE/CLEAR**, the digit under the cursor is erased.

0983456789
------------

- 7 When finished, press **EDIT** to save.
  - A beep sounds.
  - The handset will return to the standby mode.

- You can find the items using the memory station numbers (**0** to **9**) directly in step 2.
- You can exit the phonebook any time by pressing **OFF**.

## ➤ Phonebook

---

### Erasing

Make sure the unit is in the standby mode.

#### To erase a specific caller from the Phonebook

1 Press **AUTO/PROGRAM**.

2 Press **▲** or **▼**.  
◦The first item or last item is displayed.

HELEN 666-777-8888 05
-----------------------------

3 Scroll to the phonebook item you want to erase by using **▲** or **▼**.

4 Press **MUTE/CLEAR**.

- A beep sounds.
- The handset will return to the standby mode.

CLEARED
---------

◦You can find the items using the memory station numbers (**0** to **9**) directly in step 2.

◦You can exit the phonebook any time by pressing **OFF**.

#### To erase all entries in the Phonebook

1 Press **AUTO/PROGRAM**.

2 Review phonebook record by using **▲** or **▼**.

3 Press and hold **MUTE/CLEAR** until "CLEAR ALL ?" is displayed.

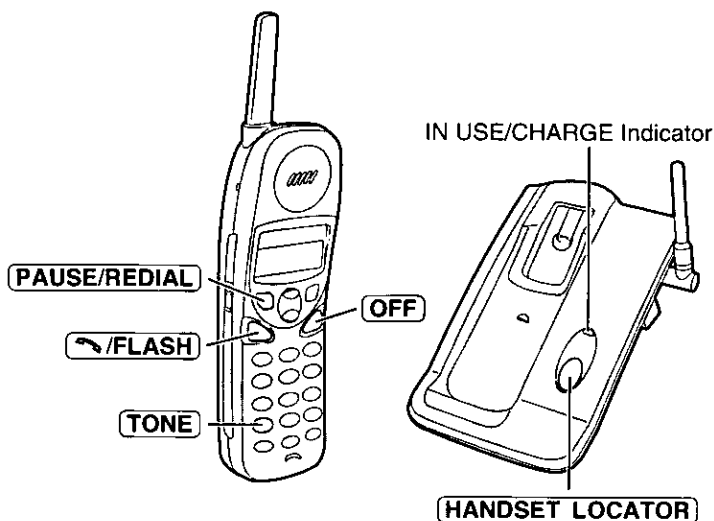
CLEAR ALL ?
-------------

4 Press **MUTE/CLEAR**.

- A beep sounds and all entries are erased.
- The handset will return to the standby mode.

NO PHONEBOOK
--------------





## Automatic Security Code Setting

Each time you place the handset on the base unit, the unit automatically selects one of more than 65,000 security codes. These codes help prevent the unauthorized use of your telephone line by another cordless telephone user.

## Handset Locator

You can locate the handset or page the handset user with beep tones from the base unit.

- 1 Press **HANDSET LOCATOR**.
  - The IN USE/CHARGE indicator flashes. The handset beeps for 1 minute and "PAGING" is displayed on the handset.
- 2 To stop paging, press **HANDSET LOCATOR** again or press **OFF** on the handset.

## Temporary Tone Dialing (For Rotary or Pulse Service Users)

Press **TONE** before entering access numbers which require tone dialing.

- The dialing mode changes to tone. You can enter numbers to access an answering service, electronic banking service, etc. When you hang up, the mode will return to pulse.

## ⇒ Special Features

---

### How to Use the PAUSE Button (For Analog PBX Line/Long Distance Service Users)

We recommend you press **PAUSE/REDIAL** if a pause is required for dialing with a PBX or to access a long distance service.

Ex. Line access number **9** (PBX)

**9** ⇒ **PAUSE/REDIAL** ⇒ Phone number

- Pressing **PAUSE/REDIAL** once creates a 3 second pause. This prevents misdialing when you redial or dial a stored number.
- Pressing **PAUSE/REDIAL** more than once increases the length of the pause between numbers.

### For Call Waiting Service Users

Press **/FLASH** if you hear a call-waiting tone while talking.

- The first call is put on hold and you can answer the second call.
- To return to the first caller, press **/FLASH** again.
- The call waiting service cannot be used when a parallel connected telephone is in use.
- If this function does not operate properly, consult your telephone company for details.

### Call Waiting Caller ID Feature

Call Waiting Caller ID Feature allows your unit to display the second caller's information. After you hear a call-waiting tone while talking, the unit will display the caller's name, the phone number and the date and time received.

BROWN, NANCY
555-666-7777
5/10 1:54 PM CALL 02

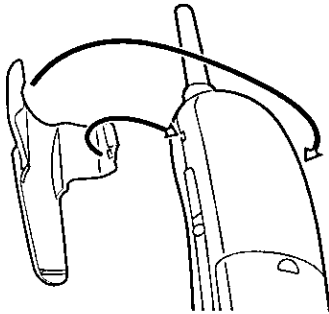
- Please contact your telephone company for details and availability in your area.

# Belt Clip

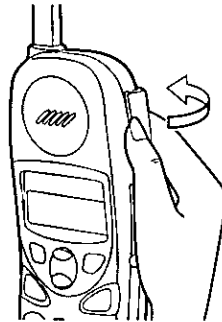
---

You can hang the handset on your belt or pocket using the belt clip.

## To attach the belt clip



## To remove the belt clip



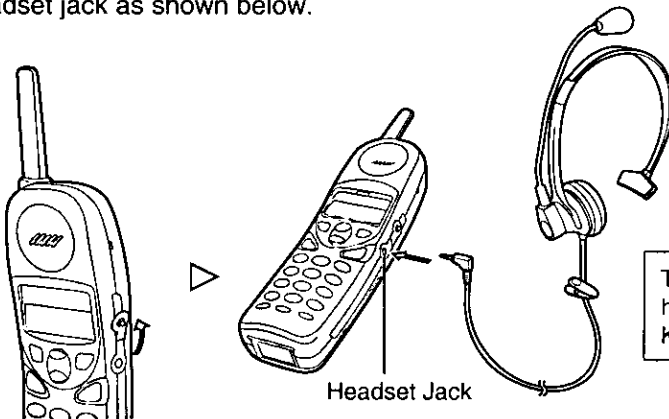
# Optional Headset

---

Plugging an optional headset into the handset allows a hands-free phone conversation. Please use only a Panasonic KX-TCA87 or KX-TCA90 headset. To order, call the accessories telephone number on page 2.

## Connecting an optional headset to the handset

Open the headset jack cover, and connect an optional headset to the headset jack as shown below.



The illustration headset is a KX-TCA87.

*Useful Information*

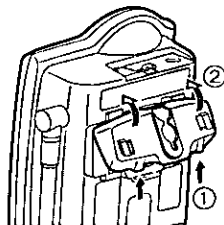
When an optional headset is connected to the handset, make sure to use the headset to talk with the caller. If you want to have a normal cordless phone conversation, disconnect the headset.

# Wall Mounting

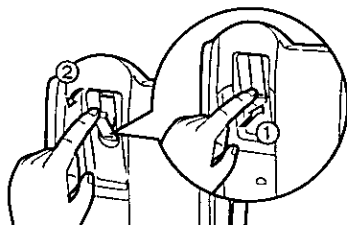
---

This unit can be mounted on a wall phone plate.

- 1 Remove the wall mounting adaptor.

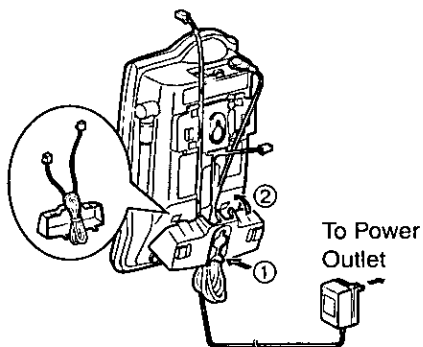


- 2 Push the lower side of the hook (1) and pull down the hook until it locks (2), so the tab holds the handset.



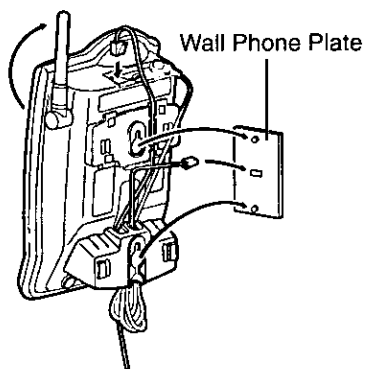
- 3 Connect the AC adaptor. Tuck the telephone line cord inside the wall mounting adaptor, then push it in the direction of the arrow.

◦The word "UP WALL" should face upward.



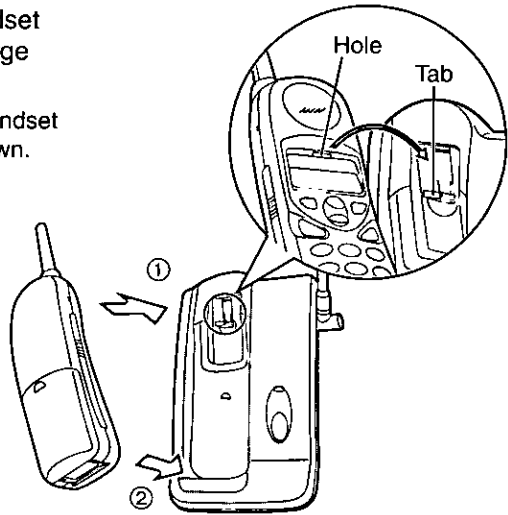
- 4 Connect the telephone line cord. Mount the unit, then slide down.

◦Raise the antenna.



- 
- 5 To charge the battery:**  
Insert the tab to the handset hole (①) and fix the charge contacts (②).

- Make sure to place the handset with the keypad facing down.
- The IN USE/CHARGE indicator lights.

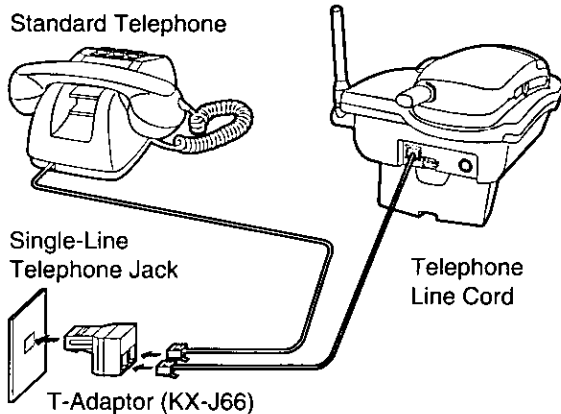


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## Adding Another Phone

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This unit will not function during a power failure. To connect a standard telephone on the same line, use the Panasonic T-adaptor KX-J66. To order, call the accessories telephone number on page 2.

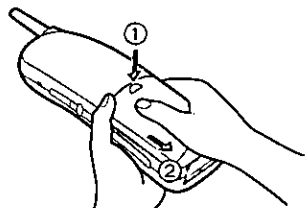


# Battery Replacement

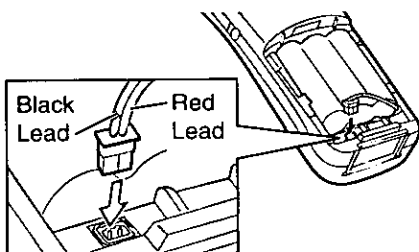
---

If "RECHARGE" and "∞" are displayed after a few telephone calls even if the battery was fully charged, replace the battery with a new Panasonic P-P504 battery. To order, call the accessories telephone number on page 2.

- 1 Press the notch on the handset cover firmly (①) and slide it as indicated by the arrow (②).



- 2 Remove the old battery. Then install the new one.
- Insert the battery plug into the connector as shown in the picture.
  - Be sure wires are free from being pressed by the battery body or handset cover.



- 3 Close the cover. Make sure you charge the new battery for about 15 hours.

A nickel cadmium battery that is recyclable powers the product you have purchased. At the end of its useful life, under various state and local laws, it is illegal to dispose of this battery into your municipal waste stream. Please call 1-800-8-BATTERY for information on how to recycle this battery.






Problem	Cause and Remedy
The unit does not work.	<ul style="list-style-type: none"> <li>◦ Check the settings (p. 7–9).</li> <li>◦ Charge the battery fully (p. 8).</li> <li>◦ Clean the charge contacts and charge again (p. 9).</li> <li>◦ Install the battery properly (p. 8, 30).</li> <li>◦ Place the handset on the base unit and unplug the AC adaptor to reset. Plug in, and try again.</li> </ul>
An alarm tone sounds.	<ul style="list-style-type: none"> <li>◦ You are too far from the base unit. Move closer and try again.</li> <li>◦ Place the handset on the base unit and try again.</li> <li>◦ Plug in the AC adaptor.</li> <li>◦ Raise the base unit antenna.</li> </ul>
Static, sound cuts in/out, fades. Interference from other electrical units.	<ul style="list-style-type: none"> <li>◦ Locate the handset and the base unit away from other electrical appliances (p. 3).</li> <li>◦ Move closer to the base unit.</li> <li>◦ Raise the base unit antenna.</li> <li>◦ Press <b>CH/FUNCTION</b> to select a clearer channel in the talk mode.</li> </ul>
The handset does not ring.	<ul style="list-style-type: none"> <li>◦ The ringer volume is set to OFF. Set to ON (p. 9).</li> <li>◦ If a power failure occurs, the handset loses communication with the base. When power returns, place the handset on the base unit once then try again.</li> </ul>
The handset display is blank.	<ul style="list-style-type: none"> <li>◦ Install the battery properly (p. 8, 30).</li> <li>◦ Charge the battery fully (p. 8).</li> </ul>
You cannot program items, such as the dialing mode.	<ul style="list-style-type: none"> <li>◦ Programming is not possible while the unit is in the talk mode or when viewing the Caller List/phonebook.</li> <li>◦ Do not pause for over 60 seconds while programming.</li> <li>◦ Move closer to the base unit.</li> <li>◦ <b>▼</b> or <b>▲</b> may have been pressed when you picked up the handset. Press <b>OFF</b> and try again.</li> </ul>

## ➤ Troubleshooting

---

Problem	Cause and Remedy
You cannot store a name and phone number in the phonebook.	<ul style="list-style-type: none"><li>◦ You cannot store an item in the phonebook while the unit is in the talk mode.</li><li>◦ Do not pause for over 60 seconds while storing.</li></ul>
While programming or searching, the handset starts to ring and stops the program/search.	<ul style="list-style-type: none"><li>◦ To answer the call, press /FLASH. Start again from the beginning after hanging up.</li></ul>
The handset does not display the caller's name and/or phone number.	<ul style="list-style-type: none"><li>◦ You need to subscribe to a Caller ID service from a telephone company.</li><li>◦ Other telephone equipment may be interfering with your phone. Disconnect it and try again.</li><li>◦ Other electrical appliances connected to the same outlet may be interfering with the Caller ID information.</li><li>◦ Telephone line noise may be affecting the Caller ID information.</li></ul>
The display goes to the standby mode while viewing the Caller List.	<ul style="list-style-type: none"><li>◦ Do not pause for over 60 seconds while searching.</li></ul>
When a second call is received during a conversation, the unit does not display the new caller's name and/or phone number.	<ul style="list-style-type: none"><li>◦ The caller requested not to send his/her information. See page 14.</li></ul>
<b>HANDSET LOCATOR</b> does not function.	<ul style="list-style-type: none"><li>◦ The handset is too far from the base unit.</li><li>◦ The handset is engaged in an outside call. Wait until the IN USE/CHARGE indicator light goes out.</li></ul>



Problem	Cause and Remedy
You cannot redial by pressing <b>PAUSE/REDIAL</b> .	<ul style="list-style-type: none"> <li>◦When pressing <b>PAUSE/REDIAL</b> after <b>FLASH</b>, more than 32 digits long number will not be redialed correctly.</li> <li>◦When pressing <b>FLASH</b> after <b>PAUSE/REDIAL</b>, more than 24 digits long number will not be redialed correctly.</li> </ul>
"RECHARGE" and "∞" are displayed or the handset beeps intermittently.	◦Charge the battery fully (p. 8).
While talking, the call is disconnected.	◦The battery needs to be recharged. Charge the battery fully (p. 8).
You charged the battery fully, but "RECHARGE" and "∞" are still displayed.	<ul style="list-style-type: none"> <li>◦Clean the charge contacts and charge again (p. 9).</li> <li>◦Install a new battery (p. 30).</li> </ul>
The IN USE/CHARGE indicator light does not go out while charging.	◦This is normal.
You cannot have a conversation using the handset.	◦When an optional headset is connected (p. 27), you must use the headset to talk with the caller. To have a normal cordless phone conversation, disconnect the headset.
You cannot have a conversation using the headset.	◦Make sure that an optional headset is connected properly (p. 27).
If you cannot solve your problem	<ul style="list-style-type: none"> <li>◦Call our customer call center at 1-800-211-PANA(7262).</li> <li>◦Panasonic's e-mail address for customer inquiries: consumerproducts@panasonic.com for customers in the USA or Puerto Rico ONLY</li> </ul>

# Important Safety Instructions

---

When using this unit, basic safety precautions should always be followed to reduce the risk of fire, electric shock, or personal injury.

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on this unit.
3. Unplug this unit from AC outlets before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
4. Do not use this unit near water, for example, near a bathtub, washbowl, kitchen sink, or the like.
5. Place this unit securely on a stable surface. Serious damage and/or injury may result if the unit falls.
6. Do not cover slots and openings on the unit. They are provided for ventilation and protection against overheating. Never place the unit near radiators, or in a place where proper ventilation is not provided.
7. Use only the power source marked on the unit. If you are not sure of the type of power supplied to your home, consult your dealer or local power company.
8. Do not place objects on the power cord. Install the unit where no one can step or trip on the cord.
9. Do not overload wall outlets and extension cords. This can result in the risk of fire or electric shock.
10. Never push any objects through slots in this unit. This may result in the risk of fire or electric shock. Never spill any liquid on the unit.
11. To reduce the risk of electric shock, do not disassemble this unit. Take the unit to an authorized servicenter when service is required. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the unit is subsequently used.
12. Unplug this unit from the wall outlet and refer servicing to an authorized servicenter when the following conditions occur:
  - A. When the power supply cord or plug is damaged or frayed.
  - B. If liquid has been spilled into the unit.
  - C. If the unit has been exposed to rain or water.
  - D. If the unit does not work normally by following the operating instructions. Adjust only controls covered by the operating instructions. Improper adjustment may require extensive work by an authorized servicenter.
  - E. If the unit has been dropped or physically damaged.
  - F. If the unit exhibits a distinct change in performance.
13. During thunderstorms, avoid using telephones except cordless types. There may be a remote risk of an electric shock from lightning.
14. Do not use this unit to report a gas leak, when in the vicinity of the leak.

## SAVE THESE INSTRUCTIONS

---

**CAUTION:**

To reduce the risk of fire or injury to persons, read and follow these instructions.

1. Use only the battery(ies) specified.
2. Do not dispose of the battery(ies) in a fire. They may explode. Check with local waste management codes for special disposal instructions.
3. Do not open or mutilate the battery(ies). Released electrolyte is corrosive and may cause burns or injury to the eyes or skin. The electrolyte may be toxic if swallowed.
4. Exercise care in handling batteries in order not to short the battery to conductive materials such as rings, bracelets, and keys. The battery and/or conductor may overheat and cause burns.
5. Charge the battery(ies) provided with or identified for use with this product only in accordance with the instructions and limitations specified in this manual.

**WARNING:**

TO PREVENT FIRE OR SHOCK HAZARD, DO NOT EXPOSE THIS PRODUCT TO RAIN OR ANY TYPE OF MOISTURE.

- The AC adaptor is used as the main disconnect device, ensure that the AC outlet is located/installed near the unit and is easily accessible.

# FCC and Other Information

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If requested by the telephone company, inform them as follows:

Registration No. . . . . (found on the bottom of the unit)

Ringer Equivalence . . . . . 0.1B

The particular telephone line to which the equipment is connected.

This unit must not be connected to a coin operated line.

If you are on a party line, check with your local telephone company.

## **Ringer Equivalence No. (REN):**

The REN is useful in determining the quantity of devices you may connect to your telephone line and still have all of those devices ring when your telephone number is called. In most, but not all areas, the sum of the REN's of all devices connected to one line should not exceed five (5.0). To be certain of the number of devices you may connect to your line, as determined by the REN, you should contact your local telephone company to determine the maximum REN for your calling area.

In the event terminal equipment causes harm to the telephone network, the telephone company should notify the customer, if possible, that service may be stopped.

However, where prior notice is impractical, the company may temporarily cease service providing that they:

- (a) Promptly notify the customer.
- (b) Give the customer an opportunity to correct the problem with their equipment.
- (c) Inform the customer of the right to bring a complaint to the Federal Communication Commission pursuant to procedures set out in FCC Rules and Regulations Subpart E of Part 68.

The Telephone Company may make changes in its communications facilities, equipment, operations or procedures, where such action is reasonably required in the operation of its business and is not inconsistent with the rules and regulations in 47 CFR Part 68.

If such changes can be reasonably expected to render any customer terminal equipment incompatible with telephone company communications facilities, or require modification or alteration of such terminal equipment, or otherwise materially affect its use or performance, the customer shall be given adequate notice in writing, to allow the customer an opportunity to maintain uninterrupted service.

When programming emergency numbers and/or making test calls to emergency numbers:

1. Remain on the line and briefly explain to the dispatcher the reason for the call before hanging up.
2. Perform such activities in the off-peak hours, such as early morning hours or late evenings.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Privacy of communications may not be ensured when using this phone.

---

**CAUTION:**

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this device.

**Note:**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The USOC jack is RJ11C and the jack is Part 68 compliance.

This equipment is hearing aid compatible.

- Environment**—do not place the unit in a room where the temperature is less than 5°C (41°F) or greater than 40°C (104°F). Allow 10 cm (4") clearance around the unit for proper ventilation. Avoid excessive smoke, dust, mechanical vibration, shock, or direct sunlight.
- Routine care**—wipe the unit with a soft cloth. Do not use benzine, thinner, or any abrasive powder. When you leave the unit unused for a long period of time, unplug the AC adaptor from the outlet.
- If there is any trouble**—disconnect the unit from the telephone line and connect a known working phone. If the known working phone operates properly, have your unit repaired by one of the authorized Panasonic Factory Service Centers. If the known working phone does not operate properly, consult your telephone company.

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## For product service

- Call 1-800-211-PANA(7262) or 1-800-833-9626 for the location of an authorized servicenter.
- Panasonic's e-mail address for customer inquiries:  
consumerproducts@panasonic.com  
for customers in the USA or Puerto Rico ONLY

## When you ship the product

- Carefully pack your unit, preferably in the original carton.
- Attach a letter, detailing the symptom, to the outside of the carton.

### Symptom

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- Send the unit to an authorized servicenter, prepaid and adequately insured.
- Do not send your unit to the Panasonic Consumer Electronics Company listed on the back cover or to executive or regional sales offices. These locations do not repair consumer products.

- This cordless telephone is designed for use in the United States of America. Sale or use of this product in other countries may violate local laws.
- Ce téléphone sans fil est conçu pour être utilisé aux États-Unis d'Amérique. La vente ou l'emploi de cet appareil dans certains autres pays peut constituer une infraction à la législation locale.
- Este teléfono sin cordón fue elaborado para uso en los Estados Unidos de América. La venta o el empleo de este producto en ciertos países puede constituir violación de la legislación local.
- このコードレス電話機は、日本国外での使用を目的として設計されており、日本国内での使用は法律違反となります。従って、当社では日本国内においては原則として修理などのサービスは致しかねます。

**If you need assistance with the set-up or operation,  
please call 1-800-211-PANA(7262)**

**Panasonic Consumer Electronics Company,  
Division of Matsushita Electric Corporation of America**  
One Panasonic Way, Secaucus, New Jersey 07094

**Panasonic Sales Company,  
Division of Matsushita Electric of Puerto Rico, Inc.**  
Ave. 65 de Infantería, Km. 9.5, San Gabriel Industrial Park  
Carolina, Puerto Rico 00985