## Strata® DK Sales Bulletin

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## IMPORTANT INFORMATION REGARDING TELECO INC., CONTACT—DK VOICE PROCESSING SYSTEM

Toshiba has been informed that Teleco Inc. has introduced a new voice processing system, the Contact—DK, which is designed specifically for use with the Teleco UST Digital Key (DK) and Toshiba Strata<sup>®</sup> DK Telephone Systems. According to the literature concerning the Contact—DK, installation is accomplished by plugging a Contact—DK card directly into a slot located inside the KSU.

There has been no testing of the operation of Contact—DK with the Toshiba Strata DK by Toshiba. Toshiba has no detailed information about the operation of the Contact—DK, and it is not known whether and to what extent installation of the Contact—DK may adversely affect the operation or the performance of the Toshiba Strata DK System, and cause service problems that otherwise would not be present.

Please be reminded that your Telecommunication Dealer Agreement with Toshiba America Information Systems, Inc. ("TAIS"), Section 12, provides that the End-User Limited Warranty for the Toshiba Strata DK equipment is void if "(b) the equipment is modified or altered, unless the modification or alteration is expressly authorized by TAIS" or "(f) if the equipment is installed or used in combination or in assembly with products not supplied by TAIS and which are not compatible or of inferior quality, design or performance."

Accordingly, since installation of the Contact—DK results in a modification or alteration of the equipment without TAIS authorization, the warranty will be void on Toshiba Telephone Systems on which a Teleco Inc., Contact—DK voice processing system is installed. In addition, to the extent that the Contact—DK may be incompatible or of inferior quality, design or performance, this may also void the Toshiba warranty.

Please be advised that Toshiba Strata DK end users need to be informed of this fact to avoid any misunderstandings concerning Toshiba warranty coverage. In addition, for the same reasons as above, Toshiba will not offer Technical Support for any system known to have a Contact—DK card installated in the KSU.