

**STANDARD  
TELEPHONE  
USER GUIDE**

**PROSTAR**

BUSINESS TELEPHONE SYSTEMS

**816 PLUS**

**SAMSUNG**



**STANDARD TELEPHONE  
USER GUIDE**

**PROSTAR 816 PLUS**

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## ABOUT THIS BOOK

This booklet provides instructions for using an industry standard single line telephone set with the PROSTAR 816 PLUS. A variety of single line sets from many different manufacturers are available. Check with your service and installation company to ensure proper operation with the PROSTAR 816 PLUS system.

Please take the time to study this guide and to become familiar with the operation of your standard telephone. Keep it handy. You may need to look up instructions for infrequently used features.

Learning to use your telephone correctly will make everyday telephone communications a breeze.

# THINGS YOU SHOULD KNOW

## USER ORIENTATION

Lifting the handset on your telephone will provide PROSTAR 816 PLUS dial tone. This is also referred to as internal or intercom dial tone. To get an outside line from the telephone company, dial an access code, usually the digit "9." To call another station in your system, simply dial its extension number. See your system directory list for other access codes and extension numbers.

## HOOKFLASH

Throughout this guide, you will see references to "hookflash." A hookflash is a momentary operation of the hookswitch required for a feature operation. Some telephones have a FLASH key. This key may be pressed instead of the hookswitch.

## C.O. LINES

Lines from the telephone company are "C.O. lines." Calls on these lines are referred to as "outside calls." These C.O. lines are accessed by dialing an access code. Dial an access code (for example, 9) to select one trunk of a particular group or 81-88 to select a specific C.O. line 1-8.

## DISTINCTIVE RINGING

PROSTAR 816 PLUS provides distinctive ring patterns to your phone:

- Outside calls have a single ring tone repeated.
- Intercom calls have a double ring tone repeated.
- Door phone calls and alarm/appointment reminders have a triple ring tone repeated.

## SYSTEM TONES

The system provides several tones to assist you. Some of these tones are already familiar to you.

**Intercom Dial Tone**—A steady tone that indicates you can dial another extension or feature code.



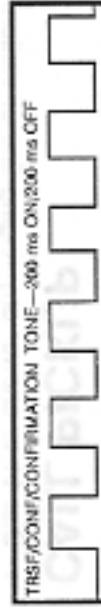
**Busy Signal**—Indicates the station you dialed is busy.



**Ringback Tone**—Indicates the station you dialed is ringing.



**Transfer/Conference/Confirmation Tone**—Indicates the system is ready for you to dial another extension or that you have performed a correct feature operation.



**Error Tone**—Indicates an error in operation. Hang up and try again.

