

ANSWERING CALLS

Standard

- Lift handset.
- Press flashing line or **ITCM** button
- Talk.

Speakerphone

- Press flashing line or **ITCM** button.
- Talk.

Station with Ringing Line Preference

With calls ringing at this station,

- Lift handset.
- Talk.

Call Pickup - Directed

- **ITCM**.
- * 4.
- Station number (ringing station).

Call Pickup - System (Group)

- **ITCM**.
- # 4.

MAKING CALLS

Standard

- Lift handset.
- Select line or **ITCM** button.
- Dial number or press autodial button.
- Talk.

Speakerphone

- Press line or **ITCM** button.
- Dial number or press autodial button.
- Talk.

NOTE: Selecting Autodial/Speed Dial/or DSS eliminates need for: select LINE or ITCM + dial no.

Voice Announce

- Lift handset.
- Press **DSS** (or press **ITCM** and dial station number).
- Make announcement.

Line Group Access

- Lift handset.
- Press **ITCM**.
- Press Group Access Code:

9	Group 1
81	Group 2
82	Group 3
83	Group 4
- Dial telephone number.

Station Speed Dial

While station is idle,

- Press keypad digit 0 - 9 (see directory).

System Speed Dial

While station is idle,

- Press * and two digit memory location (see attendant for system speed dial list).

Last Number Redial

While station is idle,

- Press #.

Auto Redial

While station is idle,

- Press assigned auto redial button (refer to programming instructions on back of this page).

TRANSFERRING LINE CALLS

Screened Transfer

- Press **TRANS/CONF**.
- Press **DSS** (or dial intercom party station number).

When intercom party answers,

- Hang up handset (or speaker off).

Unscreened Transfer

- Press **TRANS/CONF**.
- Press **DSS**.
- Hang up.

CONFERENCING

Multiline conference (2 external parties, 1 internal party)

To set up,

- Establish first outside call and press **TRANS/CONF**.
- Establish second outside call and press **TRANS/CONF**.
- Talk.

Add-on conference (1 external party, 2 internal parties)

- Establish outside call.
- Press **TRANS/CONF**.
- Dial extension number of **ITCM** party or press **DSS**.
- Wait for answer.
- Press **TRANS/CONF** (a three-way connection is established).

Three-Way Conference (three intercom parties)

To set up,

- Establish first intercom call.
- Press **TRANS/CONF**.
- Establish second intercom call.
- Press **TRANS/CONF**. Conference is active.

To remain active with one conferee,

- Stay on line when one party hangs up.

HOLD

To set,

- While on line, press **HOLD** (regular **HOLD**).
- While on line, press **HOLD + HOLD** (exclusive **HOLD**).

To retrieve, press flashing held **LINE** button.

Direct Station Hold

(Park a call to a station)

To set,

- While on line, press **ITCM** (outside call placed on hold).
- Press *90 + extension number for station to receive park.

To retrieve from the park receiving extension, press # 90.

Call Park

To set,

- While on line, press **ITCM**.
- Press *.
- Select a park zone (91 - 99).

To retrieve (from any station),

- Press **ITCM**.
- Press #.
- Select a park zone (91 - 99).

PAGING

Zone

To originate,

- Lift handset.
- Press **ITCM** + zone number (84, 85, 86).
- Make announcement.
- Stay on page (if waiting for answer back).

All Call

To originate,

- Lift handset.
- Press **ITCM + 87**.
- Make announcement.
- Stay on page (if waiting for answer back).

Meet-Me Page (Answerback of Page)

- Lift handset (of nearest station).
- Press **ITCM + 88**.
- Talk.

External

- Lift handset.
- Dial assigned page access code.

-or-

- Press page button.