COMDIAL

Executech LCD Speakerphone

User's Guide



This user guide is applicable for the following system models:

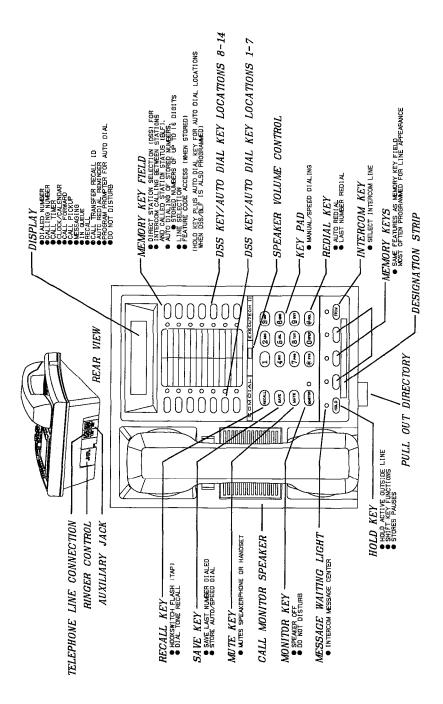
- 1432B Rev F and later
- K2232C Rev C and later
- K2264 Rev C and later
- K2296 Rev C and later

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Executech LCD Speakerphone Controls and Indicators

Introduction

This Executech LCD Speakerphone provides the user with a Liquid Crystal Display (LCD) in addition to the many standard available features. In the idle state, this 16-digit LCD provides a desk clock and calendar combination. When a call is in progress, an elapsed time display provides a constant reminder of call duration. Other call handling and information displays make telephone use easier and more efficient.

All display functions occur automatically as call processing and handling proceeds. One manual operation (Call Messaging Display) is available for use where needed.

The Basics

Placing A Call Press line key to select line. Or If line groups are provided, press ITCM then dial access code for desired group. NOTE: Selecting a line is not necessary if a line has been assigned to you or if your telephone automatically picks an idle line for use when the handset is lifted. A system selected idle line that is normally not assigned to your telephone may appear on a line key reserved for that purpose during the time that the line is in use (if this feature is programmed). Listen for dial tone. **RESULTS:** Display will show line selected for use. Line Dial number. **RESULTS**: Display will show dialed number. 200 Typical host system extension. 1. 9782200 2. Typical trunk number. 918049782200 Typical access code preceding typical trunk 3.

number.

When party answers,
☐ Speak toward telephone or lift handset for private conversation.
To return to speakerphone from handset,
☐ Press MNTR key. ☐ Hang up handset.
To end call,
Press MNTR key or hang up handset if engaged in private conversation.
Call Timer
RESULTS : Approximatetly twenty seconds after dialing is complete Call Timer shows elapsed time of call.
Call Time 1:57
RESULTS: Elapsed time will show for ten seconds after cal is completed.
To recall elapsed time any time after display has dropped and before another call is made,
Press HOLD.
RESULTS : Elapsed time will appear in display and remain for fifteen seconds.
Answering A Call
Press line key of ringing line (line key with flashing light). □ Speak toward telephone.
If your assigned line is ringing or if your telephone is programmed to answer any ringing line,
Lift handset then switch to speakerphone (if desired) by pressing MNTR and hanging up handset.
NOTE: If your telephone can answer any ringing line, one that is normally not assigned to it may appear on a

line key reserved for that purpose when it is answered. (if this feature is programmed).

RESULTS: Display will show answered line.

Line 2

Placing A Call On Hold

	rual hold (Any telephone with line appearance can retrieve call.)
	Press HOLD.
To re	eturn to call on hold,
	Press line key with flashing light.
Excl	usive hold (Only your telephone can retrieve held call.)
	Press HOLD twice.

Hold recall feature

After a preprogrammed length of time, a call placed on hold will automatically ring back to the telephone which placed it on hold. If the call is on exclusive hold, it will revert to manual hold after the hold recall time period and can be retrieved by anyone with that line appearance.

RESULTS: Display will show line and telephone station number each time that the timed hold recall occurs.

Recall S118 L 2

Placing Intercom Calls

Intercom calls may be manually dialed as described below or automatically dialed as described in the paragraph provided later titled **Direct Station Selection/Busy Lamp Field**.

Voice Calling
☐ Lift handset. ☐ Press ITCM. ☐ Dial extension number. (To call system operator, dial 0 .)
RESULTS: Display will show dialed extension.
Station 122
☐ Speak to called party.
Tone Calling
Press ITCM. Dial extension number.
RESULTS: Display will show dialed extension. Station 122
Press ITCM again.
RESULTS : Called telephone will ring. When called telephone answers,
Speak toward telephone or lift handset for private conversation.
NOTE: Some systems may be programmed to tone signal as the first option. In that case, press ITCM key again to voice call the party instead of making the called telephone ring.
Answering Intercom Calls
RESULTS: Display will show extension number of calling telephone. Station 122
To answer a voice call,
Speak toward the telephone. Lift handset if privacy is desired.

take place.

NOTE: Voice calling can be blocked. See the discussion titled, Voice Signal Blocking for details. To answer a tone call, ☐ Lift handset to talk or press ITCM and speak toward telephone. Direct Station Selection/Busy Lamp Field - DSS/BLF (One key intercom calling with visual indication of telephone status) To program, Press ITCM. Listen for tone.
□ Dial 85. Tone will stop. Press memory key.Dial extension number. Repeat last two steps for all desired telephones. Press MONITOR. NOTE: An autodial number can also be programmed as a secondary function at every DSS/BLF memory location. See Automatic Dialing Instructions for details. To voice call a number. ☐ Lift handset. ☐ Press memory key. ☐ Voice announce. NOTE: If you are transferring a call, the outside line is automatically placed on hold when a DSS key is pressed. To tone call a number. ☐ Lift handset. ☐ Press memory key. ☐ Press ITCM.

NOTE: The lights (LEDs) adjacent to memory keys indicate status of DSS telephones: dark indicates idle telephone, steady-on indicates telephone in use, and flutter indicates telephone call back request.

When telephone answers, two-way conversation can

Transferring Calls

Screened transfer,
 □ Answer call. □ Press TRANS/CONF. (Call is placed on hold automatically.) □ Dial extension number of party to be transfered to. (or press DSS key for one-key intercom calling). □ When Intercom party answers, announce call. □ Hang up handset.
f the called party is busy or does not answer,
☐ Press TRANS/CONF to retrieve call.
Unscreened Transfer
To transfer a call unscreened to another station in the system,
Answer outside call. (Do not press hold). Press TRANS/CON (Call is placed on hold automatically.) Dial extension number of party to be transfered to (or press DSS key for one-key interconcalling). Hang up handset.
NOTE: If transfered line call is not answered after predetermined number of rings, call will ring at originating telephone.
To answer recall of transfered call,
Press TAP.

Conference Calls

	line conference (2 external parties, 1 internal party) t up a multiline conference,
•	Establish first outside call. (Do not press hold.) Press TRANS/CONF . (Outside call is placed on hold automatically.) Establish second outside call. (Do not press hold.) Press TRANS/CONF . Conference is established.
To rei	main active in conference with one conferee,
	Stay on line when one party hangs up.
To dr	op out of established conference,
	Dial # and hang up.
Add-	on conference (1 external party, 2 internal parties),
	Establish outside call. (Do not press hold.) Press TRANS/CONF. (Outside call placed on hold automatically.) Dial extension number of intercom party. Wait for answer (announce conference intention). Press TRANS/CONF. (A three-way connection is established.)
	NOTE: Conference transmission levels are not compensated and are dependent upon the quality of the external lines.

The Features

Redialing

Saved	Num	her	Re	dial

Savea Number Re	ealal
The last number diale	ed can be saved for later redial at any time.
To save a number jus	t dialed,
Press TRANS/CC made.	PNF during call or before another call is
	splay will show that feature is activated. Last No. Saved
To dial saved numbe	r,
☐ Press HOLD TRA	NS/CONF.
	olay will first show feature is active, then show e selected, and then show dialed number.
Last Number Redi The last number prev	al iously dialed can be redialed.
	e listening to dial tone, press HOLD # .) ing or busy tone.
Ringing tone:	Speak toward telephone when party answers or pick up handset for private con-

Press MONITOR to disconnect.

versation.

Automatic Redial The last number previously dialed can be redialed repeatedly
Press # #. (If on line listening to dial tone, press HOLD # #.) • Station will redial number once a minute for ten minutes.
RESULTS: Display will show feature is active
Auto-Redial
When the call is successfully connected,
\square Press MONITOR key. Lift handset for private conversation.
To cancel automatic redial,
☐ Press #.
Automatic Dialing
To program numbers,
Press ITCM. Listen for tone. Press SAVE. Tone will stop. Press desired memory key. Listen for fast tone bursts.
Or
☐ If desired memory key is also programmed for one-key intercom dialing. ☐ Press HOLD and then press desired memory key. ☐ Listen for fast tone bursts.
RESULTS: Display will prompt for line entry

Line

Press dial pad keys 1 - 4 for line group selection 1 - 4.

Or

☐ Press specific line key for line.

Or

(continued on next page)

	Press ${\bf 0}$ for none. (When ${\bf 0}$ is stored and automatic dialing is used, system will pick line assigned to telephone or last line used.)
	RESULTS: Display will prompt for number entry. Number
	Nautoer
	Dial the number sequence to be stored. (Up to 16 digits can be stored. Digits can be $1-0$, #, and $*$.)
To sto	ore a pause,
	Press HOLD.
To sto	RESULTS : The letter " P " will appear in display. ore a flash,
	Press RECALL.
To stc	RESULTS : The letter " F " will appear in the display. ore another number,
	Press SAVE.
	RESULTS: Display will prompt for next location. Location
	Press next memory key. Repeat above line selection and dialing programming procedure.
To en	d programming,
	Press MONITOR . Record autodial names on reference card adjacent to memory key.
fe tic	INT: Store often-used, host system PBX or Centrex eature access dialing codes at memory key locators. This will provide one-key access to those host exten features.

(contiued from previous page)

100	sufomatically dial numbers,
	Press desired memory key.
If de inte	Or esired memory key is also programmed for one-key rcom calling,
	Press HOLD and then press desired memory key.
Whe	en party answers,
	Speak toward telephone or lift handset for private conversation.
Sta	tion Speed Dialing
Тор	rogram numbers,
	Follow same steps given for Automatic Dialing using the dial pad keys 1 - 0 as memory locations 1 - 10. The display prompts for proper inputs as was illustrated with the Automatic Dialing instructions. Record speed dial numbers for reference on the pull-out directory card.
To d	ial numbers,
	Press desired dial key 1 - 0.
	Or
	If on line listening to dial tone, □Press HOLD and then press desired dial pad key 1 - 0 .
Sys	em Speed Dialing
o di	al numbers,
	Press *. • Press desired dial pad keys 10 - 59 for memory locations 10 through 59.
	Or
	If on line listening to dial tone. Press HOLD * and then press desired dial pad keys 10 - 59

Automatic Hold (only available at designated telephones)
This feature allows a user to move from line to line without having to press the hold key to place any current calls on hold.
Press any line key.
RESULTS: Active line will automatically go on hold.
Voice Signal Blocking
To block voice calls,
Press ITCM. Dial 47.
RESULTS: All intercom calls will now be tone calls. To un-block voice calls,
☐ Press ITCM. ☐ Dial 48.
Recall/Flash
Flash (PBX, Centrex and custom calling services may require this feature.)
lf your system has been configured for flash,
Press RECALL to generate a timed flash signal.
Recall
If your system has been configured for recall,
Press RECALL to disconnect current call and receive a new dial tone for another call.
NOTE: System can be configured for flash

Area Paging (requires external paging unit)		
☐ Press line key dedicated to paging.		
Or		
 □ Lift handset. □ Press ITCM. □ Dial paging access code. □ Dial code for zone paging if required (see attendant). □ Make announcement. 		
All-Call and Zone Paging		
To page,		
 □ Press ITCM. □ Lift handset. □ Dial zone number - (53, 52, 51, or 50 for all-call). □ Make announcement. □ Hang up handset or wait on line for an answer. 		
To answer from any telephone,		
☐ Lift handset. ☐ Press ITCM. ☐ Dial 44. ☐ Meet paging party on line for private conversation.		
Do Not Disturb		
To silence your ringer and appear busy to intercom calls,		
Press MONITOR. (monitor light will turn on).		
RESULTS: Display will show that feature is active Do Not Disturb		
NOTE: The calling party will hear two quick tone bursts every three seconds. The feature cannot be overridden by the calling party.		
To cancel,		
☐ Press MONITOR again. (monitor light will extinguish)		

Mute

On hook operation To prevent other party from hearing while using speakerphone,
Press MUTE. Monitor light will flash.
RESULTS: Display will show that feature is active Mute
To resume two-way conversation,
Press MUTE again. Monitor light will turn off.
Off hook operation To prevent other party from hearing while handset is lifted, Press and hold MUTE. Monitor light will flash
RESULTS: Display will show that feature is active. Mute
To resume two-way conversation,
Release MUTE. Monitor light will turn off.
Pulse/Tone Switching
If your telephone service is pulse (rotary) and you must convert to tone while dialing,
Press # during dialing sequence where conversion is required. (System will switch back to pulse dialing when call is ended.)
NOTE: Pulse/Tone switching can be programmed into memory keys by pressing # during number storage.

Mes	sage Waiting		
To 10.	The message waiting (MW) light, located above the HOLD key, is controlled by designated telephones or one central message desk. The MW light will flash when a message awaits pick up.		
	ceive messages,		
	Press ITCM. Press HOLD. Connection to message desk is automatic.		
Bac	kground Music		
	Music must be supplied by the system before it can be turned on at a telephone.		
To tu	n music on,		
	Press ITCM . Dial 45 (monitor light will turn on). Adjust loudness of music with call monitor speaker volume control.		
To tur	n music off,		
	Press ITCM. Dial 46 (monitor light will turn off).		
	NOTE: Background music automatically turns off during calls.		
Cali	Pickup		
To an	swer a call that you hear ringing at another telephone,		
	Lift handset. Press ITCM. Dial 49. Dial extension number of ringing telephone.		

Call Forward

To forward your intercom calls to another telephone,

Press ITCM. Dial 54. Dial extension number of telephone to which calls are to be forwarded.

RESULTS: Display will show telephone to which call is forwarded to

Fwd To 122

To cancel call forward,
☐ Press ITCM. ☐ Dial 55.
NOTE: For each call received during call forward, a ring reminder (short tone burst) will be heard to remind that calls are being forwarded.
Automatic Call-Back
To arrange for the system to call back when a busy telephone becomes idle,
☐ Make intercom call. Hear busy signal. ☐ Dial 88.
RESULTS: Display will show that feature is active. Camp-On S118
Calling station will ring when called telephone becomes idle. To answer call-back ring,
Lift handset. Called telephone will ring.
NOTE: Call-back is cancelled if handset is not lifted.
To cancel automatic call back before it rings,
Press ITCM. □ Dial 87.
Call Messaging Light
(Calling telephone must be programmed for DSS/BLF at called telephone)
To leave a call-back message signal,
☐ Make intercom call. Hear ring back tone. ☐ Dial 86 (BLF light at called telephone will flutter). ☐ Hang up hand-set.
To cancel a call-back message signal,
Press ITCM. Dial 43. Dial extension number of telephone to which the call message was sent

Call Messaging Display

A message can be set at any other Executech telephone which an Executech LCD Speakerphone will receive. Two standard messages are provided. Additional messages can be programmed into the system by the attendant and made available for use.

Message 1 - shows when telephone user will return.
To turn on message,
☐ Press ITCM. ☐ Dial 56.
RESULTS: Display will prompt for message. Message
☐ Dial 1. Intercom light will flash.
RESULTS : Display will show message.
Back At
Dial time of return in twelve-hour format.
NOTE: Dial st to display dash character. Dial $\#$ to display colon character.
RESULTS: Display will show time.
Back At - 12:30
Press MONITOR.
Whenever another Executech LCD Speakerphone is used to place an intercom call to this telephone, the display of the calling telephone will show the CALL BACK message which was programmed at this telephone. To turn off message,
☐ Press ITCM. ☐ Dial 56. ☐ Press MONITOR.

Message 2 - shows number where telephone user can be reached. (Used with Call Forward feature.)
To turn on message,
☐ Press ITCM. ☐ Dial 56.
RESULTS: Display will prompt for message. Message
Dial 2.
RESULTS: Display will show message. Call
☐ Dial number.
RESULTS: Display will show extension number. Call - 1:18
Press MONITOR.
Whenever another Executech LCD speakerphone is used to place an intercom call to this telephone, the display of the calling telephone will show the CALL message which was programmed at this telephone.
To turn off message,
Press ITCM. Dial 56. Press MONITOR.
Special purpose messages may also be available for use if they are programmed into the system from the attendant telephone(s) (extensions 110, 111). Confer with the system attendant concerning message availability

Line Queuing

A telephone can wait in line (queue) for the availability of a line or line group To queue for busy outside line,
Press HOLD . Press line key. Hear tone burst.
RESULTS: Display will show line queuing arrangement. Camp-On L01
To queue for line group,
☐ Lift handset. ☐ Press ITCM. Listen for intercom dial tone. ☐ Dial trunk group access code (9, 82, 83, or 84). Hear busy tone. ☐ Dial 88.
RESULTS: Display will show group queuing arrangement Camp-On G1
☐ Hang up handset.
To answer line queuing ring-back,
lacksquare Lift handset, hear dial tone on line, and place call.
To cancel queuing,
Press ITCM. Dial 87.
Executive Override (Only available to certain telephones)
To break into conversation at another telephone,
☐ Make intercom call. Hear busy tone. ☐ Dial 77. (Warning tone sounded at called telephones.) ☐ Join inprogress call. A three-way conference now exists. Any one of the parties can leave the conference without dropping the connection to the other two.

Call Park

	all can be placed in system storage for retrieval at any phone in the system.
Тор	oark a call,
	Press ITCM (call is placed on exclusive hold automatically). Dial orbit access number (61, 62, 63, or 64). If chosen orbit is busy, dial alternate orbit number. Duse intercom to announce call and orbit number.
To re	etrieve a parked call,
	Hear announcement. Pick up handset. Press ITCM. Dial orbit retrieval number (71, 72, 73, or 74). Answer call.
	NOTE: If call is not retrieved within two minutes, it rings back to the parking telephone as a standard held call.
	sonal Ringing Tones (allows selection of one to four native tones for ring signals)
Тор	rogram tones,
	Press ITCM . □ Dial 66 , 67 , 68 , or 69 (selects tones 1, 2, 3, or 4).
Cal	Waiting Tone (with camp-on)
To se	end call waiting tone and wait on line for an answer (camp
	Place intercom call \square Hear busy tone \square Dial 89 (called party hears tone) \square When called telephone becomes idle, the waiting call will ring.
To a	nswer call waiting tone,
	Hear tone (short tone burst sounds in handset receiver). □ Complete present call and hang up (camped-on call will begin ringing). □ Lift handset.

To cancel call waiting tone,
☐ Hang up handset.
Clock/Calendar Display
Whenever a telephone is idle, the display shows the day of the week, the date of the month, and the time of the day in 12-hour format.
Tue 1 3:05
Display Intensity Adjustment
The intensity (brightness and contrast) of the display can be adjusted to a desired operating level any time while the telephone is idle and on-hook.
To do so,
☐ Press and hold the MUTE key.
RESULTS: The automatic adjusting cycle will begin in approximately 5 seconds.
Release the MUTE key when the intensity is at the desired level.

Display Summary

DISPLAY TYPE	WHEN DISPLAYED
Desk Clock Calendar	During telephone idle state.
Tue 1 3:05	NOTE: Date and time is set by attendant as part of system programming.
Call Timer Call Time 1:57	Begins 20 seconds after dialing is completed and shows for 10 seconds after hang-up.
	To recall display for last completed call,
	Press HOLD key. Display will return for 15 seconds.
Line Selection Line 2	When line is selected for calling. When ringing line is answered.
Dialed Numbers	The display will show all dialed numbers along with any dialed codes.
Station 200	
Trunk 9782	2200
Access Codes 918	049782200

Calling Station Station 122	The display will show extension number of calling telephone.
Hold Recall Feature Recall S118 L 2	When a timed hold recall occurs, display shows line being held and holding telephone.
Saved Number Redial Last No. Saved	When a number is saved, display shows that feature is active. When saved number is dialed, display shows selected line then shows dialed number.
Last Number Redial Line 2 122	When last number dialed is redialed, display shows selected line then shows dialed number.
Auto-Redial	When feature is active, display denotes activity.
Programming for Automatic Dialing/Station Speed Dialing Line Number 599 9pp18049782200 f*7599	Display will prompt for appropriate inputs during programming sequence. A "P" is displayed for each pause stored in number string. An "F" is displayed for each flash stored in number string.

Do Not Disturb Station 118	Display shows when feature is active. When intercom call is received at DND telephone, display shows extension number of calling telephone.
Call Messaging Display Message Back At Call	Display will prompt for message. One of two standard messages can be programmed to be received by another Executech LCD Speakerphone.
Mute Mute	Display shows when feature is active.
Call Forward Fwd To 122	Display shows extension number of telephone to which call is forwarded.
Automatic Call Back Camp-On S118	When waiting for a busy called telephone to signal that it has become idle, the display shows that the feature is active.
Line Queuing Camp-On L01 Camp-On G1	When queuing for a line, the display will show the queuing arrangement.

Glossary Of Terms

Α

All-call and zone paging: Station can receive voice announcements through the telephone speaker.

Area paging: Dialing an access code or pressing dedicated line key can provide access to an external paging amplifier.

Automatic call-back: System will ring a calling telephone when a busy called telephone becomes idle.

Automatic dialing: Memory keys can be programmed to store numbers for automatic dialing purposes.

Automatic hold: Automatically holds line calls when moving from line to line without pressing hold key.

Automatic redial: The last number previously dialed can be automatically redialed by the telephone. Redial occurs once a minute for ten minutes or until answered.

В

Background music: System provided background music can be turned on and off at individual telephones.

C

Call forward: User can designate another telephone to receive intercom calls normally directed to the user's telephone.

Call messaging display: Standard and special purpose messages can be set on the display and sent to a calling telephone display.

Call messaging light: The busy lamp field light for a calling telephone can be turned on at a called telephone to serve as a call-back signal.

Call park: An active call at a particular telephone can be placed in system storage and retrieved by any telephone.

Call pickup: A call can be answered at one telephone when it is ringing at another telephone.

Call waiting tones: A signal can be sent to a busy telephone indicating that a call is waiting.

D

Direct telephone selection/busy lamp field: One-key intercom calling with visual indication of telephone status.

Do not disturb: Incoming call ringing and intercom calling are disabled.

Dynamic line key: System temporarily assigns a normally unassigned line to an idle line key for certain call handling operations.

Ε

Exclusive hold: Only the telephone placing call on hold can retrieve it.

Executive override: A calling telephone can break into a conversation at a busy called telephone.

I

Idle line preference: With this feature, going off-hook automatically selects an idle line for use.

L

Last number redial: The last number previously dialed can be automatically redialed.

Line groups: System arrangement which groups certain lines together in up to four different groups. This feature allows lines to be accessed by dialing line group codes.

Line monitoring: Monitoring of dialing and call progress with the handset on-hook.

Line queuing: A telephone can be placed in a condition where it awaits the availability of a line or line group.

M

Message waiting: A light can be activated at a telephone by a central message desk telephone to indicate that a message awaits pick-up.

Mute: A user's voice can be blocked to the distant party during a call.

P

Personal ringing tones: A telephone can be arranged to ring in one of four distinctive tone.

Prime line: A line designated to a particular telephone and automatically selected when that telephone is taken off-hook.

Pulse/Tone switching: A switch between pulse (rotary dial signals) and tone (dual tone multiple frequency signals) signalling can be effected.

Recall/flash: Either a recall (line disconnect or hangup) or flash (PBX feature select signal) can be generated.

S

Saved Number Redial: The last number previously dialed can be saved and automatically redialed later.

Screened transfer: Transferred call is identified before transfer is made.

Station speed dialing: A personal list of numbers can be programmed for automatic dialing by a user.

System speed dialing: A special system-wide list of numbers are available for automatic dialing by all users.

U

Unscreened transfer: Call is transferred to another telephone without first being identified to it.

٧

Voice signal blocking: A telephone can be set to block voice calls sent to it over the speaker.