# COMDIAL

# **ExecuTech**

Model 0616X & 0816X Electronic Key Systems

This manual applicable for the following key system models:

- 0616X Manufacturing Code 8xxC and Later
- 0816X All Manufacturing Codes

IMI 66-031.04 3/89

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# CHAPTER 1 INTRODUCTION

# MANUAL SCOPE

This publication contains installation, programming, and maintenance information for the following **Execu-**Tech electronic key systems and the associated telephone equipment.

- Model 0616X manufacturing code 8xxC.and later
- Model 0816X all manufacturing codes

This system is fully protected, and therefore the installation does not require the services of an authorized agent. However, the installation procedures detailed in this manual should only be performed by individuals familiar with general telephone installation procedures.

The end user may perform routine maintenance procedures. such as the following listed ones, but all other servicing must be performed by factory authorized personnel

- Place or replace any designation strips on the face of the telephone stations.
- Replace the line cord or handset coiled cord.
- Replace complete stations and station handsets.
   The handset is a special Comdial type. Other handset types will not work properly.
- Relocate the station when it is plugged into the proper system jacks.

#### RELATED PUBLICATIONS

**1Mi 01-001,** Compliance Requirements To FCC Rules and Regulations Part 68 and 15

**IMI 01-005,** Handling Of Electrostatically Sensitive Components

GCA 70-011, Station User's Guide

GCA 70-044, Attendant Guide

GCA 40-031. General Description

# INSTALLER/USER INFORMATION REGARDING FCC RULES AND REGULATIONS

This electronic key system complies with Federal Communications Commission (FCC) Rules, Part 68.

The FCC registration label on the KSU contains the FCC registration number, the ringer equivalence **num-**

ber, the model number, and the serial number or production date of the system.

## NOTIFICATION TO TELEPHONE COMPANY

Unless a telephone operating company provides and installs the system, the telephone operating company which provides the lines must be notified before a connection is made to them. The lines (telephone numbers) involved, the FCC registration number, and the ringer equivalence number must be provided to the telephone company. The FCC registration number and the ringer equivalence number of this equipment are provided on the label attached to the KSU.

**The** user/installer is required to notify the telephone company when final disconnection of this equipment from the telephone company line occurs.

## COMPATIBILITY WITH TELEPHONE NETWORK

When necessary, the telephone operating company provides information on the maximum number of telephones or ringers that can be connected to one fine, as well as any other applicable technical information.

The telephone operating company can temporarily discontinue service and make changes which could effect the operation of this equipment. They must, however, **provide** adequate notice, in writing, of any future equipment changes that would make the system incompatible.

#### INSTALLATION REQUIREMENTS

Connection of the electronic key system to the telephone lines must be through a universal service order code (USOC) **outlet** jack supplied by the telephone operating company. If the installation site does not have the proper outlet, ask the telephone corn pany business office to install one. The correct outlet jack for this system is a type **RJ21X**.

#### PARTY LINES AND COIN LINES

Local telephone company regulations may not permit connections to party lines and win lines by anyone except the telephone operating company.

## **TROUBLESHOOTING**

If a service problem occurs, first try to determine if the trouble is in the on-site system or in the telephone company equipment.

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Disconnect all equipment not owned by the telephone company. If this corrects the problem, the faulty equipment must not be reconnected to the telephone line until the problem has been corrected. Any **trouble** that causes improper operation of the telephone network may require the telephone company to discontinue service to the trouble site after they notify the user of the reason.

## REPAIR AUTHORIZATION

FCC regulations do not permit **repairof** customer owned equipment by anyone except the manufacturer, their **authorized** agent, or others who might be authorized by the FCC. However, routine repairs can be made according to the maintenance instructions in this publication, provided that all FCC restrictions are obeyed.

#### RADIO FREQUENCY INTERFERENCE

The electronic key system contains incidental radio frequency generating circuitry and, if not installed and used properly, may cause interference to radio and television reception. This equipment has been tested and found to comply with the limits for a Class A corn puting device pursuant to Subpart J of Part 15 of FCC Rules. These limits are designed to provide reasonable protection against such interference when operated in a commercial environment.

Operation of this equipment in a residential area may cause interference to radio and television reception: in which case the user is encouraged to take whatever measures may be required to correct the interference.

If this equipment does cause interference to radio or television reception, which can be determined by **turn**ing the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: Reorient the television or radio's receiving antenna, and/or relocate the KSU, the individual telephone stations, and the radio or TV with respect to each other.

If necessary, the user should consult the manufacturer or an experienced radio/television technician for additional suggestions. **The** user may find the following booklet prepared by the Federal Communications **Com**mission helpful: "How to Identify and Resolve Radio-N Interference Problems." This booklet is available from the Government Printing Office, Washington DC. 20402. Stock No. **004-000-00345-4.** 

#### RINGER EQUIVALENCE NUMBER

The REN of each line is **0.4B**. The FCC requires the installer to **determine** the total REN for each line, and record it at the equipment.

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# CHAPTER 2 INSTALLATION

## MOUNTING CONSIDERATIONS

- The KSU should be attached vertically to any sturdy, flat, surface. It may be vertically rack mounted if desired.
- The KSU must be located within six (6) feet of a proper electrical outlet. The power supply requires a dedicated 117VAC .15 AMP circuit, with a thirdwire ground, supplied to a standard (NEMA 5-15R) electrical outlet.
- The distance between the KSU and the TELCO/PBX jacks must be 25 feet or less as per FCC requirements. A nominal distance of 7 feet is recommended.
- . The mounting location must be secure and dry and have adequate ventilation. The temperature range of the location must be within 32-122 degrees F (0-50 degrees C), and the relative humidity must be less than 90 percent non-condensing.
- If the mounting surface is damp or if it is concrete or masonry material, a backboard must be attached to the mounting surface to be used for KSU mounting. Suitable mounting backboards are available commercially or can be constructed out of 1/2-inch plywood cut to size.
- Tools and hardware reauired for mountina jnclude:
   Fasteners wood screws (1/4 x 1 -inch round head), toggle bolts, or wall anchors
  - Screwdriver -to match fasteners
  - Electric drill if prepared holes are required
  - Connecting tool for fastening wires to a type-66 connector block.
  - Crimping tool for 623-type modular plugs

## MOUNTING PROCEDURE

- Unpack, and carefully inspect all equipment for shipping damage. Notify the shipper immediately of any damages found. Verify that the packages contain all parts and accessories needed for proper installation and operation.
- 2. If a backboard is required at the mounting location, attach it securely to provide a stable mounting surface for the equipment.

- 3. Afull scale mounting template is supplied in the packing box. Hold ortape it to the mounting surface, and mark the location of the mounting holes on the mounting surface as they are located on the template. The mounting dimensions are shown on Figure 2-I...
- 4. Drill holes in the mounting surface of a proper size to accommodate the hardware being used. If necessary, prepare these holes with inserts, anchors or other attachment devices as dictated by the type of mounting surface.
- 5. Attach the KSU to the mounting surface with four (4) screws installed through the KSU mounting flange and into the mounting surface holes. Note that the flange holes are elongated with an enlargement at one end. This feature allows the mounting screws to be partially installed in the mounting surface before the cabinets are hung on them.
- 6. Place the individual telephone stations as desired and in keeping with accepted industry and office standards. Currently produced 8 tine Keysets can be wall mounted if necessary as they are desk/wall reversible. Currently produced keyset models include:
  - 3508-xx-xx-000M
  - 3508-xx-xx-035M
  - 3598-xx-xx-000S
  - 6414-xx
  - 6414L-xx
  - 6414S-xx

Refer to Chapter 4, Maintenance, for instructions in preparing a desk/wall reversible station for wall mounting.

Any previously produced **keysets** which may currently still be in service can also be wall mounted if necessary. Use a wall mounting bracket (part number 701032-056) for this purpose.

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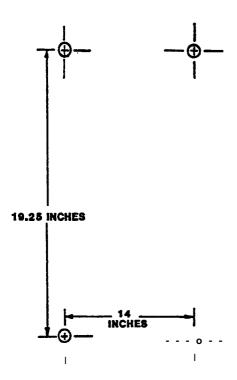


Figure 2-1. Mounting **Dimensions** 

## SYSTEM WIRING

System cabling may be routed concealed or visible as the installation location requires, Good engineering practices must be observed **and** all applicable building codes must be adhered to. Table 2-I and Figures 2-2 through 2-4 illustrate the system wiring and connection points for the key system.

## **AC Power Connection**

The AC power is applied to the system by connecting the AC power cord to the standard (NEMA 5-15R) electrical outlet which supplies the dedicated 117VAC @ 15 AMP electrical power.

The following precautions should be taken to help prevent damage to the system which could be caused by an electrical over-voltage condition.

# CAUTION

- Do not connect the **AC power** cord until the installation has been checked per the SYSTEM CHECKOUT instructions given at the end of this Chapter.
- Employ a dedicated 117VAC 15 AMP circuit, with a third-wire ground, supplied to a standard (NEMA 5-15R) electrical outlet for the power connection.

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• A plug-in, power line surge protectof should be installed between the KSU power cord and the AC power electrical outlet.

# Line Connection

The KSU interface connections for the **CO/PBX** lines are individual **modular** jacks. Wiring between the KSU connectors and the demarcation point connectors is via standard modular line cord. **The** maximum allowed tip/ring loop resistance **is** 1900 ohms from the KSU modular jack to the **CO/PBX** equipment.

# CAUTION

To help Insure that foreign voltages, which could appear on the CO lines, do not damage the system, verify that gas discharge tubes or similar protection devices are installed, and properly grounded, in all connected CO lines.

#### Station Connection

Connections between the KSU and the stations are typically via type **66M-xx** connector blocks which are cable connected to the KSU **50-pin** male connectors. The maximum distance allowed from the KSU to a station is 1500 feet using **#24** gauge, twisted-pair cable.

If spare conductors exist in the cables that are run between the KSU **66M-xx** connector block and the station

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jacks, it is a good practice to connect them to earth ground. Doing this may help prevent them from inducing radio frequency and/or AC interference into the **sys**-tern

# CAUTION

The polarity between the individual wires in a particular voice or data pair is not critical; however do not connect the voice circuits to the data circuits.

# Cable Clips

Each cabinet-mounted **50-pin** male connector is equipped with a retaining clip. This clip is designed to secure the matted connection once it is made. The clip does this by snapping into a slot on the cable-mounted connector when it is pressed together with the **cabinet-**mounted connector. This retaining clip must be pulled back slightly to un-snap it before the connectors can be separated.

# **DSS/BLF** Console Connection

The optional **DSS/BLF** console may be installed at any station port to work in conjunction with a companion station connected to the adjacent port (e.g.; port 10 for station and port 11 for console).

The installed distance limit between the KSU and a console is the same as that specified for a regular station. Connect all four wires (voice pair and data pair) of the console cable to the station connector block.

The voice pair connections of the console can be used simultaneously to enable a PA port function. Refer to the paragraph in this chapter headed Area Paging Interface - Station PA Port. Per that discussion, wire a PA amplifier input to the DSS/BLF console voice-pair at the connector block clip terminals. Use an audio matching transformer, as discussed in the referenced paragraph and Figure 2-3, to provide isolation. If an enable signal is required with the particular PA equipment being used, the console and PA equipment connections are limited to station ports 23 and 25.

The DSS/BLF console port must be programmed as a DSS/BLF port (see Chapter 3 for programming details) before console operation can take place. The console port must be also programmed as a PA port if a PA amplifier has been connected to the voice pair as part of the system.

## **Busy Lamp Field Stations**

An optional **keyset** is available which is equipped with a 14 station Busy Lamp Field (BLF). Up to eight BLF stations can be connected to the system. A BLF station

can be connected to any odd or even station port in the system per the following guidelines.

- The installed distance between the KSU and the BLF station must be limited to 1000 feet or less.
- The data-line paired station port cannot be used as a BLF station connection or as a regular station connection. Data-line pairing is: 1 O-l 1, 12-13, 14-15, 16-17, 18-19, 20-21, 22-23, and 24-25.
- The overload paired station port cannot be used as a BLF station connection but can be used as a regular station connection. Overload pairing is: 1 0-12, 11-13, 14-16, 15-17, 18-20, 19-21, 22-24, and 23-25.
- A port, paired in either manner with a BLF station, can be used as a PA port if desired.

## **Power Failure Station Connection**

The system provides a tip and ring-pair connected to line 1 as an emergency power failure circuit. This power failure pair is available at **clip terminals** on connector block J-l as detailed on Table 2-l and Figure 2-4. A power failure pair is only active **during** a commercial **AC** power failure. An industry standard, single-line telephone, such as a Comdial model **2500-xx**, can be connected to a power failure pair and used to provide communications capability until the AC power to the system is restored.

# A-Lead Control Device Connection

The KSU can detect an A-lead **(A** and AI) control signal when it is applied to lines 7 and 8. An A-lead control device can be bridge-connected to these lines via clip terminals on connector block J-2 as detailed on Table 2-1 and Figure 2-4.

# Data Device Connection

When a **serial** data printer is used for SMDR and COS printout, connect it to clip terminals on connector block J-I as detailed on Table 2-1 and Figure 2-4.

The distance between the device and the KSU can be up to 500 feet in a quiet electrical environment. Shielded cable may be required at some sites for long runs. For longer distances, a limited distance modem must be used to relay the data communications between the KSU and the data device.

When preparing a cable for connection to a data device, refer to the manufacturer's manual for the equipment being interfaced, and make the following wiring connections:

 Wire the KSU RD line (data from printer to wmmon equipment) to the device TD (transmit data) output pin,

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- Wire the KSU TD (data to device from KSU) pin to the device RD (receive data) pin.
- Wire the KSU SG (signal ground) pin to the device SG (signal ground) pin.
- Wire the KSU CTS (clear-to-send status from device to KSU) pin to the device RTS (request-tosend) output pin.

# NOTE: The KSU requires a positive voltage with respect to signal ground, in order to send data.

- If required, wire the KSU RTS (request-to-send status signal from the KSU to the device) pin to the device DSR (data-set-ready) input pin.
- If required, wire the KSU PG (protective ground) tine(s) to the device protective ground **pin(s)**.

# **Data Format**

Configure the data device to match the following data format and to receive data at the baud rate that is set by COS programming.

- 7-bit data with 2 stop bits and no panty
- Baud rate of 110 baud (**default**) can be changed to 300 baud through class of service programming.

# System Grounding

It is required that a grounding wire, separate from the three wire AC line cord, be used. A ground stud is to-cated on the KSU for this purpose. Wire #10 or #12, insulated, solid copper wire between the ground stud and a reliable earth ground such as a metal cold water pipe or a building frame ground.

# Common Audible and Auxiliary Station interface

Two sets of relay closure **dry-contact** points are available at the J-I station connector block.

- One set (J-I connections) provides a dry-contact closure whenever any of the TELCO/PBX lines, connected to the KSU, ring.
- The other set provides a dry-contact closure whenever system station 17 rings.

These contact closures track the ringing pattern in both cases. The contacts are closed during the ringing period and are **open** during the silent **period**.

A typical connection is illustrated in Figure 2-2. Refer to the paragraph headed Area Paging Interface for a discussion for using these terminals in the **alternate** paging function.

# CAUTION

Do not exceed a1 amp at 24 volts (.5 amp at 48 volts) load on these control terminals. If the loacrequirements exceed this limit, connect the load through an external slave relay. DO NOT CONNECT THESE CONTROL TERMINALS DIRECTLY TO THE 117VAC LINE.

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# Area Paging Interface - Station PA Port

A station port can be configured by class of service programming to be a PA port. As a PA port, it can be used to couple a station voice path to an external device (see Chapter 3 for programming details).

- The audio input of an external paging amplifier can be connected to the audio pair of the station port as illustrated in Figure 2-3.
- The audio input connection must be isolated with a 600 ohm to 600 ohm audio matching transformer.
   Terminate the audio input of the paging amplifier with a 620 ohm (nominal value) resistor.
- If station port 23 is programmed as a PA port, the Common Audible contact points are automatically reconfigured as PA enable terminals. The contact closure now occurs when PA station 23 is dialed. The normal common audible function, as discussed previously, is disabled as long as station 23 is a PA station.
- If station port 25 is programmed as a PA port, the Auxiliary Station Interface (station 17 audible) contact points are automatically reconfigured as PA enable terminals. The contact closure now occurs when PA station 25 is dialed. The normal auxiliary station interface function, as discussed previously, is disabled as long as station 25 is a PA station.

# Area Paging Interface - Line Port

A fine port can be configured by COS programming to be an AUXILIARY port. As an AUXILIARY port, it can be used to couple a station voice path to an external device. This is done from any station with that tine appearance by pressing the proper line key to select the AUXILIARY port. **DTMF** tones or dial pulses can be dialed through the AUXILIARY port as needed.

- The audio input of an external paging amplifier can be connected to the tip and ring leads of the line port.
- The audio input connection must be isolated with a 600 ohm to 600 ohm audio matching transformer.
   Terminate the audio input of the paging amplifier with a 620 ohm (nominal value) resistor.

A DTMF tone select, zone-paging amplifier can be employed if desired. If used, the zone-select code must be dialed after the AUXILIARY port line select key is pressed.

## MusicOn Hold

If music on hold is to be part of the system, connect a KX registered music source to the KSU input jack (phono jack) provided for this purpose. The impedance of this input is approximately 500 ohms. Level adjustment of the music source may be necessary. This may be done during system checkout.

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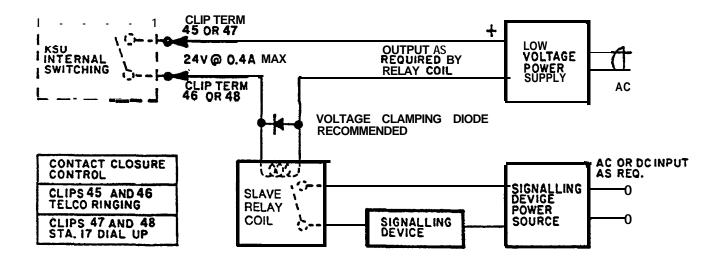
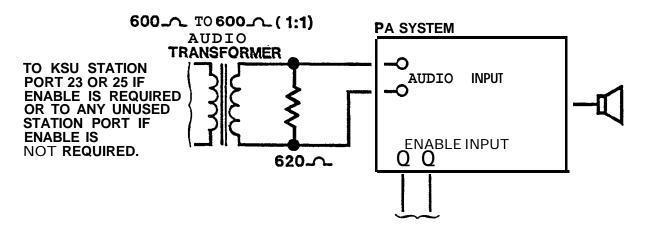


Figure 2-2. External Signalling-Typical Connection.



TO KSU EXTERNAL CONTROL CONNECTION POINTS ON 66M-XX CONNECTOR BLOCK.

- CLIPS 45 & 46 FOR STATION PORT 23 PA ENABLE
- CLIPS 47 & 48 FOR STATION PORT 25 PA ENABLE

Figure 2-3. PA Connections.

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Table 2-I. KSU To Station Wring.

25 PAIR CABLE AMP CUNRECITOR** CONNECTION BLOCK FOR J1 BLOCK FOR J2		STATIO						
WIRE COLOR	PAIR	PIN NO	STA. NO.	ASSIGNMENT	STA. NO.	ASSIGNMENT	COLOR	CLIP TERM
WHITE-BLUE		26		VOICE		VOICE	GREEN	1
BLUE-WHITE	1	1	40	PAIR	20	PAIR	RED	2
WHITE-ORANGE		27	10	DATA	20	DATA	YELLOW	3
ORANGE-WHITE	2	2		PAIR		PAIR	BLACK	.4
WHITE-GREEN	3	28		VOICE		VOICE	GREEN	5
GREEN-WHITE	3	3	11	PAIR	21	PAIR	RED	6
WHITE-BROWN	4	29	• • •	DATA	<b>-</b> :	DATA	YEUDW	7
BROWN-WHITE		4		PAIR		PAIR	BLACK	6
WHITE-SLATE	5	30		VÕIČE PAIR		VOICE PAIR	RED	10
SLATE-WHITE		5	12		22		YEUOW	11
RED-BLUE BLUE-RED	6	31 6		DATA PAIR		DATA PAIR	BLACK	12
RED-ORANGE		32		VOICE		YOICE	GREEN	*
ORANGE-RED	7	7	40	PAIR	00	PAIR	RED	14
RED-GREEN		33	13	DATA	23	DATA	YELLOW	15
GREEN-RED	.8	В		PAIR		PAIR	BLACK	16
RED-BROWN	_	34		VOICE		VOICE	GREEN	17
BROWN-RED	9	9	14	PAIR	24	PAIR	RED	18
RED-SLATE	<del>-</del> 10	35	. T.#	DATA	24	DATA	YEUDW'	19
SLATE-RED	1.0	10		PAIR		PAIR	BLACK	20
BLAC:K-BLUE	11	36		VOICE		VOICE	GREEN	21
BLUE-BLACK		11	15	PAIR	25	PAIR	RED	22
BLACK-ORANGE	12	37		DATA		DATA	YELLOW	23
ORANGE-BLACK		12		PAIR	<del>                                     </del>	PAIR	BLACK	24
BLACK-GREEN	13	38	ļ	VOICE		_	GREEN	25
GREEN-BLACK	1	13	16	PAIR	SPARE	<u></u>	YELLOW	26 27
BLACK-BROWN	14	39		DATA PAIR		_	BLACK	28
BROWN-BLACK BLACK-SLATE	<del> </del>	40		<del></del>	<del> </del>	SPARE —	GREEN	29
SLATE-BLACK	15	15	1	VOICE PAIR			RED	30
YELLOW-BLUE	<b>-</b>	41	17	DATA	SPARE		YELLOW	31
BLUE-YELLOW	16	16	1	PAIR			BLACK	32
YELLOW-ORANGE	17	42		VOICE		1	GREEN	33
ORANGE-YELLOW1	- 17	17	18	PAIR	SPARE		RED	34
YELLOW-GREEN	18	4 31	1 ,0	DATA	JI AIL	, ANL	YELLOW	35
GREEN-YELLOW	ļ	18		PAIR	<u> </u>		BLACK	36
YELLOW-BROWN.	19	U	-	VOICE		_	GREEN	37
BROWN-YELLOW YELLOW-SLATE	-	19 45 30	19	PAIR	SPARE	<b> </b>	RED	38
YELLOW-SLATE SLATE-YELLOW	20			DATA	ļ	<u> </u>	BLACK	40
VIOLET-BLUE		AÈ	<del>                                     </del>	FAIR	ļ	710	GREEN	41
	21	24	ł	TD	FROM	TIP		
BLUE-VIOLET	<del>                                     </del>	21	SMDR	GND.	TELCO	RING	RED	42
VIOLET-ORANGE	22	47	1	RTS	LINE 7	A	YELLOW	43
ORANGE-VIOLET		22		CTS		A1	BLACK	44
VIOLET-GREEN	23	48	сомм.	CONTACT	FROM	TIP	GREEN	45
GREEN-VIOLET	<u> </u>	23	AUDIB.	CONTACT	TELCO	RING	RED	46
VIOLET-BROWN	24	49	STA 17	CONTACT		A	YELLOW	47
BROWN-VIOLET	-	24	AUDIB.	CONTACT	LINE6	Al	BLACK	46
	i -	50	POWER	TIP	-		GREEN	49
VIOLET-SLATE	25	, ~	FOWLK	j isr	-U. CDA.P.F		GKLLIN	7 /

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Figure 2-4. System Interconnection - Typical Connections. (Model 0816X Shown - Model 0616X Same Except 6 lines)

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# **CHECKOUT**

Check the KSU and telephone installation for proper operation by performing the following actions.

#### Resistance Check

Make the following resistance measurements at the Station connector blocks under the following conditions.

- · AC power cord disconnected from electrical outlet.
- KSU connected to station connector blocks.
- Stationswired, and wiring punched downon blocks.
- Bridging clips removed from blocks to isolate stations from common equipment.
  - Measure the resistance of each installed station and wiring from the station side of the connector blocks. Resistance values will vary with cable length and station type but should be within the following limits. Readings which are outside of these limits indicate a possible wiring or station problem.

VOICEPAIR: (40 OHMS MIN.-150 OHMS MAX.)
DATAPAIR: (0.3 OHMS MIN.-100 OHMS MAX.)

 Measure the resistance of the KSU and cables from the KSU side of the station connector blocks. Resistance values should be within the following limits.

MEASURFD PAIR	MEASURED KSU RESISTANCE IN OHMS
VOICEPAIR	40-50
DATA PAIR	0.3 - 0.5

# Voltage Check

Make the following voltage measurements at the station connector blocks under the following conditions:

- Bridging clips installed
- · AC power connected to the common equipment

Measure the voltage across one voice line and one data line and then across the other voice line and the other data line for each even and odd station. The measured voltage must be as follows:

UNITUNDER	66M-xxBLOCK	ME   ER LEAD	MEASURED
TEST	CONNECTION	POLARITY	VOLTAGE
TYPICAL EVEN	Voice 1	/	1
TYPICALEVEN	voice i	(+)	_
STATION	Data 3	(-)	+33 +/- 5 VDC
(Repeat for	voice 2	(+)	
· •			-00 / 51/00
each even sta.)	Data 4	(-)	+33 +/- 5 VDC
TYPICALODD	Voice 5	(+)	
STATION	Data 7	<u>[-)</u>	-33 +/- 5 VDC
(Repeat for	Voice 6	(+)	
each odd sta.)	Data 8	(-)	-33 +/- 5 VDC
,,		''	

Variant readings can indicate a possible wiring, station, or common equipment problem.

## **General Check**

1. Check the red light emitting diode (LED) system status indicator.

Be sure that it is on steady. If it is off or flashing, disconnect and reconnect the AC power plug. If the indicator is still not on steady, refer to the Failure Analysis Flow Chart found in Chapter 4.

Refer to the station User's Guide for operating information.

Perform a general operational test of the system by exercising the systemfeaturesfrom station port 10 or 11. Operational parameters are per the system default conditions as detailed in Chapter 3 until COS programming is performed.

3. Once the basic system is verified as operational, perform the COS programming.

# CHAPTER 3 SYSTEMPROGRAMMING

# **GENERAL INFORMATION**

- Class Of Service (COS) programming consists of setting the Class Of Service (COS) operating conditions. COS programming is divided into the following three major categories: System COS, tine COS, and Station COS.
- All COS programming commands must originate at station 10. No COS programming commands can be accepted from any other station connected to the system. COS programming causes station 10 to default to a square condition (line select key 1 selects line 1, key 2 selects line 2, etc.). It is recommended that station 10 always remain in a square conditionto avoid possible programming confusion.
- COS programming does not require that a sequential process be followed once the base level program entry mode has been established except where noted herein.
- The system defaults to preset characteristics when it is initially powered up or whenever programmed to do so. If the default characteristics, or any other previously set characteristics, are satisfactory, those portions of the programming sequence may be omitted.
- Prior to taking any programming action, record the system, line and station COS conditions on Table 3-1, 3-2, and 3-3 (included at the end of this chapter). Also, record all toll restriction requirements on Table 3-4.
- THE PROGRAMMING STEPS MUST BE PER-FORMED WITH LESS THAN 17 SECONDS OF DELAY TIME BETWEEN KEYSTROKE OPERA-TIONS. A delay of longer that 17 seconds causes the KSU programming mode to time out.
- Flgure 3-3 found at the end of this chapter provides a quick-reference flow diagram of the class of service programming requirements.
- Programming is the same for both the model 0616X and 0816X key systems. The only difference between these two models is the number of lines which each serves (six or eight).

# BASE LEVEL PROGRAM ENTRY MODE

The first step in a COS programming sequence is to enter the base level programming mode. Once in this mode, COS can be set as desired.

- 1. Press ITCM. The dial tone will sound.
- 2. Press the following keys in sequence: # 7 4 6.

  The dial tone stops and a tone burst sounds to in-

**dicate** that the base level programming mode is entered.

3. Press \*. The dial tone will return as a confirmation that the base level mode is active.

## CLASS OF SERVICE DEFAULT

The system can be defaulted to a standard class of service per the following procedure.

- 1. Press ITCM.
- 2. Press the following keys: \* 7 4 6 \* # 0 \*
- 3. Press MONITOR.

The following system default conditions are set:

- All lines are DTMF
- Voice signalling attempted first when intercom call is made
- 1 sec. pause time
- 2 sec. dial tone recall time
- 30 sec. recall from hold
- All lines private
- All lines are CO lines
- No toll restriction set
- 300 msec. held call abandon time
- No ringing line preference enabled
- No prime line is chosen
- DSS/BLF port is disabled
- PA port is disabled
- No delayed ringing enabled
- No access denied
- No origination denied
- No automatic privacy released
- Day and night ringing patterns set as follows:
  - station 10, 17, and 24 all lines
- System-wide, all call paging in zone D
- Printer port set for 110 baud data rate
- Line select keys I-n selects lines I-n (squared pairing)

## PROGRAMMING KEYS

Figure **3-1** illustrates the programming keys called out in the following procedures.

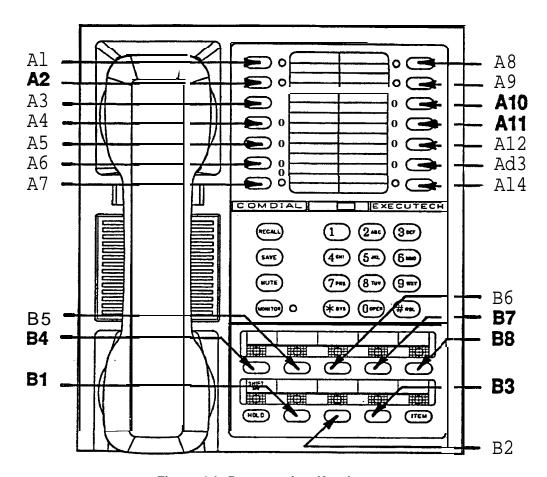


Figure 3-I. Programming Key Layout

:

# SYSTEM COS PROGRAMMING PROCEDURE

# SYSTEM DEFAULTS

- All lines are DTMF
- Voice signalling attempted first when intercom call is made
- 1 sec. pause time
- 2 sec. dial tone recall time
- 30 sec. recall from hold
- All lines private
- All lines are CO lines
- No toll restriction set
- Printer port set for 110 baud data rate
- 2 sec. automatic pause insertion wait time

# **PROCEDURE**

NOTE: Before performing this procedure, turn to the System COS Programming Reference Chart (Table 3-1), located the end of this chap ter, and record all system COS requirements on it

- 1. Press ITCM \* 7 4 6 \* (base level entry)
- Select the PULSE/TONE or TONE ONLY dialing system default characteristics.
  - Press #. Dial tone will stop.
  - Press 0 to select TONE ONLY.

-or-

- Press 1 to select PULSE/TONE.
- Press \*. Dial tone will return.

NOTE: In addition to setting the dialing mode, the above action defaults the system, line and station COS.

- 3. Select Intercom **signalling** first performed when intercom call is placed.
  - Press Al3 for tone signalling. **Or**-
  - . Press Al4 for voice signalling.
  - Press \*.
- 4. Select time interval for programmed pause.
  - Press 4. Dial tone will stop.
  - Press key to select time interval per chart. Tone burst confirms selection.
  - Press \* Dial tone will sound.

:

KEY	TIME(SEC)	KEY	TIME(SEC)
11	0.5	6	5.0
. 2	1.0	7	7.5
3	1.5	8	10.0
4	2.0	9	5.0
5	3.0	0	20.0

- 5. Select pulse dial operating characteristics.
  - Press 5. Dial tone will stop.
  - Press keypad key to select operating characteristic per chart. Tone burst confirms selection.

•	KEY	PULSES PER SECOND	BREAK/MAKE RATIO
	1	10 PPS	60/40
	2	20 PPS	60/40

- Press the \*key. Dial tone will sound.
- 6. Select flash/dial tone recall time interval.
  - Press 6. Dial tone will stop.
  - Press keypad key to select time interval from chart.

KEY	TIME INTERVAL	KEY	TIME INTERVAL
1	80 MSEC.	6	875 MSEC.
2	300 MSEC.	7	1.0 SEC.
3	500 MSEC	8	1.5 SEC.
4	600 MSEC.	9	2.0 SEC. (DEFAULT)
5	750 MSEC.	0	3.0 SEC.

- Press \*. Dial tone will sound.
- 7. Select **hold** recall **time** interval.
  - Press 7. Dial tone will stop.
  - Press keypad key to select hold recall interval from chart.

K	ΈY	HOLD RECALL TIME	KEY	HOLD RECALL TIME
	1	30 SEC. (DEFAULT)	6	240 SEC.
	2	60 SEC.	7	300 SEC.
	3	90 SEC.	8	360 SEC.
Г	4	120 SEC.	9	420 SEC.
	5	180 SEC.	0	DISABLED

NOTE: The 0 program selection makes it possible for an exclusive hold condition, when set at a station, to place a line on a pennanent hold that cannot be released at any other station.

- Press \* Dial tone will sound.
- **8.** Select **toll restriction table entries. Refer to** programming table (Table 3-4) to preselect entry requirements.
  - Select table with memory key. The dial tone will stop when the selection is made.

KEY	TABLE	KEY I	TABLE
Al	1	A 5	5
A 2	2	A 6	6
А3	3	Α7	7
A 4	4	A8	8

• Select **mode of table** with keypad key. Tone burst conforms selection.

1	KEY	TABLE MODE
	2	ALLOW
1	3	DENY

 Select entry line on table with memory key. Action clears any current entry and causes continuous busy tone to sound.

KEY	TABLE ENTRY
_A9	1
A10	2
A11	3
A12	4

• Dial **number for entry line. Press # key** to enter "match anything" digit. Tone burst sounds after each key is pressed.

NOTE: An entry line can contain a maximum of 16 digits. When the maximum number of digits are entered, the system sounds a fast ringback tone, and steps to the next entrypoint on a table or to the next table.

- If less than sixteen digits are entered on line, select next entry location with memory key.
- Repeat procedure for each desired toll restriction table.

NOTE: Select an **entry** line even if no input is required. This action insures that any previous entry is cleared. Select a table and then select each line in the table to clear the table of **all** entries. Do not dial any numbers after the entry line selections.

- Press \*.
- 9. Program data speed baud rate for printer port.
  - Press 3 to set data speed of 300 baud.
  - Press 0 to set data speed of 110 baud (default).
  - Press \*.
- 10. When the system stores a dialed number for later redial, it automatically stores a pause each time the user waits a period of time between digits. (The length of the stored pause was programmed in step 4.) To program length of time to wait between digits is inserted, proceed as follows:
  - Press **ITCM** \* 7 4 6 \* to enter programming mode.
  - Press RECALL...
  - Press keypad key 1 to set wait time to 750 milliseconds.

-or-

- \* Press keypad key 2 to set wait time to 2 seconds.
- Press \*.
- 11. Press **MONITOR** to exit system COS programming mode.

# LINE COS PROGRAMMING PROCEDURE

# LINE DEFAULTS

- All lines private
- All lines are CO lines
- No toll restriction Set
- Dialing mode is tone only
- 300 **msec.** held call abandon time

## **PROCEDURE**

NOTE: Before performing this procedure, turn to the Line COSProgramming Reference Chart (Table 3-2), located at the end of this chapter, and record all line COS requirements on it.

- **1.** Enter base level programming mode:
  - Press ITCM \* 7 4 6 \*. The dial tone will sound.
- 2. Choose privacy status of each line.
  - Press 8. Dial tone will stop. This action initializes all lines as private. This condition is also system default value.
  - Press line select key of each line which is to be non-private.
  - A tone burst sounds after each selection for confirmation.
  - Press \*. Dial tone will sound.
- **3.** Press tine select key (program keys BI-B6 for model 0616X or **B1 -B8** for model 0816X) for line to be programmed. Dial tone will stop.

NOTE: Selecting a line forprogramming clears all assigned toll restriction tables.

4. Specify line type per chart with keypad key. Atone burst will confirm selection.

KEY	FUNCTION
0	LINE PORT DISABLED
1	AUXILIARY PORT
2	TELCO PORT (DEFAULT)
3	PABX PORT

5. Press memory **keys to assign toll restriction** tables toline.

KEY   TABLE		KEY	TABLE .
Al	1	A 6	6
A 2	2	A 6	6
A 3	3	Α7	7
A 4	4	A 8	8

- 6. Specify dialing mode per chart with keypad key. A tone burst will **confirm** selection.
- Press keypad key to restore after hold is abandoned.

KEY	TIME INTERVAL
8	50 MSEC.
9	300 MSEC. (DEFAULT)

8. Repeat procedure from step 3 for next fine to be programmed.

NOTE: There are a maximum of six lines to be programmed on a model 0616X system and maximum of eight lines on an 0816X system-

Press& MONITOR to exit line COS programming. Dial tone will sound.

## STATION COS PROGRAMMING PROCEDURE

# STATION DEFAULTS

- No ringing line preference enabled
- No prime line is chosen
- DSS/BLF port is disabled
- PA port is disabled
- No delayed ringing enabled
- No access denied
- No origination denied
- No privacy released
- Day and night ringing patterns set as follows:
  - station 10, 17, and 24 all lines
- System-wide, all call paging in zone D
- tine select keys 1 -n selects lines 1 -n (squared pairing)

#### **PROCEDURE**

NOTE: Before **performing** this procedure, turn to the Station COS Programming Reference Chart (Table 3-3), located at the end of this chapter, and record ail station COS requirements on **it**.

- 1. Enter the base programming mode:
  - Press ITCM \* 7 4 6 \*. Dial tone will sound.
- Press a two-key sequence on keypad to choose station port for programming (i. e.,to choose station 11 press 11). Tone burst sounds to confirm selection. Improper selection results in dial tone.

NOTE: Station port selection defaults the following features: DSS/BLF port enable, PA port enable, prime line selection, and ringing line preference enable. Pius, toil restriction table assignments are disabled.

- Configure port as **DSS/BLF** console **port** (if console port is required).
  - Press RECALL. Tone burst sounds to confirm selection.
  - Skip this step if DSS/BLF console is not installed at station port currently being programmed.
  - If enabled, do not proceed beyond this step unless port is also to be programmed as PA port.
- 4. Configure port as **PA port** (if PA port is desired).
  - Press 9. Tone burst confirms selection.

- Skip this step if PA port is not desired.
- Do not proceed beyond this step if PA port selection is made.
- **5.** Choose **prime line or prime intercom**. Tone burst confirms selection.
  - Press tine select key for line desired.

-or-

\* Press ITCM.

NOTE: if more than one line selection key is pressed, the last one pressed selects the **ac**-cep ted prime line.

- 6. Enable ringing line preference.
  - Press 1.
- 7. Press memory keys to assign toll restriction tables to station.

KEY	TABLE	KEY	TABLE
A1	1	<b>A</b> 5	5
A2	2	A6	6
A3	3	A7	7
A4	4	A8	8

- At this point, there are no toll restriction tables assigned.
- Tone burst confirms each selection. Skip to step 16 after programming the toll restriction table assignments unless other station COS programming **must be performed.** 
  - **During** initial programming of a station, it is recommended that programming steps 8-14 be performed in the order that they are presented below. In steps 8-14, the **default** condition is automatically set whenever the program selection key is pressed. This default value is overridden by the subsequent programming action.
  - During subsequent reprogramming of a station, any step, controlling a feature that does not need to be reprogrammed, can be skipped over thus leaving the current COS condition intact. It is not necessary to return to the base programming mode to shift from one programming step to another except when performing step 15. Program step 15, which sets the line appearance to key assignment, must be followed by a return to base level programming (press \*).
- 8. Program **direct ringing** assignments.

NOTE: A **!ine** may be programmed for direct ringing or delayed ringing but not for both ring-

ing features. If direct rtngtng is selected after delayed rtngtng is selected, delayed rtngtng wttt be disabled.

- Press 2 for direct tinging. Tone burst sounds to confirm.
- Default condition of no ringing enabled now set on all iines.
- Press line select key (program keys B1-B6 for 0616X and B1 -B8 for 0816X) for each line on which direct ringing is desired. Tone sounds after each selection.
- 9. Program **delayed ringing** assignments.
  - Press 3 for delayed tinging. Tone burst sounds to confirm.
  - Press line select key (program keys B1-B6 for 0616X and B1 -B8 for 0816X) for each line on which delayed ringing is desired.
  - Tone sounds after each selection. Delay time is 15 seconds.
- 10. Choose access denied status.
  - Press 4. Tone burst sounds. Default condition of access not denied set on all lines.
  - Press line select key (program keys B6 for 0616X and B1 -B8 for 0816X) for each line on which access is to be denied.
  - Tone burst sounds after each selection.
- 11. Program call origination denied status.
  - Press 5. Tone burst sounds. Default condition of call origination not denied set on all lines.
  - Press line select key (program keys B6 for 0616X and B1 -B8 for 0816X) for each line on which call origination is to be denied. Tone burst sounds after each selection.
- 12. Set access to privacy release.
  - Press 6. Tone burst sounds. Defauit condition of no access to privacy release set on all lines.
  - Press line select key (program keys B1-B6 for 0616X and BI -B8 for 0816X) for each line on which access is to be denied. Tone burst sounds after each selection.
- 13. Set night ringing status.
  - Press 8. Tone burst sounds. Default condition of no night ringing will be set on all lines
  - Press line select key (program keys B1-B6 for 0616X and B1 -B8 for 0816X) for each line on which night ringing is desired. Tone burst sounds after each selection.

- **14. Set all-call and zone paging** capability. Default value is all-call at all stations in system.
  - Press #. Tone burst sounds. Clears station from paging zones A, B, and C.
  - Press ITCM to clear station from all-call (if required).
  - · To assign reception by zone,
  - Press line select key 1 (B1) for zone A
  - Press tine select key 2 (B2) for zone B
  - Press line select key 3 (B3).for zone C.
  - Press line select key 4 (B4) for all-call (if it was previously cleared).
  - · To enable origination by zone,
  - Press line select key 5 (B5) for zone A
  - . Press line select key 6 (B6) for zone B
  - Press line select key 7 (B7) for zone C
  - Press line select key 8 (B8) for all-call (if it was previously cleared).

# NOTE: Step 15 must be immediately followed by a return to bass level.

- 15. Set line appearance to key assignment if current settings are not correct. System default configures line appearance to key assignment so that line assignments are squared. A squared assignment has tines I-6 assigned to keys BI-B6 for model 0616X, and lines I-8 assigned to keys B1-B8 for model 816X.
  - To re-assign line/key configuration,
  - Press 7. Tone burst sounds.
  - Press Gne key (B1-B8). Tone burst sounds.
  - Press keypad key for number of line (1-6). Tone burst sounds.
  - Press next line key and keypad key combination. Repeat for each line. All line select keys can be programmed to select same tine if such a condition is desired.
  - To disable line select key and indicator tight for any lines which are unassigned to a particular station,
  - Press line select key for unassigned line.
  - Press 9.
  - Repeat for each unassigned line.
- 16. Press ★ to return to base programming mode.
- 17. Repeat steps 1 through 16 for each station connected to the system.
- 18. Press MONITOR to exit programming mode.

# SMDR AND COS PRINTOUT

# SMDR PRINTOUT

A data printer can be connected to the system to be used for printing station message detail recording (SMDR) information. The SMDR data is provided automatically as it is generated. No intervention is required to obtain the printout. The data is formatted as shown in Figure 3-2. Either an 80 column or a **40-column** printout line can be selected through the system COS programming.

# COS PRINTOUT

When a data printer is connected to the system to be used for printing SMDR data, it can be commanded from station 10 to also print a record of the current COS configuration. Partial or complete printouts can be obtained. When the printer is being used to obtain a COS printout, the SMDR printout is temporarily halted; however, SMDR data collection is continued by the system during a COS printout operation. If more than two calls are logged for any one tine during the halt, call records may be lost. Typical COS printouts are shown in Figure 3-3.

To obtain the COS printout,

Press ITCM \* 7 4 6 \* (base level if not active)

KEY	FUNCTION FUNCTION
A9	PRINTOUT STOPS AT NEXT BREAK-POINT
A10	COMPLETE PRINTOUT
A11	PRINT SYSTEM AND LINE COS PLUS TOLL RESTRICTIONS
A12	PRINT SELECTED STATION COS (DIAL STATION PORT WITH KEYPAD KEY)

Press memory key to select type of printout desired.

The COS printout will begin immediately.

To abort printout,

Press memory key A9.

To exit COS printout mode,

Press ★ MONITOR.

φ



NOTES

1. CARRIAGE RETURN AND LINE FEED IMMEDIATELY **FOLLOW** LAST PRINTED CHARACTER ON EACH LINE.

XX

-STATION NUMBER

MONTH/DAY/YEAR

X

: X X

XXX

LINE NUMBER

PRINTOUT EXAMPLES							
UNANSWERED INCOMING CALL	1 12/05/86 16:51 NOANS 0.6						
ANSWERED INCOMING CALL	16 1 12/05/86 16:52 1.6 0.2						
ANSWERED INCOMING CALL (WITH CALLER ID ADDED BY STATION DURING CALL)	24 1 12/05/86 16:53 1.2 0.2 **1234						
OUTGOING CALL (LOCAL)	<b>16 2 12/05/86 16:58 2.0</b> 9782200						
OUTGOING CALL (WITH ACCOUNT CODES)	2 4 2 12/05/86 17:01 .5 11233456789*0#*7412580#9631*#						
AC POWER FAILURE AND RESTORATION	OFF TIME * 12/05/8617:03						

DIALED DIGITS-UP TO MAXIMUM OF 32 (ACCOUNT CODES ARE ISOLATED BY . OR # SYMBOLS

INITIATE TIME-HOUR : MINUTE (24 HOUR REAL TIME CLOCK)

ANSWER TIME-MINUTES . TENTHS (INCOMING CALLS ONLY—IF GREATER THAN 9.9, PRINTS "???")

CARRIAGE RETURN |

CALL DURATION TIME—MINUTES . TENTHS (NO ANSWER, PRINTS "NOANS")

CARRIAGE RETURN! LINE FEED

```
SYSTEM COS
                                               TOLL RESTRICTION TABLES
  PAUSE TIRE 2.0 SEC PULSE DIAL 20 PPS
                                               TABLE 1 DENY
  FLASH TIME 720 MSEC
                                               2 0
 HOLD RECALL 240 SEC
LINE COS
                                              TABLE 2 ALLOW
LINE PRV TYPE PU- HOLD TOLL
                                              1 17034344664
           LSE 50MS TABLES
                                             2 17039493113
                                              3 1985
                                              4 1831
  1
           c.o.
                           123 6
                          123 6
123 6
123 6
123 6
           c.o.
  3
                                              TABLE3
                                                        DENY
           c.o.
                                               1 8313
           AUX
                                               2 5891
           NONE

        PABX
        x
        X
        456

        PABX
        x
        X
        456

  8
      х
                                               TABLE 4 DENY
                                               1 91
                                               2 90
STATION 13
                                               4
  TOLL RESTRICTION 123
        P.A. ENABLE
                                               TABLE 5 ALLOW
         PRIME LINE 1
                                               1 91804
                                               2 917034341133
   LINE
               1 2 3 4 5 6 7 8
                                               3 91703494????
 RING
DELAY RING X
                                               TABLE6 ALLOW
  NITE RING
                                               1 1800
ACCESS DENY
                                               2 91800
ORIGIN DENY
PRIVACY RLS
 ALL CALL
                RECEIVE
                            ORIGIN
                                               TABLE 7 DENY
    GROUP
               ABCD
                            {\tt A} {\tt B} {\tt C} {\tt D}
                                               1 1
                              Х
                                               2 2
                                               3 3
 BUTTON 1 2 3 4 5 6 7 8 LINE NO. 2 3 4 1 6 7 8 5
                                               4 91985
                                               TABLE 8 ALLOW
                                               1 4
                                               2 5
                                               4 17039491234
```

Figure 3-3. Typical COS Printout (Model 0616X Shown. Model 0616X same except six lines)

# SYSTEM CLOCK INFORMATION

# SETTING THE CLOCK

- 1. Press ITCM, then dial \* #.
- 2. Dial clock date with keypad keys.
  - Values less than 10 must be dialed as
  - Hours must be expressed in 24-hour format.
  - . Enter: YEAR MONTH DAY HOUR MINUTE

# Example: 8808061530 (August 6, 1988, 3:30 PM)

- 3. If SMDR printer is installed and operating, clock date will be printed as illustrated in following typical example: \*\* 01/08/86 16:00
- 4. Reset minutes setting, if necessary, as follows:
  - Repeat step 1.
  - Dial new digits, and press #.
  - A new clock date printing will occur.

# CHECKING THE TIME SETTING

A printing of the current clock date can be obtained from station 10 whenever needed as follows:

• Press ITCM and dial \* # #.

A clock date printing will automatically occur once each 24-hour period. This daily, automatic printing will formatted as follows:

# \*\*MO/DY/YR00:00 (current date and00:00 hours)

# POWER INTERRUPTION

The system clock will continue to run for at least 30 minutes after AC power has been removed form the system. If power is restored within the **30-minute** backup period, the **following printing** sequence will occur:

# OFF TIME \*\* MO/DY/YR HR:MN (time of power outage)

# \*\*MO/DY/YRHR:MN (time of power return)

If power is not restored within the backup period, the following printing sequence will occur when the power is restored.

# CLOCK NOT VALID \*\* 12/01/86 00:00 (default clock date)

The clock will begin running from the default date. It must be reset to the current date per the instructions above.

# SYSTEM SPEED DIAL PROGRAMMING

Ten (10) system speed dial numbers can be stored from station 10 for use at all stations in the system.

To store speed dial numbers,

- Press ITCM \*. .
- · Perform the following steps:
  - · Press SAVE.
  - **Dial** storage location (1-O) from keypad.
  - Press line select key (program keys B1-B8) to identify line to be preselected during operation (otherwise system will pick prime line or last line used).
  - Dial speed dial number from keypad (up to 31 digits).
  - Dial 1 0, #, and \* as required.
  - Press HOLD to store pause if required.
  - Press RECALL to store flash if required.
  - Repeat the preceding steps for each number to be stored.

To end procedure,

• Press MONITOR

# SYSTEM SPEED DIAL INDEX

enter programmed numbers)
2
3
4
5
5
7
<u> </u>
)
n
1

Table 3-1. System COS Programming Reference

PROCEDURE	RECORD (Shading Denotes Default Value)			
Note: Circle the record values at right before performing the procedure given below.	Note: Circle the desired value for the system being programmed.			
1. BASE LEVEL ENTRY . Press ITCM * 7 4 6 *				
2. PULSE/TONE OR TONE ONLY DIALING MODE  . Press #  . Press 0 for tone dialing  -or-  . Press 1 for pulse/tone dialing  . Press *	PULSE/TONE SWITCHABLE			
3. FIRETeSTEMPTED INTERCOMING MODE  . Press Al4 for voice signalling . Press*	VOICE SIGNALLING TONE SIGNALLING			
4. TIME INTERVAL FOR PROGRAMMED PAUSE Press 4 Press one key    KEY   1   2   3   4   5   6   7   8   9   0     SEC.   0.5   1.0   1.5   2.0   3.0   5.0   7.5   10.   15.   20.   Press **	SECONDS  0.5 2.0 3.0 5.0 7.5 10. 15. 20.			
5. PULSE DIAL CHARACTERISTICS • PPI AND MAKE/BREAK  • Press5 • Press 1 = 10 PPI and 60/40  • or- • Press 2 = 20 PPI and 60/40 • Press *	20 PPI and 60/40			
6. HOOKSWITCH FLASH/RECALL TIME INTERVAL  . Press6    KEY   1   2   3   4   5   6   7   8   9   0     SEC.   .08   .30   .50   .60   .75   .875   1.0   1.5   2.0   3.0    . Press one key: . Press*	SECONDS  .08   .30   .50   .60   .75   .875   1.0   1.5   2.0   3.0			
7. HOLD RECALL TIME INTERVAL . Press 7 . Press one key:    KEY   1   2   3   4   5   6   7   8   9   0     SEC. 30   80   90   12   18   0   2   0   300   360   420   none   Press **	SECONDS   30   60   90   1120118012401300   360   420   none			

8.TOLL RESTRICTIONREQUIREMENTS  . Set system toll restriction requirements per instructions given on Table 3-4	Record <b>all</b> toll <b>restriction</b> data on table 3-4.
9. SMDR DATA SPEED BAUD RATE	
. Press 3 = 300 baud	
-or- Press 0 = 110 baud	300 BAUD 310 BAUD
• Press *	
10. AUTOMATIC PAUSE Press RECALL Press1 = 750 msec.	2 SEC 750 MSEC.
-or Press 2 = 2sec Press *	
11. END PROGRAMMING Press MONITOR	
<b>Note:</b> If a timeout occurs during the programming sequence, <b>perform</b> base level <b>entry</b> again and proceed at any program step.	

Table 3-2. Line COS Programming Reference

PROCEDURE	RECORD (Shading Denotes System Default Values)									
Enter the information In the box at <b>right before</b> performing the <b>program procedures given</b> below	NOTE  Check each line number block for the fine feature that is set.  Write in the calling number and location status.									
1. BASE LEVELENTRY	FEATURE SETTING		LINE NUMBER (Check Block)							
. Press <b>TCM *</b> 746 <b>*</b>			1	2	3	4	5	6	7	8
2. PRIVACY STATLJS										
Press 6. All line6 private     Press keys for non-private.	<del>P</del> A	IVATE								
. (B1-B8for model0816X)			******				******	*****		******
(B1-B6 for model 0616X)	NON-PRI	VATE			]	1	]	1		
. Press* 3. SELECT LINE FOR PROGRAMMING						1	├	ļ —	-	
. Press B1-B8 (model 0816X)	DISA	BLED						İ	1	l
-or-	J.0.			<del> </del>		ļ		<del> </del>	-	<del> </del>
. Press B1-B6 (model 0616X) 4. SPECIFY LINE TYPE		AUXIL		)	l .		<b>]</b> .	]	}	
. Press key: 0 = Disabled Line	***************************************	ELCO	::::::::::::::::::::::::::::::::::::::			*****				
1= Auxiliary Line		ELUU								
2 = CO Line		PABX		]						
3 = PBX Line 5. ASSIGN TOLL TABLES TO LINE				-			├	<del> </del>	ļ	₩
. Press memory keys:		1			İ			•		1
<b>A1-A8</b> = Tables I-8				├─			<del> </del>	├──	├	一
	TOLL RESTRICTION TABLES	2					<u> </u>	<u> </u>	<u> </u>	
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		8		l	<u> </u>	l	<u> </u>		<u> </u>	1
6. DIALING MODE OF LINE	PULSE/	TONE						П		
. Press 6≃ pulse/tone dialing	***************************************	**********								
-or- . Press 7 ≈ tone only dialing	TONE	ONLY								
7. ABANDONED HOLD RECALL TIME	HOLD	50 ms								
. Press 8 ≈ 50 msec	ABANDON	S-0200000							88888	<b>.</b>
. Press 9 ≈ 300 msec.	TIME OUT	200 ms								1
		<u> </u>		1	1	1	1	1	1	$f^{-}$
8. SELECT NEXT LINE FOR PROGRAMMING . Press B1-B8 (model 0616X) -or-	CALLINGNO	- 1	' 1	' 1	'	۱ ۱				
		- 1	J	J		- 1	- 4	- /		
. Press <b>B1-B6</b> (model 0616X)	<del></del>				-+			-+		$-\!\!\!\!/$
9. END LINE COS PROGRAMMING										
. Press * MONITOR	LOCATION ASSNG.									
NOTE: If a timeout occurs during the programming sequence, perform base level entry again and proceed at any program step.										

Change page 4/91 3-15

Table 3-3. Statlon COS Programming Reference (Copy this sheet as required)

PROCEDURE	RECORD (Shading Denotes System Default Values)		
NOTE  Circle or enter the record values at right before proceding with the programming procedure given below.	NOTE  Enter information or circle desired values below before' performing the programming procedure given on the left.		
1. BASE LEVEL ENTRY • Press ITCM * 7 4 6 *	STATION LOCATION:		
2. DIAL TWO-DIGITPORT NUMBER!	INTERCOM <b>NUMBER:</b>		
3. CONFIGURE AS DSS/BLF PORT (Optional) . Press RECALL -or- 4. CONFIGURE AS PA PORT (Optional) . Press 9	DSS/BLF PORT YES NO		
Note: Do not proceed beyond step 4 lf PA port Is configured.  5. ASSIGN PRIME LINE Press B1-B6 (model 0616X) -or- Press B1-B8 (model 0816X) Press ITCM	(0616X) 1 2 (3 4 5 6 ITCM NONE (0816X) 1 2 3 4 5 6 7 8 ITCM NONE		
6. ASSIGN RINGING LINE PERFERENCE Press 1 7. ASSIGN TOLL TABLES	RINGING LINE PREFERENCE   YES   NO.		
Press A1-A8 to assign Tables 1-8  B. DIRECT RINGING ASSIGNMENTS Press 2 Press B1-B6 (model 0616X) or- Press B1-B8 (model 0816X)  DF'LT = All lines ring on stations 10, 17, 24	(0616X) 1 2 3 4 5 6 NONE  (0816X) 1 2 3 4 5 6 7 8 NONE		
9. DELAYED RINGING ASSIGNMENTS  • Press 3  • Fress B1-B6 (model 0616X)  -or-  • Press B1-B8 (model 0816X)	(0616X) 1 2 3 4 5 6 NONE (0816X) 1 2 3 4 5 6 7 8 NONE		
10. ACCESS DENIED . Press4 • Press B1-B6 (model 0616X) -or- • Press B1-B8 (model 0816X)	(0616X) 1 2 3 4 5 6 NONE (0816X) 1 2 3 (4 5 6 7 8 NONE		
11. CALL ORIGINATION DENIED Press 5 Press B1-B6 (model 0616X) -or- Press B1-B8 (model 0816X)	(0616X) 1 2 3 4 5 6 NONE (0816X) 1 2 3 4 5 6 7 8 NONE		
12. ACCESS TO PRIVACY RELEASE . Press 6 . Press B1-B6 (model 0616X) -or Press B1-B8 (model 0816X)	(0616X) 1 2 3 4 5 6 NONE		

# Table 3-3, STATION COS PROGRAMMING REP ERENCE (Continued) (Copy this sheet as required)

PROCEDURE	RECORD (Shading Denotes System Default Values)					
NOTE Circle or enter the record values at right before proceeding with the programming procedure given below	NOTE Enter information or circle desired values below before Performing the programming procedure given on the left.					
13. NIGHT RINGING STATUS Press 8 Press B1-B6 (model 0616X) or- Press B1-B8 (model 0816X)  DF'LT = All lines ring on stations 10, 17, 24	[(0616X)   1   2   3   4   5   6   NONE] [(0816X)   1   2   3   4   5   6   7   8   NONE]					
14. ALL CALLAND ZONE PAGING  Press # ITCM to clear all-call  Press keys: B1-B4 = receive A. B, C, and all-call  Press keys: B5-B8 = originate A. B. C and all-call	RECEIVE PAGING  ZONE A B C ALL-CALL  KEY B1 B2 B3 B4  ORIGINATE PAGING  ZONE A B C ALL-CALL  KEY B5 B6 B7 B8					
15. LINE APPEARANCE/KEY ASSIGNMENT Press 7 Press B1-B8 to choose line key Dial 1-6 (0616X) Or- Dial 1-8 (0816X) Choose next line key and dial line number. Repeat for all line keys. Disable unused key and light Press key (B1-B8)	KEY   DF'LT   AS'GND LINE   B1   1   B2   2   2     B3   3   B4   4   B5   5   B6   6   CORIGE   B7   7   CONLY   B8   8   Correction   B8   B8   Correction   B9   Correctio					
16. RETURN TO BASE LEVEL . Press*  17. PROGRAM NEXT STATION . Repeat procedure from step 2or-  18. END PROGRAMMING . Press MONITOR  NOTE: If a timeout occurs during the programming sequence, perform base level entry again and proceed at any program step.						

System Programming

# Table 3-4. Toll Restriction Programming Reference

## TABLE ENTRY PROCEDURE

- Determine the types of dialing restrictions which must be imposed on the system. Typically, this includes access codes which result in toll charges, and certain local numbers as desired.
- 2. If the restricted dialing codes will be imposed consistently on most or all stations in the system, list them on one or two tables. If wide variation in the dialing restrictions is planned, spread the listing out across several tables.
- 3. Strategically group the listings on the tables so that a list of restrictions can be applied to a particular station or group of stations.
- 4. Designate each table as a DENY table or as an ALLOW table. The numbers entered in a DENY table are prevented from being dialed. ALLOW tables take precedence over DENY tables. Therefore, an entry in an allow table will provide an **explicit** exception to an entry in a DENY table. Note that the system always permits the dialing of any number not explicitly denied.
  - **Example A:** Provide a simple and broad toll restriction format by creating a DENY table with two entries: ENTRY (1) = 1 ENTRY (2) ≈ 0. This format prevents all long distance and operator calls.
    - Example B: Prevent the dialing of all numbers within the (804) area code, while allowing the dialing of one specific number within that area code, by entering 1804 in a DENY table and 18049782200 in an ALLOW table.
- 5. Enter the # character in place of a particular digit to condense a range of numbers into one entry. The # character is a "match-anything" digit, and can be included in an entry in either a DENY table or an ALLOW table.
  - Example A: If **357, 377, 387,** and 397 dialing is to be prohibited, list one entry of **3#7** on a DENY table to cover them all.
  - Example **B:** Since area codes typically have a 1 or a 0 as a middle digit, prevent long distance calls to those area codes by entering **1#1#** and **1#0#** in a DENY table.

- Since it is important that emergency numbers never be restricted, always create an allow table with entriesof 911 and 1911 tooverride any DENY tables that have been created.
- 7. If the system is installed behind a PBX, include an access code as part of every table entry.
- 8. Once these tables are completely filled out, enter the restriction pfanning tables on the line, and station programming reference charts to record the planned toll restrictions for the system.

## PROGRAMMING PROCEDURE

1. Select toll restriction table

KEY	TABLE	KEY	TABLE	
Al	1	A5	5	
A2	2	A6	6	
A3	3	Α7	7	
A4	4	A8	8	

2. Select table type

KEY	TABLE MODE
2	ALLOW
3	DENY

3. Select entry line

KEY	ENTRY
<b>A</b> 9	•
A10	2
A11	3
A12	4

- 4. Dial entry number (16 digits max). Press # key to enter "match anything" digit.
- 5. Repeat procedure for each table.
- 6. Press ★ MONITOR.

3-18

TOLL	RES	TR	СТ	ION	ΤA	BL	E 1									
TYPE:	ALI	_0۷	V		DE	NY										
ENTRY					ΕN	TR'	ΥN	UM	BEF	र (1	6 N	IAX	IMU	M)		
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
1																
2																L
3																
4	4															
TABLE	TABLE ASSIGNMENT: LINES STATIONS															

TOLL F	RES	TRI	CTI	ON	TAI	BLE	5									
TYPE:	ALI	OV	٧			NY										
ENTRY	<u> </u>		ENTRY NUMBER (16 MAXIMUM) 2   3   4   5   6   7   8   9   10   11   12   13   14   15   16													
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
1																
2																
3	L															
4																
TABLE	TABLE ASSIGNMENT: LINES STATIONS															

TOLL R	ES	TR	ICT	ION	I TA	۱BL	E 2	2								
TYPE: /	٩LL	_OV	٧		DE	NY										
ENTRY					ΕN	ITR	ΥN	UM	BEI	₹ (1	6 M	AX	IMU	M)		
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
1																
2																
3																
4																
TABLE ASSIGNMENT: LINES STATIONS																

TOLL R	ES	ΓRΙ	CTIC	NC	TAE	BLE	(	3								
TYPE:	ΑL	LOV	N		DE	NY										
ENTRY					ΕN	ITR'	ΥN	UM	BEF	२ (1	6 N	IAX	IMU	M)		
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
1																
2																
3																
4	4															
TABLE	TABLE ASSIGNMENT: UNES STATIONS															

TOLL RESTRICTION TABLE 3																
TYPE:	ALI	LOV	٧		DE	NY										
ENTRY																
	1	1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16														
1	П															
2																
3																
4																
TABLE ASSIGNMENT: LINES STATIONS																

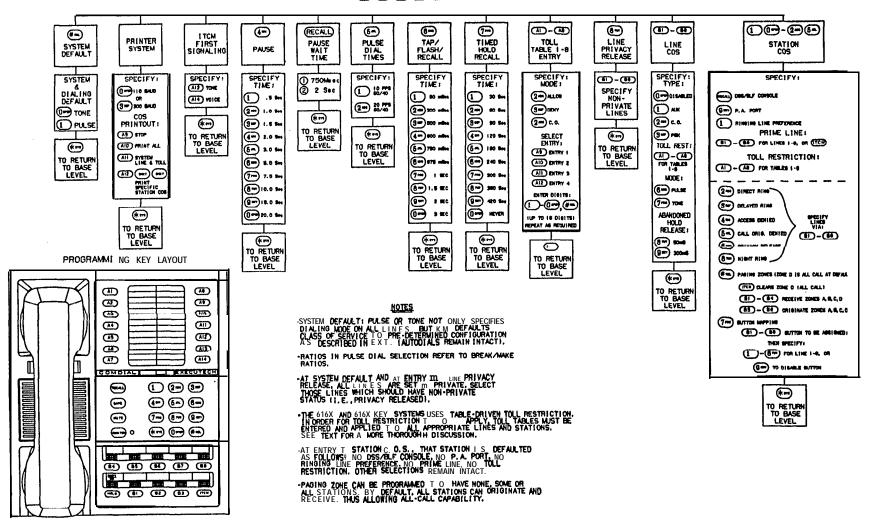
TYPE:	RES ALI					NY										
ENTRY					ENT	ΓRΥ	NUN	IBER	(16	6	MΑ	۱XII	ΝU	M)		
	1	2	3	4	5	6	7	8_	9_	10	11	12	13	14	15	16
1	1			Į I		ļ		IJ							<u> </u>	
2					П	Г		,							_	
3				Г	Г											
		Г				Г										

TOLL	RES	TRI	CTI	O N	TAP	RIF	4									
TYPE:			_	<u> </u>	DE											
ENTRY	′				ΕN	ITR'	ΥN	UM	BEF	₹ (1	6 M	AXI	MU	M)		
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
1												L				
2	L															
3																
4	4															
TABLE	TABLE ASSIGNMENT: LINES STATIONS															

TOLL F	RES	TRI	CTI	ON	TAE	BLE	8									
NPE:	ALI	٥١	Λ		DE	ΝΥ										
ENTRY	,				ΕN	ITR'	Y N	UM	BEF	२ (1	6 N	IAX	IMU	IM)		
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
1																
2														<u> </u>	_	
3													L			
4	4															
TABLE	TABLE ASSIGNMENT: LINES STATIONS															

# EXECUTECH MODELS 0616X, 0816X CLASS OF SERVICE PROGRAMMING

TED ( THE SE LEVEL )



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Flgure 3-4. Programming Flow Dlagram

IMI 66-031 Maintenance

# CHAPTER 4 MAINTENANCE

# TECHNICAL ASSISTANCE AND REPAIR SERVICE

# Technical Assistance

Should you **experience** difficulty with installation, checkout, or programming, and have made an attempt to isolate the problem using information provided herein; or should you encounter problems at a later date which cannot be resolved by referring to this manual, call the Comdial Technical Service staff. They can be reached between the hours of 8:00 AM and 8:00 PM Eastern time, Monday through Friday.

Technical Services: I-800-366-8224

When calling for technical assistance, you should be at the job site and you should have in your possession, as a minimum, an accurate volt-ohm meter and a copy of this manual.

# Repair Service

If your KSU or an individual station needs repair, it may be returned to Comdial. Comdial will, at their option, either repair the defective equipment or replace it with a remanufactured unit. This repair will be done for a fixed charge. For information on this charge, please call or write to the address given below.

Comdial

**P.O.** Box 7266

Charlottesville, VA 22906 Attention: Repair Department Telephone: (804) 978-2400

When returning equipment for repair, pack it carefully to prevent damage. Any damages during shipment will be the responsibility of the purchaser. The equipment should be shipped freight or postage prepaid. The shipping address is:

Comdial

1180 Seminole Trail Charlottesville, VA 22901 Attention: Repair Department

# **FUSE LOCATION**

The KSU is protected against short circuit damage by a fuse located in the primary of the AC transformer winding. The fuse is a 1 amp, 250V, SLO-BLO type fuse. The fuse holder is located near the top of the

right side of the KSU cabinet. Always replace this fuse with one of the same value and type; **otherwise**, equipment damage could result.

# FAILURE ISOLATION

# System Status indicator

The red LED located near the fuse holder is the system status indicator. This indicator should turn on steady when AC power is applied to the KSU. If the indicator flashes after power up, it could be indicating a processor failure. Unplug and reconnect the AC power to the KSU and observe the LED indication. If it still shows a flashing indication, refer to Figure 4-I.

Station Self Test

Exercise the station self test feature as follows:

1. Disconnect the line cord at the station base.

IMPORTANT NOTE: THE ADJACENT ODD OR EVEN STATION WILL BE DISABLED DURING THE TIME THAT THE STATION LINE CORD IS BEING DISCONNECTED OR RECONNECTED.

- 2. Press and hold the MUTE key, and reconnect the line cord to the station connector. The station will automatically perform a **self** test routine. Release the MUTE key as soon as the test begins. The sequence of the test is as follows:
  - The tine select indicators will light in sequence from 1 to 8.
  - The intercom select indicator will light.
  - . The speaker indicator will light.
  - All indicators will turn off in the same sequence.
  - The ringer will sound Be sure that the ringer volume control is set to the medium or high volume setting.
- Replace any station that does not pass the Self test.

# **DSS/BLF** Console Self Test

Test the **DSS/BLF** Console for proper lamp operation per the following procedure.

 Disconnect the console line cord plug from the fne. IMI 66-031 Maintenance

2. Press and hold the station 10 select key while reconnecting the line cord plug to the line.

IMPORTANTNOTE: THE COMPANION **STATION**WILL BE DISABLED DURING THE **TIME THAT**THE CONSOLEIS BEING DISCONNECTED AND
RECONNECTED.

 Release the station 10 select key, and note that the BLF indicators will each turn on in sequence beginning with the station 10 indicator. The indicators will then turn off and the console will become operational.

# **Paired Stations**

# Data Line Pairing

All stations are even/odd paired on the data lines as shown in Table 4-I. Station 10 is paired with station 11, etc. If erratic light indications or **ring** signals occur at a paired station, an open data pair at either station may be the fault. A station with an open data line may work properly on a short loop but fail on a long loop. Test the station wiring per the checkout procedure given in Chapter 2.

# Overload Pairing

All stations are paired as shown in Table 4-I for overload current protection. If a fault occurs which causes more than 300 ma. of current to be drawn, the paired stations are disabled by circuit action. Disconnect the disabled stations and reconnect them one at a time **to** isolate the faulty one.

Table 4-1. Station Pairing

DATA LINE PAIRING	OVERLOAD PAIRING
10–11	10-12
12–13	11–13
14–15	1416
16–17	15–17
18–19	1820
2021	19–21
22–23	22–24
2425	2325

# Failure Analysis

Figure 4-I details a failure analysis flow chart to assist a service technician in isolating a failure in a defective system. One way to isolate a failure is to substitute a known good assembly for a suspected one, This is the recommended failure isolation method to use with the system.

Connecting and disconnecting stations **to the** system does not affect the stored station auto/speed dial memory data. This data is stored in the KSU memory and not at the individual stations. Replacing the KSU, however, causes all stored memory to be lost. This includes all memory dialing numbers as well as all COS programming data.

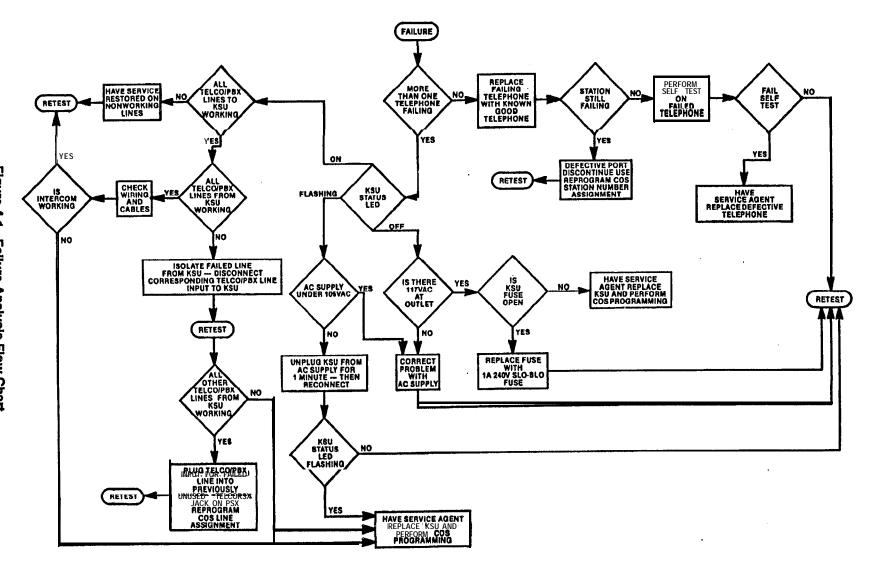


Figure 4-1. Failure Analysis Flow Chart

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## COMDIAL

## Executech User's Guide

Models 308/616/816/824



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THE OF HONAL PEATORES	
Speakerphone operation BLF station operation	

## THE BASICS

## Placing a call

#### On hook

- Press line key. Listen for dial tone.
- Dial number.
- Lift handset, when party answers.
- Hang up handset to end call.

#### Off hook

- · Lift handset.
- Press line key. (This step is not necessary if a line has been assigned to you-a prime line.)
- Listen for dial tone.
- Dial number.
- . Hang up handset to end call.

## Answering a call

- Press line key. (This step is not necessary if you have a prime line or if your phone answers any ringing line.)
- Lift handset.

## Placing a call on hold

#### Manual hold

(Any station can retrieve held call.)

- · Press (HOLD)
- . To return to call on hold, press flashing line key.

#### **Exclusive hold**

(Only your station can retrieve held call.)

• Press (HOLD) twice.

Note: Hold Recall-A call placed on hold will

automatically ring at the station which placed it on hold after a programmed period of time. If the call is on exclusive hold, the call will revert to manual hold after the initial period.

## Placing intercom calls

#### Voice signailing

- · Lift handset.
- . Press (ITCM)
- Press a memory key (or dial extension number). To call system operator, dial 0.
- · Voice announce.

### Tone signalling

- Press (ITCM)
- Press memory key (or dial extension number).
- Press (ITCM) again.
- When party answers, lift handset to talk.

**Note:** Some systems may be programmed to tone signal as the first option. In that case the first set of instructions applies to tone signaling, the second to voice signaling.

## Answering intercom calls (caller controls the signalling)

## To answer a voice-signalled intercom

- Speak toward the set.
- Lift handset if privacy desired.

## To answer a tone-signalled intercom call

Lift handset to talk.

## Transferring outside calls

# If the line on which the call appears is shared by you and the station to receive the call

- Press(m). (Call is placed on hold automatically.)
- Press a memory key (or dial extension number).
- Voice announce the call and line number.
- · Hang up handset.

## If station does not share line appearance

- Press (TCM) (Call is placed on hold automatically.)
- . Press a memory key (or dial extension number).
- . Voice announce the call and ask station to lift handset.
- Press (RECALL) (Station immediately has the call.)

### To return to outside call

(busy or no answer)

Press flashing line key.

## Conference calls

### Multiline conference

(2 external, 1 internal parties)

Note: Conference transmission levels are not compensated and connections of parties must be supervised by one inside party.

- Establish first outside call and press
- · Establish second outside call!
- Press and hold down line key for second call.

- · Press line key for first call.
- Release both line keys. (Conference is established.)

#### Add-on conference

(1 external, 2 internal parties)

- Establish outside call.
- Press ITCM (outside call placed on hold).
- Press a memory key (or dial extension number).
- Ask intercom party to lift his handset, and to press and hold down the held line key.
- Press and hold down the line key of held outside call.
- Release line key when conference is established.

## THE FEATURES

## Redialing

#### Last number redial

• Press # . (If on line, listening to dial tone, press **shift** key and then ...)

#### Saved number redial

(saving a number just dialed)

Press(<u>m</u>), during or after the call.

#### To dial the saved number

. Press shift key and then SAVE

#### **Automatic redial**

- When busy tone is heard, press auto redial key and hang up. (Station will redial number once a minute for 10 minutes.)
- To cancel, press auto redial key again.
- When ringing tone is heard, lift handset.

## **Automatic dialing**

### To program numbers

- . Press ITCM Listen for tone.
- Press SAVE . Tone will stop.
- Press desired memory key.
- If a specific line is to be used, press the line key. (Otherwise, system will pick prime line or last line used.)
- Dial number sequence to be stored. (up to 15 digits)
  - Press dial pad to store digits I-O, # and \*X.
  - Press (HOLD) to store pause.
  - Press to store hookswitch flash.

- Repeat the last four steps for each number to be stored.
- Press MONITOR to end programming.

### To automatically dial numbers

- Press memory key.
- · When party answers, lift handset.

## Station speed dialing

### To program numbers

 Follow same steps given for Automatic Dialing using the dial keys 1-O as memory locations,

### To speed dial numbers

 Press desired dial key 1-O. (If on line, listening to dial tone, press shift key and then desired dial key 1-0.)

## System speed dialing

#### To program numbers

(Program from station 10.)

- . Press TCM Listen for tone.
- Press(X) Tone will stop.
- Press (SÁVE).
- Press desired dial key 1-0.
- If a specific line is to be used, press the line key. (Otherwise, system will pick prime line or last line used.)
- Dial number sequence to be stored. (up to 31 digits)
  - Press dial pad to store digits I-0, #and ★.
  - Press HOLD to store pause.
  - Press reall to store hookswitch flash.

- Repeat the last four steps for each number to be stored.
- Press (MONITOR) to end programming.

#### To dial numbers

(from any station)

Press and then the dial key.
 (If on line, listening to dial tone, press shift key, and then the desired dial key 1-0.)

## Line monitoring

#### To activate while on a call

- · Press MONITOR OFF
- · Hang up handset.

**Note:** If a party places you on hold, you can monitor until his return, then lift handset.

#### To cancel

• Lift handset to resume conversation or press (MONTOR) to disconnect.

## Recall/Tap

- If your system has been configured for Tap, press (PECALL) to generate a timed "Flash" for accessing PBX, Centrex and custom calling services.
- If your system has been configured for Recall, press to disconnect, as if you had hung up, and obtain a new dial tone for another call.

**Note:** System can be configured for Recall or Tap, but not both.

## Area paging

(requires external paging unit)

#### One-button access

(Paging unit connects to Key Service Unit line port.)

- · Press line key dedicated to paging.
- Lift handset. (Dial area code if required.)
- Make announcement.

#### Two-button access

(Paging unit connects to Key Service Unit station port.)

- Press (TCM).
- · Lift handset.
- Press a memory key (or dial 2-digit access code).
- Make announcement.

## All call and zone paging (available on most models)

- Press (ITCM) and lift handset.
- Dial zone number (4,5, or 6—7 for All Call).
- Make announcement.

## Direct station selection (DSS)

## One-button intercom calling (recommended for attendant

answering stations)

To program DSS numbers

- Press ITCM Listen for tone.
- Press SAVE Tone will stop.
- Press memory key (1-14).

- Press (ITCM)
- · Dial station number.
- Repeat last four steps for all stations.
- Press-

### Voice Signalling DSS

- · Lift handset.
- · Press memory key (I-I 4)
- · Voice announce.

\*Down.a If you are transferring a call, the outside line is automatically placed on hold when a memory key is pressed.

#### Tone Signalling DSS

- Press memory key (1-14).
- · Press (ITCM).
- When station answers, lift handset.

## Night transfer

#### To activate

(from station 10 only)

- Press TCM Listen for tone.
- Press # Tone will stop.

### To cancel

Repeat the two steps above.

## Do not disturb

## To silence your ringer and appear busy to intercom calls

Press MONITOR .

### To cancel

• Press MONITOR again.

### Mute

### To prevent other party from hearing

- Press and hold down(m).
- Release MUTE to resume two-way conversation.

## Pulse/tone switching

If your telephone service is pulse (rotary) and you must convert to tone after selecting a line or while dialing

• Press # . (System will switch back to pulse dialing when call is terminated.)

Note: Pulse/Tone switching can be programmed into memory keys by pressing during number storage sequence.

## THE OPTIONAL FEATURES

## Speakerphone operation

#### Placing a call

- Press line key.
- Dial number or press memory key.
- When party answers, speak toward the set.

#### Answering a call

- · Press line key.
- . Speak toward the set.

#### **Ending a call**

· Press MONITOR .

#### Switching from handset to speakerphone

- Press (MONITOR)
- · Hang up handset.

#### Switching from speaker phone to handset

. Lift handset.

## **BLF** station operation

 Lights (LEDs) adjacent to memory keys 1-14 indicate station statuses (dark indicating idle, steady-on indicating busy).

**Note:** On Model 824 system you must program memory keys for DSS operation. (See DSS programming.) LEDs will then indicate status of programmed stations.